



General Assembly

Amendment

January Session, 2025

LCO No. 8398



Offered by:

REP. LEMAR, 96th Dist.
SEN. MARONEY, 14th Dist.
REP. RUTIGLIANO, 123rd Dist.
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REP. TURCO, 27th Dist.

To: Subst. House Bill No. 7182

File No. 602

Cal. No. 376

"AN ACT CONCERNING ENTERTAINMENT EVENT TICKETS."

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (NEW) (*Effective October 1, 2025*) (a) As used in this section,
4 "ticket reseller" means any person who advertises or facilitates the resale
5 of any ticket to an entertainment event.

6 (b) (1) No ticket reseller shall enter into a contract with a purchaser
7 for the resale of any ticket to an entertainment event, or accept from a
8 purchaser any consideration as payment in full or as a deposit for the
9 resale of any such ticket, unless the ticket reseller:

10 (A) Is in possession of such ticket;

11 (B) Has entered into a written contract (i) (I) with the person who is

12 in possession of such ticket, or (II) with a person who has a contractual
13 right to obtain such ticket from the person who is in possession of such
14 ticket, and (ii) that entitles such ticket reseller to obtain such ticket from
15 a person described in subparagraph (B)(i) of this subdivision at a price
16 specified in such written contract; or

17 (C) Discloses to the purchaser orally or in writing at the time such
18 ticket reseller enters into such contract with such purchaser or accepts
19 such consideration from such purchaser, whichever occurs first, that
20 such ticket reseller (i) is not in possession of such ticket or has not
21 entered into a written contract described in subparagraph (B) of this
22 subdivision, and (ii) may not be able to supply such ticket to such
23 purchaser at the contracted price or within the contracted price range.

24 (2) If a ticket reseller makes the disclosure described in subparagraph
25 (C) of subdivision (1) of this subsection to a purchaser in oral form, the
26 ticket reseller shall provide such disclosure to the purchaser in written
27 form not later than two business days after such ticket reseller made
28 such disclosure to such purchaser in oral form.

29 (c) (1) Nothing in subsection (b) of this section shall be construed to
30 prohibit a ticket reseller from accepting a deposit from a prospective
31 purchaser of a ticket to an entertainment event as part of a contract that
32 requires the ticket reseller to make best efforts to obtain a ticket to the
33 entertainment event for the prospective purchaser at a price or within a
34 price range, and by a time specified, in the contract, provided the ticket
35 reseller discloses to the prospective purchaser orally or in writing at the
36 time such ticket reseller enters into such contract with such prospective
37 purchaser or accepts such deposit from such prospective purchaser,
38 whichever occurs first, that such ticket reseller:

39 (A) Is not in possession of the ticket desired by such prospective
40 purchaser or has not entered into a written contract (i) (I) with a person
41 who is in possession of such ticket, or (II) with a person who has a
42 contractual right to obtain such ticket from the person who is in
43 possession of such ticket, and (ii) that entitles such ticket reseller to

44 obtain such ticket from a person described in subparagraph (A)(i) of this
45 subdivision at a price specified in such written contract; and

46 (B) May not be able to supply such ticket to such prospective
47 purchaser at the contracted price or within the contracted price range.

48 (2) If a ticket reseller makes the disclosure required under subdivision
49 (1) of this subsection to a prospective purchaser in oral form, the ticket
50 reseller shall provide such disclosure to the prospective purchaser in
51 written form not later than two business days after such ticket reseller
52 made such disclosure to such prospective purchaser in oral form.

53 (d) A violation of any provision of subsection (b) or (c) of this section
54 shall constitute an unfair or deceptive act or practice in the conduct of
55 trade or commerce pursuant to subsection (a) of section 42-110b of the
56 general statutes.

57 Sec. 2. (NEW) (*Effective October 1, 2025*) (a) (1) Except as provided in
58 subdivision (2) of this subsection, no person shall advertise or facilitate
59 the sale or resale of any ticket to an entertainment event by way of an
60 Internet web site if the Internet domain of such Internet web site, or any
61 Internet subdomain of such Internet web site, contains:

62 (A) The name of the venue for such entertainment event;

63 (B) The name of the entertainment event, including, but not limited
64 to, the name of any individual or group scheduled to perform or
65 appear at such entertainment event; or

66 (C) Any name that is substantially similar to a name described in
67 subparagraph (A) or (B) of this subdivision.

68 (2) The provisions of subdivision (1) of this subsection shall not be
69 construed to apply to any person who is acting on behalf of the venue
70 for the entertainment event.

71 (b) A violation of any provision of subsection (a) of this section shall
72 constitute an unfair or deceptive act or practice in the conduct of trade

73 or commerce pursuant to subsection (a) of section 42-110b of the general
74 statutes.

75 Sec. 3. Section 53-289a of the general statutes is repealed and the
76 following is substituted in lieu thereof (*Effective October 1, 2025*):

77 (a) As used in this section: ["service charge"]

78 (1) "Entertainment event" includes, but is not limited to, an athletic
79 competition, sporting event, concert, operatic performance or theatrical
80 performance, but does not include a movie;

81 (2) "Entertainment venue" includes, but is not limited to, an arena,
82 exhibition hall, performance hall, place of amusement, stadium or
83 theater, but does not include a movie theater;

84 (3) "Person" means an individual, association, corporation, limited
85 liability company, partnership, trust or other legal entity; and

86 (4) "Service charge" means any additional fee or charge that is
87 designated as an "administrative fee", "service fee" or "surcharge" or by
88 using another substantially similar term.

89 (b) No person shall advertise the prices of tickets to any
90 entertainment event for which a service charge is imposed, including,
91 but not limited to, any [place of amusement, arena, stadium, theater,
92 performance, sport, exhibition or athletic contest given] entertainment
93 venue in this state [for] at which a service charge is imposed for the sale
94 of a ticket at [the site of the event] such entertainment venue, without
95 conspicuously disclosing in such advertisement, whether displayed at
96 [the site of the event] such entertainment venue or elsewhere, the total
97 price for each ticket and [what] which portion of each ticket price, stated
98 in a dollar amount, represents a service charge.

99 (c) If a price is charged for admission to [a place of] an entertainment
100 venue, the operator of the [place of] entertainment venue shall print,
101 endorse or otherwise disclose on the face of each ticket to an

102 entertainment event at such [place of] entertainment venue (1) the price
103 established for such ticket, or (2) if such operator, or such operator's
104 agent, sells or resells such ticket, including at auction, the final price of
105 such ticket.

106 (d) (1) Any person that advertises or facilitates the sale or resale of a
107 ticket to an entertainment event shall (A) disclose the total price of such
108 ticket, which total price shall include all service charges required to
109 purchase such ticket, and (B) disclose, in a clear and conspicuous
110 manner, to the purchaser of such ticket the portion of the total ticket
111 price, expressed as a dollar amount, that is attributable to service
112 charges charged to such purchaser for such ticket.

113 (2) Any person that advertises or facilitates the resale of a ticket to an
114 entertainment event via an Internet web site or online technology
115 platform, the primary purpose of which is to facilitate resales of such
116 tickets, shall disclose, in a clear and conspicuous manner, that the ticket
117 is a resale ticket that may be offered at a price that differs from the price
118 of a ticket to an entertainment event that is offered or sold by the
119 presenter of the entertainment event.

120 ~~[(2)]~~ (3) ~~(A)~~ The disclosures required under [subdivision]
121 subdivisions (1) and (2) of this subsection shall be displayed [in the
122 ticket listing before the ticket is selected for purchase. The total ticket
123 price] when the ticket is initially offered for sale or resale to a purchaser,
124 and the displayed price shall not increase during the period beginning
125 when [a] the ticket is [selected for purchase] initially offered for sale or
126 resale to a purchaser and ending when [a] the ticket is purchased, except
127 a reasonable service charge may be charged for delivery of a
128 nonelectronic ticket if [(A)] (i) such service charge is based on the
129 delivery method selected by the ticket purchaser, and [(B)] (ii) such
130 service charge is disclosed to such purchaser before such purchaser
131 purchases such ticket.

132 (B) Nothing in subparagraph (A) of this subdivision shall be
133 construed to prohibit (i) any change in the price of a ticket after a

134 purchaser's transaction period has timed out if the purchaser has not yet
135 purchased the ticket, or (ii) the use of a dynamic pricing model,
136 provided the ticket price does not increase during the period beginning
137 when the ticket is initially offered to the purchaser and ending when the
138 purchaser completes the ticket purchasing process or the purchaser's
139 transaction period has timed out, whichever occurs first.

140 ~~[(3)]~~ (4) No disclosure required under this subsection shall be (A)
141 false or misleading, (B) presented more prominently than the total ticket
142 price, or (C) displayed in a font size that is as large or larger than the
143 font size in which the total ticket price is displayed.

144 [(e) A movie shall not be deemed to constitute an entertainment event
145 for the purposes of this section.]

146 (e) (1) Each person that sells or resells a ticket to a live entertainment
147 event shall (A) if the live entertainment event is cancelled, provide a
148 refund to the purchaser (i) in an amount that is equal to the total price
149 of such ticket, which total price shall include all service charges that
150 were charged to purchase such ticket except for any reasonable service
151 charge that was charged for delivery of a nonelectronic ticket, and (ii)
152 not later than thirty days following cancellation of such live
153 entertainment event, and (B) disclose, in a clear and conspicuous
154 manner, to each purchaser of a ticket to the live entertainment event that
155 such purchaser is entitled to a refund in the amount and within the
156 thirty-day period set forth in subparagraph (A) of this subdivision if
157 such live entertainment event is cancelled.

158 (2) The disclosure required under subparagraph (B) of subdivision (1)
159 of this subsection shall be displayed to each purchaser of a ticket to a
160 live entertainment event before such purchaser purchases such ticket.

161 (f) The Commissioner of Consumer Protection may adopt
162 regulations, in accordance with the provisions of chapter 54, to
163 implement the provisions of this section.

164 (g) A violation of any provision of subsections (b) to (e), inclusive, of

165 this section shall constitute an unfair or deceptive act or practice in the
166 conduct of trade or commerce pursuant to subsection (a) of section 42-
167 110b."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2025</i>	New section
Sec. 2	<i>October 1, 2025</i>	New section
Sec. 3	<i>October 1, 2025</i>	53-289a