



General Assembly

**Substitute Bill No. 1437**

January Session, 2025



**AN ACT CONCERNING REQUESTS FOR HEALTH RECORDS AND  
THE FEES CHARGED FOR ACCESS TO SUCH RECORDS.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 31-294f of the general statutes is repealed and the  
2 following is substituted in lieu thereof (*Effective October 1, 2025*):

3 (a) An injured employee shall submit [himself] to an examination by  
4 a reputable practicing physician or surgeon, at any time while claiming  
5 or receiving compensation, upon the reasonable request of the employer  
6 or at the direction of the administrative law judge. The examination  
7 shall be performed to determine the nature of the injury and the  
8 incapacity resulting from the injury. The physician or surgeon shall be  
9 selected by the employer from an approved list of physicians and  
10 surgeons prepared by the chairperson of the Workers' Compensation  
11 Commission and shall be paid by the employer. At any examination  
12 requested by the employer or directed by the administrative law judge  
13 under this section, the injured employee shall be allowed to have in  
14 attendance any reputable practicing physician or surgeon that the  
15 employee obtains and [pays for himself] is paid for by the employee.  
16 The employee shall submit to all other physical examinations as  
17 required by this chapter. The refusal of an injured employee to submit  
18 [himself] to a reasonable examination under this section shall suspend  
19 [his] the employee's right to compensation during such refusal.

20 (b) All medical reports concerning any injury of an employee  
21 sustained in the course of [his] the employee's employment shall be  
22 furnished [within] not later than thirty days after the completion of the  
23 reports, at the same time and in the same manner, to the employer and  
24 the employee or [his] the employee's attorney.

25 (c) The administrative law judge may penalize a practicing physician,  
26 surgeon or a third-party vendor acting on behalf of such physician or  
27 surgeon if a medical report is not furnished within thirty days of the  
28 date of completion of the report. Penalties imposed by an administrative  
29 law judge may include (1) issuance of written notification to the  
30 practicing physician, surgeon or a third-party vendor acting on behalf  
31 of such physician or surgeon of noncompliance in furnishing a medical  
32 report, or (2) an order requiring a physician, surgeon or third-party  
33 vendor to appear at a hearing to explain the reasons for not furnishing  
34 the report in a timely fashion. If a practicing physician, surgeon or a  
35 third-party vendor acting on behalf of such physician or surgeon fails to  
36 appear for a hearing to explain the reasons for not furnishing the report  
37 in a timely fashion, then the administrative law judge may impose a fine  
38 not to exceed five hundred dollars payable to the claimant.

39 Sec. 2. Section 19a-25g of the general statutes is repealed and the  
40 following is substituted in lieu thereof (*Effective October 1, 2025*):

41 (a) Each institution, as defined in section 19a-490, except a facility  
42 operated by the Department of Mental Health and Addiction Services  
43 and the hospital and psychiatric residential treatment facility units of  
44 the Albert J. Solnit Children's Center, shall, upon receipt of a medical  
45 records request directed by the patient or the patient's representative,  
46 provide an electronic copy of such patient's medical records to another  
47 such institution (1) as soon as feasible, but not later than six days after  
48 such request is received by the institution, if such request is urgent, or  
49 (2) not later than seven business days after such request is received, if  
50 such request is not urgent. Notwithstanding any [other] provision of the  
51 general statutes, an institution providing an electronic copy of a  
52 patient's medical records pursuant to the provisions of this section shall

53 not be required to obtain specific written consent from such patient  
54 before providing such electronic copy.

55 (b) (1) Each institution, as defined in section 19a-490, except a facility  
56 operated by the Department of Mental Health and Addiction Services  
57 and the hospital and psychiatric residential treatment facility units of  
58 the Albert J. Solnit Children's Center, shall, upon receipt of a medical  
59 records request directed by the patient or the patient's representative,  
60 provide an electronic copy of such patient's medical records to the  
61 patient's attorney not later than twenty business days after such request  
62 is received. Notwithstanding any provision of the general statutes, an  
63 institution providing an electronic copy of a patient's medical records  
64 pursuant to the provisions of this subsection shall not be required to  
65 obtain specific written consent from such patient before providing such  
66 electronic copy.

67 (2) Nothing in this subsection shall relieve a patient or the patient's  
68 authorized representative, including the patient's attorney, from being  
69 responsible to pay reasonable charges for copies of records as set forth  
70 in section 19a-490b as may apply, provided the maximum charge for  
71 records provided to a patient, the patient's attorney or the patient's  
72 authorized representative shall be the greater of (A) the fees allowed  
73 pursuant to 45 CFR 164.524(c)(4), or (B) two hundred fifty dollars, plus  
74 the costs of postage, if necessary, and reasonable costs for imaging  
75 copies or materials described in subsection (a) of section 19a-490b.  
76 Payment for copies of records provided pursuant to this section is due  
77 after the receipt of such records by the patient, the patient's attorney or  
78 the patient's authorized representative.

79 [(b)] (c) The provisions of [subsection (a)] subsections (a) and (b) of  
80 this section shall not be construed to require an institution to provide  
81 records (1) in violation of the Health Insurance Portability and  
82 Accountability Act of 1996, P.L. 104-191, as amended from time to time,  
83 or 45 CFR 160.101 to 45 CFR 164.534, inclusive, as amended from time  
84 to time, (2) in response to a direct request from another health care  
85 provider, unless such provider can validate that such provider has a

86 health provider relationship with the patient whose records are being  
87 requested, or (3) in response to a third-party request.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2025</i>	31-294f
Sec. 2	<i>October 1, 2025</i>	19a-25g

**Statement of Legislative Commissioners:**  
The provisions of Section 1(c)(1) were restructured for clarity.

**JUD**      *Joint Favorable Subst.*