

General Assembly

# Substitute Bill No. 1531

January Session, 2025

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### AN ACT CONCERNING PUBLIC UTILITY TRANSPARENCY AND ACCOUNTABILITY AND PROCEEDINGS OF THE PUBLIC UTILITIES REGULATORY AUTHORITY.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Subdivision (1) of section 1-200 of the general statutes is

repealed and the following is substituted in lieu thereof (*Effective October*1, 2025):

4 (1) "Public agency" or "agency" means:

5 (A) Any executive, administrative or legislative office of the state or 6 any political subdivision of the state and any state or town agency, any 7 department, institution, bureau, board, commission, authority or official 8 of the state or of any city, town, borough, municipal corporation, school 9 district, regional district or other district or other political subdivision of 10 the state, including any committee of, or created by, any such office, 11 subdivision, agency, department, institution, bureau, board, 12 commission, authority or official, and also includes any judicial office, 13 official, or body or committee thereof but only with respect to its or their 14 administrative functions, and for purposes of this subparagraph, 15 "judicial office" includes, but is not limited to, the Division of Public 16 Defender Services;

(B) Any person to the extent such person is deemed to be thefunctional equivalent of a public agency pursuant to law; [or]

19 (C) Any "implementing agency", as defined in section 32-222; or

20 (D) Any electric distribution company, gas company, pipeline 21 company or water company, as such terms are defined in section 16-1, 22 with more than two hundred thousand customers in the state, with 23 respect to any portions of its business under the regulation of the Public 24 Utilities Regulatory Authority.

25 Sec. 2. Section 16-243gg of the general statutes is repealed and the 26 following is substituted in lieu thereof (*Effective October 1, 2025*):

27 (a) No electric distribution company, gas company, pipeline company or water company, as such terms are defined in section 16-1, 28 29 shall recover through rates any direct or indirect cost associated with 30 membership, dues, sponsorships or contributions to a business or 31 industry trade association, group or related entity incorporated under 32 Section 501 of the Internal Revenue Code of 1986, or any subsequent 33 corresponding internal revenue code of the United States, as amended 34 from time to time.

35 (b) No electric distribution company, gas company, pipeline 36 company or water company, as such terms are defined in section 16-1, 37 shall recover through rates any direct or indirect cost associated with 38 lobbying or legislative action, as such terms are defined in section 1-91.

39 (c) No electric distribution company, gas company, pipeline 40 company or water company, as such terms are defined in section 16-1, 41 shall recover through rates any direct or indirect cost associated with 42 advertising, marketing, communications that seek to influence public 43 opinion or any other related costs identified by the authority, unless 44 such marketing, advertising, communications or related costs are 45 specifically approved or ordered by the authority or the Department of 46 Energy and Environmental Protection.

47 (d) No electric distribution company, gas company, pipeline 48 company or water company, as such terms are defined in section 16-1, 49 shall recover through rates any direct or indirect cost associated with (1) 50 travel, lodging or food and beverage expenses for such company's board 51 of directors and officers or the board of directors and officers of such 52 company's parent company; (2) entertainment or gifts; (3) any owned, 53 leased or chartered aircraft for such company's board of directors and 54 officers or the board of directors and officers of such company's parent 55 company; or (4) investor relations.

56 (e) No electric distribution company, gas company, pipeline 57 company or water company that is a public agency, as defined in section 58 1-200, as amended by this act, shall recover through rates any direct or 59 indirect costs associated with complying with the provisions of the Freedom of Information Act, as defined in section 1-200, as amended by 60 61 this act, unless such expenses are recognized by the authority as proper 62 business expenses for rate-making purposes that achieve the objectives 63 set forth in subsection (a) of section 16-19 and in section 16-19e.

64 [(e)] (f) On or before January 15, 2024, and annually thereafter, each 65 electric distribution company, gas company, pipeline company or water 66 company, as such terms are defined in section 16-1, with more than 67 seventy-five thousand customers shall report to the authority an 68 itemized list of costs associated with the activities described in this 69 section and subsection (b) of section 16-243p in a form prescribed by the 70 authority. Such report shall include, but need not be limited to: (1) Any 71 costs spent by the parent company or affiliates of the public service 72 company directly billed or allocated to the public service company; (2) 73 a list of the title, job description and salary of any employees of the 74 public service company who performed work associated with the 75 activities described in this section or in subsection (b) of section 16-243p 76 and the hours attributed to such work; (3) a list of the title, job 77 description and salary of any employees of the parent company or 78 affiliate who performed work associated with the activities described in 79 this section or in subsection (b) of section 16-243p and the hours 80 attributed to such work that were directly billed or allocated to the

81 public service company; (4) an itemized list of costs that the public 82 service company made to all third-party vendors for any expenses 83 associated with the activities described in this section or in subsection 84 (b) of section 16-243p including unredacted billing amounts, billing 85 dates, payees and explanation of the expenditure in detail sufficient to 86 describe the purpose of the cost; and (5) any other itemized information 87 deemed relevant by the authority. No electric distribution company, gas 88 company, pipeline company or water company, as such terms are 89 defined in section 16-1, shall recover through rates any costs associated 90 with the preparation of such report.

91 Sec. 3. Subdivision (3) of subsection (d) of section 16-245m of the
92 general statutes is repealed and the following is substituted in lieu
93 thereof (*Effective July 1, 2026*):

94 (3) Programs included in the plan developed under subdivision (1) of 95 this subsection shall be screened through cost-effectiveness testing that 96 compares the value and payback period of program benefits for all 97 energy savings to program costs to ensure that programs are designed 98 to obtain energy savings and system benefits, including mitigation of 99 federally mandated congestion charges, whose value is greater than the 100 costs of the programs. Program cost-effectiveness shall be reviewed by 101 the Commissioner of Energy and Environmental Protection annually, or 102 otherwise as is practicable, and shall incorporate the results of the 103 evaluation process set forth in subdivision (4) of this subsection, except 104 the Home Energy Solutions Audit program, which shall be subject to a 105 financial and performance audit by the Auditors of Public Accounts not 106 less than biennially, in lieu of review by the commissioner. If a program 107 is determined to fail the cost-effectiveness test as part of the review 108 process, it shall either be modified to meet the test or shall be terminated, 109 unless it is integral to other programs that in combination are cost-110 effective. On or before March 1, 2005, and on or before March first 111 annually thereafter, the board shall provide a report, in accordance with 112 the provisions of section 11-4a, to the joint standing committees of the 113 General Assembly having cognizance of matters relating to energy and 114 the environment that documents (A) expenditures and fund balances

and evaluates the cost-effectiveness of such programs conducted in the 115 116 preceding year, and (B) the extent to and manner in which the programs 117 of such board collaborated and cooperated with programs, established 118 under section 7-233y, of municipal electric energy cooperatives. To 119 maximize the reduction of federally mandated congestion charges, 120 programs in the plan may allow for disproportionate allocations 121 between the amount of contributions pursuant to this section by a 122 certain rate class and the programs that benefit such a rate class. Before 123 conducting such evaluation, the board shall consult with the board of 124 directors of the Connecticut Green Bank. The report shall include a 125 description of the activities undertaken during the reporting period.

Sec. 4. (*Effective July 1, 2025*) The Auditors of Public Accounts shall
hire an additional auditor to conduct performance audits not later than
July 1, 2026.

Sec. 5. Section 16-9 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):

131 All decisions, orders and authorizations of the Public Utilities 132 Regulatory Authority shall be in writing and shall specify the reasons 133 therefor, shall be filed and kept in the office of the authority and 134 recorded in a book kept by it for that purpose and shall be public 135 records. Said authority may, at any time, for cause shown, upon hearing 136 had after notice to all parties in interest not less than two weeks prior to 137 such hearing, rescind, reverse or alter any decision, order or 138 authorization by it made. Written notice of all orders, decisions or 139 authorizations issued by the authority shall be given to the company or 140 person affected thereby, by personal service upon such company or 141 person or by registered or certified mail, as the authority determines. 142 Any final decision, order or authorization of the Public Utilities 143 Regulatory Authority in a contested case shall constitute a final decision 144 for the purposes of chapter 54.

Sec. 6. Section 16-25 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*): 147 The Public Utilities Regulatory Authority shall fix a time and place 148 for all hearings and shall mail notice thereof to such parties in interest 149 as the authority deems necessary and give public notice thereof at least 150 [one week] two weeks prior to any such hearing.

Sec. 7. Subsection (n) of section 16-2 of the general statutes is repealed
and the following is substituted in lieu thereof (*Effective October 1, 2025*):

(n) Two or more utility commissioners serving on a panel established
pursuant to subsection (c) of this section may confer or communicate
regarding the matter before such panel. [Any such conference or
communication that does not occur before the public at a hearing or
proceeding shall not constitute a meeting as defined in section 1-200.]

Sec. 8. Subsection (a) of section 16-19 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2025):

161 (a) No public service company may charge rates in excess of those 162 previously approved by the Public Utilities Control Authority or the 163 Public Utilities Regulatory Authority, except that any rate approved by 164 the Public Utilities Commission, the Public Utilities Control Authority 165 or the Public Utilities Regulatory Authority shall be permitted until 166 amended by the Public Utilities Regulatory Authority, that rates not 167 approved by the Public Utilities Regulatory Authority may be charged 168 pursuant to subsection (b) of this section, and that the hearing 169 requirements with respect to adjustment clauses are as set forth in 170 section 16-19b. For water companies, existing rates shall include the 171 amount of any adjustments approved pursuant to section 16-262w since 172 the company's most recent general rate case, provided any adjustment 173 amount shall be separately identified in any customer bill. Each public 174 service company shall file any proposed amendment of its existing rates 175 with the authority in such form and in accordance with such reasonable 176 regulations as the authority may prescribe. Each electric distribution, 177 gas or telephone company filing a proposed amendment shall also file 178 with the authority an estimate of the effects of the amendment, for

179 various levels of consumption, on the household budgets of high and 180 moderate income customers and customers having household incomes 181 not more than one hundred fifty per cent of the federal poverty level. Each electric distribution company shall also file such an estimate for 182 183 space heating customers. Each water company, except a water company 184 that provides water to its customers less than six consecutive months in 185 a calendar year, filing a proposed amendment, shall also file with the 186 authority a plan for promoting water conservation by customers in such 187 form and in accordance with a memorandum of understanding entered 188 into by the authority pursuant to section 4-67e. Each public service 189 company shall notify each customer who would be affected by the 190 proposed amendment, by mail, at least one week prior to the first public 191 hearing thereon, but not earlier than six weeks prior to such first public 192 hearing, that an amendment has been or will be requested. Such notice 193 shall also indicate (1) the date, time and location of any scheduled public 194 hearing, (2) a statement that customers may provide written comments 195 regarding the proposed amendment to the Public Utilities Regulatory 196 Authority or appear in person at any scheduled public hearing, (3) the 197 Public Utilities Regulatory Authority telephone number for obtaining 198 information concerning the schedule for public hearings on the 199 proposed amendment, and (4) whether the proposed amendment 200 would, in the company's best estimate, increase any rate or charge by 201 five per cent or more, and, if so, describe in general terms any such rate 202 or charge and the amount of the proposed increase. If a company fails 203 to provide adequate notice, the authority shall consider the effective 204filing date of such company's proposed amendment to be the date that 205 the company provides adequate notice to customers, as determined by 206 the authority. Until the effective filing date, no days shall count toward 207 the time limit for a final decision in this subsection. In the case of a 208 proposed amendment to the rates of any public service company, the 209 authority shall hold one or more public hearings thereon, except as 210 permitted with respect to interim rate amendments by subsections (d) 211 and (g) of this section, and shall make such investigation of such 212 proposed amendment of rates as is necessary to determine whether such 213 rates conform to the principles and guidelines set forth in section 16-19e,

214 or are unreasonably discriminatory or more or less than just, reasonable 215 and adequate, or that the service furnished by such company is 216 inadequate to or in excess of public necessity and convenience, provided 217 the authority may (A) evaluate the reasonableness and adequacy of the 218 performance or service of the public service company using any 219 applicable metrics or standards adopted by the authority pursuant to 220 section 16-244aa, and (B) determine the reasonableness of the allowed 221 rate of return of the public service company based on such performance 222 evaluation, except that no public service company that is an electric 223 distribution company may be allowed a rate of return that exceeds the 224 weighted average cost of capital for such company, as determined by 225 the authority. The authority, if in its opinion such action appears 226 necessary or suitable in the public interest may, and, upon written 227 petition or complaint of the state, under direction of the Governor, shall, 228 make the aforesaid investigation of any such proposed amendment 229 which does not involve an alteration in rates. If the authority finds any 230 proposed amendment of rates to not conform to the principles and 231 guidelines set forth in section 16-19e, or to be unreasonably 232 discriminatory or more or less than just, reasonable and adequate to 233 enable such company to provide properly for the public convenience, necessity and welfare, or the service to be inadequate or excessive, it 234 235 shall determine and prescribe, as appropriate, an adequate service to be 236 furnished or just and reasonable maximum rates and charges to be made 237 by such company. In the case of a proposed amendment filed by an 238 electric distribution, gas or telephone company, the authority shall also 239 adjust the estimate filed under this subsection of the effects of the 240 amendment on the household budgets of the company's customers, in 241 accordance with the rates and charges approved by the authority. The 242 authority shall issue a final decision on each electric distribution or gas 243 company rate filing not later than three hundred fifty days after the 244 effective filing date of the proposed amendment. The authority shall 245 issue a final decision on all public service company rate filings, except 246 electric distribution or gas company rate filings, not later than two 247 hundred seventy days after the effective filing date of the proposed 248 amendment.

Sec. 9. Subsection (g) of section 16-19 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025)

252 (g) The authority shall hold either a special public hearing or combine 253 an investigation with an ongoing four-year review conducted in 254 accordance with section 16-19a or with a general rate hearing conducted 255 in accordance with subsection (a) of this section on the need for an 256 interim rate decrease (1) when a public service company has, for the 257 rolling twelve-month period ending with the two most recent 258 consecutive financial quarters, earned a return on equity which exceeds 259 the return authorized by the authority by at least one-half of one 260 percentage point, (2) if it finds, in the case of an electric distribution 261 company, a rate of return that exceeds the weighted average cost of 262 capital for such company, as determined by the authority, (3) if it finds 263 that any change in municipal, state or federal tax law creates a 264 significant increase in a company's rate of return, or [(3)] (4) if it provides 265 appropriate notice that a public service company may be collecting rates 266 or may have an authorized rate of return which is or are more than just, 267 reasonable and adequate, as determined by the authority, provided the 268 authority shall require appropriate notice of hearing to the company and its customers who would be affected by an interim rate decrease in 269 270 such form as the authority deems reasonable. The company shall be 271 required to demonstrate to the satisfaction of the authority that earning 272 such a return on equity, having an authorized rate of return or collecting 273 rates which are more than just, reasonable and adequate is directly 274 beneficial to its customers. At the completion of the proceeding, the 275 authority may order an interim rate decrease if it finds that such return 276 on equity or rates exceeds a reasonable rate of return or is more than 277 just, reasonable and adequate as determined by the authority. Any such 278 interim rate decrease shall be subject to a customer surcharge if the 279 interim rates collected by the company are less than the rates finally 280 approved by the authority or fixed at the conclusion of any appeal taken 281 as a result of any finding by the authority. Such surcharge shall be 282 assessed against customers in such amounts and by such procedure as

283 ordered by the authority.

Sec. 10. Subsection (d) of section 16-47 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2025):

287 (d) (1) (A) The Public Utilities Regulatory Authority shall investigate 288 and hold a public hearing on the question of granting its approval with 289 respect to any application made under subdivision (1) of subsection (b) 290 of this section or subdivision (1) of subsection (c) of this section and 291 thereafter may approve or disapprove any such application in whole or 292 in part and upon such terms and conditions as it deems necessary or 293 appropriate. In connection with its investigation, the authority may 294 request the views of the gas company, electric distribution company, 295 water company, telephone company, community antenna television 296 company or holding company which is the subject of the application 297 with respect to the proposed acquisition.

298 (B) After the filing of an application satisfying the requirements of 299 such regulations as the authority may adopt in accordance with the 300 provisions of chapter 54, but not later than thirty business days after the 301 filing of such application, the authority shall give prompt notice of the 302 public hearing to the [person required to file the application] applicant 303 and to the subject company or holding company. Such hearing shall be 304 commenced as promptly as practicable after the filing of the application, 305 but not later than sixty business days after [the] such filing.

306 (C) The authority shall make its determination as soon as practicable, 307 but not later than two hundred days after the filing of the application, 308 unless the [person required to file the application] applicant agrees to 309 an extension of time or the authority extends the time as provided in 310 this subsection. The authority may extend the time period for making 311 its determination by not more than thirty days if, before the end of such 312 time period, the authority notifies all parties and intervenors to the 313 proceedings of such extension.

314 (D) The authority may, in its discretion, grant the subject company,

315 certificate holder, provider or holding company the opportunity to 316 participate in the hearing by presenting evidence and oral and written 317 argument. [If the authority fails to give notice of its determination to 318 hold a hearing, commence the hearing, or render its determination after 319 the hearing within the time limits specified in this subdivision, the 320 proposed acquisition shall be deemed approved.]

321 (E) In each proceeding on a written application submitted under said 322 subdivision (1) of subsection (b) of this section or subdivision (1) of 323 subsection (c) of this section, the authority shall, in a manner [which] 324 that treats all parties to the proceeding on an equal basis, take into 325 consideration [(1)] (i) the financial, technological and managerial 326 suitability and responsibility of the applicant, [(2)] (ii) the ability of the 327 gas company, electric distribution company, water company, telephone 328 company, community antenna television company or holding company 329 which is the subject of the application to provide safe, adequate and 330 reliable service to the public through the company's plant, equipment 331 and manner of operation if the application were to be approved, and 332 [(3)] (iii) for an application concerning a telephone company, the effect 333 of approval on the location and accessibility of management and 334 operations and on the proportion and number of state resident 335 employees.

336 (F) The authority shall only grant its approval of an application filed 337 on or after January 1, 2021, made under subdivision (1) of subsection (c) 338 of this section, if the holding company [effects] <u>implements</u> a change in 339 the composition of the board of directors to include a proportional 340 percentage of Connecticut-based directors equivalent to the percentage 341 that Connecticut service areas represent of the total service areas 342 covered by the holding company.

(G) On and after October 1, 2025, the authority shall not approve any
 application made pursuant to subdivision (1) of subsection (c) of this
 section if the applicant seeking approval to control a gas company or
 electric distribution company, or a holding company thereof, already
 controls a gas company or electric distribution company, or a holding

### 348 <u>company thereof, in the state.</u>

349 (2) (A) The Public Utilities Regulatory Authority shall investigate and 350 hold a public hearing on the question of granting its approval with 351 respect to any application made under subdivision (2) of subsection (b) 352 of this section or subdivision (2) of subsection (c) of this section and 353 thereafter may approve or disapprove any such application in whole or 354 in part and upon such terms and conditions as it deems necessary or 355 appropriate. In connection with its investigation, the authority may 356 request the views of the subject certificate holder, provider or holding 357 company which is the subject of the application with respect to the 358 proposed acquisition.

359 (B) After the filing of an application satisfying the requirements of 360 such regulations as the authority may adopt in accordance with the 361 provisions of chapter 54, but not later than thirty business days after the 362 filing of such application, the authority shall give prompt notice of the 363 public hearing to the [person required to file the application] applicant 364 and to the subject certificate holder, provider or holding company. Such 365 hearing shall be commenced as promptly as practicable after the filing 366 of the application, but not later than sixty business days after [the] such filing. [, and the] 367

368 (C) The authority shall make its determination as soon as practicable, 369 but not later than one hundred eighty days after the filing of the 370 application [,] unless the [person required to file the application] 371 applicant agrees to an extension of time or the authority extends the time 372 as provided in this subsection. The authority may extend the time 373 period for making its determination by not more than thirty days if, 374 before the end of such period, the authority notifies all parties and 375 intervenors to the proceedings of such extension, [. Such authority-376 noticed extension may only occur once] provided only one such 377 extension may be noticed by the authority.

378 (D) The authority shall, upon request of the certificate holder, 379 provider or holding company, grant the subject company or holding company the opportunity to participate in the hearing by presentingevidence and oral and written argument.

382 (E) If the authority fails to give notice of its determination to hold a 383 hearing, commence the hearing or render its determination after the 384 hearing within the time limits specified in this subdivision, the 385 proposed acquisition shall be deemed approved.

386 (F) In each proceeding on a written application submitted under 387 [said] subdivision (2) of subsection (b) of this section or subdivision (2) 388 of subsection (c) of this section, the scope of review for the authority 389 shall be limited to [(A)] (i) the financial, technological and managerial 390 suitability and responsibility of the applicant, and [(B)] (ii) the legal, 391 financial and technical ability of the holder of a certificate of cable 392 franchise authority pursuant section certified to 16-331p, 393 telecommunications provider, certified competitive video service 394 provider or holding company which is the subject of the application to 395 provide safe, adequate and reliable service subject to the authority's 396 regulation.

397 Sec. 11. (NEW) (Effective October 1, 2025) On and after January 1, 2026, 398 no person, firm or corporation shall control both an electric distribution 399 company and a gas company, as defined in section 16-1 of the general 400 statutes. Any such person, firm or corporation that has control of more 401 than one such company in violation of this section shall divest itself of 402 the additional company and retain not more than one such company by 403 January 1, 2026. The Public Utilities Regulatory Authority shall, after 404 notice and hearing in accordance with section 16-10a of the general 405 statutes, as amended by this act, revoke the franchise to operate as a 406 public service company, as defined in section 16-1 of the general 407 statutes, of any person, firm or corporation that is not in compliance 408 with the provisions of this section.

Sec. 12. Subsection (a) of section 16-10a of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2025):

412 (a) Whenever any person, firm or corporation, incorporated under 413 the general statutes or any special act, is granted a franchise to operate 414 as a public service company, as defined in section 16-1, and fails to 415 provide service which is adequate to serve the public convenience and 416 necessity of any town, city, borough, district or other political 417 subdivision of the state, or any portion thereof, for a period of five years 418 from the date of such franchise or from January 1, 1961, whichever is 419 later, the Public Utilities Regulatory Authority, on its own initiative, or 420 upon complaint of any such town, city, borough, district or other 421 political subdivision, or on petition of not less than five per cent of the 422 affected persons, but in no event more than one thousand persons, in any such town, city, borough, district or other political subdivision, shall 423 424 fix a time and place for a hearing to be held thereon. Whenever any such 425 person, firm or corporation fails to comply with the merger prohibition 426 set forth in section 11 of this act, the authority shall fix a time and place 427 for a hearing to be held thereon. The authority shall give notice thereof 428 to all parties in interest and shall make such further investigation into 429 the alleged failure to provide such service or comply with the merger 430 prohibition as it deems necessary. If upon such hearing, said authority 431 finds that the holder of such franchise has failed to provide such service 432 or comply with such prohibition and that there is an immediate need for 433 such service, it may revoke such franchise as to any such town, city, 434 borough, district or political subdivision, or any portion thereof, or 435 make such other order as may be necessary to provide such service. 436 Whenever any person, firm or corporation, incorporated under the 437 general statutes or any special act, is granted a franchise to operate as a 438 railroad company, as defined in section 13b-199, and fails to provide 439 adequate service, or has discontinued the service, on any segment of its 440 lines for which such franchise is granted for a period of five years or 441 more, the franchise for such segment of line shall cease to exist and shall 442 be revoked by the authority for such failure to operate such service or 443 discontinuance of service for a period of five years or more.

444 Sec. 13. (NEW) (*Effective October 1, 2025*) Notwithstanding any 445 provision of the general statutes, no state agency, as defined in section 446 4b-13 of the general statutes, quasi-public agency, as defined in section 447 1-120 of the general statutes, or municipality, as defined in section 7-448 131q of the general statutes, shall offer a right of first refusal for the 449 conveyance of any real property to a public service company, as defined 450 in section 16-1 of the general statutes, prior to offering such property for 451 general sale.

452 Sec. 14. Section 16-19 of the general statutes is amended by adding 453 subsection (i) as follows (*Effective October 1, 2025*):

(NEW) (i) The authority shall not approve the imposition of any fee by a public service company under this section that would discourage the adoption of grid-enhancing or energy-efficient technologies, provided the provisions of this subsection shall not be construed to apply to an order by the authority under this section concerning rates that is perceived by a public service company to discourage such company from making capital investments in the grid.

461 Sec. 15. Subdivision (5) of subsection (a) of section 16-245d of the 462 general statutes is repealed and the following is substituted in lieu 463 thereof (*Effective October 1, 2025*):

464 (5) An electric distribution company shall, in accordance with the 465 billing format developed by the authority, include the following information in each customer's bill: (A) The total amount owed by the 466 467 customer, which shall be itemized using the categories described in 468 subdivision (3) of this subsection; (B) any unpaid amounts from 469 previous bills which shall be listed separately from current charges; (C) 470 except for customers subject to a demand charge, the rate and usage for 471 the current month and each of the previous twelve months in the form 472 of a bar graph or other visual form; (D) the payment due date; (E) the 473 interest rate applicable to any unpaid amount; (F) the toll-free telephone 474 number of the electric distribution company to report power losses; (G) 475 the toll-free telephone number of the Public Utilities Regulatory 476 Authority for questions or complaints; and (H) if a customer has a 477 demand of five hundred kilowatts or less during the preceding twelve

- months, a statement about the availability of information concerning 478
- electric suppliers pursuant to section 16-245p. An electric distribution 479
- company shall not impose any fee that has not been authorized by the 480

authority pursuant to any provision of this title. 481

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2025	1-200(1)
Sec. 2	October 1, 2025	16-243gg
Sec. 3	July 1, 2026	16-245m(d)(3)
Sec. 4	July 1, 2025	New section
Sec. 5	October 1, 2025	16-9
Sec. 6	October 1, 2025	16-25
Sec. 7	October 1, 2025	16-2(n)
Sec. 8	October 1, 2025	16-19(a)
Sec. 9	October 1, 2025	16-19(g)
Sec. 10	October 1, 2025	16-47(d)
Sec. 11	October 1, 2025	New section
Sec. 12	October 1, 2025	16-10a(a)
Sec. 13	<i>October 1, 2025</i>	New section
Sec. 14	October 1, 2025	16-19(i)
Sec. 15	October 1, 2025	16-245d(a)(5)

#### GAE Joint Favorable Subst.