



General Assembly

January Session, 2025

Proposed Bill No. 609

LCO No. 1552



Referred to Committee on GENERAL LAW

Introduced by:

SEN. BERTHEL, 32nd Dist.

***AN ACT REQUIRING TELECOMMUNICATIONS COMPANIES AND
STREAMING SERVICE PROVIDERS TO PROVIDE PRO RATA
REBATES AND MAKE FEE DISCLOSURES AND PROHIBITING
CERTAIN NONCONTRACTUAL CANCELLATION FEES.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 That the general statutes be amended to provide that a
2 telecommunications company or streaming service provider doing
3 business in this state shall (1) provide to a consumer who cancels a
4 monthly subscription a pro rata rebate for all days following the date on
5 which the consumer requests to cancel such subscription, (2) provide at
6 least ninety days' advance notice to a consumer disclosing any planned
7 pricing or fee change, unless such change is required due to a state or
8 federally mandated charge, and (3) not impose any cancellation fee on a
9 consumer unless such cancellation fee is imposed pursuant to a contract
10 between the telecommunications company or streaming service
11 provider and the consumer.

Statement of Purpose:

To (1) require telecommunications companies and streaming service providers to provide (A) pro rata rebates for cancelled monthly subscriptions, and (B) advance notice disclosing certain pricing or fee changes, and (2) prohibit certain noncontractual cancellation fees.