



General Assembly

January Session, 2025

Proposed Bill No. 545

LCO No. 1065



Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:
SEN. DUFF, 25th Dist.

**AN ACT CONCERNING THE SATISFACTION OF LANDLINE
TELEPHONE REPAIR STANDARDS BY TELECOMMUNICATIONS
PROVIDERS.**

Be it enacted by the Senate and House of Representatives in General
Assembly convened:

- 1 That title 16 of the general statutes be amended to require the Public
- 2 Utilities Regulatory Authority, in conjunction with the Office of
- 3 Consumer Counsel, to adopt regulations requiring all
- 4 telecommunications providers that connect with the state-wide
- 5 enhanced 9-1-1 service to include, in semiannual reports, information
- 6 allowing said authority and counsel to evaluate whether such providers
- 7 have satisfied the minimum out-of-service repair standards for out-of-
- 8 service landline telephones, regardless of the technology used to
- 9 provide service to such telephones.

Statement of Purpose:

To protect seniors and residents in areas of the state with unreliable cellular telephone service by allowing the Public Utilities Regulatory Authority and the Office of Consumer Counsel to evaluate whether telecommunications providers are satisfying certain repair standards for out-of-service landline telephones.