



General Assembly

January Session, 2025

Proposed Bill No. 972

LCO No. 2190



Referred to Committee on GENERAL LAW

Introduced by:
SEN. SLAP, 5th Dist.

AN ACT CONCERNING CANCELLATION OF TELECOMMUNICATIONS SERVICES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That the general statutes be amended to provide that (1) a consumer
- 2 may cancel any telecommunications service during any billing cycle,
- 3 and (2) in the event of any such cancellation, the telecommunications
- 4 company providing such service shall (A) not charge the consumer for
- 5 any period following such cancellation, and (B) provide to the consumer
- 6 a pro rata rebate for any prepaid telecommunications service not
- 7 provided to the consumer.

Statement of Purpose:

To provide that (1) a consumer may cancel any telecommunications service during a billing cycle, and (2) in the event of any such cancellation, the telecommunications company providing such service shall (A) not charge the consumer for any period following such cancellation, and (B) provide a pro rata rebate to the consumer for any prepaid telecommunications service.