Can aval A as a relate

Senate

File No. 181

General Assembly

Substitute Senate Bill No. 1257

January Session, 2025

Senate, March 24, 2025

The Committee on Banking reported through SEN. MILLER of the 27th Dist., Chairperson of the Committee on the part of the Senate, that the substitute bill ought to pass.

AN ACT CONCERNING CONSUMER CREDIT AND COMMERCIAL FINANCING.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. Subsection (c) of section 36a-492 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October*
- 3 1, 2025):
- 4 (c) The surety company shall have the right to cancel the bond at any
- 5 time by a written notice to the principal stating the date cancellation
- 6 shall take effect, provided the surety company notifies the
- 7 commissioner in writing not less than thirty days prior to the effective
- 8 date of cancellation. [If the bond is issued electronically on the system,]
- 9 <u>Such</u> written notice of cancellation [may] <u>shall</u> be provided by the surety
- 10 company to the principal and the commissioner through the system at
- 11 least thirty days prior to the date of cancellation. [Any notice of
- 12 cancellation not provided through the system shall be sent by certified
- 13 mail to the principal and the commissioner at least thirty days prior to
- 14 the date of cancellation.] A surety bond shall not be cancelled unless the

surety company notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety company, the commissioner shall give written notice to the principal of the date such bond cancellation shall take effect and such notice shall be deemed notice to each mortgage loan originator licensee sponsored by such principal. The commissioner shall automatically suspend the licenses of a mortgage lender, mortgage correspondent lender or mortgage broker on such date and inactivate the licenses of the mortgage loan originators sponsored by such lender, correspondent lender or broker. In the case of a cancellation of an exempt registrant's bond, the commissioner shall inactivate the licenses of the mortgage loan originators sponsored by such exempt registrant. No automatic suspension or inactivation shall occur if, prior to the date that the bond cancellation shall take effect, (1) the principal submits a letter of reinstatement of the bond from the surety company or a new bond, (2) the mortgage lender, mortgage correspondent lender or mortgage broker licensee has ceased business and has surrendered all licenses in accordance with subsection (a) of section 36a-490, or (3) in the case of a mortgage loan originator licensee, the sponsorship with the mortgage lender, mortgage correspondent lender or mortgage broker who was automatically suspended pursuant to this section or, with the exempt registrant who failed to provide the bond required by this section, has been terminated and a new sponsor has been requested and approved. After a mortgage lender, mortgage correspondent lender or mortgage broker license has been automatically suspended pursuant to this section, the commissioner shall (A) give the licensee notice of the automatic suspension, pending proceedings for revocation or refusal to renew pursuant to section 36a-494 and an opportunity for a hearing on such action in accordance with section 36a-51, as amended by this act, and (B) require such licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section. The commissioner may provide information to an exempt registrant concerning actions taken by the commissioner pursuant to this subsection against any mortgage loan originator licensee that was sponsored and bonded by such exempt registrant.

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40 41

42

43

44

45

46

47

48

Sec. 2. Subsection (c) of section 36a-602 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83

(c) The surety company may cancel the bond at any time by a written notice to the licensee and the commissioner, stating the date cancellation shall take effect. [If the bond is issued electronically on the system, such] <u>Such</u> written notice [may] <u>shall</u> be provided by the surety company to the licensee and the commissioner through the system at least thirty days prior to the date of cancellation. [Any notice of cancellation not provided through the system shall be sent by certified mail to the licensee and the commissioner at least thirty days prior to the date of cancellation.] A surety bond shall not be cancelled unless the surety company notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety company, the commissioner shall give written notice to the licensee of the date such bond cancellation shall take effect. The commissioner shall automatically suspend the license on such date, unless the licensee, prior to such date, submits (1) a letter of reinstatement of the bond from the surety company, (2) a new bond, (3) evidence that all of the principal sum of such surety bond has been invested as provided in subsection (d) of this section, (4) a new bond that replaces the surety bond in part and evidence that the remaining part of the principal sum of such surety bond has been invested as provided in subsection (d) of this section, or (5) evidence that the licensee has ceased business and has surrendered the license. After a license has been automatically suspended, the commissioner shall (A) give the licensee notice of the automatic suspension pending proceedings for revocation or refusal to renew such license and an opportunity for a hearing on such actions in accordance with section 36a-51, as amended by this act, and (B) require the licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section.

Sec. 3. Subsection (b) of section 36a-664 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October*

84 1, 2025):

85

86

87

88

89

90

91

92

93

94

95

96

97

98

99

100

101

102

103

104

105

106

107

108

112

113

114

115

116

(b) The surety shall have the right to cancel any bond filed under subsection (a) of this section at any time by a written notice to the licensee and the commissioner, stating the date cancellation shall take effect. [If such bond is issued electronically on the system,] <u>Such</u> written notice of cancellation [may] shall be provided by the surety to the principal and the commissioner through the system at least thirty days prior to the date of cancellation. [Any notice of cancellation not provided through the system shall be sent by certified mail to the licensee and the commissioner at least thirty days prior to the date of cancellation.] No such bond shall be cancelled unless the surety notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety, the commissioner shall give written notice to the licensee of the date such bond cancellation shall take effect. The commissioner shall automatically suspend the license on such date, unless prior to such date the licensee submits a letter of reinstatement of the bond from the surety or a new bond or the licensee has surrendered the license. After a license has been automatically suspended, the commissioner shall (1) give the licensee notice of the automatic suspension pending proceedings for revocation or refusal to renew and an opportunity for a hearing on such actions in accordance with section 36a-51, as amended by this act, and (2) require the licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section.

- Sec. 4. Subsection (c) of section 36a-671d of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 11, 2025):
 - (c) The surety shall have the right to cancel any bond written or issued under subsection (a) of this section at any time by a written notice to the debt negotiation licensee and the commissioner stating the date cancellation shall take effect. [If such bond is issued electronically on the system,] Such written notice of cancellation [may] shall be provided by

the surety to the licensee and the commissioner through the system at least thirty days prior to the date of cancellation. [Any notice of cancellation not provided through the system shall be sent by certified mail to the licensee and the commissioner at least thirty days prior to the date of cancellation.] No such bond shall be cancelled unless the surety notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety, the commissioner shall give written notice to the debt negotiation licensee of the date such bond cancellation shall take effect. The commissioner shall automatically suspend the licenses of the debt negotiation licensee on such date and inactivate the license of any sponsored mortgage loan originator, unless prior to such date the debt negotiation licensee submits a letter of reinstatement of the bond from the surety or a new bond, surrenders all licenses or, in the case of a mortgage loan originator sponsored by a debt negotiation licensee, the sponsorship has been terminated and a new sponsor has been requested and approved. After a license has been automatically suspended, the commissioner shall (1) give the debt negotiation licensee notice of the automatic suspension pending proceedings for revocation or refusal to renew and an opportunity for a hearing on such actions in accordance with section 36a-51, as amended by this act, and (2) require the debt negotiation licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section.

Sec. 5. Subsection (b) of section 36a-802 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):

(b) The surety company shall have the right to cancel the bond at any time by a written notice to the licensee and the commissioner stating the date cancellation shall take effect. [If the bond is issued electronically on the system,] <u>Such</u> written notice of cancellation [may] <u>shall</u> be provided by the surety company to the licensee and the commissioner through the system at least thirty days prior to the date of cancellation. [Any notice of cancellation not provided through the system shall be sent by

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

144

145

146

147

148

149

certified mail to the licensee and the commissioner at least thirty days prior to the date of cancellation.] A surety bond shall not be cancelled unless the surety company notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety company, the commissioner shall give written notice to the licensee of the date such bond cancellation shall take effect. The commissioner shall automatically suspend the license on such date, unless the licensee prior to such date submits a letter of reinstatement of the bond from the surety company or a new bond or the licensee has ceased business and has surrendered its license. After a license has been automatically suspended, the commissioner shall (1) give the licensee notice of the automatic suspension pending proceedings for revocation or refusal to renew and an opportunity for a hearing on such actions in accordance with section 36a-51, as amended by this act, and (2) require the licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section.

Sec. 6. Subdivision (2) of subsection (b) of section 36a-490 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):

(2) No licensee may use any name other than its legal name or a fictitious name approved by the commissioner, provided such licensee may not use its legal name if the commissioner disapproves use of such name. No licensee shall use any name or address other than the name and address specified on the license issued by the commissioner. A mortgage lender, mortgage correspondent lender, mortgage broker or lead generator licensee may change the name of the licensee or address of the office specified on the most recent filing with the system if (A) at least thirty calendar days prior to such change, the licensee files such change with the system and, in the case of a [main or branch office] change to the legal name of the licensee, provides, directly to the commissioner, a bond rider [or endorsement, or addendum, as applicable,] to the surety bond on file with the commissioner that reflects the new legal name [or address of the main or branch office] of

the licensee, and (B) the commissioner does not disapprove such change,in writing, or request further information within such thirty-day period.

- Sec. 7. Subdivision (2) of subsection (d) of section 36a-598 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):
- 190 (2) No licensee may use any name other than its legal name or a 191 fictitious name approved by the commissioner, provided such licensee 192 may not use its legal name if the commissioner disapproves use of such 193 name. No licensee shall use any name or address other than the name 194 and address specified on the license issued by the commissioner. A 195 licensee may change the name of the licensee or the address of the office 196 specified on the most recent filing with the system if, (A) at least thirty 197 calendar days prior to such change, the licensee files such change with 198 the system and, in the case of a change to the legal name of the licensee, 199 provides a bond rider [, endorsement or addendum, as applicable,] to 200 the surety bond on file with the commissioner that reflects the new legal 201 name [or address] of the licensee, and (B) the commissioner does not 202 disapprove such change, in writing, or request further information 203 within such thirty-day period.
- Sec. 8. Subsection (b) of section 36a-658 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):
- 207 (b) No licensee shall use any name or address other than the name 208 and address stated on the license issued by the commissioner. No 209 licensee may use any name other than its legal name or a fictitious name 210 approved by the commissioner, provided such licensee may not use its 211 legal name if the commissioner disapproves use of such name. A 212 licensee may change the name of the licensee or address of the office specified on the most recent filing with the system if (1) at least thirty 213 214 calendar days prior to such change, the licensee files such change with 215 the system and, in the case of a change to the legal name of the licensee, 216 provides to the commissioner a bond rider [, endorsement or 217 addendum, as applicable; to the surety bond on file with the

218 <u>commissioner that reflects the new legal name of the licensee,</u> and (2)

- 219 the commissioner does not disapprove such change, in writing, or
- 220 request further information from the licensee within such thirty-day
- 221 period.
- Sec. 9. Subsection (i) of section 36a-671 of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective October*
- 224 1, 2025):
- 225 (i) No licensee may use any name other than its legal name or a
- 226 fictitious name approved by the commissioner, provided such licensee
- 227 may not use its legal name if the commissioner disapproves use of such
- 228 name. No licensee shall use any name or address other than the name
- and address specified on the license issued by the commissioner. A
- 230 licensee may change the name of the licensee or the address of the office
- specified on the most recent filing with the system if [,] (1) at least thirty
- calendar days prior to such change, the licensee files such change with
- 233 the system and, in the case of a change to the legal name of the licensee,
- 234 provides to the commissioner a bond rider, endorsement or addendum,
- as applicable, to the surety bond on file with the commissioner that
- reflects the new legal name of the licensee, and (2) the commissioner
- 237 does not disapprove such change, in writing, or request further
- 238 information within such thirty-day period.
- Sec. 10. Subsection (b) of section 36a-719a of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective October*
- 241 1, 2025):
- (b) No licensee may use any name other than its legal name or a
- 243 fictitious name approved by the commissioner, provided such licensee
- 244 may not use its legal name if the commissioner disapproves use of such
- 245 name. No licensee shall use any name or address other than the name
- 246 and address stated on the license issued by the commissioner. A
- 247 mortgage servicer licensee may change the name of the licensee or
- 248 address of any office specified on the most recent filing with the system
- 249 if (1) at least thirty calendar days prior to such change, the licensee files
- such change with the system and, in the case of a [main office or branch]

office] change to the legal name of the licensee, provides the commissioner a bond rider [or endorsement, or addendum, as applicable, to any] to the surety bond [or evidence of errors and omissions coverage] on file with the commissioner that reflects the new legal name [or address of the main office or branch office;] of the licensee, and (2) the commissioner does not disapprove such change, in writing, or request further information within such thirty-day period.

Sec. 11. Subsection (i) of section 36a-801 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):

(i) No person licensed to act within this state as a consumer collection agency shall do so under any other name or at any other place of business than that named in the license. No licensee may use any name other than its legal name or a fictitious name approved by the commissioner, provided such licensee may not use its legal name if the commissioner disapproves use of such name. A licensee may change the name of the licensee or address of the office specified on the most recent filing with the system if, at least thirty calendar days prior to such change, (1) the licensee files such change with the system and, in the case of a change to the legal name of the licensee, provides a bond rider [, endorsement or addendum, as applicable,] to the surety bond on file with the commissioner that reflects the new legal name [or address] of the licensee, and (2) the commissioner does not disapprove such change, in writing, or request further information from the licensee within such thirty-day period. Not more than one place of business shall be maintained under the same license but the commissioner may issue more than one license to the same licensee upon compliance with the provisions of sections 36a-800 to 36a-814, inclusive, as to each new licensee. A license shall not be transferable or assignable. Any change in any control person of the licensee, except a change of a director, general partner or executive officer that is not the result of an acquisition or change of control of the licensee, shall be the subject of an advance change notice filed on the system at least thirty days prior to the effective date of such change and no such change shall occur without the

251

252

253

254

255

256

257

258

259

260

261

262

263

264

265

266

267

268

269

270

271

272

273

274

275

276

277

278

279

280

281

282

283

commissioner's approval. For purposes of this section, "change of control" means any change causing the majority ownership, voting rights or control of a licensee to be held by a different control person or group of control persons. The commissioner may automatically suspend a license for any violation of this subsection. After a license has been automatically suspended pursuant to this section, the commissioner shall (A) give the licensee notice of the automatic suspension, pending proceedings for revocation or refusal to renew pursuant to section 36a-804 and an opportunity for a hearing on such action in accordance with section 36a-51, as amended by this act, and (B) require such licensee to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section.

- Sec. 12. Subdivision (2) of section 36a-535 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):
- (2) "Sales finance company" means any person engaging in this state in the business, in whole or in part, of (A) acquiring retail installment contracts or installment loan contracts from the holders thereof, by purchase, discount or pledge, or by loan or advance to the holder of either on the security thereof, or otherwise, or (B) receiving payments, [of principal and interest] including, but not limited to, principal, interest or fees, from a retail buyer [under] in connection with a retail installment contract or installment loan contract. "Sales finance company" does not include a bank, out-of-state bank, Connecticut credit union, federal credit union, or out-of-state credit union, if so engaged;
 - Sec. 13. Section 36a-718 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1*, 2025):
 - (a) On and after January 1, 2015, no person shall act as a mortgage servicer, directly or indirectly, without first obtaining a license under section 36a-719, as amended by this act, from the commissioner for its main office and for each branch office where such business is conducted, unless such person is exempt from licensure pursuant to subsection (b) of this section. Any activity subject to licensure pursuant to sections 36a-

715 to 36a-719*l*, inclusive, as amended by this act, shall be conducted from an office located in a state, as defined in section 36a-2, as amended by this act.

- (b) The following persons are exempt from mortgage servicer licensing requirements: (1) Any bank, out-of-state bank, Connecticut credit union, federal credit union or out-of-state credit union, provided such bank or credit union is federally insured; (2) any wholly-owned subsidiary of such bank or credit union; (3) any operating subsidiary where each owner of such operating subsidiary is wholly owned by the same such bank or credit union; (4) any person [licensed as a mortgage lender in this state while registered as an exempt mortgage servicer registrant pursuant to subsection (d) of this section and acting as a mortgage servicer from a location licensed as a main office or branch office under sections 36a-485 to 36a-498e, inclusive, as amended by this act, 36a-534a and 36a-534b [, provided (A) such person meets the supplemental mortgage servicer surety bond, fidelity bond and errors and omissions coverage requirements under section 36a-719c, and (B)] during any period that the [license] registration of the exempt mortgage [lender] servicer registrant in this state has not been suspended; [, such exemption shall not be effective;] and (5) any person licensed as a mortgage correspondent lender in this state while acting as a mortgage servicer with respect to any residential mortgage loan it has made and during the permitted ninety-day holding period for such loan from a location licensed as a main office or branch office under sections 36a-485 to 36a-498e, inclusive, as amended by this act, 36a-534a and 36a-534b, provided during any period the license of the mortgage correspondent lender in this state has been suspended, such exemption shall not be effective.
- (c) The provisions of sections 36a-719e to 36a-719h, inclusive, as amended by this act, shall apply to any person, including a person exempt from licensure pursuant to subsection (b) of this section, who acts as a mortgage servicer in this state on or after January 1, 2015.
- 350 (d) (1) Any person licensed as a mortgage lender in this state shall

321322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

339

340

341

342

343

344

345

346

347

348

register on the system as an exempt mortgage servicer registrant prior to acting as a mortgage servicer from any location licensed as a main office or branch office under sections 36a-485 to 36a-498e, inclusive, as amended by this act, 36a-534a and 36a-534b. Each registration shall expire at the close of business on December thirty-first of the year in which such registration was approved, unless such registration is renewed or, if such registration is approved on or after November first, such registration shall expire at the close of business on December thirty-first of the year following the year in which such registration was approved. An application for renewal of a registration shall be filed on the system between November first and December thirty-first of the year in which the registration expires. Each applicant for an initial registration or renewal of a registration shall meet the supplemental mortgage servicer surety bond, fidelity bond and errors and omissions coverage requirements under section 36a-719c, as amended by this act, and pay to the system any required fees or charges. All fees paid pursuant to this subdivision shall be nonrefundable.

- (2) The commissioner may suspend, revoke or refuse to renew any exempt mortgage servicer registration or take any other action, in accordance with the provisions of section 36a-51, as amended by this act, if the commissioner finds that the registrant no longer meets the requirements for registration or if the registrant or any control person, trustee, employee or agent of such registrant has: (A) Made any material misstatement in an application; (B) committed any fraud or misappropriated funds; or (C) violated any provision of this title or any regulation or order adopted or issued pursuant thereto pertaining to such person, or any other law or regulation applicable to the conduct of such registrant's business.
- Sec. 14. Section 36a-719c of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):
 - (a) Each mortgage servicer applicant or licensee and [any person exempt from mortgage servicer licensure pursuant to subdivision (4) of subsection (b) of section 36a-718] exempt mortgage servicer registrant

351

352

353 354

355

356

357

358 359

360

361

362

363364

365

366

367

368

369 370

371

372

373

374

375

376

377378

381

382

shall file with the commissioner (1) a surety bond, written by a surety authorized to write such bonds in this state, covering its main office and any branch office from which it acts as mortgage servicer, in a penal sum of one hundred thousand dollars per office location in accordance with subsection (b) of this section, (2) a fidelity bond, written by a surety authorized to write such bonds in this state, in accordance with the requirements of subsection (c) of this section, and (3) evidence of errors and omissions coverage, written by a surety authorized to write such coverage in this state, in accordance with the requirements of subsection (c) of this section. No mortgage servicer licensee and no [person otherwise exempt from mortgage servicer licensure pursuant to subdivision (4) of subsection (b) of section 36a-718] exempt mortgage servicer registrant shall act as a mortgage servicer in this state without maintaining the surety bond, fidelity bond and errors and omissions coverage required by this section.

(b) The surety bond required by subsection (a) of this section shall be (1) in a form approved by the Attorney General, [;] and (2) conditioned upon the mortgage servicer licensee or [person exempt from mortgage servicer licensure pursuant to subdivision (4) of subsection (b) of section 36a-718] exempt mortgage servicer registrant faithfully performing any and all written agreements or commitments with or for the benefit of mortgagors and mortgagees, truly and faithfully accounting for all funds received from a mortgagor or mortgagee in such person's capacity as a mortgage servicer, and conducting such mortgage business consistent with the provisions of sections 36a-715 to 36a-719l, inclusive, as amended by this act. Any mortgagor that may be damaged by the failure of a mortgage servicer licensee or [person exempt from mortgage servicer licensure pursuant to subdivision (4) of subsection (b) of section 36a-718] exempt mortgage servicer registrant to perform any written agreements or commitments, or by the wrongful conversion of funds paid by a mortgagor to such licensee or [person] registrant, may proceed on such bond against the principal or surety thereon, or both, to recover damages. The commissioner may proceed on such bond against the principal or surety on such bond, or both, to collect any civil penalty imposed pursuant to subsection (a) of section 36a-50, any restitution

imposed pursuant to subsection (c) of section 36a-50 and any unpaid costs of examination of a licensee as determined pursuant to section 36a-65. The proceeds of the bond, even if commingled with other assets of the principal, shall be deemed by operation of law to be held in trust for the benefit of such claimants against the principal in the event of bankruptcy of the principal and shall be immune from attachment by creditors and judgment creditors. The surety bond shall run concurrently with the period of the license or registration for the main office of the mortgage servicer or exempt mortgage [lender] servicer registrant and the aggregate liability under the bond shall not exceed the penal sum of the bond. The principal shall notify the commissioner of the commencement of an action on the bond. When an action is commenced on a principal's bond, the commissioner may require the filing of a new bond and immediately on recovery on any action on the bond, the principal shall file a new bond.

(c) (1) The fidelity bond and errors and omissions coverage required by subsection (a) of this section shall name the commissioner as an additional loss payee on drafts the surety issues to pay for covered losses directly or indirectly incurred by mortgagors of residential mortgage loans serviced by the mortgage servicer or exempt mortgage servicer registrant. The fidelity bond shall cover losses arising from dishonest and fraudulent acts, embezzlement, misplacement, forgery and similar events committed by employees of the mortgage servicer or exempt mortgage servicer registrant. The errors and omissions coverage shall cover losses arising from negligence, errors and omissions by the mortgage servicer or exempt mortgage servicer registrant with respect to the payment of real estate taxes and special assessments, hazard and flood insurance or the maintenance of mortgage and guaranty insurance. The fidelity bond and errors and omissions coverage shall each be in the following principal amounts based on the mortgage servicer's or exempt mortgage servicer registrant's volume of servicing activity most recently reported to the commissioner:

[(1)] (A) If the amount of the residential mortgage loans serviced is one hundred million dollars or less, the principal amount shall be at

least three hundred thousand dollars; or

453

454

455

456

457

458

459

460

461

462

463

464

465

466

467

468

469

470

471

472

473

474

475

476

477

478

479

480

481

482

483

484 485 [(2)] (B) If the amount of such loans exceeds one hundred million dollars, the principal amount shall be at least three hundred thousand dollars plus [(A)] (i) three-twentieths of one per cent of the amount of residential mortgage loans serviced greater than one hundred million dollars but less than or equal to five hundred million dollars; [(B)] (ii) plus one-eighth of one per cent of the amount of residential mortgage loans serviced greater than five hundred million dollars but less than or equal to one billion dollars; and [(C)] (iii) plus one-tenth of one per cent of the amount of residential mortgage loans serviced greater than one billion dollars.

- (2) The fidelity bond and errors and omissions coverage may provide for a deductible amount not to exceed the greater of one hundred thousand dollars or five per cent of the face amount of such bond or coverage.
- (d) A surety shall have the right to cancel the surety bond, fidelity bond and errors and omissions coverage required by this section at any time by a written notice to the principal and the commissioner stating the date cancellation shall take effect. [If the surety bond required by this section was issued electronically on the system, Such written notice of cancellation [may] shall be provided by the surety company to the principal and the commissioner through the system at least thirty days prior to the date of cancellation. [Any notice of cancellation not provided through the system shall be sent by certified mail to the principal and the commissioner at least thirty days prior to the date of cancellation.] A surety bond, fidelity bond or errors and omissions coverage shall not be cancelled unless the surety notifies the commissioner, in writing, not less than thirty days prior to the effective date of cancellation. After receipt of such notification from the surety, the commissioner shall give written notice to the principal of the date such cancellation shall take effect. The commissioner shall automatically suspend the license of a mortgage servicer licensee or registration of an exempt mortgage servicer registrant on such date or on any date when a fidelity bond or

errors and omissions coverage expires or is no longer in effect. No automatic suspension or inactivation shall occur if, prior to the date that such bond or errors and omissions coverage cancellation or expiration shall take effect, (1) the principal submits a letter of reinstatement of the bond or errors and omissions coverage, or a new bond or errors and omissions policy, [;] or (2) the mortgage servicer licensee or exempt mortgage servicer registrant has ceased business in this state and has surrendered all (A) licenses in accordance with section 36a-51, as amended by this act, and section 36a-719a, as amended by this act, and (B) registrations in accordance with section 36a-718, as amended by this act. After a mortgage servicer license or exempt mortgage servicer registration has been automatically suspended pursuant to this section, the commissioner shall [(A)] (i) give the licensee or registrant notice of the automatic suspension, pending proceedings for revocation or refusal to renew pursuant to section 36a-719j or subsection (d) of section 36a-718, as amended by this act, and an opportunity for a hearing on such action in accordance with section 36a-51, as amended by this act, and [(B)] (ii) require such licensee or registrant to take or refrain from taking such action as the commissioner deems necessary to effectuate the purposes of this section. [A person licensed as a mortgage lender in this state] Any exempt mortgage servicer registrant acting as a mortgage servicer from a location licensed as a main office or branch office under sections 36a-485 to 36a-498e, inclusive, as amended by this act, 36a-534a and 36a-534b shall cease to be exempt from mortgage servicer licensing requirements in this state upon cancellation or expiration of any surety bond, fidelity bond or errors and omissions coverage required by this section.

(e) If the commissioner finds that the financial condition of a mortgage servicer <u>licensee</u> or <u>[mortgage lender licensee] exempt mortgage servicer registrant</u> so requires, as evidenced by the reduction of tangible net worth, financial losses or potential losses as a result of a violation of sections 36a-715 to 36a-719k, inclusive, as amended by this <u>act</u>, the commissioner may require one or more additional bonds meeting the standards set forth in this section. The <u>mortgage servicer</u> licensee <u>or exempt mortgage servicer registrant</u> shall file any such

486

487

488

489

490

491

492

493

494

495

496

497

498

499500

501

502

503

504

505

506

507

508

509

510

511

512

513

514

515

516

517

518

519

additional bonds not later than ten days after receipt of the commissioner's written notice of such requirement. A mortgage servicer licensee or exempt mortgage [lender licensee] servicer registrant shall file, as the commissioner may require, any bond rider or endorsement or addendum, as applicable, to any bond or evidence of errors and omissions coverage on file with the commissioner to reflect any changes necessary to maintain the surety bond, fidelity bond and errors and omissions coverage required by this section.

- Sec. 15. Section 36a-850a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):
 - (a) [In] <u>Any person</u> servicing a private student education loan, <u>including</u>, but not <u>limited to</u>, a private student education loan servicer, private education lender and private education loan creditor, shall:
 - (1) Prior to sending the first billing statement on a private student education loan or immediately upon receipt of a private student education loan following the transfer or assignment of such private student education loan, provide to the student loan borrower, and to any cosigner of such private student education loan, information concerning the rights and responsibilities of such student loan borrower and cosigner, including information regarding (A) how such private student education loan obligation will appear on the cosigner's consumer report, (B) how the cosigner will be notified if the private student education loan becomes delinquent, including how the cosigner can cure the delinquency in order to avoid negative credit furnishing and loss of cosigner release eligibility, and (C) eligibility for release of the cosigner's obligation on such private student education loan, including number of on-time payments and any other criteria required to approve the release of the cosigner from the loan obligation;
 - (2) Send annual written notice to all student loan borrowers and cosigners relating to information about cosigner release, including the criteria [the private student education loan servicer requires] necessary to approve the release of a cosigner from a private student education loan obligation and the process for applying for cosigner release;

(3) Upon satisfaction by the student loan borrower of the applicable consecutive on-time payment requirement for purposes of cosigner release eligibility, send, in writing, to such student loan borrower and cosigner (A) a notification that such consecutive on-time payment requirement has been satisfied and that such cosigner may be eligible for cosigner release, and (B) information relating to the procedure for applying for cosigner release and any additional criteria that a cosigner must satisfy in order to be eligible for cosigner release. Such notification and information shall be sent by either United States mail or electronic mail, provided such student loan borrower has elected to receive electronic communications from the [private student education loan servicer] person servicing the private student education loan;

- (4) In the event that an application for a cosigner release is incomplete, provide, in writing, (A) notice to the student loan borrower and cosigner that such application is incomplete, and (B) a description of the information that is missing or the additional information that is needed to consider the application complete and the date by which the borrower or cosigner are required to provide such information;
- (5) Not later than thirty days following the submission of an application for cosigner release, send to the student loan borrower and cosigner a written notice of the decision that such application has been approved or denied. If the application for cosigner release has been denied, such written notice shall (A) inform such student loan borrower and cosigner that such student loan borrower and cosigner have the right to request all documents and information used [by the private student education loan servicer in its] in the decision to deny such application, including [the] any credit score threshold used, [by the private student education loan servicer,] the consumer report of such student loan borrower or cosigner, the credit score of such student loan borrower or cosigner [,] and any other documents that are relevant or specific to such student loan borrower or cosigner, [. The private student education loan servicer shall provide such student loan borrower and cosigner with] and (B) include (i) any adverse action notices required under federal law if the denial of such application was based in whole

or in part on any information contained in a consumer report, and (ii) the information described in subdivision (2) of this subsection;

- [(6) Include the information described in subdivision (2) of this section in any response to an application for cosigner release;
- 592 (7) Refrain from imposing any restrictions on a student loan borrower 593 or cosigner that may permanently prevent such student loan borrower 594 or cosigner from qualifying for a cosigner release, including, but not 595 limited to, restrictions on the number of times a student loan borrower 596 or cosigner may apply for cosigner release;
 - (8) Refrain from imposing any negative consequences on a student loan borrower or cosigner during the sixty days following issuance of the notice described in subdivision (4) of this section, or until a final decision concerning a student loan borrower or cosigner's application for cosigner release is made. For purposes of this subdivision, "negative consequences" includes, but is not limited to, the imposition of additional eligibility criteria, negative credit reporting, lost eligibility for a cosigner release, late fees, interest capitalization or other financial penalties or injury;
 - (9) Refrain from requiring a student loan borrower to make more than twelve consecutive on-time payments as part of the eligibility criteria for cosigner release. Such private student education loan servicer shall consider any student loan borrower who has paid the equivalent of twelve months of principal and interest during any twelve-month period to have satisfied the consecutive on-time payment requirement, even if such student loan borrower has not made payments monthly during such twelve-month period;]
 - [(10)] (6) Upon receipt of a request by a student loan borrower or cosigner to a change that results in restarting the count of consecutive on-time payments required for cosigner release eligibility, provide to such student loan borrower and cosigner written notification of the impact of such change on cosigner release eligibility and an opportunity to withdraw or reverse such change for purposes of avoiding such

620 impact;

[(11)] (7) Provide a student loan borrower or cosigner (A) the right to request an appeal of a determination to deny a cosigner release application, (B) an opportunity to submit additional information or documentation evidencing that such student loan borrower has the ability, willingness and stability to make his or her payment obligations, and (C) the right to request that a different employee [of the private student education loan servicer] review and make a determination on the application for a cosigner release;

- [(12)] (8) Establish and maintain a comprehensive record management system reasonably designed to ensure the accuracy, integrity and completeness of data and other information about cosigner release applications. Such system shall include the number of cosigner release applications received, the approval and denial rate of such applications and the primary reasons for denial of such applications;
- [(13) In the event that a cosigner has a total and permanent disability, as determined by any federal or state agency or doctor of medicine or osteopathy legally authorized to practice in the state, and unless otherwise expressly prohibited under the terms of a private student education loan agreement, (A) release the cosigner from his or her obligation to repay the private student education loan upon receipt of notification that such cosigner has a total and permanent disability, and (B) refrain from requiring that a new cosigner be added to such private student education loan after the original cosigner has been released from such private student education loan;]
- [(14)] (9) Provide the cosigner of a private student education loan with access to the same documents and records associated with the private student education loan that are available to the student loan borrower of such private student education loan; and
- [(15)] (10) If a student loan borrower has electronic access to documents and records associated with a private student education loan, provide equivalent electronic access to such documents and

records to the cosigner of such private student education loan.

(b) Any person that makes or extends a private student education loan on or after October 1, 2025, shall provide, consistent with the terms of this subsection, options for cosigner release on such private student education loan upon the satisfaction of certain criteria, including, but not limited to, twelve consecutive on-time payments by the student loan borrower or in the event of total and permanent disability of the cosigner. On and after October 1, 2025, no person that makes, extends or owns one or more private student education loans, including, but not limited to, any private education lender or private education loan creditor, directly or indirectly, shall:

- (1) Impose any restriction on a student loan borrower or cosigner that may permanently prevent such student loan borrower or cosigner from qualifying for a cosigner release, including, but not limited to, any restriction on the number of times a student loan borrower or cosigner may apply for a cosigner release;
- (2) Impose any negative consequence on a student loan borrower or cosigner during the sixty-day period following issuance of the notice described in subparagraph (A) of subdivision (4) of subsection (a) of this section, or until a final decision concerning a student loan borrower or cosigner's application for a cosigner release has been made. For purposes of this subdivision, "negative consequence" includes, but is not limited to, the imposition of any additional eligibility criteria, negative credit reporting, lost eligibility for a cosigner release, late fee, interest capitalization or any other financial penalty or injury;
 - (3) Require a student loan borrower to make more than twelve consecutive on-time payments as part of the eligibility criteria for a cosigner release. A private student education loan servicer shall consider any student loan borrower who has paid the equivalent of twelve months of principal and interest during any twelve-month period to have satisfied the consecutive on-time payment requirement, even if such student loan borrower has not made monthly payments during such twelve-month period; or

(4) In the event that a cosigner is totally and permanently disabled, as determined by any federal or state agency or doctor of medicine or osteopathy legally authorized to practice in this state, (A) refuse to release the cosigner from his or her obligation to repay the private student education loan upon receipt of notification that such cosigner is totally and permanently disabled, or (B) require that a new cosigner be added to such private student education loan after the original cosigner has been released.

[(b)] (c) The provisions of [subsection (a)] subsections (a) and (b) of this section shall not apply to the following persons: (1) Any bank, out-of-state bank that has a physical presence in the state, Connecticut credit union, federal credit union or out-of-state credit union; (2) any wholly owned subsidiary of any such bank or credit union; (3) any operating subsidiary where each owner of such operating subsidiary is wholly owned by the same bank or credit union; and (4) the Connecticut Higher Education Supplemental Loan Authority.

Sec. 16. Section 36a-51 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):

(a) The commissioner may suspend, revoke or refuse to renew any license <u>or registration</u> issued by the commissioner under any provision of the general statutes by sending a notice to the licensee <u>or registrant</u> by registered or certified mail, return receipt requested, or by any express delivery carrier that provides a dated delivery receipt, or by personal delivery, as defined in section 4-166, in accordance with section 36a-52a. The notice shall be deemed received by the licensee <u>or registrant</u> on the earlier of the date of actual receipt or seven days after mailing or sending, and in the case of a notice sent by electronic mail, the notice shall be deemed received by the licensee <u>or registrant</u> in accordance with section 36a-52a. Any such notice shall include: (1) A statement of the time, place, and nature of the hearing; (2) a statement of the legal authority and jurisdiction under which the hearing is to be held; (3) a reference to the particular sections of the general statutes, regulations, rules or orders involved; (4) a short and plain statement of

the matters asserted; and (5) a statement indicating that the licensee <u>or</u> <u>registrant</u> may file a written request for a hearing on the matters asserted within fourteen days of receipt of the notice. If the commissioner finds that public health, safety or welfare imperatively requires emergency action, and incorporates a finding to that effect in the notice, the commissioner may order summary suspension of a license <u>or registration</u> in accordance with subsection (c) of section 4-182 and require the licensee <u>or registrant</u> to take or refrain from taking such action as in the opinion of the commissioner will effectuate the purposes of this section, pending proceedings for suspension, revocation or refusal to renew.

- (b) If a hearing is requested within the time specified in the notice, the commissioner shall hold a hearing upon the matters asserted in the notice unless the licensee <u>or registrant</u> fails to appear at the hearing. After the hearing, the commissioner shall suspend, revoke or refuse to renew the license <u>or registration</u> for any reason set forth in the applicable [licensing] provisions of the general statutes if the commissioner finds sufficient grounds exist for such suspension, revocation or refusal to renew. If the licensee <u>or registrant</u> does not request a hearing within the time specified in the notice or fails to appear at the hearing, the commissioner shall suspend, revoke or refuse to renew the license <u>or registration</u>. No such license <u>or registration</u> shall be suspended or revoked except in accordance with the provisions of chapter 54.
- (c) (1) Any licensee <u>or registrant</u> may surrender any license <u>or registration</u> issued by the commissioner under any provision of the general statutes by surrendering the license <u>or registration</u> to the commissioner in person or by registered or certified mail, provided, in the case of a license <u>or registration</u> issued through the system, as defined in section 36a-2, <u>as amended by this act</u>, such surrender shall be initiated by filing a request to surrender on the system. No surrender on the system shall be effective until the request to surrender is accepted by the commissioner. Surrender of a license <u>or registration</u> shall not affect the licensee's <u>or registrant's</u> civil or criminal liability, or affect the

commissioner's ability to impose an administrative penalty on the licensee or registrant pursuant to section 36a-50 for acts committed prior to the surrender. If, prior to receiving the license or registration, or, in the case of a license or registration issued through the system prior to the filing of a request to surrender a license or registration, the commissioner has instituted a proceeding to suspend, revoke or refuse to renew such license or registration, such surrender or request to surrender will not become effective except at such time and under such conditions as the commissioner by order determines. If no proceeding is pending or has been instituted by the commissioner at the time of surrender, or, in the case of a license or registration issued through the system, at the time a request to surrender is filed, the commissioner may still institute a proceeding to suspend, revoke or refuse to renew a license or registration under subsection (a) of this section up to the date one year after the date of receipt of the license or registration by the commissioner, or, in the case of a license or registration issued through the system, up to the date one year after the date of the acceptance by the commissioner of a request to surrender a license or registration.

- (2) If any license <u>or registration</u> issued on the system expires due to the licensee's <u>or registrant's</u> failure to renew such license <u>or registration</u>, the commissioner may institute a revocation or suspension proceeding, or issue an order revoking or suspending the license <u>or registration</u>, under applicable authorities not later than one year after the date of such expiration.
- (3) Withdrawal of an application for a license <u>or registration</u> filed on the system shall become effective upon receipt by the commissioner of a notice of intent to withdraw such application. The commissioner may deny a license <u>or registration</u> up to the date one year after the effective date of withdrawal.
- 781 (d) The provisions of this section shall not apply to chapters 672a, 672b and 672c.
- Sec. 17. Subsection (a) of section 36a-556 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October*

752

753

754

755

756

757

758

759

760

761

762

763

764

765

766

767

768

769

770

771

772

773

774

775

776

777

778

779

- 785 1, 2025):
- 786 (a) Without having first obtained a small loan license from the commissioner pursuant to section 36a-565, no person shall, by any
- method, including, but not limited to, mail, telephone, Internet or other
- 789 electronic means, unless exempt pursuant to section 36a-557:
- 790 (1) Make a small loan to a Connecticut borrower;
- 791 (2) Offer, solicit, broker, directly or indirectly arrange, place or find a 792 small loan for a prospective Connecticut borrower;
- 793 (3) Engage in any other activity intended to assist a prospective
- 794 Connecticut borrower in obtaining a small loan, including, but not
- 795 limited to, generating leads;
- 796 (4) Receive payments, [of] including, but not limited to, payments for
- 797 principal, [and] interest or fees, from a Connecticut borrower in
- 798 connection with a small loan; [made to a Connecticut borrower;]
- 799 (5) Purchase, acquire or receive assignment of a small loan made to a
- 800 Connecticut borrower; and
- 801 (6) Advertise or cause to be advertised in this state a small loan or any
- of the services described in subdivisions (1) to (5), inclusive, of this
- 803 subsection.
- Sec. 18. Section 36a-715 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2025*):
- As used in sections 36a-715 to 36a-719l, inclusive, as amended by this
- act, unless the context otherwise requires:
- 808 (1) "Advertise" or "advertising", "control person", "individual", "main
- office", "mortgage broker", "mortgage correspondent lender", "mortgage"
- 810 lender", "office", "person" and "unique identifier" have the same
- meanings as provided in section 36a-485.
- [(1)] (2) "Branch office" means a location other than the main office at

which a licensee or any person on behalf of a licensee acts as a mortgage servicer.

- [(2) The terms "advertise or advertising", "control person", lindividual", "main office", "mortgage broker", "mortgage correspondent lender", "mortgage lender", "office", "person" and "unique identifier" have the same meanings as provided in section 36a-485.]
- 820 (3) "Mortgage servicer" (A) means any person, wherever located, 821 who, for such person or on behalf of the holder of a residential mortgage 822 loan, receives payments, [of] including, but not limited to, payments for 823 principal, [and] interest or fees, in connection with a residential 824 mortgage loan, records such payments on such person's books and 825 records and performs such other administrative functions as may be 826 necessary to properly carry out the mortgage holder's obligations under 827 the mortgage agreement including, when applicable, the receipt of 828 funds from the mortgagor to be held in escrow for payment of real estate 829 taxes and insurance premiums and the distribution of such funds to the 830 taxing authority and insurance company, and (B) includes a person who 831 makes payments to borrowers pursuant to the terms of a home equity 832 conversion mortgage or reverse mortgage.
- (4) "Mortgagee" means the grantee of a residential mortgage, 834 provided if the residential mortgage has been assigned of record, 835 "mortgagee" means the last person to whom the residential mortgage 836 has been assigned of record.
- (5) "Mortgagor" means any person obligated to repay a residential mortgage loan.
 - (6) "Residential mortgage loan" means any loan primarily for personal, family or household use that is secured by a mortgage, deed of trust or other equivalent consensual security interest on a dwelling, as defined in Section 103 of the Consumer Credit Protection Act, 15 USC 1602, located in this state, or real property located in this state upon which is constructed or intended to be constructed a dwelling.

839

840

841

842

843

Sec. 19. Section 36a-846 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):

- As used in this section and sections 36a-847 to 36a-855, inclusive:
- 848 (1) "Advertise" or "advertising" has the same meaning as provided in 849 section 36a-485;
- 850 (2) "Branch office" means a location other than the main office at 851 which a licensee or any person on behalf of a licensee acts as a student 852 loan servicer;
- (3) "Consumer report" has the same meaning as provided in Section 603(d) of the Fair Credit Reporting Act, 15 USC [,] 1681a, as amended from time to time;
- (4) "Control person" has the same meaning as provided in section 36a-485;
- (5) "Cosigner" has the same meaning as provided in 15 USC 1650(a), as amended from time to time;
- (6) "Federal student education loan" means any student education loan (A) (i) made pursuant to the William D. Ford Federal Direct Loan Program, 20 USC 1087a, et seq., as amended from time to time, or (ii) purchased by the United States Department of Education pursuant to 20 USC 1087i-1(a), as amended from time to time, and (B) owned by the United States Department of Education;
- (7) "Federal student loan servicer" means any student loan servicer responsible for the servicing of a federal student education loan to a student loan borrower pursuant to a contract awarded by the United States Department of Education under 20 USC 1087f, as amended from time to time;
- 871 (8) "Main office" has the same meaning as provided in section 36a-872 485;
- 873 (9) "Private education lender" has the same meaning as provided in

- 874 section 36a-856, as amended by this act;
- 875 (10) "Private education loan creditor" has the same meaning as
- 876 provided in section 36a-856, as amended by this act;
- [(9)] (11) "Private student education loan" means any student education loan that is not a federal student education loan;
- [(10)] (12) "Private student education loan servicer" means any student loan servicer responsible for the servicing of a private student education loan to a student loan borrower;
- [(11)] (13) "Student loan borrower" means any individual who resides within this state who has agreed to repay a student education loan;
- [(12)] (14) "Student loan servicer" means any person, wherever located, responsible for the servicing of any student education loan to any student loan borrower;
 - [(13)] (15) "Servicing" means (A) receiving any [scheduled periodic] payments from a student loan borrower pursuant to the terms of a student education loan, [;] (B) applying the payments of principal and interest and such other payments with respect to the amounts received from a student loan borrower, as may be required pursuant to the terms of a student education loan, [;] (C) maintaining account records for and communicating with the student loan borrower concerning the student education loan during the period when no [scheduled periodic] payments are required, [;] (D) interacting with a student loan borrower for purposes of facilitating the servicing of a student education loan, including, but not limited to, assisting a student loan borrower to prevent such borrower from defaulting on obligations arising from the student education loan, [;] or (E) performing other administrative services with respect to a student education loan;
 - [(14)] (16) "Student education loan" means any loan primarily for personal use to finance education or other school-related expenses; and
- 903 [(15)] (17) "Unique identifier" has the same meaning as provided in

887

888

889

890

891

892

893

894

895

896

897

898

899

900

904 section 36a-485.

908

909

910

911

912

913

914

915

916

917

918 919

920

921

922

923

924

925

926

927

928

929

930

931

932

933

934

935

936

Sec. 20. Subsection (d) of section 36a-487 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):

- (d) Any person claiming exemption from licensure under this section may register on the system as an exempt registrant for purposes of sponsoring a mortgage loan originator or a loan processor or underwriter pursuant to subdivision (1) of subsection (b) of section 36a-486. Such registration shall not affect the exempt status of such person. Each registration shall expire at the close of business on December thirty-first of the year in which such registration was approved, unless such registration is renewed or, if such registration is approved on or after November first, such registration shall expire at the close of business on December thirty-first of the year following the year in which such registration was approved. An application for renewal of a registration shall be filed on the system between November first and December thirty-first of the year in which the registration expires. Each applicant for an initial registration or renewal of a registration shall pay to the system any required fees or charges. All fees paid pursuant to this subsection shall be nonrefundable. Any approval of such registration, or any approval of any renewal of such registration, shall not constitute a determination by the commissioner that such entity is exempt, but rather shall evidence the commissioner's approval to use the system for purposes of sponsoring and bonding.
- Sec. 21. Section 36a-868 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

No commercial financing contract entered into on or after July 1, 2024, shall contain any provision waiving a recipient's right to notice, judicial hearing or prior court order under chapter 903a in connection with the provider obtaining any prejudgment remedy, including, but not limited to, attachment, execution, garnishment or replevin [,] upon commencing any litigation against the recipient. Any such provision in a commercial financing contract entered into on or after July 1, 2024,

- 937 shall be unenforceable.
- 938 Sec. 22. Subsection (c) of section 36a-870 of the general statutes is 939 repealed and the following is substituted in lieu thereof (*Effective July 1*, 940 2025):
- 941 (c) Each provider and commercial financing broker [shall pay an 942 initial registration fee of one thousand dollars and an annual 943 registration fee of five hundred dollars by the fifteenth of September 944 each year thereafter. If a provider or commercial financing broker fails 945 to timely pay any such annual registration fee, its registration shall 946 automatically expire by operation of law registration shall expire at the 947 close of business on December thirty-first of the year in which such 948 registration was approved, unless such registration is renewed or, if 949 such registration is approved on or after November first, such 950 registration shall expire at the close of business on December thirty-first 951 of the year following the year in which such registration was approved. 952 An application for renewal of a registration shall be filed with the 953 commissioner between November first and December thirty-first of the 954 year in which the registration expires. Each applicant for an initial 955 registration or renewal of a registration shall pay to the system a 956 registration fee of one thousand dollars and any other required fees or 957 charges. All fees paid pursuant to this subsection shall be 958 nonrefundable.
- 959 Sec. 23. Section 36a-872 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2025*):
 - (a) [Any provider who violates any provision of sections 36a-861 to 36a-870, inclusive, or any regulation adopted pursuant to section 36a-871 shall be liable for a civil penalty pursuant to section 36a-50] The commissioner may suspend, revoke or refuse to renew any registration issued pursuant to section 36a-870, as amended by this act, or take any other action in accordance with the provisions of section 36a-51, as amended by this act, if the commissioner finds that the registrant or any control person, trustee, employee or agent of such registrant has done any of the following: (1) Made any material misstatement in the

961

962

963

964

965

966

967 968

application; (2) committed any fraud or misappropriated funds; or (3)
 violated (A) any provision of this title or any regulation or order
 adopted or issued pursuant thereto pertaining to such registrant or any
 control person, trustee, employee or agent of such registrant, or (B) any
 other law or regulation applicable to the conduct of such registrant's
 business.

- (b) [In addition to any civil penalty imposed under subsection (a) of this section, if the Banking Commissioner finds that a provider has knowingly violated any provision of sections 36a-861 to 36a-870, inclusive, or any regulation adopted pursuant to section 36a-871, the commissioner may seek an injunction in a court of competent jurisdiction, and may exercise the powers granted to the commissioner under section 36a-50, on behalf of any recipient affected by the violation] Whenever it appears to the commissioner that any person has violated, is violating or is about to violate the provisions of sections 36a-861 to 36a-870, inclusive, as amended by this act, the commissioner may take action against such person in accordance with sections 36a-50 and 36a-52.
- Sec. 24. Subsections (b) to (g), inclusive, of section 36a-856 of the general statutes are repealed and the following is substituted in lieu thereof (*Effective October 1*, 2025):
 - (b) (1) Except for a public or private nonprofit postsecondary educational institution, for which the commissioner may prescribe an alternative registration process and fee structure, a private education lender or a private education loan creditor shall, prior to making a private education loan to, or purchasing or assuming a private education loan owed by, a resident of the state, [:] (A) register with the commissioner, and (B) renew such registration for each year that such private education lender or private education loan creditor continues to act as a private education lender or private education loan creditor.
 - [(1) Register with the commissioner and pay a fee in the form and manner prescribed by the commissioner, which may include registration using the National Multistate Licensing System and

1003 Registry and the payment of any fees thereto; and

1004

1005

1006

1020

1021

1022

1023

1024

1025

1026

(2) Renew such registration for each year that such private education lender or private education loan creditor continues to act as a private education lender or private education loan creditor.]

- 1007 (2) Each private education lender and private education loan creditor 1008 registration shall expire at the close of business on December thirty-first 1009 of the year in which such registration was approved, unless such 1010 registration is renewed or, if such registration is approved on or after 1011 November first, such registration shall expire at the close of business on 1012 December thirty-first of the year following the year in which such 1013 registration was approved. An application for renewal of a registration 1014 shall be filed with the commissioner between November first and 1015 December thirty-first of the year in which the registration expires. Each 1016 applicant for an initial registration or renewal of a registration shall pay 1017 to the system a registration fee of nine hundred dollars and any other 1018 required fees or charges. All fees paid pursuant to this subdivision shall 1019 be nonrefundable.
 - (c) For each year in which a private education lender registers with, or renews such registration with, the commissioner pursuant to subsection (b) of this section, such private education lender shall, at the time of such registration or renewal, and at other times upon the commissioner's request, provide to the commissioner, in the form and manner prescribed by the commissioner, the following documents and information:
- 1027 (1) A list of all schools attended by the private education loan 1028 borrowers with outstanding private education loans made by such 1029 private education lender;
- 1030 (2) The number and dollar amount of all outstanding private education loans such private education lender made to private education loan borrowers;
- 1033 (3) For each school listed pursuant to subdivision (1) of this

subsection, the number and dollar amount of all outstanding private education loans such private education lender made to private education loan borrowers who attended such school;

1034

1035

1036

1037

1038

1039

1051

1052

1053

1054

1055

1056

1057

1058

1059

1060

1061

- (4) The number and dollar amount of all private education loans such private education lender made during the prior year to private education loan borrowers;
- 1040 (5) For each school listed pursuant to subdivision (1) of this subsection, the number and dollar amount of all private education loans such private education lender made during the prior year to private education loan borrowers who attended such school;
- 1044 (6) The spread of interest rates for the private education loans such 1045 private education lender made during the prior year;
- 1046 (7) The percentage of private education loan borrowers who received 1047 each rate within the spread of interest rates provided pursuant to 1048 subdivision (6) of this subsection;
- 1049 (8) The number of private education loans with a cosigner that such private education lender made during the prior year;
 - (9) The default rate for private education loan borrowers obtaining private education loans from the private education lender, and, for each school listed pursuant to subdivision (1) of this subsection, the default rate for private education loans made to private education loan borrowers who attended such school;
 - (10) The number of private education loan borrowers against whom such private education lender brought legal action in the prior year to collect a debt owed pursuant to a private education loan, and the amount sought in each such action;
 - (11) A copy of each model promissory note, agreement, contract or other instrument used by the private education lender during the prior year to substantiate that a new private education loan has been extended to a private education loan borrower or that a private education loan

borrower owes a debt to such lender; and

1064

1075

1076

1077

1078

1079

1080

1081

1082

1083

1084

1089

1090

1091

1092

- 1065 (12) The name and address of: (A) Such private education lender; (B) each officer, director or partner of such private education lender; and 1067 (C) each owner of a controlling interest in such private education lender.
- (d) For each year in which a private education loan creditor registers with, or renews such registration with, the commissioner pursuant to subsection (b) of this section, such private education loan creditor shall, at the time of such registration or renewal, and at other times upon the commissioner's request, provide to the commissioner, in the form and manner prescribed by the commissioner, the following documents and information:
 - (1) A list of all schools attended by the private education loan borrowers with outstanding private education loans assumed or acquired by such private education loan creditor;
 - (2) The number and dollar amount of all outstanding private education loans owed by private education loan borrowers to such private education loan creditor;
 - (3) For each school listed pursuant to subdivision (1) of this subsection, the number and dollar amount of all outstanding private education loans owed to such private education loan creditor by private education loan borrowers who attended such school;
- 1085 (4) The number and dollar amount of all private education loans: (A)
 1086 Such private education loan creditor assumed or acquired during the
 1087 prior year; and (B) owed to such private education loan creditor by
 1088 private education loan borrowers;
 - (5) For each school listed pursuant to subdivision (1) of this subsection, the number and dollar amount of all private education loans: (A) Such private education loan creditor assumed or acquired during the prior year; and (B) owed to such private education loan creditor by private education loan borrowers who attended such school;

1094 (6) The number of private education loans with a cosigner that such private education loan creditor assumed or acquired during the prior year;

- (7) The default rate for private education loan borrowers whose private education loans were assumed or acquired by such private education loan creditor, and, for each school listed pursuant to subdivision (1) of this subsection, the default rate for private education loans owed by private education loan borrowers who attended such school;
- 1103 (8) The number of private education loan borrowers against whom 1104 such private education loan creditor brought legal action in the prior 1105 year to collect a debt owed pursuant to a private education loan, and the 1106 amount sought in each such action; and
- 1107 (9) The name and address of: (A) Such private education loan creditor; (B) each officer, director or partner of such private education loan creditor; and (C) each owner of a controlling interest in such private education loan creditor.
- 1111 (e) The commissioner shall create, and periodically update, a publicly 1112 accessible Internet web site that includes the following information 1113 about private education lenders and private education loan creditors 1114 registered in the state:
- 1115 (1) The name, address, telephone number and Internet web site 1116 address for all registered private education lenders and private 1117 education loan creditors;
- 1118 (2) A summary of the information and documents provided pursuant 1119 to subsections (c) and (d) of this section; and
- 1120 (3) Copies of all model promissory notes, agreements, contracts and 1121 other instruments provided to the commissioner in accordance with 1122 subdivision (11) of subsection (c) of this section.
- 1123 (f) The commissioner may [take action pursuant to section 36a-50 to

1097

1098

1099

1100

1101

enforce the provisions of this section.] suspend, revoke or refuse to renew any registration issued under subsection (b) of this section or take any other action in accordance with the provisions of section 36a-51, as amended by this act, if the commissioner finds that the registrant or any control person, trustee, employee or agent of such registrant has done any of the following: (1) Made any material misstatement in the application; (2) committed any fraud or misappropriated funds; or (3) violated (A) any provision of this title or any regulation or order adopted or issued pursuant thereto pertaining to such registrant or any control person, trustee, employee or agent of such registrant, or (B) any other law or regulation applicable to the conduct of such registrant's business.

1136 (g) Whenever it appears to the commissioner that any person has
1137 violated, is violating or is about to violate the provisions of this section,
1138 the commissioner may take action against such person in accordance
1139 with sections 36a-50 and 36a-52.

[(g)] (h) (1) The commissioner may order that any person who has been found to have violated any provision of this section and has thereby caused financial harm to a consumer be barred for a term not exceeding ten years from [acting as a private education lender, private education loan creditor or engaging in any activity requiring a license or registration under this title, or acting as a stockholder, officer, director, partner or other owner or employee of [a private education lender or private education loan creditor] an entity requiring such a license or registration, by sending a notice to such person by registered or certified mail, return receipt requested, or by any express delivery carrier that provides a dated delivery receipt, or by personal delivery, as defined in section 4-166, in accordance with section 36a-52a. The notice shall be deemed received by such person on the earlier of the date of actual receipt or seven days after mailing or sending, and in the case of a notice sent by electronic mail, the notice shall be deemed received by such person in accordance with section 36a-52a. Such notice shall include: (A) A statement of the time, place and nature of a hearing to be held upon the matters asserted in the notice; (B) a statement of the legal

11241125

11261127

1128

1129

1130

11311132

1133

1134

1135

1140

1141

1142

1143

1144

1145

1146

1147

11481149

1150

11511152

1153

1154

1155

1156

authority and jurisdiction under which the hearing is to be held; (C) a reference to the particular sections of the general statutes, regulations of Connecticut state agencies, rules or orders that such person is alleged to have violated; (D) a short and plain statement of the matters asserted; and (E) a statement indicating that such person may file a written request for a hearing on the matters asserted within fourteen days of receipt of the notice.

(2) If a hearing is requested within the time specified in the notice, the commissioner shall hold a hearing upon the matters asserted in the notice unless such person fails to appear at the hearing. After the hearing, the commissioner shall determine whether to issue an order barring such person, for a term not to exceed ten years, from engaging in any activity requiring a license or registration under this title, or from acting as a stockholder, officer, director, partner or other owner or employee of an entity requiring such a license or registration. The commissioner may also issue such an order if such person does not request a hearing within the time specified in the notice or fails to appear at the hearing. No order shall be issued under this subsection except in accordance with the provisions of chapter 54.

Sec. 25. (NEW) (Effective October 1, 2025) Any mortgage lender, as defined in section 36a-485 of the general statutes, that offers to make a shared appreciation agreement, as defined in section 36a-485 of the general statutes, shall, not later than three business days after the prospective borrower under such proposed agreement submits an application to such mortgage lender for such proposed agreement, disclose to such prospective borrower, in writing:

(1) The following statement, which shall be clear, conspicuous and in at least twelve-point font: "You are not required to complete this agreement merely because you have received these disclosures or have signed a loan application. If you obtain this loan, the lender will have a mortgage and shared interest in your home. You could lose your home, and any money you have put into it, if you do not meet your obligations under the loan. You may wish to consult an attorney.";

(2) Financial information relevant to the proposed shared appreciation agreement, including, but not limited to, whether such proposed agreement is terminated through repayment, which repayment may include the mortgage lender's receipt of some or all of the proceeds from a sale of the dwelling or residential real estate that is the subject of such proposed agreement if such proposed agreement is terminated by such sale;

- (3) Agreement and transaction details for the proposed shared appreciation agreement, including, but not limited to, the mortgage lender's contact information, the transaction amount, the sum of cash to be paid to the prospective borrower, the starting value for appreciation sharing, the term of the proposed agreement and the estimated current fair market value of the dwelling or residential real estate that is the subject of such proposed agreement;
- 1205 (4) The method of determining the current fair market value of the 1206 dwelling or residential real estate that is the subject of the proposed 1207 shared appreciation agreement;
 - (5) The method of determining the final value of the dwelling or residential real estate that is the subject of the proposed shared appreciation agreement upon termination of such proposed agreement;
- 1211 (6) The interest charged, if applicable;

1191

1192

11931194

1195

1196

1197

1198

1199

1200

1201

1202

1203

1204

1208

1209

- 1212 (7) The limit of the mortgage lender's share of appreciation or equity 1213 in the dwelling or residential real estate that is the subject of the 1214 proposed shared appreciation agreement;
- 1215 (8) An advisory that the prospective borrower consult such 1216 borrower's tax advisor on the potential tax implications of the proposed 1217 shared appreciation agreement;
- 1218 (9) Repayment examples for the proposed shared appreciation 1219 agreement based upon, at minimum:
- 1220 (A) Settlement of such proposed agreement after five years, ten years,

fifteen years and thirty years, in each case up to the maximum term of such proposed agreement; and

- (B) (i) No change in the market value of the dwelling or residential real estate that is the subject of such proposed agreement, and (ii) changes in the market value of the dwelling or residential real estate that is the subject of such proposed agreement (I) at the rate of ten per cent total depreciation over the term of such proposed agreement, (II) at the rate of three and one-half per cent total appreciation over such term, (III) at the rate of five and one-half per cent total appreciation over such term, and (IV) reflecting the actual average rate of appreciation or depreciation for all dwellings or residential real estate in this state during the period that is equal to the term of such proposed agreement and that occurred immediately prior to such term; and
- 1234 (10) The following information and corresponding calculations for 1235 the proposed shared appreciation agreement, if applicable:
- 1236 (A) The calculated appreciation amount;
- 1237 (B) The appreciation-based charge;

1223

1224

1225

1226

1227

1228

1229

1230

1231

1232

1233

1246

1247

1248

- 1238 (C) The accrued or charged interest;
- 1239 (D) The principal amount to be repaid;
- 1240 (E) The mortgage lender's total calculated share of appreciation or 1241 equity;
- 1242 (F) Any limit to the mortgage lender's share of appreciation or equity; 1243 and
- 1244 (G) For each of the repayment scenarios specified in subdivision (9) 1245 of this section:
 - (i) The actual amount of money to be paid by the prospective borrower to the mortgage lender, inclusive of any unconditional administrative fees or reimbursement of protective advances that are required to be paid at the time of the settlement of such proposed

- 1250 agreement; and
- 1251 (ii) The total cost to the prospective borrower expressed as an annual 1252 percentage rate, to allow the prospective borrower to compare, under 1253 each such repayment scenario, the cost at the time of the settlement of
- such proposed agreement with the cost of a traditional mortgage loan.
- Sec. 26. Subdivision (1) of subsection (b) of section 36a-498e of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):
- 1258 (b) (1) No person, other than an individual, who is required to be licensed and is subject to sections 36a-485 to 36a-498h, inclusive, 36a-1260 534a and 36a-534b, and no [qualifying] <u>qualified</u> individual or branch
- manager shall fail to establish, enforce and maintain policies and
- 1262 procedures reasonably designed to achieve compliance with subsection
- 1263 (a) of this section.
- Sec. 27. Subsection (b) of section 36a-719h of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective October*
- 1266 1, 2025):
- 1267 (b) No mortgage servicer shall fail to establish, enforce and maintain
- 1268 policies and procedures reasonably designed to achieve compliance
- 1269 with subsection (a) of this section, and no [qualifying] qualified
- 1270 individual or branch manager for such mortgage servicer shall fail to
- 1271 enforce such policies and procedures. No violation of this subsection
- shall be found unless the mortgage servicer, qualifying individual or
- branch manager's failure to establish, enforce or maintain policies and
- 1274 procedures resulted in conduct in violation of sections 36a-715 to 36a-
- 1275 724, inclusive, as amended by this act, or rules or regulations adopted
- 1276 under said sections or any other state or federal law, including the rules
- 1277 and regulations thereunder, applicable to any business authorized or
- 1278 conducted under said sections.
- 1279 Sec. 28. Subdivision (72) of section 36a-2 of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective October*

- 1281 1, 2025):
- 1282 (72) "System" means the Nationwide [Mortgage] <u>Multistate</u> Licensing
- 1283 System and Registry, NMLS, NMLSR or such other name or acronym as
- may be assigned to the multistate system developed by the Conference
- of State Bank Supervisors and the American Association of Residential
- 1286 Mortgage Regulators and owned and operated by the State Regulatory
- 1287 Registry, LLC, or any successor or affiliated entity, for the licensing and
- 1288 registration of persons in the mortgage and other financial services
- 1289 industries;
- Sec. 29. Subsection (a) of section 36a-719 of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective October*
- 1292 1, 2025):
- 1293 (a) The commissioner shall issue a mortgage servicer license to an
- 1294 applicant for such license if the commissioner finds that: (1) The
- 1295 applicant has identified a qualified individual for its main office and a
- 1296 branch manager for each branch office where such business is
- 1297 conducted, provided such qualified individual and branch manager
- 1298 have supervisory authority over the mortgage servicer activities at the
- 1299 respective office location and at least three years' experience in the
- 1300 mortgage servicing business within the five years immediately
- preceding the date of the application for licensure; (2) notwithstanding
- the provisions of section 46a-80, the applicant, the control persons of the
- 1303 applicant, the qualified individual and any branch manager have not
- been convicted of or pled guilty or nolo contendere to, in a domestic,
- 1305 foreign or military court, a felony during the seven-year period
- preceding the date of the application for licensing or a felony involving
- 1307 an act of fraud or dishonesty, a breach of trust or money laundering at
- 1308 any time preceding the date of application, provided any pardon or
- 1309 expungement of a conviction shall not be a conviction for purposes of
- this subdivision; (3) the applicant demonstrates that the financial
- responsibility, character and general fitness of the applicant, the control
- 1312 persons of the applicant, the qualified individual and any branch
- manager command the confidence of the community and warrant a

determination that the applicant will operate honestly, fairly and efficiently within the purposes of sections 36a-715 to 36a-719l, inclusive, as amended by this act; (4) the applicant has met the surety bond, fidelity bond and errors and omissions coverage requirement under section 36a-719c, as amended by this act; (5) the applicant, the control persons of the applicant, the qualified individual and any branch manager have not made a material misstatement in the application; and (6) the applicant has met any other similar requirements as determined by the commissioner. If the commissioner fails to make such findings, the commissioner shall not issue a license, and shall notify the applicant of the denial and the reasons for such denial. The commissioner may waive the requirements of subdivision (1) of this subsection relating to the supervision and experience of (A) a qualified individual where the applicant establishes to the satisfaction of the commissioner that the applicant (i) will not conduct any activity subject to licensure under sections 36a-715 to 36a-719l, inclusive, as amended by this act, at the main office, and (ii) has designated a qualified individual who is responsible for the actions of the applicant; and (B) a qualified individual or a branch manager where the applicant establishes to the satisfaction of the commissioner that the applicant (i) holds only mortgage servicing rights at the main office or branch office and conducts no other activity at such office, and (ii) has designated a qualified individual or branch manager at such main office or branch office who is responsible for the actions of the [application] applicant. No person licensed as a mortgage servicer and granted a waiver by the commissioner shall engage in any activity that would have precluded the issuance of such waiver without first designating a qualified individual or branch manager, as the case may be, who meets all applicable requirements of subdivision (1) of this subsection and is approved by the commissioner. For purposes of this subsection, the level of offense of the crime and the status of any conviction, pardon or expungement shall be determined by reference to the law of the jurisdiction where the case was prosecuted. In the event such jurisdiction does not use the term "felony", "pardon" or "expungement", such terms shall include legally equivalent events. For purposes of

1314

1315

1316

1317

1318

1319

1320

1321

1322

1323

1324

1325

1326

13271328

1329

1330

1331

1332

1333

1334

1335

1336

1337

1338

1339

1340

1341

1342

1343

1344

1345

1346

1347

subdivision (1) of this subsection, "experience in the mortgage servicing business" means paid experience in the (I) servicing of mortgage loans, (II) accounting, receipt and processing of payments on behalf of mortgagees or creditors, or (III) supervision of such activities, or any other relevant experience as determined by the commissioner.

This act shall take effect as follows and shall amend the following sections:				
Section 1	October 1, 2025	36a-492(c)		
Sec. 2	October 1, 2025	36a-602(c)		
Sec. 3	October 1, 2025	36a-664(b)		
Sec. 4	October 1, 2025	36a-671d(c)		
Sec. 5	October 1, 2025	36a-802(b)		
Sec. 6	October 1, 2025	36a-490(b)(2)		
Sec. 7	October 1, 2025	36a-598(d)(2)		
Sec. 8	October 1, 2025	36a-658(b)		
Sec. 9	October 1, 2025	36a-671(i)		
Sec. 10	October 1, 2025	36a-719a(b)		
Sec. 11	October 1, 2025	36a-801(i)		
Sec. 12	October 1, 2025	36a-535(2)		
Sec. 13	October 1, 2025	36a-718		
Sec. 14	October 1, 2025	36a-719c		
Sec. 15	October 1, 2025	36a-850a		
Sec. 16	October 1, 2025	36a-51		
Sec. 17	October 1, 2025	36a-556(a)		
Sec. 18	October 1, 2025	36a-715		
Sec. 19	October 1, 2025	36a-846		
Sec. 20	October 1, 2025	36a-487(d)		
Sec. 21	from passage	36a-868		
Sec. 22	July 1, 2025	36a-870(c)		
Sec. 23	July 1, 2025	36a-872		
Sec. 24	October 1, 2025	36a-856(b) to (g)		
Sec. 25	October 1, 2025	New section		
Sec. 26	October 1, 2025	36a-498e(b)(1)		
Sec. 27	October 1, 2025	36a-719h(b)		
Sec. 28	October 1, 2025	36a-2(72)		
Sec. 29	October 1, 2025	36a-719(a)		

Statement of Legislative Commissioners:

In Sections 13(d)(2)(C), 23(a)(3)(A) and 24(f)(3)(A), "any provision of this title or of any regulation" was changed to "any provision of this title or any regulation" for conciseness; and in Section 24(b)(2), "required fees or charges and" was changed to "required fees or charges" for clarity.

BA Joint Favorable Subst. -LCO

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact:

Agency Affected	Fund-Effect	FY 26 \$	FY 27 \$
Banking Dept.	BF - Revenue	Up to	Up to
	Gain	59,000	59,000
Banking Dept.	BF - Potential	Minimal	Minimal
	Revenue Gain		

Note: BF=Banking Fund

Municipal Impact: None

Explanation

The bill makes various changes to the banking statutes that result in the following impacts.

Sections 12 and 17-19 potentially broaden the class of entities subject to licensure as (1) sales finance companies, (2) small loan servicers, (3) mortgage servicers, and (4) private student loan servicers, resulting in a minimal potential revenue gain to the Banking Fund.¹ The bill expands the types of activities that require someone to be licensed, but these changes are not expected to result in a substantial increase in licensees.

Section 22 increases the renewal fee for commercial financing registrants from \$500 to \$1,000, resulting in a revenue gain to the Banking Fund of up to \$59,000 starting in FY 26.²

sSB1257 / File No. 181

¹ The initial and annual renewal fees for these licenses are \$400, \$400, \$1,000, and \$9,000, respectively.

² As of March 6, 2025, 118 companies have registered as commercial financing providers or brokers.

The bill also makes various procedural, conforming, and technical changes that may affect private entities but are not anticipated to result in a fiscal impact to the state.

The Out Years

The annualized ongoing fiscal impact identified above would continue into the future subject the number of licensees and registrants affected.

OLR Bill Analysis sSB 1257

AN ACT CONCERNING CONSUMER CREDIT AND COMMERCIAL FINANCING.

TABLE OF CONTENTS:

SUMMARY

§§ 1-5 & 14 — SURETY BOND CANCELLATIONS

Requires all surety bond cancellations to be done electronically for bonds issued to certain banking department regulated entities

§§ 6-11 — SURETY BOND UPDATES

Requires certain banking licensees to update their surety bonds when they change their legal names instead of when they change their office names or addresses

§§ 12 & 17-19 — FINANCE ACTIVITY REQUIRING LICENSURE

Expands what constitutes sales finance company, small loan, and mortgage servicing activity requiring licensure to when someone receives any payments (including fees) in connection with certain contracts or loans as applicable and makes a similar expansion for education loan servicing licensees and registrants

§§ 13 & 14 — MORTGAGE LENDER REGISTRATION ON NMLS

Requires licensed mortgage lenders to register on NMLS as "exempt mortgage servicer registrants" before acting as mortgage servicers and authorizes the banking commissioner to suspend, revoke, or refuse to renew these registrations

§§ 15 & 19 — SERVICING PRIVATE STUDENT EDUCATION LOANS

Extends private student education loan servicing requirements to any person servicing them instead of just private student education loan servicers

§ 16 — ENFORCEMENT OVER REGISTRATIONS

Extends existing enforcement law so that the banking commissioner may suspend, revoke, or refuse to renew registrations issued by him

<u>§ 20 — REGISTRATIONS FOR MORTGAGE LICENSE SPONSORS</u>

Creates a registration timeline and fee requirements for exempt registrants that sponsor the licensing of a mortgage loan originator or a loan processor or underwriter

§§ 21-23 — COMMERCIAL FINANCING REGISTRATION AND ENFORCEMENT

Increases the base renewal fee for commercial financing registrants from \$500 to \$1,000 and specifies that the banking department may consider certain misconduct by registrants' employees and agents against registrants

§ 24 — PRIVATE EDUCATION LENDER AND PRIVATE EDUCATION LOAN CREDITOR REGISTRATION AND ENFORCEMENT

Codifies the \$900 fee amounts for private education lender and private education loan creditor registrations and authorizes the banking commissioner to bar violators from engaging in any banking activity for up to 10 years instead of just from acting as these lenders or creditors

§ 25 — SHARED APPRECIATION AGREEMENT DISCLOSURES

Establishes written disclosure requirements for mortgage lenders offering to make residential loans in which the lender receives an interest in the appreciated value of the property

§§ 26-29 — ADDITIONAL TECHNICAL CHANGES

Makes several technical changes in different banking laws

SUMMARY

This bill makes assorted changes to the state's banking laws that principally affect licensees and registrants involved with, among other things, mortgages, private student education loans, and commercial financing.

EFFECTIVE DATE: October 1, 2025, unless otherwise specified below.

§§ 1-5 & 14 — SURETY BOND CANCELLATIONS

Requires all surety bond cancellations to be done electronically for bonds issued to certain banking department regulated entities

The bill generally requires surety companies to give all their cancellation notices electronically for the bonds they issue to certain banking department regulated entities. More specifically, it requires

them to give written cancellation notices through the "system" (i.e. the Nationwide Multistate Licensing System and Registry (NMLS) (see § 28 below)).

The bill applies to bonds issued to the following banking department licensees and others it regulates:

- 1. mortgage lenders, mortgage correspondent lenders, and mortgage brokers, and specific entities and individuals exempt from licensing as such (e.g., federally insured banks and credit unions (and certain subsidiaries)) (see CGS §§ 36a-492(a) & 36a-487(a) & (b));
- 2. mortgage loan originators (see CGS § 36a-492(a));
- 3. money transmitters (see CGS §§ 36a-597 & 36a-602(a));
- 4. debt adjusters (see CGS §§ 36a-656 & 36a-664(a));
- 5. debt negotiators (see CGS § 36a-671d(a));
- 6. consumer collection agencies (see CGS § 36a-802(a)); and
- 7. mortgage servicers, including certain mortgage lenders acting as servicers but exempt from licensing as such.

The bill's requirement replaces current law, which (1) only allows surety companies to send cancellations electronically if the bond was issued electronically on NMLS and (2) otherwise requires them to send cancellations by certified mail.

By law, cancellations must be sent at least 30 days before the cancellation date to the bond's principal and the banking commissioner.

§§ 6-11 — SURETY BOND UPDATES

Requires certain banking licensees to update their surety bonds when they change their legal names instead of when they change their office names or addresses

The bill modifies the circumstances for when certain licensees must update their surety bonds with the banking commissioner. It specifically

applies to the following:

1. mortgage lenders, mortgage correspondent lenders, mortgage brokers, and lead generators (see CGS § 36a-490(b)(1));

- 2. money transmitters (see CGS § 36a-598(d)(1));
- 3. debt adjusters (see CGS §§ 36a-656 & 36a-658(a));
- 4. debt negotiators (see CGS § 36a-671(b));
- 5. mortgage servicers (see CGS § 36a-719a(a)); and
- 6. consumer collection agencies.

Under existing law, a licensee may change the name or office address on its most recent filing with NMLS if, at least 30 calendar days beforehand, it files the change with the system and the commissioner does not disapprove of the change in writing or request more information within the 30-day period.

Generally, under current law, the licensee must also give the commissioner a bond rider or endorsement, or addendum, as applicable, that reflects the new name or address. The bill instead only requires licensees to give the commissioner a bond rider to their surety bonds when they change their legal names. However, similar to current law, it allows debt negotiator licensees to give an endorsement or addendum to their surety bonds instead of a bond rider in those circumstances.

§§ 12 & 17-19 — FINANCE ACTIVITY REQUIRING LICENSURE

Expands what constitutes sales finance company, small loan, and mortgage servicing activity requiring licensure to when someone receives any payments (including fees) in connection with certain contracts or loans as applicable and makes a similar expansion for education loan servicing licensees and registrants

The bill expands the types of activities that require someone to obtain certain licenses and registrations under the state's banking laws. Existing law generally prohibits anyone from engaging in the business of a sales finance company or acting as a mortgage servicer without a

license (see CGS §§ 36a-536 & 36a-718). Similarly, certain small loan related actions are prohibited without a license.

Under the bill, sales finance company, small loan, and mortgage servicing activity requiring licensure includes when someone receives any payments (including fees) in connection with, respectively, a retail installment contract or installment loan contract, small loan, and residential mortgage loan, instead of just principal and interest payments under one.

The bill also makes a similar expansion affecting certain education loan servicers. Existing law generally prohibits anyone from acting as a private student loan servicer without a banking department license or acting as a federal student loan servicer unless they are registered as such on NMLS (see CGS §§ 36a-847 & 36a-847a). The bill changes what is considered "servicing" for these servicers to encompass receiving any payment, rather than just scheduled periodic ones, and maintaining account records for and communicating with a borrower about his or her loan during any period that payments are not required, instead of periods outside of scheduled periodic payments.

Lastly, the bill makes technical and conforming changes.

§§ 13 & 14 — MORTGAGE LENDER REGISTRATION ON NMLS

Requires licensed mortgage lenders to register on NMLS as "exempt mortgage servicer registrants" before acting as mortgage servicers and authorizes the banking commissioner to suspend, revoke, or refuse to renew these registrations

Existing law exempts certain mortgage lender licensees from having to obtain a separate license to act as a mortgage servicer if they meet certain conditions. The bill generally carries this exemption forward but further requires these lenders to register on NMLS as "exempt mortgage servicer registrants" before acting as mortgage servicers. It relatedly authorizes the banking commissioner to suspend, revoke, or refuse to renew these registrations.

Generally, under current law, any person licensed as a mortgage lender in Connecticut is exempt from mortgage servicer licensure if (1)

they act as a mortgage servicer from their lender licensed main office or branch office, (2) they satisfy certain bonding requirements, and (3) their lender license is not suspended. The bill modifies the third condition by requiring that their NMLS-associated registration is not suspended.

Lastly, the bill makes technical and conforming changes.

Exempt Mortgage Servicer Registration Conditions and Oversight

Under the bill, exempt mortgage servicer registrations must generally expire at the close of business on December 31 of the year in which they were approved, unless renewed. However, any registration approved on or after November 1 must expire at the close of business on December 31 of the following year. Renewal applications must be filed on NMLS between November 1 and December 31 of the year in which the registration expires.

The bill requires each applicant for an initial registration or renewal to meet the supplemental mortgage servicer surety bond, fidelity bond, and errors and omissions coverage requirements that apply under existing law to mortgage lenders exempt from mortgage servicer licensure. It further requires applicants to pay to NMLS any required fees or charges and makes all fees nonrefundable.

The bill also expressly authorizes the banking commissioner to suspend, revoke, or refuse to renew any exempt mortgage servicer registration or take any other action under his licensing and registration enforcement authority (see § 16 below). He may only exercise this authority if he finds that the registrant no longer meets the requirements for registration or if the registrant or any control person, trustee, employee, or agent of the registrant has (1) made any material misstatement in an application; (2) committed any fraud or misappropriated funds; or (3) violated any Connecticut banking statute, banking department regulation or order, or any other law applicable to the conduct of the registrant's business.

Additionally, the bill extends to exempt mortgage servicer registrants automatic suspension provisions that apply to mortgage servicer

licensees under existing law. It specifically requires the commissioner to automatically suspend the registration when an exempt registrant's fidelity bond or errors and omissions coverage expires or is no longer in effect. However, no automatic suspension or inactivation may occur if, before the bond or coverage cancellation or expiration takes effect, the (1) principal submits a letter of reinstatement of the bond or coverage, or a new bond or coverage, or (2) exempt registrant has ceased business in Connecticut and surrendered its registration. After a registration has been automatically suspended, the commissioner must (1) give the registrant notice of the automatic suspension, pending proceedings for revocation or refusal to renew, and an opportunity for a hearing in accordance with state banking law, and (2) require the registrant to take or refrain from taking any action the commissioner deems necessary.

§§ 15 & 19 — SERVICING PRIVATE STUDENT EDUCATION LOANS

Extends private student education loan servicing requirements to any person servicing them instead of just private student education loan servicers

The bill extends existing law's requirements on private student education loan servicers so that they also apply to private education lenders, private education loan creditors, and any other person servicing a private student education loan. Generally, under these requirements, the entities must give certain information to borrowers and cosigners about (1) borrower and cosigner rights and responsibilities, (2) cosigner release eligibility, and (3) parameters for the cosigner release application process.

The bill adds a new requirement that any person that makes or extends a private student education loan on or after October 1, 2025, provide options for cosigner release on the loan if certain criteria are met, including the borrower making 12 consecutive on-time payments or the cosigner becoming totally and permanently disabled.

Additionally, the bill modifies which entities are subject to constraints that currently only apply to private student education loan servicers. These constraints include prohibitions on (1) any restriction that permanently prevents a borrower or cosigner from qualifying for a

cosigner release and (2) any requirement that a borrower make more than 12 consecutive timely payments to be eligible for a cosigner release. The bill specifically prohibits, on and after October 1, 2025, any person that makes, extends, or owns at least one private student education loan, including any private education lender or private education loan creditor, from directly or indirectly taking these actions.

The bill likewise, on and after October 1, 2025, applies to any person that makes, extends, or owns at least one private student education loan current law's prohibitions on (1) refusing to release the cosigner from his or her obligation to repay the loan when notified that the cosigner is totally and permanently disabled and (2) requiring that a new cosigner be added to the loan after the original cosigner has been released. Current law applies these prohibitions unless the loan agreement's terms expressly prohibit them. The bill does not carry that exception forward (i.e. it prohibits these actions regardless of the loan agreement's terms).

Lastly, the bill makes minor, technical, and conforming changes.

Application

Under the bill, "servicing" generally is:

- 1. receiving any payments from a student loan borrower on a student education loan;
- 2. applying these payments to a loan;
- maintaining account records for and communicating with the borrower about the loan during the period when no payments are required;
- 4. interacting with a borrower to service a loan, including by helping a borrower prevent loan defaults; or
- 5. performing other administrative services on a loan.

By law, a "private student education loan" is any student education

loan that is not (1) made under the William D. Ford Federal Direct Loan Program or purchased by the U.S. Department of Education and (2) owned by the U.S. Department of Education.

Under existing law, a "private student education loan servicer" is any person, wherever located, responsible for servicing private student education loans to student loan borrowers who live in Connecticut.

A "private education lender" is any person engaged in the business of making or extending private education loans. A "private education loan creditor" is any person to whom a private education loan is sold or assigned or who otherwise acquires one. By law, private education lenders do not include banks or out-of-state banks; Connecticut, federal, or out-of-state credit unions; the banks' or credit unions' wholly owned subsidiaries; operating subsidiaries with an owner that is wholly owned by the same bank or credit union; or the Connecticut Higher Education Supplemental Loan Authority (CHESLA). Certain banks and these credit unions are similarly exempt from the definition of private education loan creditors, as are consumer collection agencies; private student loan servicers; and local, state, and federal departments and agencies. Relatedly, a "private education loan" is credit (1) extended expressly, in whole or part, for a borrower's postsecondary educational expenses, regardless of whether it is provided by the educational institution a student attends, and (2) not made, insured, or guaranteed under certain federal laws (i.e. not a federally issued education loan). It excludes loans secured by real property (CGS § 36a-856(a)(5)).

By law, unchanged by the bill, the above requirements do not apply to banks, out-of-state banks with a physical presence in Connecticut, and credit unions; their wholly owned subsidiaries; operating subsidiaries where the owners are wholly owned by the bank or credit union; or CHESLA.

§ 16 — ENFORCEMENT OVER REGISTRATIONS

Extends existing enforcement law so that the banking commissioner may suspend, revoke, or refuse to renew registrations issued by him

Existing law authorizes the banking commissioner to suspend,

revoke, or refuse to renew any license he issues under state law according to notice and hearing procedures. This law also generally establishes processes for him to follow when these licenses are surrendered or expire as well as when applications for them are withdrawn. The bill extends this collective enforcement authority to registrations issued by the commissioner. By law, these provisions do not apply to the state's securities laws.

§ 20 — REGISTRATIONS FOR MORTGAGE LICENSE SPONSORS

Creates a registration timeline and fee requirements for exempt registrants that sponsor the licensing of a mortgage loan originator or a loan processor or underwriter

Existing law exempts several different entities from being licensed as a mortgage lender, mortgage correspondent lender, or mortgage broker (e.g., federally insured banks and credit unions, any corporation that makes residential mortgage loans exclusively for the benefit of its employees or agents, and people who make secondary mortgage loans to immediate family members) (see CGS § 36a-487(a) to (c)).

By law, any person claiming this exemption may register on NMLS as an exempt registrant to sponsor a mortgage loan originator or a loan processor or underwriter. The bill creates a timeline and fee requirements for those who register.

Under the bill, these registrations must generally expire at the close of business on December 31 of the year in which they were approved, unless renewed. However, any registration approved on or after November 1 must expire at the close of business on December 31 of the following year. Renewal applications must be filed on NMLS between November 1 and December 31 of the year in which the registration expires.

The bill requires each applicant for an initial registration or renewal to pay to NMLS any required fees or charges and makes all fees nonrefundable.

§§ 21-23 — COMMERCIAL FINANCING REGISTRATION AND ENFORCEMENT

Increases the base renewal fee for commercial financing registrants from \$500 to \$1,000 and specifies that the banking department may consider certain misconduct by registrants' employees and agents against registrants

The bill makes several registration and enforcement changes affecting certain lenders offering specific types of commercial financing. By law, "commercial financing" is a sales-based financing transaction of \$250,000 or less, the proceeds of which are not primarily intended for personal, family, or household purposes (CGS § 36a-861).

The bill also makes a technical change.

EFFECTIVE DATE: July 1, 2025, except the technical change is effective upon passage.

Registration

Under existing law, commercial financing providers and brokers must register with the banking commissioner as he prescribes (CGS §§ 36a-861 & 36a-870). In practice, they currently register with NMLS. The bill aligns their renewal registration fee amount with their existing initial registration fee amount (i.e. increasing the former from \$500 to \$1,000). The bill also requires initial and renewal registrants to pay their registration fees to NMLS along with any other required fees or charges. It also specifies that these fees are nonrefundable.

The bill also modifies the expiration dates of these registrations. Under current law, they must be renewed by September 15 annually or they expire. The bill instead requires renewal applications to be filed with the commissioner between November 1 and December 31 of the year in which the registration expires. It generally expires registrations at the close of business on December 31 of the year when the registration was approved, unless it was renewed or approved on or after November 1, in which case the registration expires at the close of business on December 31 of the following year.

Enforcement

The bill makes several minor changes to current provisions on the enforcement powers of the banking commissioner against commercial

financing registrants. Among other things, it specifies that the commissioner may suspend, revoke, or refuse to renew any commercial financing registration or take other enforcement actions authorized under existing law if he finds that the registrant or any control person, trustee, employee, or agent of the registrant has taken certain actions. Specifically, this applies if they (1) made any material misstatement in registration application; (2) committed any fraud misappropriated funds; or (3) violated any statute, regulation, or order related to them or any other law applicable to the conduct of the registrant's business. (Existing law already prohibits anyone from making untrue statements of material fact or engaging in fraud in connection with any activity under the commissioner's jurisdiction (CGS § 36a-53b).)

§ 24 — PRIVATE EDUCATION LENDER AND PRIVATE EDUCATION LOAN CREDITOR REGISTRATION AND ENFORCEMENT

Codifies the \$900 fee amounts for private education lender and private education loan creditor registrations and authorizes the banking commissioner to bar violators from engaging in any banking activity for up to 10 years instead of just from acting as these lenders or creditors

The bill makes several registration and enforcement changes to the law governing private education lenders and private education loan creditors.

Registration

Under current law, private education lenders and private education loan creditors generally must register with the banking commissioner and pay a fee as he prescribes, which may include registering using NMLS and paying any of its fees. In practice, these lenders and creditors currently register with NMLS. The bill codifies the \$900 registration and renewal fee amounts they currently must pay NMLS. The bill also specifically requires initial and renewal registrants to pay their registration fees to NMLS along with any other required fees or charges. It specifies that these fees are nonrefundable.

The bill also modifies the expiration dates of these annual registrations. It sets the same registration renewal deadlines as for various other licenses and registrations, including commercial financing registrations (see §§ 21-23 above).

Enforcement

Under existing law, anyone who violates the law governing private education lenders and private education loan creditors and causes a consumer financial harm because of it may be barred from acting in certain capacities for up to 10 years by the banking commissioner.

Under current law, the commissioner may bar them from acting as a private education lender or a private education loan creditor or as a stockholder, officer, director, partner, or other owner or employee of a lender or creditor. The bill instead authorizes him to bar violators from engaging in any activity requiring a license or registration under

Connecticut's banking laws or acting as a stockholder, officer, director, partner, or other owner or employee of an entity requiring a state banking license or registration.

Current law does not explicitly provide a process for the commissioner to handle these bars. The bill requires he provide these people notice and an opportunity for a hearing before barring them. Specifically, he must send notice by registered or certified mail, return receipt requested, or by any express delivery carrier that provides a dated delivery receipt, or by personal delivery according to existing law. The notice is deemed received on the earlier of the date of actual receipt or seven days after mailing or sending, and in the case of an email notice, it is deemed received according to existing law.

Under the bill, the notice must include a:

- 1. statement of the time, place, and nature of the hearing;
- 2. statement of the legal authority and jurisdiction under which the hearing is to be held;
- 3. reference to the particular statutes, regulations, rules, or orders allegedly violated;
- 4. short and plain statement of the matter; and
- 5. statement indicating that the person may file a written request for a hearing within 14 days of receiving the notice.

If a hearing is requested within this time frame, the commissioner must hold a hearing upon the matters asserted in the notice unless the person fails to appear. After the hearing, the commissioner must determine whether to issue an order barring the person and the order's term. He may also issue an order if the person does not request a hearing within the deadline or fails to appear at the hearing. Regardless, the bill prohibits issuing any order unless it is done according to the Uniform Administrative Procedure Act.

The bill also makes similar changes as it does for commercial financing enforcement (see §§ 21-23 above) but applies them against private education lender and private education loan creditor registrants and any control person, trustee, employee, or agent of them.

§ 25 — SHARED APPRECIATION AGREEMENT DISCLOSURES

Establishes written disclosure requirements for mortgage lenders offering to make residential loans in which the lender receives an interest in the appreciated value of the property

The bill requires mortgage lenders that offer to make a shared appreciation agreement to give certain written disclosures within three business days after a prospective borrower applies for the agreement.

By law, a "mortgage lender" is generally someone in the business of making residential mortgage loans. A "shared appreciation agreement" is a nonrecourse obligation in which money is advanced to a consumer in exchange for an equity interest in a dwelling, residential real estate, or a future obligation to repay when a certain event happens, such as a transfer of ownership, maturity date, borrower's death, or other circumstance outlined and explicitly agreed to (CGS § 36a-485).

The bill's required disclosures include, among other things, an informational statement, the agreement and transaction details, the method of determining the property's fair market value, the interest charged, and repayment examples.

Written Disclosures

The bill requires the following statement to be given clearly, conspicuously, and in at least 12-point font:

"You are not required to complete this agreement merely because you have received these disclosures or have signed a loan application. If you obtain this loan, the lender will have a mortgage and shared interest in your home. You could lose your home, and any money you have put into it, if you do not meet your obligations under the loan. You may wish to consult an attorney."

The following must also be disclosed:

1. financial information relevant to the proposed shared appreciation agreement, including whether repayment terminates it, such as through the mortgage lender receiving some or all of the sale proceeds for the dwelling or residential real estate (collectively "property" for the purposes of this bill analysis) that is the subject of the agreement;

- 2. agreement and transaction details, including the mortgage lender's contact information, transaction amount, cash sum to be paid to the prospective borrower, starting value for appreciation sharing, term of the agreement, and property's estimated current fair market value;
- 3. the method of determining the property's current fair market value and its final value when the agreement is terminated;
- 4. the interest charged, if applicable;
- 5. the limit of the mortgage lender's share of appreciation or equity in the property; and
- 6. an advisory that the prospective borrower consult his or her tax advisor on the agreement's potential tax implications.

Additionally, repayment examples for the proposed shared appreciation agreement must be given based on at least the following:

- 1. settlement of the agreement after 5, 10, 15, and 30 years, in each case up to the maximum term of the agreement;
- 2. no change in the property's market value; and
- 3. changes in its market value (a) over the agreement's term at a 10% total depreciation rate, 3.5% total appreciation rate, and 5.5% total appreciation rate, and (b) reflecting the actual average appreciation or depreciation rate for all dwellings or residential real estate in Connecticut during the period equal to the term of

the agreement and that occurred immediately before it.

Lastly, information and corresponding calculations for the proposed agreement must be given on the following, if applicable:

- 1. calculated appreciation amount;
- 2. appreciation-based charge;
- 3. accrued or charged interest;
- 4. principal amount to be repaid;
- 5. mortgage lender's total calculated share of appreciation or equity and any limit to that share; and
- 6. for each of the repayment scenarios specified above, the actual amount of money to be paid by the prospective borrower to the lender, including any unconditional administrative fees or reimbursement of protective advances that must be paid at the time of the agreement's settlement, and the total cost to the borrower expressed as an annual percentage rate to allow the prospective borrower to compare, under each repayment scenario, the cost at the time of the agreement's settlement with the cost of a traditional mortgage loan.

§§ 26-29 — ADDITIONAL TECHNICAL CHANGES

Makes several technical changes in different banking laws

The bill makes several technical changes in different banking laws.

COMMITTEE ACTION

Banking Committee

```
Joint Favorable
Yea 12 Nay 0 (03/06/2025)
```