



General Assembly

## ***Substitute Bill No. 1357***

*January Session, 2025*



### ***AN ACT CONCERNING THE DEPARTMENT OF CONSUMER PROTECTION'S RECOMMENDATIONS REGARDING VARIOUS STATUTES CONCERNING CONSUMER PROTECTION.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 20-289 of the general statutes is repealed and the  
2 following is substituted in lieu thereof (*Effective from passage*):

3 There shall be an Architectural Licensing Board in the Department of  
4 Consumer Protection. The board shall consist of five members. The  
5 Governor shall appoint two members of the board who shall be public  
6 members and three members of the board who shall be architects  
7 residing in this state. The Governor shall have the power to remove any  
8 member from office for misconduct, incapacity or neglect of duty.  
9 Members shall not be compensated for their services but shall be  
10 reimbursed for necessary expenses incurred in the performance of their  
11 duties. The board shall keep a record of its proceedings and a roster of  
12 all licensed architects entitled to practice architecture and of all persons  
13 holding certificates of authority under sections 20-295 and 20-295a of the  
14 general statutes, revised to 1968, and corporations holding certificates  
15 of authorization for the practice of architecture under section 20-298b in  
16 this state. The department shall adopt regulations, in consultation with  
17 the board and in accordance with chapter 54, concerning eligibility for  
18 architectural licensing examinations, appeals of examination grades,

19 reciprocal licensing, requirements for continuing professional education  
20 for renewal of licensure, qualifications for registration for Architect  
21 Emeritus and such other matters as the department deems necessary to  
22 carry out the purposes of this chapter. The board shall, annually,  
23 prepare a roster of all licensed architects and the last-known mailing  
24 address of such architects. A copy of such roster shall be placed on file  
25 with the Secretary of the State and with the town building department  
26 of each town. The Commissioner of Consumer Protection, with advice  
27 and assistance from the board, shall adopt regulations, in accordance  
28 with chapter 54, (1) concerning professional ethics and conduct  
29 appropriate to establish and maintain a high standard of integrity and  
30 dignity in the practice of the profession, and (2) for the conduct of the  
31 board's affairs and for the examination of applicants for a license. The  
32 board shall, after public notice, hold at least one meeting per quarter, in  
33 each calendar year, for the purpose of considering applications for  
34 licenses and for the transaction of other business. Any person aggrieved  
35 by an order made under this chapter may appeal from such order as  
36 provided in section 4-183. Appeals under this section shall be privileged  
37 in respect to the order of trial and assignment.

38       Sec. 2. Section 20-290 of the general statutes is repealed and the  
39 following is substituted in lieu thereof (*Effective from passage*):

40       In order to safeguard life, health and property, no person shall  
41 practice architecture in this state, except as provided in this chapter, or  
42 use the title "architect", or display or use any words, terms, letters,  
43 figures, title, sign, seal, advertisement or other device to indicate that  
44 such person practices or offers to practice architecture, including, but  
45 not limited to, the terms "architectural design", "architectural services"  
46 and "architectural drawings", unless such person has obtained a license  
47 as provided in this chapter. Nothing in this chapter shall prevent any  
48 Connecticut corporation in existence prior to 1933, whose charter  
49 authorizes the practice of architecture, from making plans and  
50 specifications or supervising the construction of any building, except  
51 that no such corporation shall issue plans or specifications unless such  
52 plans or specifications have been signed and sealed by an architect

53 licensed under the provisions of this chapter.

54 Sec. 3. Section 20-292 of the general statutes is repealed and the  
55 following is substituted in lieu thereof (*Effective from passage*):

56 (a) Each licensed architect shall renew his or her license annually.  
57 Pursuant to section 20-289, as amended by this act, a licensee shall pay  
58 to the department the professional services fee for class F, as defined in  
59 section 33-182l and shall submit proof of, or attest to, completion of  
60 continuing professional education requirements.

61 (b) Each corporation holding a certificate of authorization for the  
62 practice of architecture shall renew its certificate of authorization for the  
63 practice of architecture each year and pay to the department a renewal  
64 fee of two hundred twenty dollars.

65 (c) An applicant for examination or reexamination under this chapter  
66 shall pay a nonrefundable fee of seventy-two dollars and an amount  
67 sufficient to meet the cost of conducting each portion of the examination  
68 taken by such applicant. The fee for an applicant who qualifies for a  
69 license, other than by examination, in accordance with the provisions of  
70 section 20-291, shall be one hundred dollars.

71 (d) Pursuant to section 20-289, as amended by this act, an architect  
72 who is retired and not practicing any aspect of architecture and who [is]  
73 (1) is sixty-five years of age or older, or (2) has been licensed for a  
74 minimum of ten years in this state, may apply for registration as an  
75 Architect Emeritus. The fee for such registration shall be ten dollars. An  
76 Architect Emeritus may not engage in the practice of architecture  
77 without applying for and receiving an architect license.

78 (e) [For] (1) Except as provided in subdivisions (2) to (4), inclusive, of  
79 this subsection, for renewal of a license under this section, other than  
80 under subsection (d) of this section, an applicant shall submit proof or  
81 attest that he or she has completed twelve hours of continuing  
82 professional education during the continuing professional education  
83 period. The continuing professional education period shall commence

84 three calendar months prior to the license expiration date and shall run  
85 for a period of twelve months from the date of commencement.

86 (2) No licensed architect shall be required to comply with the  
87 continuing professional education requirements established in this  
88 section until after the licensed architect's first license renewal.

89 (3) No architect who is registered as an Architect Emeritus in the  
90 manner set forth in subsection (d) of this section shall be subject to the  
91 continuing professional education requirements established in this  
92 section.

93 (4) (A) The board may, in the board's discretion, excuse a licensed  
94 architect from the continuing professional education requirements  
95 established in this section for reasons of health, military service or other  
96 individual hardship, provided (i) the licensed architect otherwise  
97 satisfies all requirements to renew such licensed architect's license, and  
98 (ii) the board issues its decision to excuse the licensed architect from  
99 such continuing professional education requirements in writing.

100 (B) A written decision issued by the board pursuant to subparagraph  
101 (A) of this subdivision shall be a final decision and not appealable to the  
102 department.

103 (f) (1) For renewal of a license under this section, the department shall  
104 charge the following fees for failure to earn continuing professional  
105 education credits by the end of the continuing professional education  
106 period:

107 (A) Three hundred fifteen dollars for reporting on a renewal  
108 application that any of the minimum of twelve hours of continuing  
109 professional education was earned up to thirteen weeks following the  
110 end of the continuing professional education period; and

111 (B) Six hundred twenty-five dollars for reporting on a renewal  
112 application that any of the minimum of twelve hours of continuing  
113 professional education was earned for more than thirteen weeks and up

114 to twenty-six weeks following the end of the continuing professional  
115 education period.

116 (2) Failure [.] on the part of a licensee under this section to comply  
117 with the continuing professional education requirements for more than  
118 twenty-six weeks beyond the continuing professional education period  
119 may result in the imposition of a civil penalty in an amount not to exceed  
120 one thousand dollars, or in the suspension, revocation or refusal to  
121 renew the licensee's license, by the board or department [.] following an  
122 administrative hearing held pursuant to chapter 54.

123 Sec. 4. Section 20-298 of the general statutes is repealed and the  
124 following is substituted in lieu thereof (*Effective from passage*):

125 (a) The following activities are exempted from the provisions of this  
126 chapter: (1) The practice of engineering by a professional engineer  
127 licensed under the provisions of chapter 391, and the performance by  
128 such professional engineer of architectural work for which such  
129 professional engineer is qualified by education and experience and  
130 which is incidental to such professional engineer's engineering work; (2)  
131 the construction or alteration of a residential building to provide  
132 dwelling space for not more than two families, or of a private garage or  
133 other accessory building intended for use with such residential  
134 building, or of any farm building or structure for agricultural use; (3)  
135 the preparation of details and shop drawings by persons other than  
136 architects, for use in execution of the work of such persons, when  
137 buildings are designed in accordance with the requirements of this  
138 chapter; (4) the activities of employees of architects licensed in this state  
139 acting under the instructions, control or supervision of their employers;  
140 (5) the superintendence by builders, or properly qualified  
141 superintendents employed by such builders, of the construction or  
142 structural alteration of buildings or structures; (6) the activities of  
143 officers and employees of any public utility corporation whose  
144 operations are under the jurisdiction of the Public Utilities Regulatory  
145 Authority; (7) the activities of officers and employees of the government  
146 of the United States while engaged in this state in the practice of

147 architecture for said government; and (8) the making of plans and  
148 specifications for or supervising the erection of any building, any  
149 building addition or any alteration to an existing building, where the  
150 building, including any addition, contains less than five thousand  
151 square feet total area, provided (A) this subdivision shall not be  
152 construed to exempt from the provisions of this chapter buildings of less  
153 than five thousand square feet total area of the use groups as defined in  
154 the State Building Code as follows: Assembly, educational, institutional,  
155 high hazard, transient residential, which includes hotels, motels,  
156 rooming or boarding houses, dormitories and similar buildings, and (B)  
157 the area specified in this subdivision is to be calculated from the exterior  
158 dimensions of the outside walls of the building and shall include all  
159 occupiable floors or levels.

160 (b) No person claiming an exemption under subsection (a) of this  
161 section shall use the title "architect", or display or use any words, terms,  
162 letters, figures, title, sign, seal, advertisement or other device to indicate  
163 or imply that such person practices or offers to practice architecture,  
164 including, but not limited to, the terms "architectural design",  
165 "architectural services" and "architectural drawings", unless such person  
166 has obtained a license as provided in this chapter.

167 (c) A person claiming an exemption under subdivisions (1) to (6),  
168 inclusive, of subsection (a) of this section or subdivision (8) of subsection  
169 (a) of this section who has not obtained a license as provided in this  
170 chapter shall clearly and conspicuously include the words "NOT A  
171 LICENSED ARCHITECT" on all contracts, advertisements, promotional  
172 materials, plans and specifications.

173 Sec. 5. Subsection (c) of section 20-314 of the general statutes is  
174 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
175 *2025*):

176 (c) In order to determine the competency of any applicant for a real  
177 estate licensee's license, the commission or Commissioner of Consumer  
178 Protection shall, on payment of an application fee of one hundred

179 twenty dollars by an applicant for a real estate broker's license or an  
180 application fee of eighty dollars by an applicant for a real estate  
181 salesperson's license, subject such applicant to personal written  
182 examination as to the applicant's competency to act as a real estate  
183 broker or real estate salesperson, as the case may be. Each examination  
184 shall be prepared by the department or by a national testing service  
185 designated by the commissioner and shall be administered to applicants  
186 by the department or by such testing service at such times and places as  
187 the commissioner may deem necessary. The commission or  
188 commissioner may waive the uniform portion of the written  
189 examination requirement in the case of an applicant who has taken the  
190 national testing service examination in another state within two years  
191 from the date of application and has received a score deemed  
192 satisfactory by the commission or commissioner. An applicant shall  
193 submit evidence of the applicant's successful completion of the required  
194 written examination, which successful completion shall occur not later  
195 than two years after the date of application unless the commission, in  
196 the commission's discretion, grants a hardship extension to the  
197 applicant. The commissioner shall adopt regulations, in accordance  
198 with chapter 54, establishing passing scores for examinations. In  
199 addition to such application fee, applicants taking the examination  
200 administered by a national testing service shall be required to pay  
201 directly to such testing service an examination fee covering the cost of  
202 such examination. Each payment of such application fee shall entitle the  
203 applicant to take such examination within the one-year period from the  
204 date of payment.

205 Sec. 6. Section 20-324e of the general statutes is repealed and the  
206 following is substituted in lieu thereof (*Effective from passage*):

207 [(a) When any aggrieved person commences any action for a  
208 judgment which may result in collection from the Real Estate Guaranty  
209 Fund, the aggrieved person shall notify the commission or department  
210 in writing to this effect at the time of the commencement of such action.  
211 Such written notice shall toll the time for making application to the  
212 commission pursuant to section 20-324d. The commission or

213 department shall have the right to enter an appearance, intervene in or  
214 defend any such action and may waive the required written notice for  
215 good cause shown.]

216 [(b)] (a) When any aggrieved person [recovers a valid judgment in  
217 the Superior Court] obtains a binding arbitration decision, court  
218 judgment, order or decree against any real estate licensee or the  
219 unlicensed employee of any such real estate licensee for loss or damages  
220 sustained by reason of the embezzlement of money or property, or  
221 money or property unlawfully obtained from any person by false  
222 pretenses, artifice or forgery or by reason of any fraud,  
223 misrepresentation or deceit by or on the part of such real estate licensee  
224 or the unlicensed employee of any such real estate [broker] licensee,  
225 such aggrieved person may upon the final determination of, or  
226 expiration of time for appeal in connection with, any decision,  
227 judgment, order or decree, apply to the [commission] department for an  
228 order directing payment out of the Real Estate Guaranty Fund of the  
229 amount unpaid upon the decision, judgment, order or decree, subject to  
230 the limitations stated in section 20-324a and the limitations specified in  
231 this section.

232 [(c)] (b) The [commission] department shall proceed upon such  
233 application in a summary manner, and [, upon the hearing thereof,] the  
234 aggrieved person shall be required to show that: (1) Such aggrieved  
235 person is not a spouse of the debtor or the personal representative of  
236 such spouse; (2) such aggrieved person has complied with all the  
237 requirements of this section; (3) such aggrieved person has obtained a  
238 decision, judgment, order or decree as provided in subsection [(b)] (a)  
239 of this section, stating the amount thereof and the amount owing  
240 thereon at the date of the application; (4) such aggrieved person has  
241 caused to be issued a writ of execution upon the decision, judgment,  
242 order or decree and the officer executing the same has made a return  
243 showing that no personal or real property of the [judgment] debtor  
244 liable to be levied upon in satisfaction of the decision, judgment, order  
245 or decree could be found, or that the amount realized on the sale of them  
246 or of such of them as were found, under the execution, was insufficient



247 to satisfy the decision, judgment, order or decree, stating the amount so  
 248 realized and the balance remaining due on the decision, judgment, order  
 249 or decree after application thereon of the amount realized; (5) such  
 250 aggrieved person has made all reasonable searches and inquiries to  
 251 ascertain whether the [judgment debtor] real estate licensee or  
 252 unlicensed employee of a real estate licensee possesses real or personal  
 253 property or other assets, liable to be sold or applied in satisfaction of the  
 254 decision, judgment, order or decree; and (6) that by such search such  
 255 aggrieved person has discovered no personal or real property or other  
 256 assets liable to be sold or applied, or that such aggrieved person has  
 257 discovered certain of them, describing them, owned by the [judgment  
 258 debtor] real estate licensee or unlicensed employee of a real estate  
 259 licensee and liable to be so applied, and that such aggrieved person has  
 260 taken all necessary action and proceedings for the realization thereof,  
 261 and that the amount thereby realized was insufficient to satisfy the  
 262 decision, judgment, order or decree, stating the amount so realized and  
 263 the balance remaining due on the decision, judgment, order or decree  
 264 after application of the amount realized.

265 [(d)] (c) Whenever the aggrieved person satisfies the [commission]  
 266 department that it is not practicable to comply with one or more of the  
 267 requirements enumerated in subdivisions (4), (5) and (6) of subsection  
 268 [(c)] (b) of this section and that such aggrieved person has taken all  
 269 reasonable steps to collect the amount of the decision, judgment, order  
 270 or decree or the unsatisfied part thereof and has been unable to collect  
 271 the same, the [commission] department may in its discretion waive such  
 272 requirements.

273 [(e)] (d) The [commission] department shall order payment from the  
 274 Real Estate Guaranty Fund of any sum it shall find to be payable upon  
 275 the claim, pursuant to the provisions of and in accordance with the  
 276 limitations contained in this section and section 20-324a, if the  
 277 [commission] department is satisfied [, upon the hearing,] of the truth  
 278 of all matters required to be shown by the aggrieved person by  
 279 subsection [(c)] (b) of this section and that such aggrieved person has  
 280 fully pursued and exhausted all remedies available to such aggrieved

281 person for recovering the amount awarded by the decision, judgment,  
282 [of the court] order or decree.

283 [(f)] (e) If the [commission] department pays from the Real Estate  
284 Guaranty Fund any amount in settlement of a claim or toward  
285 satisfaction of a decision, judgment, order or decree against a real estate  
286 licensee or an unlicensed employee of a real estate licensee pursuant to  
287 an order under subsection [(e)] (d) of this section, such [real estate  
288 licensee] person shall not be eligible to receive a new license until such  
289 [real estate licensee] person has repaid in full, plus interest at [a] the rate  
290 [to be determined by the commission and which shall reflect current  
291 market rates, the amount paid from the fund on such real estate  
292 licensee's account] of ten per cent per year. A discharge in bankruptcy  
293 shall not relieve a person from the penalties and disabilities provided in  
294 this subsection.

295 [(g)] (f) If, at any time, the money deposited in the Real Estate  
296 Guaranty Fund is insufficient to satisfy any duly authorized claim or  
297 portion thereof, the [commission] department shall, when sufficient  
298 money has been deposited in the fund, satisfy such unpaid claims or  
299 portions thereof, in the order that such claims or portions thereof were  
300 originally filed, plus accumulated interest at the rate of four per cent a  
301 year.

302 Sec. 7. Subsection (b) of section 20-333 of the general statutes is  
303 repealed and the following is substituted in lieu thereof (*Effective from*  
304 *passage*):

305 (b) The department shall conduct such written, oral and practical  
306 examinations as the appropriate board, with the consent of the  
307 commissioner, deems necessary to test the knowledge of the applicant  
308 in the work for which a license is being sought. The department shall  
309 allow any applicant, who has not participated in [an] a registered  
310 apprenticeship program, as set forth in section 31-22r, but either  
311 presents a recommendation for review issued pursuant to section 31-  
312 22u or demonstrates to the department, in consultation with the

313 applicable board, equivalent experience and training, to sit for any such  
314 examination. Any person completing the required apprentice training  
315 program for a journeyman's license under section 20-334a shall, [within]  
316 not later than thirty days [following such completion] after completing  
317 such program, apply for a licensure examination given by the  
318 department or a person authorized by the department to give such  
319 examination. If an applicant does not pass such licensure examination,  
320 the commissioner shall provide each failed applicant with information  
321 on how to retake the examination and a report describing the applicant's  
322 strengths and weaknesses in such examination. Any apprentice permit  
323 issued under section 20-334a to an applicant who fails three licensure  
324 examinations in any one-year period shall remain in effect if such  
325 applicant applies for and takes the first licensure examination given by  
326 the department following the one-year period [from] beginning on the  
327 date of such applicant's third and last unsuccessful licensure  
328 examination. Otherwise, such permit shall be revoked as of the date of  
329 the first examination given by the department following expiration of  
330 such one-year period. An applicant shall submit evidence of successful  
331 completion of the applicant's final licensure examination, which  
332 successful completion shall occur within two years of the date of the  
333 relevant licensure application, unless the appropriate board grants a  
334 hardship extension of such two-year period.

335 Sec. 8. Section 20-341 of the general statutes is repealed and the  
336 following is substituted in lieu thereof (*Effective October 1, 2025*):

337 (a) (1) Any person who wilfully engages in or practices the work or  
338 occupation for which a license is required by this chapter or chapter  
339 399b without having first obtained an apprentice permit or a certificate  
340 and license for such work, as applicable, or who wilfully employs or  
341 supplies for employment a person who does not have a certificate and  
342 license for such work, or who wilfully and falsely pretends to qualify to  
343 engage in or practice such work or occupation, including, but not  
344 limited to, offering to perform such work in any print, electronic,  
345 television or radio advertising or listing when such person does not hold  
346 a license for such work as required by this chapter, or who wilfully

347 engages in or practices any of the work or occupations for which a  
348 license is required by this chapter after the expiration of such person's  
349 license, shall be guilty of a class B misdemeanor, except that no criminal  
350 charges shall be instituted against such person pursuant to this  
351 [subsection] subdivision unless the work activity in question is  
352 reviewed by the Commissioner of Consumer Protection, or the  
353 commissioner's authorized agent, and the commissioner or such agent  
354 specifically determines, in writing, that such work activity requires a  
355 license and is not the subject of a bona fide dispute between persons  
356 engaged in any trade or craft, whether licensed or unlicensed.  
357 Notwithstanding the provisions of subsection (d) or (e) of section 53a-  
358 29 and subsection (d) of section 54-56e, if the court determines that such  
359 person cannot fully repay any victims of such person within the period  
360 of probation established in subsection (d) or (e) of section 53a-29 or  
361 subsection (d) of section 54-56e, the court may impose probation for a  
362 period of not more than five years. The penalty provided in this  
363 [subsection] subdivision shall be in addition to any other penalties and  
364 remedies available under this chapter or chapter 416.

365 [(b)] (2) The Commissioner of Consumer Protection may order any  
366 person who is not registered as an apprenticeship sponsor with the  
367 Labor Department and who advertises, offers, engages in or practices  
368 the work of a program of apprenticeship training for the purpose of  
369 providing the experience necessary to obtain a journeyperson's license  
370 under this chapter without first registering such program with the  
371 Labor Department pursuant to sections 31-22m to 31-22v, inclusive, to  
372 immediately cease and desist such advertising, offer, engagement or  
373 practice until such person and program are properly registered with the  
374 Labor Department pursuant to sections 31-22m to 31-22v, inclusive. The  
375 Commissioner of Consumer Protection may, after a hearing held in  
376 accordance with chapter 54, impose a fine in an amount not to exceed  
377 five thousand dollars for each violation of this [subsection] subdivision.

378 [(c)] (3) The Commissioner of Consumer Protection may order any  
379 person who is registered as an apprenticeship sponsor with the Labor  
380 Department to provide a program of apprenticeship training pursuant

381 to sections 31-22m to 31-22v, inclusive, for the purpose of providing the  
382 experience necessary to obtain a journey person's license under this  
383 chapter and who employs an individual as an apprentice without first  
384 verifying that such individual is registered as an apprentice under this  
385 chapter to immediately cease and desist any conduct for which an  
386 apprenticeship registration is required under this chapter. The  
387 commissioner may, after a hearing held in accordance with chapter 54,  
388 impose a fine in an amount not to exceed five thousand dollars for each  
389 violation of this [subsection] subdivision.

390 [(d)] (4) The appropriate examining board or the Commissioner of  
391 Consumer Protection may, after notice and a hearing conducted in  
392 accordance with chapter 54, impose a civil penalty for each violation on  
393 any person who [(1)] (A) engages in or practices the work or occupation  
394 for which a license or apprentice registration certificate is required by  
395 this chapter, chapter 394, chapter 399b or chapter 482 without having  
396 first obtained such a license or certificate, [or (2)] (B) wilfully employs  
397 or supplies for employment a person who does not have such a license  
398 or certificate or who wilfully and falsely pretends to qualify to engage  
399 in or practice such work or occupation, [or (3)] (C) engages in or  
400 practices any of the work or occupations for which a license or certificate  
401 is required by this chapter, chapter 394, chapter 399b or chapter 482 after  
402 the expiration of the license or certificate, or [(4)] (D) violates any of the  
403 provisions of this chapter, chapter 394, chapter 399b or chapter 482 or  
404 the regulations adopted pursuant thereto. Such penalty shall be in an  
405 amount not to exceed three thousand dollars for each violation of this  
406 [subsection] subdivision, except that any individual employed as an  
407 apprentice but improperly registered shall not be penalized for a first  
408 offense.

409 [(e)] (5) If an examining board or the Commissioner of Consumer  
410 Protection imposes a civil penalty under the provisions of [subsection  
411 (d) of this section] subdivision (4) of this subsection as a result of a  
412 violation initially reported by a municipal building official in  
413 accordance with subsection (c) of section 29-261, the commissioner shall,  
414 not less than sixty days after collecting such civil penalty, remit one-half

415 of the amount collected to such municipality.

416       [(f)] (6) A violation of any of the provisions of this chapter shall be  
417 deemed an unfair or deceptive trade practice under subsection (a) of  
418 section 42-110b.

419       [(g)] (7) This section shall not apply to any person who [(1)] (A) holds  
420 a license issued under this chapter, chapter 394, chapter 399b or chapter  
421 482 and performs work that is incidentally, directly and immediately  
422 appropriate to the performance of such person's trade where such work  
423 commences at an outlet, receptacle or connection previously installed  
424 by a person holding the proper license, or [(2)] (B) engages in work that  
425 does not require a license under this chapter, chapter 394, chapter 399b  
426 or chapter 482.

427       (b) (1) The Department of Consumer Protection may issue a notice of  
428 violation against a person following an inspection of any place or  
429 premises, performed in accordance with section 21a-11, as amended by  
430 this act, where the department discovers one or more of the following  
431 violations: (A) Offering or performing work that requires a credential  
432 under this chapter without the appropriate credential, in violation of  
433 section 20-334, (B) failure to comply with the allowable hiring ratios set  
434 forth in section 20-332b, (C) failure to obtain an apprentice registration  
435 certificate for one or more persons as required by applicable law, or (D)  
436 failure to obtain a permit as required by applicable law.

437       (2) (A) If the Department of Consumer Protection determines that a  
438 person has failed to correct all violations for which a notice of violation  
439 was issued pursuant to subdivision (1) of this subsection, the  
440 department may issue a stop work order against such person requiring  
441 the cessation of the practice of the trade or occupation for which a license  
442 is required under this chapter, at the place or premises where the  
443 violation was found, as set forth in the notice of violation. Such stop  
444 work order shall be effective, and such notice sufficient, when served  
445 upon such person by (i) personal service, (ii) delivery by United States  
446 mail with delivery tracking, (iii) delivery by electronic mail with

447 tracking and delivery confirmation, or (iv) posting notice of the stop  
448 work order in a conspicuous location at the place or premises subject to  
449 such stop work order.

450     (B) A stop work order served in the manner set forth in subparagraph  
451 (A) of this subdivision shall remain in effect until the department (i)  
452 determines that the person against whom the department issued the  
453 stop work order has come into compliance with the requirements set  
454 forth in the notice of violation issued pursuant to subdivision (1) of this  
455 subsection, and (ii) issues an order releasing such stop work order (I)  
456 after a hearing decision rendered in accordance with subdivision (4) of  
457 this subsection, or (II) after a decision rendered by the commissioner or  
458 the commissioner's authorized representative pursuant to subdivision  
459 (5) of this subsection.

460     (3) If a person fails to comply with a stop work order following  
461 service made in accordance with the provisions of subdivision (2) of this  
462 subsection, the Department of Consumer Protection may impose on  
463 such person a fine in an amount not to exceed five hundred dollars per  
464 violation per day after such stop work order was served. Such fine shall  
465 be effective upon written notice to the person who failed to comply with  
466 the stop work order and payment of such fine shall be due to the  
467 department not later than fifteen days after such person receives such  
468 written notice. Any fine for failure to comply with a stop work order  
469 shall be deposited in the consumer protection enforcement account  
470 established in section 21a-8a.

471     (4) Any person who holds a license issued by the Department of  
472 Consumer Protection pursuant to this chapter and has been served with  
473 a stop work order pursuant to subdivision (2) of this subsection may  
474 request an administrative hearing to contest such stop work order and  
475 any associated fine imposed on such person pursuant to subdivision (3)  
476 of this subsection. Such request shall be made in writing to the  
477 commissioner not more than fifteen days after such person was served  
478 with such stop work order. Such hearing shall be conducted in  
479 accordance with the provisions of chapter 54. No request for an

480 administrative hearing made pursuant to this subdivision shall operate  
481 to toll the stop work order or any fine associated with such stop work  
482 order unless so ordered by the commissioner or the commissioner's  
483 authorized representative.

484 (5) (A) Any person who does not hold a license issued by the  
485 Department of Consumer Protection pursuant to this chapter and has  
486 been served with a stop work order pursuant to subdivision (2) of this  
487 subsection may submit a petition to the commissioner to lift the stop  
488 work order on the ground that (i) an error of fact or law should be  
489 corrected, (ii) new evidence has been discovered (I) which materially  
490 affects the merits of such stop work order, and (II) which for good  
491 reasons was not presented to the department upon such person's receipt  
492 of the notice of violation, or (iii) other good cause has been shown.

493 (B) A petition submitted pursuant to subparagraph (A) of this  
494 subdivision shall be submitted in writing not later than fifteen days after  
495 the person was served with a stop work order pursuant to subdivision  
496 (2) of this subsection. Such petition shall not operate to toll such stop  
497 work order or any associated fine imposed on such person pursuant to  
498 subdivision (3) of this subsection unless so ordered by the commissioner  
499 or the commissioner's authorized representative. The decision of the  
500 commissioner or the commissioner's authorized representative on such  
501 petition, or the failure by the commissioner or the commissioner's  
502 authorized representative to render a decision within the fifteen-day  
503 period beginning on the date on which the commissioner or the  
504 commissioner's authorized representative received such petition, shall  
505 constitute a final decision for purposes of chapter 54 and the person may  
506 appeal therefrom in accordance with section 4-183.

507 (6) The commissioner or the commissioner's authorized  
508 representative may apply to the Superior Court, which court, after a  
509 hearing thereon, may issue a temporary restraining order, temporary  
510 injunction or permanent injunction (A) ordering compliance with a stop  
511 work order issued and served pursuant to subdivision (2) of this  
512 subsection, and (B) granting such other relief as may be required until



513 the person obeys the stop work order. Any disobedience of an order  
514 issued by a court under this subdivision shall be punishable as a  
515 contempt thereof. The application for the temporary restraining order,  
516 temporary injunction, permanent injunction and for such other relief  
517 shall be brought, and the proceedings thereon conducted, by the  
518 Attorney General.

519       Sec. 9. Subsection (b) of section 20-341gg of the general statutes is  
520 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
521 *2025*):

522       (b) No person shall engage in or offer to perform the work of any  
523 major contractor in this state on any proposed structure or existing  
524 structure or addition that exceeds the threshold limits contained in  
525 section 29-276b unless such person has first obtained a license or  
526 certificate of registration as required under the provisions of chapter 539  
527 or a registration from the Department of Consumer Protection in  
528 accordance with the provisions of this section. Individuals licensed  
529 under chapter 393 shall be exempt from the provisions of this chapter  
530 while engaging in work that they are licensed to perform. The  
531 ~~[department]~~ Department of Consumer Protection shall issue a  
532 certificate of registration to any person who demonstrates to the  
533 Department of Consumer Protection that such person is prequalified as  
534 a contractor or substantial subcontractor by the Department of  
535 Administrative Services pursuant to section 4a-100. [who applies for  
536 registration in accordance with this section. Such prequalified person  
537 shall not be required to pay a fee for such registration at any time that  
538 the person maintains valid prequalification.] Any person who  
539 demonstrates to the Department of Consumer Protection that such  
540 person is prequalified as a contractor or substantial subcontractor  
541 pursuant to section 4a-100 shall be issued a certificate of registration as  
542 a major contractor, and shall not be required to pay any fee for such  
543 registration or submit any additional proof that such person is qualified  
544 for such registration. If the individual or the firm, company, partnership  
545 or corporation employing such individual is engaged in work on a  
546 structure or addition that exceeds the threshold limits contained in

547 section 29-276b and requires licensure under chapter 393, the firm,  
548 company, partnership or corporation shall be exempt from the  
549 provisions of this chapter concerning registration of major contractors,  
550 if the firm, company, partnership or corporation employs an individual  
551 who is licensed as a contractor under chapter 393 to perform such work.  
552 The department shall furnish to each qualified applicant a registration  
553 certifying that the holder of such registration is entitled to engage in the  
554 work for which the person has been issued a registration under this  
555 subsection, and the holder of such registration shall carry [it] such  
556 registration on his or her person while engaging in such work. Such  
557 registration shall be shown to any properly interested person upon  
558 request. No such registration shall be transferred to or used by any  
559 person other than the person to whom the registration was issued. The  
560 department shall maintain rosters of registrants and shall update such  
561 rosters annually. The department may provide copies of rosters to the  
562 public for an appropriate fee. The department may deny, suspend or  
563 revoke any registration issued by the department if the holder of such  
564 registration (1) is convicted of a felony, provided any action taken is  
565 based upon (A) the nature of the conviction and its relationship to the  
566 registration holder's ability to safely or competently perform the work  
567 under such registration, (B) information pertaining to the degree of  
568 rehabilitation of the registration holder, and (C) the time elapsed since  
569 the conviction or release, (2) is grossly incompetent, (3) is disqualified,  
570 pursuant to section 4a-100 or whose prequalification certificate has been  
571 revoked pursuant to section 4a-100, (4) engages in malpractice or  
572 unethical conduct or knowingly makes false, misleading or deceptive  
573 representations regarding his work, or (5) violates any regulation  
574 adopted under subsection (c) of this section. Before any registration is  
575 suspended or revoked, such holder shall be given notice and an  
576 opportunity for hearing as provided in regulations adopted under  
577 subsection (c) of this section. The Commissioner of Consumer Protection  
578 shall provide written notice of any suspension or revocation of a  
579 registration to the Commissioner of Administrative Services not later  
580 than ten days after such suspension or revocation.

581       Sec. 10. Section 20-417a of the general statutes is repealed and the  
582 following is substituted in lieu thereof (*Effective from passage*):

583       As used in this section and sections 20-417b to 20-417j, inclusive:

584       (1) "Certificate" means a certificate of registration issued under  
585 section 20-417b;

586       (2) "Commissioner" means the Commissioner of Consumer  
587 Protection or any person designated by the commissioner to administer  
588 and enforce this section and sections 20-417b to 20-417j, inclusive;

589       (3) "Completion" means the stage of construction of a new home in  
590 which the new home construction contractor is in receipt of the  
591 certificate of occupancy for such new home issued by the municipality  
592 in which such new home is constructed;

593       (4) "Consumer" means (A) the buyer or prospective buyer, or the heir  
594 or designated representative of the buyer or prospective buyer, of any  
595 new home, or (B) the owner of property on which a new home is being  
596 or will be constructed, regardless of whether such owner obtains a  
597 building permit as the owner of premises affected pursuant to section  
598 29-263;

599       [(3)] (5) "Contract" means any agreement between a new home  
600 construction contractor and a consumer for the construction or sale of a  
601 new home or any portion of a new home prior to occupancy;

602       [(4)] (6) "Engage in the business" means that the person engages in  
603 the business for the purpose of compensation or profit;

604       (7) "New home" means any newly constructed (A) single-family  
605 dwelling unit, (B) dwelling consisting of not more than two units, (C)  
606 unit, common element or limited common element in a condominium,  
607 as said terms are defined in section 47-68a, or (D) unit, common element  
608 or limited common element in a common interest community, as said  
609 terms are defined in section 47-202;

610        [(5)] (8) "New home construction contractor" means any person who  
611 contracts with a consumer to construct or sell a new home or any portion  
612 of a new home prior to occupancy;

613        [(6)] "New home" means any newly constructed (A) single-family  
614 dwelling unit, (B) dwelling consisting of not more than two units, or (C)  
615 unit, common element or limited common element in a condominium,  
616 as defined in section 47-68a, or in a common interest community, as  
617 defined in section 47-202;]

618        [(7)] (9) "Person" means one or more individuals, partnerships,  
619 associations, corporations, limited liability companies, business trusts,  
620 legal representatives or any organized group of persons; and

621        [(8)] "Consumer" means the buyer or prospective buyer, or the buyer's  
622 or prospective buyer's heirs or designated representatives, of any new  
623 home or the owner of property on which a new home is being or will be  
624 constructed regardless of whether such owner obtains a building permit  
625 as the owner of the premises affected pursuant to section 29-263; and

626        (9) "Completion" means the stage of construction of a new home in  
627 which the new home construction contractor is in receipt of the  
628 certificate of occupancy for such new home issued by the municipality  
629 in which such new home is constructed.]

630        (10) "Proprietor" means an individual who (A) has an ownership  
631 interest in a business entity that holds, or previously held, a certificate  
632 of registration issued under section 20-417b, and (B) has been found by  
633 a court of competent jurisdiction to have violated any provision of this  
634 chapter related to the conduct of a business entity holding a certificate  
635 or that has held a certificate issued under this chapter within the two  
636 years of the effective date of entering into a contract with an owner  
637 harmed by the actions of such individual or business entity.

638        Sec. 11. Subsections (d) to (n), inclusive, of section 20-417i of the  
639 general statutes are repealed and the following is substituted in lieu  
640 thereof (*Effective from passage*):

641 (d) Whenever a consumer obtains a binding arbitration decision, a  
642 court judgment, order or decree against or regarding any new home  
643 construction contractor holding a certificate or who has held a certificate  
644 under sections 20-417a to 20-417j, inclusive, as amended by this act, or  
645 against a proprietor, within two years of the date [of entering] such  
646 contractor entered into the contract with the consumer, for loss or  
647 damages sustained by reason of any violation of the provisions of  
648 sections 20-417a to 20-417j, inclusive, as amended by this act, by a person  
649 holding a certificate under said sections, such consumer may, upon the  
650 final determination of, or expiration of time for taking, an appeal in  
651 connection with any such decision, judgment, order or decree, apply to  
652 the commissioner for an order directing payment out of the New Home  
653 Construction Guaranty Fund of the amount, not exceeding [thirty] fifty  
654 thousand dollars, unpaid upon the decision, judgment, order or decree  
655 for actual damages and costs taxed by the court against such contractor  
656 or proprietor, exclusive of punitive damages. The application shall be  
657 made on forms provided by the commissioner and shall be  
658 accompanied by a copy of the decision, court judgment, order or decree  
659 obtained against the new home construction contractor or proprietor  
660 together with a statement signed and sworn to by the consumer,  
661 affirming that the consumer has: (1) Complied with all the requirements  
662 of this subsection; (2) obtained a decision, judgment, order or decree  
663 stating the amount of the decision, judgment, order or decree and the  
664 amount owing on the decision, judgment, order or decree at the date of  
665 application; and (3) made a good faith effort to satisfy any such decision,  
666 judgment, order or decree in accordance with the provisions of chapter  
667 906, which effort may include causing to be issued a writ of execution  
668 upon such decision, judgment, order or decree, [but] provided the  
669 officer executing the same has made a return showing that no bank  
670 accounts or personal property of such contractor liable to be levied upon  
671 in satisfaction of the decision, judgment, order or decree could be found,  
672 or that the amount realized on the sale of them or of such of them as  
673 were found, under the execution, was insufficient to satisfy the actual  
674 damage portion of the decision, judgment, order or decree or stating the  
675 amount realized and the balance remaining due on the decision,

676 judgment, order or decree after application on the decision, judgment,  
677 order or decree of the amount realized, except that the requirements of  
678 this subdivision shall not apply to a judgment, order or decree obtained  
679 by the consumer in small claims court. A true and attested copy of such  
680 executing officer's return, when required, shall be attached to such  
681 application. Whenever the consumer satisfies the commissioner or the  
682 commissioner's designee that it is not practicable to comply with the  
683 requirements of subdivision (3) of this subsection and that the consumer  
684 has taken all reasonable steps to collect the amount of the decision,  
685 judgment, order or decree or the unsatisfied part of the decision,  
686 judgment, order or decree and has been unable to collect the same, the  
687 commissioner or the commissioner's designee may, in the  
688 commissioner's or the commissioner's designee's discretion, dispense  
689 with the necessity for complying with such requirement. No application  
690 for an order directing payment out of the fund shall be made later than  
691 two years from the final determination of, or expiration of time for  
692 taking, an appeal of such decision, court judgment, order or decree and  
693 no such application shall be for an amount in excess of [thirty] fifty  
694 thousand dollars.

695 (e) Upon receipt of such application together with such copy of the  
696 decision, court judgment, order or decree, statement and, except as  
697 otherwise provided in subsection (d) of this section, true and attested  
698 copy of the executing officer's return, the commissioner or the  
699 commissioner's designee shall inspect such documents for their veracity  
700 and upon a determination that such documents are complete and  
701 authentic and that the consumer has not been paid, the commissioner  
702 shall order payment out of the New Home Construction Guaranty Fund  
703 of the amount not exceeding [thirty] fifty thousand dollars unpaid upon  
704 the decision, judgment, order or decree for actual damages and costs  
705 taxed by the court against the new home construction contractor or  
706 proprietor, exclusive of punitive damages.

707 (f) [Beginning] (1) During the period beginning October 1, 2000, and  
708 ending on the date immediately preceding the effective date of this  
709 section, whenever a consumer is awarded an order of restitution against

710 any new home construction contractor for loss or damages sustained as  
711 a result of any violation of the provisions of sections 20-417a to 20-417j,  
712 inclusive, as amended by this act, by a person holding a certificate or  
713 who has held a certificate under said sections within two years of the  
714 date [of entering] such contractor entered into the contract with the  
715 consumer, in [(1)] (A) a proceeding brought by the commissioner  
716 pursuant to subsection [(h)] (i) of this section or subsection (d) of section  
717 42-110d, [(2)] (B) a proceeding brought by the Attorney General  
718 pursuant to subsection (a) of section 42-110m or subsection (d) of section  
719 42-110d, or [(3)] (C) a criminal proceeding pursuant to section 20-417e,  
720 such consumer may, upon the final determination of, or expiration of  
721 time for taking, an appeal in connection with any such order of  
722 restitution, apply to the commissioner for an order directing payment  
723 out of the New Home Construction Guaranty Fund [of the] in an  
724 amount not [exceeding thirty] to exceed fifty thousand dollars unpaid  
725 upon the order of restitution. The commissioner may issue such order  
726 upon a determination that the consumer has not been paid.

727 (2) Beginning on the effective date of this section, whenever a  
728 consumer is awarded an order of restitution against any new home  
729 construction contractor or proprietor for loss or damages sustained as a  
730 result of any violation of the provisions of sections 20-417a to 20-417j,  
731 inclusive, as amended by this act, by a person holding a certificate or  
732 who held a certificate under said sections within two years of the date  
733 such contractor entered into the contract with the consumer, in (A) a  
734 proceeding brought by the commissioner pursuant to subsection (i) of  
735 this section or subsection (d) of section 42-110d, (B) a proceeding  
736 brought by the Attorney General pursuant to subsection (a) of section  
737 42-110m or subsection (d) of section 42-110d, or (C) a criminal  
738 proceeding pursuant to section 20-417e, such consumer may, upon the  
739 final determination of, or expiration of time for taking, an appeal in  
740 connection with any such order of restitution, apply to the  
741 commissioner for an order directing payment out of the New Home  
742 Construction Guaranty Fund in an amount not to exceed fifty thousand  
743 dollars unpaid upon the order of restitution. The commissioner may

744 issue such order upon a determination that the consumer has not been  
745 paid.

746 (g) Whenever the commissioner orders that payment be made to a  
747 consumer out of the New Home Construction Guaranty Fund based on  
748 a decision, judgment, order or decree of restitution, the new home  
749 construction contractor and the proprietor of such contractor shall be  
750 liable for the resulting debt to the fund.

751 ~~[(g)]~~ (h) Before the commissioner may issue any order directing  
752 payment out of the New Home Construction Guaranty Fund to a  
753 consumer pursuant to subsection (e) or (f) of this section, the  
754 commissioner shall first notify the new home construction contractor of  
755 the consumer's application for an order directing payment out of the  
756 fund and of [the new home construction] such contractor's right to a  
757 hearing to contest the disbursement in the event that such contractor or  
758 the proprietor of such contractor has already paid the consumer. Such  
759 notice shall be given to the new home construction contractor not later  
760 than fifteen days after receipt by the commissioner of the consumer's  
761 application for an order directing payment out of the fund. If the new  
762 home construction contractor requests a hearing, in writing, [by  
763 certified mail] not later than fifteen days after receiving the notice from  
764 the commissioner, the commissioner shall grant such request and shall  
765 conduct a hearing in accordance with the provisions of chapter 54. If the  
766 commissioner does not receive a written request for a hearing [by  
767 certified mail] from the new home construction contractor on or before  
768 the fifteenth day from [the] such contractor's receipt of such notice, the  
769 commissioner shall conclude that the consumer has not been paid, and  
770 the commissioner shall issue an order directing payment out of the fund  
771 for the amount not exceeding [thirty] fifty thousand dollars unpaid  
772 upon the judgment, order or decree for actual damages and costs taxed  
773 by the court against [the new home construction] such contractor or the  
774 proprietor of such contractor, exclusive of punitive damages, or for the  
775 amount not exceeding [thirty] fifty thousand dollars unpaid upon the  
776 order of restitution.



777        [(h)] (i) The commissioner or the commissioner's designee may  
778 proceed against any new home construction contractor holding a  
779 certificate or who has held a certificate under sections 20-417a to 20-417j,  
780 inclusive, as amended by this act, within two years of the [effective date  
781 of entering] date such contractor entered into the contract with the  
782 consumer, for an order of restitution arising from loss or damages  
783 sustained by any consumer as a result of any violation of the provisions  
784 of said sections 20-417a to 20-417j, inclusive, by such contractor or the  
785 proprietor of such contractor. Any such proceeding shall be held in  
786 accordance with the provisions of chapter 54. In the course of such  
787 proceeding, the commissioner or the commissioner's designee shall  
788 decide whether to (1) exercise the powers specified in section 20-417c,  
789 (2) order restitution arising from loss or damages sustained by any  
790 consumer as a result of any violation of the provisions of sections 20-  
791 417a to 20-417j, inclusive, as amended by this act, and (3) order payment  
792 out of the New Home Construction Guaranty Fund. Notwithstanding  
793 the provisions of chapter 54, the decision of the commissioner or the  
794 commissioner's designee shall be final with respect to any proceeding to  
795 order payment out of the fund and the commissioner and the  
796 commissioner's designee shall not be subject to the requirements of  
797 chapter 54 as such requirements relate to an appeal from any such  
798 decision. The commissioner or the commissioner's designee may hear  
799 complaints of all consumers submitting claims against a single new  
800 home construction contractor in one proceeding.

801        [(i)] (j) No application for an order directing payment out of the New  
802 Home Construction Guaranty Fund shall be made later than two years  
803 from the final determination of, or expiration of time for, an appeal in  
804 connection with any judgment, order or decree of restitution, and no  
805 such application shall be for an amount in excess of [thirty] fifty  
806 thousand dollars.

807        [(j)] (k) In order to preserve the integrity of the New Home  
808 Construction Guaranty Fund, the commissioner, in the commissioner's  
809 sole discretion, may order payment out of the fund of an amount less  
810 than the actual loss or damages incurred by the consumer or less than

811 the order of restitution awarded by the commissioner or the Superior  
812 Court. In no event shall any payment out of the fund be in excess of  
813 ~~[thirty]~~ fifty thousand dollars for any single claim by a consumer.

814 ~~[(k)]~~ (l) If the money deposited in the New Home Construction  
815 Guaranty Fund is insufficient to satisfy any duly authorized claim or  
816 portion of a claim, the commissioner shall, when sufficient money has  
817 been deposited in the fund, satisfy such unpaid claims or portions of  
818 claims not exceeding ~~[thirty]~~ fifty thousand dollars, in the order that  
819 such claims or portions of claims were originally determined.

820 ~~[(l)]~~ (m) Whenever the commissioner has caused any sum to be paid  
821 from the New Home Construction Guaranty Fund to a consumer, the  
822 commissioner shall be subrogated to all of the rights of the consumer up  
823 to the amount paid plus reasonable interest, and prior to receipt of any  
824 payment from the fund, the consumer shall assign all of the consumer's  
825 right, title and interest in the claim up to such amount to the  
826 commissioner, and any amount and interest recovered by the  
827 commissioner on the claim shall be deposited in the fund.

828 ~~[(m)]~~ (n) If the commissioner orders the payment of any amount as a  
829 result of a guaranty fund claim against a new home construction  
830 contractor or proprietor, the commissioner shall determine if such  
831 contractor is possessed of assets liable to be sold or applied in  
832 satisfaction of the claim on the New Home Construction Guaranty  
833 Fund. If the commissioner discovers any such assets, the commissioner  
834 may request that the Attorney General take any action necessary for the  
835 reimbursement of the fund.

836 ~~[(n)]~~ (o) If the commissioner orders the payment of an amount as a  
837 result of a guaranty fund claim against a new home construction  
838 contractor, the commissioner may, after notice and hearing in  
839 accordance with the provisions of chapter 54, revoke the certificate of  
840 such contractor and such contractor shall not be eligible to receive a new  
841 or renewed certificate until such contractor has repaid such amount in  
842 full, plus interest from the time such payment is made from the New

843 Home Construction Guaranty Fund, at a rate to be in accordance with  
844 section 37-3b, except that the commissioner may, in the commissioner's  
845 sole discretion, permit a new home construction contractor to receive a  
846 new or renewed certificate after such contractor has entered into an  
847 agreement with the commissioner whereby such contractor agrees to  
848 repay the fund in full in the form of periodic payments over a set period  
849 of time. Any such agreement shall include a provision providing for the  
850 summary suspension of any and all certificates held by the new home  
851 construction contractor if payment is not made in accordance with the  
852 terms of the agreement.

853 Sec. 12. Section 20-450 of the general statutes is repealed and the  
854 following is substituted in lieu thereof (*Effective from passage*):

855 As used in this section and sections [20-450] 20-451 to 20-462,  
856 inclusive, unless the context otherwise requires:

857 (1) "Association" means (A) an association, as defined in section 47-  
858 202, and an association of unit owners, as defined in section 47-68a and  
859 in section 47-68 of the general statutes, revision of 1958, revised to  
860 January 1, 1975, and (B) the mandatory owners organization of any  
861 common interest community, as defined in section 47-202, which  
862 community was not created under chapter 825 or 828 or under chapter  
863 825 of the general statutes, revision of 1958, revised to January 1, 1975.  
864 "Association" does not include an association of a common interest  
865 community which contains only units restricted to nonresidential use;

866 [(2) "Community association manager" means a natural person who  
867 directly provides association management services;]

868 [(3)] (2) "Association management services" means services provided  
869 to an association for remuneration, including one or more of the  
870 following: (A) Collecting, controlling or disbursing funds of the  
871 association or having the authority to do so; (B) preparing budgets or  
872 other financial documents for the association; (C) assisting in the  
873 conduct of, or conducting, association meetings; (D) advising or  
874 assisting the association in obtaining insurance; (E) coordinating or

875 supervising the [overall] operations of the association; and (F) advising  
876 the association on the [overall] operations of the association; [. Any  
877 person licensed in this state under any provision of the general statutes  
878 or rules of court who provides the services for which such person is  
879 licensed to an association for remuneration shall not be deemed to be  
880 providing association management services. Any director, officer or  
881 other member of an association who provides services specified in this  
882 subdivision to the association of which he or she is a member shall not  
883 be deemed to be providing association management services unless  
884 such director, officer or other member owns or controls more than two-  
885 thirds but less than all of the votes in such association;]

886 [(4)] (3) "Commission" means the Connecticut Real Estate  
887 Commission appointed under the provisions of section 20-311a;

888 (4) "Community association manager" means a natural person who  
889 directly provides association management services;

890 (5) "Community association manager trainee" means a natural person  
891 working under the direct supervision of a community association  
892 manager for the purpose of being trained in the provision of association  
893 management services;

894 [(5)] (6) "Department" means the Department of Consumer  
895 Protection; and

896 [(6)] (7) "Person" means an individual, partnership, corporation,  
897 limited liability company or other legal entity. [; and

898 (7) "Community association manager trainee" means a natural person  
899 working under the direct supervision of a community association  
900 manager, for the purpose of being trained in the provision of association  
901 management services.]

902 Sec. 13. Section 20-452 of the general statutes is repealed and the  
903 following is substituted in lieu thereof (*Effective from passage*):

904 (a) Any person seeking a certificate of registration as a community

905 association manager or as a community association manager trainee  
906 shall apply to the department in writing, on a form provided by the  
907 department. Such application shall include the applicant's name,  
908 residence address, business address, business telephone number, a  
909 question as to whether the applicant has been convicted of a felony in  
910 any state or jurisdiction and such other information as the department  
911 may require. Except for a community association manager trainee, any  
912 person seeking an initial certificate of registration as a community  
913 association manager shall submit to a request by the [commissioner]  
914 Commissioner of Consumer Protection for a state and national criminal  
915 history records check, conducted in accordance with the provisions of  
916 section 29-17a. No registration as a community association manager  
917 shall be issued unless the commissioner has received the results of such  
918 records check.

919 (b) Each application for a certificate of registration as a community  
920 association manager shall be accompanied by an application fee of sixty  
921 dollars and a registration fee of one hundred dollars. The department  
922 shall refund the registration fee if it refuses to issue a certificate of  
923 registration. The department shall not charge either an application or a  
924 registration fee for a certificate of registration as a community  
925 association manager trainee.

926 (c) The following persons shall be exempt from registration as a  
927 community association manager under this chapter: (1) Any person,  
928 including, but not limited to, any attorney admitted to practice law in  
929 this state, any certified public accountant licensed under chapter 389 or  
930 any insurance producer licensed under chapter 701a, who provides to  
931 an association professional services, for which such person is licensed  
932 or admitted, for remuneration; (2) any director, officer or other member  
933 of an association who provides association management services to the  
934 association of which he or she is a member, unless such director, officer  
935 or other member owns or controls more than two-thirds but less than all  
936 of the votes in such association; and (3) any person who provides  
937 administrative support services to a community association manager as  
938 set forth in section 20-451.

939       Sec. 14. Section 20-457 of the general statutes is repealed and the  
940       following is substituted in lieu thereof (*Effective October 1, 2025*):

941       (a) Each community association manager shall (1) exhibit his or her  
942       certificate of registration upon request by any interested party, (2) state  
943       in any advertisement the fact that he or she is registered, and (3) include  
944       his or her registration number in any advertisement. In the case of a  
945       business entity, the advertisement shall identify at least one principal,  
946       officer or director of the entity that is a community association manager  
947       and shall include the registration number of such principal, officer or  
948       director.

949       (b) No person shall: (1) Present or attempt to present, as his or her  
950       own, the certificate of another, (2) knowingly give false evidence of a  
951       material nature to the commission or department for the purpose of  
952       procuring a certificate, (3) represent himself or herself falsely as, or  
953       impersonate, a registered community association manager, (4) use or  
954       attempt to use a certificate which has expired or which has been  
955       suspended or revoked, (5) offer to provide association management  
956       services without having a current certificate of registration under  
957       sections 20-450 to 20-462, inclusive, as amended by this act, or (6)  
958       represent in any manner that his or her registration constitutes an  
959       endorsement of the quality of his or her services or of his or her  
960       competency by the commission or department. In addition to any other  
961       remedy provided for in sections 20-450 to 20-462, inclusive, as amended  
962       by this act, any person who violates any provision of this subsection  
963       shall [, after an administrative hearing,] be fined not more than one  
964       thousand dollars, or shall be imprisoned for not more than one year or  
965       be both fined and imprisoned. A violation of any of the provisions of  
966       sections 20-450 to 20-462, inclusive, as amended by this act, shall be  
967       deemed an unfair or deceptive trade practice under subsection (a) of  
968       section 42-110b.

969       (c) Certificates issued to community association managers shall not  
970       be transferable or assignable.

971 (d) All certificates issued to community association managers under  
972 the provisions of sections 20-450 to 20-462, inclusive, as amended by this  
973 act, shall expire annually on the thirty-first day of January. A holder of  
974 a certificate of registration who seeks to renew his or her certificate shall,  
975 when filing an application for renewal of the certificate, submit  
976 documentation to the department which establishes that he or she has  
977 passed any examination and completed any educational coursework, as  
978 the case may be, required for certification under this chapter. The fee for  
979 renewal of a certificate shall be two hundred dollars.

980 (e) Failure to receive a notice of expiration or a renewal application  
981 shall not exempt a community association manager from the obligation  
982 to renew.

983 (f) All certificates issued to community association manager trainees  
984 under the provisions of sections 20-450 to 20-462, inclusive, as amended  
985 by this act, shall expire six months from the date of issuance and shall  
986 not be renewable.

987 (g) (1) Each community association manager who enters into a  
988 contract with an association for the purpose of providing association  
989 management services shall disclose to the association:

990 (A) Whether the community association manager has any ownership  
991 or managerial interest in any entity that solicits business from the  
992 association or the community association manager; and

993 (B) If the community association manager is required to provide any  
994 construction oversight or project coordination services to the association  
995 that are not included in the scope of the general association management  
996 services the community association manager is required to provide  
997 under such contract, any amount the community association manager  
998 will charge to provide such construction oversight or project  
999 coordination services.

1000 (2) Each disclosure made pursuant to this subsection shall be clear,  
1001 conspicuous and in writing.

1002       Sec. 15. Section 21-35b of the general statutes is repealed and the  
1003 following is substituted in lieu thereof (*Effective from passage*):

1004       (a) No person shall advertise, offer for sale or sell a stock of goods,  
1005 wares or merchandise [under the description] as part of a closing-out  
1006 sale unless [he shall have] such person has obtained [a license] from the  
1007 Commissioner of Consumer Protection a state closing-out sale license  
1008 authorizing [the conducting of] such sale for each location at which such  
1009 sale is to be conducted.

1010       (b) Each person desiring to conduct a closing-out sale shall [deposit  
1011 with] pay to the Commissioner of Consumer Protection [the sum of five  
1012 hundred dollars or a dollar amount equal to one per cent of the  
1013 wholesale cost of the inventory filed pursuant to subsection (c) of this  
1014 section whichever is greater; provided that no such deposit shall exceed  
1015 five thousand dollars. Upon application in the sum to be prescribed by  
1016 said commissioner and upon deposit to said commissioner of a further  
1017 sum] a state closing-out sale license fee in the amount of one hundred  
1018 dollars [as a state license fee, said] and the commissioner shall issue to  
1019 the applicant a ["closing-out sale license"] state closing-out sale license,  
1020 authorizing [him] the licensee to advertise and conduct a closing-out  
1021 sale consistent with that requested in the application.

1022       (c) Each person applying for a ["closing-out sale license"] state  
1023 closing-out sale license shall make [such] an application [therefor] for  
1024 such license in a form and manner prescribed by the Commissioner of  
1025 Consumer Protection. Such application shall be in writing and [under  
1026 oath stating all the facts relating to the reasons and character of such  
1027 sale, including] include the opening and terminating dates of the  
1028 proposed closing-out sale [, a complete inventory of the goods, wares  
1029 and merchandise actually on hand in the place where such sale is to be  
1030 conducted in the manner prescribed by the commissioner, and all  
1031 details necessary to locate exactly and identify fully the goods, wares or  
1032 merchandise to be sold, and shall disclose the names and residences of  
1033 owner or owners or partners in whose interest the sale is to be  
1034 conducted] and an attestation by the applicant that such applicant is not



1035 delinquent in payment of any taxes due and owing to this state or any  
1036 political subdivision of this state. No state closing-out sale license shall  
1037 be issued unless the application is submitted to the [commissioner]  
1038 Department of Consumer Protection at least five days prior to the  
1039 requested commencement date of the closing-out sale. Any applicant  
1040 who uses the services of a promoter, as defined in section 21-35a, for a  
1041 closing-out sale shall include [a signed and dated copy of the agreement  
1042 between such applicant and such promoter as part of the application] in  
1043 the application the name and license number for each such promoter.  
1044 The commissioner may, by regulation, request such other information  
1045 to be submitted by the applicant as he deems necessary.

1046 [(d) Each person holding a closing-out sale license issued under this  
1047 section shall file with the Commissioner of Consumer Protection a  
1048 monthly report, commencing one month from the opening date of the  
1049 sale, enumerating all goods, wares or merchandise sold, transferred or  
1050 otherwise disposed of by the licensee or his agents, servants or  
1051 employees during that month pursuant to the closing-out sale. Said  
1052 commissioner shall prescribe the form for such reporting.]

1053 [(e)] (d) All documentation concerning the goods, wares and  
1054 merchandise to be included in such closing-out sale, including but not  
1055 limited to purchase orders and delivery statements, shall be made  
1056 available by the licensee for inspection by an authorized representative  
1057 of the [commissioner] Commissioner of Consumer Protection during  
1058 regular business hours.

1059 [(f)] (e) Each person holding a state closing-out sale license shall (1)  
1060 include the state closing-out sale license number in any advertisement,  
1061 together with clear and conspicuous disclosure of the termination date  
1062 of such state closing-out sale license, and (2) post such state closing-out  
1063 sale license in a conspicuous location at the point of sale.

1064 Sec. 16. Section 21-35c of the general statutes is repealed and the  
1065 following is substituted in lieu thereof (*Effective from passage*):

1066 [(a) All state licenses] Except as provided in section 21-35e, as

1067 amended by this act, a state closing-out sale license issued under this  
1068 chapter shall expire ninety days [from the date thereof] after the date on  
1069 which such state closing-out sale license was issued or on the  
1070 termination date designated in the original application for such state  
1071 closing-out sale license, whichever occurs first. [Each state license upon  
1072 expiration, or voluntary surrender prior to expiration, shall be returned  
1073 to the Commissioner of Consumer Protection who shall cancel the same,  
1074 endorse the date of delivery and cancellation thereon and place the same  
1075 on file. The commissioner shall then hold the special deposit of each  
1076 such licensee for a period of sixty days and, after satisfying all claims  
1077 made upon the same under this section, shall return such deposit or  
1078 such portion of the same, if any, as may remain in the commissioner's  
1079 hands to the licensee depositing it, or as directed by the licensee in the  
1080 original application. Each deposit made with the commissioner shall be  
1081 subject, as long as it remains in the commissioner's hands, to attachment  
1082 or execution on behalf of creditors or consumers whose claims may arise  
1083 in connection with business done under the authorized sale. Said  
1084 commissioner may also be held to answer as garnishee under process of  
1085 foreign attachment, where such process is used, in any civil action  
1086 brought against any licensee. The commissioner shall pay over, under  
1087 order of court or upon execution of a judgment, such sum of money as  
1088 the commissioner may be chargeable with upon the commissioner's  
1089 disclosure or otherwise. Such deposit shall not be paid over by said  
1090 commissioner on garnishee process or to such licensee until the  
1091 expiration of the sixty-day period specified in this section. Such deposit  
1092 shall also be subject to the payment of any fine or penalty imposed on  
1093 the licensee for violation of any provision of this chapter, provided  
1094 written notice of the name of such licensee and of the amount of such  
1095 fine or penalty shall be given during such period to the commissioner  
1096 by the clerk of the court in which such fine or penalty was imposed.

1097 (b) Whenever any state license, issued under the provisions of section  
1098 21-35b has been lost or destroyed, so that such license cannot, after the  
1099 expiration of the term thereof, be returned or surrendered under the  
1100 provisions of subsection (a) of this section, the licensee may file an

1101 affidavit with the Commissioner of Consumer Protection describing  
1102 such license with sufficient particularity to identify the same and the  
1103 claimant thereunder, and showing such loss or destruction; and the  
1104 commissioner, upon such proof of loss and identity as is satisfactory to  
1105 him, may accept such affidavit in lieu of the return or surrender of such  
1106 license, and such licensee shall have the same right to the return of the  
1107 special deposit made by him as though he had returned or surrendered  
1108 his license.]

1109       Sec. 17. Section 21-35d of the general statutes is repealed and the  
1110 following is substituted in lieu thereof (*Effective from passage*):

1111       Before selling under the state closing-out sale license prescribed in  
1112 section 21-35b, as amended by this act, in any town, city or borough,  
1113 each person conducting a closing-out sale shall make application for a  
1114 municipal closing-out sale license to the selectmen or other authority of  
1115 such town, city or borough authorized to issue licenses therein; and,  
1116 unless the fee therefor is fixed as herein provided, shall file with them a  
1117 true statement, under oath, of the average quantity and value of the  
1118 stock of goods, wares and merchandise kept or intended to be kept or  
1119 exposed by [him] such person for sale. Such selectmen or other authority  
1120 shall submit such statement to the assessors of the town, who, after such  
1121 examination and inquiry as they deem necessary, shall determine such  
1122 average quantity and value, and shall forthwith transmit a certificate  
1123 thereof to such selectmen or other authority. Thereupon such selectmen  
1124 or other authority shall authorize the town clerk, upon the payment by  
1125 the applicant of a fee equal to the taxes assessable in such town, city or  
1126 borough under the last-preceding tax levy therein upon an amount of  
1127 property of the same valuation, to issue to [him] such person a  
1128 municipal closing-out sale license authorizing such closing-out sale in  
1129 such municipality. Such authority may authorize the issue of such  
1130 municipal closing-out sale license without the filing of such statement,  
1131 upon the payment of a municipal closing-out sale license fee fixed by it.  
1132 Upon payment of such fee, such town clerk shall issue such municipal  
1133 closing-out sale license, which shall remain in force as long as the  
1134 licensee continuously keeps and exposes for sale in such municipality

1135 such stock of goods, wares or merchandise, but not later than the first  
1136 day of October following its date. [Upon such payment and proof of  
1137 payment of all other license fees, if any, chargeable upon local sales,  
1138 such town clerk shall record the state license of such transient vendor in  
1139 full, shall endorse thereon the words "local license fees paid" and shall  
1140 affix thereto his official signature and the date of such endorsement.]

1141 Sec. 18. Section 21-35e of the general statutes is repealed and the  
1142 following is substituted in lieu thereof (*Effective from passage*):

1143 No [goods, wares or merchandise other than those listed in the  
1144 inventory required in this chapter shall be included in any closing-out  
1145 sale and no] sale shall continue beyond a reasonable date to be specified  
1146 in the required application, except [, that an extension may be  
1147 authorized] the Commissioner of Consumer Protection may authorize  
1148 an extension upon a proper showing of need. [, such extension being  
1149 contingent on the submitting of a revised inventory showing the items  
1150 listed on the original inventory remaining unsold and not listing any  
1151 goods not included in the original application and inventory.]

1152 Sec. 19. Section 21-35f of the general statutes is repealed and the  
1153 following is substituted in lieu thereof (*Effective from passage*):

1154 No person in contemplation of a closing-out sale under a state  
1155 closing-out sale license as provided for in section 21-35b, as amended by  
1156 this act, shall order any goods, wares or merchandise for the purpose of  
1157 selling and disposing of the same at such sale, and any unusual  
1158 purchases and additions to the stock of such goods, wares or  
1159 merchandise within sixty days prior to the filing of application for a  
1160 state closing-out sale license to conduct such sale shall be presumptive  
1161 evidence that such purchases and additions to stock were made in  
1162 contemplation of such sale.

1163 Sec. 20. Subsections (a) to (h), inclusive, of section 21-82 of the general  
1164 statutes are repealed and the following is substituted in lieu thereof  
1165 (*Effective July 1, 2025*):

1166 (a) At all times during the tenancy the owner shall:

1167 (1) Comply with the requirements of the State Building Code, the Fire  
1168 Safety Code, and all applicable state laws and regulations, local  
1169 ordinances and planning and zoning regulations materially affecting  
1170 health and safety;

1171 (2) Maintain the premises and regrade them when necessary to  
1172 prevent the accumulation of stagnant water and to prevent the  
1173 detrimental effects of moving water;

1174 (3) Maintain the ground at such a level that the mobile manufactured  
1175 home will not tilt from its original position;

1176 (4) Keep each mobile manufactured home space or lot marked in such  
1177 a way that each resident will be certain of his area of responsibility;

1178 (5) Keep any exterior area of the park not the responsibility of each  
1179 resident free from any species of weed or plant growth which are  
1180 noxious or detrimental to the health of the residents;

1181 (6) Make all repairs and do whatever is necessary to put and keep the  
1182 portion of the mobile manufactured home park that is not the  
1183 responsibility of each resident in a fit and habitable condition, except  
1184 where such premises are intentionally rendered unfit or uninhabitable  
1185 by the resident, a member of his family or other person on the premises  
1186 with his consent, in which case such duty shall be the responsibility of  
1187 the resident;

1188 (7) Keep all common areas of the premises in a clean and safe  
1189 condition;

1190 (8) Be responsible for the extermination of any insect, rodent, vermin  
1191 or other pest dangerous to the health of the residents whenever  
1192 infestation exists in the area of the park not the responsibility of the  
1193 resident or in the area for which the resident is responsible including the  
1194 mobile manufactured home if such infestation is not the fault of the  
1195 resident and particularly if such infestation existed prior to the

1196 occupancy of the resident claiming relief;

1197 (9) Maintain all mobile manufactured homes rented by the owner in  
1198 a condition which is structurally sound and capable of withstanding  
1199 adverse effects of weather conditions;

1200 (10) Maintain all electrical, plumbing, gas or other utilities provided  
1201 by him in good working condition except during any emergency after  
1202 which any repair shall be completed within seventy-two hours unless  
1203 good cause is shown as to why such repair has not been completed;

1204 (11) Maintain all water and sewage lines and connections in good  
1205 working order [,] and, in the event of any emergency, make necessary  
1206 arrangements for the provision of such service on a temporary basis;

1207 (12) Maintain all septic systems, leaching fields and septic lines and  
1208 connections in good working order and, in the event of any emergency,  
1209 make necessary arrangements for the provision of temporary septic  
1210 service;

1211 ~~[(12)]~~ (13) Arrange for the removal from waste receptacles of ashes,  
1212 garbage, rubbish and other waste incidental to the occupancy of the  
1213 dwelling unit;

1214 ~~[(13)]~~ (14) Maintain any road within the park in good condition,  
1215 provide adequate space for parking of two cars for each lot except that  
1216 any park which provided only one space for each lot on January 1, 1985,  
1217 and which provided only one space for each lot on October 1, 1972, shall  
1218 be exempt from such requirement, and be responsible for damage to any  
1219 vehicle which is the direct result of any unrepaired or poorly maintained  
1220 access road within the park;

1221 ~~[(14)]~~ (15) Respect the privacy of the resident and if only the space or  
1222 lot is rented, agree to enter the mobile manufactured home only with  
1223 the permission of the resident;

1224 ~~[(15)]~~ (16) Allow all residents freedom of choice in the purchase of all  
1225 services pursuant to section 21-78; and

1226        [(16)] (17) Allow a resident to terminate a rental agreement whenever  
1227 a change in the location of such resident's employment requires a  
1228 change in the location of his residence if such resident gives thirty days'  
1229 notice; provided, a resident who is a member of the armed forces of the  
1230 United States may terminate his rental agreement with less than notice  
1231 of thirty days if he receives reassignment orders which do not allow  
1232 such prior notification.

1233        (b) At all times during the tenancy the resident shall:

1234        (1) Comply with all obligations primarily imposed upon residents by  
1235 applicable provisions of any building, housing or fire code materially  
1236 affecting health and safety;

1237        (2) Keep the unit and his area of responsibility as marked by the  
1238 owner in a clean and sanitary condition, free of garbage and rubbish;

1239        (3) Keep the supplied basic facilities including any plumbing fixture,  
1240 cooking and refrigeration equipment and electrical fixtures in a rented  
1241 mobile manufactured home unit in a clean and sanitary condition and  
1242 exercise reasonable care in their proper use and operation;

1243        (4) Dispose of any rubbish, garbage and other waste material in a  
1244 clean and sanitary manner;

1245        (5) Not wilfully or negligently destroy, deface, damage, impair or  
1246 remove any part of the premises or permit any other person to do so;

1247        (6) Observe all reasonable rules of the owner concerning the use,  
1248 occupation and maintenance of the premises, provided such reasonable  
1249 rules are brought to his attention at the time he signs a rental agreement;

1250        (7) Unless otherwise agreed, occupy the dwelling unit only as a  
1251 dwelling unit;

1252        (8) Conduct himself and require other persons on the premises with  
1253 his consent to conduct themselves in a manner that will not disturb his  
1254 neighbors' peaceful enjoyment of the premises or constitute a nuisance,

1255 as defined in section 47a-32, or a serious nuisance, as defined in section  
1256 21-80; and

1257 (9) If judgment has entered against a member of the resident's  
1258 household pursuant to subsection (c) of section 47a-26h for serious  
1259 nuisance by using the premises for the illegal sale of drugs, not permit  
1260 such person to resume occupancy of the dwelling unit, except with the  
1261 consent of the owner.

1262 (c) Rent is payable without demand or notice at the time and place  
1263 agreed upon by the parties. Unless otherwise agreed, (1) rent is payable  
1264 at the premises and (2) periodic rent is payable at the beginning of any  
1265 term of one month or less and for terms of more than one month in equal  
1266 monthly installments at the beginning of each month. In the absence of  
1267 agreement, the resident shall pay the fair rental value for the use and  
1268 occupancy of the premises.

1269 (d) The terms for the payment of rent shall be clearly set forth and  
1270 any charge for services, space or lot rent, unit rent or any other charge  
1271 shall be specifically itemized in the rental agreement and in any billing  
1272 to the resident by the owner. The total rent for the term of the rental  
1273 agreement shall be stated therein.

1274 (e) Reasonable rules for guest parking shall be clearly stated and  
1275 unless violation thereof occurs, no fee shall be charged a resident or a  
1276 guest.

1277 (f) Any action on the part of the resident which may be grounds for  
1278 eviction from the park or termination of the rental agreement shall be  
1279 clearly and specifically stated therein.

1280 (g) The right of the resident to sell his mobile manufactured home  
1281 pursuant to section 21-79 shall be clearly stated in the rental agreement.

1282 (h) If the owner makes an entry prohibited by subdivision [(14)] (15)  
1283 of subsection (a) of this section, or makes repeated demands for entry  
1284 otherwise lawful but which have the effect of unreasonably harassing



1285 the resident, the resident may recover actual damages not less than an  
1286 amount equal to one month's rent and reasonable attorney's fees. The  
1287 resident may also obtain injunctive relief to prevent the recurrence of  
1288 the conduct or terminate the rental agreement.

1289 Sec. 21. Section 21-83c of the general statutes is repealed and the  
1290 following is substituted in lieu thereof (*Effective July 1, 2025*):

1291 A rental agreement shall not permit the receipt of rent for any period  
1292 during which the owner has failed to comply with the provisions of  
1293 subdivisions (1) to [(13)] (14), inclusive, of subsection (a) of section 21-  
1294 82, as amended by this act, and such failure materially affects the health  
1295 and safety of the residents or materially affects habitability.

1296 Sec. 22. Subsection (a) of section 47a-14h of the general statutes is  
1297 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
1298 *2025*):

1299 (a) Any tenant who claims that the landlord has failed to perform his  
1300 or her legal duties, as required by section 47a-7 or 47a-7a or subdivisions  
1301 (1) to [(13)] (14), inclusive, of subsection (a) of section 21-82, as amended  
1302 by this act, may institute an action in the superior court having  
1303 jurisdiction over housing matters in the judicial district in which such  
1304 tenant resides to obtain the relief authorized by this section and sections  
1305 47a-7a, 47a-20 and 47a-68. No tenant may institute an action under this  
1306 section if a valid notice to quit possession or occupancy based upon  
1307 nonpayment of rent has been served on such tenant prior to the  
1308 institution of an action under this section or if a valid notice to quit  
1309 possession or occupancy based on any other ground has been served on  
1310 such tenant prior to such tenant making the complaint to the agency  
1311 referred to in subsection (b) of this section, provided any such notice to  
1312 quit is still effective.

1313 Sec. 23. Subsection (c) of section 21a-9 of the general statutes is  
1314 repealed and the following is substituted in lieu thereof (*Effective from*  
1315 *passage*):

1316 (c) Each such board or commission may act in accordance with the  
1317 provisions of [subdivision (7) of] section 21a-7, and the commissioner  
1318 may act in accordance with the provisions of [subdivision (4) of  
1319 subsection (b) of] section 21a-8, in the case of a practitioner who: (1)  
1320 Engages in fraud or material deception in order to obtain a license,  
1321 registration or certificate issued by the board, commission or  
1322 commissioner or to aid another in obtaining a license, registration or  
1323 certificate issued by the board, commission or commissioner; (2)  
1324 performs work beyond the scope of the license, registration or certificate  
1325 issued by the board, commission or commissioner; (3) illegally uses or  
1326 transfers a license, registration or certificate issued by the board,  
1327 commission or commissioner; (4) performs incompetent or negligent  
1328 work; (5) makes false, misleading or deceptive representations to the  
1329 public; (6) has been subject to disciplinary action similar to that specified  
1330 in [subdivision (7) of] section 21a-7 or [subdivision (4) of subsection (b)  
1331 of section] 21a-8 by a duly authorized professional agency of the United  
1332 States, any state within the United States, the District of Columbia, a  
1333 United States possession or territory or a foreign jurisdiction; or (7)  
1334 violates any provision of the general statutes or any regulation  
1335 established thereunder, relating to the practitioner's profession or  
1336 occupation.

1337 Sec. 24. Subsection (a) of section 21a-11 of the general statutes is  
1338 repealed and the following is substituted in lieu thereof (*Effective from*  
1339 *passage*):

1340 (a) (1) The Commissioner of Consumer Protection may, subject to the  
1341 provisions of chapter 67, employ such agents and assistants as are  
1342 necessary to enforce the provisions of the general statutes wherein the  
1343 commissioner is empowered to carry out the duties and responsibilities  
1344 assigned to the commissioner or the Department of Consumer  
1345 Protection. For the purpose of inquiring into any suspected violation of  
1346 such provisions, the commissioner and the commissioner's deputy and  
1347 assistants shall (A) have free access, at all reasonable hours, to all places  
1348 and premises, homes and apartments of private families keeping no  
1349 boarders excepted, and shall be permitted therein to inspect and

1350 document by audio and visual means, and (B) unless prohibited by  
1351 other applicable law, be provided, upon request, copies of any accounts,  
1352 books, records, memoranda, correspondence, signage and other  
1353 documents related to such suspected violation.

1354     (2) The commissioner and the commissioner's deputy or assistants  
1355 shall have the authority to issue citations pursuant to section 51-164n for  
1356 violations for the purpose of enforcing [such] the provisions of the  
1357 general statutes wherein the commissioner is empowered to carry out  
1358 the duties and responsibilities assigned to the commissioner or the  
1359 department. The commissioner may delegate the commissioner's  
1360 authority to render a final decision in a contested case to a hearing  
1361 officer employed by, or contracted with, the department.

1362     [(2)] (3) Notwithstanding the provisions of the Freedom of  
1363 Information Act, as defined in section 1-200, all records, papers and  
1364 documents obtained during an investigation or enforcement action  
1365 conducted pursuant to [subdivision] subdivisions (1) and (2) of this  
1366 subsection shall be confidential and not subject to disclosure under said  
1367 act until such investigation or enforcement action has been finally  
1368 adjudicated or otherwise settled or closed.

1369     Sec. 25. Subsections (a) and (b) of section 21a-38 of the general statutes  
1370 are repealed and the following is substituted in lieu thereof (*Effective*  
1371 *from passage*):

1372     (a) [The] Following an administrative hearing held in accordance  
1373 with the provisions of chapter 54, the commissioner may suspend or  
1374 revoke any license issued under the provisions of section 21a-35 or 21a-  
1375 36 for violation of the provisions of sections 21a-34 to 21a-45, inclusive,  
1376 or any regulation adopted thereunder or for violation of any applicable  
1377 municipal health ordinance or state or federal law or regulation. [No  
1378 such suspension or revocation shall take effect except upon notice to the  
1379 licensee and hearing thereon. Notice shall be in writing, given by  
1380 registered or certified mail, and shall state: (1) The condition or violation  
1381 found; (2) the corrective action, if any, to be taken and the period of time

1382 within which such action must be taken; and (3) that an opportunity for  
1383 hearing will be provided upon written request filed within ten days  
1384 after receipt of such notice.]

1385 (b) Whenever the commissioner finds any grossly unsanitary  
1386 condition or any other condition which constitutes a substantial hazard  
1387 to public health or safety involving the preparation or transportation of  
1388 any food or beverage or the use of any vending machine [he] the  
1389 commissioner may, without notice or hearing, issue a written order to  
1390 the licensee citing the existence of such condition and specifying the  
1391 corrective action to be taken, and, if [he] the commissioner deems it  
1392 necessary, require that use of such facility or machine be discontinued.  
1393 Any licensee to whom such order is issued may [petition for a hearing,  
1394 which shall be granted, but no such petition shall] request an  
1395 administrative hearing in accordance with the provisions of chapter 54  
1396 to contest such order. No such request shall stay the execution or  
1397 effectiveness of any order issued pursuant to this subsection pending an  
1398 administrative hearing. Each such order shall continue in effect until [it]  
1399 such order is rescinded by the commissioner or until the condition cited  
1400 is corrected, as determined by the commissioner or the commissioner's  
1401 designee.

1402 Sec. 26. Section 21a-54 of the general statutes is repealed and the  
1403 following is substituted in lieu thereof (*Effective from passage*):

1404 Any license may be revoked by the Commissioner of Consumer  
1405 Protection [after notice to the licensee by mail or otherwise and  
1406 opportunity to be heard] if it appears that any statement upon which [it]  
1407 such license was issued was false or misleading or that any frozen  
1408 dessert and frozen dessert mix manufactured by the licensee is  
1409 adulterated or misbranded, or was manufactured in a plant not  
1410 maintained in accordance with the standards of sanitation prescribed in  
1411 the regulations promulgated under the authority of section 21a-58, or  
1412 that the brand name or any label or advertising of any frozen dessert  
1413 and frozen dessert mix manufactured by the licensee gives a false  
1414 indication of origin, character, composition or place of manufacture, or

1415 is otherwise false or misleading in any particular way. A license may  
1416 also [, after such notice and hearing,] be suspended for any of the  
1417 foregoing reasons until the licensee complies with the conditions  
1418 prescribed by the [Commissioner of Consumer Protection]  
1419 commissioner for its reinstatement. The commissioner shall not revoke  
1420 or suspend a license except upon notice and hearing in accordance with  
1421 chapter 54. The commissioner may summarily suspend a license  
1422 pending such a hearing if the commissioner has reason to believe that  
1423 the public health, safety or welfare imperatively requires emergency  
1424 action.

1425       Sec. 27. Subsection (b) of section 21a-118 of the general statutes is  
1426 repealed and the following is substituted in lieu thereof (*Effective October*  
1427 *1, 2025*):

1428       (b) If an inspection reveals a violation of any provision of this chapter  
1429 concerning a food factory, food warehouse or food establishment, the  
1430 commissioner shall notify the owner of such factory, warehouse or  
1431 establishment of any such violation and his right to a hearing under this  
1432 section by certified mail within fifteen days of the date of such original  
1433 inspection. Such owner may contest the violations cited in such notice  
1434 by requesting a hearing in writing by certified mail within fifteen days  
1435 of the date of receipt of such notice. The commissioner shall grant such  
1436 a request and conduct a hearing in accordance with the provisions of  
1437 chapter 54. The [cost of all reinspections] fee for each reinspection  
1438 necessary to determine compliance with any such provision shall be  
1439 [forty] one hundred seventy-five dollars [an hour] and shall be charged  
1440 to such owner. [, except that if the first reinspection following the  
1441 original inspection indicates compliance with such provision no charge  
1442 shall be made.]

1443       Sec. 28. Subsections (c) and (d) of section 21a-152 of the general  
1444 statutes are repealed and the following is substituted in lieu thereof  
1445 (*Effective from passage*):

1446       (c) The Commissioner of Consumer Protection may revoke, suspend,

1447 place conditions upon or issue a civil penalty against a bakery, food  
1448 manufacturing establishment or food warehouse license for any  
1449 violation of sections 21a-151 to 21a-159, inclusive, [after a hearing  
1450 conducted] in accordance with the provisions of chapter 54. In addition,  
1451 the commissioner may summarily suspend a bakery, food  
1452 manufacturing establishment or food warehouse license pending a  
1453 hearing in accordance with the provisions of chapter 54 if the  
1454 commissioner has reason to believe that the public health, safety or  
1455 welfare imperatively requires emergency action. [Not later than ten  
1456 days following the suspension order, the commissioner shall cause to be  
1457 held a hearing which shall be conducted in accordance with the  
1458 provisions of chapter 54. Following such hearing, the commissioner  
1459 shall dissolve such suspension or order revocation of the bakery, food  
1460 manufacturing establishment or food warehouse license. Any  
1461 corporation, firm or person whose license has been revoked may apply  
1462 for a new license and the commissioner shall act on such application not  
1463 later than thirty days after the commissioner receives such application.  
1464 The costs of any inspections] The fee for each inspection necessary to  
1465 determine whether or not an applicant, whose license has been revoked,  
1466 is entitled to have a new license granted shall be borne by the applicant  
1467 at such rates as the commissioner may determine. The commissioner  
1468 may refuse to grant any bakery, food manufacturing establishment or  
1469 food warehouse a license if the commissioner finds that the applicant  
1470 has evidenced a pattern of noncompliance with the provisions of  
1471 sections 21a-151 to 21a-159, inclusive. Prima facie evidence of a pattern  
1472 of noncompliance shall be established if the commissioner shows that  
1473 the applicant has had two or more bakery, food manufacturing  
1474 establishment or food warehouse licenses revoked.

1475 (d) All vehicles used in the transportation of food for human  
1476 consumption, including, but not limited to, bakery, food manufacturing  
1477 establishment or food warehouse products, shall be kept in a sanitary  
1478 condition [and shall have the name and address of the bakery, food  
1479 manufacturing establishment or food warehouse owner, operator or  
1480 distributor legibly printed on both sides] in accordance with the sanitary

1481 transportation requirements established in the regulations adopted  
1482 pursuant to the Food Safety Modernization Act, 21 CFR Parts 1 and 11,  
1483 as amended from time to time. Each compartment in which [unwrapped  
1484 bakery, food manufacturing establishment or food warehouse products  
1485 are] food for human consumption is transported shall be enclosed in a  
1486 manner approved by the commissioner.

1487       Sec. 29. Section 21a-217 of the general statutes is repealed and the  
1488 following is substituted in lieu thereof (*Effective October 1, 2025*):

1489       [Every] (a) Each contract for health club services shall provide that  
1490 such contract may be cancelled [within] not later than three business  
1491 days after the date [of receipt by] on which the buyer [of] under such  
1492 contract receives a copy of [the] such contract, by written cancellation  
1493 notice delivered, with delivery tracking, to the [seller] health club or the  
1494 [seller's] health club's agent at an address [which] that shall be specified  
1495 in [the] such contract. Not later than seven days after the health club or  
1496 the health club's agent receives such written cancellation notice, the  
1497 health club shall provide to the buyer a written statement confirming  
1498 that such contract has been cancelled and disclosing the effective date of  
1499 such cancellation. After receipt of such written cancellation notice, the  
1500 health club may request the return of any cards or equipment that were  
1501 delivered to the buyer as part of the membership. Cancellation shall be  
1502 without liability on the part of the buyer, except for the fair market value  
1503 of services actually received and the buyer shall be entitled to a refund  
1504 of the entire consideration paid for the health club contract, if any, less  
1505 the fair market value of the services or use of facilities already actually  
1506 received. Such right of cancellation shall not be affected by the terms of  
1507 the health club contract and may not be waived or otherwise  
1508 surrendered. [Such]

1509       (b) (1) Each health club contract [for health club services] shall also  
1510 [contain a clause providing] provide that:

1511       (A) The buyer or the buyer's estate shall be relieved of any further  
1512 obligation not due and owing under such contract (i) if the person

1513 receiving the benefits of such contract (I) relocates further than twenty-  
1514 five miles from a health club [facility] location operated by the [seller]  
1515 health club or a substantially similar health club [facility] location which  
1516 would accept the [seller's obligation] health club's obligations under  
1517 [the] such contract, or (II) dies during the membership term following  
1518 the effective date of such contract, or (ii) if the health club ceases  
1519 operation at the health club location where the buyer entered into [the]  
1520 such contract; [, the buyer or his estate shall be relieved of any further  
1521 obligation for payment under the contract not then due and owing. The  
1522 contract shall also provide that if]

1523 (B) If the buyer becomes disabled during the membership term, the  
1524 buyer shall have the option of [(1)] (i) being relieved of liability for  
1525 payment on that portion of the contract term for which the buyer is  
1526 disabled, or [(2)] (ii) extending the [duration of the] original term of such  
1527 contract, at no cost to the buyer, for a period equal to the duration of the  
1528 disability; [,] and

1529 (C) The buyer may, at the buyer's option, void such contract  
1530 prospectively if (i) the health club ceases to offer facilities or amenities  
1531 that are substantially similar to the facilities or amenities that such  
1532 health club offered to the buyer when the buyer initially entered into  
1533 such contract, or (ii) the services offered under such contract are no  
1534 longer available, or are substantially unavailable, because the  
1535 operations of the health club have permanently discontinued or there  
1536 has been a substantial change in the operations of the health club  
1537 location primarily used by the buyer.

1538 (2) For the purposes of this subsection, the health club location  
1539 primarily used by the buyer shall be (A) the health club location  
1540 designated by the buyer as the buyer's preferred health club location for  
1541 delivery of services under the health club contract, or (B) if the buyer  
1542 does not designate a health club location as the buyer's preferred health  
1543 club location for delivery of services under the health club contract, the  
1544 health club location most frequented by the buyer during the preceding  
1545 calendar year.



1546       (c) [The] A health club shall have the right to require and verify  
1547 reasonable evidence of relocation, disability or death. In the case of  
1548 disability, [the] a health club may require that documentation from a  
1549 licensed physician, a licensed physician assistant, a licensed advanced  
1550 practice registered nurse or another credentialed medical provider be  
1551 submitted as verification.

1552       Sec. 30. Subsection (a) of section 21a-218 of the general statutes is  
1553 repealed and the following is substituted in lieu thereof (*Effective October*  
1554 *1, 2025*):

1555       (a) A copy of the health club contract shall be delivered to the buyer  
1556 at the time the contract is signed. All health club contracts shall (1) be in  
1557 writing and signed by the buyer, (2) designate the date on which the  
1558 buyer actually signs the contract, (3) identify the address of the location  
1559 at which the buyer entered the contract, and (4) contain a statement of  
1560 the buyer's rights which complies with this section. The following  
1561 statement shall prominently and conspicuously appear, in at least  
1562 twelve-point font, at the top of the contract:

1563       "BUYER'S RIGHT TO CANCEL

1564       If you wish to cancel this contract, you may cancel by sending a  
1565 written notice stating that you do not wish to be bound by this contract.  
1566 The notice must be delivered or mailed before midnight of the third  
1567 business day after you sign this contract. The notice must be delivered  
1568 or mailed to:

1569       ....

1570       ....

1571       (Insert name, electronic mail address and mailing address for  
1572 cancellation notice.)

1573       You may also cancel this contract if:

1574       (1) You relocate your residence further than twenty-five (25) miles

1575 from any health club operated by the seller or from any other  
1576 substantially similar health club which would accept the obligation of  
1577 the seller;

1578 (2) You die; or

1579 (3) The health club ceases operation at the location where you entered  
1580 into this contract or the location closest to your primary residence.

1581 If you become disabled, you shall have the option of:

1582 (1) Being relieved of liability for payment on that portion of the  
1583 contract term for which you are disabled; or

1584 (2) Extending the duration of the original contract at no cost to you  
1585 for a period equal to the duration of the disability.

1586 You must send a written notice of disability, which may be sent to the  
1587 health club in an electronic form. You may be required to prove such  
1588 disability by submitting documentation from a licensed physician, a  
1589 licensed physician assistant, a licensed advanced practice registered  
1590 nurse or another credentialed medical provider. If you cancel, the health  
1591 club may keep or collect an amount equal to the fair market value of the  
1592 services or use of facilities you have already received.

1593 NOTICE OF GUARANTY FUND

1594 The Connecticut Health Club Guaranty Fund is administered by the  
1595 Department of Consumer Protection to protect consumers who have a  
1596 health club contract with a club that closes down or moves. If a health  
1597 club is no longer operating at the location where you entered into the  
1598 contract, you may be eligible for reimbursement through the fund. For  
1599 further information, and to apply to the fund, please visit (insert  
1600 Department of Consumer Protection's Internet web site address) or  
1601 contact the department by phone at (insert Department of Consumer  
1602 Protection's main telephone number)."

1603 Sec. 31. Subsections (a) and (b) of section 21a-223 of the general

1604 statutes are repealed and the following is substituted in lieu thereof  
1605 (*Effective October 1, 2025*):

1606 (a) Each individual place of business of each health club shall obtain  
1607 a license from the Department of Consumer Protection prior to the sale  
1608 of any health club contract. Application for such license shall be made  
1609 on forms provided by the Commissioner of Consumer Protection and  
1610 said commissioner shall require as a condition to the issuance and  
1611 renewal of any license obtained under this chapter (1) that the applicant  
1612 provide for and maintain on the premises of the health club sanitary  
1613 facilities; (2) that the applicant [ on and after October 1, 2022,] (A) (i)  
1614 provide and maintain in a readily accessible location on the premises of  
1615 the health club at least one automatic external defibrillator, as defined  
1616 in section 19a-175, and (ii) make such location known to employees of  
1617 such health club, (B) ensure that at least one employee is on the premises  
1618 of such health club during staffed business hours who is trained in  
1619 cardiopulmonary resuscitation and the use of an automatic external  
1620 defibrillator in accordance with the standards set forth by the American  
1621 Red Cross or American Heart Association, (C) maintain and test the  
1622 automatic external defibrillator in accordance with the manufacturer's  
1623 guidelines, and (D) promptly notify a local emergency medical services  
1624 provider after each use of such automatic external defibrillator; (3) that  
1625 the application be accompanied by (A) a license or renewal fee of two  
1626 hundred fifty dollars, (B) a list of the equipment and each service that  
1627 the applicant intends to have available for use by buyers during the year  
1628 of operations following licensure or renewal, and (C) an electronic copy  
1629 of each health club contract that the applicant is currently using or  
1630 intends to use; and (4) compliance with the requirements of section 21a-  
1631 226, as amended by this act. Such licenses shall be renewed annually.

1632 (b) No health club shall (1) engage in any act or practice that is in  
1633 violation of or contrary to the provisions of this chapter or any  
1634 regulation adopted to carry out the provisions of this chapter, including  
1635 the use of contracts that do not conform to the requirements of this  
1636 chapter, or (2) engage in conduct of a character likely to mislead, deceive  
1637 or defraud the buyer, the public or the commissioner. The

1638 Commissioner of Consumer Protection may refuse to grant or renew a  
1639 license to, impose a civil penalty in an amount not to exceed one  
1640 thousand dollars per violation on or [may] suspend, place conditions on  
1641 or revoke the license of [,] any health club [which] that engages in any  
1642 conduct prohibited by this chapter.

1643 Sec. 32. Subsections (g) and (h) of section 21a-226 of the general  
1644 statutes are repealed and the following is substituted in lieu thereof  
1645 (*Effective October 1, 2025*):

1646 (g) After hearing, the commissioner shall issue an order requiring  
1647 payment from the guaranty fund of any sum the commissioner finds to  
1648 be payable upon such application. The total compensation payable from  
1649 the guaranty fund on the closing of any one health club location shall  
1650 not exceed [seventy-five thousand] one hundred twenty-five thousand  
1651 dollars.

1652 (h) If the commissioner pays any amount as a result of a claim against  
1653 a health club pursuant to an order under subsection (g) of this section,  
1654 the health club shall pay the amount due plus interest at the rate of ten  
1655 per cent per year. A health club shall not be eligible to receive a new or  
1656 renewed license until the health club has repaid such amount in full. [,  
1657 plus interest at a rate to be determined by the commissioner.] All funds  
1658 paid pursuant to this subsection shall be deposited in the guaranty fund.

1659 Sec. 33. Subsection (a) of section 21a-430 of the general statutes is  
1660 repealed and the following is substituted in lieu thereof (*Effective October*  
1661 *1, 2025*):

1662 (a) No person shall place or cause to be placed in a public place a  
1663 donation bin for the donation of clothing or other articles unless (1) such  
1664 person [has been granted permission] obtains advance written consent  
1665 from the owner of such public place, or such owner's duly authorized  
1666 agent, to place such donation bin, or cause such bin to be placed, in such  
1667 public place, [by the owner of such public place or by such owner's duly  
1668 authorized agent] and [unless] (2) such bin contains a notice, in block  
1669 letters at least two inches high, stating, [: (1) If] (A) if the donation is for

1670 a charitable purpose, [(A)] (i) the name of the nonprofit organization  
 1671 that will benefit from the donation, [and the percentage of the donated  
 1672 articles or of the proceeds from the sale of the donated articles that the  
 1673 nonprofit organization will receive from the owner of such bin, (B)] (ii)  
 1674 the name and contact information of the owner of such bin, and [(C)]  
 1675 (iii) that the public may contact the Department of Consumer Protection  
 1676 for further information, or [(2)] (B) if not intended for a charitable  
 1677 purpose, that such donation is not for a charitable purpose. Such notice  
 1678 shall be on the same side of the bin where the donation is likely to be  
 1679 made. As used in this section, "public place" means any area that is used  
 1680 or held out for use by the public, whether owned or operated by public  
 1681 or private interests, and "donation bin" means a large container  
 1682 commonly placed in a parking lot for the purpose of encouraging  
 1683 individuals to donate clothing or other items.

1684 Sec. 34. Section 21a-434 of the general statutes is repealed and the  
 1685 following is substituted in lieu thereof (*Effective from passage*):

1686 (a) For purposes of this section, (1) "at retail" includes any retail  
 1687 transaction conducted in person, excluding any transaction: (A) By  
 1688 telephone, mail or the Internet, (B) for parking at a parking lot or a  
 1689 parking garage, (C) at a wholesale club that sells consumer goods and  
 1690 services through a membership model, (D) at a retail store selling  
 1691 consumer goods exclusively through a membership model that requires  
 1692 payment by means of an affiliated mobile device application, (E) for the  
 1693 rental of consumer goods, services or accommodations for which  
 1694 posting of collateral or security is typically required, and (F) for  
 1695 consumer goods or services provided exclusively to employees and  
 1696 individuals other than customers who are authorized to be on the  
 1697 employer's premises, and (2) "cash" means legal tender.

1698 (b) [A] Except as provided in subsection (c) of this section, a person  
 1699 selling or offering for sale goods or services at retail in this state shall  
 1700 not: (1) Refuse to accept cash as a form of payment for such goods or  
 1701 services, (2) post signs stating that cash payment is not accepted, or (3)  
 1702 charge a customer paying cash a higher price than such customer would

1703 pay using any other form of payment.

1704 (c) A person selling or offering for sale goods or services at retail in  
1705 this state shall be deemed to have satisfied the requirements established  
1706 in subsection (b) of this section if the person provides a device to  
1707 consumers that converts cash into a prepaid card, and:

1708 (1) Such person and such person's device vendor do not, directly or  
1709 indirectly:

1710 (A) Require payment of any fee for initial receipt of such prepaid  
1711 card;

1712 (B) Charge any fee to use such prepaid card, including, but not  
1713 limited to, (i) a fee charged to (I) check the balance of such prepaid card,  
1714 or (II) deposit additional cash on such prepaid card, or (ii) any recurring  
1715 fee;

1716 (C) Require payment of a minimum deposit for such prepaid card in  
1717 an amount that is greater than one dollar;

1718 (D) Establish an expiration date for such prepaid card or otherwise  
1719 subject such prepaid card to an expiration date;

1720 (E) Limit the number of transactions that may be completed by using  
1721 such prepaid card; or

1722 (F) Require a consumer to provide any personally identifiable  
1723 information, including, but not limited to, a telephone number,  
1724 electronic mail address or Social Security number, to receive or use such  
1725 prepaid card;

1726 (2) Such device shall, upon request, provide a printed receipt to a  
1727 consumer indicating the amount of cash the consumer has deposited  
1728 onto such prepaid card; and

1729 (3) In the event such device malfunctions, the retail store where such  
1730 device is located shall:

1731     (A) Accept payment in cash from consumers until such device is  
1732     restored and satisfies the requirements established in this subsection;  
1733     and

1734     (B) Post a sign in a conspicuous location on or immediately adjacent  
1735     to such device stating that such retail store is required by law to accept  
1736     cash if such device malfunctions.

1737     [(c)] (d) The Commissioner of Consumer Protection may adopt  
1738     regulations, in accordance with chapter 54, to implement the provisions  
1739     of this section.

1740     Sec. 35. Section 42-134a of the general statutes is repealed and the  
1741     following is substituted in lieu thereof (*Effective July 1, 2025*):

1742     As used in this chapter:

1743     [(a)] (1) "Home solicitation sale" means a sale, lease, or rental of  
1744     consumer goods or services, whether under single or multiple contracts,  
1745     in which the seller or his representative personally solicits the sale,  
1746     including those in response to or following an invitation by the buyer,  
1747     and the buyer's agreement or offer to purchase is made at a place other  
1748     than the place of business of the seller. The term "home solicitation sale"  
1749     does not include a transaction: [(1)] (A) Made pursuant to prior  
1750     negotiations in the course of a visit by the buyer to a retail business  
1751     establishment having a fixed, permanent location where goods are  
1752     exhibited or the services are offered for sale on a continuing basis; [(2)]  
1753     (B) in which the buyer has initiated the contact and the goods or services  
1754     are needed to meet a bona fide immediate personal emergency of the  
1755     buyer, and the buyer furnishes the seller with a separate dated and  
1756     signed personal statement in the buyer's handwriting describing the  
1757     situation requiring immediate remedy and expressly acknowledging  
1758     and waiving the right to cancel the sale within three business days; [(3)]  
1759     (C) conducted and consummated entirely by mail or telephone and  
1760     without any other contact between the buyer and the seller or its  
1761     representative prior to delivery of the goods or performance of the  
1762     services; [(4)] (D) in which the buyer has initiated the contact and

1763 specifically requested the seller to visit his home for the purpose of  
1764 repairing or performing maintenance upon the buyer's personal  
1765 property. If in the course of such a visit, the seller sells the buyer the  
1766 right to receive additional services or goods other than replacement  
1767 parts necessarily used in performing the maintenance or in making the  
1768 repairs, the sale of those additional goods or services shall not come  
1769 within this exclusion; [(5)] (E) pertaining to the sale or rental of real  
1770 property, to the sale of insurance, to the sale of newspapers or to the sale  
1771 of securities or commodities by a broker-dealer registered with the  
1772 securities and exchange commission; [(6)] (F) made pursuant to a home  
1773 party plan sales and demonstration; or [(7)] (G) in the case of consumer  
1774 goods, other than magazine sales or subscriptions, where the purchase  
1775 price, whether under single or multiple contracts, does not exceed  
1776 twenty-five dollars.

1777 [(b)] (2) "Consumer goods or services" means goods or services  
1778 purchased, leased, or rented primarily for personal, family, or  
1779 household purposes, including courses of instruction or training  
1780 regardless of the purpose for which they are taken.

1781 [(c)] (3) "Seller" means any person, partnership, corporation, limited  
1782 liability company or association engaged in home solicitation sales of  
1783 consumer goods or services.

1784 [(d)] (4) "Place of business" means the main or permanent branch  
1785 office or local address of a seller.

1786 [(e)] (5) "Purchase price" means the total price paid or to be paid for  
1787 the consumer goods or services, including all interest and service  
1788 charges.

1789 [(f)] (6) "Business day" means any calendar day except Saturday,  
1790 Sunday or any [of the following business holidays: New Year's Day,  
1791 Washington's Birthday, Memorial Day, Independence Day, Labor Day,  
1792 Columbus Day, Veterans Day, Thanksgiving Day and Christmas Day]  
1793 legal holiday designated, appointed or recommended under section 1-  
1794 4.



1795       Sec. 36. Subsection (a) of section 36a-671b of the general statutes is  
1796 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
1797 *2025*):

1798       (a) A debt negotiator shall provide to each debtor a contract that shall  
1799 include a complete, detailed list of services to be performed, the costs of  
1800 such services and the results to be achieved. Each debt negotiation  
1801 service contract shall contain (1) a statement certifying that the person  
1802 offering debt negotiation services has reviewed the consumer's debt,  
1803 and (2) an individualized evaluation of the likelihood that the proposed  
1804 debt negotiation services would reduce the consumer's debt or debt  
1805 service or, if appropriate, prevent the consumer's residential home from  
1806 being foreclosed. Each contract shall allow the consumer to cancel or  
1807 rescind such contract within three business days after the date on which  
1808 the consumer signed the contract. Such contract shall contain a clear and  
1809 conspicuous caption that shall read, "Debtor's three-day right to cancel",  
1810 along with the following statement: "If you wish to cancel this contract,  
1811 you may cancel by mailing a written notice by certified or registered  
1812 mail to the address specified below. The notice shall state that you do  
1813 not wish to be bound by this contract and must be delivered or mailed  
1814 before midnight of the third business day after you sign this contract."  
1815 As used in this section, "business day" [has the same meaning as  
1816 provided in section 42-134a] means any calendar day except Sunday or  
1817 any of the following business holidays: New Year's Day, Washington's  
1818 Birthday, Memorial Day, Independence Day, Labor Day, Columbus  
1819 Day, Veterans Day, Thanksgiving Day and Christmas Day.

1820       Sec. 37. Subdivision (4) of section 42-481 of the general statutes is  
1821 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
1822 *2025*):

1823       (4) "Sales representative" means a person who: (A) Establishes a  
1824 business relationship with a principal to solicit orders for products or  
1825 services, and (B) is compensated in whole, or in part, by commission.  
1826 "Sales representative" does not include an employee or a person who  
1827 places orders or purchases on the person's own account or for resale or

1828 a seller, as defined in [subsection (c) of] section 42-134a, as amended by  
1829 this act; and

1830 Sec. 38. Section 42-135a of the general statutes is repealed and the  
1831 following is substituted in lieu thereof (*Effective July 1, 2025*):

1832 No agreement in a home solicitation sale shall be effective against the  
1833 buyer if [it] the agreement is not signed and dated by the buyer or if the  
1834 seller shall:

1835 (1) Fail to furnish the buyer with a fully completed receipt or copy of  
1836 all contracts and documents pertaining to such sale at the time of its  
1837 execution, which contract shall be in the same language as that  
1838 principally used in the oral sales presentation and which shall show the  
1839 date of the transaction and shall contain the name and address of the  
1840 seller, and in immediate proximity to the space reserved in the contract  
1841 for the signature of the buyer, or on the front page of the receipt if a  
1842 contract is not used, and in boldface type of a minimum size of [ten]  
1843 twelve points, a statement in substantially the following form:

1844 YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY  
1845 TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER  
1846 THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE  
1847 OF CANCELLATION FORM FOR AN EXPLANATION OF THIS  
1848 RIGHT.

1849 (2) Fail to furnish each buyer, at the time such buyer signs the home  
1850 solicitation sales contract or otherwise agrees to buy consumer goods or  
1851 services from the seller, a [completed] form completed by the seller in  
1852 duplicate, captioned "NOTICE OF CANCELLATION", which shall be  
1853 attached to the contract or receipt and easily detachable, and which shall  
1854 contain in [ten-point] twelve-point boldface type the following  
1855 information and statements in the same language as that used in the  
1856 contract:

1857 [NOTICE OF CANCELLATION

1858 .... (Date of Transaction)

1859 YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY  
1860 PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS  
1861 FROM THE ABOVE DATE.

1862 IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS  
1863 MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY  
1864 NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE  
1865 RETURNED WITHIN TEN BUSINESS DAYS FOLLOWING RECEIPT  
1866 BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY  
1867 SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL  
1868 BE CANCELLED.

1869 IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE  
1870 SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD  
1871 CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO  
1872 YOU UNDER THIS CONTRACT OR SALE; OR YOU MAY, IF YOU  
1873 WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER  
1874 REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE  
1875 SELLER'S EXPENSE AND RISK.

1876 IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER  
1877 AND THE SELLER DOES NOT PICK THEM UP WITHIN TWENTY  
1878 DAYS OF THE DATE OF CANCELLATION, YOU MAY RETAIN OR  
1879 DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION.  
1880 IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER,  
1881 OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND  
1882 FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE  
1883 OF ALL OBLIGATIONS UNDER THE CONTRACT.

1884 TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED  
1885 AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY  
1886 OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO .... (Name of  
1887 Seller) AT .... (Address of Seller's Place of Business) NOT LATER THAN  
1888 MIDNIGHT OF .... (Date)

1889 I HEREBY CANCEL THIS TRANSACTION.

1890 .... (Date)

1891 .... (Buyer's Signature)]

1892 "NOTICE OF CANCELLATION

1893 Seller: (Seller's name inserted by seller)

1894 Date of Transaction: (Date of transaction inserted by seller)

1895 You have the right to cancel this contract or sale by following the  
1896 instructions in this notice. Your deadline is midnight on (date of the  
1897 third business day after the date of the transaction, as inserted in  
1898 boldface type by seller) to cancel. You have until this deadline to sign,  
1899 date, and send this notice of cancellation to the Seller by email, fax, or  
1900 mail to the contact information listed below.

1901 (Instructions for seller: To determine the third business day, start  
1902 counting on the day following the day when the transaction took place  
1903 and do not count Saturdays, Sundays, or days designated as legal  
1904 holidays in Connecticut.)

1905 There is no penalty if you cancel. You do not have any legal  
1906 obligations under the contract if you cancel. If you cancel, the seller must  
1907 return to you any payments made by you, any property you traded in,  
1908 and any negotiable instrument executed by you, such as a personal  
1909 check, money order or promissory note. The seller has ten days after it  
1910 receives your cancellation notice to return those items to you. Any  
1911 security interest arising out of the transaction will be cancelled, such as  
1912 a legal claim or a lien on your property.

1913 If you cancel, you must make available to the seller any goods  
1914 delivered to you under this contract or sale. The goods must be in  
1915 substantially as good condition as when you received them. The seller  
1916 can pick them up from your residence. If you make the goods available  
1917 to the seller and the seller does not pick them up, after twenty calendar

1918 days have passed since you sent this notice to the seller, you may keep  
1919 or dispose of the goods. If you do not make the goods available to the  
1920 seller, you will still have to fulfill your contractual obligations.

1921 The seller may also tell you how to return the goods to the seller at  
1922 the seller's own expense and risk, such as by mailing them to the seller.  
1923 You do not have to agree to return the goods to the seller yourself, but  
1924 if you agree to do so but fail to send the goods to the seller, you will still  
1925 have to fulfill your contractual obligations.

1926 To cancel this contract or sale, you must sign and date this notice, and  
1927 send it either by email, by fax, or by regular mail to:

1928 (Seller's name inserted by seller)

1929 Email: (Seller's business electronic mail address inserted by seller)

1930 OR

1931 Fax: (Seller's fax number inserted by seller)

1932 OR

1933 Regular mail: (Address of seller's place of business inserted by seller)

1934 I hereby cancel this transaction.

1935 Dated:

1936 Signed:"

1937 (3) Fail, before furnishing copies of the "Notice of Cancellation" to the  
1938 buyer, to complete both copies by entering the name of the seller, the  
1939 address of the seller's place of business, the date of the transaction, the  
1940 seller's business electronic mail address, if any, and the date, not earlier  
1941 than the third business day [following] after the date of the transaction,  
1942 by which the buyer may give notice of cancellation.

1943 (4) Include in any home solicitation sale contract or receipt any

1944 confession of judgment or any waiver of any of the rights to which the  
1945 buyer is entitled under this chapter, including specifically such buyer's  
1946 right to cancel the sale in accordance with the provisions of this section.

1947 (5) Fail to inform each buyer, orally, at the time such buyer signs the  
1948 contract or purchases the goods or services, of such buyer's right to  
1949 cancel.

1950 (6) Misrepresent in any manner the buyer's right to cancel.

1951 (7) Fail or refuse to honor any valid notice of cancellation by a buyer  
1952 and within ten business days after the receipt of such notice, to (A)  
1953 refund all payments made under the contract or sale; (B) return any  
1954 goods or property traded in, in substantially as good condition as when  
1955 received by the seller; (C) cancel and return any negotiable instrument  
1956 executed by the buyer in connection with the contract or sale and take  
1957 any action necessary or appropriate to terminate promptly any security  
1958 interest created in the transaction; and (D) cancel and return any  
1959 contract executed by the buyer in connection with the transaction.

1960 (8) Negotiate, transfer, sell, or assign any note or other evidence of  
1961 indebtedness to a finance company or other third party prior to  
1962 midnight of the fifth business day following the date the contract was  
1963 signed or the goods or services purchased.

1964 (9) Fail, within ten business days of receipt of the buyer's notice of  
1965 cancellation, to notify such buyer whether the seller intends to repossess  
1966 or to abandon any shipped or delivered goods.

1967 (10) Fail, when providing a digital copy of the agreement by  
1968 electronic mail or any other electronic delivery method, to include the  
1969 following statement, immediately adjacent to the body of the message,  
1970 in at least twelve-point type or, if the body of the message is in larger  
1971 size type, the same size type as the body of the message:

1972 PLEASE REVIEW IMPORTANT INFORMATION ABOUT YOUR  
1973 RIGHT TO CANCEL THIS AGREEMENT IN THE "NOTICE OF

1974 CANCELLATION" BEING PROVIDED TO YOU.

1975       Sec. 39. Subsection (g) of section 42-179 of the general statutes is  
1976 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
1977 *2025*):

1978       (g) (1) No motor vehicle which is returned to any person pursuant to  
1979 any provision of this chapter or in settlement of any dispute related to  
1980 any complaint made under the provisions of this chapter and which  
1981 requires replacement or refund shall be resold, transferred or leased in  
1982 the state without clear and conspicuous written disclosure of the fact  
1983 that such motor vehicle was so returned prior to resale or lease. Such  
1984 disclosure shall be affixed to the motor vehicle and shall be included in  
1985 any contract for sale or lease. The Commissioner of Motor Vehicles shall,  
1986 by regulations adopted in accordance with the provisions of chapter 54,  
1987 prescribe the form and content of any such disclosure statement and  
1988 establish provisions by which the commissioner may remove such  
1989 written disclosure after such time as the commissioner may determine  
1990 that such motor vehicle is no longer defective.

1991       (2) For any motor vehicle subject to a complaint made under the  
1992 provisions of this chapter, if a manufacturer accepts the return of a  
1993 motor vehicle or compensates any person who accepts the return of a  
1994 motor vehicle, whether the return is pursuant to an arbitration award or  
1995 settlement, such manufacturer shall stamp the words  
1996 "MANUFACTURER BUYBACK-LEMON" clearly and conspicuously  
1997 on the face of the original title in letters at least one-quarter inch high  
1998 and, not later than thirty days after receipt of the title, shall submit a  
1999 copy of the stamped title to the Department of Motor Vehicles and  
2000 electronically remit evidence of such submission to the Department of  
2001 Consumer Protection within such thirty-day period. The Department of  
2002 Motor Vehicles shall maintain a listing of such buyback vehicles and in  
2003 the case of any request for a title for a buyback vehicle, shall cause the  
2004 words "MANUFACTURER BUYBACK-LEMON" to appear clearly and  
2005 conspicuously on the face of the new title in letters which are at least  
2006 one-quarter inch high. Any person who applies for a title shall disclose

2007 to the department the fact that such vehicle was returned as set forth in  
2008 this subsection.

2009 (3) If a manufacturer accepts the return of a motor vehicle from a  
2010 consumer due to a nonconformity or defect, in exchange for a refund or  
2011 a replacement vehicle, whether as a result of an administrative or  
2012 judicial determination, an arbitration proceeding or a voluntary  
2013 settlement, the manufacturer shall notify the Department of Motor  
2014 Vehicles and shall provide the department with all relevant information,  
2015 including the year, make, model, vehicle identification number and  
2016 prior title number of the vehicle. Such manufacturer shall stamp the  
2017 words "MANUFACTURER BUYBACK-LEMON" clearly and  
2018 conspicuously on the face of the original title in letters at least one-  
2019 quarter-inch high, and, not later than thirty days after receipt of the title,  
2020 shall submit a copy of the stamped title to the Department of Motor  
2021 Vehicles and remit evidence of such submission to the Department of  
2022 Consumer Protection, in a form and manner prescribed by the  
2023 Commissioner of Consumer Protection, within such thirty-day period.  
2024 The Commissioner of Motor Vehicles shall adopt regulations in  
2025 accordance with chapter 54 specifying the format and time period in  
2026 which such information shall be provided and the nature of any  
2027 additional information which the commissioner may require.

2028 (4) The provisions of this subsection shall apply to motor vehicles  
2029 originally returned in another state from a consumer due to a  
2030 nonconformity or defect in exchange for a refund or replacement vehicle  
2031 and which a lessor or transferor with actual knowledge subsequently  
2032 sells, transfers or leases in this state.

2033 (5) If a manufacturer fails to stamp, submit and remit evidence of  
2034 submission of a title as required by this subsection within thirty days of  
2035 receipt of the title, the Department of Consumer Protection may impose  
2036 a fine not to exceed ten thousand dollars on the manufacturer. Any such  
2037 fine shall be deposited into the new automobile warranties account  
2038 established pursuant to section 42-190. A manufacturer that is aggrieved  
2039 by a fine imposed pursuant to this subsection may, within ten days of



2040 receipt of written notice of such fine from the department, request, in  
2041 writing, a hearing. The department shall, upon the receipt of all  
2042 documentation necessary to evaluate the request, determine whether  
2043 circumstances beyond the manufacturer's control prevented  
2044 performance, and may conduct a hearing pursuant to chapter 54, if  
2045 appropriate.

2046 Sec. 40. Section 42-158ff of the general statutes is repealed and the  
2047 following is substituted in lieu thereof (*Effective October 1, 2025*):

2048 (a) For the purposes of this section:

2049 (1) "Automatic renewal provision" means any provision that is  
2050 included in a consumer agreement under which a business that is a  
2051 party to such agreement may renew such agreement without any action  
2052 on the part of a consumer who is a party to such agreement;

2053 (2) "Business" means any individual or sole proprietorship,  
2054 partnership, firm, corporation, trust, limited liability company, limited  
2055 liability partnership, joint stock company, joint venture, association or  
2056 other legal entity through which commerce for profit or not for profit is  
2057 conducted;

2058 (3) "Clearly and conspicuously disclose" means (A) for a disclosure  
2059 made electronically or in writing, to make such disclosure (i) in a  
2060 manner that may be retained by the consumer, and (ii) in text that is (I)  
2061 larger than the size of any surrounding text, or (II) the same size as the  
2062 surrounding text but in a typeface, font or color that contrasts with such  
2063 surrounding text or is set off from such surrounding text by symbols or  
2064 other marks that draw the consumer's attention to such disclosure, and  
2065 (B) for a disclosure made verbally or telephonically, to make such  
2066 disclosure in a volume and cadence that is readily audible to, and  
2067 understandable by, the consumer;

2068 ~~[(3)]~~ (4) "Consumer" means any individual who is a resident of this  
2069 state and a prospective recipient of consumer goods or consumer  
2070 services;

2071        [(4)] (5) "Consumer agreement" means any verbal, telephonic, written  
2072 or electronic agreement, initially entered into or amended on or after  
2073 October 1, 2023, between a business and a consumer under which a  
2074 business agrees to provide consumer goods or consumer services to a  
2075 consumer. "Consumer agreement" does not include any such agreement  
2076 (A) concerning any service provided by a business or its affiliate where  
2077 either the business or its affiliate is doing business pursuant to (i) a  
2078 franchise issued by a political subdivision of the state, or (ii) a license,  
2079 franchise, certificate or other authorization issued by the Public Utilities  
2080 Regulatory Authority, (B) concerning any service provided by a  
2081 business or its affiliate where either the business or its affiliate is  
2082 regulated by the Public Utilities Regulatory Authority, the Federal  
2083 Communications Commission or the Federal Energy Regulatory  
2084 Commission, (C) with any entity regulated by the Insurance  
2085 Department or an affiliate of such entity, (D) with any bank, out-of-state  
2086 bank, bank holding company, Connecticut credit union, federal credit  
2087 union or out-of-state credit union, as said terms are defined in section  
2088 36a-2, or any subsidiary thereof, or (E) concerning any global or national  
2089 service largely or predominately consisting of audiovisual content;

2090        [(5)] (6) "Consumer good" means any article that is purchased, leased,  
2091 exchanged or received primarily for personal, family or household  
2092 purposes;

2093        [(6)] (7) "Consumer service" means any service that is purchased,  
2094 leased, exchanged or received primarily for personal, family or  
2095 household purposes; and

2096        [(7)] (8) "Continuous services provision" means any provision that is  
2097 included in a consumer agreement under which a business that is a  
2098 party to such agreement may continue to provide consumer services to  
2099 a consumer who is a party to such agreement until the consumer takes  
2100 action to prevent or terminate such business's provision of such  
2101 consumer services under such agreement.

2102        (b) (1) No business shall enter into, or offer to enter into, a consumer

2103 agreement with a consumer if such agreement includes an automatic  
2104 renewal provision or a continuous services provision, unless:

2105 (A) Such business establishes and maintains a toll-free telephone  
2106 number, an electronic mail address or postal address, or the online  
2107 means required under subsection (d) of this section, which the consumer  
2108 may use to prevent automatic renewal or prevent or terminate  
2109 continuous consumer services;

2110 (B) Where such consumer agreement contains an automatic renewal  
2111 provision, such business clearly and conspicuously discloses to the  
2112 consumer, [electronically, verbally, telephonically or in writing in the  
2113 manner specified in subdivision (2) of this subsection and] before such  
2114 automatic renewal, (i) that the business will automatically renew such  
2115 agreement until such consumer takes action to prevent such automatic  
2116 renewal, (ii) a description of the actions such consumer is required to  
2117 take to prevent any automatic renewal of such agreement and, if  
2118 disclosed electronically, a link or other electronic means such consumer  
2119 may use to take such actions as described in subsection (d) of this  
2120 section, (iii) all recurring charges that will be charged to the consumer's  
2121 credit card, debit card or third-party payment account for any automatic  
2122 renewal of such agreement and, if the amount of such charges is subject  
2123 to change, the amount of such change if known by such business, (iv)  
2124 the length of any automatic renewal term for such agreement unless the  
2125 consumer selects the length of such term, (v) any additional provisions  
2126 concerning such renewal term, (vi) any minimum purchase obligation,  
2127 and (vii) contact information for such business;

2128 (C) Where such consumer agreement contains a continuous services  
2129 provision, such business clearly and conspicuously discloses to the  
2130 consumer, [electronically, verbally, telephonically or in writing in the  
2131 manner specified in subdivision (2) of this subsection and] before such  
2132 consumer enters into such agreement, (i) that the business will provide  
2133 continuous consumer services under such agreement until such  
2134 consumer takes action to prevent or terminate such continuous  
2135 consumer services, (ii) a description of the actions such consumer is

2136 required to take to prevent or terminate such continuous consumer  
2137 services, (iii) all recurring charges that will be charged to the consumer's  
2138 credit card, debit card or third-party payment account for such  
2139 continuous consumer services and, if the amount of such charges is  
2140 subject to change, the amount of such change if known by such business,  
2141 (iv) the duration of such continuous consumer services, (v) any  
2142 additional provisions concerning such continuous consumer services,  
2143 (vi) any minimum purchase obligation, and (vii) contact information for  
2144 such business;

2145 (D) If such business intends to make any material change in the terms  
2146 of such automatic renewal provision or continuous services provision,  
2147 such business clearly and conspicuously discloses to the consumer,  
2148 [electronically, verbally, telephonically or in writing in the manner  
2149 specified in subdivision (2) of this subsection and] before such business  
2150 makes such material change, the material change and a description of  
2151 the actions such consumer is required to take to cancel such automatic  
2152 renewal or terminate such continuous consumer services;

2153 (E) If such consumer agreement includes a free gift or trial period,  
2154 such business clearly and conspicuously discloses to the consumer,  
2155 [electronically, verbally, telephonically or in writing in the manner  
2156 specified in subdivision (2) of this subsection] before such consumer  
2157 enters into such agreement, (i) the price that such consumer will be  
2158 charged following expiration of such period, and (ii) any manner in  
2159 which the pricing for such agreement will change following expiration  
2160 of such period; and

2161 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision,  
2162 if such consumer agreement is offered electronically or telephonically  
2163 and includes a free gift or trial period, or a discounted or promotional  
2164 price period, such business clearly and conspicuously discloses to the  
2165 consumer, [electronically or telephonically in the manner specified in  
2166 subdivision (2) of this subsection and] not later than the time specified  
2167 in subparagraph (F)(ii) of this subdivision, (I) that such business will  
2168 automatically renew, or provide continuous consumer services under,

2169 such agreement until such consumer takes action to prevent such  
2170 automatic renewal or prevent or terminate such continuous consumer  
2171 services, (II) the duration of such automatic renewal term or continuous  
2172 consumer services, (III) any additional provisions concerning such  
2173 renewal term or continuous consumer services, (IV) a description of the  
2174 actions such consumer is required to take to prevent such automatic  
2175 renewal or prevent or terminate such continuous consumer services,  
2176 and (V) if such agreement is offered electronically, a prominently  
2177 displayed direct link or button, or an electronic mail message, required  
2178 under subsection (d) of this section.

2179 (ii) Except as provided in subparagraph (F)(iii) of this subdivision, if  
2180 such business is required to make a disclosure pursuant to  
2181 subparagraph (F)(i) of this subdivision, such business [makes such  
2182 disclosure] clearly and conspicuously discloses (I) where the free gift or  
2183 trial period, or discounted or promotional price period, is at least thirty-  
2184 two days in duration, at least twenty-one days after such period  
2185 commences and not earlier than three days before such period expires,  
2186 or (II) where the free gift or trial period, or discounted or promotional  
2187 price period, is at least one year in duration, at least fifteen days but not  
2188 more than forty-five days before such period expires.

2189 (iii) Such business shall not be required to make the disclosure  
2190 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such  
2191 business has not collected, or does not maintain, the consumer's  
2192 electronic mail address or telephone number, as applicable, and is  
2193 unable to make such disclosure to such consumer by other electronic  
2194 means. For the purposes of subparagraphs (E) and (F) of this  
2195 subdivision, "free gift" does not include a free promotional item or gift  
2196 that a business gives to a consumer if such item or gift differs from the  
2197 consumer goods or consumer services that are the subject of the  
2198 consumer agreement between the business and the consumer.

2199 (2) Each business that is required to make any disclosure under  
2200 subdivision (1) of this subsection shall:

2201 (A) If the consumer agreement is offered, or entered into,  
2202 electronically or in writing, make such disclosure (i) [in a manner that  
2203 may be retained by the consumer, and (ii) in text that is (I) larger than  
2204 the size of any surrounding text, or (II) the same size as the surrounding  
2205 text but in a typeface, font or color that contrasts with such surrounding  
2206 text or is set off from such surrounding text by symbols or other marks  
2207 that draw the consumer's attention to such disclosure] clearly and  
2208 conspicuously, and (ii) electronically or in writing; or

2209 (B) If the consumer agreement is offered, or entered into, verbally or  
2210 telephonically, make such disclosure [in a volume and cadence that is  
2211 readily audible to, and understandable by, the consumer] (i) clearly and  
2212 conspicuously, and (ii) verbally or telephonically.

2213 (c) No business that enters into, or offers to enter into, a consumer  
2214 agreement that includes an automatic renewal provision or a  
2215 continuous services provision shall charge the consumer's credit card,  
2216 debit card or third-party payment account for any automatic renewal or  
2217 continuous consumer services, regardless of whether such renewal or  
2218 continuous consumer services are offered or provided at a promotional  
2219 or discounted price, unless such business has obtained such consumer's  
2220 affirmative consent to such renewal or continuous consumer services.  
2221 In considering whether a business has obtained affirmative consent in  
2222 accordance with the provisions of this subsection, a state agency or court  
2223 of competent jurisdiction shall consider, without limitation, whether the  
2224 business has produced a record of such affirmative consent obtained in  
2225 accordance with the provisions of sections 52-570d and 53a-189.

2226 (d) (1) Each business that enters into a consumer agreement online  
2227 shall, if such agreement includes an automatic renewal provision or  
2228 continuous services provision, allow the consumer to take any action  
2229 necessary to prevent such automatic renewal or prevent or terminate  
2230 such continuous consumer services online and without requiring such  
2231 consumer to take any offline action to prevent such automatic renewal  
2232 or prevent or terminate such continuous consumer services. No  
2233 business that is subject to the provisions of this subdivision shall take

2234 any action to obstruct or delay a consumer's efforts to prevent automatic  
2235 renewal of, or prevent or terminate provision of continuous consumer  
2236 services under, a consumer agreement pursuant to this subdivision.  
2237 Each business that is subject to the provisions of this subdivision shall  
2238 enable a consumer to prevent automatic renewal of, or prevent or  
2239 terminate provision of continuous consumer services under, a consumer  
2240 agreement pursuant to this subdivision by way of:

2241 (A) A prominently displayed direct link or button, which may be  
2242 located within the consumer's (i) account or profile, or (ii) device or user  
2243 settings; or

2244 (B) An electronic mail message from the business to the consumer,  
2245 which is immediately accessible by the consumer and to which the  
2246 consumer may reply without obtaining any additional information.

2247 (2) Notwithstanding subdivision (1) of this subsection, a business  
2248 may require a consumer who maintains an account with the business to  
2249 enter the consumer's account information, or otherwise authenticate  
2250 such consumer's identity, online before such consumer may take any  
2251 action to prevent automatic renewal of, or prevent or terminate  
2252 provision of continuous consumer services under, a consumer  
2253 agreement pursuant to subdivision (1) of this subsection. No consumer  
2254 who is unwilling or unable to enter the consumer's account information,  
2255 or otherwise authenticate such consumer's identity, online under this  
2256 subdivision shall be precluded from authenticating such consumer's  
2257 identity, or taking action to prevent such automatic renewal or prevent  
2258 or terminate provision of continuous consumer services, offline by any  
2259 other method set forth in subparagraph (A) of subdivision (1) of  
2260 subsection (b) of this section.

2261 (e) Nothing in this section shall be construed to create a private right  
2262 of action.

2263 Sec. 41. (NEW) (*Effective July 1, 2025*) (a) As used in this section,  
2264 "motor vehicle" has the same meaning as provided in section 42-179 of  
2265 the general statutes, as amended by this act.

2266 (b) Unless otherwise prohibited by law, each person, firm or  
2267 corporation licensed under section 14-52 of the general statutes and  
2268 engaged in the sale or lease of any motor vehicle shall clearly and  
2269 conspicuously disclose, on a side window of such motor vehicle, in a  
2270 size, typeface and form prescribed by the Commissioner of Motor  
2271 Vehicles, and in each written advertisement for sale or lease of such  
2272 motor vehicle where the price for such motor vehicle is displayed, each  
2273 fee, charge or cost that (1) a person is required to pay in order to  
2274 purchase, lease or otherwise receive such motor vehicle, and (2) is  
2275 associated with any add-on or service, including, but not limited to, (A)  
2276 any maintenance or service contract with the licensee, (B) any vehicle  
2277 identification number etching or marking as set forth in section 14-99h  
2278 of the general statutes, or (C) any door guard, mud flap, window visor  
2279 or floor mat.

2280 (c) If any fee, charge or cost associated with any add-on or service  
2281 described in subsection (b) of this section is not required by law, the  
2282 licensee shall clearly and conspicuously disclose such fee, charge or cost  
2283 (1) (A) on the retail lease order for the motor vehicle pursuant to  
2284 subdivision (2) of section 42 of this act, or (B) on the retail purchase order  
2285 for the motor vehicle pursuant to subparagraph (B) of subdivision (2) of  
2286 subsection (a) of section 14-62 of the general statutes, as amended by this  
2287 act, and (2) on a side window of such motor vehicle in a size, typeface  
2288 and form prescribed by the Commissioner of Motor Vehicles.

2289 (d) Notwithstanding the provisions of subsections (b) and (c) of this  
2290 section, no person, firm or corporation who is licensed under section 14-  
2291 52 of the general statutes and engaged in the sale or lease of any motor  
2292 vehicle shall be required to make the disclosures required under said  
2293 subsections on a side window of such motor vehicle if such licensee does  
2294 not have possession of such motor vehicle in this state at the time such  
2295 motor vehicle is sold or leased.

2296 Sec. 42. (NEW) (*Effective July 1, 2025*) Each lease of a motor vehicle, as  
2297 defined in section 42-179 of the general statutes, as amended by this act,  
2298 shall be evidenced by an order that is properly signed by both the lessee



2299 and lessor, a copy of which shall be furnished to the lessee when  
2300 executed, and prominently displays (1) in a size, typeface and form  
2301 approved by the Commissioner of Motor Vehicles, (A) a list disclosing  
2302 each fee, charge or cost associated with any optional add-on or optional  
2303 service that the lessee has agreed to purchase from the lessor, and (B) a  
2304 clear and conspicuous disclosure that each fee, charge or cost listed  
2305 pursuant to subparagraph (A) of this subdivision is optional and not  
2306 required by law, and (2) each fee, charge or cost required under  
2307 subsection (c) of section 41 of this act in accordance with the provisions  
2308 of said subsection.

2309 Sec. 43. Subsection (a) of section 14-62 of the general statutes is  
2310 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
2311 *2025*):

2312 (a) (1) Each sale shall be evidenced by an order properly signed by  
2313 both the buyer and seller, a copy of which shall be furnished to the buyer  
2314 when executed, and an invoice upon delivery of the motor vehicle, both  
2315 of which shall contain the following information: [(1)] (A) Make of  
2316 vehicle; [(2)] (B) year of model, whether sold as new or used, and on  
2317 invoice the identification number; [(3)] (C) deposit, and [(A)] (i) if the  
2318 deposit is not refundable, the words "No Refund of Deposit" shall  
2319 appear at this point, [and (B)] (ii) if the deposit is conditionally  
2320 refundable, the words "Conditional Refund of Deposit" shall appear at  
2321 this point, followed by a statement giving the conditions for refund, and  
2322 [(C)] (iii) if the deposit is unconditionally refundable, the words  
2323 "Unconditional Refund" shall appear at this point; [(4)] (D) cash selling  
2324 price; [(5)] (E) finance charges, and [(A)] (i) if these charges do not  
2325 include insurance, the words "No Insurance" shall appear at this point,  
2326 and [(B)] (ii) if these charges include insurance, a statement shall appear  
2327 at this point giving the exact type of coverage; [(6)] (F) allowance on  
2328 motor vehicle traded in, if any, and description of the same; [(7)] (G)  
2329 stamped or printed in a size equal to at least ten-point bold type on the  
2330 face of both order and invoice one of the following forms: [(A)] (i) "This  
2331 motor vehicle not guaranteed", or [(B)] (ii) "This motor vehicle is  
2332 guaranteed", followed by a statement as to the terms of such guarantee,

2333 which terms shall include the duration of the guarantee or the number  
 2334 of miles the guarantee shall remain in effect. Such statement shall not  
 2335 apply to household furnishings of any trailer; [(8)] (H) if the motor  
 2336 vehicle is new but has been subject to use by the seller or use in  
 2337 connection with his business as a dealer, the word "demonstrator" shall  
 2338 be clearly displayed on the face of both order and invoice; [(9)] (I) any  
 2339 dealer conveyance fee or processing fee and a statement that such fee is  
 2340 not payable to the state of Connecticut printed in at least ten-point bold  
 2341 type on the face of both order and invoice; and [(10)] (I) the dealer's legal  
 2342 name, address and license number. For the purposes of this subdivision,  
 2343 "dealer conveyance fee" or "processing fee" means a fee charged by a  
 2344 dealer to recover reasonable costs for processing all documentation and  
 2345 performing services related to the closing of a sale, including, but not  
 2346 limited to, the registration and transfer of ownership of the motor  
 2347 vehicle which is the subject of the sale.

2348 (2) Each order required under subdivision (1) of this subsection  
 2349 evidencing a sale of a motor vehicle shall (A) contain a separate section,  
 2350 prominently displayed in a size, typeface and form approved by the  
 2351 Commissioner of Motor Vehicles, (i) listing each fee, charge or cost  
 2352 associated with any optional add-on or optional service, and (ii) clearly  
 2353 and conspicuously disclosing that each such fee, charge or cost is  
 2354 optional and not required by law, and (B) display each fee, charge or  
 2355 cost as required under subsection (c) of section 41 of this act in  
 2356 accordance with the provisions of subsection (c) of section 41 of this act.

2357 Sec. 44. Sections 20-341s to 20-341bb, inclusive, of the general statutes  
 2358 are repealed. (Effective October 1, 2025)

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	20-289
Sec. 2	<i>from passage</i>	20-290
Sec. 3	<i>from passage</i>	20-292
Sec. 4	<i>from passage</i>	20-298
Sec. 5	<i>July 1, 2025</i>	20-314(c)

Sec. 6	<i>from passage</i>	20-324e
Sec. 7	<i>from passage</i>	20-333(b)
Sec. 8	<i>October 1, 2025</i>	20-341
Sec. 9	<i>July 1, 2025</i>	20-341gg(b)
Sec. 10	<i>from passage</i>	20-417a
Sec. 11	<i>from passage</i>	20-417i(d) to (n)
Sec. 12	<i>from passage</i>	20-450
Sec. 13	<i>from passage</i>	20-452
Sec. 14	<i>October 1, 2025</i>	20-457
Sec. 15	<i>from passage</i>	21-35b
Sec. 16	<i>from passage</i>	21-35c
Sec. 17	<i>from passage</i>	21-35d
Sec. 18	<i>from passage</i>	21-35e
Sec. 19	<i>from passage</i>	21-35f
Sec. 20	<i>July 1, 2025</i>	21-82(a) to (h)
Sec. 21	<i>July 1, 2025</i>	21-83c
Sec. 22	<i>July 1, 2025</i>	47a-14h(a)
Sec. 23	<i>from passage</i>	21a-9(c)
Sec. 24	<i>from passage</i>	21a-11(a)
Sec. 25	<i>from passage</i>	21a-38(a) and (b)
Sec. 26	<i>from passage</i>	21a-54
Sec. 27	<i>October 1, 2025</i>	21a-118(b)
Sec. 28	<i>from passage</i>	21a-152(c) and (d)
Sec. 29	<i>October 1, 2025</i>	21a-217
Sec. 30	<i>October 1, 2025</i>	21a-218(a)
Sec. 31	<i>October 1, 2025</i>	21a-223(a) and (b)
Sec. 32	<i>October 1, 2025</i>	21a-226(g) and (h)
Sec. 33	<i>October 1, 2025</i>	21a-430(a)
Sec. 34	<i>from passage</i>	21a-434
Sec. 35	<i>July 1, 2025</i>	42-134a
Sec. 36	<i>July 1, 2025</i>	36a-671b(a)
Sec. 37	<i>July 1, 2025</i>	42-481(4)
Sec. 38	<i>July 1, 2025</i>	42-135a
Sec. 39	<i>July 1, 2025</i>	42-179(g)
Sec. 40	<i>October 1, 2025</i>	42-158ff
Sec. 41	<i>July 1, 2025</i>	New section
Sec. 42	<i>July 1, 2025</i>	New section
Sec. 43	<i>July 1, 2025</i>	14-62(a)
Sec. 44	<i>October 1, 2025</i>	Repealer section

***JUD***      *Joint Favorable Subst.*