



General Assembly

Substitute Bill No. 1357

January Session, 2025



***AN ACT CONCERNING THE DEPARTMENT OF CONSUMER
PROTECTION'S RECOMMENDATIONS REGARDING VARIOUS
STATUTES CONCERNING CONSUMER PROTECTION.***

Be it enacted by the Senate and House of Representatives in General
Assembly convened:

1 Section 1. Section 20-289 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective from passage*):

3 There shall be an Architectural Licensing Board in the Department of
4 Consumer Protection. The board shall consist of five members. The
5 Governor shall appoint two members of the board who shall be public
6 members and three members of the board who shall be architects
7 residing in this state. The Governor shall have the power to remove any
8 member from office for misconduct, incapacity or neglect of duty.
9 Members shall not be compensated for their services but shall be
10 reimbursed for necessary expenses incurred in the performance of their
11 duties. The board shall keep a record of its proceedings and a roster of
12 all licensed architects entitled to practice architecture and of all persons
13 holding certificates of authority under sections 20-295 and 20-295a of the
14 general statutes, revised to 1968, and corporations holding certificates
15 of authorization for the practice of architecture under section 20-298b in
16 this state. The department shall adopt regulations, in consultation with
17 the board and in accordance with chapter 54, concerning eligibility for
18 architectural licensing examinations, appeals of examination grades,

19 reciprocal licensing, requirements for continuing professional education
20 for renewal of licensure, qualifications for registration for Architect
21 Emeritus and such other matters as the department deems necessary to
22 carry out the purposes of this chapter. The board shall, annually,
23 prepare a roster of all licensed architects and the last-known mailing
24 address of such architects. A copy of such roster shall be placed on file
25 with the Secretary of the State and with the town building department
26 of each town. The Commissioner of Consumer Protection, with advice
27 and assistance from the board, shall adopt regulations, in accordance
28 with chapter 54, (1) concerning professional ethics and conduct
29 appropriate to establish and maintain a high standard of integrity and
30 dignity in the practice of the profession, and (2) for the conduct of the
31 board's affairs and for the examination of applicants for a license. The
32 board shall, after public notice, hold at least one meeting per quarter, in
33 each calendar year, for the purpose of considering applications for
34 licenses and for the transaction of other business. Any person aggrieved
35 by an order made under this chapter may appeal from such order as
36 provided in section 4-183. Appeals under this section shall be privileged
37 in respect to the order of trial and assignment.

38 Sec. 2. Section 20-290 of the general statutes is repealed and the
39 following is substituted in lieu thereof (*Effective from passage*):

40 In order to safeguard life, health and property, no person shall
41 practice architecture in this state, except as provided in this chapter, or
42 use the title "architect", or display or use any words, terms, letters,
43 figures, title, sign, seal, advertisement or other device to indicate that
44 such person practices or offers to practice architecture, including, but
45 not limited to, the terms "architectural design", "architectural services"
46 and "architectural drawings", unless such person has obtained a license
47 as provided in this chapter. Nothing in this chapter shall prevent any
48 Connecticut corporation in existence prior to 1933, whose charter
49 authorizes the practice of architecture, from making plans and
50 specifications or supervising the construction of any building, except
51 that no such corporation shall issue plans or specifications unless such
52 plans or specifications have been signed and sealed by an architect

53 licensed under the provisions of this chapter.

54 Sec. 3. Section 20-292 of the general statutes is repealed and the
55 following is substituted in lieu thereof (*Effective from passage*):

56 (a) Each licensed architect shall renew his or her license annually.
57 Pursuant to section 20-289, as amended by this act, a licensee shall pay
58 to the department the professional services fee for class F, as defined in
59 section 33-182l and shall submit proof of, or attest to, completion of
60 continuing professional education requirements.

61 (b) Each corporation holding a certificate of authorization for the
62 practice of architecture shall renew its certificate of authorization for the
63 practice of architecture each year and pay to the department a renewal
64 fee of two hundred twenty dollars.

65 (c) An applicant for examination or reexamination under this chapter
66 shall pay a nonrefundable fee of seventy-two dollars and an amount
67 sufficient to meet the cost of conducting each portion of the examination
68 taken by such applicant. The fee for an applicant who qualifies for a
69 license, other than by examination, in accordance with the provisions of
70 section 20-291, shall be one hundred dollars.

71 (d) Pursuant to section 20-289, as amended by this act, an architect
72 who is retired and not practicing any aspect of architecture and who [is]
73 (1) is sixty-five years of age or older, or (2) has been licensed for a
74 minimum of ten years in this state, may apply for registration as an
75 Architect Emeritus. The fee for such registration shall be ten dollars. An
76 Architect Emeritus may not engage in the practice of architecture
77 without applying for and receiving an architect license.

78 (e) (1) [For] Except as provided in subdivisions (2) to (4), inclusive, of
79 this subsection, for renewal of a license under this section, other than
80 under subsection (d) of this section, an applicant shall submit proof or
81 attest that he or she has completed twelve hours of continuing
82 professional education during the continuing professional education
83 period. The continuing professional education period shall commence

84 three calendar months prior to the license expiration date and shall run
85 for a period of twelve months from the date of commencement.

86 (2) No licensed architect shall be required to comply with the
87 continuing professional education requirements established in this
88 section until after the licensed architect's first license renewal.

89 (3) No architect who is registered as an Architect Emeritus in the
90 manner set forth in subsection (d) of this section shall be subject to the
91 continuing professional education requirements established in this
92 section.

93 (4) (A) The board may, in the board's discretion, excuse a licensed
94 architect from the continuing professional education requirements
95 established in this section for reasons of health, military service or other
96 individual hardship, provided (i) the licensed architect otherwise
97 satisfies all requirements to renew such licensed architect's license, and
98 (ii) the board issues its decision to excuse the licensed architect from
99 such continuing professional education requirements in writing.

100 (B) A written decision issued by the board pursuant to subparagraph
101 (A) of this subdivision shall be a final decision and not appealable to the
102 department.

103 (f) (1) For renewal of a license under this section, the department shall
104 charge the following fees for failure to earn continuing professional
105 education credits by the end of the continuing professional education
106 period:

107 (A) Three hundred fifteen dollars for reporting on a renewal
108 application that any of the minimum of twelve hours of continuing
109 professional education was earned up to thirteen weeks following the
110 end of the continuing professional education period; and

111 (B) Six hundred twenty-five dollars for reporting on a renewal
112 application that any of the minimum of twelve hours of continuing
113 professional education was earned for more than thirteen weeks and up

114 to twenty-six weeks following the end of the continuing professional
115 education period.

116 (2) Failure [.] on the part of a licensee under this section to comply
117 with the continuing professional education requirements for more than
118 twenty-six weeks beyond the continuing professional education period
119 may result in the imposition of a civil penalty in an amount not to exceed
120 one thousand dollars, or in the suspension, revocation or refusal to
121 renew the licensee's license, by the board or department [.] following an
122 administrative hearing held pursuant to chapter 54.

123 Sec. 4. Section 20-298 of the general statutes is repealed and the
124 following is substituted in lieu thereof (*Effective from passage*):

125 (a) The following activities are exempted from the provisions of this
126 chapter: (1) The practice of engineering by a professional engineer
127 licensed under the provisions of chapter 391, and the performance by
128 such professional engineer of architectural work for which such
129 professional engineer is qualified by education and experience and
130 which is incidental to such professional engineer's engineering work; (2)
131 the construction or alteration of a residential building to provide
132 dwelling space for not more than two families, or of a private garage or
133 other accessory building intended for use with such residential
134 building, or of any farm building or structure for agricultural use; (3)
135 the preparation of details and shop drawings by persons other than
136 architects, for use in execution of the work of such persons, when
137 buildings are designed in accordance with the requirements of this
138 chapter; (4) the activities of employees of architects licensed in this state
139 acting under the instructions, control or supervision of their employers;
140 (5) the superintendence by builders, or properly qualified
141 superintendents employed by such builders, of the construction or
142 structural alteration of buildings or structures; (6) the activities of
143 officers and employees of any public utility corporation whose
144 operations are under the jurisdiction of the Public Utilities Regulatory
145 Authority; (7) the activities of officers and employees of the government
146 of the United States while engaged in this state in the practice of

147 architecture for said government; and (8) the making of plans and
148 specifications for or supervising the erection of any building, any
149 building addition or any alteration to an existing building, where the
150 building, including any addition, contains less than five thousand
151 square feet total area, provided (A) this subdivision shall not be
152 construed to exempt from the provisions of this chapter buildings of less
153 than five thousand square feet total area of the use groups as defined in
154 the State Building Code as follows: Assembly, educational, institutional,
155 high hazard, transient residential, which includes hotels, motels,
156 rooming or boarding houses, dormitories and similar buildings, and (B)
157 the area specified in this subdivision is to be calculated from the exterior
158 dimensions of the outside walls of the building and shall include all
159 occupiable floors or levels.

160 (b) No person claiming an exemption under subsection (a) of this
161 section shall use the title "architect", or display or use any words, terms,
162 letters, figures, title, sign, seal, advertisement or other device to indicate
163 or imply that such person practices or offers to practice architecture,
164 including, but not limited to, the terms "architectural design",
165 "architectural services" and "architectural drawings", unless such person
166 has obtained a license as provided in this chapter.

167 (c) A person claiming an exemption under subdivisions (1) to (6),
168 inclusive, of subsection (a) of this section or subdivision (8) of said
169 subsection (a) of this section who has not obtained a license as provided
170 in this chapter shall clearly and conspicuously include the words "NOT
171 A LICENSED ARCHITECT" on all contracts, advertisements,
172 promotional materials, plans and specifications.

173 Sec. 5. Subsection (c) of section 20-314 of the general statutes is
174 repealed and the following is substituted in lieu thereof (*Effective July 1,*
175 *2025*):

176 (c) In order to determine the competency of any applicant for a real
177 estate licensee's license, the commission or Commissioner of Consumer
178 Protection shall, on payment of an application fee of one hundred

179 twenty dollars by an applicant for a real estate broker's license or an
180 application fee of eighty dollars by an applicant for a real estate
181 salesperson's license, subject such applicant to personal written
182 examination as to the applicant's competency to act as a real estate
183 broker or real estate salesperson, as the case may be. Each examination
184 shall be prepared by the department or by a national testing service
185 designated by the commissioner and shall be administered to applicants
186 by the department or by such testing service at such times and places as
187 the commissioner may deem necessary. The commission or
188 commissioner may waive the uniform portion of the written
189 examination requirement in the case of an applicant who has taken the
190 national testing service examination in another state within two years
191 from the date of application and has received a score deemed
192 satisfactory by the commission or commissioner. An applicant shall
193 submit evidence of the applicant's successful completion of the required
194 written examination, which successful completion shall occur not later
195 than two years after the date of application unless the commission, in
196 the commission's discretion, grants a hardship extension to the
197 applicant. The commissioner shall adopt regulations, in accordance
198 with chapter 54, establishing passing scores for examinations. In
199 addition to such application fee, applicants taking the examination
200 administered by a national testing service shall be required to pay
201 directly to such testing service an examination fee covering the cost of
202 such examination. Each payment of such application fee shall entitle the
203 applicant to take such examination within the one-year period from the
204 date of payment.

205 Sec. 6. Section 20-324e of the general statutes is repealed and the
206 following is substituted in lieu thereof (*Effective from passage*):

207 [(a) When any aggrieved person commences any action for a
208 judgment which may result in collection from the Real Estate Guaranty
209 Fund, the aggrieved person shall notify the commission or department
210 in writing to this effect at the time of the commencement of such action.
211 Such written notice shall toll the time for making application to the
212 commission pursuant to section 20-324d. The commission or

213 department shall have the right to enter an appearance, intervene in or
214 defend any such action and may waive the required written notice for
215 good cause shown.]

216 [(b)] (a) When any aggrieved person [recovers a valid judgment in
217 the Superior Court] obtains a binding arbitration decision, court
218 judgment, order or decree against any real estate licensee or the
219 unlicensed employee of any such real estate licensee for loss or damages
220 sustained by reason of the embezzlement of money or property, or
221 money or property unlawfully obtained from any person by false
222 pretenses, artifice or forgery or by reason of any fraud,
223 misrepresentation or deceit by or on the part of such real estate licensee
224 or the unlicensed employee of any such real estate [broker] licensee,
225 such aggrieved person may upon the final determination of, or
226 expiration of time for appeal in connection with, any decision,
227 judgment, order or decree, apply to the [commission] department for an
228 order directing payment out of the Real Estate Guaranty Fund of the
229 amount unpaid upon the decision, judgment, order or decree, subject to
230 the limitations stated in section 20-324a and the limitations specified in
231 this section.

232 [(c)] (b) The [commission] department shall proceed upon such
233 application in a summary manner, and [, upon the hearing thereof,] the
234 aggrieved person shall be required to show that: (1) Such aggrieved
235 person is not a spouse of the debtor or the personal representative of
236 such spouse; (2) such aggrieved person has complied with all the
237 requirements of this section; (3) such aggrieved person has obtained a
238 decision, judgment, order or decree as provided in subsection [(b)] (a)
239 of this section, stating the amount thereof and the amount owing
240 thereon at the date of the application; (4) such aggrieved person has
241 caused to be issued a writ of execution upon the decision, judgment,
242 order or decree and the officer executing the same has made a return
243 showing that no personal or real property of the [judgment] debtor
244 liable to be levied upon in satisfaction of the decision, judgment, order
245 or decree could be found, or that the amount realized on the sale of them
246 or of such of them as were found, under the execution, was insufficient

247 to satisfy the decision, judgment, order or decree, stating the amount so
 248 realized and the balance remaining due on the decision, judgment, order
 249 or decree after application thereon of the amount realized; (5) such
 250 aggrieved person has made all reasonable searches and inquiries to
 251 ascertain whether the [judgment debtor] real estate licensee or
 252 unlicensed employee of a real estate licensee possesses real or personal
 253 property or other assets, liable to be sold or applied in satisfaction of the
 254 decision, judgment, order or decree; and (6) that by such search such
 255 aggrieved person has discovered no personal or real property or other
 256 assets liable to be sold or applied, or that such aggrieved person has
 257 discovered certain of them, describing them, owned by the [judgment
 258 debtor] real estate licensee or unlicensed employee of a real estate
 259 licensee and liable to be so applied, and that such aggrieved person has
 260 taken all necessary action and proceedings for the realization thereof,
 261 and that the amount thereby realized was insufficient to satisfy the
 262 decision, judgment, order or decree, stating the amount so realized and
 263 the balance remaining due on the decision, judgment, order or decree
 264 after application of the amount realized.

265 [(d)] (c) Whenever the aggrieved person satisfies the [commission]
 266 department that it is not practicable to comply with one or more of the
 267 requirements enumerated in subdivisions (4), (5) and (6) of subsection
 268 [(c)] (b) of this section and that such aggrieved person has taken all
 269 reasonable steps to collect the amount of the decision, judgment, order
 270 or decree or the unsatisfied part thereof and has been unable to collect
 271 the same, the [commission] department may in its discretion waive such
 272 requirements.

273 [(e)] (d) The [commission] department shall order payment from the
 274 Real Estate Guaranty Fund of any sum it shall find to be payable upon
 275 the claim, pursuant to the provisions of and in accordance with the
 276 limitations contained in this section and section 20-324a, if the
 277 [commission] department is satisfied [, upon the hearing,] of the truth
 278 of all matters required to be shown by the aggrieved person by
 279 subsection [(c)] (b) of this section and that such aggrieved person has
 280 fully pursued and exhausted all remedies available to such aggrieved

281 person for recovering the amount awarded by the decision, judgment,
282 [of the court] order or decree.

283 [(f)] (e) If the [commission] department pays from the Real Estate
284 Guaranty Fund any amount in settlement of a claim or toward
285 satisfaction of a decision, judgment, order or decree against a real estate
286 licensee or an unlicensed employee of a real estate licensee pursuant to
287 an order under subsection [(e)] (d) of this section, such [real estate
288 licensee] person shall not be eligible to receive a new license until such
289 [real estate licensee] person has repaid in full, plus interest at [a] the rate
290 [to be determined by the commission and which shall reflect current
291 market rates, the amount paid from the fund on such real estate
292 licensee's account] of ten per cent per year. A discharge in bankruptcy
293 shall not relieve a person from the penalties and disabilities provided in
294 this subsection.

295 [(g)] (f) If, at any time, the money deposited in the Real Estate
296 Guaranty Fund is insufficient to satisfy any duly authorized claim or
297 portion thereof, the [commission] department shall, when sufficient
298 money has been deposited in the fund, satisfy such unpaid claims or
299 portions thereof, in the order that such claims or portions thereof were
300 originally filed, plus accumulated interest at the rate of four per cent a
301 year.

302 Sec. 7. Subsection (b) of section 20-333 of the general statutes is
303 repealed and the following is substituted in lieu thereof (*Effective from*
304 *passage*):

305 (b) The department shall conduct such written, oral and practical
306 examinations as the appropriate board, with the consent of the
307 commissioner, deems necessary to test the knowledge of the applicant
308 in the work for which a license is being sought. The department shall
309 allow any applicant, who has not participated in [an] a registered
310 apprenticeship program, as set forth in section 31-22r, but either
311 presents a recommendation for review issued pursuant to section 31-
312 22u [,] or demonstrates to the department, in consultation with the

313 applicable board, equivalent experience and training, to sit for any such
314 examination. Any person completing the required apprentice training
315 program for a journeyman's license under section 20-334a shall, [within]
316 not later than thirty days [following such completion] after completing
317 such program, apply for a licensure examination given by the
318 department or a person authorized by the department to give such
319 examination. If an applicant does not pass such licensure examination,
320 the commissioner shall provide each failed applicant with information
321 on how to retake the examination and a report describing the applicant's
322 strengths and weaknesses in such examination. Any apprentice permit
323 issued under section 20-334a to an applicant who fails three licensure
324 examinations in any one-year period shall remain in effect if such
325 applicant applies for and takes the first licensure examination given by
326 the department following the one-year period [from] beginning on the
327 date of such applicant's third and last unsuccessful licensure
328 examination. Otherwise, such permit shall be revoked as of the date of
329 the first examination given by the department following expiration of
330 such one-year period. An applicant shall submit evidence of successful
331 completion of the applicant's final licensure examination, which
332 successful completion shall occur within two years of the date of the
333 relevant licensure application, unless the appropriate board grants a
334 hardship extension of such two-year period.

335 Sec. 8. Section 20-341 of the general statutes is repealed and the
336 following is substituted in lieu thereof (*Effective October 1, 2025*):

337 (a) (1) Any person who wilfully engages in or practices the work or
338 occupation for which a license is required by this chapter or chapter
339 399b without having first obtained an apprentice permit or a certificate
340 and license for such work, as applicable, or who wilfully employs or
341 supplies for employment a person who does not have a certificate and
342 license for such work, or who wilfully and falsely pretends to qualify to
343 engage in or practice such work or occupation, including, but not
344 limited to, offering to perform such work in any print, electronic,
345 television or radio advertising or listing when such person does not hold
346 a license for such work as required by this chapter, or who wilfully

engages in or practices any of the work or occupations for which a license is required by this chapter after the expiration of such person's license, shall be guilty of a class B misdemeanor, except that no criminal charges shall be instituted against such person pursuant to this [subsection] subdivision unless the work activity in question is reviewed by the Commissioner of Consumer Protection, or the commissioner's authorized agent, and the commissioner or such agent specifically determines, in writing, that such work activity requires a license and is not the subject of a bona fide dispute between persons engaged in any trade or craft, whether licensed or unlicensed. Notwithstanding the provisions of subsection (d) or (e) of section 53a-29 and subsection (d) of section 54-56e, if the court determines that such person cannot fully repay any victims of such person within the period of probation established in subsection (d) or (e) of section 53a-29 or subsection (d) of section 54-56e, the court may impose probation for a period of not more than five years. The penalty provided in this [subsection] subdivision shall be in addition to any other penalties and remedies available under this chapter or chapter 416.

[(b)] (2) The Commissioner of Consumer Protection may order any person who is not registered as an apprenticeship sponsor with the Labor Department and who advertises, offers, engages in or practices the work of a program of apprenticeship training for the purpose of providing the experience necessary to obtain a journeyperson's license under this chapter without first registering such program with the Labor Department pursuant to sections 31-22m to 31-22v, inclusive, to immediately cease and desist such advertising, offer, engagement or practice until such person and program are properly registered with the Labor Department pursuant to sections 31-22m to 31-22v, inclusive. The Commissioner of Consumer Protection may, after a hearing held in accordance with chapter 54, impose a fine in an amount not to exceed five thousand dollars for each violation of this [subsection] subdivision.

[(c)] (3) The Commissioner of Consumer Protection may order any person who is registered as an apprenticeship sponsor with the Labor Department to provide a program of apprenticeship training pursuant

381 to sections 31-22m to 31-22v, inclusive, for the purpose of providing the
382 experience necessary to obtain a journeyperson's license under this
383 chapter and who employs an individual as an apprentice without first
384 verifying that such individual is registered as an apprentice under this
385 chapter to immediately cease and desist any conduct for which an
386 apprenticeship registration is required under this chapter. The
387 commissioner may, after a hearing held in accordance with chapter 54,
388 impose a fine in an amount not to exceed five thousand dollars for each
389 violation of this [subsection] subdivision.

390 [(d)] (4) The appropriate examining board or the Commissioner of
391 Consumer Protection may, after notice and a hearing conducted in
392 accordance with chapter 54, impose a civil penalty for each violation on
393 any person who [(1)] (A) engages in or practices the work or occupation
394 for which a license or apprentice registration certificate is required by
395 this chapter, chapter 394, chapter 399b or chapter 482 without having
396 first obtained such a license or certificate, [or (2)] (B) wilfully employs
397 or supplies for employment a person who does not have such a license
398 or certificate or who wilfully and falsely pretends to qualify to engage
399 in or practice such work or occupation, [or (3)] (C) engages in or
400 practices any of the work or occupations for which a license or certificate
401 is required by this chapter, chapter 394, chapter 399b or chapter 482 after
402 the expiration of the license or certificate, or [(4)] (D) violates any of the
403 provisions of this chapter, chapter 394, chapter 399b or chapter 482 or
404 the regulations adopted pursuant thereto. Such penalty shall be in an
405 amount not to exceed three thousand dollars for each violation of this
406 [subsection] subdivision, except that any individual employed as an
407 apprentice but improperly registered shall not be penalized for a first
408 offense.

409 [(e)] (5) If an examining board or the Commissioner of Consumer
410 Protection imposes a civil penalty under the provisions of [subsection
411 (d) of this section] subdivision (4) of this subsection as a result of a
412 violation initially reported by a municipal building official in
413 accordance with subsection (c) of section 29-261, the commissioner shall,
414 not less than sixty days after collecting such civil penalty, remit one-half

415 of the amount collected to such municipality.

416 [(f)] (6) A violation of any of the provisions of this chapter shall be
417 deemed an unfair or deceptive trade practice under subsection (a) of
418 section 42-110b.

419 [(g)] (7) This section shall not apply to any person who [(1)] (A) holds
420 a license issued under this chapter, chapter 394, chapter 399b or chapter
421 482 and performs work that is incidentally, directly and immediately
422 appropriate to the performance of such person's trade where such work
423 commences at an outlet, receptacle or connection previously installed
424 by a person holding the proper license, or [(2)] (B) engages in work that
425 does not require a license under this chapter, chapter 394, chapter 399b
426 or chapter 482.

427 (b) (1) The Department of Consumer Protection may issue a notice of
428 violation against a person following an inspection of any place or
429 premises, performed in accordance with section 21a-11, as amended by
430 this act, where the department discovers one or more of the following
431 violations: (A) Offering or performing work that requires a credential
432 under this chapter without the appropriate credential, in violation of
433 section 20-334, (B) failure to comply with the allowable hiring ratios set
434 forth in section 20-332b, (C) failure to obtain an apprentice registration
435 certificate for one or more persons as required by applicable law, or (D)
436 failure to obtain a permit as required by applicable law.

437 (2) (A) If the Department of Consumer Protection determines that a
438 person has failed to correct all violations for which a notice of violation
439 was issued pursuant to subdivision (1) of this subsection, the
440 department may issue a stop work order against such person requiring
441 the cessation of the practice of the trade or occupation for which a license
442 is required under this chapter, at the place or premises where the
443 violation was found, as set forth in the notice of violation. Such stop
444 work order shall be effective, and such notice sufficient, when served
445 upon such person by (i) personal service, (ii) delivery by United States
446 mail with delivery tracking, (iii) delivery by electronic mail with

447 tracking and delivery confirmation, or (iv) posting notice of the stop
448 work order in a conspicuous location at the place or premises subject to
449 such stop work order.

450 (B) A stop work order served in the manner set forth in subparagraph
451 (A) of this subdivision shall remain in effect until the department (i)
452 determines that the person against whom the department issued the
453 stop work order has come into compliance with the requirements set
454 forth in the notice of violation issued pursuant to subdivision (1) of this
455 subsection, and (ii) issues an order releasing such stop work order (I)
456 after a hearing decision rendered in accordance with subdivision (4) of
457 this subsection, or (II) after a decision rendered by the commissioner or
458 the commissioner's authorized representative pursuant to subdivision
459 (5) of this subsection.

460 (3) If a person fails to comply with a stop work order following
461 service made in accordance with the provisions of subdivision (2) of this
462 subsection, the Department of Consumer Protection may impose on
463 such person a fine in an amount not to exceed five hundred dollars per
464 violation per day after such stop work order was served. Such fine shall
465 be effective upon written notice to the person who failed to comply with
466 the stop work order and payment of such fine shall be due to the
467 department not later than fifteen days after such person receives such
468 written notice. Any fine for failure to comply with a stop work order
469 shall be deposited in the consumer protection enforcement account
470 established in section 21a-8a.

471 (4) Any person who holds a license issued by the Department of
472 Consumer Protection pursuant to this chapter and has been served with
473 a stop work order pursuant to subdivision (2) of this subsection may
474 request an administrative hearing to contest such stop work order and
475 any associated fine imposed on such person pursuant to subdivision (3)
476 of this subsection. Such request shall be made in writing to the
477 commissioner not more than fifteen days after such person was served
478 with such stop work order. Such hearing shall be conducted in
479 accordance with the provisions of chapter 54. No request for an

480 administrative hearing made pursuant to this subdivision shall operate
481 to toll the stop work order or any fine associated with such stop work
482 order unless so ordered by the commissioner or the commissioner's
483 authorized representative.

484 (5) (A) Any person who does not hold a license issued by the
485 Department of Consumer Protection pursuant to this chapter and has
486 been served with a stop work order pursuant to subdivision (2) of this
487 subsection may submit a petition to the commissioner to lift the stop
488 work order on the ground that (i) an error of fact or law should be
489 corrected, (ii) new evidence has been discovered (I) which materially
490 affects the merits of such stop work order, and (II) which for good
491 reasons was not presented to the department upon such person's receipt
492 of the notice of violation, or (iii) other good cause has been shown.

493 (B) A petition submitted pursuant to subparagraph (A) of this
494 subdivision shall be submitted in writing not later than fifteen days after
495 the person was served with a stop work order pursuant to subdivision
496 (2) of this subsection. Such petition shall not operate to toll such stop
497 work order or any associated fine imposed on such person pursuant to
498 subdivision (3) of this subsection unless so ordered by the commissioner
499 or the commissioner's authorized representative. The decision of the
500 commissioner or the commissioner's authorized representative on such
501 petition, or the failure by the commissioner or the commissioner's
502 authorized representative to render a decision within the fifteen-day
503 period beginning on the date on which the commissioner or the
504 commissioner's authorized representative received such petition, shall
505 constitute a final decision for purposes of chapter 54 and the person may
506 appeal therefrom in accordance with section 4-183.

507 (6) The commissioner or the commissioner's authorized
508 representative may apply to the Superior Court, which court, after a
509 hearing thereon, may issue a temporary restraining order, temporary
510 injunction or permanent injunction (A) ordering compliance with a stop
511 work order issued and served pursuant to subdivision (2) of this
512 subsection, and (B) granting such other relief as may be required until

513 the person obeys the stop work order. Any disobedience of an order
514 issued by a court under this subdivision shall be punishable as a
515 contempt thereof. The application for the temporary restraining order,
516 temporary injunction, permanent injunction and for such other relief
517 shall be brought, and the proceedings thereon conducted, by the
518 Attorney General.

519 Sec. 9. Subsection (b) of section 20-341gg of the general statutes is
520 repealed and the following is substituted in lieu thereof (*Effective July 1,*
521 *2025*):

522 (b) No person shall engage in or offer to perform the work of any
523 major contractor in this state on any proposed structure or existing
524 structure or addition that exceeds the threshold limits contained in
525 section 29-276b unless such person has first obtained a license or
526 certificate of registration as required under the provisions of chapter 539
527 or a registration from the Department of Consumer Protection in
528 accordance with the provisions of this section. Individuals licensed
529 under chapter 393 shall be exempt from the provisions of this chapter
530 while engaging in work that they are licensed to perform. The
531 [department] Department of Consumer Protection shall issue a
532 certificate of registration to any person who demonstrates to the
533 Department of Consumer Protection that such person is prequalified as
534 a contractor or substantial subcontractor by the Department of
535 Administrative Services pursuant to section 4a-100. [who applies for
536 registration in accordance with this section. Such prequalified person
537 shall not be required to pay a fee for such registration at any time that
538 the person maintains valid prequalification.] Any person who
539 demonstrates to the Department of Consumer Protection that such
540 person is prequalified as a contractor or substantial subcontractor
541 pursuant to section 4a-100 shall be issued a certificate of registration as
542 a major contractor, and shall not be required to pay any fee for such
543 registration or submit any additional proof that such person is qualified
544 for such registration. If the individual or the firm, company, partnership
545 or corporation employing such individual is engaged in work on a
546 structure or addition that exceeds the threshold limits contained in

547 section 29-276b and requires licensure under chapter 393, the firm,
548 company, partnership or corporation shall be exempt from the
549 provisions of this chapter concerning registration of major contractors,
550 if the firm, company, partnership or corporation employs an individual
551 who is licensed as a contractor under chapter 393 to perform such work.
552 The department shall furnish to each qualified applicant a registration
553 certifying that the holder of such registration is entitled to engage in the
554 work for which the person has been issued a registration under this
555 subsection, and the holder of such registration shall carry [it] such
556 registration on his or her person while engaging in such work. Such
557 registration shall be shown to any properly interested person upon
558 request. No such registration shall be transferred to or used by any
559 person other than the person to whom the registration was issued. The
560 department shall maintain rosters of registrants and shall update such
561 rosters annually. The department may provide copies of rosters to the
562 public for an appropriate fee. The department may deny, suspend or
563 revoke any registration issued by the department if the holder of such
564 registration (1) is convicted of a felony, provided any action taken is
565 based upon (A) the nature of the conviction and its relationship to the
566 registration holder's ability to safely or competently perform the work
567 under such registration, (B) information pertaining to the degree of
568 rehabilitation of the registration holder, and (C) the time elapsed since
569 the conviction or release, (2) is grossly incompetent, (3) is disqualified,
570 pursuant to section 4a-100 or whose prequalification certificate has been
571 revoked pursuant to section 4a-100, (4) engages in malpractice or
572 unethical conduct or knowingly makes false, misleading or deceptive
573 representations regarding his work, or (5) violates any regulation
574 adopted under subsection (c) of this section. Before any registration is
575 suspended or revoked, such holder shall be given notice and an
576 opportunity for hearing as provided in regulations adopted under
577 subsection (c) of this section. The Commissioner of Consumer Protection
578 shall provide written notice of any suspension or revocation of a
579 registration to the Commissioner of Administrative Services not later
580 than ten days after such suspension or revocation.

581 Sec. 10. Section 20-417a of the general statutes is repealed and the
582 following is substituted in lieu thereof (*Effective from passage*):

583 As used in this section and sections 20-417b to 20-417j, inclusive:

584 (1) "Certificate" means a certificate of registration issued under
585 section 20-417b;

586 (2) "Commissioner" means the Commissioner of Consumer
587 Protection or any person designated by the commissioner to administer
588 and enforce this section and sections 20-417b to 20-417j, inclusive;

589 (3) "Completion" means the stage of construction of a new home in
590 which the new home construction contractor is in receipt of the
591 certificate of occupancy for such new home issued by the municipality
592 in which such new home is constructed;

593 (4) "Consumer" means (A) the buyer or prospective buyer, or the heir
594 or designated representative of the buyer or prospective buyer, of any
595 new home, or (B) the owner of property on which a new home is being
596 or will be constructed, regardless of whether such owner obtains a
597 building permit as the owner of premises affected pursuant to section
598 29-263;

599 ~~[(3)]~~ (5) "Contract" means any agreement between a new home
600 construction contractor and a consumer for the construction or sale of a
601 new home or any portion of a new home prior to occupancy;

602 ~~[(4)]~~ (6) "Engage in the business" means that the person engages in
603 the business for the purpose of compensation or profit;

604 (7) "New home" means any newly constructed (A) single-family
605 dwelling unit, (B) dwelling consisting of not more than two units, (C)
606 unit, common element or limited common element in a condominium,
607 as said terms are defined in section 47-68a, or (D) unit, common element
608 or limited common element in a common interest community, as said
609 terms are defined in section 47-202;

610 [(5)] (8) "New home construction contractor" means any person who
611 contracts with a consumer to construct or sell a new home or any portion
612 of a new home prior to occupancy;

613 [(6)] "New home" means any newly constructed (A) single-family
614 dwelling unit, (B) dwelling consisting of not more than two units, or (C)
615 unit, common element or limited common element in a condominium,
616 as defined in section 47-68a, or in a common interest community, as
617 defined in section 47-202;]

618 [(7)] (9) "Person" means one or more individuals, partnerships,
619 associations, corporations, limited liability companies, business trusts,
620 legal representatives or any organized group of persons; and

621 [(8)] "Consumer" means the buyer or prospective buyer, or the buyer's
622 or prospective buyer's heirs or designated representatives, of any new
623 home or the owner of property on which a new home is being or will be
624 constructed regardless of whether such owner obtains a building permit
625 as the owner of the premises affected pursuant to section 29-263; and

626 (9) "Completion" means the stage of construction of a new home in
627 which the new home construction contractor is in receipt of the
628 certificate of occupancy for such new home issued by the municipality
629 in which such new home is constructed.]

630 (10) "Proprietor" means an individual who (A) has an ownership
631 interest in a business entity that holds, or previously held, a certificate
632 of registration issued under section 20-417b, and (B) has been found by
633 a court of competent jurisdiction to have violated any provision of this
634 chapter related to the conduct of a business entity holding a certificate
635 or that has held a certificate issued under this chapter within the two
636 years of the effective date of entering into a contract with an owner
637 harmed by the actions of such individual or business entity.

638 Sec. 11. Subsections (d) to (n), inclusive, of section 20-417i of the
639 general statutes are repealed and the following is substituted in lieu
640 thereof (*Effective from passage*):

641 (d) Whenever a consumer obtains a binding arbitration decision, a
642 court judgment, order or decree against or regarding any new home
643 construction contractor holding a certificate or who has held a certificate
644 under sections 20-417a to 20-417j, inclusive, as amended by this act, or
645 against a proprietor, within two years of the date [of entering] such
646 contractor entered into the contract with the consumer, for loss or
647 damages sustained by reason of any violation of the provisions of
648 sections 20-417a to 20-417j, inclusive, as amended by this act, by a person
649 holding a certificate under said sections, such consumer may, upon the
650 final determination of, or expiration of time for taking, an appeal in
651 connection with any such decision, judgment, order or decree, apply to
652 the commissioner for an order directing payment out of the New Home
653 Construction Guaranty Fund of the amount, not exceeding [thirty] fifty
654 thousand dollars, unpaid upon the decision, judgment, order or decree
655 for actual damages and costs taxed by the court against such contractor
656 or proprietor, exclusive of punitive damages. The application shall be
657 made on forms provided by the commissioner and shall be
658 accompanied by a copy of the decision, court judgment, order or decree
659 obtained against the new home construction contractor or proprietor
660 together with a statement signed and sworn to by the consumer,
661 affirming that the consumer has: (1) Complied with all the requirements
662 of this subsection; (2) obtained a decision, judgment, order or decree
663 stating the amount of the decision, judgment, order or decree and the
664 amount owing on the decision, judgment, order or decree at the date of
665 application; and (3) made a good faith effort to satisfy any such decision,
666 judgment, order or decree in accordance with the provisions of chapter
667 906, which effort may include causing to be issued a writ of execution
668 upon such decision, judgment, order or decree, [but] provided the
669 officer executing the same has made a return showing that no bank
670 accounts or personal property of such contractor liable to be levied upon
671 in satisfaction of the decision, judgment, order or decree could be found,
672 or that the amount realized on the sale of them or of such of them as
673 were found, under the execution, was insufficient to satisfy the actual
674 damage portion of the decision, judgment, order or decree or stating the
675 amount realized and the balance remaining due on the decision,

676 judgment, order or decree after application on the decision, judgment,
677 order or decree of the amount realized, except that the requirements of
678 this subdivision shall not apply to a judgment, order or decree obtained
679 by the consumer in small claims court. A true and attested copy of such
680 executing officer's return, when required, shall be attached to such
681 application. Whenever the consumer satisfies the commissioner or the
682 commissioner's designee that it is not practicable to comply with the
683 requirements of subdivision (3) of this subsection and that the consumer
684 has taken all reasonable steps to collect the amount of the decision,
685 judgment, order or decree or the unsatisfied part of the decision,
686 judgment, order or decree and has been unable to collect the same, the
687 commissioner or the commissioner's designee may, in the
688 commissioner's or the commissioner's designee's discretion, dispense
689 with the necessity for complying with such requirement. No application
690 for an order directing payment out of the fund shall be made later than
691 two years from the final determination of, or expiration of time for
692 taking, an appeal of such decision, court judgment, order or decree and
693 no such application shall be for an amount in excess of [thirty] fifty
694 thousand dollars.

695 (e) Upon receipt of such application together with such copy of the
696 decision, court judgment, order or decree, statement and, except as
697 otherwise provided in subsection (d) of this section, true and attested
698 copy of the executing officer's return, the commissioner or the
699 commissioner's designee shall inspect such documents for their veracity
700 and upon a determination that such documents are complete and
701 authentic and that the consumer has not been paid, the commissioner
702 shall order payment out of the New Home Construction Guaranty Fund
703 of the amount not exceeding [thirty] fifty thousand dollars unpaid upon
704 the decision, judgment, order or decree for actual damages and costs
705 taxed by the court against the new home construction contractor or
706 proprietor, exclusive of punitive damages.

707 (f) (1) [Beginning] During the period beginning October 1, 2000, and
708 ending on the date immediately preceding the effective date of this
709 section, whenever a consumer is awarded an order of restitution against

710 any new home construction contractor for loss or damages sustained as
711 a result of any violation of the provisions of sections 20-417a to 20-417j,
712 inclusive, as amended by this act, by a person holding a certificate or
713 who has held a certificate under said sections within two years of the
714 date [of entering] such contractor entered into the contract with the
715 consumer, in [(1)] (A) a proceeding brought by the commissioner
716 pursuant to subsection [(h)] (i) of this section or subsection (d) of section
717 42-110d, as amended by this act, [(2)] (B) a proceeding brought by the
718 Attorney General pursuant to subsection (a) of section 42-110m or
719 subsection (d) of section 42-110d, as amended by this act, or [(3)] (C) a
720 criminal proceeding pursuant to section 20-417e, such consumer may,
721 upon the final determination of, or expiration of time for taking, an
722 appeal in connection with any such order of restitution, apply to the
723 commissioner for an order directing payment out of the New Home
724 Construction Guaranty Fund [of the] in an amount not [exceeding
725 thirty] to exceed fifty thousand dollars unpaid upon the order of
726 restitution. The commissioner may issue such order upon a
727 determination that the consumer has not been paid.

728 (2) Beginning on the effective date of this section, whenever a
729 consumer is awarded an order of restitution against any new home
730 construction contractor or proprietor for loss or damages sustained as a
731 result of any violation of the provisions of sections 20-417a to 20-417j,
732 inclusive, as amended by this act, by a person holding a certificate or
733 who held a certificate under said sections within two years of the date
734 such contractor entered into the contract with the consumer, in (A) a
735 proceeding brought by the commissioner pursuant to subsection (i) of
736 this section or subsection (d) of section 42-110d, as amended by this act,
737 (B) a proceeding brought by the Attorney General pursuant to
738 subsection (a) of section 42-110m or subsection (d) of section 42-110d, as
739 amended by this act, or (C) a criminal proceeding pursuant to section
740 20-417e, such consumer may, upon the final determination of, or
741 expiration of time for taking, an appeal in connection with any such
742 order of restitution, apply to the commissioner for an order directing
743 payment out of the New Home Construction Guaranty Fund in an

744 amount not to exceed fifty thousand dollars unpaid upon the order of
745 restitution. The commissioner may issue such order upon a
746 determination that the consumer has not been paid.

747 (g) Whenever the commissioner orders that payment be made to a
748 consumer out of the New Home Construction Guaranty Fund based on
749 a decision, judgment, order or decree of restitution, the new home
750 construction contractor and the proprietor of such contractor shall be
751 liable for the resulting debt to the fund.

752 ~~[(g)]~~ (h) Before the commissioner may issue any order directing
753 payment out of the New Home Construction Guaranty Fund to a
754 consumer pursuant to subsection (e) or (f) of this section, the
755 commissioner shall first notify the new home construction contractor of
756 the consumer's application for an order directing payment out of the
757 fund and of [the new home construction] such contractor's right to a
758 hearing to contest the disbursement in the event that such contractor or
759 the proprietor of such contractor has already paid the consumer. Such
760 notice shall be given to the new home construction contractor not later
761 than fifteen days after receipt by the commissioner of the consumer's
762 application for an order directing payment out of the fund. If the new
763 home construction contractor requests a hearing, in writing, [by
764 certified mail] not later than fifteen days after receiving the notice from
765 the commissioner, the commissioner shall grant such request and shall
766 conduct a hearing in accordance with the provisions of chapter 54. If the
767 commissioner does not receive a written request for a hearing [by
768 certified mail] from the new home construction contractor on or before
769 the fifteenth day from [the] such contractor's receipt of such notice, the
770 commissioner shall conclude that the consumer has not been paid, and
771 the commissioner shall issue an order directing payment out of the fund
772 for the amount not exceeding [thirty] fifty thousand dollars unpaid
773 upon the judgment, order or decree for actual damages and costs taxed
774 by the court against [the new home construction] such contractor or the
775 proprietor of such contractor, exclusive of punitive damages, or for the
776 amount not exceeding [thirty] fifty thousand dollars unpaid upon the
777 order of restitution.

778 [(h)] (i) The commissioner or the commissioner's designee may
 779 proceed against any new home construction contractor holding a
 780 certificate or who has held a certificate under sections 20-417a to 20-417j,
 781 inclusive, as amended by this act, within two years of the [effective date
 782 of entering] date such contractor entered into the contract with the
 783 consumer, for an order of restitution arising from loss or damages
 784 sustained by any consumer as a result of any violation of the provisions
 785 of said sections 20-417a to 20-417j, inclusive, by such contractor or the
 786 proprietor of such contractor. Any such proceeding shall be held in
 787 accordance with the provisions of chapter 54. In the course of such
 788 proceeding, the commissioner or the commissioner's designee shall
 789 decide whether to (1) exercise the powers specified in section 20-417c,
 790 (2) order restitution arising from loss or damages sustained by any
 791 consumer as a result of any violation of the provisions of sections 20-
 792 417a to 20-417j, inclusive, as amended by this act, and (3) order payment
 793 out of the New Home Construction Guaranty Fund. Notwithstanding
 794 the provisions of chapter 54, the decision of the commissioner or the
 795 commissioner's designee shall be final with respect to any proceeding to
 796 order payment out of the fund and the commissioner and the
 797 commissioner's designee shall not be subject to the requirements of
 798 chapter 54 as such requirements relate to an appeal from any such
 799 decision. The commissioner or the commissioner's designee may hear
 800 complaints of all consumers submitting claims against a single new
 801 home construction contractor in one proceeding.

802 [(i)] (j) No application for an order directing payment out of the New
 803 Home Construction Guaranty Fund shall be made later than two years
 804 from the final determination of, or expiration of time for, an appeal in
 805 connection with any judgment, order or decree of restitution, and no
 806 such application shall be for an amount in excess of [thirty] fifty
 807 thousand dollars.

808 [(j)] (k) In order to preserve the integrity of the New Home
 809 Construction Guaranty Fund, the commissioner, in the commissioner's
 810 sole discretion, may order payment out of the fund of an amount less
 811 than the actual loss or damages incurred by the consumer or less than

812 the order of restitution awarded by the commissioner or the Superior
813 Court. In no event shall any payment out of the fund be in excess of
814 [thirty] fifty thousand dollars for any single claim by a consumer.

815 [(k)] (l) If the money deposited in the New Home Construction
816 Guaranty Fund is insufficient to satisfy any duly authorized claim or
817 portion of a claim, the commissioner shall, when sufficient money has
818 been deposited in the fund, satisfy such unpaid claims or portions of
819 claims not exceeding [thirty] fifty thousand dollars, in the order that
820 such claims or portions of claims were originally determined.

821 [(l)] (m) Whenever the commissioner has caused any sum to be paid
822 from the New Home Construction Guaranty Fund to a consumer, the
823 commissioner shall be subrogated to all of the rights of the consumer up
824 to the amount paid plus reasonable interest, and prior to receipt of any
825 payment from the fund, the consumer shall assign all of the consumer's
826 right, title and interest in the claim up to such amount to the
827 commissioner, and any amount and interest recovered by the
828 commissioner on the claim shall be deposited in the fund.

829 [(m)] (n) If the commissioner orders the payment of any amount as a
830 result of a guaranty fund claim against a new home construction
831 contractor or proprietor, the commissioner shall determine if such
832 contractor is possessed of assets liable to be sold or applied in
833 satisfaction of the claim on the New Home Construction Guaranty
834 Fund. If the commissioner discovers any such assets, the commissioner
835 may request that the Attorney General take any action necessary for the
836 reimbursement of the fund.

837 [(n)] (o) If the commissioner orders the payment of an amount as a
838 result of a guaranty fund claim against a new home construction
839 contractor, the commissioner may, after notice and hearing in
840 accordance with the provisions of chapter 54, revoke the certificate of
841 such contractor and such contractor shall not be eligible to receive a new
842 or renewed certificate until such contractor has repaid such amount in
843 full, plus interest from the time such payment is made from the New

844 Home Construction Guaranty Fund, at a rate to be in accordance with
845 section 37-3b, except that the commissioner may, in the commissioner's
846 sole discretion, permit a new home construction contractor to receive a
847 new or renewed certificate after such contractor has entered into an
848 agreement with the commissioner whereby such contractor agrees to
849 repay the fund in full in the form of periodic payments over a set period
850 of time. Any such agreement shall include a provision providing for the
851 summary suspension of any and all certificates held by the new home
852 construction contractor if payment is not made in accordance with the
853 terms of the agreement.

854 Sec. 12. Section 20-450 of the general statutes is repealed and the
855 following is substituted in lieu thereof (*Effective from passage*):

856 As used in this section and sections [20-450] 20-451 to 20-462,
857 inclusive, unless the context otherwise requires:

858 (1) "Association" means (A) an association, as defined in section 47-
859 202, and an association of unit owners, as defined in section 47-68a and
860 in section 47-68 of the general statutes, revision of 1958, revised to
861 January 1, 1975, and (B) the mandatory owners organization of any
862 common interest community, as defined in section 47-202, which
863 community was not created under chapter 825 or 828 or under chapter
864 825 of the general statutes, revision of 1958, revised to January 1, 1975.
865 "Association" does not include an association of a common interest
866 community which contains only units restricted to nonresidential use;

867 [(2) "Community association manager" means a natural person who
868 directly provides association management services;]

869 [(3)] (2) "Association management services" means services provided
870 to an association for remuneration, including one or more of the
871 following: (A) Collecting, controlling or disbursing funds of the
872 association or having the authority to do so; (B) preparing budgets or
873 other financial documents for the association; (C) assisting in the
874 conduct of, or conducting, association meetings; (D) advising or
875 assisting the association in obtaining insurance; (E) coordinating or

876 supervising the [overall] operations of the association; and (F) advising
877 the association on the [overall] operations of the association; [. Any
878 person licensed in this state under any provision of the general statutes
879 or rules of court who provides the services for which such person is
880 licensed to an association for remuneration shall not be deemed to be
881 providing association management services. Any director, officer or
882 other member of an association who provides services specified in this
883 subdivision to the association of which he or she is a member shall not
884 be deemed to be providing association management services unless
885 such director, officer or other member owns or controls more than two-
886 thirds but less than all of the votes in such association;]

887 [(4)] (3) "Commission" means the Connecticut Real Estate
888 Commission appointed under the provisions of section 20-311a;

889 (4) "Community association manager" means a natural person who
890 directly provides association management services;

891 (5) "Community association manager trainee" means a natural person
892 working under the direct supervision of a community association
893 manager for the purpose of being trained in the provision of association
894 management services;

895 [(5)] (6) "Department" means the Department of Consumer
896 Protection; and

897 [(6)] (7) "Person" means an individual, partnership, corporation,
898 limited liability company or other legal entity. [; and

899 (7) "Community association manager trainee" means a natural person
900 working under the direct supervision of a community association
901 manager, for the purpose of being trained in the provision of association
902 management services.]

903 Sec. 13. Section 20-452 of the general statutes is repealed and the
904 following is substituted in lieu thereof (*Effective from passage*):

905 (a) Any person seeking a certificate of registration as a community

906 association manager or as a community association manager trainee
907 shall apply to the department in writing, on a form provided by the
908 department. Such application shall include the applicant's name,
909 residence address, business address, business telephone number, a
910 question as to whether the applicant has been convicted of a felony in
911 any state or jurisdiction and such other information as the department
912 may require. Except for a community association manager trainee, any
913 person seeking an initial certificate of registration as a community
914 association manager shall submit to a request by the [commissioner]
915 Commissioner of Consumer Protection for a state and national criminal
916 history records check, conducted in accordance with the provisions of
917 section 29-17a. No registration as a community association manager
918 shall be issued unless the commissioner has received the results of such
919 records check.

920 (b) Each application for a certificate of registration as a community
921 association manager shall be accompanied by an application fee of sixty
922 dollars and a registration fee of one hundred dollars. The department
923 shall refund the registration fee if it refuses to issue a certificate of
924 registration. The department shall not charge either an application or a
925 registration fee for a certificate of registration as a community
926 association manager trainee.

927 (c) The following persons shall be exempt from registration as a
928 community association manager under this chapter: (1) Any person,
929 including, but not limited to, any attorney admitted to practice law in
930 this state, any certified public accountant licensed under chapter 389 or
931 any insurance producer licensed under chapter 701a, who provides to
932 an association professional services, for which such person is licensed
933 or admitted, for remuneration; (2) any director, officer or other member
934 of an association who provides association management services to the
935 association of which he or she is a member, unless such director, officer
936 or other member owns or controls more than two-thirds but less than all
937 of the votes in such association; and (3) any person who provides
938 administrative support services to a community association manager as
939 set forth in section 20-451.

940 Sec. 14. Section 20-457 of the general statutes is repealed and the
941 following is substituted in lieu thereof (*Effective October 1, 2025*):

942 (a) Each community association manager shall (1) exhibit his or her
943 certificate of registration upon request by any interested party, (2) state
944 in any advertisement the fact that he or she is registered, and (3) include
945 his or her registration number in any advertisement. In the case of a
946 business entity, the advertisement shall identify at least one principal,
947 officer or director of the entity that is a community association manager
948 and shall include the registration number of such principal, officer or
949 director.

950 (b) No person shall: (1) Present or attempt to present, as his or her
951 own, the certificate of another, (2) knowingly give false evidence of a
952 material nature to the commission or department for the purpose of
953 procuring a certificate, (3) represent himself or herself falsely as, or
954 impersonate, a registered community association manager, (4) use or
955 attempt to use a certificate which has expired or which has been
956 suspended or revoked, (5) offer to provide association management
957 services without having a current certificate of registration under
958 sections 20-450 to 20-462, inclusive, as amended by this act, or (6)
959 represent in any manner that his or her registration constitutes an
960 endorsement of the quality of his or her services or of his or her
961 competency by the commission or department. In addition to any other
962 remedy provided for in sections 20-450 to 20-462, inclusive, as amended
963 by this act, any person who violates any provision of this subsection
964 shall [, after an administrative hearing,] be fined not more than one
965 thousand dollars, or shall be imprisoned for not more than one year or
966 be both fined and imprisoned. A violation of any of the provisions of
967 sections 20-450 to 20-462, inclusive, as amended by this act, shall be
968 deemed an unfair or deceptive trade practice under subsection (a) of
969 section 42-110b.

970 (c) Certificates issued to community association managers shall not
971 be transferable or assignable.

972 (d) All certificates issued to community association managers under
973 the provisions of sections 20-450 to 20-462, inclusive, as amended by this
974 act, shall expire annually on the thirty-first day of January. A holder of
975 a certificate of registration who seeks to renew his or her certificate shall,
976 when filing an application for renewal of the certificate, submit
977 documentation to the department which establishes that he or she has
978 passed any examination and completed any educational coursework, as
979 the case may be, required for certification under this chapter. The fee for
980 renewal of a certificate shall be two hundred dollars.

981 (e) Failure to receive a notice of expiration or a renewal application
982 shall not exempt a community association manager from the obligation
983 to renew.

984 (f) All certificates issued to community association manager trainees
985 under the provisions of sections 20-450 to 20-462, inclusive, as amended
986 by this act, shall expire six months from the date of issuance and shall
987 not be renewable.

988 (g) (1) Each community association manager who enters into a
989 contract with an association for the purpose of providing association
990 management services shall disclose to the association:

991 (A) Whether the community association manager has any ownership
992 or managerial interest in any entity that solicits business from the
993 association or the community association manager; and

994 (B) If the community association manager is required to provide any
995 construction oversight or project coordination services to the association
996 that are not included in the scope of the general association management
997 services the community association manager is required to provide
998 under such contract, any amount the community association manager
999 will charge to provide such construction oversight or project
1000 coordination services.

1001 (2) Each disclosure made pursuant to this subsection shall be clear,
1002 conspicuous and in writing.

1003 Sec. 15. Section 21-35b of the general statutes is repealed and the
1004 following is substituted in lieu thereof (*Effective from passage*):

1005 (a) No person shall advertise, offer for sale or sell a stock of goods,
1006 wares or merchandise [under the description] as part of a closing-out
1007 sale unless [he shall have] such person has obtained [a license] from the
1008 Commissioner of Consumer Protection a state closing-out sale license
1009 authorizing [the conducting of] such sale for each location at which such
1010 sale is to be conducted.

1011 (b) Each person desiring to conduct a closing-out sale shall [deposit
1012 with] pay to the Commissioner of Consumer Protection [the sum of five
1013 hundred dollars or a dollar amount equal to one per cent of the
1014 wholesale cost of the inventory filed pursuant to subsection (c) of this
1015 section whichever is greater; provided that no such deposit shall exceed
1016 five thousand dollars. Upon application in the sum to be prescribed by
1017 said commissioner and upon deposit to said commissioner of a further
1018 sum] a state closing-out sale license fee in the amount of one hundred
1019 dollars [as a state license fee, said] and the commissioner shall issue to
1020 the applicant a ["closing-out sale license"] state closing-out sale license,
1021 authorizing [him] the licensee to advertise and conduct a closing-out
1022 sale consistent with that requested in the application.

1023 (c) Each person applying for a ["closing-out sale license"] state
1024 closing-out sale license shall make [such] an application [therefor] for
1025 such license in a form and manner prescribed by the Commissioner of
1026 Consumer Protection. Such application shall be in writing and [under
1027 oath stating all the facts relating to the reasons and character of such
1028 sale, including] include the opening and terminating dates of the
1029 proposed closing-out sale [, a complete inventory of the goods, wares
1030 and merchandise actually on hand in the place where such sale is to be
1031 conducted in the manner prescribed by the commissioner, and all
1032 details necessary to locate exactly and identify fully the goods, wares or
1033 merchandise to be sold, and shall disclose the names and residences of
1034 owner or owners or partners in whose interest the sale is to be
1035 conducted] and an attestation by the applicant that such applicant is not

1036 delinquent in payment of any taxes due and owing to this state or any
 1037 political subdivision of this state. No state closing-out sale license shall
 1038 be issued unless the application is submitted to the [commissioner]
 1039 Department of Consumer Protection at least five days prior to the
 1040 requested commencement date of the closing-out sale. Any applicant
 1041 who uses the services of a promoter, as defined in section 21-35a, for a
 1042 closing-out sale shall include [a signed and dated copy of the agreement
 1043 between such applicant and such promoter as part of the application] in
 1044 the application the name and license number for each such promoter.
 1045 The commissioner may, by regulation, request such other information
 1046 to be submitted by the applicant as he deems necessary.

1047 [(d) Each person holding a closing-out sale license issued under this
 1048 section shall file with the Commissioner of Consumer Protection a
 1049 monthly report, commencing one month from the opening date of the
 1050 sale, enumerating all goods, wares or merchandise sold, transferred or
 1051 otherwise disposed of by the licensee or his agents, servants or
 1052 employees during that month pursuant to the closing-out sale. Said
 1053 commissioner shall prescribe the form for such reporting.]

1054 [(e)] (d) All documentation concerning the goods, wares and
 1055 merchandise to be included in such closing-out sale, including but not
 1056 limited to purchase orders and delivery statements, shall be made
 1057 available by the licensee for inspection by an authorized representative
 1058 of the [commissioner] Commissioner of Consumer Protection during
 1059 regular business hours.

1060 [(f)] (e) Each person holding a state closing-out sale license shall (1)
 1061 include the state closing-out sale license number in any advertisement,
 1062 together with clear and conspicuous disclosure of the termination date
 1063 of such state closing-out sale license, and (2) post such state closing-out
 1064 sale license in a conspicuous location at the point of sale.

1065 Sec. 16. Section 21-35c of the general statutes is repealed and the
 1066 following is substituted in lieu thereof (*Effective from passage*):

1067 [(a) All state licenses] Except as provided in section 21-35e, as

1068 amended by this act, a state closing-out sale license issued under this
1069 chapter shall expire ninety days [from the date thereof] after the date on
1070 which such state closing-out sale license was issued or on the
1071 termination date designated in the original application for such state
1072 closing-out sale license, whichever occurs first. [Each state license upon
1073 expiration, or voluntary surrender prior to expiration, shall be returned
1074 to the Commissioner of Consumer Protection who shall cancel the same,
1075 endorse the date of delivery and cancellation thereon and place the same
1076 on file. The commissioner shall then hold the special deposit of each
1077 such licensee for a period of sixty days and, after satisfying all claims
1078 made upon the same under this section, shall return such deposit or
1079 such portion of the same, if any, as may remain in the commissioner's
1080 hands to the licensee depositing it, or as directed by the licensee in the
1081 original application. Each deposit made with the commissioner shall be
1082 subject, as long as it remains in the commissioner's hands, to attachment
1083 or execution on behalf of creditors or consumers whose claims may arise
1084 in connection with business done under the authorized sale. Said
1085 commissioner may also be held to answer as garnishee under process of
1086 foreign attachment, where such process is used, in any civil action
1087 brought against any licensee. The commissioner shall pay over, under
1088 order of court or upon execution of a judgment, such sum of money as
1089 the commissioner may be chargeable with upon the commissioner's
1090 disclosure or otherwise. Such deposit shall not be paid over by said
1091 commissioner on garnishee process or to such licensee until the
1092 expiration of the sixty-day period specified in this section. Such deposit
1093 shall also be subject to the payment of any fine or penalty imposed on
1094 the licensee for violation of any provision of this chapter, provided
1095 written notice of the name of such licensee and of the amount of such
1096 fine or penalty shall be given during such period to the commissioner
1097 by the clerk of the court in which such fine or penalty was imposed.

1098 (b) Whenever any state license, issued under the provisions of section
1099 21-35b has been lost or destroyed, so that such license cannot, after the
1100 expiration of the term thereof, be returned or surrendered under the
1101 provisions of subsection (a) of this section, the licensee may file an

1102 affidavit with the Commissioner of Consumer Protection describing
1103 such license with sufficient particularity to identify the same and the
1104 claimant thereunder, and showing such loss or destruction; and the
1105 commissioner, upon such proof of loss and identity as is satisfactory to
1106 him, may accept such affidavit in lieu of the return or surrender of such
1107 license, and such licensee shall have the same right to the return of the
1108 special deposit made by him as though he had returned or surrendered
1109 his license.]

1110 Sec. 17. Section 21-35d of the general statutes is repealed and the
1111 following is substituted in lieu thereof (*Effective from passage*):

1112 Before selling under the state closing-out sale license prescribed in
1113 section 21-35b, as amended by this act, in any town, city or borough,
1114 each person conducting a closing-out sale shall make application for a
1115 municipal closing-out sale license to the selectmen or other authority of
1116 such town, city or borough authorized to issue licenses therein; and,
1117 unless the fee therefor is fixed as herein provided, shall file with them a
1118 true statement, under oath, of the average quantity and value of the
1119 stock of goods, wares and merchandise kept or intended to be kept or
1120 exposed by [him] such person for sale. Such selectmen or other authority
1121 shall submit such statement to the assessors of the town, who, after such
1122 examination and inquiry as they deem necessary, shall determine such
1123 average quantity and value, and shall forthwith transmit a certificate
1124 thereof to such selectmen or other authority. Thereupon such selectmen
1125 or other authority shall authorize the town clerk, upon the payment by
1126 the applicant of a fee equal to the taxes assessable in such town, city or
1127 borough under the last-preceding tax levy therein upon an amount of
1128 property of the same valuation, to issue to [him] such person a
1129 municipal closing-out sale license authorizing such closing-out sale in
1130 such municipality. Such authority may authorize the issue of such
1131 municipal closing-out sale license without the filing of such statement,
1132 upon the payment of a municipal closing-out sale license fee fixed by it.
1133 Upon payment of such fee, such town clerk shall issue such municipal
1134 closing-out sale license, which shall remain in force as long as the
1135 licensee continuously keeps and exposes for sale in such municipality

1136 such stock of goods, wares or merchandise, but not later than the first
1137 day of October following its date. [Upon such payment and proof of
1138 payment of all other license fees, if any, chargeable upon local sales,
1139 such town clerk shall record the state license of such transient vendor in
1140 full, shall endorse thereon the words "local license fees paid" and shall
1141 affix thereto his official signature and the date of such endorsement.]

1142 Sec. 18. Section 21-35e of the general statutes is repealed and the
1143 following is substituted in lieu thereof (*Effective from passage*):

1144 No [goods, wares or merchandise other than those listed in the
1145 inventory required in this chapter shall be included in any closing-out
1146 sale and no] sale shall continue beyond a reasonable date to be specified
1147 in the required application, except [, that an extension may be
1148 authorized] the Commissioner of Consumer Protection may authorize
1149 an extension upon a proper showing of need. [, such extension being
1150 contingent on the submitting of a revised inventory showing the items
1151 listed on the original inventory remaining unsold and not listing any
1152 goods not included in the original application and inventory.]

1153 Sec. 19. Section 21-35f of the general statutes is repealed and the
1154 following is substituted in lieu thereof (*Effective from passage*):

1155 No person in contemplation of a closing-out sale under a state
1156 closing-out sale license as provided for in section 21-35b, as amended by
1157 this act, shall order any goods, wares or merchandise for the purpose of
1158 selling and disposing of the same at such sale, and any unusual
1159 purchases and additions to the stock of such goods, wares or
1160 merchandise within sixty days prior to the filing of application for a
1161 state closing-out sale license to conduct such sale shall be presumptive
1162 evidence that such purchases and additions to stock were made in
1163 contemplation of such sale.

1164 Sec. 20. Subsections (a) to (h), inclusive, of section 21-82 of the general
1165 statutes are repealed and the following is substituted in lieu thereof
1166 (*Effective July 1, 2025*):

1167 (a) At all times during the tenancy the owner shall:

1168 (1) Comply with the requirements of the State Building Code, the Fire
1169 Safety Code, and all applicable state laws and regulations, local
1170 ordinances and planning and zoning regulations materially affecting
1171 health and safety;

1172 (2) Maintain the premises and regrade them when necessary to
1173 prevent the accumulation of stagnant water and to prevent the
1174 detrimental effects of moving water;

1175 (3) Maintain the ground at such a level that the mobile manufactured
1176 home will not tilt from its original position;

1177 (4) Keep each mobile manufactured home space or lot marked in such
1178 a way that each resident will be certain of his area of responsibility;

1179 (5) Keep any exterior area of the park not the responsibility of each
1180 resident free from any species of weed or plant growth which are
1181 noxious or detrimental to the health of the residents;

1182 (6) Make all repairs and do whatever is necessary to put and keep the
1183 portion of the mobile manufactured home park that is not the
1184 responsibility of each resident in a fit and habitable condition, except
1185 where such premises are intentionally rendered unfit or uninhabitable
1186 by the resident, a member of his family or other person on the premises
1187 with his consent, in which case such duty shall be the responsibility of
1188 the resident;

1189 (7) Keep all common areas of the premises in a clean and safe
1190 condition;

1191 (8) Be responsible for the extermination of any insect, rodent, vermin
1192 or other pest dangerous to the health of the residents whenever
1193 infestation exists in the area of the park not the responsibility of the
1194 resident or in the area for which the resident is responsible including the
1195 mobile manufactured home if such infestation is not the fault of the
1196 resident and particularly if such infestation existed prior to the

1197 occupancy of the resident claiming relief;

1198 (9) Maintain all mobile manufactured homes rented by the owner in
1199 a condition which is structurally sound and capable of withstanding
1200 adverse effects of weather conditions;

1201 (10) Maintain all electrical, plumbing, gas or other utilities provided
1202 by him in good working condition except during any emergency after
1203 which any repair shall be completed within seventy-two hours unless
1204 good cause is shown as to why such repair has not been completed;

1205 (11) Maintain all water and sewage lines and connections in good
1206 working order [,] and, in the event of any emergency, make necessary
1207 arrangements for the provision of such service on a temporary basis;

1208 (12) Maintain all septic systems, leaching fields and septic lines and
1209 connections in good working order and, in the event of any emergency,
1210 make necessary arrangements for the provision of temporary septic
1211 service;

1212 ~~[(12)]~~ (13) Arrange for the removal from waste receptacles of ashes,
1213 garbage, rubbish and other waste incidental to the occupancy of the
1214 dwelling unit;

1215 ~~[(13)]~~ (14) Maintain any road within the park in good condition,
1216 provide adequate space for parking of two cars for each lot except that
1217 any park which provided only one space for each lot on January 1, 1985,
1218 and which provided only one space for each lot on October 1, 1972, shall
1219 be exempt from such requirement, and be responsible for damage to any
1220 vehicle which is the direct result of any unrepaired or poorly maintained
1221 access road within the park;

1222 ~~[(14)]~~ (15) Respect the privacy of the resident and if only the space or
1223 lot is rented, agree to enter the mobile manufactured home only with
1224 the permission of the resident;

1225 ~~[(15)]~~ (16) Allow all residents freedom of choice in the purchase of all
1226 services pursuant to section 21-78; and

1227 [(16)] (17) Allow a resident to terminate a rental agreement whenever
1228 a change in the location of such resident's employment requires a
1229 change in the location of his residence if such resident gives thirty days'
1230 notice; provided, a resident who is a member of the armed forces of the
1231 United States may terminate his rental agreement with less than notice
1232 of thirty days if he receives reassignment orders which do not allow
1233 such prior notification.

1234 (b) At all times during the tenancy the resident shall:

1235 (1) Comply with all obligations primarily imposed upon residents by
1236 applicable provisions of any building, housing or fire code materially
1237 affecting health and safety;

1238 (2) Keep the unit and his area of responsibility as marked by the
1239 owner in a clean and sanitary condition, free of garbage and rubbish;

1240 (3) Keep the supplied basic facilities including any plumbing fixture,
1241 cooking and refrigeration equipment and electrical fixtures in a rented
1242 mobile manufactured home unit in a clean and sanitary condition and
1243 exercise reasonable care in their proper use and operation;

1244 (4) Dispose of any rubbish, garbage and other waste material in a
1245 clean and sanitary manner;

1246 (5) Not wilfully or negligently destroy, deface, damage, impair or
1247 remove any part of the premises or permit any other person to do so;

1248 (6) Observe all reasonable rules of the owner concerning the use,
1249 occupation and maintenance of the premises, provided such reasonable
1250 rules are brought to his attention at the time he signs a rental agreement;

1251 (7) Unless otherwise agreed, occupy the dwelling unit only as a
1252 dwelling unit;

1253 (8) Conduct himself and require other persons on the premises with
1254 his consent to conduct themselves in a manner that will not disturb his
1255 neighbors' peaceful enjoyment of the premises or constitute a nuisance,

1256 as defined in section 47a-32, or a serious nuisance, as defined in section
1257 21-80; and

1258 (9) If judgment has entered against a member of the resident's
1259 household pursuant to subsection (c) of section 47a-26h for serious
1260 nuisance by using the premises for the illegal sale of drugs, not permit
1261 such person to resume occupancy of the dwelling unit, except with the
1262 consent of the owner.

1263 (c) Rent is payable without demand or notice at the time and place
1264 agreed upon by the parties. Unless otherwise agreed, (1) rent is payable
1265 at the premises and (2) periodic rent is payable at the beginning of any
1266 term of one month or less and for terms of more than one month in equal
1267 monthly installments at the beginning of each month. In the absence of
1268 agreement, the resident shall pay the fair rental value for the use and
1269 occupancy of the premises.

1270 (d) The terms for the payment of rent shall be clearly set forth and
1271 any charge for services, space or lot rent, unit rent or any other charge
1272 shall be specifically itemized in the rental agreement and in any billing
1273 to the resident by the owner. The total rent for the term of the rental
1274 agreement shall be stated therein.

1275 (e) Reasonable rules for guest parking shall be clearly stated and
1276 unless violation thereof occurs, no fee shall be charged a resident or a
1277 guest.

1278 (f) Any action on the part of the resident which may be grounds for
1279 eviction from the park or termination of the rental agreement shall be
1280 clearly and specifically stated therein.

1281 (g) The right of the resident to sell his mobile manufactured home
1282 pursuant to section 21-79 shall be clearly stated in the rental agreement.

1283 (h) If the owner makes an entry prohibited by subdivision [(14)] (15)
1284 of subsection (a) of this section, or makes repeated demands for entry
1285 otherwise lawful but which have the effect of unreasonably harassing

1286 the resident, the resident may recover actual damages not less than an
1287 amount equal to one month's rent and reasonable attorney's fees. The
1288 resident may also obtain injunctive relief to prevent the recurrence of
1289 the conduct or terminate the rental agreement.

1290 Sec. 21. Section 21-83c of the general statutes is repealed and the
1291 following is substituted in lieu thereof (*Effective July 1, 2025*):

1292 A rental agreement shall not permit the receipt of rent for any period
1293 during which the owner has failed to comply with the provisions of
1294 subdivisions (1) to [(13)] (14), inclusive, of subsection (a) of section 21-
1295 82, as amended by this act, and such failure materially affects the health
1296 and safety of the residents or materially affects habitability.

1297 Sec. 22. Subsection (a) of section 47a-14h of the general statutes is
1298 repealed and the following is substituted in lieu thereof (*Effective July 1,*
1299 *2025*):

1300 (a) Any tenant who claims that the landlord has failed to perform his
1301 or her legal duties, as required by section 47a-7 or 47a-7a or subdivisions
1302 (1) to [(13)] (14), inclusive, of subsection (a) of section 21-82, as amended
1303 by this act, may institute an action in the superior court having
1304 jurisdiction over housing matters in the judicial district in which such
1305 tenant resides to obtain the relief authorized by this section and sections
1306 47a-7a, 47a-20 and 47a-68. No tenant may institute an action under this
1307 section if a valid notice to quit possession or occupancy based upon
1308 nonpayment of rent has been served on such tenant prior to the
1309 institution of an action under this section or if a valid notice to quit
1310 possession or occupancy based on any other ground has been served on
1311 such tenant prior to such tenant making the complaint to the agency
1312 referred to in subsection (b) of this section, provided any such notice to
1313 quit is still effective.

1314 Sec. 23. Subsection (c) of section 21a-9 of the general statutes is
1315 repealed and the following is substituted in lieu thereof (*Effective from*
1316 *passage*):

1317 (c) Each such board or commission may act in accordance with the
 1318 provisions of [subdivision (7) of] section 21a-7, and the commissioner
 1319 may act in accordance with the provisions of [subdivision (4) of
 1320 subsection (b) of] section 21a-8, in the case of a practitioner who: (1)
 1321 Engages in fraud or material deception in order to obtain a license,
 1322 registration or certificate issued by the board, commission or
 1323 commissioner or to aid another in obtaining a license, registration or
 1324 certificate issued by the board, commission or commissioner; (2)
 1325 performs work beyond the scope of the license, registration or certificate
 1326 issued by the board, commission or commissioner; (3) illegally uses or
 1327 transfers a license, registration or certificate issued by the board,
 1328 commission or commissioner; (4) performs incompetent or negligent
 1329 work; (5) makes false, misleading or deceptive representations to the
 1330 public; (6) has been subject to disciplinary action similar to that specified
 1331 in [subdivision (7) of] section 21a-7 or [subdivision (4) of subsection (b)
 1332 of section] 21a-8 by a duly authorized professional agency of the United
 1333 States, any state within the United States, the District of Columbia, a
 1334 United States possession or territory or a foreign jurisdiction; or (7)
 1335 violates any provision of the general statutes or any regulation
 1336 established thereunder, relating to the practitioner's profession or
 1337 occupation.

1338 Sec. 24. Subsection (a) of section 21a-11 of the general statutes is
 1339 repealed and the following is substituted in lieu thereof (*Effective from*
 1340 *passage*):

1341 (a) (1) The Commissioner of Consumer Protection may, subject to the
 1342 provisions of chapter 67, employ such agents and assistants as are
 1343 necessary to enforce the provisions of the general statutes wherein the
 1344 commissioner is empowered to carry out the duties and responsibilities
 1345 assigned to the commissioner or the Department of Consumer
 1346 Protection. For the purpose of inquiring into any suspected violation of
 1347 such provisions, the commissioner and the commissioner's deputy and
 1348 assistants shall (A) have free access, at all reasonable hours, to all places
 1349 and premises, homes and apartments of private families keeping no
 1350 boarders excepted, and shall be permitted therein to inspect and

1351 document by audio and visual means, and (B) unless prohibited by
1352 other applicable law, be provided, upon request, copies of any accounts,
1353 books, records, memoranda, correspondence, signage and other
1354 documents related to such suspected violation.

1355 (2) The commissioner and the commissioner's deputy or assistants
1356 shall have the authority to issue citations pursuant to section 51-164n for
1357 violations for the purpose of enforcing [such] the provisions of the
1358 general statutes wherein the commissioner is empowered to carry out
1359 the duties and responsibilities assigned to the commissioner or the
1360 department. The commissioner may delegate the commissioner's
1361 authority to render a final decision in a contested case to a hearing
1362 officer employed by, or contracted with, the department.

1363 [(2)] (3) Notwithstanding the provisions of the Freedom of
1364 Information Act, as defined in section 1-200, all records, papers and
1365 documents obtained during an investigation or enforcement action
1366 conducted pursuant to [subdivision] subdivisions (1) and (2) of this
1367 subsection shall be confidential and not subject to disclosure under said
1368 act until such investigation or enforcement action has been finally
1369 adjudicated or otherwise settled or closed.

1370 Sec. 25. Subsections (a) and (b) of section 21a-38 of the general statutes
1371 are repealed and the following is substituted in lieu thereof (*Effective*
1372 *from passage*):

1373 (a) [The] Following an administrative hearing held in accordance
1374 with the provisions of chapter 54, the commissioner may suspend or
1375 revoke any license issued under the provisions of section 21a-35 or 21a-
1376 36 for violation of the provisions of sections 21a-34 to 21a-45, inclusive,
1377 or any regulation adopted thereunder or for violation of any applicable
1378 municipal health ordinance or state or federal law or regulation. [No
1379 such suspension or revocation shall take effect except upon notice to the
1380 licensee and hearing thereon. Notice shall be in writing, given by
1381 registered or certified mail, and shall state: (1) The condition or violation
1382 found; (2) the corrective action, if any, to be taken and the period of time

1383 within which such action must be taken; and (3) that an opportunity for
1384 hearing will be provided upon written request filed within ten days
1385 after receipt of such notice.]

1386 (b) Whenever the commissioner finds any grossly unsanitary
1387 condition or any other condition which constitutes a substantial hazard
1388 to public health or safety involving the preparation or transportation of
1389 any food or beverage or the use of any vending machine [he] the
1390 commissioner may, without notice or hearing, issue a written order to
1391 the licensee citing the existence of such condition and specifying the
1392 corrective action to be taken, and, if [he] the commissioner deems it
1393 necessary, require that use of such facility or machine be discontinued.
1394 Any licensee to whom such order is issued may [petition for a hearing,
1395 which shall be granted, but no such petition shall] request an
1396 administrative hearing in accordance with the provisions of chapter 54
1397 to contest such order. No such request shall stay the execution or
1398 effectiveness of any order issued pursuant to this subsection pending an
1399 administrative hearing. Each such order shall continue in effect until [it]
1400 such order is rescinded by the commissioner or until the condition cited
1401 is corrected, as determined by the commissioner or the commissioner's
1402 designee.

1403 Sec. 26. Section 21a-54 of the general statutes is repealed and the
1404 following is substituted in lieu thereof (*Effective from passage*):

1405 Any license may be revoked by the Commissioner of Consumer
1406 Protection [after notice to the licensee by mail or otherwise and
1407 opportunity to be heard] if it appears that any statement upon which [it]
1408 such license was issued was false or misleading or that any frozen
1409 dessert and frozen dessert mix manufactured by the licensee is
1410 adulterated or misbranded, or was manufactured in a plant not
1411 maintained in accordance with the standards of sanitation prescribed in
1412 the regulations promulgated under the authority of section 21a-58, or
1413 that the brand name or any label or advertising of any frozen dessert
1414 and frozen dessert mix manufactured by the licensee gives a false
1415 indication of origin, character, composition or place of manufacture, or

1416 is otherwise false or misleading in any particular way. A license may
1417 also [, after such notice and hearing,] be suspended for any of the
1418 foregoing reasons until the licensee complies with the conditions
1419 prescribed by the [Commissioner of Consumer Protection]
1420 commissioner for its reinstatement. The commissioner shall not revoke
1421 or suspend a license except upon notice and hearing in accordance with
1422 chapter 54. The commissioner may summarily suspend a license
1423 pending such a hearing if the commissioner has reason to believe that
1424 the public health, safety or welfare imperatively requires emergency
1425 action.

1426 Sec. 27. Subsection (b) of section 21a-118 of the general statutes is
1427 repealed and the following is substituted in lieu thereof (*Effective October*
1428 *1, 2025*):

1429 (b) If an inspection reveals a violation of any provision of this chapter
1430 concerning a food factory, food warehouse or food establishment, the
1431 commissioner shall notify the owner of such factory, warehouse or
1432 establishment of any such violation and his right to a hearing under this
1433 section by certified mail within fifteen days of the date of such original
1434 inspection. Such owner may contest the violations cited in such notice
1435 by requesting a hearing in writing by certified mail within fifteen days
1436 of the date of receipt of such notice. The commissioner shall grant such
1437 a request and conduct a hearing in accordance with the provisions of
1438 chapter 54. The [cost of all reinspections] fee for each reinspection
1439 necessary to determine compliance with any such provision shall be
1440 [forty] one hundred seventy-five dollars [an hour] and shall be charged
1441 to such owner. [, except that if the first reinspection following the
1442 original inspection indicates compliance with such provision no charge
1443 shall be made.]

1444 Sec. 28. Subsections (c) and (d) of section 21a-152 of the general
1445 statutes are repealed and the following is substituted in lieu thereof
1446 (*Effective from passage*):

1447 (c) The Commissioner of Consumer Protection may revoke, suspend,

1448 place conditions upon or issue a civil penalty against a bakery, food
1449 manufacturing establishment or food warehouse license for any
1450 violation of sections 21a-151 to 21a-159, inclusive, [after a hearing
1451 conducted] in accordance with the provisions of chapter 54. In addition,
1452 the commissioner may summarily suspend a bakery, food
1453 manufacturing establishment or food warehouse license pending a
1454 hearing in accordance with the provisions of chapter 54 if the
1455 commissioner has reason to believe that the public health, safety or
1456 welfare imperatively requires emergency action. [Not later than ten
1457 days following the suspension order, the commissioner shall cause to be
1458 held a hearing which shall be conducted in accordance with the
1459 provisions of chapter 54. Following such hearing, the commissioner
1460 shall dissolve such suspension or order revocation of the bakery, food
1461 manufacturing establishment or food warehouse license. Any
1462 corporation, firm or person whose license has been revoked may apply
1463 for a new license and the commissioner shall act on such application not
1464 later than thirty days after the commissioner receives such application.
1465 The costs of any inspections] The fee for each inspection necessary to
1466 determine whether or not an applicant, whose license has been revoked,
1467 is entitled to have a new license granted shall be borne by the applicant
1468 at such rates as the commissioner may determine. The commissioner
1469 may refuse to grant any bakery, food manufacturing establishment or
1470 food warehouse a license if the commissioner finds that the applicant
1471 has evidenced a pattern of noncompliance with the provisions of
1472 sections 21a-151 to 21a-159, inclusive. Prima facie evidence of a pattern
1473 of noncompliance shall be established if the commissioner shows that
1474 the applicant has had two or more bakery, food manufacturing
1475 establishment or food warehouse licenses revoked.

1476 (d) All vehicles used in the transportation of food for human
1477 consumption, including, but not limited to, bakery, food manufacturing
1478 establishment or food warehouse products, shall be kept in a sanitary
1479 condition [and shall have the name and address of the bakery, food
1480 manufacturing establishment or food warehouse owner, operator or
1481 distributor legibly printed on both sides] in accordance with the sanitary

1482 transportation requirements established in the regulations adopted
1483 pursuant to the Food Safety Modernization Act, 21 CFR Parts 1 and 11,
1484 as amended from time to time. Each compartment in which [unwrapped
1485 bakery, food manufacturing establishment or food warehouse products
1486 are] food for human consumption is transported shall be enclosed in a
1487 manner approved by the commissioner.

1488 Sec. 29. Section 21a-217 of the general statutes is repealed and the
1489 following is substituted in lieu thereof (*Effective October 1, 2025*):

1490 (a) [Every] Each contract for health club services shall provide that
1491 such contract may be cancelled [within] not later than three business
1492 days after the date [of receipt by] on which the buyer [of] under such
1493 contract receives a copy of [the] such contract, by written cancellation
1494 notice delivered, with delivery tracking, to the [seller] health club or the
1495 [seller's] health club's agent at an address [which] that shall be specified
1496 in [the] such contract. Not later than seven days after the health club or
1497 the health club's agent receives such written cancellation notice, the
1498 health club shall provide to the buyer a written statement confirming
1499 that such contract has been cancelled and disclosing the effective date of
1500 such cancellation. After receipt of such written cancellation notice, the
1501 health club may request the return of any cards or equipment that were
1502 delivered to the buyer as part of the membership. Cancellation shall be
1503 without liability on the part of the buyer, except for the fair market value
1504 of services actually received and the buyer shall be entitled to a refund
1505 of the entire consideration paid for the health club contract, if any, less
1506 the fair market value of the services or use of facilities already actually
1507 received. Such right of cancellation shall not be affected by the terms of
1508 the health club contract and may not be waived or otherwise
1509 surrendered.

1510 (b) (1) [Such] Each health club contract [for health club services] shall
1511 also [contain a clause providing] provide that:

1512 (A) The buyer or the buyer's estate shall be relieved of any further
1513 obligation not due and owing under such contract (i) if the person

1514 receiving the benefits of such contract (I) relocates further than twenty-
1515 five miles from a health club [facility] location operated by the [seller]
1516 health club or a substantially similar health club [facility] location which
1517 would accept the [seller's obligation] health club's obligations under
1518 [the] such contract, or (II) dies during the membership term following
1519 the effective date of such contract, or (ii) if the health club ceases
1520 operation at the health club location where the buyer entered into [the]
1521 such contract; [, the buyer or his estate shall be relieved of any further
1522 obligation for payment under the contract not then due and owing. The
1523 contract shall also provide that if]

1524 (B) If the buyer becomes disabled during the membership term, the
1525 buyer shall have the option of [(1)] (i) being relieved of liability for
1526 payment on that portion of the contract term for which the buyer is
1527 disabled, or [(2)] (ii) extending the [duration of the] original term of such
1528 contract, at no cost to the buyer, for a period equal to the duration of the
1529 disability; [.] and

1530 (C) The buyer may, at the buyer's option, void such contract
1531 prospectively if (i) the health club ceases to offer facilities or amenities
1532 that are substantially similar to the facilities or amenities that such
1533 health club offered to the buyer when the buyer initially entered into
1534 such contract, or (ii) the services offered under such contract are no
1535 longer available, or are substantially unavailable, because the
1536 operations of the health club have permanently discontinued or there
1537 has been a substantial change in the operations of the health club
1538 location primarily used by the buyer.

1539 (2) For the purposes of this subsection, the health club location
1540 primarily used by the buyer shall be (A) the health club location
1541 designated by the buyer as the buyer's preferred health club location for
1542 delivery of services under the health club contract, or (B) if the buyer
1543 does not designate a health club location as the buyer's preferred health
1544 club location for delivery of services under the health club contract, the
1545 health club location most frequented by the buyer during the preceding
1546 calendar year.

1547 (c) [The] A health club shall have the right to require and verify
1548 reasonable evidence of relocation, disability or death. In the case of
1549 disability, [the] a health club may require that documentation from a
1550 licensed physician, a licensed physician assistant, a licensed advanced
1551 practice registered nurse or another credentialed medical provider be
1552 submitted as verification.

1553 Sec. 30. Subsection (a) of section 21a-218 of the general statutes is
1554 repealed and the following is substituted in lieu thereof (*Effective October*
1555 *1, 2025*):

1556 (a) A copy of the health club contract shall be delivered to the buyer
1557 at the time the contract is signed. All health club contracts shall (1) be in
1558 writing and signed by the buyer, (2) designate the date on which the
1559 buyer actually signs the contract, (3) identify the address of the location
1560 at which the buyer entered the contract, and (4) contain a statement of
1561 the buyer's rights which complies with this section. The following
1562 statement shall prominently and conspicuously appear, in at least
1563 twelve-point font, at the top of the contract:

1564 "BUYER'S RIGHT TO CANCEL

1565 If you wish to cancel this contract, you may cancel by sending a
1566 written notice stating that you do not wish to be bound by this contract.
1567 The notice must be delivered or mailed before midnight of the third
1568 business day after you sign this contract. The notice must be delivered
1569 or mailed to:

1570

1571

1572 (Insert name, electronic mail address and mailing address for
1573 cancellation notice.)

1574 You may also cancel this contract if:

1575 (1) You relocate your residence further than twenty-five (25) miles

1576 from any health club operated by the seller or from any other
1577 substantially similar health club which would accept the obligation of
1578 the seller;

1579 (2) You die; or

1580 (3) The health club ceases operation at the location where you entered
1581 into this contract or the location closest to your primary residence.

1582 If you become disabled, you shall have the option of:

1583 (1) Being relieved of liability for payment on that portion of the
1584 contract term for which you are disabled; or

1585 (2) Extending the duration of the original contract at no cost to you
1586 for a period equal to the duration of the disability.

1587 You must send a written notice of disability, which may be sent to the
1588 health club in an electronic form. You may be required to prove such
1589 disability by submitting documentation from a licensed physician, a
1590 licensed physician assistant, a licensed advanced practice registered
1591 nurse or another credentialed medical provider. If you cancel, the health
1592 club may keep or collect an amount equal to the fair market value of the
1593 services or use of facilities you have already received.

1594 NOTICE OF GUARANTY FUND

1595 The Connecticut Health Club Guaranty Fund is administered by the
1596 Department of Consumer Protection to protect consumers who have a
1597 health club contract with a club that closes down or moves. If a health
1598 club is no longer operating at the location where you entered into the
1599 contract, you may be eligible for reimbursement through the fund. For
1600 further information, and to apply to the fund, please visit (insert
1601 Department of Consumer Protection's Internet web site address) or
1602 contact the department by phone at (insert Department of Consumer
1603 Protection's main telephone number)."

1604 Sec. 31. Subsections (a) and (b) of section 21a-223 of the general

1605 statutes are repealed and the following is substituted in lieu thereof
1606 (*Effective October 1, 2025*):

1607 (a) Each individual place of business of each health club shall obtain
1608 a license from the Department of Consumer Protection prior to the sale
1609 of any health club contract. Application for such license shall be made
1610 on forms provided by the Commissioner of Consumer Protection and
1611 said commissioner shall require as a condition to the issuance and
1612 renewal of any license obtained under this chapter (1) that the applicant
1613 provide for and maintain on the premises of the health club sanitary
1614 facilities; (2) that the applicant [on and after October 1, 2022,] (A) (i)
1615 provide and maintain in a readily accessible location on the premises of
1616 the health club at least one automatic external defibrillator, as defined
1617 in section 19a-175, and (ii) make such location known to employees of
1618 such health club, (B) ensure that at least one employee is on the premises
1619 of such health club during staffed business hours who is trained in
1620 cardiopulmonary resuscitation and the use of an automatic external
1621 defibrillator in accordance with the standards set forth by the American
1622 Red Cross or American Heart Association, (C) maintain and test the
1623 automatic external defibrillator in accordance with the manufacturer's
1624 guidelines, and (D) promptly notify a local emergency medical services
1625 provider after each use of such automatic external defibrillator; (3) that
1626 the application be accompanied by (A) a license or renewal fee of two
1627 hundred fifty dollars, (B) a list of the equipment and each service that
1628 the applicant intends to have available for use by buyers during the year
1629 of operations following licensure or renewal, and (C) an electronic copy
1630 of each health club contract that the applicant is currently using or
1631 intends to use; and (4) compliance with the requirements of section 21a-
1632 226, as amended by this act. Such licenses shall be renewed annually.

1633 (b) No health club shall (1) engage in any act or practice that is in
1634 violation of or contrary to the provisions of this chapter or any
1635 regulation adopted to carry out the provisions of this chapter, including
1636 the use of contracts that do not conform to the requirements of this
1637 chapter, or (2) engage in conduct of a character likely to mislead, deceive
1638 or defraud the buyer, the public or the commissioner. The

1639 Commissioner of Consumer Protection may refuse to grant or renew a
1640 license to, impose a civil penalty in an amount not to exceed one
1641 thousand dollars per violation on or [may] suspend, place conditions on
1642 or revoke the license of [,] any health club [which] that engages in any
1643 conduct prohibited by this chapter.

1644 Sec. 32. Subsections (g) and (h) of section 21a-226 of the general
1645 statutes are repealed and the following is substituted in lieu thereof
1646 (*Effective October 1, 2025*):

1647 (g) After hearing, the commissioner shall issue an order requiring
1648 payment from the guaranty fund of any sum the commissioner finds to
1649 be payable upon such application. The total compensation payable from
1650 the guaranty fund on the closing of any one health club location shall
1651 not exceed [seventy-five thousand] one hundred twenty-five thousand
1652 dollars.

1653 (h) If the commissioner pays any amount as a result of a claim against
1654 a health club pursuant to an order under subsection (g) of this section,
1655 the health club shall pay the amount due plus interest at the rate of ten
1656 per cent per year. A health club shall not be eligible to receive a new or
1657 renewed license until the health club has repaid such amount in full. [,
1658 plus interest at a rate to be determined by the commissioner.] All funds
1659 paid pursuant to this subsection shall be deposited in the guaranty fund.

1660 Sec. 33. Subsection (a) of section 21a-430 of the general statutes is
1661 repealed and the following is substituted in lieu thereof (*Effective October*
1662 *1, 2025*):

1663 (a) No person shall place or cause to be placed in a public place a
1664 donation bin for the donation of clothing or other articles unless (1) such
1665 person [has been granted permission] obtains advance written consent
1666 from the owner of such public place, or such owner's duly authorized
1667 agent, to place such donation bin, or cause such bin to be placed, in such
1668 public place, [by the owner of such public place or by such owner's duly
1669 authorized agent] and [unless] (2) such bin contains a notice, in block
1670 letters at least two inches high, stating, [: (1) If] (A) if the donation is for

1671 a charitable purpose, [(A)] (i) the name of the nonprofit organization
 1672 that will benefit from the donation, [and the percentage of the donated
 1673 articles or of the proceeds from the sale of the donated articles that the
 1674 nonprofit organization will receive from the owner of such bin, (B)] (ii)
 1675 the name and contact information of the owner of such bin, and [(C)]
 1676 (iii) that the public may contact the Department of Consumer Protection
 1677 for further information, or [(2)] (B) if not intended for a charitable
 1678 purpose, that such donation is not for a charitable purpose. Such notice
 1679 shall be on the same side of the bin where the donation is likely to be
 1680 made. As used in this section, "public place" means any area that is used
 1681 or held out for use by the public, whether owned or operated by public
 1682 or private interests, and "donation bin" means a large container
 1683 commonly placed in a parking lot for the purpose of encouraging
 1684 individuals to donate clothing or other items.

1685 Sec. 34. Section 21a-434 of the general statutes is repealed and the
 1686 following is substituted in lieu thereof (*Effective from passage*):

1687 (a) For purposes of this section, (1) "at retail" includes any retail
 1688 transaction conducted in person, excluding any transaction: (A) By
 1689 telephone, mail or the Internet, (B) for parking at a parking lot or a
 1690 parking garage, (C) at a wholesale club that sells consumer goods and
 1691 services through a membership model, (D) at a retail store selling
 1692 consumer goods exclusively through a membership model that requires
 1693 payment by means of an affiliated mobile device application, (E) for the
 1694 rental of consumer goods, services or accommodations for which
 1695 posting of collateral or security is typically required, and (F) for
 1696 consumer goods or services provided exclusively to employees and
 1697 individuals other than customers who are authorized to be on the
 1698 employer's premises, and (2) "cash" means legal tender.

1699 (b) [A] Except as provided in subsection (c) of this section, a person
 1700 selling or offering for sale goods or services at retail in this state shall
 1701 not: (1) Refuse to accept cash as a form of payment for such goods or
 1702 services, (2) post signs stating that cash payment is not accepted, or (3)
 1703 charge a customer paying cash a higher price than such customer would

1704 pay using any other form of payment.

1705 (c) A person selling or offering for sale goods or services at retail in
1706 this state shall be deemed to have satisfied the requirements established
1707 in subsection (b) of this section if the person provides a device to
1708 consumers that converts cash into a prepaid card, and:

1709 (1) Such person and such person's device vendor do not, directly or
1710 indirectly:

1711 (A) Require payment of any fee for initial receipt of such prepaid
1712 card;

1713 (B) Charge any fee to use such prepaid card, including, but not
1714 limited to, (i) a fee charged to (I) check the balance of such prepaid card,
1715 or (II) deposit additional cash on such prepaid card, or (ii) any recurring
1716 fee;

1717 (C) Require payment of a minimum deposit for such prepaid card in
1718 an amount that is greater than one dollar;

1719 (D) Establish an expiration date for such prepaid card or otherwise
1720 subject such prepaid card to an expiration date;

1721 (E) Limit the number of transactions that may be completed by using
1722 such prepaid card; or

1723 (F) Require a consumer to provide any personally identifiable
1724 information, including, but not limited to, a telephone number,
1725 electronic mail address or Social Security number, to receive or use such
1726 prepaid card;

1727 (2) Such device shall, upon request, provide a printed receipt to a
1728 consumer indicating the amount of cash the consumer has deposited
1729 onto such prepaid card; and

1730 (3) In the event such device malfunctions, the retail store where such
1731 device is located shall:

1732 (A) Accept payment in cash from consumers until such device is
1733 restored and satisfies the requirements established in this subsection;
1734 and

1735 (B) Post a sign in a conspicuous location on or immediately adjacent
1736 to such device stating that such retail store is required by law to accept
1737 cash if such device malfunctions.

1738 ~~[(c)]~~ (d) The Commissioner of Consumer Protection may adopt
1739 regulations, in accordance with chapter 54, to implement the provisions
1740 of this section.

1741 Sec. 35. Section 42-110d of the general statutes is repealed and the
1742 following is substituted in lieu thereof (*Effective from passage*):

1743 (a) For the purposes of this chapter the [commissioner]
1744 Commissioner of Consumer Protection shall have the power to order an
1745 investigation and examination to be made. In addition to other powers
1746 conferred upon the commissioner by this chapter, the commissioner or
1747 [his] the commissioner's authorized representatives may issue
1748 subpoenas to any person involved in any matter under investigation
1749 and examination, administer an oath or affirmation to any person, and
1750 conduct hearings in aid of any investigation or examination, provided
1751 none of the powers conferred by this chapter shall be used for the
1752 purpose of compelling any natural person to furnish testimony or
1753 evidence which might tend to incriminate him or subject him to a
1754 penalty or forfeiture.

1755 (b) [Said commissioner] The Commissioner of Consumer Protection
1756 or [said] the commissioner's authorized representatives shall have the
1757 right to (1) enter any place or establishment within the state, at
1758 reasonable times, for the purpose of making an investigation; (2) check
1759 the invoices and records pertaining to costs and other transactions of
1760 commodities; (3) take samples of commodities for evidence upon
1761 tendering the market price therefor to the person having such
1762 commodity in such person's custody; (4) subpoena documentary
1763 material relating to such investigation; and (5) have access to, for the

1764 purpose of examination, documentary material and the right to copy
1765 and receive electronic copies of such documentary material of any
1766 person being investigated or proceeded against. The commissioner or
1767 the commissioner's authorized representatives shall have power to
1768 require by subpoena the attendance and testimony of witnesses and the
1769 production of all such documentary material relating to any matter
1770 under investigation.

1771 (c) In addition to other powers conferred upon the [commissioner,
1772 said] Commissioner of Consumer Protection, the commissioner may
1773 execute in writing and cause to be served, through reasonable efforts to
1774 effectuate notice as set forth in section 21a-2, an investigative demand
1775 upon any person suspected of using, having used or about to use any
1776 method, act or practice declared by section 42-110b to be unlawful or
1777 upon any person from whom [said] the commissioner wants assurance
1778 that section 42-110b has not, is not or will not be violated. Such
1779 investigative demand shall contain a description of the method, act or
1780 practice under investigation, provide a reasonable time for compliance,
1781 and require such person to furnish under oath or otherwise, as may be
1782 specified in said demand, a report in writing setting forth relevant facts
1783 or circumstances together with documentary material. Notwithstanding
1784 subsection [(f)] (g) of this section, responses to investigative demands
1785 issued under this subsection may be withheld from public disclosure
1786 during the full pendency of the investigation.

1787 (d) [Said commissioner] The Commissioner of Consumer Protection,
1788 in conformance with sections 4-176e to 4-185, inclusive, whenever the
1789 commissioner has reason to believe that any person has been engaged
1790 or is engaged in an alleged violation of any provision of this chapter,
1791 shall deliver to such person, in a manner that is sufficient to effectuate
1792 notice as set forth in section 21a-2, a complaint stating the charges and
1793 containing a notice of a hearing, to be held upon a day and at a place
1794 therein fixed at least fifteen days after the date of such complaint. The
1795 person so notified shall have the right to file a written answer to the
1796 complaint and charges therein stated and appear at the time and place
1797 so fixed for such hearing, in person or otherwise, with or without

1798 counsel, and submit testimony and be fully heard. Any person may
1799 make application, and upon good cause shown shall be allowed by the
1800 commissioner to intervene and appear in such proceeding by counsel or
1801 in person. The testimony in any such proceeding, including the
1802 testimony of any intervening person, shall be under oath and shall either
1803 be reduced to writing by the recording officer of the hearing or recorded
1804 in an audio or audiovisual format. The commissioner or the
1805 commissioner's authorized representatives shall have the power to
1806 require by subpoena the attendance and testimony of witnesses and the
1807 production of any documentary material at such proceeding. If upon
1808 such hearing the commissioner is of the opinion that the method of
1809 competition or the act or practice in question is prohibited by this
1810 chapter, the commissioner or the commissioner's designee shall [make
1811 a report in writing to the person complained of in which the
1812 commissioner or such designee shall state the commissioner's or such
1813 designee's findings as to the facts and shall forward by certified mail to]
1814 issue a final decision, which may include orders for such person [an
1815 order] to cease and desist from using such methods of competition or
1816 such act or practice. The commissioner may impose a civil penalty, in an
1817 amount not to exceed the amount set forth in subsection (b) of section
1818 42-110o, after a hearing conducted pursuant to chapter 54, [or, if the
1819 amount involved is less than ten thousand dollars, an] and issue an
1820 order directing restitution, or both. The commissioner may apply for the
1821 enforcement of any cease and desist order, civil penalty, order directing
1822 restitution or consent order issued or imposed under this chapter to the
1823 superior court for the judicial district of Hartford, or to any judge thereof
1824 if the same is not in session, for an order temporarily or permanently
1825 restraining and enjoining any person from continuing any violation of
1826 such cease and desist order, an order directing payment of any civil
1827 penalty or restitution or a consent order. Such application for a
1828 temporary restraining order, temporary and permanent injunction,
1829 order directing payment of any civil penalty or restitution and for such
1830 other appropriate decree or process shall be brought and the
1831 proceedings thereon conducted by the Attorney General.

1832 (e) If the Commissioner of Consumer Protection determines that the
1833 public health, safety or welfare imperatively requires emergency action,
1834 the commissioner may order any person to cease and desist from any
1835 act or practice the commissioner has reason to believe is in violation of
1836 any provision of this chapter pending institution of administrative
1837 proceedings pursuant to subsection (d) of this section, which
1838 administrative proceedings shall be promptly instituted and resolved.
1839 The commissioner shall not make such determination unless the
1840 commissioner has concluded, based on the nature, severity and
1841 duration of the anticipated harm, that immediate correction or cessation
1842 of operations is necessary in order to prevent injury or serious illness.
1843 Upon the close of the record in an administrative proceeding on an
1844 emergency order issued by the commissioner pursuant to this
1845 subsection or forty-five calendar days after the issuance of such order,
1846 whichever occurs first, any party named in such order may appeal from
1847 such order, as a preliminary order, to the Superior Court in accordance
1848 with the provisions of section 4-183. Such appeal to the Superior Court
1849 shall not enjoin such emergency order during the pendency of such
1850 appeal unless so ordered by the Superior Court. Nothing in this
1851 subsection shall be construed to limit the commissioner's ability to issue
1852 a final decision following a hearing or the ability of any party named in
1853 an emergency order issued pursuant to this subsection to appeal from a
1854 final decision for the purposes of section 4-183.

1855 [(e)] (f) In addition to any injunction issued pursuant to subsection
1856 (d) of this section, the court may make such additional orders or
1857 judgments as may be necessary to restore to any person in interest any
1858 moneys or property, real or personal, which may have been acquired by
1859 means of any practices prohibited by this chapter, including the
1860 appointment of a receiver or the revocation of a license or certificate
1861 authorizing the person subject to the order or injunction to engage in
1862 business in this state, or both.

1863 [(f)] (g) The [commissioner] Commissioner of Consumer Protection
1864 or the Attorney General or their employees shall disclose, in accordance
1865 with the provisions of the Freedom of Information Act, as defined in

1866 section 1-200, all records concerning the investigation of any alleged
1867 violation of any provision of this chapter, including, but not limited to,
1868 any complaint initiating an investigation and all records of the
1869 disposition or settlement of a complaint. For purposes of this section,
1870 "disposition" shall include the following action or nonaction with
1871 respect to any complaints or investigations: (1) No action taken because
1872 of (A) a lack of jurisdiction, (B) unsubstantiated allegations, or (C) a lack
1873 of sufficient information to draw a conclusion, as determined by the
1874 commissioner, after investigation; (2) referral to another state agency, or
1875 to a federal or local agency, or to law enforcement authorities; (3) an
1876 acceptance of an assurance of voluntary compliance in accordance with
1877 the provisions of section 42-110j, as amended by this act; and (4) formal
1878 action taken, including the institution of administrative proceedings
1879 pursuant to subsection (d) of this section or court proceedings pursuant
1880 to section 42-110m, 42-110o or 42-110p. The commissioner may withhold
1881 such records from disclosure during the pendency of an investigation
1882 or examination held in accordance with subsection (a) of this section,
1883 but in no event shall the commissioner withhold any such records
1884 longer than a period of eighteen months after the date on which the
1885 initial complaint was filed with the commissioner or after the date on
1886 which the investigation or examination was commenced, whichever is
1887 earlier. Nothing herein shall be deemed to affect the rights of litigants,
1888 including parties to administrative proceedings, under the laws of
1889 discovery of this state.

1890 Sec. 36. Section 42-110j of the general statutes is repealed and the
1891 following is substituted in lieu thereof (*Effective from passage*):

1892 In the administration of this chapter, the commissioner may accept
1893 an assurance of voluntary compliance with respect to any method, act
1894 or practice deemed in violation of this chapter from any person alleged
1895 to be engaged or to have been engaged in such method, act or practice.
1896 Such assurance may include an amount as a monetary settlement and
1897 as restitution to aggrieved persons and for investigative costs. No such
1898 assurance of voluntary compliance shall be considered an admission of
1899 violation for any purpose. Matters thus closed may at any time be

1900 reopened by the commissioner for further proceedings in the public
1901 interest. In the event of any violation of the terms of an assurance of
1902 voluntary compliance accepted under this section, the commissioner
1903 may proceed as provided in sections 42-110d, as amended by this act,
1904 and 42-110e or may request that the Attorney General apply in the name
1905 of the state to the Superior Court for relief from such violation consistent
1906 with section 42-110m.

1907 Sec. 37. Section 42-134a of the general statutes is repealed and the
1908 following is substituted in lieu thereof (*Effective July 1, 2025*):

1909 As used in this chapter:

1910 [(a)] (1) "Home solicitation sale" means a sale, lease, or rental of
1911 consumer goods or services, whether under single or multiple contracts,
1912 in which the seller or his representative personally solicits the sale,
1913 including those in response to or following an invitation by the buyer,
1914 and the buyer's agreement or offer to purchase is made at a place other
1915 than the place of business of the seller. The term "home solicitation sale"
1916 does not include a transaction: [(1)] (A) Made pursuant to prior
1917 negotiations in the course of a visit by the buyer to a retail business
1918 establishment having a fixed, permanent location where goods are
1919 exhibited or the services are offered for sale on a continuing basis; [(2)]
1920 (B) in which the buyer has initiated the contact and the goods or services
1921 are needed to meet a bona fide immediate personal emergency of the
1922 buyer, and the buyer furnishes the seller with a separate dated and
1923 signed personal statement in the buyer's handwriting describing the
1924 situation requiring immediate remedy and expressly acknowledging
1925 and waiving the right to cancel the sale within three business days; [(3)]
1926 (C) conducted and consummated entirely by mail or telephone and
1927 without any other contact between the buyer and the seller or its
1928 representative prior to delivery of the goods or performance of the
1929 services; [(4)] (D) in which the buyer has initiated the contact and
1930 specifically requested the seller to visit his home for the purpose of
1931 repairing or performing maintenance upon the buyer's personal
1932 property. If in the course of such a visit, the seller sells the buyer the

1933 right to receive additional services or goods other than replacement
 1934 parts necessarily used in performing the maintenance or in making the
 1935 repairs, the sale of those additional goods or services shall not come
 1936 within this exclusion; [(5)] (E) pertaining to the sale or rental of real
 1937 property, to the sale of insurance, to the sale of newspapers or to the sale
 1938 of securities or commodities by a broker-dealer registered with the
 1939 securities and exchange commission; [(6)] (F) made pursuant to a home
 1940 party plan sales and demonstration; or [(7)] (G) in the case of consumer
 1941 goods, other than magazine sales or subscriptions, where the purchase
 1942 price, whether under single or multiple contracts, does not exceed
 1943 twenty-five dollars.

1944 [(b)] (2) "Consumer goods or services" means goods or services
 1945 purchased, leased, or rented primarily for personal, family, or
 1946 household purposes, including courses of instruction or training
 1947 regardless of the purpose for which they are taken.

1948 [(c)] (3) "Seller" means any person, partnership, corporation, limited
 1949 liability company or association engaged in home solicitation sales of
 1950 consumer goods or services.

1951 [(d)] (4) "Place of business" means the main or permanent branch
 1952 office or local address of a seller.

1953 [(e)] (5) "Purchase price" means the total price paid or to be paid for
 1954 the consumer goods or services, including all interest and service
 1955 charges.

1956 [(f)] (6) "Business day" means any calendar day except Saturday,
 1957 Sunday or any [of the following business holidays: New Year's Day,
 1958 Washington's Birthday, Memorial Day, Independence Day, Labor Day,
 1959 Columbus Day, Veterans Day, Thanksgiving Day and Christmas Day]
 1960 legal holiday designated, appointed or recommended under section 1-
 1961 4.

1962 Sec. 38. Subsection (a) of section 36a-671b of the general statutes is
 1963 repealed and the following is substituted in lieu thereof (*Effective July 1,*

1964 2025):

1965 (a) A debt negotiator shall provide to each debtor a contract that shall
1966 include a complete, detailed list of services to be performed, the costs of
1967 such services and the results to be achieved. Each debt negotiation
1968 service contract shall contain (1) a statement certifying that the person
1969 offering debt negotiation services has reviewed the consumer's debt,
1970 and (2) an individualized evaluation of the likelihood that the proposed
1971 debt negotiation services would reduce the consumer's debt or debt
1972 service or, if appropriate, prevent the consumer's residential home from
1973 being foreclosed. Each contract shall allow the consumer to cancel or
1974 rescind such contract within three business days after the date on which
1975 the consumer signed the contract. Such contract shall contain a clear and
1976 conspicuous caption that shall read, "Debtor's three-day right to cancel",
1977 along with the following statement: "If you wish to cancel this contract,
1978 you may cancel by mailing a written notice by certified or registered
1979 mail to the address specified below. The notice shall state that you do
1980 not wish to be bound by this contract and must be delivered or mailed
1981 before midnight of the third business day after you sign this contract."
1982 As used in this section, "business day" [has the same meaning as
1983 provided in section 42-134a] means any calendar day except Sunday or
1984 any of the following business holidays: New Year's Day, Washington's
1985 Birthday, Memorial Day, Independence Day, Labor Day, Columbus
1986 Day, Veterans Day, Thanksgiving Day and Christmas Day.

1987 Sec. 39. Subdivision (4) of section 42-481 of the general statutes is
1988 repealed and the following is substituted in lieu thereof (*Effective July 1,*
1989 *2025*):

1990 (4) "Sales representative" means a person who: (A) Establishes a
1991 business relationship with a principal to solicit orders for products or
1992 services, and (B) is compensated in whole, or in part, by commission.
1993 "Sales representative" does not include an employee or a person who
1994 places orders or purchases on the person's own account or for resale or
1995 a seller, as defined in [subsection (c) of] section 42-134a, as amended by
1996 this act; and

1997 Sec. 40. Section 42-135a of the general statutes is repealed and the
1998 following is substituted in lieu thereof (*Effective July 1, 2025*):

1999 No agreement in a home solicitation sale shall be effective against the
2000 buyer if [it] the agreement is not signed and dated by the buyer or if the
2001 seller shall:

2002 (1) Fail to furnish the buyer with a fully completed receipt or copy of
2003 all contracts and documents pertaining to such sale at the time of its
2004 execution, which contract shall be in the same language as that
2005 principally used in the oral sales presentation and which shall show the
2006 date of the transaction and shall contain the name and address of the
2007 seller, and in immediate proximity to the space reserved in the contract
2008 for the signature of the buyer, or on the front page of the receipt if a
2009 contract is not used, and in boldface type of a minimum size of [ten]
2010 twelve points, a statement in substantially the following form:

2011 YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY
2012 TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER
2013 THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE
2014 OF CANCELLATION FORM FOR AN EXPLANATION OF THIS
2015 RIGHT.

2016 (2) Fail to furnish each buyer, at the time such buyer signs the home
2017 solicitation sales contract or otherwise agrees to buy consumer goods or
2018 services from the seller, a [completed] form completed by the seller in
2019 duplicate, captioned "NOTICE OF CANCELLATION", which shall be
2020 attached to the contract or receipt and easily detachable, and which shall
2021 contain in [ten-point] twelve-point boldface type the following
2022 information and statements in the same language as that used in the
2023 contract:

2024 [NOTICE OF CANCELLATION

2025 (Date of Transaction)

2026 YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY

2027 PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS
2028 FROM THE ABOVE DATE.

2029 IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS
2030 MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY
2031 NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE
2032 RETURNED WITHIN TEN BUSINESS DAYS FOLLOWING RECEIPT
2033 BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY
2034 SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL
2035 BE CANCELLED.

2036 IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE
2037 SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD
2038 CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO
2039 YOU UNDER THIS CONTRACT OR SALE; OR YOU MAY, IF YOU
2040 WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER
2041 REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE
2042 SELLER'S EXPENSE AND RISK.

2043 IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER
2044 AND THE SELLER DOES NOT PICK THEM UP WITHIN TWENTY
2045 DAYS OF THE DATE OF CANCELLATION, YOU MAY RETAIN OR
2046 DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION.
2047 IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER,
2048 OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND
2049 FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE
2050 OF ALL OBLIGATIONS UNDER THE CONTRACT.

2051 TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED
2052 AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY
2053 OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO (Name of
2054 Seller) AT (Address of Seller's Place of Business) NOT LATER THAN
2055 MIDNIGHT OF (Date)

2056 I HEREBY CANCEL THIS TRANSACTION.

2057 (Date)

2058 (Buyer's Signature)]

2059 "NOTICE OF CANCELLATION

2060 Seller: (Seller's name inserted by seller)

2061 Date of Transaction: (Date of transaction inserted by seller)

2062 You have the right to cancel this contract or sale by following the
2063 instructions in this notice. Your deadline is midnight on (date of the
2064 third business day after the date of the transaction, as inserted in
2065 boldface type by seller) to cancel. You have until this deadline to sign,
2066 date, and send this notice of cancellation to the Seller by email, fax, or
2067 mail to the contact information listed below.

2068 (Instructions for seller: To determine the third business day, start
2069 counting on the day following the day when the transaction took place
2070 and do not count Saturdays, Sundays, or days designated as legal
2071 holidays in Connecticut.)

2072 There is no penalty if you cancel. You do not have any legal
2073 obligations under the contract if you cancel. If you cancel, the seller must
2074 return to you any payments made by you, any property you traded in,
2075 and any negotiable instrument executed by you, such as a personal
2076 check, money order or promissory note. The seller has ten days after it
2077 receives your cancellation notice to return those items to you. Any
2078 security interest arising out of the transaction will be cancelled, such as
2079 a legal claim or a lien on your property.

2080 If you cancel, you must make available to the seller any goods
2081 delivered to you under this contract or sale. The goods must be in
2082 substantially as good condition as when you received them. The seller
2083 can pick them up from your residence. If you make the goods available
2084 to the seller and the seller does not pick them up, after twenty calendar
2085 days have passed since you sent this notice to the seller, you may keep
2086 or dispose of the goods. If you do not make the goods available to the
2087 seller, you will still have to fulfill your contractual obligations.

2088 The seller may also tell you how to return the goods to the seller at
2089 the seller's own expense and risk, such as by mailing them to the seller.
2090 You do not have to agree to return the goods to the seller yourself, but
2091 if you agree to do so but fail to send the goods to the seller, you will still
2092 have to fulfill your contractual obligations.

2093 To cancel this contract or sale, you must sign and date this notice, and
2094 send it either by email, by fax, or by regular mail to:

2095 (Seller's name inserted by seller)

2096 Email: (Seller's business electronic mail address inserted by seller)

2097 OR

2098 Fax: (Seller's fax number inserted by seller)

2099 OR

2100 Regular mail: (Address of seller's place of business inserted by seller)

2101 I hereby cancel this transaction.

2102 Dated:

2103 Signed:"

2104 (3) Fail, before furnishing copies of the "Notice of Cancellation" to the
2105 buyer, to complete both copies by entering the name of the seller, the
2106 address of the seller's place of business, the date of the transaction, the
2107 seller's business electronic mail address, if any, and the date, not earlier
2108 than the third business day [following] after the date of the transaction,
2109 by which the buyer may give notice of cancellation.

2110 (4) Include in any home solicitation sale contract or receipt any
2111 confession of judgment or any waiver of any of the rights to which the
2112 buyer is entitled under this chapter, including specifically such buyer's
2113 right to cancel the sale in accordance with the provisions of this section.

2114 (5) Fail to inform each buyer, orally, at the time such buyer signs the
2115 contract or purchases the goods or services, of such buyer's right to
2116 cancel.

2117 (6) Misrepresent in any manner the buyer's right to cancel.

2118 (7) Fail or refuse to honor any valid notice of cancellation by a buyer
2119 and within ten business days after the receipt of such notice, to (A)
2120 refund all payments made under the contract or sale; (B) return any
2121 goods or property traded in, in substantially as good condition as when
2122 received by the seller; (C) cancel and return any negotiable instrument
2123 executed by the buyer in connection with the contract or sale and take
2124 any action necessary or appropriate to terminate promptly any security
2125 interest created in the transaction; and (D) cancel and return any
2126 contract executed by the buyer in connection with the transaction.

2127 (8) Negotiate, transfer, sell, or assign any note or other evidence of
2128 indebtedness to a finance company or other third party prior to
2129 midnight of the fifth business day following the date the contract was
2130 signed or the goods or services purchased.

2131 (9) Fail, within ten business days of receipt of the buyer's notice of
2132 cancellation, to notify such buyer whether the seller intends to repossess
2133 or to abandon any shipped or delivered goods.

2134 (10) Fail, when providing a digital copy of the agreement by
2135 electronic mail or any other electronic delivery method, to include the
2136 following statement, immediately adjacent to the body of the message,
2137 in at least twelve-point type or, if the body of the message is in larger
2138 size type, the same size type as the body of the message:

2139 PLEASE REVIEW IMPORTANT INFORMATION ABOUT YOUR
2140 RIGHT TO CANCEL THIS AGREEMENT IN THE "NOTICE OF
2141 CANCELLATION" BEING PROVIDED TO YOU.

2142 Sec. 41. Subsection (g) of section 42-179 of the general statutes is
2143 repealed and the following is substituted in lieu thereof (*Effective July 1,*

2144 2025):

2145 (g) (1) No motor vehicle which is returned to any person pursuant to
2146 any provision of this chapter or in settlement of any dispute related to
2147 any complaint made under the provisions of this chapter and which
2148 requires replacement or refund shall be resold, transferred or leased in
2149 the state without clear and conspicuous written disclosure of the fact
2150 that such motor vehicle was so returned prior to resale or lease. Such
2151 disclosure shall be affixed to the motor vehicle and shall be included in
2152 any contract for sale or lease. The Commissioner of Motor Vehicles shall,
2153 by regulations adopted in accordance with the provisions of chapter 54,
2154 prescribe the form and content of any such disclosure statement and
2155 establish provisions by which the commissioner may remove such
2156 written disclosure after such time as the commissioner may determine
2157 that such motor vehicle is no longer defective.

2158 (2) For any motor vehicle subject to a complaint made under the
2159 provisions of this chapter, if a manufacturer accepts the return of a
2160 motor vehicle or compensates any person who accepts the return of a
2161 motor vehicle, whether the return is pursuant to an arbitration award or
2162 settlement, such manufacturer shall stamp the words
2163 "MANUFACTURER BUYBACK-LEMON" clearly and conspicuously
2164 on the face of the original title in letters at least one-quarter inch high
2165 and, not later than thirty days after receipt of the title, shall submit a
2166 copy of the stamped title to the Department of Motor Vehicles and
2167 electronically remit evidence of such submission to the Department of
2168 Consumer Protection within such thirty-day period. The Department of
2169 Motor Vehicles shall maintain a listing of such buyback vehicles and in
2170 the case of any request for a title for a buyback vehicle, shall cause the
2171 words "MANUFACTURER BUYBACK-LEMON" to appear clearly and
2172 conspicuously on the face of the new title in letters which are at least
2173 one-quarter inch high. Any person who applies for a title shall disclose
2174 to the department the fact that such vehicle was returned as set forth in
2175 this subsection.

2176 (3) If a manufacturer accepts the return of a motor vehicle from a

2177 consumer due to a nonconformity or defect, in exchange for a refund or
2178 a replacement vehicle, whether as a result of an administrative or
2179 judicial determination, an arbitration proceeding or a voluntary
2180 settlement, the manufacturer shall notify the Department of Motor
2181 Vehicles and shall provide the department with all relevant information,
2182 including the year, make, model, vehicle identification number and
2183 prior title number of the vehicle. Such manufacturer shall stamp the
2184 words "MANUFACTURER BUYBACK-LEMON" clearly and
2185 conspicuously on the face of the original title in letters at least one-
2186 quarter-inch high, and, not later than thirty days after receipt of the title,
2187 shall submit a copy of the stamped title to the Department of Motor
2188 Vehicles and remit evidence of such submission to the Department of
2189 Consumer Protection, in a form and manner prescribed by the
2190 Commissioner of Consumer Protection, within such thirty-day period.
2191 The Commissioner of Motor Vehicles shall adopt regulations in
2192 accordance with chapter 54 specifying the format and time period in
2193 which such information shall be provided and the nature of any
2194 additional information which the commissioner may require.

2195 (4) The provisions of this subsection shall apply to motor vehicles
2196 originally returned in another state from a consumer due to a
2197 nonconformity or defect in exchange for a refund or replacement vehicle
2198 and which a lessor or transferor with actual knowledge subsequently
2199 sells, transfers or leases in this state.

2200 (5) If a manufacturer fails to stamp, submit and remit evidence of
2201 submission of a title as required by this subsection within thirty days of
2202 receipt of the title, the Department of Consumer Protection may impose
2203 a fine not to exceed ten thousand dollars on the manufacturer. Any such
2204 fine shall be deposited into the new automobile warranties account
2205 established pursuant to section 42-190. A manufacturer that is aggrieved
2206 by a fine imposed pursuant to this subsection may, within ten days of
2207 receipt of written notice of such fine from the department, request, in
2208 writing, a hearing. The department shall, upon the receipt of all
2209 documentation necessary to evaluate the request, determine whether
2210 circumstances beyond the manufacturer's control prevented

2211 performance, and may conduct a hearing pursuant to chapter 54, if
2212 appropriate.

2213 Sec. 42. Section 42-158ff of the general statutes is repealed and the
2214 following is substituted in lieu thereof (*Effective October 1, 2025*):

2215 (a) For the purposes of this section:

2216 (1) "Automatic renewal provision" means any provision that is
2217 included in a consumer agreement under which a business that is a
2218 party to such agreement may renew such agreement without any action
2219 on the part of a consumer who is a party to such agreement;

2220 (2) "Business" means any individual or sole proprietorship,
2221 partnership, firm, corporation, trust, limited liability company, limited
2222 liability partnership, joint stock company, joint venture, association or
2223 other legal entity through which commerce for profit or not for profit is
2224 conducted;

2225 (3) "Clearly and conspicuously disclose" means (A) for a disclosure
2226 made electronically or in writing, to make such disclosure (i) in a
2227 manner that may be retained by the consumer, and (ii) in text that is (I)
2228 larger than the size of any surrounding text, or (II) the same size as the
2229 surrounding text but in a typeface, font or color that contrasts with such
2230 surrounding text or is set off from such surrounding text by symbols or
2231 other marks that draw the consumer's attention to such disclosure, and
2232 (B) for a disclosure made verbally or telephonically, to make such
2233 disclosure in a volume and cadence that is readily audible to, and
2234 understandable by, the consumer;

2235 [(3)] (4) "Consumer" means any individual who is a resident of this
2236 state and a prospective recipient of consumer goods or consumer
2237 services;

2238 [(4)] (5) "Consumer agreement" means any verbal, telephonic, written
2239 or electronic agreement, initially entered into or amended on or after
2240 October 1, 2023, between a business and a consumer under which a

2241 business agrees to provide consumer goods or consumer services to a
2242 consumer. "Consumer agreement" does not include any such agreement
2243 (A) concerning any service provided by a business or its affiliate where
2244 either the business or its affiliate is doing business pursuant to (i) a
2245 franchise issued by a political subdivision of the state, or (ii) a license,
2246 franchise, certificate or other authorization issued by the Public Utilities
2247 Regulatory Authority, (B) concerning any service provided by a
2248 business or its affiliate where either the business or its affiliate is
2249 regulated by the Public Utilities Regulatory Authority, the Federal
2250 Communications Commission or the Federal Energy Regulatory
2251 Commission, (C) with any entity regulated by the Insurance
2252 Department or an affiliate of such entity, (D) with any bank, out-of-state
2253 bank, bank holding company, Connecticut credit union, federal credit
2254 union or out-of-state credit union, as said terms are defined in section
2255 36a-2, or any subsidiary thereof, or (E) concerning any global or national
2256 service largely or predominately consisting of audiovisual content;

2257 ~~[(5)]~~ (6) "Consumer good" means any article that is purchased, leased,
2258 exchanged or received primarily for personal, family or household
2259 purposes;

2260 ~~[(6)]~~ (7) "Consumer service" means any service that is purchased,
2261 leased, exchanged or received primarily for personal, family or
2262 household purposes; and

2263 ~~[(7)]~~ (8) "Continuous services provision" means any provision that is
2264 included in a consumer agreement under which a business that is a
2265 party to such agreement may continue to provide consumer services to
2266 a consumer who is a party to such agreement until the consumer takes
2267 action to prevent or terminate such business's provision of such
2268 consumer services under such agreement.

2269 (b) (1) No business shall enter into, or offer to enter into, a consumer
2270 agreement with a consumer if such agreement includes an automatic
2271 renewal provision or a continuous services provision, unless:

2272 (A) Such business establishes and maintains a toll-free telephone

2273 number, an electronic mail address or postal address, or the online
2274 means required under subsection (d) of this section, which the consumer
2275 may use to prevent automatic renewal or prevent or terminate
2276 continuous consumer services;

2277 (B) Where such consumer agreement contains an automatic renewal
2278 provision, such business clearly and conspicuously discloses to the
2279 consumer, [electronically, verbally, telephonically or in writing in the
2280 manner specified in subdivision (2) of this subsection and] before such
2281 automatic renewal, (i) that the business will automatically renew such
2282 agreement until such consumer takes action to prevent such automatic
2283 renewal, (ii) a description of the actions such consumer is required to
2284 take to prevent any automatic renewal of such agreement and, if
2285 disclosed electronically, a link or other electronic means such consumer
2286 may use to take such actions as described in subsection (d) of this
2287 section, (iii) all recurring charges that will be charged to the consumer's
2288 credit card, debit card or third-party payment account for any automatic
2289 renewal of such agreement and, if the amount of such charges is subject
2290 to change, the amount of such change if known by such business, (iv)
2291 the length of any automatic renewal term for such agreement unless the
2292 consumer selects the length of such term, (v) any additional provisions
2293 concerning such renewal term, (vi) any minimum purchase obligation,
2294 and (vii) contact information for such business;

2295 (C) Where such consumer agreement contains a continuous services
2296 provision, such business clearly and conspicuously discloses to the
2297 consumer, [electronically, verbally, telephonically or in writing in the
2298 manner specified in subdivision (2) of this subsection and] before such
2299 consumer enters into such agreement, (i) that the business will provide
2300 continuous consumer services under such agreement until such
2301 consumer takes action to prevent or terminate such continuous
2302 consumer services, (ii) a description of the actions such consumer is
2303 required to take to prevent or terminate such continuous consumer
2304 services, (iii) all recurring charges that will be charged to the consumer's
2305 credit card, debit card or third-party payment account for such
2306 continuous consumer services and, if the amount of such charges is

2307 subject to change, the amount of such change if known by such business,
2308 (iv) the duration of such continuous consumer services, (v) any
2309 additional provisions concerning such continuous consumer services,
2310 (vi) any minimum purchase obligation, and (vii) contact information for
2311 such business;

2312 (D) If such business intends to make any material change in the terms
2313 of such automatic renewal provision or continuous services provision,
2314 such business clearly and conspicuously discloses to the consumer,
2315 [electronically, verbally, telephonically or in writing in the manner
2316 specified in subdivision (2) of this subsection and] before such business
2317 makes such material change, the material change and a description of
2318 the actions such consumer is required to take to cancel such automatic
2319 renewal or terminate such continuous consumer services;

2320 (E) If such consumer agreement includes a free gift or trial period,
2321 such business clearly and conspicuously discloses to the consumer,
2322 [electronically, verbally, telephonically or in writing in the manner
2323 specified in subdivision (2) of this subsection] before such consumer
2324 enters into such agreement, (i) the price that such consumer will be
2325 charged following expiration of such period, and (ii) any manner in
2326 which the pricing for such agreement will change following expiration
2327 of such period; and

2328 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision,
2329 if such consumer agreement is offered electronically or telephonically
2330 and includes a free gift or trial period, or a discounted or promotional
2331 price period, such business clearly and conspicuously discloses to the
2332 consumer, [electronically or telephonically in the manner specified in
2333 subdivision (2) of this subsection and] not later than the time specified
2334 in subparagraph (F)(ii) of this subdivision, (I) that such business will
2335 automatically renew, or provide continuous consumer services under,
2336 such agreement until such consumer takes action to prevent such
2337 automatic renewal or prevent or terminate such continuous consumer
2338 services, (II) the duration of such automatic renewal term or continuous
2339 consumer services, (III) any additional provisions concerning such

2340 renewal term or continuous consumer services, (IV) a description of the
2341 actions such consumer is required to take to prevent such automatic
2342 renewal or prevent or terminate such continuous consumer services,
2343 and (V) if such agreement is offered electronically, a prominently
2344 displayed direct link or button, or an electronic mail message, required
2345 under subsection (d) of this section.

2346 (ii) Except as provided in subparagraph (F)(iii) of this subdivision, if
2347 such business is required to make a disclosure pursuant to
2348 subparagraph (F)(i) of this subdivision, such business [makes such
2349 disclosure] clearly and conspicuously discloses (I) where the free gift or
2350 trial period, or discounted or promotional price period, is at least thirty-
2351 two days in duration, at least twenty-one days after such period
2352 commences and not earlier than three days before such period expires,
2353 or (II) where the free gift or trial period, or discounted or promotional
2354 price period, is at least one year in duration, at least fifteen days but not
2355 more than forty-five days before such period expires.

2356 (iii) Such business shall not be required to make the disclosure
2357 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such
2358 business has not collected, or does not maintain, the consumer's
2359 electronic mail address or telephone number, as applicable, and is
2360 unable to make such disclosure to such consumer by other electronic
2361 means. For the purposes of subparagraphs (E) and (F) of this
2362 subdivision, "free gift" does not include a free promotional item or gift
2363 that a business gives to a consumer if such item or gift differs from the
2364 consumer goods or consumer services that are the subject of the
2365 consumer agreement between the business and the consumer.

2366 (2) Each business that is required to make any disclosure under
2367 subdivision (1) of this subsection shall:

2368 (A) If the consumer agreement is offered, or entered into,
2369 electronically or in writing, make such disclosure [(i) in a manner that
2370 may be retained by the consumer, and (ii) in text that is (I) larger than
2371 the size of any surrounding text, or (II) the same size as the surrounding

2372 text but in a typeface, font or color that contrasts with such surrounding
2373 text or is set off from such surrounding text by symbols or other marks
2374 that draw the consumer's attention to such disclosure] (i) clearly and
2375 conspicuously, and (ii) electronically or in writing; or

2376 (B) If the consumer agreement is offered, or entered into, verbally or
2377 telephonically, make such disclosure [in a volume and cadence that is
2378 readily audible to, and understandable by, the consumer] (i) clearly and
2379 conspicuously, and (ii) verbally or telephonically.

2380 (c) No business that enters into, or offers to enter into, a consumer
2381 agreement that includes an automatic renewal provision or a
2382 continuous services provision shall charge the consumer's credit card,
2383 debit card or third-party payment account for any automatic renewal or
2384 continuous consumer services, regardless of whether such renewal or
2385 continuous consumer services are offered or provided at a promotional
2386 or discounted price, unless such business has obtained such consumer's
2387 affirmative consent to such renewal or continuous consumer services.
2388 In considering whether a business has obtained affirmative consent in
2389 accordance with the provisions of this subsection, a state agency or court
2390 of competent jurisdiction shall consider, without limitation, whether the
2391 business has produced a record of such affirmative consent obtained in
2392 accordance with the provisions of sections 52-570d and 53a-189.

2393 (d) (1) Each business that enters into a consumer agreement online
2394 shall, if such agreement includes an automatic renewal provision or
2395 continuous services provision, allow the consumer to take any action
2396 necessary to prevent such automatic renewal or prevent or terminate
2397 such continuous consumer services online and without requiring such
2398 consumer to take any offline action to prevent such automatic renewal
2399 or prevent or terminate such continuous consumer services. No
2400 business that is subject to the provisions of this subdivision shall take
2401 any action to obstruct or delay a consumer's efforts to prevent automatic
2402 renewal of, or prevent or terminate provision of continuous consumer
2403 services under, a consumer agreement pursuant to this subdivision.
2404 Each business that is subject to the provisions of this subdivision shall

2405 enable a consumer to prevent automatic renewal of, or prevent or
2406 terminate provision of continuous consumer services under, a consumer
2407 agreement pursuant to this subdivision by way of:

2408 (A) A prominently displayed direct link or button, which may be
2409 located within the consumer's (i) account or profile, or (ii) device or user
2410 settings; or

2411 (B) An electronic mail message from the business to the consumer,
2412 which is immediately accessible by the consumer and to which the
2413 consumer may reply without obtaining any additional information.

2414 (2) Notwithstanding subdivision (1) of this subsection, a business
2415 may require a consumer who maintains an account with the business to
2416 enter the consumer's account information, or otherwise authenticate
2417 such consumer's identity, online before such consumer may take any
2418 action to prevent automatic renewal of, or prevent or terminate
2419 provision of continuous consumer services under, a consumer
2420 agreement pursuant to subdivision (1) of this subsection. No consumer
2421 who is unwilling or unable to enter the consumer's account information,
2422 or otherwise authenticate such consumer's identity, online under this
2423 subdivision shall be precluded from authenticating such consumer's
2424 identity, or taking action to prevent such automatic renewal or prevent
2425 or terminate provision of continuous consumer services, offline by any
2426 other method set forth in subparagraph (A) of subdivision (1) of
2427 subsection (b) of this section.

2428 (e) Nothing in this section shall be construed to create a private right
2429 of action.

2430 Sec. 43. (NEW) (*Effective July 1, 2025*) (a) As used in this section,
2431 "motor vehicle" has the same meaning as provided in section 42-179 of
2432 the general statutes, as amended by this act.

2433 (b) Unless otherwise prohibited by law, each person, firm or
2434 corporation licensed under section 14-52 of the general statutes and
2435 engaged in the sale or lease of any motor vehicle shall clearly and

2436 conspicuously disclose, on a side window of such motor vehicle, in a
2437 size, typeface and form prescribed by the Commissioner of Motor
2438 Vehicles, and in each written advertisement for sale or lease of such
2439 motor vehicle where the price for such motor vehicle is displayed, each
2440 fee, charge or cost that (1) a person is required to pay in order to
2441 purchase, lease or otherwise receive such motor vehicle, and (2) is
2442 associated with any add-on or service, including, but not limited to, (A)
2443 any maintenance or service contract with the licensee, (B) any vehicle
2444 identification number etching or marking as set forth in section 14-99h
2445 of the general statutes, or (C) any door guard, mud flap, window visor
2446 or floor mat.

2447 (c) If any fee, charge or cost associated with any add-on or service
2448 described in subsection (b) of this section is not required by law, the
2449 licensee shall clearly and conspicuously disclose such fee, charge or cost
2450 (1) (A) on the retail lease order for the motor vehicle pursuant to
2451 subdivision (2) of section 44 of this act, or (B) on the retail purchase order
2452 for the motor vehicle pursuant to subparagraph (B) of subdivision (2) of
2453 subsection (a) of section 14-62 of the general statutes, as amended by this
2454 act, and (2) on a side window of such motor vehicle in a size, typeface
2455 and form prescribed by the Commissioner of Motor Vehicles.

2456 (d) Notwithstanding the provisions of subsections (b) and (c) of this
2457 section, no person, firm or corporation who is licensed under section 14-
2458 52 of the general statutes and engaged in the sale or lease of any motor
2459 vehicle shall be required to make the disclosures required under said
2460 subsections on a side window of such motor vehicle if such licensee does
2461 not have possession of such motor vehicle in this state at the time such
2462 motor vehicle is sold or leased.

2463 Sec. 44. (NEW) (*Effective July 1, 2025*) Each lease of a motor vehicle, as
2464 defined in section 42-179 of the general statutes, as amended by this act,
2465 shall be evidenced by an order that is properly signed by both the lessee
2466 and lessor, a copy of which shall be furnished to the lessee when
2467 executed, and prominently displays (1) in a size, typeface and form
2468 approved by the Commissioner of Motor Vehicles, (A) a list disclosing

2469 each fee, charge or cost associated with any optional add-on or optional
 2470 service that the lessee has agreed to purchase from the lessor, and (B) a
 2471 clear and conspicuous disclosure that each fee, charge or cost listed
 2472 pursuant to subparagraph (A) of this subdivision is optional and not
 2473 required by law, and (2) each fee, charge or cost required under
 2474 subsection (c) of section 43 of this act in accordance with the provisions
 2475 of said subsection.

2476 Sec. 45. Subsection (a) of section 14-62 of the general statutes is
 2477 repealed and the following is substituted in lieu thereof (*Effective July 1,*
 2478 *2025*):

2479 (a) (1) Each sale shall be evidenced by an order properly signed by
 2480 both the buyer and seller, a copy of which shall be furnished to the buyer
 2481 when executed, and an invoice upon delivery of the motor vehicle, both
 2482 of which shall contain the following information: [(1)] (A) Make of
 2483 vehicle; [(2)] (B) year of model, whether sold as new or used, and on
 2484 invoice the identification number; [(3)] (C) deposit, and [(A)] (i) if the
 2485 deposit is not refundable, the words "No Refund of Deposit" shall
 2486 appear at this point, [and (B)] (ii) if the deposit is conditionally
 2487 refundable, the words "Conditional Refund of Deposit" shall appear at
 2488 this point, followed by a statement giving the conditions for refund, and
 2489 [(C)] (iii) if the deposit is unconditionally refundable, the words
 2490 "Unconditional Refund" shall appear at this point; [(4)] (D) cash selling
 2491 price; [(5)] (E) finance charges, and [(A)] (i) if these charges do not
 2492 include insurance, the words "No Insurance" shall appear at this point,
 2493 and [(B)] (ii) if these charges include insurance, a statement shall appear
 2494 at this point giving the exact type of coverage; [(6)] (F) allowance on
 2495 motor vehicle traded in, if any, and description of the same; [(7)] (G)
 2496 stamped or printed in a size equal to at least ten-point bold type on the
 2497 face of both order and invoice one of the following forms: [(A)] (i) "This
 2498 motor vehicle not guaranteed", or [(B)] (ii) "This motor vehicle is
 2499 guaranteed", followed by a statement as to the terms of such guarantee,
 2500 which terms shall include the duration of the guarantee or the number
 2501 of miles the guarantee shall remain in effect. Such statement shall not
 2502 apply to household furnishings of any trailer; [(8)] (H) if the motor

2503 vehicle is new but has been subject to use by the seller or use in
 2504 connection with his business as a dealer, the word "demonstrator" shall
 2505 be clearly displayed on the face of both order and invoice; [(9)] (I) any
 2506 dealer conveyance fee or processing fee and a statement that such fee is
 2507 not payable to the state of Connecticut printed in at least ten-point bold
 2508 type on the face of both order and invoice; and [(10)] (I) the dealer's legal
 2509 name, address and license number. For the purposes of this subdivision,
 2510 "dealer conveyance fee" or "processing fee" means a fee charged by a
 2511 dealer to recover reasonable costs for processing all documentation and
 2512 performing services related to the closing of a sale, including, but not
 2513 limited to, the registration and transfer of ownership of the motor
 2514 vehicle which is the subject of the sale.

2515 (2) Each order required under subdivision (1) of this subsection
 2516 evidencing a sale of a motor vehicle shall (A) contain a separate section,
 2517 prominently displayed in a size, typeface and form approved by the
 2518 Commissioner of Motor Vehicles, (i) listing each fee, charge or cost
 2519 associated with any optional add-on or optional service, and (ii) clearly
 2520 and conspicuously disclosing that each such fee, charge or cost is
 2521 optional and not required by law, and (B) display each fee, charge or
 2522 cost as required under subsection (c) of section 43 of this act in
 2523 accordance with the provisions of subsection (c) of section 43 of this act.

2524 Sec. 46. Sections 20-341s to 20-341bb, inclusive, of the general statutes
 2525 are repealed. (Effective October 1, 2025)

This act shall take effect as follows and shall amend the following sections:

Section 1	<i>from passage</i>	20-289
Sec. 2	<i>from passage</i>	20-290
Sec. 3	<i>from passage</i>	20-292
Sec. 4	<i>from passage</i>	20-298
Sec. 5	<i>July 1, 2025</i>	20-314(c)
Sec. 6	<i>from passage</i>	20-324e
Sec. 7	<i>from passage</i>	20-333(b)
Sec. 8	<i>October 1, 2025</i>	20-341

Sec. 9	July 1, 2025	20-341gg(b)
Sec. 10	from passage	20-417a
Sec. 11	from passage	20-417i(d) to (n)
Sec. 12	from passage	20-450
Sec. 13	from passage	20-452
Sec. 14	October 1, 2025	20-457
Sec. 15	from passage	21-35b
Sec. 16	from passage	21-35c
Sec. 17	from passage	21-35d
Sec. 18	from passage	21-35e
Sec. 19	from passage	21-35f
Sec. 20	July 1, 2025	21-82(a) to (h)
Sec. 21	July 1, 2025	21-83c
Sec. 22	July 1, 2025	47a-14h(a)
Sec. 23	from passage	21a-9(c)
Sec. 24	from passage	21a-11(a)
Sec. 25	from passage	21a-38(a) and (b)
Sec. 26	from passage	21a-54
Sec. 27	October 1, 2025	21a-118(b)
Sec. 28	from passage	21a-152(c) and (d)
Sec. 29	October 1, 2025	21a-217
Sec. 30	October 1, 2025	21a-218(a)
Sec. 31	October 1, 2025	21a-223(a) and (b)
Sec. 32	October 1, 2025	21a-226(g) and (h)
Sec. 33	October 1, 2025	21a-430(a)
Sec. 34	from passage	21a-434
Sec. 35	from passage	42-110d
Sec. 36	from passage	42-110j
Sec. 37	July 1, 2025	42-134a
Sec. 38	July 1, 2025	36a-671b(a)
Sec. 39	July 1, 2025	42-481(4)
Sec. 40	July 1, 2025	42-135a
Sec. 41	July 1, 2025	42-179(g)
Sec. 42	October 1, 2025	42-158ff
Sec. 43	July 1, 2025	New section
Sec. 44	July 1, 2025	New section
Sec. 45	July 1, 2025	14-62(a)
Sec. 46	October 1, 2025	Repealer section

Statement of Legislative Commissioners:

In Section 3(d), "is (1) sixty-five" was changed to "[is] (1) is sixty-five" for internal consistency; in Section 8(b)(6), provisions were redrafted for clarity; in Section 44(2), "said subsection (c) of section 43 of this act" was changed to "said subsection" for conciseness; and in Section 45(a)(2), "of said subsection (c)" was changed to "of subsection (c)" for conciseness.

GL *Joint Favorable Subst.*