



General Assembly

January Session, 2025

Raised Bill No. 1487

LCO No. 5904



Referred to Committee on LABOR AND PUBLIC EMPLOYEES

Introduced by:
(LAB)

***AN ACT CONCERNING TRANSPORTATION NETWORK COMPANIES
AND THIRD-PARTY DELIVERY COMPANIES.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 13b-116 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2025*):

3 As used in this section and sections 13b-117 to 13b-120, inclusive, as
4 amended by this act, and section 4 of this act:

5 (1) "Transportation network company" means a company,
6 corporation, partnership, trust, association, sole proprietorship or
7 similar organization that operates in this state and uses a digital network
8 to connect transportation network company riders to transportation
9 network company drivers to provide prearranged rides.
10 "Transportation network company" does not include the holder of a
11 certificate of public convenience and necessity issued under the
12 provisions of section 13b-97 to operate a taxicab or the holder of a permit
13 issued under the provision of section 13b-103 to operate a motor vehicle
14 in livery service.

15 (2) "Transportation network company driver" or "driver" means an
16 individual [who is not an employee of a transportation network
17 company, but] who uses a transportation network company vehicle to
18 provide prearranged rides.

19 (3) "Transportation network company rider" or "rider" means an
20 individual or individuals who use a digital network to connect with a
21 transportation network company driver to receive a prearranged ride
22 between points chosen by the individual or individuals.

23 (4) "Potential transportation network company rider" or "potential
24 rider" means an individual or individuals who use a digital network to
25 request a prearranged ride but have not entered the transportation
26 network company vehicle.

27 (5) "Digital network" means any online-enabled application, web site
28 or system offered or utilized by a transportation network company that
29 enables the provision of prearranged rides.

30 (6) "Prearranged ride" means transport by a transportation network
31 company driver of a transportation network company rider, (A)
32 beginning when the driver accepts a request from the rider through a
33 digital network, (B) continuing while the driver transports the rider, and
34 (C) ending when the last rider exits the transportation network
35 company vehicle.

36 (7) "Transportation network company vehicle" means a motor vehicle
37 as described in subsection [(h)] (i) of section 13b-119, as amended by this
38 act, that is owned, leased or otherwise used by a transportation network
39 company driver when the driver is connected to a digital network or is
40 engaged in the provision of a prearranged ride.

41 Sec. 2. Section 13b-117 of the general statutes is repealed and the
42 following is substituted in lieu thereof (*Effective October 1, 2025*):

43 (a) On and after January 1, 2018, each transportation network

44 company shall register annually with the Commissioner of
45 Transportation on a form prescribed by the commissioner. The
46 registration form shall include: (1) The transportation network
47 company's name, business address and telephone number; (2) if the
48 company is registered in another state, the name, address and telephone
49 number of the company's agent for service of process in this state; (3)
50 the name, address and telephone number of a person at the company
51 who will serve as the main contact person for the commissioner; and (4)
52 information sufficient to demonstrate, to the commissioner's
53 satisfaction, that the company is in compliance with the provisions of
54 this section and sections 13b-118 to 13b-120, inclusive, as amended by
55 this act, and any regulations adopted pursuant to subsection (j) of
56 section 13b-118. Each transportation network company seeking initial
57 registration shall submit with its registration form filed under this
58 section a nonrefundable registration fee [of five thousand dollars] as
59 described in subsection (b) of this section. Each registration shall be for
60 a period of one year and may be renewed annually [. The nonrefundable
61 fee for such renewal shall be five thousand dollars] upon receipt by the
62 commissioner of a renewal registration form and accompanying
63 nonrefundable registration fee as described in subsection (b) of this
64 section. The registrant shall file amendments to the registration
65 reporting to the commissioner any material changes in any information
66 contained in the registration not later than thirty calendar days after the
67 registrant knows or reasonably should know of the change.

68 (b) The initial registration fee and annual renewal fee shall be based
69 on the number of transportation network company drivers with an
70 active account on the transportation network company's digital network
71 at the time of registration or renewal as follows: (1) Five thousand
72 dollars for a transportation network company with less than fifty
73 drivers, (2) ten thousand dollars for a transportation network company
74 with fifty or more drivers, but not more than one hundred ninety-nine
75 drivers, and (3) thirty thousand dollars for a transportation network
76 company with two hundred or more transportation network company

77 drivers.

78 [(b)] (c) The commissioner may suspend, revoke or refuse to renew a
79 registration issued pursuant to this subsection if the commissioner
80 determines the transportation network company intentionally: (1)
81 Misled, deceived or defrauded the public or the commissioner; (2)
82 engaged in any untruthful or misleading advertising; (3) engaged in
83 unfair or deceptive business practices; or (4) violated any provision of
84 this section and sections 13b-118 to 13b-120, inclusive, as amended by
85 this act, or any regulations adopted pursuant to subsection (j) of section
86 13b-118. Prior to the suspension, revocation or nonrenewal of the
87 registration, the transportation network company shall be given notice
88 and an opportunity for a hearing. Such hearing shall be held in
89 accordance with the provisions of chapter 54. Any transportation
90 network company whose registration has been suspended may, after
91 ninety days, apply to the commissioner to have such registration
92 reinstated.

93 [(c)] (d) Any transportation network company that operates in this
94 state without a valid registration or when such registration has been
95 suspended shall be fined not more than fifty thousand dollars.

96 Sec. 3. Subsections (a) to (e), inclusive, of section 13b-118 of the
97 general statutes are repealed and the following is substituted in lieu
98 thereof (*Effective October 1, 2025*):

99 (a) (1) A transportation network company shall provide real-time
100 messaging between the company and the driver through the company's
101 digital network when the driver is using the digital network. Such
102 messaging shall be available in both English and Spanish.

103 [(1)] (2) After a potential transportation network company rider
104 submits a request for a prearranged ride, the transportation network
105 company shall display to the rider through its digital network a picture
106 of the transportation network company driver and the license plate
107 number of the transportation network company vehicle that will be

108 used to provide the prearranged ride before the rider enters such
109 vehicle.

110 ~~[(2)]~~ (3) A transportation network company driver shall display on a
111 transportation network company vehicle a removable decal at all times
112 when the driver is connected to a digital network or is engaged in the
113 provision of a prearranged ride. Such decal shall be: (A) Issued by the
114 transportation network company; (B) sufficiently large so as to be
115 readable during daylight hours at a distance of at least fifty feet; (C)
116 reflective, illuminated or otherwise visible in darkness; and (D)
117 displayed on the passenger side of the transportation network company
118 vehicle if such decal is illuminated.

119 (b) (1) A transportation network company may charge a fare to a
120 transportation network company rider for a prearranged ride provided
121 the company discloses such fare to the rider through its digital network:
122 (A) The fare or fare calculation method; (B) the applicable rates being
123 charged; and (C) an option to receive an estimated fare before a
124 prearranged ride.

125 (2) ~~[Within a reasonable period of time]~~ Not later than five minutes
126 following the completion of a prearranged ride, a transportation
127 network company shall transmit, through its digital network, an initial
128 electronic receipt to the transportation network company rider on behalf
129 of the transportation network company driver that [lists] includes: (A)
130 The date and time of the prearranged ride; (B) the origin and destination
131 of the prearranged ride; [(B)] (C) the total time and distance of the
132 prearranged ride; [and (C)] (D) the first name of the transportation
133 network company driver; (E) an itemization of the total fare paid, if any;
134 and (F) the compensation paid to such driver for the prearranged ride,
135 including all relevant factors used by the transportation network
136 company to calculate such compensation. Not later than twenty-four
137 hours following the completion of a prearranged ride, a transportation
138 network company shall transmit to such rider a finalized electronic
139 receipt that includes the information specified in subparagraphs (A) to

140 (F), inclusive, of this subdivision.

141 (3) No transportation network company driver shall solicit or accept
142 cash payments for fares from transportation network company riders.
143 Any payment for a prearranged ride shall be made only through the
144 transportation network company's digital network.

145 (4) (A) For the purposes of this subdivision, "dynamic pricing" means
146 offering a prearranged ride at a price that changes according to the
147 demand for prearranged rides and availability of transportation
148 network company drivers.

149 (B) If a transportation network company elects to implement
150 dynamic pricing, the transportation network company, through its
151 digital network, shall: (i) Provide notice to a potential transportation
152 network company rider that dynamic pricing is in effect before a request
153 for a prearranged ride may be submitted; (ii) provide a fare estimator
154 that enables the potential rider to estimate the cost of such prearranged
155 ride under dynamic pricing; and (iii) include a feature that requires the
156 potential rider to confirm that he or she understands that dynamic
157 pricing will be applied to the cost of such prearranged ride.

158 (C) No transportation network company shall increase the price of a
159 prearranged ride to more than two and one-half times the usual price
160 charged for such prearranged ride in an area which is the subject of any
161 disaster emergency declaration issued by the Governor pursuant to
162 chapter 517, any transportation emergency declaration issued by the
163 Governor pursuant to section 3-6b or any major disaster or emergency
164 declaration issued by the President of the United States.

165 (c) (1) A transportation network company shall adopt a policy of
166 nondiscrimination on the basis of the age, color, creed, destination,
167 intellectual or physical disability, national origin, race, sex, sexual
168 orientation or gender identity with respect to transportation network
169 company riders, potential transportation network company riders and
170 transportation network company drivers. A transportation network

171 company shall notify all drivers who use the company's digital network
172 of such policy.

173 (2) No transportation network company may take or threaten to take
174 any retaliatory action, including suspending or banning access to its
175 digital network, against a transportation network company driver
176 solely because the driver filed a complaint with such company.

177 (d) A transportation network company shall provide a potential
178 transportation network company rider with an opportunity to indicate
179 whether such rider requires a transportation network company vehicle
180 that is accessible by wheelchair. If a transportation network company
181 cannot arrange for a wheelchair-accessible transportation network
182 company vehicle to provide a prearranged ride, the company shall
183 direct the potential transportation network company rider to an
184 alternate provider of wheelchair-accessible transportation, if available.

185 (e) (1) A transportation network company shall maintain: (A) The
186 record of each prearranged ride for a period of not less than three years
187 from the date the prearranged ride was provided; (B) records regarding
188 each transportation network company driver for a period of not less
189 than three years from the date on which the transportation network
190 company driver last connected to the company's digital network; and
191 (C) records regarding each transportation network company vehicle for
192 a period of not less than three years from the date on which the
193 transportation network company vehicle was last used to provide a
194 prearranged ride.

195 (2) The Commissioner of Transportation or the commissioner's
196 designee, upon reasonable written notice and not more than four times
197 a year, may audit the records maintained by a transportation network
198 company pursuant to subdivision (1) of this subsection and subdivision
199 (3) of subsection (d) of section 13b-119, as amended by this act. Each
200 such audit shall occur at a transportation network company's place of
201 business or at a location in this state jointly selected by the commissioner

202 or the commissioner's designee and the transportation network
 203 company. The commissioner or the commissioner's designee shall not
 204 require a transportation network company to disclose information that
 205 identifies or would tend to identify any transportation network
 206 company driver or transportation network company rider, unless the
 207 identity of the driver or rider is needed to resolve a complaint or
 208 investigate an audit finding to ensure compliance with any provision of
 209 the general statutes and any regulations adopted pursuant to subsection
 210 (j) of this section.

211 (3) Any records obtained during an audit pursuant to subdivision
 212 [(3)] (2) of this subsection shall be confidential and not subject to
 213 disclosure under the Freedom of Information Act, as defined in section
 214 1-200, except that the Commissioner of Transportation may disclose
 215 such records: (A) To law enforcement for law enforcement purposes,
 216 provided such disclosure is made in cooperation with the transportation
 217 network company, (B) to any state or federal agency for any action
 218 undertaken by the commissioner to enforce the provisions of this section
 219 or any regulation adopted pursuant to subsection (j) of this section, (C)
 220 at the request of any state or federal agency conducting an audit or
 221 investigation pursuant to such agency's legal authority, provided the
 222 commissioner gives the transportation network company an
 223 opportunity to object and propose an alternative method of cooperation
 224 with such disclosure, or (D) pursuant to a court order. If the
 225 commissioner discloses such records pursuant to this subdivision, the
 226 commissioner shall (i) provide written notice to the transportation
 227 network company prior to disclosing such company's records, and (ii)
 228 redact any information that is not required to be disclosed pursuant to
 229 subsection (b) of section 1-210, including, but not limited to, any trade
 230 secret or commercial or financial information described in subdivision
 231 (5) of said subsection, unless such disclosure is expressly required under
 232 subparagraph (A), (B), (C) or (D) of this subdivision.

233 Sec. 4. (NEW) (*Effective July 1, 2025*) (a) Not later than five minutes
 234 following the completion of a prearranged ride, a transportation

235 network company shall transmit, through its digital network, an initial
236 electronic receipt to the transportation network company driver that
237 includes, but need not be limited to: (1) The total time and distance of
238 the prearranged ride, (2) the total distance driven by the driver
239 beginning when the driver accepted the request from the rider through
240 the digital network and ending when the rider entered the
241 transportation network company vehicle, (3) the total fare charged to
242 the rider, (4) the driver's rate of pay, including, but not limited to, the
243 rate per minute, rate per mile, percentage of rider's fare received by the
244 driver and any dynamic pricing, as defined in subdivision (4) of
245 subsection (b) of section 13b-118 of the general statutes, as amended by
246 this act, that was applied to the cost of the prearranged ride, (5) any tips
247 or gratuities paid to the driver, (6) the gross payment to the driver, (7)
248 the net payment to the driver after the deduction of any fees, tolls,
249 surcharges, lease fees or other charges, and (8) an itemization of any
250 such deductions. Not later than twenty-four hours following the
251 completion of a prearranged ride, a transportation network company
252 shall transmit to such driver a finalized electronic receipt that includes
253 the information specified in subdivisions (1) to (8), inclusive, of this
254 subsection.

255 (b) A transportation network company shall maintain a digital copy
256 of each initial and finalized electronic receipt transmitted pursuant to
257 subsection (a) of this section on its digital network and make such
258 receipts available for downloading by the transportation network
259 company driver for a period of not less than three years from the date
260 of the prearranged ride.

261 (c) A transportation network company shall provide, through its
262 digital network, a weekly summary to the transportation network
263 company driver regarding the prearranged rides completed by such
264 driver during the previous week. Such summary shall include, but need
265 not be limited to: (1) The total time and distance of the prearranged rides
266 completed by the driver during such week, (2) the total amount of fares
267 charged to transportation network company riders during such week as

268 a result of such prearranged rides, (3) the total amount of tips or
 269 gratuities paid to the driver during such week, (4) the driver's gross
 270 payment received during such week, itemized by (A) rate per minute,
 271 including the average rate across all completed prearranged rides, (B)
 272 rate per mile, including the average rate across all completed
 273 prearranged rides, and (C) any other method used to calculate pay,
 274 including, but not limited to, base pay, percentage of the rider's fare or
 275 any dynamic pricing that was applied to the cost of the prearranged
 276 ride, (5) the driver's net payment during such week after the deduction
 277 of any fees, tolls, surcharges, lease fees or other charges, and (6) an
 278 itemization of any such deductions.

279 Sec. 5. Section 13b-119 of the general statutes is repealed and the
 280 following is substituted in lieu thereof (*Effective October 1, 2025*):

281 (a) Prior to permitting an individual to act as a transportation
 282 network company driver on its digital network, the transportation
 283 network company shall: (1) Require the individual to submit an
 284 application to the company that includes information regarding the
 285 individual's name, address, date of birth, motor vehicle operator's
 286 license number and motor vehicle registration; (2) (A) conduct, or have
 287 a consumer reporting agency regulated under the federal Fair Credit
 288 Reporting Act conduct, a driving record check and a local, state and
 289 national criminal history records check, including a search of state and
 290 national sexual offender registry databases provided such databases are
 291 accessible to the public, or (B) arrange for the fingerprinting of the
 292 individual to be submitted to the Federal Bureau of Investigation for a
 293 national criminal history records check and to the State Police Bureau of
 294 Identification for a state criminal history records check conducted in
 295 accordance with section 29-17a; and (3) disclose to such individual,
 296 electronically or in writing, (A) the insurance coverage, including the
 297 types of coverage and any coverage limits, that the company provides
 298 while a transportation network company driver is connected to the
 299 company's digital network or is engaged in the provision of a
 300 prearranged ride, [and] (B) that a transportation network company

301 driver's personal automobile insurance policy might not provide
302 coverage while such driver is connected to the company's digital
303 network, available to receive a request for a prearranged ride or
304 engaged in the provision of a prearranged ride, (C) that such individual
305 may enroll in the Paid Family and Medical Leave Insurance Program
306 pursuant to section 31-49m and obtain information about such program
307 from the Paid Family and Medical Leave Insurance Authority
308 established pursuant to section 31-49f, and (D) how such individual can
309 become qualified to provide prearranged rides that originate in a
310 neighboring state.

311 (b) A transportation network company shall conduct, or have a
312 consumer reporting agency regulated under the federal Fair Credit
313 Reporting Act conduct, a local, state and national criminal history
314 records check, including a search of state and national sexual offender
315 registry databases, or arrange for the fingerprinting of the individual to
316 be submitted to the Federal Bureau of Investigation for a national
317 criminal history records check and to the State Police Bureau of
318 Identification for a state criminal history records check conducted in
319 accordance with section 29-17a, at least once every three years after
320 permitting an individual to act as a transportation network company
321 driver.

322 (c) (1) No transportation network company shall permit an individual
323 to act as a transportation network company driver on its digital network
324 if such individual: (A) Has, during the three years prior to the date of
325 such individual's application to be a transportation network company
326 driver, (i) committed more than three moving violations, as defined in
327 section 14-111g, (ii) committed one serious traffic violation, as defined
328 in section 14-1, or (iii) had his or her motor vehicle operator's license
329 suspended pursuant to section 14-227b; (B) has been convicted, within
330 seven years prior to the date of such individual's application, of driving
331 under the influence of drugs or alcohol, fraud, sexual offenses, use of a
332 motor vehicle to commit a felony, acts of violence or acts of terror; (C) is
333 included in the state sexual offenders registry or the United States

334 Department of Justice National Sex Offender Public Website; (D) does
335 not possess a Connecticut motor vehicle operator's license or a motor
336 vehicle operator's license issued by a reciprocal state; (E) does not
337 possess proof of registration for each motor vehicle such individual
338 proposes to use as a transportation network company vehicle; or (F) is
339 not at least nineteen years of age. For the purposes of this subsection,
340 "reciprocal state" means a state that permits transportation network
341 company drivers who possess a Connecticut motor vehicle operator's
342 license to provide a prearranged ride that originates in such state.

343 (2) An individual who is permitted to act as a transportation network
344 company driver shall report to the transportation network company not
345 later than twenty-four hours after the occurrence of any of the following
346 incidents: (A) The commission of a fourth moving violation, as defined
347 in section 14-111g, during the past three years; (B) the commission of
348 one serious traffic violation, as defined in section 14-1; (C) the
349 suspension of his or her motor vehicle operator's license pursuant to
350 section 14-227b; (D) the conviction of driving under the influence of
351 drugs or alcohol, fraud, sexual offenses, use of a motor vehicle to
352 commit a felony, acts of violence or acts of terror; (E) inclusion in the
353 state sexual offenders registry or the United States Department of Justice
354 National Sex Offender Public Website; (F) failure to possess an
355 operator's license; or (G) failure to possess proof of registration for a
356 transportation network company vehicle. Each transportation network
357 company that receives a report pursuant to this subdivision or becomes
358 aware of such incident shall prohibit the individual from acting as a
359 transportation network company driver on the company's digital
360 network until the individual meets the qualifications of this section to
361 be a transportation network company driver.

362 (d) (1) A transportation network company shall adopt a policy that a
363 transportation network company driver shall not use or be under the
364 influence of drugs or alcohol while the driver is connected to the
365 company's digital network or engaged in the provision of a prearranged
366 ride. The company shall provide notice of such policy on its Internet

367 web site, and include procedures for a transportation network company
368 rider to report a complaint about a driver whom the rider reasonably
369 suspects was using or under the influence of drugs or alcohol while
370 engaged in the provision of a prearranged ride.

371 (2) Upon the company's receipt of a complaint by a rider alleging a
372 violation of such policy, the company shall suspend the driver's access
373 to the company's digital network as soon as possible and conduct an
374 investigation into the reported incident. The suspension shall last until
375 completion of the investigation. If the investigation confirms the driver
376 used or was under the influence of drugs or alcohol while engaged in
377 the provision of a prearranged ride or while connected to the company's
378 digital network, the company shall ban the driver's access to the digital
379 network on a permanent basis.

380 (3) The company shall maintain all records related to the enforcement
381 of such policy for a period of not less than three years from the date that
382 a complaint by a rider is received by the company.

383 (e) A transportation network company shall adopt a policy that
384 prohibits a transportation network company driver from providing a
385 prearranged ride when such driver's ability to operate a transportation
386 network company motor vehicle is impaired by illness, fatigue or any
387 other condition that would likely preclude safe operation of such
388 vehicle.

389 (f) (1) A transportation network company shall establish an internal
390 appeals process for transportation network company drivers who are
391 suspended or banned from accessing the company's digital network.

392 (2) When a transportation network company suspends or bans a
393 transportation network company driver from accessing the company's
394 digital network, the company shall promptly inform the driver,
395 electronically or in writing, of the reasons for such suspension or ban
396 and provide instructions for how to appeal such suspension or ban
397 pursuant to the company's internal appeals process.

398 [(f)] (g) A transportation network company driver shall: (1) Comply
 399 with all applicable laws regarding nondiscrimination against
 400 transportation network company riders or potential transportation
 401 network company riders on the basis of age, color, creed, destination,
 402 intellectual or physical disability, national origin, race, sex, sexual
 403 orientation or gender identity; (2) comply with all applicable laws
 404 relating to the accommodation of service animals and accommodate
 405 service animals without imposing additional charges for such
 406 accommodation; (3) comply with the policies adopted by the
 407 transportation network company pursuant to subsection (c) of section
 408 13b-118, as amended by this act, and subsections (d) and (e) of this
 409 section; (4) not impose additional charges for providing prearranged
 410 rides to persons with physical disabilities because of such disabilities;
 411 and (5) not solicit or accept a request for transportation unless the
 412 request is accepted through the transportation network company's
 413 digital network. For the purposes of this subsection, "service animal" has
 414 the same meaning as provided in section 22-345.

415 [(g)] (h) (1) Any person who holds himself or herself out to be a
 416 transportation network company driver who is not permitted by a
 417 transportation network company to use its digital network shall be
 418 guilty of a class B misdemeanor.

419 (2) The state shall remit to a municipality fifty per cent of the fine
 420 amount received for a violation of subdivision (1) of this subsection with
 421 respect to each summons issued by such municipality. Each clerk of the
 422 Superior Court or the Chief Court Administrator, or any other official of
 423 the Superior Court designated by the Chief Court Administrator, shall,
 424 on or before the thirtieth day of January, April, July and October in each
 425 year, certify to the Comptroller the amount due for the previous quarter
 426 under this subsection to each municipality served by the office of the
 427 clerk or official.

428 [(h)] (i) (1) A transportation network company vehicle shall (A) have
 429 four doors; (B) not be older than twelve model years old; and (C) be

430 designed to transport no more than eight passengers, including the
431 driver.

432 (2) Before any motor vehicle is used by a transportation network
433 company driver as a transportation network company vehicle, and
434 every two years thereafter, the driver shall certify to the transportation
435 network company that the following equipment is in good working
436 order: (A) Foot brakes; (B) emergency brakes; (C) steering mechanism;
437 (D) windshield; (E) rear window and other glass; (F) windshield wipers;
438 (G) headlights; (H) tail lights; (I) turn indicator lights; (J) brake lights;
439 (K) front seat adjustment mechanism; (L) doors; (M) horn; (N)
440 speedometer; (O) bumpers; (P) muffler and exhaust system; (Q)
441 condition of tires, including tread depth; (R) interior and exterior
442 rearview mirrors; and (S) seat safety belts and air bags for driver and
443 passengers. The transportation network company shall maintain such
444 certification for not less than three years.

445 Sec. 6. (NEW) (*Effective July 1, 2025*) (a) As used in this section:

446 (1) "Third-party delivery company" means a company, corporation,
447 partnership, trust, association, sole proprietorship or similar
448 organization that operates in this state and uses a digital network to
449 connect customers to third-party delivery company drivers to provide
450 prearranged deliveries.

451 (2) "Third-party delivery company driver" or "driver" means an
452 individual who uses the digital network of a third-party delivery
453 company to provide prearranged deliveries.

454 (3) "Prearranged delivery" means the delivery by a third-party
455 delivery company driver of groceries, food, beverages, commercial
456 goods or other items prepared by another entity, or food and beverages
457 from not fewer than ten separately owned and operated food service
458 establishments, (A) beginning when the driver accepts a request from
459 the customer through a digital network, (B) continuing while the driver
460 transports the groceries, food, beverages, commercial goods or other

461 items, and (C) ending when the driver delivers the groceries, food,
462 beverages, commercial goods or other items to the location requested by
463 the customer.

464 (4) "Food service establishment" has the same meaning as provided
465 in section 21a-62b of the general statutes.

466 (5) "Digital network" means any online-enabled application, web site
467 or system offered or utilized by a third-party delivery company that
468 enables the provision of prearranged deliveries.

469 (6) "Dynamic pricing" means offering a prearranged delivery at a
470 price that changes according to the demand for prearranged deliveries
471 and availability of third-party delivery company drivers.

472 (b) Not later than five minutes following the completion of a
473 prearranged delivery, a third-party delivery company shall transmit,
474 through its digital network, an initial electronic receipt to the customer
475 on behalf of the third-party delivery company driver that includes an
476 estimation of: (1) The date and time of the prearranged delivery, (2) the
477 origin and destination of the prearranged delivery, (3) the total time and
478 distance of the prearranged delivery, (4) the first name of the third-party
479 delivery company driver, (5) an itemization of the total cost of such
480 prearranged delivery, and (6) the compensation paid to such driver for
481 the prearranged delivery, including all relevant factors used by the
482 third-party delivery company to calculate such compensation. Not later
483 than twenty-four hours following the completion of a prearranged
484 delivery, a third-party delivery company shall transmit to such
485 customer a finalized electronic receipt that includes the information
486 specified in subdivisions (1) to (6), inclusive, of this subsection.

487 (c) Not later than five minutes following the completion of a
488 prearranged delivery, a third-party delivery company shall transmit,
489 through its digital network, an initial electronic receipt to the third-party
490 delivery company driver that includes, but need not be limited to: (1)
491 The total time and distance of the prearranged delivery, (2) the total

492 distance driven by the driver beginning when the driver accepted the
493 request from the customer through the digital network and ending
494 when the driver picked up the groceries, food, beverages, commercial
495 goods or other items to be delivered, (3) the total cost of such
496 prearranged delivery charged to the customer, (4) the driver's rate of
497 pay, including, but not limited to, the rate per minute, rate per mile,
498 percentage of the cost of the prearranged delivery received by the driver
499 and any dynamic pricing that was applied to the cost of the prearranged
500 delivery, (5) any tips or gratuities paid to the driver, (6) the gross
501 payment to the driver, (7) the net payment to the driver after the
502 deduction of any fees, tolls, surcharges, lease fees or other charges, and
503 (8) an itemization of any such deductions. Not later than twenty-four
504 hours following the completion of a prearranged delivery, a third-party
505 delivery company shall transmit a finalized electronic receipt to such
506 driver with the information specified in subdivisions (1) to (8), inclusive,
507 of this subsection.

508 (d) A third-party delivery company shall maintain a digital copy of
509 each initial and finalized electronic receipt transmitted pursuant to
510 subsection (c) of this section on its digital network and make such
511 receipts available for downloading by the third-party delivery company
512 driver for a period of not less than three years from the date of the
513 prearranged delivery.

514 (e) A third-party delivery company shall provide, through its digital
515 network, a weekly summary to the third-party delivery company driver
516 regarding the prearranged deliveries completed by such driver during
517 the previous week. Such summary shall include, but need not be limited
518 to: (1) The total time and distance of the prearranged deliveries
519 completed by the driver during such week, (2) the total amount of fares
520 charged to customers during such week as a result of such prearranged
521 deliveries, (3) the total amount of tips or gratuities paid to the driver
522 during such week, (4) the driver's gross payment received during such
523 week, itemized by (A) rate per minute, including the average rate across
524 all completed prearranged deliveries, (B) rate per mile, including the

525 average rate across all completed prearranged deliveries, and (C) any
 526 other method used to calculate pay, including, but not limited to, base
 527 pay, the percentage of the cost of the prearranged delivery received by
 528 the driver or any dynamic pricing that was applied to the cost of the
 529 prearranged delivery, (5) the driver's net payment during such week
 530 after the deduction of any fees, tolls, surcharges, lease fees or other
 531 charges, and (6) an itemization of any such deductions.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>July 1, 2025</i>	13b-116
Sec. 2	<i>October 1, 2025</i>	13b-117
Sec. 3	<i>October 1, 2025</i>	13b-118(a) to (e)
Sec. 4	<i>July 1, 2025</i>	New section
Sec. 5	<i>October 1, 2025</i>	13b-119
Sec. 6	<i>July 1, 2025</i>	New section

Statement of Purpose:

To (1) require transportation network companies and third-party delivery companies to provide receipts that detail time, distance and pay rate to drivers, (2) increase the registration fee for transportation network companies, and (3) require transportation network companies to provide real-time messaging, establish an appeals process and disclose certain information to their drivers.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]