



General Assembly

***Amendment***

***January Session, 2025***

**LCO No. 8599**



Offered by:

SEN. LOONEY, 11<sup>th</sup> Dist.

SEN. DUFF, 25<sup>th</sup> Dist.

SEN. MARONEY, 14<sup>th</sup> Dist.

REP. LEMAR, 96<sup>th</sup> Dist.

To: Subst. Senate Bill No. 3

File No. 570

Cal. No. 313

***"AN ACT CONCERNING CONSUMER PROTECTION AND SAFETY."***

1 Strike everything after the enacting clause and substitute the  
2 following in lieu thereof:

3 "Section 1. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this  
4 section:

5 (1) "Business" has the same meaning as provided in section 42-158ff  
6 of the general statutes, as amended by this act; and

7 (2) "Person" has the same meaning as provided in section 1-79 of the  
8 general statutes.

9 (b) (1) Except as provided in subdivision (2) of this subsection, no  
10 business that offers to sell, lease or otherwise provide any good or  
11 service shall:

12 (A) Advertise, display or otherwise offer such good or service to any  
13 person at a price that excludes any fee, charge or cost that such person  
14 is required to pay in order to purchase, lease or otherwise receive such  
15 good or service; or

16 (B) Require any person to pay any fee, charge or cost to purchase,  
17 lease or otherwise receive such good or service if such fee, charge or cost  
18 (i) is not advertised, displayed or otherwise offered in compliance with  
19 the provisions of subparagraph (A) of this subdivision, or (ii) is  
20 intentionally obscured, unclear or misrepresented by such business.

21 (2) The provisions of subdivision (1) of this subsection shall not be  
22 construed to:

23 (A) Prohibit a business from omitting any applicable federal, state or  
24 local tax, or any mandatory fee imposed by any government,  
25 governmental subdivision, agency or instrumentality or quasi-  
26 governmental instrumentality, from any advertised, displayed or  
27 otherwise offered price for a good or service if such tax or fee is  
28 disclosed to the person before such person purchases, leases or  
29 otherwise receives the good or service;

30 (B) Prohibit a business from imposing any mandatory gratuity, or  
31 omitting any mandatory gratuity from any advertised or displayed  
32 price for a good or service, if the existence of such mandatory gratuity  
33 and the manner in which such mandatory gratuity is calculated are  
34 clearly and conspicuously disclosed to the person before the person  
35 selects the good or service for purchase, leasing or receipt;

36 (C) Prohibit a business from imposing any fee, charge or cost for a  
37 good or service, or omitting the amount of any fee, charge or cost from  
38 any advertised or displayed price for a good or service, if (i) the amount  
39 of such fee, charge or cost is (I) dependent on the person's selections or  
40 cannot feasibly be calculated in full when the price for such good or  
41 service is first advertised or displayed, including, but not limited to, any  
42 fee, charge or cost imposed for shipping or delivery or that varies

43 according to such person's location or the quantity or number of goods  
44 purchased, leased or otherwise received by such person, or (II) charged  
45 to the person for the purpose of confirming such person's identity or  
46 payment information, in an amount that does not exceed one dollar and  
47 is promptly refunded to the person, (ii) the existence of such fee, charge  
48 or cost is disclosed when the good or service is advertised or displayed  
49 to the person, and (iii) the amount of such fee, charge or cost is disclosed  
50 to the person before such person purchases, leases or otherwise receives  
51 such good or service;

52 (D) Apply to any transaction that is subject to the provisions of  
53 chapter 704 of the general statutes;

54 (E) Apply to any transaction, action or act that qualifies for an  
55 exception set forth in section 42-110c of the general statutes;

56 (F) Apply to, or permit, any surcharge prohibited under section 42-  
57 133ff of the general statutes; or

58 (G) Apply to any transaction unless such transaction involves (i) a  
59 person residing in this state, or (ii) the offer, sale, rental, lease or  
60 distribution of any good or service in this state.

61 (c) Any violation of subdivision (1) of subsection (b) of this section  
62 shall be deemed an unfair or deceptive trade practice under subsection  
63 (a) of section 42-110b of the general statutes.

64 Sec. 2. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this  
65 section:

66 (1) "Connected device" means an Internet-connected home appliance,  
67 television or toy that includes a camera or microphone;

68 (2) "Connected device manufacturer" means a person doing business  
69 in this state who manufactures a connected device;

70 (3) "Initial consumer" means an individual who is (A) a resident of  
71 this state, and (B) with respect to any connected device, the first

72 individual to lease, purchase or assume ownership of such connected  
73 device;

74 (4) "Person" means an individual, association, corporation, limited  
75 liability company, partnership, trust or other legal entity;

76 (5) "Personally identifying information" has the same meaning as  
77 provided in section 42-284 of the general statutes;

78 (6) "Provider" means (A) a connected device manufacturer, and (B)  
79 any person who (i) enters into a contract with a connected device  
80 manufacturer, and (ii) receives access to (I) any camera or microphone  
81 included in a connected device manufactured by the connected device  
82 manufacturer, (II) any image or video collected, recorded, stored,  
83 analyzed, interpreted or transmitted by way of any camera included in  
84 any connected device manufactured by the connected device  
85 manufacturer, or (III) any spoken word or other sound collected,  
86 recorded, stored, analyzed, interpreted or transmitted by way of any  
87 microphone included in any connected device manufactured by the  
88 connected device manufacturer; and

89 (7) "Toy" means a product that a manufacturer designs, or intends to  
90 be used, for amusement or play.

91 (b) No provider shall allow any person to activate any connected  
92 device unless the provider:

93 (1) Prominently displays to the initial consumer or any person whom  
94 the initial consumer designates to first install or set up the connected  
95 device, at the time that such initial consumer or person first installs or  
96 sets up such connected device:

97 (A) A disclaimer in the following form:

98 "This device transmits audio and/or video back to the manufacturer  
99 and/or a third party and which may be recorded."; and

100 (B) A statement disclosing (i) that such connected device includes a

101 camera or microphone, (ii) that the camera or microphone included in  
102 such connected device will be enabled or turned on, (iii) that such  
103 connected device might record such initial consumer, (iv) that the  
104 connected device manufacturer of such connected device or another  
105 provider might retain recordings of such initial consumer, (v) which  
106 command or action will activate or enable operation of the camera or  
107 microphone included in such connected device, (vi) the categories of  
108 images, videos or sounds that (I) the camera or microphone included in  
109 such connected device will look for, listen for or record, or (II) might be  
110 disclosed to any person other than such initial consumer, (vii) the  
111 categories of persons described in subparagraph (B)(vi)(II) of this  
112 subdivision, and (viii) that such initial consumer shall not be  
113 discriminated against if such initial consumer or person declines to  
114 activate a camera or microphone included in the connected device  
115 unless (I) such connected device is provided to such initial consumer as  
116 a condition of employment, or (II) declining to activate such camera or  
117 microphone would render such connected device useless; and

118 (2) Provides to the initial consumer or any person whom the initial  
119 consumer designates to first install or set up the connected device, at the  
120 time that such initial consumer or person first installs or sets up such  
121 connected device, the ability to decline to activate a camera or  
122 microphone included in the connected device, unless declining to  
123 activate the camera or microphone would render such connected device  
124 useless.

125 (c) Each provider shall implement and maintain reasonable security  
126 measures to protect any personally identifying information collected  
127 through a camera or microphone included in a connected device from  
128 any unauthorized access, acquisition, destruction, disclosure,  
129 modification or use thereof.

130 (d) No provider shall use or sell any recording collected through  
131 operation of a camera or microphone included in a connected device for  
132 the purposes of targeted advertising, as defined in section 42-515 of the  
133 general statutes, unless the initial consumer opts in to such use or sale

134 for such purposes.

135 (e) No person shall compel any provider to build specific features for  
136 the purpose of allowing a law enforcement agency or officer to monitor  
137 communications through a camera or microphone included in a  
138 connected device.

139 (f) Nothing in this section shall be construed to:

140 (1) Impose any liability on a provider for any functionality provided  
141 by an application that an initial consumer (A) downloads and installs,  
142 or (B) chooses to use on a network of remote servers hosted on the  
143 Internet to store, manage and process data;

144 (2) Authorize disclosure of any recording retained by a provider to  
145 another person, including, but not limited to, a law enforcement agency  
146 or officer, unless such disclosure is authorized by other applicable law  
147 or pursuant to an order issued by a court of competent jurisdiction; or

148 (3) Modify, limit or supersede the operation of any other provision of  
149 the general statutes concerning privacy or security.

150 (g) Any violation of subsections (b) to (d), inclusive, of this section  
151 shall be deemed an unfair or deceptive trade practice under subsection  
152 (a) of section 42-110b of the general statutes.

153 Sec. 3. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this  
154 section, unless the context otherwise requires:

155 (1) "Antenna" includes, but is not limited to, any resonant device that  
156 is designed especially for the purpose of capturing electromagnetic  
157 energy transmitted by direct satellite or commercial radio or television  
158 broadcasting facilities;

159 (2) "Authorized repair provider" (A) means a person who (i) is  
160 unaffiliated with a manufacturer, and (ii) has an arrangement with a  
161 manufacturer (I) under which the manufacturer grants to the person a  
162 license to use a trade name, service mark or other proprietary identifier

163 to offer diagnostic, maintenance or repair services for electronic or  
164 appliance products under the manufacturer's name, or (II) to offer  
165 diagnostic, maintenance or repair services for electronic or appliance  
166 products on behalf of the manufacturer, and (B) includes a  
167 manufacturer, with respect to any of such manufacturer's electronic or  
168 appliance products, if the manufacturer (i) offers diagnostic,  
169 maintenance or repair services for such product, and (ii) does not have  
170 an arrangement with an unaffiliated person to diagnose, maintain or  
171 repair such product;

172 (3) "Documentation" means any electronic or appliance product  
173 diagram, manual, reporting output, schematic, service code description  
174 or similar information that a manufacturer provides to an authorized  
175 repair provider or, if the manufacturer does not have an authorized  
176 repair provider, the manufacturer uses for the purpose of diagnosing,  
177 maintaining or repairing an electronic or appliance product;

178 (4) "Electronic or appliance product" or "product" (A) means any  
179 antenna, electronic set, major home appliance or rotator (i) that is  
180 manufactured for the first time, and first sold or used in this state, on or  
181 after July 1, 2026, and (ii) for which the manufacturer makes  
182 documentation, parts and tools available to an authorized repair  
183 provider, (B) includes any item set forth in subparagraph (A) of this  
184 subdivision that is sold through any method other than a direct retail  
185 sale, and (C) does not include any (i) alarm system, as defined in section  
186 29-6c of the general statutes, (ii) motor vehicle, as defined in section 13b-  
187 387 of the general statutes, or any component used to maintain,  
188 manufacture or repair any motor vehicle, or (iii) video game console;

189 (5) "Electronic set" includes, but is not limited to, any audio or video  
190 recorder or playback equipment, computer system, facsimile machine,  
191 photocopier, radio, television, video camera or video monitor that is  
192 normally used or sold for personal, family, household or home office  
193 use;

194 (6) "Fair and reasonable terms" means terms that satisfy the

195 requirements established in subdivision (3) of subsection (b) of this  
196 section;

197 (7) "Manufacturer" means the person who manufactures an electronic  
198 or appliance product;

199 (8) "Major home appliance" includes, but is not limited to, any  
200 dishwasher, dryer, freezer, microwave oven, range, refrigerator, room  
201 air conditioner, trash compactor or washer that is normally used or sold  
202 for personal, family, household or home office use;

203 (9) "Part" means any replacement component or assembly of  
204 components, either new or used, that the manufacturer of an electronic  
205 or appliance product makes available to an authorized repair provider  
206 to facilitate the maintenance or repair of such product;

207 (10) "Person" means an individual, association, corporation, limited  
208 liability company, partnership, trust or other legal entity;

209 (11) "Rotator" includes, but is not limited to, an electromechanical  
210 device, used in connection with an antenna installation or repair, that is  
211 operated from a remote location to rotate an antenna on a horizontal  
212 plane;

213 (12) "Service dealer" means any person who (A) is not an authorized  
214 repair provider or manufacturer, and (B) for compensation, engages in  
215 the business of, or holds such person out to the public as engaging in  
216 the business of, installing, maintaining, repairing or servicing any  
217 electronic or appliance product;

218 (13) "Tool" (A) means any hardware implement, software program or  
219 other apparatus that the manufacturer of an electronic or appliance  
220 product makes available to an authorized repair provider for the  
221 diagnosis, maintenance or repair of such product, and (B) includes, but  
222 is not limited to, (i) any software or other mechanism that provisions,  
223 programs, pairs a part, provides or calibrates functionality or performs  
224 any other function necessary to repair an electronic or appliance



225 product, or a part thereof, and return such product or part to its fully  
226 functional condition, and (ii) any update to any software or mechanism  
227 described in subparagraph (B)(i) of this subdivision;

228 (14) "Trade secret" has the same meaning as provided in section 35-  
229 51 of the general statutes; and

230 (15) "Video game console" (A) means any computing device,  
231 including, but not limited to, any console machine, handheld console  
232 device or similar device or system, that is primarily used by consumers  
233 to play video games, (B) includes, but is not limited to, the components  
234 and peripherals of any computing device described in subparagraph (A)  
235 of this subdivision, and (C) does not include any (i) general or all-  
236 purpose computing device, (ii) desktop, laptop or tablet computer, or  
237 (iii) hand-held mobile telephone, as defined in section 14-296aa of the  
238 general statutes.

239 (b) (1) The manufacturer of an electronic or appliance product shall  
240 make available, on fair and reasonable terms, to the owners of such  
241 product, service and repair facilities and service dealers documentation  
242 and functional parts and tools, inclusive of any updates thereto, that are  
243 sufficient to affect the diagnosis, maintenance or repair of such product:

244 (A) For at least three years after the last date on which such  
245 manufacturer manufactured an electronic or appliance product of the  
246 same model or type if such product has a wholesale price to a retailer,  
247 or to any other person in any sale other than a direct retail sale, of at  
248 least fifty dollars but less than one hundred dollars, which wholesale  
249 price shall not exceed the manufacturer's suggested retail price for such  
250 electronic or appliance product; or

251 (B) For at least five years after the last date on which such  
252 manufacturer manufactured an electronic or appliance product of the  
253 same model or type if such product has a wholesale price to a retailer,  
254 or to any person in any sale other than a direct retail sale, of at least one  
255 hundred dollars, which wholesale price shall not exceed the

256 manufacturer's suggested retail price for such electronic or appliance  
257 product.

258 (2) The time periods set forth in subparagraphs (A) and (B) of  
259 subdivision (1) of this subsection shall apply regardless of whether such  
260 time periods exceed the term of any warranty period for the electronic  
261 or appliance product.

262 (3) (A) For the purposes of subdivision (1) of this subsection and  
263 except as provided in subparagraph (B) of this subdivision, the  
264 manufacturer of an electronic or appliance product shall be deemed to  
265 have made documentation, functional parts and tools available on fair  
266 and reasonable terms if:

267 (i) Such manufacturer makes such documentation, parts and tools  
268 available at costs and on terms that are equivalent to the most favorable  
269 costs and terms under which such manufacturer offers such  
270 documentation, parts and tools to authorized repair providers,  
271 accounting for any discount, rebate, convenient and timely means of  
272 delivery, means of enabling fully restored and updated functionality,  
273 rights of use or other incentive or preference such manufacturer offers  
274 to authorized repair providers;

275 (ii) For documentation, such manufacturer makes such  
276 documentation, including any relevant updates thereto, available at no  
277 charge, except such manufacturer may impose a charge for the  
278 reasonable actual costs incurred by such manufacturer in preparing and  
279 sending a physical printed version of such documentation to an owner,  
280 service and repair facility or service dealer if the owner, service and  
281 repair facility or service dealer requests a physical printed version of  
282 such documentation; and

283 (iii) For tools, such manufacturer makes such tools available at no  
284 charge and without imposing any impediment to access or use such  
285 tools to diagnose, maintain or repair and enable full functionality of  
286 such product, or in a manner that does not impair the efficient and cost-

287 effective performance of any such diagnosis, maintenance or repair,  
288 except such manufacturer may impose a charge for the reasonable  
289 actual costs incurred by such manufacturer in preparing and sending  
290 such tools to an owner, service and repair facility or service dealer in  
291 physical form if the owner, service and repair facility or service dealer  
292 requests such tools in physical form.

293 (B) If a manufacturer does not use an authorized repair provider, the  
294 manufacturer of an electronic or appliance product shall be deemed to  
295 have made documentation, functional parts and tools available on fair  
296 and reasonable terms if such manufacturer makes such documentation,  
297 parts and tools available at a price that reflects the actual costs incurred  
298 by such manufacturer in preparing and delivering such documentation,  
299 parts and tools, excluding any research and development costs.

300 (c) If a service dealer or service and repair facility is not an authorized  
301 repair provider for an electronic or appliance product, the service dealer  
302 or service and repair facility shall, before repairing any such product,  
303 provide to the customer who requests such repair a written notice  
304 disclosing:

305 (1) That such service dealer or service and repair facility is not an  
306 authorized repair provider for such product; and

307 (2) Whether such service dealer or service and repair facility uses any  
308 (A) used replacement parts, or (B) replacement parts provided by a  
309 supplier other than the manufacturer of such product.

310 (d) (1) Except as provided in subdivision (2) of this subsection, no  
311 manufacturer or authorized repair provider shall be liable for any  
312 damage or injury caused to any electronic or appliance product, person  
313 or property that occurs as a result of any diagnosis, maintenance,  
314 modification or repair performed by an owner or a service dealer,  
315 including, but not limited to:

316 (A) Any indirect, incidental, special or consequential damages;

317 (B) Any loss of data, privacy or profits; or

318 (C) Any inability to use, or reduced functionality of, such product.

319 (2) The provisions of subdivision (1) of this subsection shall not apply  
320 to any design defect or manufacturing flaw that existed prior to, or  
321 independent of, any diagnosis, maintenance, modification or repair  
322 described in said subdivision.

323 (e) No provision of this section shall be construed to:

324 (1) Require the manufacturer of an electronic or appliance product to  
325 (A) disclose any trade secret, or license any intellectual property,  
326 including, but not limited to, any copyright or patent, unless such  
327 disclosure or license is necessary for such manufacturer to comply with  
328 the provisions of this section, (B) make available any special  
329 documentation, tools or parts that would disable or override antitheft  
330 security measures set by the owner of any such product without such  
331 owner's authorization, or (C) sell any part if such manufacturer no  
332 longer (i) provides such part, or (ii) makes such part available to  
333 authorized repair providers;

334 (2) Require any manufacturer of an electronic or appliance product  
335 that is an authorized repair provider within the meaning of  
336 subparagraph (B) of subdivision (2) of subsection (a) of this section to  
337 make available any documentation or tools that (A) such manufacturer  
338 exclusively uses to perform, at no cost to customers, remote diagnostic  
339 services, including, but not limited to, remote diagnostic services  
340 performed by way of the Internet, electronic mail or any chat function  
341 or telephonic means, that do not require such manufacturer to  
342 physically handle a customer's electronic or appliance product, unless  
343 such manufacturer also makes such documentation or tools available to  
344 any person who is unaffiliated with such manufacturer, or (B) are  
345 exclusively used by machines that simultaneously repair several  
346 electronic or appliance products, provided such manufacturer makes  
347 available to the owners of such product, service and repair facilities and

348 service dealers sufficient alternative documentation and tools to  
349 diagnose, maintain or repair such product;

350 (3) Require distribution of the source code for an electronic or  
351 appliance product; or

352 (4) Apply to (A) the manufacturer of an electronic or appliance  
353 product if such manufacturer provides to a customer, at no charge to the  
354 customer, a replacement electronic or appliance product that is readily  
355 available and equivalent to, or better than, the replaced electronic or  
356 appliance product, (B) any dealer, distributor, importer or manufacturer  
357 of any equipment designed and manufactured exclusively for off-road  
358 or nonroad use, including, but not limited to, any (i) all-terrain sports  
359 vehicle, (ii) construction or compact construction equipment, (iii)  
360 electric vehicle charging infrastructure equipment, (iv) farm or utility  
361 tractor, (v) farm implement, (vi) farm machinery, (vii) forestry  
362 equipment, (viii) fuel cell, (ix) garden, turf or yard equipment, (x)  
363 generator set, (xi) industrial equipment, (xii) integrated, stand-alone,  
364 mobile or stationary internal combustion engine, (xiii) marine vehicle,  
365 (xiv) mining equipment, (xv) outdoor power equipment, (xvi) portable  
366 generator, (xvii) power tool, (xviii) racing vehicle, (xix) recreational  
367 vehicle, as defined in section 14-1 of the general statutes, (xx) road  
368 building equipment, or (xxi) utility equipment, or (C) any accessory,  
369 attachment, component, repair part, technology or tool for any  
370 equipment described in subparagraph (B) of this subdivision.

371 (f) A violation of subsections (b) to (e), inclusive, of this section shall  
372 be deemed an unfair trade practice under subsection (a) of section 42-  
373 110b of the general statutes and shall be enforced solely by the Attorney  
374 General. The provisions of section 42-110g of the general statutes shall  
375 not apply to any such violation.

376 Sec. 4. (NEW) (*Effective from passage*) Notwithstanding the provisions  
377 of any municipal charter, special act or home rule ordinance, not later  
378 than July 1, 2027, each municipality shall (1) register a ".gov" Internet  
379 top-level domain for such municipality with the Cybersecurity and

380 Infrastructure Security Agency within the United States Department of  
381 Homeland Security, and (2) redirect any existing Internet web site  
382 addresses maintained by such municipality to such domain or  
383 discontinue the use of such addresses. On and after July 1, 2027, each  
384 municipality shall maintain an Internet web site with a ".gov" Internet  
385 top-level domain. For the purposes of this section, "municipality" has  
386 the same meaning as provided in section 7-479a of the general statutes.

387 Sec. 5. Section 42-230 of the general statutes is repealed and the  
388 following is substituted in lieu thereof (*Effective July 1, 2025*):

389 (a) As used in this section:

390 (1) "Precipitating event" means (A) a civil preparedness emergency  
391 declaration issued by the Governor pursuant to chapter 517, (B) a  
392 transportation emergency declaration issued by the Governor pursuant  
393 to section 3-6b, or (C) a major disaster or emergency declaration issued  
394 by the President of the United States;

395 (2) "Unconscionably excessive price" means an increased price at  
396 which a vendor leases, rents or sells an item during a precipitating event  
397 if (A) the increased price is grossly disproportionate to the price at  
398 which the vendor leased, rented or sold such item (i) immediately before  
399 the precipitating event, or (ii) before the precipitating event was  
400 reasonably anticipated, and (B) the increased price is not attributable to  
401 additional costs incurred by the vendor in leasing, renting or selling the  
402 item during the precipitating event; and

403 (3) "Vendor" means a person, corporation or firm, including, but not  
404 limited to, a distributor, manufacturer, retailer, supplier or wholesaler.

405 (b) No [person, firm or corporation shall increase the price of any item  
406 which such person, firm or corporation sells or offers for sale at retail]  
407 vendor shall lease, rent or sell, or offer to lease, rent or sell, any item in  
408 the chain of distribution at an unconscionably excessive price at any  
409 location in an area which is the subject of any [disaster emergency  
410 declaration issued by the Governor pursuant to chapter 517, any

411 transportation emergency declaration issued by the Governor pursuant  
412 to section 3-6b or any major disaster or emergency declaration issued by  
413 the President of the United States, until the period of emergency or  
414 disaster is declared by the Governor or the President] precipitating  
415 event until the Governor or the President, as applicable, declares such  
416 precipitating event to be at an end. [Nothing in this section shall prohibit  
417 the fluctuation in the price of items sold at retail which occurs during  
418 the normal course of business. Any person, firm or corporation which  
419 violates any provision of this section shall be fined not more than ninety-  
420 nine dollars.]

421 (c) Any violation of the provisions of this section shall be deemed an  
422 unfair or deceptive trade practice under subsection (a) of section 42-  
423 110b. The Attorney General shall have (1) exclusive authority to enforce  
424 the provisions of this section on behalf of the state, and (2) for the  
425 purposes of this section, the authority to (A) order an investigation or  
426 examination pursuant to section 42-110d, or (B) take such other  
427 enforcement action under sections 42-110e to 42-110q, inclusive, as the  
428 Attorney General deems necessary.

429 Sec. 6. Subsection (b) of section 51-164n of the general statutes is  
430 repealed and the following is substituted in lieu thereof (*Effective July 1,*  
431 *2025*):

432 (b) Notwithstanding any provision of the general statutes, any person  
433 who is alleged to have committed (1) a violation under the provisions of  
434 section 1-9, 1-10, 1-11, 2-71h, 4b-13, 7-13, 7-14, 7-35 or 7-41, subsection (c)  
435 of section 7-66, section 7-83, 7-147h, 7-148, 7-283, 7-325, 7-393, 8-12, 8-25,  
436 8-27, 9-63, 9-322, 9-350, 10-185, 10-193, 10-197, 10-198, 10-230, 10-251, 10-  
437 254, 10a-35, 12-52, 12-54, 12-129b or 12-170aa, subdivision (3) of  
438 subsection (e) of section 12-286, section 12-286a, 12-292, 12-314b or 12-  
439 326g, subdivision (4) of section 12-408, subdivision (3), (5) or (6) of  
440 section 12-411, section 12-435c, 12-476a, 12-476b, 12-476c, 12-487, 13a-  
441 26b, 13a-71, 13a-107, 13a-113, 13a-114, 13a-115, 13a-117b, 13a-123, 13a-  
442 124, 13a-139, 13a-140, 13a-143b, 13a-253, 13a-263 or 13b-39f, subsection  
443 (f) of section 13b-42, section 13b-90 or 13b-100, subsection (a) of section

444 13b-108, section 13b-221 or 13b-292, subsection (a) or (b) of section 13b-  
445 324, section 13b-336, 13b-337, 13b-338, 13b-410a, 13b-410b or 13b-410c,  
446 subsection (a), (b) or (c) of section 13b-412, section 13b-414 or 14-4,  
447 subdivision (2) of subsection (a) of section 14-12, subsection (d) of  
448 section 14-12, subsection (f) of section 14-12a, subsection (a) of section  
449 14-15a, section 14-16c, 14-20a or 14-27a, subsection (f) of section 14-34a,  
450 subsection (d) of section 14-35, section 14-43, 14-44j, 14-49, 14-50a, 14-58  
451 or 14-62a, subsection (b) of section 14-66, section 14-66a or 14-67a,  
452 subsection (g) of section 14-80, subsection (f) or (i) of section 14-80h,  
453 section 14-97a or 14-98, subsection (a), (b) or (d) of section 14-100a,  
454 section 14-100b, 14-103a, 14-106a, 14-106c, 14-145a, 14-146, 14-152, 14-  
455 153, 14-161 or 14-163b, subsection (f) of section 14-164i, section 14-213b  
456 or 14-219, subdivision (1) of section 14-223a, subsection (d) of section 14-  
457 224, section 14-240, 14-250, 14-253a, 14-261a, 14-262, 14-264, 14-266, 14-  
458 267a, 14-269, 14-270, 14-272b, 14-274, 14-275 or 14-275a, subsection (c) of  
459 section 14-275c, section 14-276, subsection (a) or (b) of section 14-277,  
460 section 14-278, 14-279 or 14-280, subsection (b), (e) or (h) of section 14-  
461 283, section 14-283d, 14-283e, 14-283f, 14-283g, 14-291, 14-293b, 14-296aa,  
462 14-298a, 14-300, 14-300d, 14-300f, 14-319, 14-320, 14-321, 14-325a, 14-326,  
463 14-330 or 14-332a, subdivision (1), (2) or (3) of section 14-386a, section  
464 15-15e, 15-25 or 15-33, subdivision (1) of section 15-97, subsection (a) of  
465 section 15-115, section 16-15, 16-16, 16-44, 16-256e, 16-278 or 16a-15,  
466 subsection (a) of section 16a-21, section 16a-22, subsection (a) or (b) of  
467 section 16a-22h, section 16a-106, 17a-24, 17a-145, 17a-149 or 17a-152,  
468 subsection (b) of section 17a-227, section 17a-465, subsection (c) of  
469 section 17a-488, section 17b-124, 17b-131, 17b-137, 19a-33, 19a-39 or 19a-  
470 87, subsection (b) of section 19a-87a, section 19a-91, 19a-102a, 19a-102b,  
471 19a-105, 19a-107, 19a-113, 19a-215, 19a-216a, 19a-219, 19a-222, 19a-224,  
472 19a-286, 19a-287, 19a-297, 19a-301, 19a-309, 19a-335, 19a-336, 19a-338,  
473 19a-339, 19a-340, 19a-425, 19a-442, 19a-502, 19a-565, 20-7a, 20-14, 20-  
474 153a, 20-158, 20-231, 20-233, 20-249, 20-257, 20-265, 20-324e, 20-329c or  
475 20-329g, subsection (b) of section 20-334, section 20-341l, 20-366, 20-482,  
476 20-597, 20-608, 20-610, 20-623, 21-1, 21-38, 21-39, 21-43, 21-47, 21-48 or  
477 21-63, subsection (d) of section 21-71, section 21-76a or 21-100,  
478 subsection (c) of section 21a-2, subdivision (1) of section 21a-19, section



21a-20 or 21a-21, subdivision (1) of subsection (b) of section 21a-25, section 21a-26, subsection (a) of section 21a-37, section 21a-46, 21a-61, 21a-63, 21a-70b or 21a-77, subsection (b) or (c) of section 21a-79, section 21a-85 or 21a-154, subdivision (1) of subsection (a) of section 21a-159, section 21a-278b, subsection (c), (d) or (e) of section 21a-279a, section 21a-415a, 21a-421eee, 21a-421fff or 21a-421hhh, subsection (a) of section 21a-430, section 22-12b, 22-13, 22-14, 22-15, 22-16, 22-26g, 22-30, 22-34, 22-35, 22-36, 22-38, 22-39, 22-39f, 22-49, 22-54, 22-61j or 22-61l, subdivision (1) of subsection (n) of section 22-61l, subsection (f) of section 22-61m, subdivision (1) of subsection (f) of section 22-61m, section 22-84, 22-89, 22-90, 22-96, 22-98, 22-99, 22-100 or 22-111o, subsection (d) of section 22-118l, section 22-167, subsection (c) of section 22-277, section 22-278, 22-279, 22-280a, 22-318a, 22-320h, 22-324a or 22-326, subsection (b), subdivision (1) or (2) of subsection (e) or subsection (g) of section 22-344, subsection (a) or (b) of section 22-344b, subsection (d) of section 22-344d, section 22-344f, 22-350a, 22-354, 22-359, 22-366, 22-391, 22-413, 22-414, 22-415, 22-415c, 22a-66a or 22a-246, subsection (a) of section 22a-250, section 22a-256g, subsection (e) of section 22a-256h, section 22a-363 or 22a-381d, subsections (c) and (d) of section 22a-381e, section 22a-449, 22a-450, 22a-461, 23-4b, 23-38, 23-45, 23-46 or 23-61b, subsection (a) or subdivision (1) of subsection (c) of section 23-65, section 25-37 or 25-40, subsection (a) of section 25-43, section 25-43d, 25-135, 26-18, 26-19, 26-21, 26-31, 26-40, 26-40a, 26-42, 26-43, 26-49, 26-54, 26-55, 26-56, 26-58 or 26-59, subdivision (1) of subsection (d) of section 26-61, section 26-64, subdivision (1) of section 26-76, section 26-79, 26-87, 26-89, 26-91, 26-94, 26-97, 26-98, 26-104, 26-105, 26-107, 26-114a, 26-117, subsection (b) of section 26-127, 26-128, 26-128a, 26-131, 26-132, 26-138, 26-139 or 26-141, subdivision (1) of section 26-186, section 26-207, 26-215, 26-217 or 26-224a, subdivision (1) of section 26-226, section 26-227, 26-230, 26-231, 26-232, 26-244, 26-257a, 26-260, 26-276, 26-280, 26-284, 26-285, 26-286, 26-287, 26-288, 26-290, 26-291a, 26-292, 26-294, 27-107, 28-13, 29-6a, 29-16, 29-17, 29-25, 29-143o, 29-143z or 29-156a, subsection (b), (d), (e), (g) or (h) of section 29-161q, section 29-161y or 29-161z, subdivision (1) of section 29-198, section 29-210, 29-243 or 29-277, subsection (c) of section 29-291c, section 29-316 or 29-318, subsection (b) of section 29-

514 335a, section 29-381, 30-19f, 30-48a or 30-86a, subsection (b) of section  
515 30-89, subsection (c) or (d) of section 30-117, section 31-3, 31-10, 31-11,  
516 31-12, 31-13, 31-14, 31-15, 31-16, 31-18, 31-23, 31-24, 31-25, 31-32, 31-36,  
517 31-47 or 31-48, subsection (b) of section 31-48b, section 31-51, 31-51g, 31-  
518 52, 31-52a, 31-53 or 31-54, subsection (a) or (c) of section 31-69, section  
519 31-70, 31-74, 31-75, 31-76, 31-76a, 31-89b or 31-134, subsection (i) of  
520 section 31-273, section 31-288, 31-348, 33-624, 33-1017, 34-13d or 34-412,  
521 subdivision (1) of section 35-20, subsection (a) of section 36a-57,  
522 subsection (b) of section 36a-665, section 36a-699, 36a-739, 36a-787, 38a-  
523 2 or 38a-140, subsection (a) or (b) of section 38a-278, section 38a-479qq,  
524 38a-479rr, 38a-506, 38a-548, 38a-626, 38a-680, 38a-713, 38a-733, 38a-764,  
525 38a-786, 38a-828, 38a-829, 38a-885, 42-133hh, [42-230,] 42-470 or 42-480,  
526 subsection (a) or (c) of section 43-16q, section 45a-283, 45a-450, 45a-634  
527 or 45a-658, subdivision (13) or (14) of section 46a-54, section 46a-59, 46a-  
528 81b, 46b-22, 46b-24, 46b-34, 46b-38d, 47-34a, 47-47 or 47-53, subsection  
529 (i) of section 47a-21, subdivision (1) of subsection (k) of section 47a-21,  
530 section 49-2a, 49-8a, 49-16, 52-143 or 52-289, subsection (j) of section 52-  
531 362, section 53-133, 53-199, 53-212a, 53-249a, 53-252, 53-264, 53-280, 53-  
532 290a, 53-302a, 53-303e, 53-311a, 53-314, 53-321, 53-322, 53-323 or 53-331,  
533 subsection (b) of section 53-343a, section 53-344, subsection (b) or (c) of  
534 section 53-344b, subsection (b) of section 53-345a, section 53-377, 53-422  
535 or 53-450 or subsection (i) of section 54-36a, or (2) a violation under the  
536 provisions of chapter 268, or (3) a violation of any regulation adopted in  
537 accordance with the provisions of section 12-484, 12-487 or 13b-410, or  
538 (4) a violation of any ordinance, regulation or bylaw of any town, city or  
539 borough, except violations of building codes and the health code, for  
540 which the penalty exceeds ninety dollars but does not exceed two  
541 hundred fifty dollars, unless such town, city or borough has established  
542 a payment and hearing procedure for such violation pursuant to section  
543 7-152c, shall follow the procedures set forth in this section.

544 Sec. 7. Section 42-158ff of the general statutes is repealed and the  
545 following is substituted in lieu thereof (*Effective July 1, 2026*):

546 (a) For the purposes of this section:

547 (1) "Automatic renewal provision" means any provision that is  
548 included in a consumer agreement under which a business that is a  
549 party to such agreement may renew such agreement without any action  
550 on the part of a consumer who is a party to such agreement;

551 (2) "Business" means any individual or sole proprietorship,  
552 partnership, firm, corporation, trust, limited liability company, limited  
553 liability partnership, joint stock company, joint venture, association or  
554 other legal entity through which commerce for profit or not for profit is  
555 conducted;

556 (3) "Consumer" means any individual who is a resident of this state  
557 and a prospective recipient of consumer goods or consumer services;

558 (4) "Consumer agreement" means any verbal, telephonic, written or  
559 electronic agreement, initially entered into or amended on or after  
560 October 1, 2023, between a business and a consumer under which a  
561 business agrees to provide consumer goods or consumer services to a  
562 consumer. "Consumer agreement" does not include any such agreement  
563 (A) concerning any service provided by a business or its affiliate where  
564 either the business or its affiliate is doing business pursuant to (i) a  
565 franchise issued by a political subdivision of the state, or (ii) a license,  
566 franchise, certificate or other authorization issued by the Public Utilities  
567 Regulatory Authority, (B) concerning any service provided by a  
568 business or its affiliate where either the business or its affiliate is  
569 regulated by the Public Utilities Regulatory Authority, the Federal  
570 Communications Commission or the Federal Energy Regulatory  
571 Commission, (C) with any entity regulated by the Insurance  
572 Department or an affiliate of such entity, (D) with any bank, out-of-state  
573 bank, bank holding company, Connecticut credit union, federal credit  
574 union or out-of-state credit union, as said terms are defined in section  
575 36a-2, or any subsidiary thereof, or (E) concerning any global or national  
576 service largely or predominately consisting of audiovisual content;

577 (5) "Consumer good" means any article that is purchased, leased,  
578 exchanged or received primarily for personal, family or household

579 purposes;

580 (6) "Consumer service" means any service that is purchased, leased,  
581 exchanged or received primarily for personal, family or household  
582 purposes; and

583 (7) "Continuous services provision" means any provision that is  
584 included in a consumer agreement under which a business that is a  
585 party to such agreement may continue to provide consumer services to  
586 a consumer who is a party to such agreement until the consumer takes  
587 action to prevent or terminate such business's provision of such  
588 consumer services under such agreement.

589 (b) (1) No business shall enter into, or offer to enter into, a consumer  
590 agreement with a consumer if such agreement includes an automatic  
591 renewal provision or a continuous services provision, unless:

592 (A) Such business establishes and maintains [a toll-free telephone  
593 number,] an electronic mail address, [or] postal address [,] or the  
594 telephone number or online means required under subsection [(d)] (e)  
595 of this section, which the consumer may use to prevent automatic  
596 renewal or prevent or terminate continuous consumer services;

597 (B) Where such consumer agreement contains an automatic renewal  
598 provision, such business discloses to the consumer, electronically,  
599 verbally, telephonically or in writing in the manner specified in  
600 subdivision (2) of this subsection and before such automatic renewal, (i)  
601 that the business will automatically renew such agreement until such  
602 consumer takes action to prevent such automatic renewal, (ii) a  
603 description of the actions such consumer is required to take to prevent  
604 any automatic renewal of such agreement and, if disclosed  
605 electronically, a link or other electronic means such consumer may use  
606 to take such actions as described in subsection [(d)] (e) of this section,  
607 (iii) all recurring charges that will be charged to the consumer's credit  
608 card, debit card or third-party payment account for any automatic  
609 renewal of such agreement and, if the amount of such charges is subject

610 to change, the amount of such change if known by such business, (iv)  
611 the length of any automatic renewal term for such agreement unless the  
612 consumer selects the length of such term, (v) any additional provisions  
613 concerning such renewal term, (vi) any minimum purchase obligation,  
614 and (vii) contact information for such business;

615 (C) Where such consumer agreement contains a continuous services  
616 provision, such business discloses to the consumer, electronically,  
617 verbally, telephonically or in writing in the manner specified in  
618 subdivision (2) of this subsection and before such consumer enters into  
619 such agreement, (i) that the business will provide continuous consumer  
620 services under such agreement until such consumer takes action to  
621 prevent or terminate such continuous consumer services, (ii) a  
622 description of the actions such consumer is required to take to prevent  
623 or terminate such continuous consumer services, (iii) all recurring  
624 charges that will be charged to the consumer's credit card, debit card or  
625 third-party payment account for such continuous consumer services  
626 and, if the amount of such charges is subject to change, the amount of  
627 such change if known by such business, (iv) the duration of such  
628 continuous consumer services, (v) any additional provisions concerning  
629 such continuous consumer services, (vi) any minimum purchase  
630 obligation, and (vii) contact information for such business;

631 (D) If such business intends to make any material change in the terms  
632 of such automatic renewal provision or continuous services provision,  
633 such business discloses to the consumer, electronically, verbally,  
634 telephonically or in writing in the manner specified in subdivision (2) of  
635 this subsection and before such business makes such material change,  
636 the material change and a description of the actions such consumer is  
637 required to take to cancel such automatic renewal or terminate such  
638 continuous consumer services;

639 (E) If such consumer agreement includes a free gift or trial period,  
640 such business discloses to the consumer, electronically, verbally,  
641 telephonically or in writing in the manner specified in subdivision (2) of  
642 this subsection before such consumer enters into such agreement, (i) the

643 price that such consumer will be charged following expiration of such  
644 period, and (ii) any manner in which the pricing for such agreement will  
645 change following expiration of such period; and

646 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision,  
647 if such consumer agreement is offered electronically or telephonically  
648 and includes a free gift or trial period, or a discounted or promotional  
649 price period, such business discloses to the consumer, electronically or  
650 telephonically in the manner specified in subdivision (2) of this  
651 subsection and not later than the time specified in subparagraph (F)(ii)  
652 of this subdivision, (I) that such business will automatically renew, or  
653 provide continuous consumer services under, such agreement until  
654 such consumer takes action to prevent such automatic renewal or  
655 prevent or terminate such continuous consumer services, (II) the  
656 duration of such automatic renewal term or continuous consumer  
657 services, (III) any additional provisions concerning such renewal term  
658 or continuous consumer services, (IV) a description of the actions such  
659 consumer is required to take to prevent such automatic renewal or  
660 prevent or terminate such continuous consumer services, and (V) if such  
661 agreement is offered electronically, a prominently displayed direct link  
662 or button, or an electronic mail message, required under subsection [(d)]  
663 (e) of this section.

664 (ii) Except as provided in subparagraph (F)(iii) of this subdivision, if  
665 such business is required to make a disclosure pursuant to  
666 subparagraph (F)(i) of this subdivision, such business makes such  
667 disclosure (I) where the free gift or trial period, or discounted or  
668 promotional price period, is at least thirty-two days in duration, at least  
669 twenty-one days after such period commences and not earlier than three  
670 days before such period expires, or (II) where the free gift or trial period,  
671 or discounted or promotional price period, is at least one year in  
672 duration, at least fifteen days but not more than forty-five days before  
673 such period expires.

674 (iii) Such business shall not be required to make the disclosure  
675 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such

676 business has not collected, or does not maintain, the consumer's  
677 electronic mail address or telephone number, as applicable, and is  
678 unable to make such disclosure to such consumer by other electronic  
679 means. For the purposes of subparagraphs (E) and (F) of this  
680 subdivision, "free gift" does not include a free promotional item or gift  
681 that a business gives to a consumer if such item or gift differs from the  
682 consumer goods or consumer services that are the subject of the  
683 consumer agreement between the business and the consumer.

684 (2) Each business that is required to make any disclosure under  
685 subdivision (1) of this subsection shall:

686 (A) If the consumer agreement is offered, or entered into,  
687 electronically or in writing, make such disclosure (i) in a manner that  
688 may be retained by the consumer, and (ii) in text that is (I) larger than  
689 the size of any surrounding text, or (II) the same size as the surrounding  
690 text but in a typeface, font or color that contrasts with such surrounding  
691 text or is set off from such surrounding text by symbols or other marks  
692 that draw the consumer's attention to such disclosure; or

693 (B) If the consumer agreement is offered, or entered into, verbally or  
694 telephonically, make such disclosure in a volume and cadence that is  
695 readily audible to, and understandable by, the consumer.

696 (c) No business that enters into, or offers to enter into, a consumer  
697 agreement that includes an automatic renewal provision or a  
698 continuous services provision shall charge the consumer's credit card,  
699 debit card or third-party payment account for any automatic renewal or  
700 continuous consumer services, regardless of whether such renewal or  
701 continuous consumer services are offered or provided at a promotional  
702 or discounted price, unless such business has obtained such consumer's  
703 affirmative consent to such renewal or continuous consumer services.

704 (d) (1) Beginning on July 1, 2026, each business that enters into a  
705 consumer agreement that includes an automatic renewal provision or a  
706 continuous services provision shall send to the consumer an annual

707 reminder concerning the automatic renewal provision or continuous  
708 services provision. Such reminder shall include the information  
709 required under subdivision (2) of this subsection, and such business  
710 shall send such reminder to the consumer:

711 (A) In the same manner in which such automatic renewal provision  
712 or continuous services provision was activated, if such automatic  
713 renewal provision or continuous services provision was activated by  
714 any means other than an in-person transaction between such business  
715 and such consumer;

716 (B) By the means in which such consumer is accustomed to  
717 interacting with such business, if such consumer is accustomed to  
718 interacting with such business by electronic mail, mail or telephonic  
719 means; or

720 (C) By electronic mail, mail or telephonic means, if (i) such automatic  
721 renewal provision or continuous services provision was activated as  
722 part of an in-person transaction between such business and such  
723 consumer, or (ii) such consumer is not accustomed to interacting with  
724 such business by electronic mail, mail or telephonic means.

725 (2) Each business that is required to send an annual reminder to a  
726 consumer pursuant to subdivision (1) of this subsection shall include in  
727 such annual reminder:

728 (A) A statement identifying (i) the consumer goods or consumer  
729 services that are subject to the automatic renewal provision or  
730 continuous services provision, and (ii) the means by which the  
731 consumer may prevent automatic renewal or prevent or terminate  
732 continuous consumer services, as set forth in subsection (e) of this  
733 section; and

734 (B) The frequency and amount of charges associated with automatic  
735 renewal of, or provision of continuous consumer services under, the  
736 consumer agreement.



737       ~~[(d)]~~ (e) (1) Each business that enters into a consumer agreement  
738 online shall, if such agreement includes an automatic renewal provision  
739 or a continuous services provision, allow the consumer to take any  
740 action necessary to prevent such automatic renewal or prevent or  
741 terminate such continuous consumer services online and without  
742 requiring such consumer to take any offline action to prevent such  
743 automatic renewal or prevent or terminate such continuous consumer  
744 services. ~~[No business that is subject to the provisions of this subdivision~~  
745 ~~shall take any action to obstruct or delay a consumer's efforts to prevent~~  
746 ~~automatic renewal of, or prevent or terminate provision of continuous~~  
747 ~~consumer services under, a consumer agreement pursuant to this~~  
748 ~~subdivision.]~~ Each business that is subject to the provisions of this  
749 subdivision shall enable a consumer to prevent automatic renewal of, or  
750 prevent or terminate provision of continuous consumer services under,  
751 a consumer agreement ~~[pursuant to this subdivision]~~ by way of ~~[:]~~ at  
752 least one of the methods set forth in subparagraphs (A) and (B) of  
753 subdivision (2) of this subsection.

754       (2) Each business that enters into a consumer agreement that includes  
755 an automatic renewal provision or a continuous services provision shall  
756 enable a consumer to prevent automatic renewal of, or prevent or  
757 terminate provision of continuous consumer services under, the  
758 consumer agreement by way of:

759       (A) A prominently displayed direct link or button, which may be  
760 located within the consumer's (i) account or profile, or (ii) device or user  
761 settings; ~~[or]~~

762       (B) An electronic mail message from the business to the consumer,  
763 which is immediately accessible by the consumer and to which the  
764 consumer may reply without obtaining any additional information; or

765       (C) Beginning on July 1, 2026, a telephone number that (i) the  
766 consumer may retain, and (ii) is clearly and conspicuously displayed on  
767 the Internet web site maintained by such business, if any.

768       (3) (A) Each business that establishes and maintains a telephone  
769       number for the purposes of subparagraph (C) of subdivision (2) of this  
770       subsection shall promptly answer all calls made to such telephone  
771       number during normal business hours and shall not obstruct or delay  
772       any consumer's ability to prevent automatic renewal of, or prevent or  
773       terminate provision of continuous consumer services under, a consumer  
774       agreement. If any consumer leaves a voice mail with such business  
775       requesting to prevent automatic renewal of, or prevent or terminate  
776       provision of continuous consumer services under, a consumer  
777       agreement, such business shall, not later than one business day after  
778       such consumer leaves such voice mail with such business, either process  
779       the requested prevention or termination or return such consumer's  
780       telephone call regarding such consumer's intentions. If such voice mail  
781       includes sufficient information for such business to effectuate such  
782       prevention or termination, such business may return such consumer's  
783       telephone call but shall effectuate such prevention or termination not  
784       later than one business day after such consumer left such voice mail if  
785       such business is unable to reach such consumer.

786       (B) If a consumer requests to prevent automatic renewal of, or  
787       prevent or terminate provision of continuous consumer services under,  
788       a consumer agreement by way of a telephone call made to a telephone  
789       number established and maintained for the purposes of subparagraph  
790       (C) of subdivision (2) of this subsection, the business may present to the  
791       consumer a discounted offer, retention benefit or information regarding  
792       the effect of the requested prevention or termination, provided such  
793       business clearly and conspicuously informs such consumer, prior to  
794       presenting such offer, benefit or information, that such consumer may  
795       complete such prevention or termination at any time by stating that such  
796       consumer intends to "cancel" or by stating similar words to that effect.  
797       If the consumer states such consumer's intention to "cancel" or states  
798       similar words to that effect, such business shall promptly process the  
799       requested prevention or termination and shall not otherwise obstruct or  
800       delay the consumer's ability to prevent automatic renewal of, or prevent  
801       or terminate provision of continuous consumer services under, the

802 consumer agreement.

803 (4) No business that is subject to the provisions of this subsection shall  
804 take any action to obstruct or delay a consumer's efforts to prevent  
805 automatic renewal of, or prevent or terminate provision of continuous  
806 consumer services under, a consumer agreement pursuant to this  
807 subsection.

808 [(2)] (5) Notwithstanding the provisions of subdivision (1) of this  
809 subsection, a business may require a consumer who maintains an  
810 account with the business to enter the consumer's account information,  
811 or otherwise authenticate such consumer's identity, online before such  
812 consumer may take any action to prevent automatic renewal of, or  
813 prevent or terminate provision of continuous consumer services under,  
814 a consumer agreement pursuant to subdivision (1) of this subsection.  
815 No consumer who is unwilling or unable to enter the consumer's  
816 account information, or otherwise authenticate such consumer's  
817 identity, online under this subdivision shall be precluded from  
818 authenticating such consumer's identity, or taking action to prevent  
819 such automatic renewal or prevent or terminate provision of continuous  
820 consumer services, offline by any other method set forth in  
821 subparagraph (A) of subdivision (1) of subsection (b) of this section.

822 [(e) Nothing in this section shall be construed to create a private right  
823 of action.]

824 (f) Any violation of the provisions of this section shall constitute an  
825 unfair trade practice under subsection (a) of section 42-110b.

826 Sec. 8. Section 47a-1 of the general statutes is repealed and the  
827 following is substituted in lieu thereof (*Effective October 1, 2025*):

828 As used in this chapter, sections 47a-21, 47a-23 to 47a-23c, inclusive,  
829 47a-26a to 47a-26g, inclusive, 47a-35 to 47a-35b, inclusive, 47a-41a, 47a-  
830 43 [.] and 47a-46 and section 9 of this act:

831 [(a)] (1) "Action" includes recoupment, counterclaim, set-off, cause of

832 action and any other proceeding in which rights are determined,  
833 including an action for possession.

834 [(b)] (2) "Building and housing codes" include any law, ordinance or  
835 governmental regulation concerning fitness for habitation or the  
836 construction, maintenance, operation, occupancy, use or appearance of  
837 any premises or dwelling unit.

838 [(c)] (3) "Dwelling unit" means any house or building, or portion  
839 thereof, which is occupied, is designed to be occupied, or is rented,  
840 leased or hired out to be occupied, as a home or residence of one or more  
841 persons.

842 [(d)] (4) "Landlord" means the owner, lessor or sublessor of the  
843 dwelling unit, the building of which it is a part or the premises.

844 [(e)] (5) "Owner" means one or more persons, jointly or severally, in  
845 whom is vested [(1)] (A) all or part of the legal title to property, or [(2)]  
846 (B) all or part of the beneficial ownership and a right to present use and  
847 enjoyment of the premises and includes a mortgagee in possession.

848 [(f)] (6) "Person" means an individual, corporation, limited liability  
849 company, the state or any political subdivision thereof, or agency,  
850 business trust, estate, trust, partnership or association, two or more  
851 persons having a joint or common interest, and any other legal or  
852 commercial entity.

853 [(g)] (7) "Premises" means a dwelling unit and the structure of which  
854 it is a part and facilities and appurtenances therein and grounds, areas  
855 and facilities held out for the use of tenants generally or whose use is  
856 promised to the tenant.

857 [(h)] (8) "Rent" means all periodic payments to be made to the  
858 landlord under the rental agreement.

859 [(i)] (9) "Rental agreement" means all agreements, written or oral, and  
860 valid rules and regulations adopted under section 47a-9 or subsection

861 (d) of section 21-70 embodying the terms and conditions concerning the  
862 use and occupancy of a dwelling unit or premises.

863 [(j)] (10) "Roomer" means a person occupying a dwelling unit, which  
864 unit does not include a refrigerator, stove, kitchen sink, toilet and  
865 shower or bathtub and one or more of these facilities are used in  
866 common by other occupants in the structure.

867 [(k)] (11) "Single-family residence" means a structure maintained and  
868 used as a single dwelling unit. Notwithstanding that a dwelling unit  
869 shares one or more walls with another dwelling unit or has a common  
870 parking facility, it is a single-family residence if it has direct access to a  
871 street or thoroughfare and does not share heating facilities, hot water  
872 equipment or any other essential facility or service with any other  
873 dwelling unit.

874 [(l)] (12) "Tenant" means the lessee, sublessee or person entitled under  
875 a rental agreement to occupy a dwelling unit or premises to the  
876 exclusion of others or as is otherwise defined by law.

877 [(m)] (13) "Tenement house" means any house or building, or portion  
878 thereof, which is rented, leased or hired out to be occupied, or is  
879 arranged or designed to be occupied, or is occupied, as the home or  
880 residence of three or more families, living independently of each other,  
881 and doing their cooking upon the premises, and having a common right  
882 in the halls, stairways or yards.

883 Sec. 9. (NEW) (*Effective October 1, 2025*) (a) Except as provided in  
884 subsection (b) of this section, no landlord shall advertise, display or  
885 otherwise offer a dwelling unit for rent in an amount that excludes any  
886 fee, charge or cost that the tenant of the advertised, displayed or offered  
887 dwelling unit shall be required to pay on a periodic basis. Any fee,  
888 charge or cost that the tenant shall be required to pay on a periodic basis  
889 shall be prorated and included in the advertised, displayed or offered  
890 rent. For the purposes of this subsection, any fee, charge or cost that shall  
891 be charged to the tenant, by default, on a monthly basis shall be included

892 in the advertised, displayed or offered rent, regardless of whether the  
893 tenant may opt out of such fee, charge or cost.

894 (b) A landlord may advertise, display or otherwise offer a dwelling  
895 unit for rent without including the following fees and costs in the  
896 advertised, displayed or offered rent:

897 (1) Any payment processing fee that reflects the actual cost of  
898 processing a payment, provided the landlord makes available to the  
899 tenant an alternative form of payment that does not require payment of  
900 any such payment processing fee;

901 (2) Any fee or deposit imposed for keeping a pet in the dwelling unit;

902 (3) The cost of any utilities that (A) are submetered pursuant to  
903 section 16-19ff of the general statutes, or (B) the tenant will pay directly  
904 to a utility company and that may vary from month to month;

905 (4) A fee charged for damage to the dwelling unit that is not imposed  
906 for normal wear and tear; or

907 (5) A separate fee charged for performing a service for the tenant,  
908 including, but not limited to, responding to a lockout or replacing a key.

909 (c) Not later than January 1, 2026, the Department of Housing shall  
910 publish, on the department's Internet web site, a standardized rental  
911 terms summary form. Such form shall clearly summarize the key terms  
912 of a rental agreement, including, but not limited to, the term of the rental  
913 agreement, the name of the landlord, the point of contact for property  
914 management purposes, the name of each tenant and the total periodic  
915 rent determined in accordance with the provisions of subsection (a) of  
916 this section. Such summary form shall be published and provided in  
917 both English and Spanish.

918 (d) On and after April 1, 2026, no landlord shall provide a written  
919 rental agreement to any tenant unless such rental agreement includes,  
920 as the first page of such rental agreement, a completed copy of the

921 standardized rental terms summary form published pursuant to  
922 subsection (c) of this section.

923 (e) All payments made by a tenant pursuant to a rental agreement  
924 shall be applied first toward the payment of rent, and then toward the  
925 payment of any other fees or charges.

926 (f) Any landlord who violates the provisions of this section shall be  
927 liable to the tenant for a civil penalty in an amount equal to one month's  
928 rent, and the court may award reasonable attorney's fees and costs to  
929 the tenant.

930 Sec. 10. Subsection (a) of section 53a-214 of the general statutes is  
931 repealed and the following is substituted in lieu thereof (*Effective October*  
932 *1, 2025*):

933 (a) A landlord or lessor of a residential or nonresidential unit subject  
934 to the provisions of chapter 830 or 832, or an owner of such a unit, or the  
935 agent of such landlord, lessor or owner is guilty of criminal lockout  
936 when, without benefit of a court order, he or she deprives a tenant, as  
937 defined in [subsection (l) of] section 47a-1, as amended by this act, or a  
938 lessee of a nonresidential unit, of access to his or her residential or  
939 nonresidential unit or his or her possessions."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>July 1, 2026</i>	New section
Sec. 2	<i>July 1, 2026</i>	New section
Sec. 3	<i>July 1, 2026</i>	New section
Sec. 4	<i>from passage</i>	New section
Sec. 5	<i>July 1, 2025</i>	42-230
Sec. 6	<i>July 1, 2025</i>	51-164n(b)
Sec. 7	<i>July 1, 2026</i>	42-158ff
Sec. 8	<i>October 1, 2025</i>	47a-1
Sec. 9	<i>October 1, 2025</i>	New section
Sec. 10	<i>October 1, 2025</i>	53a-214(a)