

General Assembly

January Session, 2025

Amendment

LCO No. 9084



Offered by: SEN. MARONEY, 14th Dist. REP. LEMAR, 96th Dist.

To: Subst. Senate Bill No. **1357**

File No. 831

Cal. No. 322

"AN ACT CONCERNING THE DEPARTMENT OF CONSUMER PROTECTION'S RECOMMENDATIONS REGARDING VARIOUS STATUTES CONCERNING CONSUMER PROTECTION."

Strike everything after the enacting clause and substitute the
 following in lieu thereof:

"Section 1. Section 20-289 of the general statutes is repealed and the
following is substituted in lieu thereof (*Effective from passage*):

5 There shall be an Architectural Licensing Board in the Department of 6 Consumer Protection. The board shall consist of five members. The 7 Governor shall appoint two members of the board who shall be public 8 members and three members of the board who shall be architects 9 residing in this state. The Governor shall have the power to remove any 10 member from office for misconduct, incapacity or neglect of duty. 11 Members shall not be compensated for their services but shall be 12 reimbursed for necessary expenses incurred in the performance of their 13 duties. The board shall keep a record of its proceedings and a roster of

14 all licensed architects entitled to practice architecture and of all persons 15 holding certificates of authority under sections 20-295 and 20-295a of the 16 general statutes, revised to 1968, and corporations holding certificates 17 of authorization for the practice of architecture under section 20-298b in 18 this state. The department shall adopt regulations, in consultation with 19 the board and in accordance with chapter 54, concerning eligibility for 20 architectural licensing examinations, appeals of examination grades, 21 reciprocal licensing, requirements for continuing professional education 22 for renewal of licensure, qualifications for registration for Architect 23 Emeritus and such other matters as the department deems necessary to 24 carry out the purposes of this chapter. The board shall, annually, 25 prepare a roster of all licensed architects and the last-known mailing 26 address of such architects. A copy of such roster shall be placed on file 27 with the Secretary of the State and with the town building department 28 of each town. The Commissioner of Consumer Protection, with advice 29 and assistance from the board, shall adopt regulations, in accordance 30 with chapter 54, (1) concerning professional ethics and conduct 31 appropriate to establish and maintain a high standard of integrity and 32 dignity in the practice of the profession, and (2) for the conduct of the 33 board's affairs and for the examination of applicants for a license. The 34 board shall, after public notice, hold at least one meeting per quarter, in 35 each calendar year, for the purpose of considering applications for 36 licenses and for the transaction of other business. Any person aggrieved 37 by an order made under this chapter may appeal from such order as 38 provided in section 4-183. Appeals under this section shall be privileged 39 in respect to the order of trial and assignment.

40 Sec. 2. Section 20-290 of the general statutes is repealed and the 41 following is substituted in lieu thereof (*Effective from passage*):

In order to safeguard life, health and property, no person shall practice architecture in this state, except as provided in this chapter, or use the title "architect", or display or use any words, <u>terms</u>, letters, figures, title, sign, seal, advertisement or other device to indicate that such person practices or offers to practice architecture, <u>including</u>, but

47 not limited to, the terms "architectural design", "architectural services" 48 and "architectural drawings", unless such person has obtained a license 49 as provided in this chapter. Nothing in this chapter shall prevent any 50 Connecticut corporation in existence prior to 1933, whose charter 51 authorizes the practice of architecture, from making plans and 52 specifications or supervising the construction of any building, except 53 that no such corporation shall issue plans or specifications unless such 54 plans or specifications have been signed and sealed by an architect 55 licensed under the provisions of this chapter.

56 Sec. 3. Section 20-292 of the general statutes is repealed and the 57 following is substituted in lieu thereof (*Effective from passage*):

(a) Each licensed architect shall renew his or her license annually.
Pursuant to section 20-289, as amended by this act, a licensee shall pay
to the department the professional services fee for class F, as defined in
section 33-182*l* and shall submit proof of, or attest to, completion of
continuing professional education requirements.

(b) Each corporation holding a certificate of authorization for the
practice of architecture shall renew its certificate of authorization for the
practice of architecture each year and pay to the department a renewal
fee of two hundred twenty dollars.

67 (c) An applicant for examination or reexamination under this chapter 68 shall pay a nonrefundable fee of seventy-two dollars and an amount 69 sufficient to meet the cost of conducting each portion of the examination 70 taken by such applicant. The fee for an applicant who qualifies for a 71 license, other than by examination, in accordance with the provisions of 72 section 20-291, shall be one hundred dollars.

(d) Pursuant to section 20-289, as amended by this act, an architect
who is retired and not practicing any aspect of architecture and who [is]
(1) is sixty-five years of age or older, or (2) has been licensed for a
minimum of ten years in this state, may apply for registration as an
Architect Emeritus. The fee for such registration shall be ten dollars. An

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78	Architect Emeritus may not engage in the practice of architecture
79	without applying for and receiving an architect license.
80	(e) [For] (1) Except as provided in subdivisions (2) to (4), inclusive, of
81	this subsection, for renewal of a license under this section, other than
82	under subsection (d) of this section, an applicant shall submit proof or
83	attest that he or she has completed twelve hours of continuing
84	professional education during the continuing professional education
85	period. The continuing professional education period shall commence
86	three calendar months prior to the license expiration date and shall run
87	for a period of twelve months from the date of commencement.
88	(2) No licensed architect shall be required to comply with the
89	continuing professional education requirements established in this
90	section until after the licensed architect's first license renewal.
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91	(3) No architect who is registered as an Architect Emeritus in the
92	manner set forth in subsection (d) of this section shall be subject to the
93	continuing professional education requirements established in this
94	section.
95	(4) (A) The board may, in the board's discretion, excuse a licensed
96	architect from the continuing professional education requirements
97	established in this section for reasons of health, military service or other
98	individual hardship, provided (i) the licensed architect otherwise
99	satisfies all requirements to renew such licensed architect's license, and
100	(ii) the board issues its decision to excuse the licensed architect from
101	such continuing professional education requirements in writing.
102	(B) A written decision issued by the board pursuant to subparagraph
103	(A) of this subdivision shall be a final decision and not appealable to the
104	department.
105	(f) (1) For renewal of a license under this section, the department shall
106	charge the following fees for failure to earn continuing professional
107	education credits by the end of the continuing professional education
100	noriade

108 period:

LCO No. 9084

(A) Three hundred fifteen dollars for reporting on a renewal
application that any of the minimum of twelve hours of continuing
professional education was earned up to thirteen weeks following the
end of the continuing professional education period; and

(B) Six hundred twenty-five dollars for reporting on a renewal
application that any of the minimum of twelve hours of continuing
professional education was earned for more than thirteen weeks and up
to twenty-six weeks following the end of the continuing professional
education period.

(2) Failure [,] on the part of a licensee under this section to comply
with the continuing professional education requirements for more than
twenty-six weeks beyond the continuing professional education period
may result in the imposition of a civil penalty in an amount not to exceed
<u>one thousand dollars, or in</u> the suspension, revocation or refusal to
renew the <u>licensee's license</u>, by the board or department [,] following an
administrative hearing held pursuant to chapter 54.

Sec. 4. Section 20-298 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

127 (a) The following activities are exempted from the provisions of this 128 chapter: (1) The practice of engineering by a professional engineer 129 licensed under the provisions of chapter 391, and the performance by 130 such professional engineer of architectural work for which such 131 professional engineer is qualified by education and experience and 132 which is incidental to such professional engineer's engineering work; (2) 133 the construction or alteration of a residential building to provide 134 dwelling space for not more than two families, or of a private garage or 135 other accessory building intended for use with such residential 136 building, or of any farm building or structure for agricultural use; (3) 137 the preparation of details and shop drawings by persons other than 138 architects, for use in execution of the work of such persons, when 139 buildings are designed in accordance with the requirements of this 140 chapter; (4) the activities of employees of architects licensed in this state

141 acting under the instructions, control or supervision of their employers; 142 (5) the superintendence by builders, or properly qualified superintendents employed by such builders, of the construction or 143 144 structural alteration of buildings or structures; (6) the activities of 145 officers and employees of any public utility corporation whose 146 operations are under the jurisdiction of the Public Utilities Regulatory 147 Authority; (7) the activities of officers and employees of the government 148 of the United States while engaged in this state in the practice of 149 architecture for said government; and (8) the making of plans and 150 specifications for or supervising the erection of any building, any 151 building addition or any alteration to an existing building, where the 152 building, including any addition, contains less than five thousand 153 square feet total area, provided (A) this subdivision shall not be 154 construed to exempt from the provisions of this chapter buildings of less 155 than five thousand square feet total area of the use groups as defined in 156 the State Building Code as follows: Assembly, educational, institutional, 157 high hazard, transient residential, which includes hotels, motels, 158 rooming or boarding houses, dormitories and similar buildings, and (B) 159 the area specified in this subdivision is to be calculated from the exterior 160 dimensions of the outside walls of the building and shall include all 161 occupiable floors or levels.

(b) No person claiming an exemption under subsection (a) of this
section shall use the title "architect", or display or use any words, terms,
letters, figures, title, sign, seal, advertisement or other device to indicate
or imply that such person practices or offers to practice architecture,
including, but not limited to, the terms "architectural design",
"architectural services" and "architectural drawings", unless such person
has obtained a license as provided in this chapter.

(c) A person claiming an exemption under subdivisions (1) to (6),
 inclusive, of subsection (a) of this section or subdivision (8) of said
 subsection (a) of this section who has not obtained a license as provided
 in this chapter shall clearly and conspicuously include the words "NOT
 A LICENSED ARCHITECT" on all contracts, advertisements,

174 promotional materials, plans and specifications.

175 Sec. 5. Section 20-324e of the general statutes is repealed and the 176 following is substituted in lieu thereof (*Effective from passage*):

177 [(a) When any aggrieved person commences any action for a 178 judgment which may result in collection from the Real Estate Guaranty 179 Fund, the aggrieved person shall notify the commission or department 180 in writing to this effect at the time of the commencement of such action. 181 Such written notice shall toll the time for making application to the 182 commission pursuant to section 20-324d. The commission or 183 department shall have the right to enter an appearance, intervene in or 184 defend any such action and may waive the required written notice for 185 good cause shown.]

186 [(b)] (a) When any aggrieved person [recovers a valid judgment in 187 Superior Court] obtains a binding arbitration decision, the 188 administrative decision, court judgment, order or decree against any 189 real estate licensee or the unlicensed employee of any such real estate 190 licensee for loss or damages sustained by reason of the embezzlement 191 of money or property, or money or property unlawfully obtained from 192 any person by false pretenses, artifice or forgery or by reason of any 193 fraud, misrepresentation or deceit by or on the part of such real estate 194 licensee or the unlicensed employee of any such real estate [broker] licensee, such aggrieved person may upon the final determination of, or 195 196 expiration of time for appeal in connection with, any decision, 197 judgment, order or decree, apply to the [commission] department for an 198 order directing payment out of the Real Estate Guaranty Fund of the 199 amount unpaid upon the decision, judgment, order or decree, subject to 200 the limitations stated in section 20-324a and the limitations specified in 201 this section.

[(c)] (b) The [commission] <u>department</u> shall proceed upon such application in a summary manner, and [, upon the hearing thereof,] the aggrieved person shall be required to show that: (1) Such aggrieved person is not a spouse of the debtor or the personal representative of 206 such spouse; (2) such aggrieved person has complied with all the 207 requirements of this section; (3) such aggrieved person has obtained a decision, judgment, order or decree as provided in subsection [(b)] (a) 208 209 of this section, stating the amount thereof and the amount owing 210 thereon at the date of the application; (4) such aggrieved person has 211 caused to be issued a writ of execution upon the decision, judgment, 212 order or decree and the officer executing the same has made a return 213 showing that no personal or real property of the [judgment] debtor 214 liable to be levied upon in satisfaction of the decision, judgment, order 215 or decree could be found, or that the amount realized on the sale of them 216 or of such of them as were found, under the execution, was insufficient 217 to satisfy the decision, judgment, order or decree, stating the amount so 218 realized and the balance remaining due on the decision, judgment, order 219 or decree after application thereon of the amount realized; (5) such 220 aggrieved person has made all reasonable searches and inquiries to 221 ascertain whether the [judgment debtor] real estate licensee or 222 unlicensed employee of a real estate licensee possesses real or personal 223 property or other assets, liable to be sold or applied in satisfaction of the 224 decision, judgment, order or decree; and (6) that by such search such 225 aggrieved person has discovered no personal or real property or other assets liable to be sold or applied, or that such aggrieved person has 226 227 discovered certain of them, describing them, owned by the [judgment 228 debtor] real estate licensee or unlicensed employee of a real estate 229 licensee and liable to be so applied, and that such aggrieved person has 230 taken all necessary action and proceedings for the realization thereof, 231 and that the amount thereby realized was insufficient to satisfy the 232 decision, judgment, order or decree, stating the amount so realized and 233 the balance remaining due on the decision, judgment, order or decree 234 after application of the amount realized.

[(d)] (c) Whenever the aggrieved person satisfies the [commission] <u>department</u> that it is not practicable to comply with one or more of the requirements enumerated in subdivisions (4), (5) and (6) of subsection [(c)] (b) of this section and that such aggrieved person has taken all reasonable steps to collect the amount of the <u>decision</u>, judgment, order sSB 1357

240 <u>or decree</u> or the unsatisfied part thereof and has been unable to collect
241 the same, the [commission] <u>department</u> may in its discretion waive such
242 requirements.

243 [(e)] (d) The [commission] department shall order payment from the 244 Real Estate Guaranty Fund of any sum it shall find to be payable upon 245 the claim, pursuant to the provisions of and in accordance with the 246 limitations contained in this section and section 20-324a, if the 247 [commission] department is satisfied [, upon the hearing,] of the truth 248 of all matters required to be shown by the aggrieved person by 249 subsection [(c)] (b) of this section and that such aggrieved person has 250 fully pursued and exhausted all remedies available to such aggrieved 251 person for recovering the amount awarded by the decision, judgment, 252 [of the court] <u>order or decree</u>.

253 [(f)] (e) If the [commission] department pays from the Real Estate 254 Guaranty Fund any amount in settlement of a claim or toward 255 satisfaction of a <u>decision</u>, judgment, <u>order or decree</u> against a real estate 256 licensee or an unlicensed employee of a real estate licensee pursuant to 257 an order under subsection [(e)] (d) of this section, such [real estate 258 licensee] person shall not be eligible to receive a new license until such 259 [real estate licensee] <u>person</u> has repaid in full, plus interest at [a] <u>the</u> rate 260 to be determined by the commission and which shall reflect current 261 market rates, the amount paid from the fund on such real estate 262 licensee's account] of ten per cent per year. A discharge in bankruptcy 263 shall not relieve a person from the penalties and disabilities provided in 264 this subsection.

[(g)] (f) If, at any time, the money deposited in the Real Estate Guaranty Fund is insufficient to satisfy any duly authorized claim or portion thereof, the [commission] <u>department</u> shall, when sufficient money has been deposited in the fund, satisfy such unpaid claims or portions thereof, in the order that such claims or portions thereof were originally filed, plus accumulated interest at the rate of four per cent a year. Sec. 6. Subsection (b) of section 20-333 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

275 (b) The department shall conduct such written, oral and practical 276 examinations as the appropriate board, with the consent of the 277 commissioner, deems necessary to test the knowledge of the applicant 278 in the work for which a license is being sought. The department shall 279 allow any applicant, who has not participated in [an] a registered 280 apprenticeship program, as set forth in section 31-22r, but either 281 presents a recommendation for review issued pursuant to section 31-282 22u or demonstrates to the department, in consultation with the 283 applicable board, equivalent experience and training, to sit for any such 284examination. Any person completing the required apprentice training 285 program for a journeyman's license under section 20-334a shall, [within] 286 not later than thirty days [following such completion] after completing 287 such program, apply for a licensure examination given by the 288 department or a person authorized by the department to give such 289 examination. If an applicant does not pass such licensure examination, 290 the commissioner shall provide each failed applicant with information 291 on how to retake the examination and a report describing the applicant's 292 strengths and weaknesses in such examination. Any apprentice permit 293 issued under section 20-334a to an applicant who fails three licensure 294 examinations in any one-year period shall remain in effect if such 295 applicant applies for and takes the first licensure examination given by the department following the one-year period [from] beginning on the 296 297 date of such applicant's third and last unsuccessful licensure 298 examination. Otherwise, such permit shall be revoked as of the date of 299 the first examination given by the department following expiration of 300 such one-year period. Upon application to the department for an initial 301 license under the provisions of this chapter, an applicant shall submit evidence of successful completion of the applicant's final licensure 302 303 examination, which successful completion shall occur not more than 304 two years prior to the date of the relevant licensure application, unless 305 the appropriate board grants a hardship extension of such two-year 306 <u>period.</u>

Sec. 7. Section 20-341 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2025*):

309 (a) (1) Any person who wilfully engages in or practices the work or 310 occupation for which a license is required by this chapter or chapter 311 399b without having first obtained an apprentice permit or a certificate 312 and license for such work, as applicable, or who wilfully employs or 313 supplies for employment a person who does not have a certificate and 314 license for such work, or who wilfully and falsely pretends to qualify to 315 engage in or practice such work or occupation, including, but not 316 limited to, offering to perform such work in any print, electronic, 317 television or radio advertising or listing when such person does not hold 318 a license for such work as required by this chapter, or who wilfully 319 engages in or practices any of the work or occupations for which a 320 license is required by this chapter after the expiration of such person's 321 license, shall be guilty of a class B misdemeanor, except that no criminal 322 charges shall be instituted against such person pursuant to this 323 [subsection] subdivision unless the work activity in question is 324 reviewed by the Commissioner of Consumer Protection, or the 325 commissioner's authorized agent, and the commissioner or such agent 326 specifically determines, in writing, that such work activity requires a 327 license and is not the subject of a bona fide dispute between persons 328 engaged in any trade or craft, whether licensed or unlicensed. 329 Notwithstanding the provisions of subsection (d) or (e) of section 53a-330 29 and subsection (d) of section 54-56e, if the court determines that such 331 person cannot fully repay any victims of such person within the period 332 of probation established in subsection (d) or (e) of section 53a-29 or 333 subsection (d) of section 54-56e, the court may impose probation for a 334 period of not more than five years. The penalty provided in this 335 [subsection] subdivision shall be in addition to any other penalties and 336 remedies available under this chapter or chapter 416.

337 [(b)] (2) The Commissioner of Consumer Protection may order any 338 person who is not registered as an apprenticeship sponsor with the

339 Labor Department and who advertises, offers, engages in or practices 340 the work of a program of apprenticeship training for the purpose of 341 providing the experience necessary to obtain a journeyperson's license 342 under this chapter without first registering such program with the 343 Labor Department pursuant to sections 31-22m to 31-22v, inclusive, to 344 immediately cease and desist such advertising, offer, engagement or 345 practice until such person and program are properly registered with the 346 Labor Department pursuant to sections 31-22m to 31-22v, inclusive. The 347 Commissioner of Consumer Protection may, after a hearing held in 348 accordance with chapter 54, impose a fine in an amount not to exceed 349 five thousand dollars for each violation of this [subsection] subdivision.

350 [(c)] (3) The Commissioner of Consumer Protection may order any 351 person who is registered as an apprenticeship sponsor with the Labor 352 Department to provide a program of apprenticeship training pursuant 353 to sections 31-22m to 31-22v, inclusive, for the purpose of providing the 354 experience necessary to obtain a journeyperson's license under this 355 chapter and who employs an individual as an apprentice without first 356 verifying that such individual is registered as an apprentice under this 357 chapter to immediately cease and desist any conduct for which an 358 apprenticeship registration is required under this chapter. The 359 commissioner may, after a hearing held in accordance with chapter 54, 360 impose a fine in an amount not to exceed five thousand dollars for each 361 violation of this [subsection] subdivision.

362 [(d)] (4) The appropriate examining board or the Commissioner of 363 Consumer Protection may, after notice and a hearing conducted in 364 accordance with chapter 54, impose a civil penalty for each violation on 365 any person who [(1)] (A) engages in or practices the work or occupation 366 for which a license or apprentice registration certificate is required by 367 this chapter, chapter 394, chapter 399b or chapter 482 without having 368 first obtained such a license or certificate, [or (2)] (B) wilfully employs 369 or supplies for employment a person who does not have such a license 370 or certificate or who wilfully and falsely pretends to qualify to engage 371 in or practice such work or occupation, [or (3)] (C) engages in or 372 practices any of the work or occupations for which a license or certificate 373 is required by this chapter, chapter 394, chapter 399b or chapter 482 after 374 the expiration of the license or certificate, or [(4)] (D) violates any of the provisions of this chapter, chapter 394, chapter 399b or chapter 482 or 375 376 the regulations adopted pursuant thereto. Such penalty shall be in an 377 amount not to exceed three thousand dollars for each violation of this 378 [subsection] subdivision, except that any individual employed as an 379 apprentice but improperly registered shall not be penalized for a first 380 offense.

[(e)] (<u>5</u>) If an examining board or the Commissioner of Consumer Protection imposes a civil penalty under the provisions of [subsection (d) of this section] <u>subdivision (4) of this subsection</u> as a result of a violation initially reported by a municipal building official in accordance with subsection (c) of section 29-261, the commissioner shall, not less than sixty days after collecting such civil penalty, remit one-half of the amount collected to such municipality.

[(f)] (6) A violation of any of the provisions of this chapter shall be
deemed an unfair or deceptive trade practice under subsection (a) of
section 42-110b.

391 [(g)] (7) This section shall not apply to any person who [(1)] (A) holds 392 a license issued under this chapter, chapter 394, chapter 399b or chapter 393 482 and performs work that is incidentally, directly and immediately 394 appropriate to the performance of such person's trade where such work 395 commences at an outlet, receptacle or connection previously installed 396 by a person holding the proper license, or [(2)] (B) engages in work that 397 does not require a license under this chapter, chapter 394, chapter 399b 398 or chapter 482.

(b) (1) The Department of Consumer Protection may issue a notice of
 violation against a person following an inspection of any place or
 premises, performed in accordance with section 21a-11, as amended by
 this act, where the department discovers one or more of the following
 violations: (A) Offering or performing work that requires a credential

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404	under this chapter without the appropriate credential, in violation of
405	section 20-334, (B) failure to comply with the allowable hiring ratios set
406	forth in section 20-332b, (C) failure to obtain an apprentice registration
407	certificate for one or more persons as required by applicable law, or (D)
408	failure to obtain a permit as required by applicable law.
409	(2) (A) If the Department of Consumer Protection determines that a
410	person has failed to correct all violations for which a notice of violation
411	was issued pursuant to subdivision (1) of this subsection, the
412	department may issue a stop work order against such person requiring
413	the cessation of the practice of the trade or occupation for which a
414	credential is required under this chapter, at the place or premises where
415	the violation was found, as set forth in the notice of violation. Such stop
416	work order shall be effective, and such notice sufficient, when served
417	upon such person by (i) personal service, (ii) delivery by United States
418	mail with delivery tracking, (iii) delivery by electronic mail sent with
419	tracking and delivery confirmation, or (iv) posting notice of the stop
420	work order in a conspicuous location at the place or premises subject to
421	such stop work order.
422	(B) A stop work order served in the manner set forth in subparagraph
423	(A) of this subdivision shall remain in effect until the department (i)
424	determines that the person against whom the department issued the
425	stop work order has come into compliance with the requirements set
426	forth in the notice of violation issued pursuant to subdivision (1) of this
427	subsection, and (ii) issues an order releasing such stop work order (I)
428	after a hearing decision rendered in accordance with subdivision (4) of
429	this subsection, or (II) after a decision rendered by the commissioner or
430	the commissioner's authorized representative pursuant to subdivision
431	(5) of this subsection.
432	(3) If a person fails to comply with a stop work order following
433	service made in accordance with the provisions of subdivision (2) of this
434	subsection, the Department of Consumer Protection may impose on
435	such person a fine in an amount not to exceed five hundred dollars per
436	violation per day after such stop work order was served. Such fine shall

_	sSB 1357 Amendment
437	be effective upon written notice to the person who failed to comply with
438	the stop work order and payment of such fine shall be due to the
439	department not later than fifteen days after such person receives such
440	written notice. Any fine for failure to comply with a stop work order
441	shall be deposited in the consumer protection enforcement account
442	established in section 21a-8a.
443	(4) Any person who holds a credential issued by the Department of
444	Consumer Protection pursuant to this chapter and has been served with
445	a stop work order pursuant to subdivision (2) of this subsection may
446	request an administrative hearing to contest such stop work order and
447	any associated fine imposed on such person pursuant to subdivision (3)
448	of this subsection. Such request shall be made in writing to the
449	commissioner not more than fifteen days after such person was served
450	with such stop work order. Such hearing shall be conducted in
451	accordance with the provisions of chapter 54. No request for an
452	administrative hearing made pursuant to this subdivision shall operate
453	to toll the stop work order or any fine associated with such stop work
454	order unless so ordered by the commissioner or the commissioner's
455	authorized representative.
456	(5) (A) Any person who does not hold a credential issued by the
457	Department of Consumer Protection pursuant to this chapter and has
458	been served with a stop work order pursuant to subdivision (2) of this
459	subsection may submit a petition to the commissioner to lift the stop
460	work order on the ground that (i) an error of fact or law should be
461	corrected, (ii) new evidence has been discovered (I) which materially
462	affects the merits of such stop work order, and (II) which for good
463	reasons was not presented to the department upon such person's receipt
464	of the notice of violation, or (iii) other good cause has been shown.

(B) A petition submitted pursuant to subparagraph (A) of this
subdivision shall be submitted in writing not later than fifteen days after
the person was served with a stop work order pursuant to subdivision
(2) of this subsection. Such petition shall not operate to toll such stop
work order or any associated fine imposed on such person pursuant to

470 subdivision (3) of this subsection unless so ordered by the commissioner 471 or the commissioner's authorized representative. The decision of the commissioner or the commissioner's authorized representative on such 472 473 petition, or the failure by the commissioner or the commissioner's 474 authorized representative to render a decision within the fifteen-day 475 period beginning on the date on which the commissioner or the 476 commissioner's authorized representative received such petition, shall 477 constitute a final decision for purposes of chapter 54 and the person may 478 appeal therefrom in accordance with section 4-183. 479 The commissioner or the commissioner's authorized (6)

480 representative may apply to the Superior Court, which court, after a 481 hearing thereon, may issue a temporary restraining order, temporary injunction or permanent injunction (A) ordering compliance with a stop 482 483 work order issued and served pursuant to subdivision (2) of this 484 subsection, and (B) granting such other relief as may be required until 485 the person obeys the stop work order. Any disobedience of an order 486 issued by a court under this subdivision shall be punishable as a 487 contempt thereof. The application for the temporary restraining order, 488 temporary injunction, permanent injunction and for such other relief 489 shall be brought, and the proceedings thereon conducted, by the 490 Attorney General.

Sec. 8. Subsection (b) of section 20-341gg of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective July 1*,
2025):

494 (b) No person shall engage in or offer to perform the work of any 495 major contractor in this state on any proposed structure or existing structure or addition that exceeds the threshold limits contained in 496 497 section 29-276b unless such person has first obtained a license or 498 certificate of registration as required under the provisions of chapter 539 499 or a registration from the Department of Consumer Protection in 500 accordance with the provisions of this section. Individuals licensed 501 under chapter 393 shall be exempt from the provisions of this chapter 502 while engaging in work that they are licensed to perform. The

503 [department] Department of Consumer Protection shall issue a 504 certificate of registration to any person who demonstrates to the Department of Consumer Protection that such person is pregualified as 505 506 a contractor or substantial subcontractor by the Department of 507 <u>Administrative Services</u> pursuant to section 4a-100. [who applies for 508 registration in accordance with this section. Such prequalified person 509 shall not be required to pay a fee for such registration at any time that 510 the person maintains valid prequalification.] Any person who 511 demonstrates to the Department of Consumer Protection that such 512 person is prequalified as a contractor or substantial subcontractor 513 pursuant to section 4a-100 shall be issued a certificate of registration as 514 a major contractor, and shall not be required to pay any fee for such 515 registration or submit any additional proof that such person is qualified 516 for such registration. If the individual or the firm, company, partnership 517 or corporation employing such individual is engaged in work on a 518 structure or addition that exceeds the threshold limits contained in 519 section 29-276b and requires licensure under chapter 393, the firm, 520 company, partnership or corporation shall be exempt from the 521 provisions of this chapter concerning registration of major contractors, 522 if the firm, company, partnership or corporation employs an individual 523 who is licensed as a contractor under chapter 393 to perform such work. 524 The department shall furnish to each qualified applicant a registration 525 certifying that the holder of such registration is entitled to engage in the 526 work for which the person has been issued a registration under this 527 subsection, and the holder of such registration shall carry [it] such 528 registration on his or her person while engaging in such work. Such 529 registration shall be shown to any properly interested person upon 530 request. No such registration shall be transferred to or used by any 531 person other than the person to whom the registration was issued. The 532 department shall maintain rosters of registrants and shall update such 533 rosters annually. The department may provide copies of rosters to the 534 public for an appropriate fee. The department may deny, suspend or 535 revoke any registration issued by the department if the holder of such 536 registration (1) is convicted of a felony, provided any action taken is 537 based upon (A) the nature of the conviction and its relationship to the

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538	registration holder's ability to safely or competently perform the work
539	under such registration, (B) information pertaining to the degree of
540	rehabilitation of the registration holder, and (C) the time elapsed since
541	the conviction or release, (2) is grossly incompetent, (3) is disqualified,
542	pursuant to section 4a-100 or whose prequalification certificate has been
543	revoked pursuant to section 4a-100, (4) engages in malpractice or
544	unethical conduct or knowingly makes false, misleading or deceptive
545	representations regarding his work, or (5) violates any regulation
546	adopted under subsection (c) of this section. Before any registration is
547	suspended or revoked, such holder shall be given notice and an
548	opportunity for hearing as provided in regulations adopted under
549	subsection (c) of this section. The Commissioner of Consumer Protection
550	shall provide written notice of any suspension or revocation of a
551	registration to the Commissioner of Administrative Services not later
552	than ten days after such suspension or revocation.
EE0	Case 0. Caption 20 417s of the company statutes is remained and the
553	Sec. 9. Section 20-417a of the general statutes is repealed and the
554	following is substituted in lieu thereof (<i>Effective from passage</i>):
555	As used in this section and sections 20-417b to 20-417j, inclusive:
556	(1) "Certificate" means a certificate of registration issued under
557	section 20-417b;
558	(2) "Commissioner" means the Commissioner of Consumer
559	Protection or any person designated by the commissioner to administer
560	and enforce this section and sections 20-417b to 20-417j, inclusive;
561	(3) "Completion" means the stage of construction of a new home in
562	which the new home construction contractor is in receipt of the
563	certificate of occupancy for such new home issued by the municipality
564	in which such new home is constructed;
565	(4) "Consumer" means (A) the buyer or prospective buyer, or the heir
566	or designated representative of the buyer or prospective buyer, of any
567	new home, or (B) the owner of property on which a new home is being
568	or will be constructed, regardless of whether such owner obtains a

_	sSB 1357 Amendment
569	building permit as the owner of premises affected pursuant to section
570	<u>29-263;</u>
571	[(3)] (5) "Contract" means any agreement between a new home
572	construction contractor and a consumer for the construction or sale of a
573	new home or any portion of a new home prior to occupancy;
574	[(4)] <u>(6)</u> "Engage in the business" means that the person engages in
575	the business for the purpose of compensation or profit;
576	(7) "New home" means any newly constructed (A) single-family
577	dwelling unit, (B) dwelling consisting of not more than two units, (C)
578	unit, common element or limited common element in a condominium,
579	as said terms are defined in section 47-68a, or (D) unit, common element
580	or limited common element in a common interest community, as said
581	terms are defined in section 47-202;
582	[(5)] (8) "New home construction contractor" means any person who
583	contracts with a consumer to construct or sell a new home or any portion
584	of a new home prior to occupancy;
585	[(6) "New home" means any newly constructed (A) single-family
586	dwelling unit, (B) dwelling consisting of not more than two units, or (C)
587	unit, common element or limited common element in a condominium,
588	as defined in section 47-68a, or in a common interest community, as
589	defined in section 47-202;]
590	[(7)] (9) "Person" means one or more individuals, partnerships,
591	associations, corporations, limited liability companies, business trusts,
592	legal representatives or any organized group of persons; and
593	[(8) "Consumer" means the buyer or prospective buyer, or the buyer's
594	or prospective buyer's heirs or designated representatives, of any new
595	home or the owner of property on which a new home is being or will be
596	constructed regardless of whether such owner obtains a building permit
597	as the owner of the premises affected pursuant to section 29-263; and

_	sSB 1357 Amendment
598	(9) "Completion" means the stage of construction of a new home in
599	which the new home construction contractor is in receipt of the
600	certificate of occupancy for such new home issued by the municipality
601	in which such new home is constructed.]
602	(10) "Proprietor" means an individual who (A) has an ownership
603	interest in a business entity that holds, or previously held, a certificate
604	of registration issued under section 20-417b, and (B) has been found by
605	a court of competent jurisdiction to have violated any provision of this

606 <u>chapter related to the conduct of a business entity holding a certificate</u>

607 <u>or that has held a certificate issued under this chapter within two years</u>
608 of the effective date of entering into a contract with an owner harmed

609 by the actions of such individual or business entity.

610 Sec. 10. Subsections (d) to (n), inclusive, of section 20-417i of the 611 general statutes are repealed and the following is substituted in lieu 612 thereof (*Effective from passage*):

613 (d) Whenever a consumer obtains a binding arbitration decision, a 614 court judgment, order or decree against or regarding any new home 615 construction contractor holding a certificate or who has held a certificate 616 under sections 20-417a to 20-417j, inclusive, as amended by this act, or 617 against a proprietor, within two years of the date [of entering] such 618 contractor entered into the contract with the consumer, for loss or 619 damages sustained by reason of any violation of the provisions of 620 sections 20-417a to 20-417j, inclusive, as amended by this act, by a person 621 holding a certificate under said sections, such consumer may, upon the 622 final determination of, or expiration of time for taking, an appeal in 623 connection with any such decision, judgment, order or decree, apply to 624 the commissioner for an order directing payment out of the New Home 625 Construction Guaranty Fund of the amount, not exceeding [thirty] fifty 626 thousand dollars, unpaid upon the decision, judgment, order or decree 627 for actual damages and costs taxed by the court against such contractor 628 or proprietor, exclusive of punitive damages. The application shall be made on forms provided by the commissioner and shall be 629 630 accompanied by a copy of the decision, court judgment, order or decree 631 obtained against the new home construction contractor or proprietor 632 together with a statement signed and sworn to by the consumer, 633 affirming that the consumer has: (1) Complied with all the requirements 634 of this subsection; (2) obtained a decision, judgment, order or decree 635 stating the amount of the decision, judgment, order or decree and the 636 amount owing on the decision, judgment, order or decree at the date of 637 application; and (3) made a good faith effort to satisfy any such decision, 638 judgment, order or decree in accordance with the provisions of chapter 639 906, which effort may include causing to be issued a writ of execution 640 upon such decision, judgment, order or decree, [but] provided the 641 officer executing the same has made a return showing that no bank 642 accounts or personal property of such contractor liable to be levied upon 643 in satisfaction of the decision, judgment, order or decree could be found, 644 or that the amount realized on the sale of them or of such of them as 645 were found, under the execution, was insufficient to satisfy the actual 646 damage portion of the decision, judgment, order or decree or stating the 647 amount realized and the balance remaining due on the decision, 648 judgment, order or decree after application on the decision, judgment, 649 order or decree of the amount realized, except that the requirements of 650 this subdivision shall not apply to a judgment, order or decree obtained by the consumer in small claims court. A true and attested copy of such 651 652 executing officer's return, when required, shall be attached to such 653 application. Whenever the consumer satisfies the commissioner or the 654 commissioner's designee that it is not practicable to comply with the 655 requirements of subdivision (3) of this subsection and that the consumer 656 has taken all reasonable steps to collect the amount of the decision, 657 judgment, order or decree or the unsatisfied part of the decision, 658 judgment, order or decree and has been unable to collect the same, the 659 commissioner or the commissioner's designee may, in the 660 commissioner's or the commissioner's designee's discretion, dispense 661 with the necessity for complying with such requirement. No application 662 for an order directing payment out of the fund shall be made later than 663 two years from the final determination of, or expiration of time for 664 taking, an appeal of such decision, court judgment, order or decree and 665 no such application shall be for an amount in excess of [thirty] fifty 666 thousand dollars.

667 (e) Upon receipt of such application together with such copy of the 668 decision, court judgment, order or decree, statement and, except as 669 otherwise provided in subsection (d) of this section, true and attested 670 copy of the executing officer's return, the commissioner or the 671 commissioner's designee shall inspect such documents for their veracity 672 and upon a determination that such documents are complete and 673 authentic and that the consumer has not been paid, the commissioner 674 shall order payment out of the New Home Construction Guaranty Fund 675 of the amount not exceeding [thirty] fifty thousand dollars unpaid upon 676 the decision, judgment, order or decree for actual damages and costs taxed by the court against the new home construction contractor or 677 678 proprietor, exclusive of punitive damages.

679 (f) [Beginning] (1) During the period beginning October 1, 2000, and 680 ending on the date immediately preceding the effective date of this 681 section, whenever a consumer is awarded an order of restitution against 682 any new home construction contractor for loss or damages sustained as 683 a result of any violation of the provisions of sections 20-417a to 20-417j, 684 inclusive, as amended by this act, by a person holding a certificate or 685 who has held a certificate under said sections within two years of the 686 date [of entering] such contractor entered into the contract with the 687 consumer, in [(1)] (A) a proceeding brought by the commissioner 688 pursuant to subsection [(h)] (i) of this section or subsection (d) of section 42-110d, as amended by this act, [(2)] (B) a proceeding brought by the 689 690 Attorney General pursuant to subsection (a) of section 42-110m or 691 subsection (d) of section 42-110d, as amended by this act, or [(3)] (C) a 692 criminal proceeding pursuant to section 20-417e, such consumer may, 693 upon the final determination of, or expiration of time for taking, an 694 appeal in connection with any such order of restitution, apply to the 695 commissioner for an order directing payment out of the New Home 696 Construction Guaranty Fund [of the] in an amount not [exceeding thirty] to exceed fifty thousand dollars unpaid upon the order of 697 698 restitution. The commissioner may issue such order upon a

699	determination that the consumer has not been paid.
700	(2) Beginning on the effective date of this section, whenever a
701	consumer is awarded an order of restitution against any new home
702	construction contractor or proprietor for loss or damages sustained as a
703	result of any violation of the provisions of sections 20-417a to 20-417j,
704	inclusive, as amended by this act, by a person holding a certificate or
705	who held a certificate under said sections within two years of the date
706	such contractor entered into the contract with the consumer, in (A) a
707	proceeding brought by the commissioner pursuant to subsection (i) of
708	this section or subsection (d) of section 42-110d, as amended by this act,
709	(B) a proceeding brought by the Attorney General pursuant to
710	subsection (a) of section 42-110m or subsection (d) of section 42-110d, as
711	amended by this act, or (C) a criminal proceeding pursuant to section
712	20-417e, such consumer may, upon the final determination of, or
713	expiration of time for taking, an appeal in connection with any such
714	order of restitution, apply to the commissioner for an order directing
715	payment out of the New Home Construction Guaranty Fund in an
716	amount not to exceed fifty thousand dollars unpaid upon the order of
717	restitution. The commissioner may issue such order upon a
718	determination that the consumer has not been paid.
719	(g) Whenever the commissioner orders that payment be made to a
720	consumer out of the New Home Construction Guaranty Fund based on
721	a decision, judgment, order or decree of restitution, the new home
722	construction contractor and the proprietor of such contractor shall be

- 723 <u>liable for the resulting debt to the fund.</u>
- 724 [(g)] (h) Before the commissioner may issue any order directing 725 payment out of the New Home Construction Guaranty Fund to a 726 consumer pursuant to subsection (e) or (f) of this section, the 727 commissioner shall first notify the new home construction contractor of the consumer's application for an order directing payment out of the 728 729 fund and of [the new home construction] such contractor's right to a 730 hearing to contest the disbursement in the event that such contractor or 731 the proprietor of such contractor has already paid the consumer. Such

732 notice shall be given to the new home construction contractor not later 733 than fifteen days after receipt by the commissioner of the consumer's 734 application for an order directing payment out of the fund. If the new 735 home construction contractor requests a hearing, in writing, [by 736 certified mail] not later than fifteen days after receiving the notice from 737 the commissioner, the commissioner shall grant such request and shall 738 conduct a hearing in accordance with the provisions of chapter 54. If the 739 commissioner does not receive a written request for a hearing [by 740 certified mail] from the new home construction contractor on or before 741 the fifteenth day from [the] such contractor's receipt of such notice, the 742 commissioner shall conclude that the consumer has not been paid, and 743 the commissioner shall issue an order directing payment out of the fund 744 for the amount not exceeding [thirty] fifty thousand dollars unpaid 745 upon the judgment, order or decree for actual damages and costs taxed 746 by the court against [the new home construction] such contractor or the 747 proprietor of such contractor, exclusive of punitive damages, or for the 748 amount not exceeding [thirty] fifty thousand dollars unpaid upon the 749 order of restitution.

750 [(h)] (i) The commissioner or the commissioner's designee may 751 proceed against any new home construction contractor holding a 752 certificate or who has held a certificate under sections 20-417a to 20-417j, 753 inclusive, as amended by this act, within two years of the [effective date 754 of entering] date such contractor entered into the contract with the 755 consumer, for an order of restitution arising from loss or damages 756 sustained by any consumer as a result of any violation of the provisions 757 of said sections 20-417a to 20-417j, inclusive, by such contractor or the 758 proprietor of such contractor. Any such proceeding shall be held in 759 accordance with the provisions of chapter 54. In the course of such 760 proceeding, the commissioner or the commissioner's designee shall 761 decide whether to (1) exercise the powers specified in section 20-417c, 762 (2) order restitution arising from loss or damages sustained by any 763 consumer as a result of any violation of the provisions of sections 20-764 417a to 20-417j, inclusive, as amended by this act, and (3) order payment 765 out of the New Home Construction Guaranty Fund. Notwithstanding

766 the provisions of chapter 54, the decision of the commissioner or the 767 commissioner's designee shall be final with respect to any proceeding to 768 order payment out of the fund and the commissioner and the 769 commissioner's designee shall not be subject to the requirements of 770 chapter 54 as such requirements relate to an appeal from any such 771 decision. The commissioner or the commissioner's designee may hear 772 complaints of all consumers submitting claims against a single new 773 home construction contractor in one proceeding.

[(i)] (j) No application for an order directing payment out of the New Home Construction Guaranty Fund shall be made later than two years from the final determination of, or expiration of time for, an appeal in connection with any judgment, order or decree of restitution, and no such application shall be for an amount in excess of [thirty] <u>fifty</u> thousand dollars.

[(j)] (k) In order to preserve the integrity of the New Home Construction Guaranty Fund, the commissioner, in the commissioner's sole discretion, may order payment out of the fund of an amount less than the actual loss or damages incurred by the consumer or less than the order of restitution awarded by the commissioner or the Superior Court. In no event shall any payment out of the fund be in excess of [thirty] <u>fifty</u> thousand dollars for any single claim by a consumer.

[(k)] (<u>1</u>) If the money deposited in the New Home Construction Guaranty Fund is insufficient to satisfy any duly authorized claim or portion of a claim, the commissioner shall, when sufficient money has been deposited in the fund, satisfy such unpaid claims or portions of claims not exceeding [thirty] <u>fifty</u> thousand dollars, in the order that such claims or portions of claims were originally determined.

[(l)] (m) Whenever the commissioner has caused any sum to be paid from the New Home Construction Guaranty Fund to a consumer, the commissioner shall be subrogated to all of the rights of the consumer up to the amount paid plus reasonable interest, and prior to receipt of any payment from the fund, the consumer shall assign all of the consumer's right, title and interest in the claim up to such amount to thecommissioner, and any amount and interest recovered by thecommissioner on the claim shall be deposited in the fund.

801 [(m)] (n) If the commissioner orders the payment of any amount as a 802 result of a guaranty fund claim against a new home construction 803 contractor or proprietor, the commissioner shall determine if such 804 contractor is possessed of assets liable to be sold or applied in 805 satisfaction of the claim on the New Home Construction Guaranty 806 Fund. If the commissioner discovers any such assets, the commissioner 807 may request that the Attorney General take any action necessary for the 808 reimbursement of the fund.

809 [(n)] (o) If the commissioner orders the payment of an amount as a 810 result of a guaranty fund claim against a new home construction 811 contractor, the commissioner may, after notice and hearing in 812 accordance with the provisions of chapter 54, revoke the certificate of 813 such contractor and such contractor shall not be eligible to receive a new 814 or renewed certificate until such contractor has repaid such amount in 815 full, plus interest from the time such payment is made from the New 816 Home Construction Guaranty Fund, at a rate to be in accordance with 817 section 37-3b, except that the commissioner may, in the commissioner's 818 sole discretion, permit a new home construction contractor to receive a 819 new or renewed certificate after such contractor has entered into an 820 agreement with the commissioner whereby such contractor agrees to 821 repay the fund in full in the form of periodic payments over a set period 822 of time. Any such agreement shall include a provision providing for the 823 summary suspension of any and all certificates held by the new home 824 construction contractor if payment is not made in accordance with the 825 terms of the agreement.

Sec. 11. Section 20-450 of the general statutes is repealed and thefollowing is substituted in lieu thereof (*Effective from passage*):

As used in <u>this section and</u> sections [20-450] <u>20-451</u> to 20-462, inclusive, unless the context otherwise requires: 830 (1) "Association" means (A) an association, as defined in section 47-831 202, and an association of unit owners, as defined in section 47-68a and 832 in section 47-68 of the general statutes, revision of 1958, revised to 833 January 1, 1975, and (B) the mandatory owners organization of any 834 common interest community, as defined in section 47-202, which 835 community was not created under chapter 825 or 828 or under chapter 836 825 of the general statutes, revision of 1958, revised to January 1, 1975. 837 "Association" does not include an association of a common interest 838 community which contains only units restricted to nonresidential use;

[(2) "Community association manager" means a natural person whodirectly provides association management services;]

841 [(3)] (2) "Association management services" means services provided 842 to an association for remuneration, including one or more of the 843 following: (A) Collecting, controlling or disbursing funds of the 844 association or having the authority to do so; (B) preparing budgets or 845 other financial documents for the association; (C) assisting in the 846 conduct of, or conducting, association meetings; (D) advising or 847 assisting the association in obtaining insurance; (E) coordinating or 848 supervising the [overall] operations of the association; and (F) advising 849 the association on the [overall] operations of the association; [. Any 850 person licensed in this state under any provision of the general statutes 851 or rules of court who provides the services for which such person is 852 licensed to an association for remuneration shall not be deemed to be 853 providing association management services. Any director, officer or 854 other member of an association who provides services specified in this 855 subdivision to the association of which he or she is a member shall not 856 be deemed to be providing association management services unless 857 such director, officer or other member owns or controls more than two-858 thirds but less than all of the votes in such association;]

859 [(4)] (3) "Commission" means the Connecticut Real Estate 860 Commission appointed under the provisions of section 20-311a;

861 (4) "Community association manager" means a natural person who

_	sSB 1357 Amendment
862	directly provides association management services;
863 864 865 866	(5) "Community association manager trainee" means a natural person working under the direct supervision of a community association manager for the purpose of being trained in the provision of association management services;
867 868	[(5)] <u>(6)</u> "Department" means the Department of Consumer Protection; <u>and</u>
869 870	[(6)] (7) "Person" means an individual, partnership, corporation, limited liability company or other legal entity. [; and
871 872 873 874	(7) "Community association manager trainee" means a natural person working under the direct supervision of a community association manager, for the purpose of being trained in the provision of association management services.]
875 876	Sec. 12. Section 20-452 of the general statutes is repealed and the following is substituted in lieu thereof (<i>Effective from passage</i>):
877 878 879 880 881 882 883 883 884 885 886 887 888 889 889 890 891	(a) Any person seeking a certificate of registration as a community association manager or as a community association manager trainee shall apply to the department in writing, on a form provided by the department. Such application shall include the applicant's name, residence address, business address, business telephone number, a question as to whether the applicant has been convicted of a felony in any state or jurisdiction and such other information as the department may require. Except for a community association manager trainee, any person seeking an initial certificate of registration <u>as a community association manager</u> shall submit to a request by the [commissioner] <u>Commissioner of Consumer Protection</u> for a state and national criminal history records check, conducted in accordance with the provisions of section 29-17a. No registration as a community association manager shall be issued unless the commissioner has received the results of such records check.

(b) Each application for a certificate of registration as a community association manager shall be accompanied by an application fee of sixty dollars and a registration fee of one hundred dollars. The department shall refund the registration fee if it refuses to issue a certificate of registration. The department shall not charge either an application or a registration fee for a certificate of registration as a community association manager trainee.

899 (c) The following persons shall be exempt from registration as a 900 community association manager under this chapter: (1) Any person, 901 including, but not limited to, any attorney admitted to practice law in 902 this state, any certified public accountant licensed under chapter 389 or 903 any insurance producer licensed under chapter 701a, who provides to 904 an association professional services, for which such person is licensed 905 or admitted, for remuneration; (2) any director, officer or other member 906 of an association who provides association management services to the 907 association of which he or she is a member, unless such director, officer 908 or other member owns or controls more than two-thirds but less than all 909 of the votes in such association; and (3) any person who provides 910 administrative support services to a community association manager as 911 set forth in section 20-451.

912 Sec. 13. Section 20-457 of the general statutes is repealed and the 913 following is substituted in lieu thereof (*Effective October 1, 2025*):

914 (a) Each community association manager shall (1) exhibit his or her 915 certificate of registration upon request by any interested party, (2) state 916 in any advertisement the fact that he or she is registered, and (3) include 917 his or her registration number in any advertisement. In the case of a 918 business entity, the advertisement shall identify at least one principal, 919 officer or director of the entity that is a community association manager 920 and shall include the registration number of such principal, officer or 921 director.

922 (b) No person shall: (1) Present or attempt to present, as his or her 923 own, the certificate of another, (2) knowingly give false evidence of a

924 material nature to the commission or department for the purpose of 925 procuring a certificate, (3) represent himself or herself falsely as, or 926 impersonate, a registered community association manager, (4) use or 927 attempt to use a certificate which has expired or which has been 928 suspended or revoked, (5) offer to provide association management 929 services without having a current certificate of registration under 930 sections 20-450 to 20-462, inclusive, as amended by this act, or (6) 931 represent in any manner that his or her registration constitutes an 932 endorsement of the quality of his or her services or of his or her 933 competency by the commission or department. In addition to any other 934 remedy provided for in sections 20-450 to 20-462, inclusive, as amended 935 by this act, any person who violates any provision of this subsection 936 shall [, after an administrative hearing,] be fined not more than one 937 thousand dollars, or shall be imprisoned for not more than one year or 938 be both fined and imprisoned. A violation of any of the provisions of 939 sections 20-450 to 20-462, inclusive, as amended by this act, shall be 940 deemed an unfair or deceptive trade practice under subsection (a) of 941 section 42-110b.

942 (c) Certificates issued to community association managers shall not943 be transferable or assignable.

944 (d) All certificates issued to community association managers under 945 the provisions of sections 20-450 to 20-462, inclusive, as amended by this 946 act, shall expire annually on the thirty-first day of January. A holder of 947 a certificate of registration who seeks to renew his or her certificate shall, 948 when filing an application for renewal of the certificate, submit 949 documentation to the department which establishes that he or she has 950 passed any examination and completed any educational coursework, as 951 the case may be, required for certification under this chapter. The fee for 952 renewal of a certificate shall be two hundred dollars.

(e) Failure to receive a notice of expiration or a renewal applicationshall not exempt a community association manager from the obligationto renew.

_	sSB 1357 Amendment
956	(f) All certificates issued to community association manager trainees
957	under the provisions of sections 20-450 to 20-462, inclusive, as amended
958	by this act, shall expire six months from the date of issuance and shall
959	not be renewable.
960	(g) (1) Each community association manager who enters into a
960 961	<u>contract with an association for the purpose of providing association</u>
961 962	management services shall disclose to the association:
902	management services shan disclose to the association.
963	(A) Whether the community association manager has any ownership
964	or managerial interest in any entity that solicits business from the
965	association or the community association manager; and
966	(B) If the community association manager is required to provide any
967	<u>construction oversight or project coordination services to the association</u>
968	that are not included in the scope of the general association management
969	services the community association manager is required to provide
970	under such contract, any amount the community association manager
971	will charge to provide such construction oversight or project
972	coordination services.
<i></i>	
973	(2) Each disclosure made pursuant to this subsection shall be clear,
974	conspicuous and in writing.
975	Sec. 14. Section 21-35b of the general statutes is repealed and the
976	following is substituted in lieu thereof (<i>Effective from passage</i>):
977	(a) No person shall advertise, offer for sale or sell a stock of goods,
978	wares or merchandise [under the description] <u>as part</u> of <u>a</u> closing-out
979	sale unless [he shall have] <u>such person has</u> obtained [a license] from the
980	Commissioner of Consumer Protection <u>a state closing-out sale license</u>
981	authorizing [the conducting of] such sale for each location at which such
982	sale is to be conducted.
983	(b) Each person desiring to conduct a closing-out sale shall [deposit
984	with] <u>pay to</u> the Commissioner of Consumer Protection [the sum of five
985	hundred dollars or a dollar amount equal to one per cent of the
200	indicate activity of a activity antourity equal to one per cert of the

986 wholesale cost of the inventory filed pursuant to subsection (c) of this 987 section whichever is greater; provided that no such deposit shall exceed 988 five thousand dollars. Upon application in the sum to be prescribed by 989 said commissioner and upon deposit to said commissioner of a further 990 sum] a state closing-out sale license fee in the amount of one hundred 991 dollars [as a state license fee, said] and the commissioner shall issue to 992 the applicant a ["closing-out sale license"] state closing-out sale license, 993 authorizing [him] the licensee to advertise and conduct a closing-out 994 sale consistent with that requested in the application.

995 (c) Each person applying for a ["closing-out sale license"] state 996 closing-out sale license shall make [such] an application [therefor] for 997 such license in a form and manner prescribed by the Commissioner of Consumer Protection. Such application shall be in writing and [under 998 999 oath stating all the facts relating to the reasons and character of such 1000 sale, including] include the opening and terminating dates of the 1001 proposed closing-out sale [, a complete inventory of the goods, wares 1002 and merchandise actually on hand in the place where such sale is to be 1003 conducted in the manner prescribed by the commissioner, and all 1004 details necessary to locate exactly and identify fully the goods, wares or 1005 merchandise to be sold, and shall disclose the names and residences of 1006 owner or owners or partners in whose interest the sale is to be 1007 conducted] and an attestation by the applicant that such applicant is not 1008 delinquent in payment of any taxes due and owing to this state or any 1009 political subdivision of this state. No state closing-out sale license shall 1010 be issued unless the application is submitted to the [commissioner] 1011 Department of Consumer Protection at least five days prior to the 1012 requested commencement date of the closing-out sale. Any applicant 1013 who uses the services of a promoter, as defined in section 21-35a, for a 1014 closing-out sale shall include [a signed and dated copy of the agreement 1015 between such applicant and such promoter as part of the application] in 1016 the application the name and license number for each such promoter. 1017 The commissioner may, by regulation, request such other information 1018 to be submitted by the applicant as he deems necessary.

1019	[(d) Each person holding a closing-out sale license issued under this
1020	section shall file with the Commissioner of Consumer Protection a
1021	monthly report, commencing one month from the opening date of the
1022	sale, enumerating all goods, wares or merchandise sold, transferred or
1023	otherwise disposed of by the licensee or his agents, servants or
1024	employees during that month pursuant to the closing-out sale. Said
1025	commissioner shall prescribe the form for such reporting.]
1026	[(e)] (d) All documentation concerning the goods, wares and
1027	merchandise to be included in such closing-out sale, including but not
1028	limited to purchase orders and delivery statements, shall be made
1029	available by the licensee for inspection by an authorized representative
1030	of the [commissioner] Commissioner of Consumer Protection during
1031	regular business hours.
1032	[(f)] (e) Each person holding a state closing-out sale license shall (1)
1033	include the state closing-out sale license number in any advertisement,
1034	together with clear and conspicuous disclosure of the termination date
1035	of such <u>state</u> closing-out sale license, and (2) post such <u>state closing-out</u>
1036	sale license in a conspicuous location at the point of sale.
1037	Sec. 15. Section 21-35c of the general statutes is repealed and the
1038	following is substituted in lieu thereof (<i>Effective from passage</i>):
1039	[(a) All state licenses] Except as provided in section 21-35e, as
1040	amended by this act, a state closing-out sale license issued under this
1041	chapter shall expire ninety days [from the date thereof] after the date on
1042	which such state closing-out sale license was issued or on the
1043	termination date designated in the original application for such state
1044	closing-out sale license, whichever occurs first. [Each state license upon
1045	expiration, or voluntary surrender prior to expiration, shall be returned
1046	to the Commissioner of Consumer Protection who shall cancel the same,
1047	endorse the date of delivery and cancellation thereon and place the same
1048	on file. The commissioner shall then hold the special deposit of each
1049	such licensee for a period of sixty days and, after satisfying all claims
1050	made upon the same under this section, shall return such deposit or

1051 such portion of the same, if any, as may remain in the commissioner's 1052 hands to the licensee depositing it, or as directed by the licensee in the 1053 original application. Each deposit made with the commissioner shall be 1054 subject, as long as it remains in the commissioner's hands, to attachment 1055 or execution on behalf of creditors or consumers whose claims may arise 1056 in connection with business done under the authorized sale. Said 1057 commissioner may also be held to answer as garnishee under process of 1058 foreign attachment, where such process is used, in any civil action 1059 brought against any licensee. The commissioner shall pay over, under 1060 order of court or upon execution of a judgment, such sum of money as 1061 the commissioner may be chargeable with upon the commissioner's 1062 disclosure or otherwise. Such deposit shall not be paid over by said 1063 commissioner on garnishee process or to such licensee until the 1064 expiration of the sixty-day period specified in this section. Such deposit 1065 shall also be subject to the payment of any fine or penalty imposed on 1066 the licensee for violation of any provision of this chapter, provided 1067 written notice of the name of such licensee and of the amount of such 1068 fine or penalty shall be given during such period to the commissioner 1069 by the clerk of the court in which such fine or penalty was imposed.

1070 (b) Whenever any state license, issued under the provisions of section 1071 21-35b has been lost or destroyed, so that such license cannot, after the 1072 expiration of the term thereof, be returned or surrendered under the 1073 provisions of subsection (a) of this section, the licensee may file an 1074 affidavit with the Commissioner of Consumer Protection describing 1075 such license with sufficient particularity to identify the same and the claimant thereunder, and showing such loss or destruction; and the 1076 1077 commissioner, upon such proof of loss and identity as is satisfactory to 1078 him, may accept such affidavit in lieu of the return or surrender of such 1079 license, and such licensee shall have the same right to the return of the 1080 special deposit made by him as though he had returned or surrendered 1081 his license.]

1082 Sec. 16. Section 21-35d of the general statutes is repealed and the 1083 following is substituted in lieu thereof (*Effective from passage*): 1084 Before selling under the state closing-out sale license prescribed in 1085 section 21-35b, as amended by this act, in any town, city or borough, 1086 each person conducting a closing-out sale shall make application for a 1087 municipal closing-out sale license to the selectmen or other authority of 1088 such town, city or borough authorized to issue licenses therein; and, 1089 unless the fee therefor is fixed as herein provided, shall file with them a 1090 true statement, under oath, of the average quantity and value of the 1091 stock of goods, wares and merchandise kept or intended to be kept or 1092 exposed by [him] such person for sale. Such selectmen or other authority 1093 shall submit such statement to the assessors of the town, who, after such 1094 examination and inquiry as they deem necessary, shall determine such 1095 average quantity and value, and shall forthwith transmit a certificate 1096 thereof to such selectmen or other authority. Thereupon such selectmen 1097 or other authority shall authorize the town clerk, upon the payment by 1098 the applicant of a fee equal to the taxes assessable in such town, city or 1099 borough under the last-preceding tax levy therein upon an amount of 1100 property of the same valuation, to issue to [him] such person a 1101 municipal closing-out sale license authorizing such closing-out sale in 1102 such municipality. Such authority may authorize the issue of such 1103 municipal closing-out sale license without the filing of such statement, 1104 upon the payment of a <u>municipal closing-out sale</u> license fee fixed by it. 1105 Upon payment of such fee, such town clerk shall issue such municipal 1106 closing-out sale license, which shall remain in force as long as the 1107 licensee continuously keeps and exposes for sale in such municipality 1108 such stock of goods, wares or merchandise, but not later than the first 1109 day of October following its date. [Upon such payment and proof of 1110 payment of all other license fees, if any, chargeable upon local sales, 1111 such town clerk shall record the state license of such transient vendor in 1112 full, shall endorse thereon the words "local license fees paid" and shall 1113 affix thereto his official signature and the date of such endorsement.] 1114 Sec. 17. Section 21-35e of the general statutes is repealed and the

1115 following is substituted in lieu thereof (*Effective from passage*):

1116 No [goods, wares or merchandise other than those listed in the

1117	inventory required in this chapter shall be included in any closing-out
1118	sale and no] sale shall continue beyond a reasonable date to be specified
1119	in the required application, except [, that an extension may be
1120	authorized] the Commissioner of Consumer Protection may authorize
1121	an extension upon a proper showing of need. [, such extension being
1122	contingent on the submitting of a revised inventory showing the items
1123	listed on the original inventory remaining unsold and not listing any
1124	goods not included in the original application and inventory.]
1125	Sec. 18. Section 21-35f of the general statutes is repealed and the
1126	following is substituted in lieu thereof (<i>Effective from passage</i>):
1127	No person in contemplation of a closing-out sale under a state
1128	closing-out sale license as provided for in section 21-35b, as amended by
1129	this act, shall order any goods, wares or merchandise for the purpose of
1130	selling and disposing of the same at such sale, and any unusual
1131	purchases and additions to the stock of such goods, wares or
1132	merchandise within sixty days prior to the filing of application for a
1133	state closing-out sale license to conduct such sale shall be presumptive
1134	evidence that such purchases and additions to stock were made in
1135	contemplation of such sale.
1136	Sec. 19. Subsections (a) to (h), inclusive, of section 21-82 of the general
1137	statutes are repealed and the following is substituted in lieu thereof
1138	(Effective July 1, 2025):
1139	(a) At all times during the tenancy the owner shall:
1140	(1) Comply with the requirements of the State Building Code, the Fire
1141	Safety Code, and all applicable state laws and regulations, local
1142	ordinances and planning and zoning regulations materially affecting

1143 health and safety;

(2) Maintain the premises and regrade them when necessary to
prevent the accumulation of stagnant water and to prevent the
detrimental effects of moving water;

_	sSB 1357 Amendment
1147	(3) Maintain the ground at such a level that the mobile manufactured
1148	home will not tilt from its original position;
1149	(4) Keep each mobile manufactured home space or lot marked in such
1150	a way that each resident will be certain of his area of responsibility;
1151	(5) Keep any exterior area of the park not the responsibility of each
1152	resident free from any species of weed or plant growth which are
1153	noxious or detrimental to the health of the residents;
1154	(6) Make all repairs and do whatever is necessary to put and keep the
1155	portion of the mobile manufactured home park that is not the
1156	responsibility of each resident in a fit and habitable condition, except
1157	where such premises are intentionally rendered unfit or uninhabitable
1158	by the resident, a member of his family or other person on the premises
1159	with his consent, in which case such duty shall be the responsibility of
1160	the resident;
1161	(7) Keep all common areas of the premises in a clean and safe
1162	condition;
1163	(8) Be responsible for the extermination of any insect, rodent, vermin
1164	or other pest dangerous to the health of the residents whenever
1165	infestation exists in the area of the park not the responsibility of the
1166	resident or in the area for which the resident is responsible including the
1167	mobile manufactured home if such infestation is not the fault of the
1168	resident and particularly if such infestation existed prior to the
1169	occupancy of the resident claiming relief;
1170	(9) Maintain all mobile manufactured homes rented by the owner in
1171	a condition which is structurally sound and capable of withstanding
1172	adverse effects of weather conditions;
1173	(10) Maintain all electrical, plumbing, gas or other utilities provided
1174	by him in good working condition except during any emergency after
1175	which any repair shall be completed within seventy-two hours unless
1176 <u>-</u>	good cause is shown as to why such repair has not been completed;

_	sSB 1357 Amendment
1177	(11) Maintain all water and sewage lines and connections in good
1178	working order [,] and, in the event of any emergency, make necessary
1179	arrangements for the provision of such service on a temporary basis;
1180	(12) Maintain all septic systems, leaching fields and septic lines and
1181	connections in good working order and, in the event of any emergency,
1182	make necessary arrangements for the provision of temporary septic
1183	service;
1184	[(12)] (13) Arrange for the removal from waste receptacles of ashes,
1185	garbage, rubbish and other waste incidental to the occupancy of the
1186	dwelling unit;
1187	[(13)] (14) Maintain any road within the park in good condition,
1188	provide adequate space for parking of two cars for each lot except that
1189	any park which provided only one space for each lot on January 1, 1985,
1190	and which provided only one space for each lot on October 1, 1972, shall
1191	be exempt from such requirement, and be responsible for damage to any
1192	vehicle which is the direct result of any unrepaired or poorly maintained
1193	access road within the park;
1194	[(14)] (15) Respect the privacy of the resident and if only the space or
1195	lot is rented, agree to enter the mobile manufactured home only with
1196	the permission of the resident;
1197	[(15)] (16) Allow all residents freedom of choice in the purchase of all
1198	services pursuant to section 21-78; <u>and</u>
1199	[(16)] (17) Allow a resident to terminate a rental agreement whenever
1200	a change in the location of such resident's employment requires a
1201	change in the location of his residence if such resident gives thirty days'
1202	notice; provided, a resident who is a member of the armed forces of the
1203	United States may terminate his rental agreement with less than notice
1204	of thirty days if he receives reassignment orders which do not allow
1205	such prior notification.
1206	(b) At all times during the tenancy the resident shall:

_	sSB 1357 Amendment
1207	(1) Comply with all obligations primarily imposed upon residents by
1208	applicable provisions of any building, housing or fire code materially
1209	affecting health and safety;
1210	(2) Keep the unit and his area of responsibility as marked by the
1211	owner in a clean and sanitary condition, free of garbage and rubbish;
1212	(3) Keep the supplied basic facilities including any plumbing fixture,
1213	cooking and refrigeration equipment and electrical fixtures in a rented
1214	mobile manufactured home unit in a clean and sanitary condition and
1215	exercise reasonable care in their proper use and operation;
1216	(4) Dispose of any rubbish, garbage and other waste material in a
1217	clean and sanitary manner;
1218	(5) Not wilfully or negligently destroy, deface, damage, impair or
1219	remove any part of the premises or permit any other person to do so;
1220	(6) Observe all reasonable rules of the owner concerning the use,
1221	occupation and maintenance of the premises, provided such reasonable
1222	rules are brought to his attention at the time he signs a rental agreement;
1223	(7) Unless otherwise agreed, occupy the dwelling unit only as a
1224	dwelling unit;
1225	(8) Conduct himself and require other persons on the premises with
1226	his consent to conduct themselves in a manner that will not disturb his
1227	neighbors' peaceful enjoyment of the premises or constitute a nuisance,
1228	as defined in section 47a-32, or a serious nuisance, as defined in section
1229	21-80; <u>and</u>
1230	(9) If judgment has entered against a member of the resident's
1231	household pursuant to subsection (c) of section 47a-26h for serious
1232	nuisance by using the premises for the illegal sale of drugs, not permit
1233	such person to resume occupancy of the dwelling unit, except with the
1234	consent of the owner.
1235	(c) Rent is payable without demand or notice at the time and place

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1236	agreed upon by the parties. Unless otherwise agreed, (1) rent is payable
1237	at the premises, and (2) periodic rent is payable at the beginning of any
1238	term of one month or less and for terms of more than one month in equal
1239	monthly installments at the beginning of each month. In the absence of
1240	agreement, the resident shall pay the fair rental value for the use and
1241	occupancy of the premises.
1242	(d) The terms for the payment of rent shall be clearly set forth and
1243	any charge for services, space or lot rent, unit rent or any other charge
1244	shall be specifically itemized in the rental agreement and in any billing
1245	to the resident by the owner. The total rent for the term of the rental
1246	agreement shall be stated therein.
1247	(e) Reasonable rules for guest parking shall be clearly stated and
1248	unless violation thereof occurs, no fee shall be charged a resident or a
1249	guest.
1250	(f) Any action on the part of the resident which may be grounds for
1251	eviction from the park or termination of the rental agreement shall be
1252	clearly and specifically stated therein.
1253	(g) The right of the resident to sell his mobile manufactured home
1254	pursuant to section 21-79 shall be clearly stated in the rental agreement.
1255	(h) If the owner makes an entry prohibited by subdivision [(14)] (15)
1256	of subsection (a) of this section, or makes repeated demands for entry
1257	otherwise lawful but which have the effect of unreasonably harassing
1258	the resident, the resident may recover actual damages not less than an
1259	amount equal to one month's rent and reasonable attorney's fees. The
1260	resident may also obtain injunctive relief to prevent the recurrence of
1261	the conduct or terminate the rental agreement.
1262	Sec. 20. Section 21-83c of the general statutes is repealed and the
1263	following is substituted in lieu thereof (<i>Effective July 1, 2025</i>):
1264	A rental agreement shall not permit the receipt of rent for any period
1265	during which the owner has failed to comply with the provisions of
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_	sSB 1357 Amendment
1266	subdivisions (1) to [(13)] (14), inclusive, of subsection (a) of section 21-
1267	82, as amended by this act, and such failure materially affects the health
1268	and safety of the residents or materially affects habitability.
1269	Sec. 21. Subsection (a) of section 47a-14h of the general statutes is
1270	repealed and the following is substituted in lieu thereof (<i>Effective July</i> 1,
1271	2025):
4 0 20	
1272	(a) Any tenant who claims that the landlord has failed to perform his
1273	or her legal duties, as required by section 47a-7 or 47a-7a or subdivisions
1274	(1) to [(13)] (<u>14</u>), inclusive, of subsection (a) of section 21-82, <u>as amended</u>
1275	by this act, may institute an action in the superior court having
1276	jurisdiction over housing matters in the judicial district in which such
1277	tenant resides to obtain the relief authorized by this section and sections
1278	47a-7a, 47a-20 and 47a-68. No tenant may institute an action under this
1279	section if a valid notice to quit possession or occupancy based upon
1280	nonpayment of rent has been served on such tenant prior to the
1281	institution of an action under this section or if a valid notice to quit
1282	possession or occupancy based on any other ground has been served on
1283	such tenant prior to such tenant making the complaint to the agency
1284	referred to in subsection (b) of this section, provided any such notice to
1285	quit is still effective.
1286	Sec. 22. Subsection (c) of section 21a-9 of the general statutes is
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Sec. 22. Subsection (c) of section 21a-9 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective from passage*):

1289 (c) Each such board or commission may act in accordance with the 1290 provisions of [subdivision (7) of] section 21a-7, and the commissioner 1291 may act in accordance with the provisions of [subdivision (4) of 1292 subsection (b) of section 21a-8, in the case of a practitioner who: (1) 1293 Engages in fraud or material deception in order to obtain a license, 1294 registration or certificate issued by the board, commission or 1295 commissioner or to aid another in obtaining a license, registration or 1296 certificate issued by the board, commission or commissioner; (2) performs work beyond the scope of the license, registration or certificate 1297

1298 issued by the board, commission or commissioner; (3) illegally uses or 1299 transfers a license, registration or certificate issued by the board, 1300 commission or commissioner; (4) performs incompetent or negligent 1301 work; (5) makes false, misleading or deceptive representations to the 1302 public; (6) has been subject to disciplinary action similar to that specified 1303 in [subdivision (7) of] section 21a-7 or [subdivision (4) of subsection (b) 1304 of section] 21a-8 by a duly authorized professional agency of the United 1305 States, any state within the United States, the District of Columbia, a 1306 United States possession or territory or a foreign jurisdiction; or (7) 1307 violates any provision of the general statutes or any regulation 1308 established thereunder, relating to the practitioner's profession or 1309 occupation.

Sec. 23. Subsection (a) of section 21a-11 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective from passage*):

1313 (a) (1) The Commissioner of Consumer Protection may, subject to the 1314 provisions of chapter 67, employ such agents and assistants as are 1315 necessary to enforce the provisions of the general statutes wherein the 1316 commissioner is empowered to carry out the duties and responsibilities 1317 assigned to the commissioner or the Department of Consumer 1318 Protection. For the purpose of inquiring into any suspected violation of 1319 such provisions, the commissioner and the commissioner's deputy and 1320 assistants shall (A) have free access, at all reasonable hours, to all places 1321 and premises, homes and apartments of private families keeping no 1322 boarders excepted, and shall be permitted therein to inspect and 1323 document by audio and visual means, and (B) unless prohibited by 1324 other applicable law, be provided, upon request, copies of any accounts, 1325 books, records, memoranda, correspondence, signage and other 1326 documents related to such suspected violation.

(2) The commissioner and the commissioner's deputy or assistants
shall have the authority to issue citations pursuant to section 51-164n for
violations for the purpose of enforcing [such] <u>the</u> provisions <u>of the</u>
general statutes wherein the commissioner is empowered to carry out

_	sSB 1357 Amendment
1331	the duties and responsibilities assigned to the commissioner or the
1332	department. The commissioner may delegate the commissioner's
1333	authority to render a final decision in a contested case to a hearing
1334	officer employed by, or contracted with, the department.
1335	[(2)] (3) Notwithstanding the provisions of the Freedom of
1336	Information Act, as defined in section 1-200, all records, papers and
1337	documents obtained during an investigation or enforcement action
1338	conducted pursuant to [subdivision] subdivisions (1) and (2) of this
1339	subsection shall be confidential and not subject to disclosure under said
1340	act until such investigation or enforcement action has been finally
1341	adjudicated or otherwise settled or closed.
1342	Sec. 24. Subsections (a) and (b) of section 21a-38 of the general statutes
1343	are repealed and the following is substituted in lieu thereof (Effective
1344	from passage):
1345	(a) [The] Following an administrative hearing held in accordance
1346	with the provisions of chapter 54, the commissioner may suspend or
1347	revoke any license issued under the provisions of section 21a-35 or 21a-
1348	36 for violation of the provisions of sections 21a-34 to 21a-45, inclusive,
1349	or any regulation adopted thereunder or for violation of any applicable
1350	municipal health ordinance or state or federal law or regulation. [No
1351	such suspension or revocation shall take effect except upon notice to the
1352	licensee and hearing thereon. Notice shall be in writing, given by
1353	registered or certified mail, and shall state: (1) The condition or violation
1354	found; (2) the corrective action, if any, to be taken and the period of time
1355	within which such action must be taken; and (3) that an opportunity for
1356	hearing will be provided upon written request filed within ten days
1357	after receipt of such notice.]
1358	(b) Whenever the commissioner finds any grossly unsanitary
1359	condition or any other condition which constitutes a substantial hazard
1360	to public health or safety involving the preparation or transportation of
1361	any food or beverage or the use of any vending machine [he] the

any food or beverage or the use of any vending machine [he] <u>the</u>
<u>commissioner</u> may, without notice or hearing, issue a written order to

sSB 1357

1363	the licensee citing the existence of such condition and specifying the
1364	corrective action to be taken, and, if [he] the commissioner deems it
1365	necessary, require that use of such facility or machine be discontinued.
1366	Any licensee to whom such order is issued may [petition for a hearing,
1367	which shall be granted, but no such petition shall] request an
1368	administrative hearing in accordance with the provisions of chapter 54
1369	to contest such order. No such request shall stay the execution or
1370	effectiveness of any order issued pursuant to this subsection pending an
1371	administrative hearing. Each such order shall continue in effect until [it]
1372	such order is rescinded by the commissioner or until the condition cited
1373	is corrected, as determined by the commissioner or the commissioner's
1374	designee.

1375 Sec. 25. Section 21a-54 of the general statutes is repealed and the 1376 following is substituted in lieu thereof (*Effective from passage*):

1377 Any license may be revoked by the Commissioner of Consumer 1378 Protection [after notice to the licensee by mail or otherwise and 1379 opportunity to be heard] if it appears that any statement upon which [it] 1380 such license was issued was false or misleading or that any frozen 1381 dessert and frozen dessert mix manufactured by the licensee is 1382 adulterated or misbranded, or was manufactured in a plant not 1383 maintained in accordance with the standards of sanitation prescribed in 1384 the regulations promulgated under the authority of section 21a-58, or 1385 that the brand name or any label or advertising of any frozen dessert 1386 and frozen dessert mix manufactured by the licensee gives a false 1387 indication of origin, character, composition or place of manufacture, or 1388 is otherwise false or misleading in any particular way. A license may 1389 also [, after such notice and hearing,] be suspended for any of the 1390 foregoing reasons until the licensee complies with the conditions 1391 by the [Commissioner of Consumer Protection] prescribed 1392 commissioner for its reinstatement. The commissioner shall not revoke 1393 or suspend a license except upon notice and hearing in accordance with 1394 chapter 54. The commissioner may summarily suspend a license 1395 pending such a hearing if the commissioner has reason to believe that

_	sSB 1357 Amendment
1396	the public health, safety or welfare imperatively requires emergency
1397	action.
1398	Sec. 26. Subsection (b) of section 21a-118 of the general statutes is
1399	repealed and the following is substituted in lieu thereof (<i>Effective October</i>
1400	1, 2025):
1401	(b) If an inspection reveals a violation of any provision of this chapter
1402	concerning a food factory, food warehouse or food establishment, the
1403	commissioner shall notify the owner of such factory, warehouse or
1404	establishment of any such violation and his right to a hearing under this
1405	section by certified mail within fifteen days of the date of such original
1406	inspection. Such owner may contest the violations cited in such notice
1407	by requesting a hearing in writing by certified mail within fifteen days
1408	of the date of receipt of such notice. The commissioner shall grant such
1409	a request and conduct a hearing in accordance with the provisions of
1410	chapter 54. The [cost of all reinspections] fee for each reinspection
1411	necessary to determine compliance with any such provision shall be
1412	[forty] <u>one hundred seventy-five</u> dollars [an hour] and shall be charged
1413	to such owner. [, except that if the first reinspection following the
1414	original inspection indicates compliance with such provision no charge
1415	shall be made.]
1416	Sec. 27. Subsections (c) and (d) of section 21a-152 of the general
1417	statutes are repealed and the following is substituted in lieu thereof
1418	(Effective from passage):
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1419	(c) The Commissioner of Consumer Protection may revoke, suspend,
1420	place conditions upon or issue a civil penalty against a bakery, food
1421	manufacturing establishment or food warehouse license for any
1422	violation of sections 21a-151 to 21a-159, inclusive, [after a hearing
1423	conducted] in accordance with <u>the provisions of</u> chapter 54. In addition,
1424	the commissioner may summarily suspend a bakery, food
1425	manufacturing establishment or food warehouse license pending a
1426	hearing in accordance with the provisions of chapter 54 if the
1427	commissioner has reason to believe that the public health, safety or

1428 welfare imperatively requires emergency action. [Not later than ten 1429 days following the suspension order, the commissioner shall cause to be 1430 held a hearing which shall be conducted in accordance with the 1431 provisions of chapter 54. Following such hearing, the commissioner 1432 shall dissolve such suspension or order revocation of the bakery, food 1433 manufacturing establishment or food warehouse license. Any 1434 corporation, firm or person whose license has been revoked may apply 1435 for a new license and the commissioner shall act on such application not 1436 later than thirty days after the commissioner receives such application. 1437 The costs of any inspections] The fee for each inspection necessary to 1438 determine whether or not an applicant, whose license has been revoked, is entitled to have a new license granted shall be borne by the applicant 1439 1440 at such rates as the commissioner may determine. The commissioner 1441 may refuse to grant any bakery, food manufacturing establishment or 1442 food warehouse a license if the commissioner finds that the applicant 1443 has evidenced a pattern of noncompliance with the provisions of 1444 sections 21a-151 to 21a-159, inclusive. Prima facie evidence of a pattern 1445 of noncompliance shall be established if the commissioner shows that 1446 the applicant has had two or more bakery, food manufacturing 1447 establishment or food warehouse licenses revoked.

1448 (d) All vehicles used in the transportation of food for human 1449 consumption, including, but not limited to, bakery, food manufacturing 1450 establishment or food warehouse products, shall be kept in a sanitary 1451 condition [and shall have the name and address of the bakery, food 1452 manufacturing establishment or food warehouse owner, operator or 1453 distributor legibly printed on both sides] in accordance with the sanitary 1454 transportation requirements established in the regulations adopted 1455 pursuant to the Food Safety Modernization Act, 21 CFR Parts 1 and 11, 1456 as amended from time to time. Each compartment in which [unwrapped] 1457 bakery, food manufacturing establishment or food warehouse products 1458 are] food for human consumption is transported shall be enclosed in a 1459 manner approved by the commissioner.

1460 Sec. 28. Section 21a-217 of the general statutes is repealed and the

1461 following is substituted in lieu thereof (*Effective October 1, 2025*):

1462 (a) [Every] Each contract for health club services shall provide that 1463 such contract may be cancelled [within] not later than three business 1464 days after the date [of receipt by] on which the buyer [of] under such 1465 <u>contract receives</u> a copy of [the] <u>such</u> contract, by written <u>cancellation</u> 1466 notice delivered, with delivery tracking, to the [seller] health club or the 1467 [seller's] health club's agent at an address [which] that shall be specified 1468 in [the] such contract. Not later than ten business days after the health 1469 club or the health club's agent receives such written cancellation notice, 1470 the health club shall provide to the buyer a written statement confirming that such contract has been cancelled and disclosing the effective date of 1471 1472 such cancellation. After receipt of such written cancellation notice, the 1473 health club may request the return of any cards or equipment that were 1474 delivered to the buyer as part of the membership. Cancellation shall be 1475 without liability on the part of the buyer, except for the fair market value 1476 of services actually received and the buyer shall be entitled to a refund 1477 of the entire consideration paid for the health club contract, if any, less 1478 the fair market value of the services or use of facilities already actually 1479 received. Such right of cancellation shall not be affected by the terms of 1480 the health club contract and may not be waived or otherwise 1481 surrendered. [Such]

- (b) (1) Each health club contract [for health club services] shall also
 [contain a clause providing] <u>provide</u> that:
- 1484 (A) The buyer or the buyer's estate shall be relieved of any further 1485 obligation not due and owing under such contract (i) if the person 1486 receiving the benefits of such contract (I) relocates further than twentyfive miles from a health club [facility] location operated by the [seller] 1487 1488 health club or a substantially similar health club [facility] location which 1489 would accept the [seller's obligation] health club's obligations under 1490 [the] such contract, or (II) dies during the membership term following 1491 the effective date of such contract, or (ii) if the health club ceases 1492 operation at the health club location where the buyer entered into [the] 1493 such contract; [, the buyer or his estate shall be relieved of any further

	sSB 1357 Amendment
1494	obligation for payment under the contract not then due and owing. The
1495	contract shall also provide that if]
1496	(B) If the buyer becomes disabled during the membership term, the
1497	buyer shall have the option of [(1)] (i) being relieved of liability for
1498	payment on that portion of the contract term for which the buyer is
1499	disabled, or [(2)] (ii) extending the [duration of the] original term of such
1500	contract, at no cost to the buyer, for a period equal to the duration of the
1501	disability; [.] <u>and</u>
1502	(C) The buyer may, at the buyer's option, void such contract
1503	prospectively if (i) the health club ceases to offer facilities or amenities
1504	that are substantially similar to the facilities or amenities that such

1501 Inter the buyer building to the full the full to the full the buyer initially entered into
 1505 health club offered to the buyer when the buyer initially entered into
 1506 such contract, or (ii) the services offered under such contract are no
 1507 longer available, or are substantially unavailable, because the
 1508 operations of the health club have permanently discontinued or there

1509 <u>has been a substantial change in the operations of the health club</u>
1510 location primarily used by the buyer.

1511 (2) For the purposes of this subsection, the health club location primarily used by the buyer shall be (A) the health club location 1512 1513 designated by the buyer as the buyer's preferred health club location for 1514 delivery of services under the health club contract, or (B) if the buyer 1515 does not designate a health club location as the buyer's preferred health 1516 club location for delivery of services under the health club contract, the 1517 health club location most frequented by the buyer during the preceding 1518 calendar year.

1519 (c) [The] <u>A</u> health club shall have the right to require and verify 1520 reasonable evidence of relocation, disability or death. In the case of 1521 disability, [the] <u>a</u> health club may require that documentation from a 1522 licensed physician, a licensed physician assistant, a licensed advanced 1523 practice registered nurse or another credentialed medical provider be 1524 submitted as verification.

sSB 1357 Amendment
5 Sec. 29. Subsection (a) of section 21a-218 of the general statutes i
repealed and the following is substituted in lieu thereof (<i>Effective Octobe</i>
27 1, 2025):
(a) A copy of the health club contract shall be delivered to the buye
at the time the contract is signed. All health club contracts shall (1) be in
writing and signed by the buyer, (2) designate the date on which th
buyer actually signs the contract, (3) identify the address of the location
2 at which the buyer entered the contract, and (4) contain a statement of
3 the buyer's rights which complies with this section. The following
4 statement shall prominently and conspicuously appear, in at leas
5 twelve-point font, at the top of the contract:
6 "BUYER'S RIGHT TO CANCEL
If you wish to cancel this contract, you may cancel by sending
8 written notice stating that you do not wish to be bound by this contract
9 The notice must be delivered or mailed before midnight of the third
0 business day after you sign this contract. The notice must be delivered
1 or mailed to:
3
4 (Insert name, electronic mail address and mailing address fo
5 cancellation notice.)
46 You may also cancel this contract if:
.7 (1) You relocate your residence further than twenty-five (25) mile
8 from any health club operated by the seller or from any othe
9 substantially similar health club which would accept the obligation of
50 the seller;
1 (2) You die; or
(3) The health club ceases operation at the location where you entered
LCO No. 9084 2025LCO09084-R00-AMD.DOCX 49 of

_	sSB 1357 Amendment
1553	into this contract or the location closest to your primary residence.
1554	If you become disabled, you shall have the option of:
1555	(1) Being relieved of liability for payment on that portion of the
1556	contract term for which you are disabled; or
1557	(2) Extending the duration of the original contract at no cost to you
1558	for a period equal to the duration of the disability.
1559	You must send a written notice of disability, which may be sent to the
1560	health club in an electronic form. You may be required to prove such
1561	disability by submitting documentation from a licensed physician, a
1562	licensed physician assistant, a licensed advanced practice registered
1563	nurse or another credentialed medical provider. If you cancel, the health
1564	club may keep or collect an amount equal to the fair market value of the
1565	services or use of facilities you have already received.
1566	NOTICE OF GUARANTY FUND
1567	The Connecticut Health Club Guaranty Fund is administered by the
1568	Department of Consumer Protection to protect consumers who have a
1569	health club contract with a club that closes down or moves. If a health
1570	club is no longer operating at the location where you entered into the
1571	contract, you may be eligible for reimbursement through the fund. For
1572	further information, and to apply to the fund, please visit (insert
1573	Department of Consumer Protection's Internet web site address) or
1574	contact the department by phone at (insert Department of Consumer
1575	Protection's main telephone number)."
1576	Sec. 30. Subsections (a) and (b) of section 21a-223 of the general
1577	statutes are repealed and the following is substituted in lieu thereof
1578	(Effective October 1, 2025):
1579	(a) Each individual place of business of each health club shall obtain
1580	a license from the Department of Consumer Protection prior to the sale
1581	of any health club contract. Application for such license shall be made

1582 on forms provided by the Commissioner of Consumer Protection and 1583 said commissioner shall require as a condition to the issuance and 1584 renewal of any license obtained under this chapter (1) that the applicant 1585 provide for and maintain on the premises of the health club sanitary 1586 facilities; (2) that the applicant [, on and after October 1, 2022,] (A) (i) 1587 provide and maintain in a readily accessible location on the premises of 1588 the health club at least one automatic external defibrillator, as defined 1589 in section 19a-175, and (ii) make such location known to employees of 1590 such health club, (B) ensure that at least one employee is on the premises 1591 of such health club during staffed business hours who is trained in 1592 cardiopulmonary resuscitation and the use of an automatic external 1593 defibrillator in accordance with the standards set forth by the American 1594 Red Cross or American Heart Association, (C) maintain and test the 1595 automatic external defibrillator in accordance with the manufacturer's 1596 guidelines, and (D) promptly notify a local emergency medical services 1597 provider after each use of such automatic external defibrillator; (3) that 1598 the application be accompanied by (A) a license or renewal fee of two 1599 hundred fifty dollars, (B) a list of the equipment and each service that 1600 the applicant intends to have available for use by buyers during the year 1601 of operations following licensure or renewal, and (C) an electronic copy 1602 of each health club contract that the applicant is currently using or 1603 intends to use; and (4) compliance with the requirements of section 21a-1604 226, as amended by this act. Such licenses shall be renewed annually.

1605 (b) No health club shall (1) engage in any act or practice that is in 1606 violation of or contrary to the provisions of this chapter or any 1607 regulation adopted to carry out the provisions of this chapter, including the use of contracts that do not conform to the requirements of this 1608 1609 chapter, or (2) engage in conduct of a character likely to mislead, deceive 1610 or defraud the buyer, the public or the commissioner. The 1611 Commissioner of Consumer Protection may refuse to grant or renew a 1612 license to, impose a civil penalty in an amount not to exceed one 1613 thousand dollars per violation on or [may] suspend, place conditions on 1614 or revoke the license of [,] any health club [which] that engages in any 1615 conduct prohibited by this chapter.

_	sSB 1357 Amendment
1616	Sec. 31. Subsections (g) and (h) of section 21a-226 of the general
1617	statutes are repealed and the following is substituted in lieu thereof
1618	(Effective October 1, 2025):
1619	(g) After hearing, the commissioner shall issue an order requiring
1620	payment from the guaranty fund of any sum the commissioner finds to
1621	be payable upon such application. The total compensation payable from
1622	the guaranty fund on the closing of any one health club location shall
1623	not exceed [seventy-five thousand] <u>one hundred twenty-five thousand</u>
1624	dollars.
1625	(h) If the commissioner pays any amount as a result of a claim against
1626	a health club pursuant to an order under subsection (g) of this section,
1627	the health club shall <u>pay the amount due plus interest at the rate of ten</u>
1628	<u>per cent per year. A health club shall</u> not be eligible to receive a new or
1629	renewed license until the health club has repaid such amount in full <u>.</u> [,
1630	plus interest at a rate to be determined by the commissioner.] <u>All funds</u>
1631	paid pursuant to this subsection shall be deposited in the guaranty fund.
1632	Sec. 32. Subsection (a) of section 21a-430 of the general statutes is
1633	repealed and the following is substituted in lieu thereof (Effective October
1634	1, 2025):
1635	(a) No person shall place or cause to be placed in a public place a
1636	donation bin for the donation of clothing or other articles unless (1) such
1637	person [has been granted permission] obtains advance written consent
1638	from the owner of such public place, or such owner's duly authorized
1639	agent, to place such donation bin, or cause such bin to be placed, in such
1640	public place, [by the owner of such public place or by such owner's duly
1641	authorized agent] and [unless] (2) such bin contains a notice, in block
1642	letters at least two inches high _{<math>l statingl [: (1) If] (A) if the donation is for</math>}
1643	a charitable purpose, [(A)] (i) the name of the nonprofit organization
1644	that will benefit from the donation, [and the percentage of the donated
1645	articles or of the proceeds from the sale of the donated articles that the
1646	nonprofit organization will receive from the owner of such bin, (B)] (ii)
1647	the name and contact information of the owner of such bin, and [(C)]

1648 (iii) that the public may contact the Department of Consumer Protection 1649 for further information, or [(2)] (B) if not intended for a charitable 1650 purpose, that such donation is not for a charitable purpose. Such notice 1651 shall be on the same side of the bin where the donation is likely to be 1652 made. As used in this section, "public place" means any area that is used 1653 or held out for use by the public, whether owned or operated by public 1654 or private interests, and "donation bin" means a large container 1655 commonly placed in a parking lot for the purpose of encouraging 1656 individuals to donate clothing or other items.

1657 Sec. 33. Section 21a-434 of the general statutes is repealed and the 1658 following is substituted in lieu thereof (*Effective from passage*):

1659 (a) For purposes of this section, (1) "at retail" includes any retail 1660 transaction conducted in person, excluding any transaction: (A) By 1661 telephone, mail or the Internet, (B) for parking at a parking lot or a 1662 parking garage, (C) at a wholesale club that sells consumer goods and 1663 services through a membership model, (D) at a retail store selling 1664 consumer goods exclusively through a membership model that requires 1665 payment by means of an affiliated mobile device application, (E) for the 1666 rental of consumer goods, services or accommodations for which 1667 posting of collateral or security is typically required, [and] (F) for 1668 consumer goods or services provided exclusively to employees and 1669 individuals other than customers who are authorized to be on the 1670 employer's premises, and (G) at a location where no individual is 1671 employed to provide in-person assistance with any offer or purchase of 1672 goods or services, and (2) "cash" means legal tender.

(b) [A] Except as provided in subsection (c) or (d) of this section, a
person selling or offering for sale goods or services at retail in this state
shall not: (1) Refuse to accept cash as a form of payment for such goods
or services, (2) post signs stating that cash payment is not accepted, or
(3) charge a customer paying cash a higher price than such customer
would pay using any other form of payment.

1679 (c) A person selling or offering for sale goods or services at retail in

_	sSB 1357 Amendment
1680	this state shall be deemed to have satisfied the requirements established
1681	in subsection (b) of this section if the person provides a device to
1682	consumers that converts cash into a prepaid card, and:
1 (0 0	
1683	(1) Such person and such person's device vendor do not, directly or
1684	<u>indirectly:</u>
1685	(A) Require payment of any fee for initial receipt of such prepaid
1686	card;
4 (07	
1687	(B) Charge any fee to use such prepaid card, including, but not
1688 1689	limited to, (i) a fee charged to (I) check the balance of such prepaid card,
1689 1690	<u>or (II) deposit additional cash on such prepaid card, or (ii) any recurring</u> fee;
1090	
1691	(C) Require payment of a minimum deposit for such prepaid card in
1692	an amount that is greater than one dollar;
1(02	(D) Establish an empiration data relative to the underlying funds
1693 1694	(D) Establish an expiration date relative to the underlying funds deposited on such prepaid card;
1094	deposited on such prepaid card,
1695	(E) Limit the number of transactions that may be completed by using
1696	such prepaid card; or
1697	(F) Require a consumer to provide any personally identifiable
1698	information, including, but not limited to, a telephone number,
1699	electronic mail address or Social Security number, to receive or use such
1700	prepaid card;
1701	(2) Such device shall, upon request, provide a printed receipt to a
1702	consumer indicating the amount of cash the consumer has deposited
1703	onto such prepaid card; and
1704	(3) In the event such device malfunctions, the retail store where such
1705	device is located shall:
1707	
1706 1707	(A) Accept payment in cash from consumers until such device is
1707	restored and satisfies the requirements established in this subsection;

_	sSB 1357 Amendment
1708	and
1709	(B) Post a sign in a conspicuous location on or immediately adjacent
1710	to such device stating that such retail store is required by law to accept
1711	cash if such device malfunctions.
1712	(d) Nothing in subsections (a) to (c), inclusive, of this section shall be
1713	construed to apply to any service offered by a health care provider, as
1714	defined in section 19a-17b, or to any professional service, as defined in
1715	<u>section 33-182a.</u>
1716	[(c)] (e) The Commissioner of Consumer Protection may adopt
1717	regulations, in accordance with chapter 54, to implement the provisions
1718	of this section.
1719	Sec. 34. Section 42-110d of the general statutes is repealed and the
1720	following is substituted in lieu thereof (<i>Effective from passage</i>):
1721	(a) For the purposes of this chapter the [commissioner]
1722	Commissioner of Consumer Protection shall have the power to order an
1723	investigation and examination to be made. In addition to other powers
1724	conferred upon the commissioner by this chapter, the commissioner or
1725	[his] the commissioner's authorized representatives may issue
1726	subpoenas to any person involved in any matter under investigation
1727	and examination, administer an oath or affirmation to any person, and
1728	conduct hearings in aid of any investigation or examination, provided
1729	none of the powers conferred by this chapter shall be used for the
1730	purpose of compelling any natural person to furnish testimony or
1731	evidence which might tend to incriminate him or subject him to a
1732	penalty or forfeiture.
1733	(b) [Said commissioner] The Commissioner of Consumer Protection
1734	or [said] the commissioner's authorized representatives shall have the
1735	right to (1) enter any place or establishment within the state, at
1736	reasonable times, for the purpose of making an investigation; (2) check
1737	the invoices and records pertaining to costs and other transactions of
1738	commodities; (3) take samples of commodities for evidence upon

1739 tendering the market price therefor to the person having such 1740 commodity in such person's custody; (4) subpoena documentary 1741 material relating to such investigation; and (5) have access to, for the 1742 purpose of examination, documentary material and the right to copy 1743 and receive electronic copies of such documentary material of any 1744 person being investigated or proceeded against. The commissioner or 1745 the commissioner's authorized representatives shall have power to 1746 require by subpoena the attendance and testimony of witnesses and the 1747 production of all such documentary material relating to any matter 1748 under investigation.

1749 (c) In addition to other powers conferred upon the [commissioner, 1750 said] Commissioner of Consumer Protection, the commissioner may 1751 execute in writing and cause to be served, through reasonable efforts to 1752 effectuate notice as set forth in section 21a-2, an investigative demand 1753 upon any person suspected of using, having used or about to use any 1754 method, act or practice declared by section 42-110b to be unlawful or 1755 upon any person from whom [said] the commissioner wants assurance 1756 that section 42-110b has not, is not or will not be violated. Such 1757 investigative demand shall contain a description of the method, act or 1758 practice under investigation, provide a reasonable time for compliance, 1759 and require such person to furnish under oath or otherwise, as may be 1760 specified in said demand, a report in writing setting forth relevant facts 1761 or circumstances together with documentary material. Notwithstanding 1762 subsection (f) of this section, responses to investigative demands issued 1763 under this subsection may be withheld from public disclosure during 1764 the full pendency of the investigation.

1765 (d) [Said commissioner] <u>The Commissioner of Consumer Protection</u>, 1766 in conformance with sections 4-176e to 4-185, inclusive, whenever the 1767 commissioner has reason to believe that any person has been engaged 1768 or is engaged in an alleged violation of any provision of this chapter, 1769 shall deliver to such person, in a manner that is sufficient to effectuate 1770 notice as set forth in section 21a-2, a complaint stating the charges and 1771 containing a notice of a hearing, to be held upon a day and at a place 1772 therein fixed at least fifteen days after the date of such complaint. The 1773 person so notified shall have the right to file a written answer to the 1774 complaint and charges therein stated and appear at the time and place 1775 so fixed for such hearing, in person or otherwise, with or without 1776 counsel, and submit testimony and be fully heard. Any person may 1777 make application, and upon good cause shown shall be allowed by the 1778 commissioner to intervene and appear in such proceeding by counsel or 1779 in person. The testimony in any such proceeding, including the 1780 testimony of any intervening person, shall be under oath and shall either 1781 be reduced to writing by the recording officer of the hearing or recorded 1782 in an audio or audiovisual format. The commissioner or the 1783 commissioner's authorized representatives shall have the power to require by subpoena the attendance and testimony of witnesses and the 1784 1785 production of any documentary material at such proceeding. If upon 1786 such hearing the commissioner is of the opinion that the method of 1787 competition or the act or practice in question is prohibited by this 1788 chapter, the commissioner or the commissioner's designee shall [make 1789 a report in writing to the person complained of in which the 1790 commissioner or such designee shall state the commissioner's or such 1791 designee's findings as to the facts and shall forward by certified mail to] 1792 issue a final decision, which may include orders for such person [an 1793 order] to cease and desist from using such methods of competition or 1794 such act or practice. The commissioner may impose a civil penalty, in an 1795 amount not to exceed the amount set forth in subsection (b) of section 1796 42-1100, after a hearing conducted pursuant to chapter 54, or, if the 1797 amount involved is less than ten thousand dollars, an order directing 1798 restitution, or both. The commissioner may apply for the enforcement 1799 of any cease and desist order, civil penalty, order directing restitution or 1800 consent order issued or imposed under this chapter to the superior court 1801 for the judicial district of Hartford, or to any judge thereof if the same is 1802 not in session, for an order temporarily or permanently restraining and 1803 enjoining any person from continuing any violation of such cease and 1804 desist order, an order directing payment of any civil penalty or 1805 restitution or a consent order. Such application for a temporary 1806 restraining order, temporary and permanent injunction, order directing

1807 payment of any civil penalty or restitution and for such other1808 appropriate decree or process shall be brought and the proceedings1809 thereon conducted by the Attorney General.

1810 (e) In addition to any injunction issued pursuant to subsection (d) of 1811 this section, the court may make such additional orders or judgments as 1812 may be necessary to restore to any person in interest any moneys or 1813 property, real or personal, which may have been acquired by means of 1814 any practices prohibited by this chapter, including the appointment of a 1815 receiver or the revocation of a license or certificate authorizing the 1816 person subject to the order or injunction to engage in business in this 1817 state, or both.

1818 (f) The [commissioner] Commissioner of Consumer Protection or the 1819 Attorney General or their employees shall disclose, in accordance with 1820 the provisions of the Freedom of Information Act, as defined in section 1821 1-200, all records concerning the investigation of any alleged violation 1822 of any provision of this chapter, including, but not limited to, any 1823 complaint initiating an investigation and all records of the disposition 1824 or settlement of a complaint. For purposes of this section, "disposition" 1825 shall include the following action or nonaction with respect to any 1826 complaints or investigations: (1) No action taken because of (A) a lack 1827 of jurisdiction, (B) unsubstantiated allegations, or (C) a lack of sufficient 1828 information to draw a conclusion, as determined by the commissioner, 1829 after investigation; (2) referral to another state agency, or to a federal or 1830 local agency, or to law enforcement authorities; (3) an acceptance of an 1831 assurance of voluntary compliance in accordance with the provisions of 1832 section 42-110j, as amended by this act; and (4) formal action taken, 1833 including the institution of administrative proceedings pursuant to 1834 subsection (d) of this section or court proceedings pursuant to section 1835 42-110m, 42-110o or 42-110p. The commissioner may withhold such 1836 records from disclosure during the pendency of an investigation or 1837 examination held in accordance with subsection (a) of this section, but 1838 in no event shall the commissioner withhold any such records longer 1839 than a period of eighteen months after the date on which the initial

_	sSB 1357 Amendment
1840	complaint was filed with the commissioner or after the date on which
1841	the investigation or examination was commenced, whichever is earlier.
1842	Nothing herein shall be deemed to affect the rights of litigants, including
1843	parties to administrative proceedings, under the laws of discovery of
1844	this state.
1845	Sec. 35. Section 42-110j of the general statutes is repealed and the
1846	following is substituted in lieu thereof (<i>Effective from passage</i>):
1847	In the administration of this chapter, the commissioner may accept
1848	an assurance of voluntary compliance with respect to any method, act
1849	or practice deemed in violation of this chapter from any person alleged
1850	to be engaged or to have been engaged in such method, act or practice.
1851	Such assurance may include an amount as <u>a monetary settlement and</u>
1852	as restitution to aggrieved persons and for investigative costs. No such
1853	assurance of voluntary compliance shall be considered an admission of
1854	violation for any purpose. Matters thus closed may at any time be
1855	reopened by the commissioner for further proceedings in the public
1856	interest. In the event of any violation of the terms of an assurance of
1857	voluntary compliance accepted under this section, the commissioner
1858	may proceed as provided in sections 42-110d, as amended by this act,
1859	and 42-110e or may request that the Attorney General apply in the name
1860	of the state to the Superior Court for relief from such violation consistent
1861	with section 42-110m.
1862	Sec. 36. Section 42-134a of the general statutes is repealed and the
1863	following is substituted in lieu thereof (<i>Effective July 1, 2025</i>):

1864 As used in this chapter:

[(a)] (1) "Home solicitation sale" means a sale, lease, or rental of consumer goods or services, whether under single or multiple contracts, in which the seller or his representative personally solicits the sale, including those in response to or following an invitation by the buyer, and the buyer's agreement or offer to purchase is made at a place other than the place of business of the seller. The term "home solicitation sale" 1871 does not include a transaction: [(1)] (A) Made pursuant to prior 1872 negotiations in the course of a visit by the buyer to a retail business 1873 establishment having a fixed, permanent location where goods are 1874 exhibited or the services are offered for sale on a continuing basis; [(2)]1875 (B) in which the buyer has initiated the contact and the goods or services 1876 are needed to meet a bona fide immediate personal emergency of the 1877 buyer, and the buyer furnishes the seller with a separate dated and 1878 signed personal statement in the buyer's handwriting describing the 1879 situation requiring immediate remedy and expressly acknowledging 1880 and waiving the right to cancel the sale within three business days; [(3)] 1881 (C) conducted and consummated entirely by mail or telephone and 1882 without any other contact between the buyer and the seller or its 1883 representative prior to delivery of the goods or performance of the 1884 services; [(4)] (D) in which the buyer has initiated the contact and 1885 specifically requested the seller to visit his home for the purpose of 1886 repairing or performing maintenance upon the buyer's personal 1887 property. If in the course of such a visit, the seller sells the buyer the 1888 right to receive additional services or goods other than replacement 1889 parts necessarily used in performing the maintenance or in making the repairs, the sale of those additional goods or services shall not come 1890 1891 within this exclusion; [(5)] (E) pertaining to the sale or rental of real 1892 property, to the sale of insurance, to the sale of newspapers or to the sale 1893 of securities or commodities by a broker-dealer registered with the 1894 securities and exchange commission; [(6)] (F) made pursuant to a home 1895 party plan sales and demonstration; or [(7)] (G) in the case of consumer 1896 goods, other than magazine sales or subscriptions, where the purchase 1897 price, whether under single or multiple contracts, does not exceed 1898 twenty-five dollars.

[(b)] (2) "Consumer goods or services" means goods or services purchased, leased, or rented primarily for personal, family, or household purposes, including courses of instruction or training regardless of the purpose for which they are taken.

1903 [(c)] (3) "Seller" means any person, partnership, corporation, limited

	sSB 1357 Amendment
1904	liability company or association engaged in home solicitation sales of
1905	consumer goods or services.
1007	
1906 1007	[(d)] (4) "Place of business" means the main or permanent branch
1907	office or local address of a seller.
1908	[(e)] <u>(5)</u> "Purchase price" means the total price paid or to be paid for
1909	the consumer goods or services, including all interest and service
1910	charges.
1911	[(f)] (6) "Business day" means any calendar day except <u>Saturday,</u>
1912	Sunday or any [of the following business holidays: New Year's Day,
1913	Washington's Birthday, Memorial Day, Independence Day, Labor Day,
1914	Columbus Day, Veterans Day, Thanksgiving Day and Christmas Day]
1915	legal holiday designated, appointed or recommended under section 1-
1916	<u>4</u> .
1917	Sec. 37. Subsection (a) of section 36a-671b of the general statutes is
1918	repealed and the following is substituted in lieu thereof (<i>Effective July 1,</i>
1919	2025):
1920	(a) A debt negotiator shall provide to each debtor a contract that shall
1921	include a complete, detailed list of services to be performed, the costs of
1922	such services and the results to be achieved. Each debt negotiation
1923	service contract shall contain (1) a statement certifying that the person
1924	offering debt negotiation services has reviewed the consumer's debt,
1925	and (2) an individualized evaluation of the likelihood that the proposed
1926	debt negotiation services would reduce the consumer's debt or debt
1927	service or, if appropriate, prevent the consumer's residential home from
1928	being foreclosed. Each contract shall allow the consumer to cancel or
1929	rescind such contract within three business days after the date on which
1930	the consumer signed the contract. Such contract shall contain a clear and
1931	conspicuous caption that shall read, "Debtor's three-day right to cancel",
1932	along with the following statement: "If you wish to cancel this contract,
1933 1024	you may cancel by mailing a written notice by certified or registered
1934	mail to the address specified below. The notice shall state that you do

_	sSB 1357 Amendment
1935	not wish to be bound by this contract and must be delivered or mailed
1936	before midnight of the third business day after you sign this contract."
1937	As used in this section, "business day" [has the same meaning as
1938	provided in section 42-134a] means any calendar day except Sunday or
1939	any of the following business holidays: New Year's Day, Washington's
1940	Birthday, Memorial Day, Independence Day, Labor Day, Columbus
1941	Day, Veterans Day, Thanksgiving Day and Christmas Day.
1942	Sec. 38. Subdivision (4) of section 42-481 of the general statutes is
1943	repealed and the following is substituted in lieu thereof (<i>Effective July 1</i> ,
1944	2025):
1945	(4) "Sales representative" means a person who: (A) Establishes a
1946	business relationship with a principal to solicit orders for products or
1947	services, and (B) is compensated in whole, or in part, by commission.
1948	"Sales representative" does not include an employee or a person who
1949	places orders or purchases on the person's own account or for resale or
1950	a seller, as defined in [subsection (c) of] section 42-134a, as amended by
1951	this act; and
1952	Sec. 39. Section 42-135a of the general statutes is repealed and the
1953	following is substituted in lieu thereof (<i>Effective July 1, 2025</i>):
1954	No agreement in a home solicitation sale shall be effective against the
1955	buyer if [it] the agreement is not signed and dated by the buyer or if the
1956	seller shall:
1957	(1) Fail to furnish the buyer with a fully completed receipt or copy of
1958	all contracts and documents pertaining to such sale at the time of its
1959	execution, which contract shall be in the same language as that
1960	principally used in the oral sales presentation and which shall show the
1961	date of the transaction and shall contain the name and address of the
1962	seller, and in immediate proximity to the space reserved in the contract
1963	for the signature of the buyer, or on the front page of the receipt if a
1964	contract is not used, and in boldface type of a minimum size of [ten]
1965	twelve points, a statement in substantially the following form:

_	sSB 1357 Amendment
1966	YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY
1967	TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER
1968	THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE
1969	OF CANCELLATION FORM FOR AN EXPLANATION OF THIS
1970	RIGHT.
1971	(2) Fail to furnish each buyer, at the time such buyer signs the home
1972	solicitation sales contract or otherwise agrees to buy consumer goods or
1973	services from the seller, a [completed] form <u>completed by the seller</u> in
1974	duplicate, captioned "NOTICE OF CANCELLATION", which shall be
1975	attached to the contract or receipt and easily detachable, and which shall
1976	contain in [ten-point] <u>twelve-point</u> boldface type the following
1977	information and statements in the same language as that used in the
1978	contract:
1979	[NOTICE OF CANCELLATION
1980	(Date of Transaction)
1981	YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY
1982	PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS

1983 FROM THE ABOVE DATE.

1984 IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS
1985 MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY
1986 NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE
1987 RETURNED WITHIN TEN BUSINESS DAYS FOLLOWING RECEIPT
1988 BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY
1989 SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL
1990 BE CANCELLED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE
SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD
CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO
YOU UNDER THIS CONTRACT OR SALE; OR YOU MAY, IF YOU
WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER
REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE

1997 SELLER'S EXPENSE AND RISK.

1998 IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER 1999 AND THE SELLER DOES NOT PICK THEM UP WITHIN TWENTY DAYS OF THE DATE OF CANCELLATION, YOU MAY RETAIN OR 2000 2001 DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, 2002 2003 OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND 2004 FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE 2005 OF ALL OBLIGATIONS UNDER THE CONTRACT.

2006 TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED
2007 AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY
2008 OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO (Name of
2009 Seller) AT (Address of Seller's Place of Business) NOT LATER THAN
2010 MIDNIGHT OF (Date)

- 2011 I HEREBY CANCEL THIS TRANSACTION.
- 2012 (Date)
- 2013 (Buyer's Signature)]
- 2014 <u>"NOTICE OF CANCELLATION</u>
- 2015 <u>Seller: (Seller's name inserted by seller)</u>
- 2016 Date of Transaction: (Date of transaction inserted by seller)
- 2017 You have the right to cancel this contract or sale by following the 2018 instructions in this notice. Your deadline is midnight on (date of the 2019 third business day after the date of the transaction, as inserted in 2020 boldface type by seller) to cancel. You have until this deadline to sign, 2021 date, and send this notice of cancellation to the Seller by email, fax, or
- 2022 <u>mail to the contact information listed below.</u>
- 2023 <u>(Instructions for seller: To determine the third business day, start</u> 2024 <u>counting on the day following the day when the transaction took place</u>

	sSB 1357 Amendment
2025	and do not count Saturdays, Sundays, or days designated as legal
2026	holidays in Connecticut.)
2027	There is no penalty if you cancel. You do not have any legal
2028	obligations under the contract if you cancel. If you cancel, the seller must
2029	return to you any payments made by you, any property you traded in,
2030	and any negotiable instrument executed by you, such as a personal
2031	check, money order or promissory note. The seller has ten days after it
2032	receives your cancellation notice to return those items to you. Any
2033	security interest arising out of the transaction will be cancelled, such as
2034	<u>a legal claim or a lien on your property.</u>
2035	If you cancel, you must make available to the seller any goods
2036	delivered to you under this contract or sale. The goods must be in
2037	substantially as good condition as when you received them. The seller
2038	can pick them up from your residence. If you make the goods available
2039	to the seller and the seller does not pick them up, after twenty calendar
2040	days have passed since you sent this notice to the seller, you may keep
2041	or dispose of the goods. If you do not make the goods available to the
2042	seller, you will still have to fulfill your contractual obligations.
2043	The seller may also tell you how to return the goods to the seller at
2044	the seller's own expense and risk, such as by mailing them to the seller.
2045	You do not have to agree to return the goods to the seller yourself, but
2046	<u>if you agree to do so but fail to send the goods to the seller, you will still</u>
2047	have to fulfill your contractual obligations.
2048	To cancel this contract or sale, you must sign and date this notice, and
2049	send it either by email, by fax, or by regular mail to:
2050	(Seller's name inserted by seller)
2051	Email: (Seller's business electronic mail address inserted by seller)
2052	OR
2053	Fax: (Seller's fax number inserted by seller)

_	sSB 1357 Amendment
2054	<u>OR</u>
2055	Regular mail: (Address of seller's place of business inserted by seller)
2056	I hereby cancel this transaction.
2057	Dated:
2058	<u>Signed:"</u>
2059 2060 2061 2062 2063 2064	(3) Fail, before furnishing copies of the "Notice of Cancellation" to the buyer, to complete both copies by entering the name of the seller, the address of the seller's place of business, the date of the transaction, <u>the seller's business electronic mail address</u> and the date, not earlier than the third business day [following] <u>after</u> the date of the transaction, by which the buyer may give notice of cancellation.
2065 2066 2067 2068	(4) Include in any home solicitation sale contract or receipt any confession of judgment or any waiver of any of the rights to which the buyer is entitled under this chapter, including specifically such buyer's right to cancel the sale in accordance with the provisions of this section.
2069 2070 2071	(5) Fail to inform each buyer, orally, at the time such buyer signs the contract or purchases the goods or services, of such buyer's right to cancel.
2072	(6) Misrepresent in any manner the buyer's right to cancel.
2073 2074 2075 2076 2077 2078 2079 2080 2081	(7) Fail or refuse to honor any valid notice of cancellation by a buyer and within ten business days after the receipt of such notice, to (A) refund all payments made under the contract or sale; (B) return any goods or property traded in, in substantially as good condition as when received by the seller; (C) cancel and return any negotiable instrument executed by the buyer in connection with the contract or sale and take any action necessary or appropriate to terminate promptly any security interest created in the transaction; and (D) cancel and return any contract executed by the buyer in connection with the transaction.

_	sSB 1357 Amendment
2082	(8) Negotiate, transfer, sell, or assign any note or other evidence of
2083	indebtedness to a finance company or other third party prior to
2084	midnight of the fifth business day following the date the contract was
2085	signed or the goods or services purchased.
2086	(9) Fail, within ten business days of receipt of the buyer's notice of
2087	cancellation, to notify such buyer whether the seller intends to repossess
2088	or to abandon any shipped or delivered goods.
2089	(10) Fail, when providing a digital copy of the agreement by
2090	electronic mail or any other electronic delivery method, to include the
2091	following statement, immediately adjacent to the body of the message,
2092	in at least twelve-point type or, if the body of the message is in larger
2093	size type, the same size type as the body of the message:
2094	PLEASE REVIEW IMPORTANT INFORMATION ABOUT YOUR
2095	RIGHT TO CANCEL THIS AGREEMENT IN THE "NOTICE OF
2096	CANCELLATION" BEING PROVIDED TO YOU.
2097	Sec. 40. Subsection (g) of section 42-179 of the general statutes is
2098	repealed and the following is substituted in lieu thereof (<i>Effective July 1,</i>
2099	2025):
2100	(g) (1) No motor vehicle which is returned to any person pursuant to
2101	any provision of this chapter or in settlement of any dispute related to
2102	any complaint made under the provisions of this chapter and which
2103	requires replacement or refund shall be resold, transferred or leased in
2104	the state without clear and conspicuous written disclosure of the fact
2105	that such motor vehicle was so returned prior to resale or lease. Such
2106	disclosure shall be affixed to the motor vehicle and shall be included in
2107	any contract for sale or lease. The Commissioner of Motor Vehicles shall,
2108	by regulations adopted in accordance with the provisions of chapter 54,
2109	prescribe the form and content of any such disclosure statement and
2110	establish provisions by which the commissioner may remove such
2111	written disclosure after such time as the commissioner may determine
2112	that such motor vehicle is no longer defective.

2113 (2) For any motor vehicle subject to a complaint made under the 2114 provisions of this chapter, if a manufacturer accepts the return of a 2115 motor vehicle or compensates any person who accepts the return of a 2116 motor vehicle, whether the return is pursuant to an arbitration award or 2117 settlement, such manufacturer shall stamp the words 2118 "MANUFACTURER BUYBACK-LEMON" clearly and conspicuously 2119 on the face of the original title in letters at least one-quarter inch high 2120 and, not later than thirty days after receipt of the title, shall submit a 2121 copy of the stamped title to the Department of Motor Vehicles and 2122 electronically remit evidence of such submission to the Department of 2123 Consumer Protection within such thirty-day period. The Department of 2124 Motor Vehicles shall maintain a listing of such buyback vehicles and in 2125 the case of any request for a title for a buyback vehicle, shall cause the 2126 words "MANUFACTURER BUYBACK-LEMON" to appear clearly and 2127 conspicuously on the face of the new title in letters which are at least 2128 one-quarter inch high. Any person who applies for a title shall disclose 2129 to the department the fact that such vehicle was returned as set forth in 2130 this subsection.

2131 (3) If a manufacturer accepts the return of a motor vehicle from a 2132 consumer due to a nonconformity or defect, in exchange for a refund or 2133 a replacement vehicle, whether as a result of an administrative or 2134 judicial determination, an arbitration proceeding or a voluntary 2135 settlement, the manufacturer shall notify the Department of Motor 2136 Vehicles and shall provide the department with all relevant information, 2137 including the year, make, model, vehicle identification number and 2138 prior title number of the vehicle. Such manufacturer shall stamp the 2139 BUYBACK-LEMON" words "MANUFACTURER clearly and 2140 conspicuously on the face of the original title in letters at least one-2141 quarter-inch high, and, not later than thirty days after receipt of the title, 2142 shall submit a copy of the stamped title to the Department of Motor 2143 Vehicles and remit evidence of such submission to the Department of 2144 Consumer Protection, in a form and manner prescribed by the 2145 Commissioner of Consumer Protection, within such thirty-day period. 2146 The Commissioner of Motor Vehicles shall adopt regulations in accordance with chapter 54 specifying the format and time period inwhich such information shall be provided and the nature of anyadditional information which the commissioner may require.

(4) The provisions of this subsection shall apply to motor vehicles
originally returned in another state from a consumer due to a
nonconformity or defect in exchange for a refund or replacement vehicle
and which a lessor or transferor with actual knowledge subsequently
sells, transfers or leases in this state.

2155 (5) If a manufacturer fails to stamp, submit and remit evidence of 2156 submission of a title as required by this subsection within thirty days of 2157 receipt of the title, the Department of Consumer Protection may impose 2158 a fine not to exceed ten thousand dollars on the manufacturer. Any such 2159 fine shall be deposited into the new automobile warranties account 2160 established pursuant to section 42-190. A manufacturer that is aggrieved 2161 by a fine imposed pursuant to this subsection may, within ten days of 2162 receipt of written notice of such fine from the department, request, in 2163 writing, a hearing. The department shall, upon the receipt of all 2164 documentation necessary to evaluate the request, determine whether 2165 beyond the manufacturer's control circumstances prevented 2166 performance, and may conduct a hearing pursuant to chapter 54, if 2167 appropriate.

2168 Sec. 41. Section 42-158ff of the general statutes is repealed and the 2169 following is substituted in lieu thereof (*Effective October 1, 2025*):

2170 (a) For the purposes of this section:

(1) "Automatic renewal provision" means any provision that is
included in a consumer agreement under which a business that is a
party to such agreement may renew such agreement without any action
on the part of a consumer who is a party to such agreement;

(2) "Business" means any individual or sole proprietorship,
partnership, firm, corporation, trust, limited liability company, limited
liability partnership, joint stock company, joint venture, association or

_	sSB 1357 Amendment
2178	other legal entity through which commerce for profit or not for profit is
2179	conducted;
2180	(3) "Clearly and conspicuously disclose" means (A) for a disclosure
2181	made electronically or in writing, to make such disclosure (i) in a
2182	manner that may be retained by the consumer, and (ii) in text that is (I)
2183	larger than the size of any surrounding text, or (II) the same size as the
2184	surrounding text but in a typeface, font or color that contrasts with such
2185	surrounding text or is set off from such surrounding text by symbols or
2186	other marks that draw the consumer's attention to such disclosure, and
2187	(B) for a disclosure made verbally or telephonically, to make such
2188	disclosure in a volume and cadence that is readily audible to, and

[(3)] (4) "Consumer" means any individual who is a resident of this state and a prospective recipient of consumer goods or consumer services;

understandable by, the consumer;

2193 [(4)] (5) "Consumer agreement" means any verbal, telephonic, written 2194 or electronic agreement, initially entered into or amended on or after 2195 October 1, 2023, between a business and a consumer under which a 2196 business agrees to provide consumer goods or consumer services to a 2197 consumer. "Consumer agreement" does not include any such agreement 2198 (A) concerning any service provided by a business or its affiliate where 2199 either the business or its affiliate is doing business pursuant to (i) a 2200 franchise issued by a political subdivision of the state, or (ii) a license, 2201 franchise, certificate or other authorization issued by the Public Utilities 2202 Regulatory Authority, (B) concerning any service provided by a 2203 business or its affiliate where either the business or its affiliate is 2204 regulated by the Public Utilities Regulatory Authority, the Federal 2205 Communications Commission or the Federal Energy Regulatory 2206 Commission, (C) with any entity regulated by the Insurance 2207 Department or an affiliate of such entity, (D) with any bank, out-of-state 2208 bank, bank holding company, Connecticut credit union, federal credit 2209 union or out-of-state credit union, as said terms are defined in section 2210 36a-2, or any subsidiary thereof, [or] (E) concerning any global or

2189

_	sSB 1357 Amendment
2211	national service largely or predominately consisting of audiovisual
2212	content, or (F) with any entity regulated by the Department of
2213	Consumer Protection as a home improvement contractor under chapter
2214	<u>400</u> ;
2215	[(5)] (6) "Consumer good" means any article that is purchased, leased,
2216	exchanged or received primarily for personal, family or household
2217	purposes;
2218	[(6)] (7) "Consumer service" means any service that is purchased,
2219	leased, exchanged or received primarily for personal, family or
2220	household purposes; and
2221	[(7)] (8) "Continuous services provision" means any provision that is
2222	included in a consumer agreement under which a business that is a
2223	party to such agreement may continue to provide consumer services to
2224	a consumer who is a party to such agreement until the consumer takes
2225	action to prevent or terminate such business's provision of such
2226	consumer services under such agreement.
2227	(b) (1) No business shall enter into, or offer to enter into, a consumer
2228	agreement with a consumer if such agreement includes an automatic
2229	renewal provision or a continuous services provision, unless:
2230	(A) Such business establishes and maintains a toll-free telephone
2231	number, an electronic mail address or postal address, or the online
2232	means required under subsection (d) of this section, which the consumer
2233	may use to prevent automatic renewal or prevent or terminate
2234	continuous consumer services;
2235	(B) Where such consumer agreement contains an automatic renewal
2236	provision, such business <u>clearly and conspicuously</u> discloses to the
2237	consumer, [electronically, verbally, telephonically or in writing in the
2238	manner specified in subdivision (2) of this subsection and] before such
2239	automatic renewal, (i) that the business will automatically renew such
2240	agreement until such consumer takes action to prevent such automatic
2241	renewal, (ii) a description of the actions such consumer is required to

2242 take to prevent any automatic renewal of such agreement and, if 2243 disclosed electronically, a link or other electronic means such consumer 2244 may use to take such actions as described in subsection (d) of this 2245 section, (iii) all recurring charges that will be charged to the consumer's 2246 credit card, debit card or third-party payment account for any automatic 2247 renewal of such agreement and, if the amount of such charges is subject 2248 to change, the amount of such change if known by such business, (iv) 2249 the length of any automatic renewal term for such agreement unless the 2250 consumer selects the length of such term, (v) any additional provisions 2251 concerning such renewal term, (vi) any minimum purchase obligation, 2252 and (vii) contact information for such business;

2253 (C) Where such consumer agreement contains a continuous services 2254 provision, such business <u>clearly and conspicuously</u> discloses to the 2255 consumer, [electronically, verbally, telephonically or in writing in the 2256 manner specified in subdivision (2) of this subsection and] before such 2257 consumer enters into such agreement, (i) that the business will provide 2258 continuous consumer services under such agreement until such 2259 consumer takes action to prevent or terminate such continuous 2260 consumer services, (ii) a description of the actions such consumer is 2261 required to take to prevent or terminate such continuous consumer 2262 services, (iii) all recurring charges that will be charged to the consumer's 2263 credit card, debit card or third-party payment account for such 2264 continuous consumer services and, if the amount of such charges is 2265 subject to change, the amount of such change if known by such business, 2266 (iv) the duration of such continuous consumer services, (v) any 2267 additional provisions concerning such continuous consumer services, 2268 (vi) any minimum purchase obligation, and (vii) contact information for 2269 such business;

(D) If such business intends to make any material change in the terms
of such automatic renewal provision or continuous services provision,
such business <u>clearly and conspicuously</u> discloses to the consumer,
[electronically, verbally, telephonically or in writing in the manner
specified in subdivision (2) of this subsection and] before such business

makes such material change, the material change and a description of
the actions such consumer is required to take to cancel such automatic
renewal or terminate such continuous consumer services;

2278 (E) If such consumer agreement includes a free gift or trial period, 2279 such business <u>clearly and conspicuously</u> discloses to the consumer, 2280 [electronically, verbally, telephonically or in writing in the manner 2281 specified in subdivision (2) of this subsection] before such consumer 2282 enters into such agreement, (i) the price that such consumer will be 2283 charged following expiration of such period, and (ii) any manner in 2284 which the pricing for such agreement will change following expiration 2285 of such period; and

2286 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision, 2287 if such consumer agreement is offered electronically or telephonically 2288 and includes a free gift or trial period, or a discounted or promotional 2289 price period, such business clearly and conspicuously discloses to the 2290 consumer, [electronically or telephonically in the manner specified in 2291 subdivision (2) of this subsection and] not later than the time specified 2292 in subparagraph (F)(ii) of this subdivision, (I) that such business will 2293 automatically renew, or provide continuous consumer services under, 2294 such agreement until such consumer takes action to prevent such 2295 automatic renewal or prevent or terminate such continuous consumer 2296 services, (II) the duration of such automatic renewal term or continuous 2297 consumer services, (III) any additional provisions concerning such 2298 renewal term or continuous consumer services, (IV) a description of the 2299 actions such consumer is required to take to prevent such automatic 2300 renewal or prevent or terminate such continuous consumer services, 2301 and (V) if such agreement is offered electronically, a prominently 2302 displayed direct link or button, or an electronic mail message, required 2303 under subsection (d) of this section.

(ii) Except as provided in subparagraph (F)(iii) of this subdivision, if
such business is required to make a disclosure pursuant to
subparagraph (F)(i) of this subdivision, such business [makes such
disclosure] clearly and conspicuously discloses (I) where the free gift or

trial period, or discounted or promotional price period, is at least thirtytwo days in duration, at least twenty-one days after such period commences and not earlier than three days before such period expires, or (II) where the free gift or trial period, or discounted or promotional price period, is at least one year in duration, at least fifteen days but not more than forty-five days before such period expires.

2314 (iii) Such business shall not be required to make the disclosure 2315 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such 2316 business has not collected, or does not maintain, the consumer's 2317 electronic mail address or telephone number, as applicable, and is 2318 unable to make such disclosure to such consumer by other electronic 2319 means. For the purposes of subparagraphs (E) and (F) of this 2320 subdivision, "free gift" does not include a free promotional item or gift 2321 that a business gives to a consumer if such item or gift differs from the 2322 consumer goods or consumer services that are the subject of the 2323 consumer agreement between the business and the consumer.

2324 (2) Each business that is required to make any disclosure under2325 subdivision (1) of this subsection shall:

2326 (A) If the consumer agreement is offered, or entered into, 2327 electronically or in writing, make such disclosure [(i) in a manner that 2328 may be retained by the consumer, and (ii) in text that is (I) larger than 2329 the size of any surrounding text, or (II) the same size as the surrounding 2330 text but in a typeface, font or color that contrasts with such surrounding 2331 text or is set off from such surrounding text by symbols or other marks 2332 that draw the consumer's attention to such disclosure] (i) clearly and 2333 conspicuously, and (ii) electronically or in writing; or

(B) If the consumer agreement is offered, or entered into, verbally or
telephonically, make such disclosure [in a volume and cadence that is
readily audible to, and understandable by, the consumer] (i) clearly and
conspicuously, and (ii) verbally or telephonically.

2338 (c) No business that enters into, or offers to enter into, a consumer

2339	agreement that includes an automatic renewal provision or a			
2340	continuous services provision shall charge the consumer's credit card,			
2341	debit card or third-party payment account for any automatic renewal or			
2342	continuous consumer services, regardless of whether such renewal or			
2343	continuous consumer services are offered or provided at a promotional			
2344	or discounted price, unless such business has obtained such consumer's			
2345	affirmative consent to such renewal or continuous consumer services.			
2346	In considering whether a business has obtained affirmative consent in			
2347	accordance with the provisions of this subsection, a state agency or court			
2348	of competent jurisdiction shall consider, without limitation, whether the			
2349	business has produced a record of such affirmative consent obtained in			
2350	accordance with the provisions of sections 52-570d and 53a-189.			

2351 (d) (1) Each business that enters into a consumer agreement online 2352 shall, if such agreement includes an automatic renewal provision or 2353 continuous services provision, allow the consumer to take any action 2354 necessary to prevent such automatic renewal or prevent or terminate 2355 such continuous consumer services online and without requiring such 2356 consumer to take any offline action to prevent such automatic renewal 2357 or prevent or terminate such continuous consumer services. No 2358 business that is subject to the provisions of this subdivision shall take 2359 any action to obstruct or delay a consumer's efforts to prevent automatic 2360 renewal of, or prevent or terminate provision of continuous consumer 2361 services under, a consumer agreement pursuant to this subdivision. 2362 Each business that is subject to the provisions of this subdivision shall 2363 enable a consumer to prevent automatic renewal of, or prevent or 2364 terminate provision of continuous consumer services under, a consumer 2365 agreement pursuant to this subdivision by way of:

(A) A prominently displayed direct link or button, which may be
located within the consumer's (i) account or profile, or (ii) device or user
settings; or

(B) An electronic mail message from the business to the consumer,which is immediately accessible by the consumer and to which theconsumer may reply without obtaining any additional information.

2372 (2) Notwithstanding subdivision (1) of this subsection, a business 2373 may require a consumer who maintains an account with the business to 2374 enter the consumer's account information, or otherwise authenticate 2375 such consumer's identity, online before such consumer may take any 2376 action to prevent automatic renewal of, or prevent or terminate 2377 provision of continuous consumer services under, a consumer 2378 agreement pursuant to subdivision (1) of this subsection. No consumer 2379 who is unwilling or unable to enter the consumer's account information, 2380 or otherwise authenticate such consumer's identity, online under this 2381 subdivision shall be precluded from authenticating such consumer's 2382 identity, or taking action to prevent such automatic renewal or prevent 2383 or terminate provision of continuous consumer services, offline by any 2384 other method set forth in subparagraph (A) of subdivision (1) of 2385 subsection (b) of this section.

(e) Nothing in this section shall be construed to create a private rightof action.

2388 Sec. 42. Section 14-62a of the general statutes is repealed and the 2389 following is substituted in lieu thereof (*Effective October 1, 2025*):

2390 (a) No dealer licensed under the provisions of section 14-52 shall 2391 advertise the price of any motor vehicle unless the stated price in such 2392 advertisement includes the federal tax, the cost of delivery, dealer 2393 preparation, any fee, charge or cost imposed for any add-on consumer 2394 good or consumer service and any other charges of any nature [, except 2395 that] and such advertisement [shall (1) state] (1) states in at least eight-2396 point bold type that any state or local tax, registration fees or dealer 2397 conveyance fee or processing fee, as defined in subsection (a) of section 2398 14-62, as amended by this act, [is] are excluded from such advertised 2399 price, [and] (2) separately [state] states, in at least eight-point bold type, 2400 immediately next to the phrase "Dealer Conveyance Fee", the amount of 2401 such dealer conveyance fee or processing fee, and (3) separately states, 2402 in at least eight-point bold type, immediately next to the phrase "Additional Fees, Charges and Costs", the amount of any fee, charge or 2403 2404 cost imposed for any add-on consumer good or consumer service. For

_	sSB 1357 Amendment
2405	the purposes of this subsection, (A) "dealer conveyance fee" and
2406	"processing fee" have the same meanings as provided in subsection (a)
2407	of section 14-62, as amended by this act, (B) "consumer good" has the
2408	same meaning as provided in section 42-110r, and (C) "consumer
2409	service" has the same meaning as provided in subsection (a) of section
2410	42-158ff, as amended by this act.
2411	(b) Any new or used car dealer violating the provisions of this section
2412	shall be fined not more than one thousand dollars. The Commissioner
2413	of Motor Vehicles may suspend or revoke, in accordance with section
2414	14-64, the license of any such dealer violating the provisions of this
2415	section.
2416	Sec. 43. Subsections (a) and (b) of section 14-62 of the general statutes
2417	are repealed and the following is substituted in lieu thereof (Effective
2418	<i>October 1, 2025</i>):
2419	(a) Each sale shall be evidenced by an order properly signed by both
2420	the buyer and seller, a copy of which shall be furnished to the buyer
2421	when executed, and an invoice upon delivery of the motor vehicle, both
2422	of which shall contain the following information: (1) Make of vehicle; (2)
2423	year of model, whether sold as new or used, and on invoice the
2424	identification number; (3) deposit, and (A) if the deposit is not
2425	refundable, the words "No Refund of Deposit" shall appear at this point,
2426	and (B) if the deposit is conditionally refundable, the words
2427	"Conditional Refund of Deposit" shall appear at this point, followed by
2428	a statement giving the conditions for refund, and (C) if the deposit is
2429	unconditionally refundable, the words "Unconditional Refund" shall
2430	appear at this point; (4) cash selling price; (5) finance charges, and (A) if
2431	these charges do not include insurance, the words "No Insurance" shall
2432	appear at this point, and (B) if these charges include insurance, a
2433	statement shall appear at this point giving the exact type of coverage; (6)
2434	allowance on motor vehicle traded in, if any, and description of the
2435	same; (7) stamped or printed in a size equal to at least ten-point bold
2436	type on the face of both <u>the</u> order and invoice one of the following forms:
2437	(A) "This motor vehicle not guaranteed", or (B) "This motor vehicle is

2438	guaranteed", followed by a statement as to the terms of such guarantee,
2439	which terms shall include the duration of the guarantee or the number
2440	of miles the guarantee shall remain in effect. Such statement shall not
2441	apply to household furnishings of any trailer; (8) if the motor vehicle is
2442	new but has been subject to use by the seller or use in connection with
2443	[his] the seller's business as a dealer, the word "demonstrator" shall be
2444	clearly displayed on the face of both <u>the</u> order and invoice; (9) any dealer
2445	conveyance fee or processing fee and a statement that such fee is not
2446	payable to the state of Connecticut printed in at least ten-point bold type
2447	on the face of both the order and invoice; and (10) the dealer's legal
2448	name, address and license number. For the purposes of this
2449	[subdivision,] section, (A) "dealer conveyance fee" or "processing fee"
2450	means a fee charged by a dealer to recover reasonable costs for
2451	processing all documentation and performing services related to the
2452	closing of a sale, including, but not limited to, the registration and
2453	transfer of ownership of the motor vehicle which is the subject of the
2454	sale, (B) "consumer good" has the same meaning as provided in section
2455	<u>42-110r, and (C) "consumer service" has the same meaning as provided</u>
2456	in subsection (a) of section 42-158ff, as amended by this act.

(b) (1) The selling price quoted by any dealer to a prospective buyer
shall include, separately stated, the amount of the dealer conveyance fee
and that such fee is negotiable. No dealer conveyance fee shall be added
to the selling price at the time the order is signed by the buyer.

(2) The selling price quoted by any dealer to a prospective buyer shall
(2) The selling price quoted by any dealer to a prospective buyer shall
(462 both (A) include any fee, charge or cost imposed for any optional add(A) include any fee, charge or cost imposed for any optional add(B) separately state the
(B) amount of each such fee, charge or cost and that such fee, charge or cost
(B) is negotiable.

[(2)] (3) No dealer shall include in the selling price a dealer preparation charge for any item or service for which the dealer is reimbursed by the manufacturer or any item or service not specifically ordered by the buyer and itemized on the invoice.

_	sSB 1357 Amendment	
2470	(4) The form used by a dealer for the order and invoice shall not be	
2471	printed in advance of discussions with a prospective buyer to include	
2472	the amount of any fee, charge or cost imposed for any other optional	
2473	add-on consumer good or consumer service.	
2474	Sec. 44. Section 42a-2-313 of the general statutes is repealed and the	
2475	following is substituted in lieu thereof (<i>Effective October 1, 2025</i>):	
2476	(1) In this section: (a) "Manufacturer" means a seller involved in the	
2477	design, assembly or preparation of any goods before such goods are sold	
2478	or distributed to a consumer at retail. (b) "Seller" means a person who is	
2479	engaged in the business of selling or transferring ownership of, or	
2480	contracting to sell or transfer ownership of, goods and includes a	
2481	manufacturer, wholesaler, distributor or retailer.	
2482	[(1)] (2) Express warranties by the seller are created as follows: (a)	
2483	Any affirmation of fact or promise made by the seller to the buyer which	
2484	relates to the goods and becomes part of the basis of the bargain creates	
2485	an express warranty that the goods shall conform to the affirmation or	
2486	promise. (b) Any description of the goods which is made part of the	
2487	basis of the bargain creates an express warranty that the goods shall	
2488	conform to the description. (c) Any sample or model which is made part	
2489	of the basis of the bargain creates an express warranty that the whole of	
2490	the goods shall conform to the sample or model. (d) Any affirmation of	
2491	fact or promise made by the seller to repair or replace defective goods	
2492	creates an express warranty that the defective goods shall be repaired or	
2493	replaced in conformance with such affirmation or promise.	
2494	[(2)] (3) It is not necessary to the creation of an express warranty that	
2495	the seller use formal words such as "warrant" or "guarantee" or that [he]	
2400	the seller have a succific intention to make a successful but on	

the seller use formal words such as "warrant" or "guarantee" or that [he]
<u>the seller</u> have a specific intention to make a warranty, but an
affirmation merely of the value of the goods or a statement purporting
to be merely the seller's opinion or commendation of the goods does not
create a warranty.

2500 (4) It is not necessary to the assertion of a claim for breach of an

_	sSB 1357 Amendmen		
2501	express warranty for the buyer, or the buyer's successor in interest, to		
2502	have bought the goods directly from, or entered into a sales contract		
2503	with, the seller.		
2504	Sec. 45. Section 42a-2a-503 of the general statutes is repealed and the		
2505	following is substituted in lieu thereof (<i>Effective October 1, 2025</i>):		
2506	(a) In this section:		
2507	(1) "Lessor" means a person who is engaged in the business of leasing		
2508	or distributing on condition of being returned, or contracting to lease or		
2509	distribute on condition of being returned, goods and includes a		
2510	manufacturer, wholesaler, distributor or retailer.		
2511	(2) "Manufacturer" means a lessor involved in the design, assembly		
2512	or preparation of any goods before such goods are leased or distributed		
2513	to a consumer.		
2514	[(a)] (b) Express warranties by the lessor are created as follows:		
2515	(1) Any representation made by the lessor to the lessee, including a		
2516	representation made in any medium of communication to the public,		
2517	such as advertising, which relates to the goods and becomes part of the		
2518	basis of the bargain creates an express warranty that the goods will		
2519	conform to the representation or, with respect to a sample or model, that		
2520			
2521	(2) Any promise made by the lessor to repair or replace defective		
2522	goods creates an express warranty that the defective goods will be		
2523	repaired or replaced in accordance with such promise.		
2524	[(b)] (c) To create an express warranty, it is not necessary that the		
2525	lessor use formal words such as "warranty" or "guaranty" or have a		
2526	specific intention to make a warranty. However, a representation merely		
2527	of the value of the goods or an affirmation purporting to be merely the		
2528	lessor's opinion or commendation of the goods does not create an		
2529	express warranty under subsection [(a)] <u>(b)</u> of this section.		

_	sSB 1357 Amendment	
2530	[(c)] (d) A representation, including a representation made in any	
2531	medium of communication to the public, such as advertising, which was	
2532	made to the lessee and which relates to the goods becomes part of the	
2533	basis of the bargain unless:	
2534	(1) The lessee knew that the representation was not true;	
2535	(2) A reasonable person in the position of the lessee would not believe	
2536	that the representation was part of the agreement; or	
2537	(3) In the case of a representation made in a medium for	
2538	communication to the public, including advertising, the lessee did not	
2539	know of the representation at the time of the agreement.	
2540	[(d)] (e) A right of action for breach of warranty under this section	
2541	accrues as provided under subsection (c) of section 42a-2A-715.	
2542	(f) It is not necessary to the assertion of a claim for breach of an	
2543	express warranty for the lessee, or the lessee's successor in interest, to	
2544	have leased the goods directly from, or entered into a contract with, the	
2545	lessor.	
2546	Sec. 46. Subsection (b) of section 20-679 of the general statutes is	
2547	repealed and the following is substituted in lieu thereof (Effective from	
2548	passage):	
2549	(b) Not later than seven calendar days after the date on which a	
2550	homemaker-companion agency commences providing homemaker	
2551	services or companion services, such agency shall provide the person	
2552	who receives such services, or the authorized representative of such	
2553	person, with a written contract or service plan. The written contract or	
2554	service plan shall be developed in consultation with such person or	
2555	authorized representative and include (1) a person-centered plan of care	
2556	and services that prescribes the anticipated scope, type, frequency,	
2557	duration and cost of such services, (2) the anticipated scope, type and	
2558	frequency of oversight of an employee assigned to such person by the	
2559	homemaker-companion agency, and (3) a predetermined frequency of	

2560 meetings between the person who oversees such employee and the 2561 person who receives the services, or the authorized representative of 2562 such person. In addition, any contract or service plan provided by a 2563 homemaker-companion agency to a person receiving homemaker 2564 services or companion services shall also provide conspicuous notice, in 2565 boldface type, disclosing (A) the person's right to request changes to, or 2566 review of, the contract or service plan, (B) that such agency shall provide 2567 at least sixty days' advance written notice to such person or such 2568 person's authorized representative disclosing any change in the rate for 2569 the same level or type of services provided and charged for such 2570 services, (C) the employees of such agency who, pursuant to section 20-2571 678 are required to submit to a comprehensive background check, (D) 2572 that upon the request of such person or an authorized representative of 2573 such person, such agency shall provide such person or representative of 2574 such person with written notice that a comprehensive background 2575 check, as required pursuant to section 20-678, was performed for all 2576 employees of such agency performing homemaker services or 2577 companion services for such person, (E) that such agency's records are 2578 available for inspection or audit by the Department of Consumer 2579 Protection, (F) that the agency is not able to guarantee the extent to 2580 which its homemaker services or companion services will be covered 2581 under any insurance plan, and (G) that such contract or service plan may 2582 be cancelled at any time by the client if such contract or service plan does 2583 not contain a specific period of duration. On the date that a homemaker-2584 companion agency provides such contract or service plan to such 2585 person, the agency shall also provide a printed copy of the guide that 2586 details the process by which such person, or such person's authorized 2587 representative, may file a complaint against such agency, posted on the 2588 Department of Consumer Protection's Internet web site pursuant to [20-2589 284] section 20-684. No contract or service plan for the provision of 2590 homemaker or companion services shall be valid against the person 2591 who receives the services or the authorized representative of such 2592 person, unless the contract or service plan has been signed by a duly 2593 authorized representative of the homemaker-companion agency and 2594 the person who receives the services or the authorized representative of 2595 such person. No change in the rate for the same level or type of services 2596 provided and charged for homemaker services or companion services 2597 shall be valid against a person who is receiving such services unless the 2598 homemaker-companion agency providing such services provides at 2599 least sixty days' advance written notice to such person, or such person's 2600 authorized representative, disclosing such rate change. The 2601 requirements of this section shall not apply to homemaker services or 2602 companion services provided under the Connecticut home-care 2603 program for the elderly administered by the Department of Social 2604 Services in accordance with section 17b-342. A written contract or 2605 service plan between a homemaker-companion agency and a person 2606 receiving services or the authorized representative of such person shall 2607 not be enforceable against such person receiving services or authorized 2608 representative unless such written contract or service plan contains all 2609 of the requirements of this section.

2610 Sec. 47. Subsection (i) of section 1-84 of the general statutes is repealed 2611 and the following is substituted in lieu thereof (*Effective October 1, 2025*):

2612 (i) (1) No public official or state employee or member of the [official] 2613 official's or employee's immediate family or a business with which he or 2614 she is associated shall enter into any contract with the state, valued at 2615 one hundred dollars or more, [other than a] unless (A) such contract 2616 [(A)] is awarded through an open and public process that includes, at a 2617 minimum, (i) pre-award public disclosure of all offers to enter into such 2618 contract, and (ii) post-award public disclosure of such contract, or (B) 2619 such contract is a contract (i) of employment as a state employee, [(B)] 2620 (ii) with the Technical Education and Career System for students 2621 enrolled in a school in the system to perform services in conjunction 2622 with vocational, technical, technological or postsecondary education 2623 and training any such student is receiving at a school in the system, 2624 subject to the review process under subdivision (2) of this subsection, 2625 [(C)] (iii) with a public institution of higher education to support a 2626 collaboration with such institution to develop and commercialize any 2627 invention or discovery, [or (D)] (iv) pursuant to a court appointment,

2628	[unless the contract has been awarded through an open and public	
2629	process, including prior public offer and subsequent public disclosure	
2630	of all proposals considered and the contract awarded] <u>or (v) with the</u>	
2631	office of the Attorney General to be retained as an expert witness for, or	
2632	in anticipation of, litigation or an administrative proceeding, provided	
2633	the office of the Attorney General files with the Office of State Ethics, in	
2634	a form and manner prescribed by the Office of State Ethics and not later	
2635	than thirty days after the expert witness is disclosed, or required to be	
2636	disclosed, to the opposing party or parties, either directly or through the	
2637	<u>court of competent jurisdiction or administrative agency, or resolution</u>	
2638	of the litigation or administrative proceeding for which the expert	
2639	witness was retained, whichever occurs first, a statement disclosing (I)	
2640	the name of the expert witness, (II) the qualifications of the expert	
2641	witness, (III) the scope of the services provided by the expert witness,	
2642	(IV) the date of execution of such contract, (V) the beginning and ending	
2643	dates of the term of such contract, and (VI) the value of such contract, if	
2644	known by the office of the Attorney General. In no event shall an	
2645	executive head of an agency, as defined in section 4-166, including a	
2646	commissioner of a department, or an executive head of a quasi-public	
2647	agency, or the executive head's immediate family or a business with	
2648	which he is associated enter into any contract with that agency or quasi-	
2649	public agency. Nothing in this subsection shall be construed as applying	
2650	to any public official who is appointed as a member of the executive	
2651	branch or as a member or director of a quasi-public agency and who	
2652	receives no compensation other than per diem payments or	
2653	reimbursement for actual or necessary expenses, or both, incurred in the	
2654	performance of the public official's duties unless such public official has	
2655	authority or control over the subject matter of the contract. Any contract	
2656	made in violation of this subsection shall be voidable by a court of	
2657	competent jurisdiction if the suit is commenced not later than one	
2658	hundred eighty days after the making of the contract. For purposes of	
2659	this subdivision, "expert witness" means any individual who is qualified	
2660	to provide testimony on any scientific, technical or other specialized	
2661	matter by virtue of his or her knowledge, skill, experience, training or	
2662	education, and is retained to provide his or her testimony on such	

_	sSB 1357 Amendment	
2663	matter, including, but not limited to, in the form of an expert opinion.	
2664	(2) The superintendent of the Technical Education and Career System	
2665	shall establish an open and transparent process to review any contract	
2666	entered into under subparagraph [(B)] (B)(ii) of subdivision (1) of this	
2667	subsection.	
2668	Sec. 48. Section 21a-190a of the general statutes is repealed and the	
2669	following is substituted in lieu thereof (<i>Effective October 1, 2025</i>):	
2670	As used in sections 21a-190a to 21a-190l, inclusive, as amended by	
2671	this act:	
2672	(1) "Charitable organization" means any person who is [or holds	
2673	himself out to be established for any benevolent, educational,	
2674	philanthropic, humane, scientific, patriotic, social welfare or advocacy,	
2675	public health, environmental conservation, civic or eleemosynary	
2676	purpose, or for the benefit of law enforcement officers, firefighters or	
2677	other persons who protect the public safety] organized and operated, or	
2678	holds himself or herself out as being organized and operated, for one or	
2679	more charitable purposes. "Charitable organization" does not include	
2680	any political action committee organization.	
2681	(2) "Person" means an individual, corporation, limited liability	
2682	company, association, partnership, trust, foundation or any other entity	
2683	however styled.	
2684	(3) "Solicit" and "solicitation" mean any request directly or indirectly	
2685	for money, credit, property, financial assistance or other thing of any	
2686	kind or value on the plea or representation that such money, credit,	
2687	property, financial assistance or other thing of any kind or value is to be	
2688	used for a charitable purpose or benefit a charitable organization.	
2689	"Solicit" and "solicitation" shall include, but shall not be limited to, the	
2690	following methods of requesting or securing such money, credit,	
2691	property, financial assistance or other thing of value: (A) Any oral, [or]	
2692	written <u>, electronic or online</u> request; (B) any announcement to the press,	
2693	over the radio or television or by telephone or telegraph concerning an	

2694 appeal or campaign by or for any charitable organization or purpose; (C) the distribution, circulation, posting or publishing of any handbill, 2695 2696 written advertisement or other publication; and (D) the sale of, offer or 2697 attempt to sell, any advertisement, advertising space, book, card, tag, 2698 coupon, device, magazine, membership, merchandise, subscription, 2699 flower, ticket, candy, cookies or other tangible item in connection with 2700 an appeal made for any charitable organization or purpose, or where 2701 the name of any charitable organization is used or referred to in any 2702 such appeal as an inducement or reason for making any such sale, or 2703 when or where in connection with any such sale, any statement is made that the whole or any part of the proceeds from any such sale is to be 2704 2705 used for any charitable purpose or benefit any charitable organization. 2706 A solicitation shall be deemed to have taken place whether or not the 2707 person making the same receives any contribution.

(4) "Charitable purpose" means (<u>A</u>) any benevolent, educational,
philanthropic, humane, scientific, patriotic, social welfare or advocacy,
public health, environmental conservation, civic or eleemosynary
objective, and (<u>B</u>) any purpose to benefit law enforcement officers,
firefighters or other persons who protect the public safety.

(5) "Contribution" means the grant, promise or pledge of money,
credit, property, financial assistance or other thing of any kind or value.
[in response to a solicitation.] "Contribution" shall not include bona fide
fees, dues or assessments paid by members, provided membership is
not conferred solely as consideration for making a contribution in
response to a solicitation.

2719 (6) "Fund-raising counsel" means a person who for compensation 2720 plans, manages, advises or consults with respect to the solicitation in 2721 this state of contributions by a charitable organization, but who does not 2722 solicit contributions and who does not directly or indirectly employ, 2723 procure or engage any person compensated to solicit contributions. [A] 2724 "Fund-raising counsel" does not include a bona fide nontemporary 2725 salaried officer or employee of a charitable organization [shall not be 2726 deemed to be a fund-raising counsel] or an attorney-at-law retained

2727 <u>exclusively to provide legal services</u>.

2728 (7) "Paid solicitor" means a person who for any consideration, [other than] including, but not limited to, monetary compensation but 2729 2730 excluding any nonmonetary gift of nominal value awarded to a 2731 volunteer solicitor as an incentive or token of appreciation, performs for 2732 a charitable organization any service in connection with which 2733 contributions are solicited by such person or by any person he directly 2734 or indirectly employs, procures or engages to solicit for such 2735 compensation. A bona fide nontemporary salaried officer or employee 2736 of a charitable organization shall not be deemed to be a paid solicitor.

(8) "Commercial coventurer" means a person who for profit is
regularly and primarily engaged in trade or commerce in this state other
than in connection with the raising of funds for charitable organizations
or purposes and who conducts a charitable sales promotion.

(9) "Charitable sales promotion" means an advertising or sales
campaign, conducted by a commercial coventurer, which represents
that the purchase or use of goods or services offered by the commercial
coventurer are to benefit a charitable organization or purpose.

2745 (10) "Department" means the Department of Consumer Protection.

2746 (11) "Commissioner" means the Commissioner of Consumer2747 Protection.

(12) "Membership" means that which entitles a person to the
privileges, professional standing, honors or other direct benefit of the
organization and the rights to vote, elect officers and hold office in the
organization.

(13) "Parent organization" means that part of a charitable
organization which supervises and exercises control over the
solicitation and expenditure activities of one or more chapters, branches
or affiliates.

_	sSB 1357 Amendment
2756	(14) "Gross revenue" means income of any kind from all sources,
2757	without deduction of any costs or expenses, including all amounts
2758	received as the result of any solicitation by a paid solicitor.
2759	Sec. 49. Section 21a-190b of the general statutes is repealed and the
2760	following is substituted in lieu thereof (<i>Effective October 1, 2025</i>):
2761	(a) Every charitable organization not exempted by section 21a-190d
2762	shall annually register with the department prior to conducting any
2763	solicitation or prior to having any solicitation conducted on its behalf by
2764	others. Application for registration shall be in a form prescribed by the
2765	commissioner and shall include a nonrefundable application fee of fifty
2766	dollars. Such application shall include: (1) A registration statement, (2)
2767	an annual financial report for such organization for the preceding fiscal
2768	year that is prepared in accordance with the provisions of subsection (a)
2769	of section 21a-190c, and (3) an audited or reviewed financial statement
2770	as required by subsection (b) of section 21a-190c, unless the
2771	commissioner waives such requirement under subdivision (4) of
2772	subsection (b) of section 21a-190c. An authorized officer of the
2773	organization shall certify that the statements therein are true and correct
2774	to the best of their knowledge. A chapter, branch or affiliate in this state
2775	of a registered parent organization shall not be required to register
2776	provided the parent organization files a consolidated annual
2777	registration for itself and its chapter, branch or affiliate. Each charitable
2778	organization shall annually renew its registration not later than eleven
2779	months after the end of such organization's fiscal year.
2780	(b) In the event the department determines that the application for
2781	registration does not contain the documents required in subsection (a)
2782	of this section or is not in accordance with the regulations adopted by
2783	the commissioner pursuant to this chapter, the department shall notify
2784	the charitable organization of such noncompliance not later than ten
2785	days after the department's receipt of such application for registration.

2786 Any such charitable organization may request a hearing on its 2787 noncompliant status in accordance with the provisions of chapter 54.

_	sSB 1357 Amendment		
2788	(c) In addition to the application fee required pursuant to subsection		
2789	(a) of this section, a charitable organization shall pay a late fee of twenty-		
2790	five dollars for each month, or part thereof, that such application for		
2791	registration is late. The commissioner may, upon written request and for		
2792	good cause shown, waive or reduce any late fee under this section.		
2793	(d) In the event that a charitable organization fails to register in		
2794	accordance with the provisions of this section, such organization shall		
2795	include in its application for registration an annual financial report for		
2796	each of the previous years in which such organization was required to		
2797	file an application for registration or an annual financial report.		
2798	[(e) Any charitable organization registered in accordance with this		
2799	section on September 30, 2005, shall be deemed to be registered		
2800	-		
2801			
2802	Sec. 50. Section 21a-190e of the general statutes is repealed and the		
2803	following is substituted in lieu thereof (<i>Effective October 1, 2025</i>):		
2804	(a) Each contract between a charitable organization and a fund-		
2805	raising counsel shall be in writing and [shall be filed by the fund-raising		
2806	counsel with the department at least fifteen days prior to the		
2807	performance by the fund-raising counsel of any material services		
2808	pursuant to such contract. Each contract shall be filed in a form		
2809	prescribed by the commissioner. The contract shall] contain such		
2810	information as will enable the department to identify the services the		
2811	fund-raising counsel is to provide and the manner of his compensation.		
2812	Each charitable organization employing a fund-raising counsel shall		
2813	retain a copy of the contract between such charitable organization and		
2814	the fund-raising counsel for a period of not less than seven years		
2815	following expiration of such contract, and shall provide such contract to		
2816	the department upon a request made by the department for such		
2817	<u>contract.</u>		
2818	(b) A fund-raising counsel who at any time has custody or control of		

2819 contributions from a solicitation shall register with the department. 2820 Applications for registration or renewal of a registration as a fund-2821 raising counsel shall be in a form prescribed by the commissioner and 2822 shall be accompanied by a fee in the amount of one hundred twenty 2823 dollars. Each fund-raising counsel shall certify that such application or 2824 report is true and correct to the best of the fund-raising counsel's 2825 knowledge. Each application shall contain such information as the 2826 department shall require. Each registration shall be valid for one year 2827 and may be renewed for additional one-year periods. An applicant for 2828 registration or for a renewal of registration as a fund-raising counsel 2829 shall, at the time of making such application, file with and have 2830 approved by the department a bond in a form prescribed by the 2831 commissioner, in which the applicant shall be the principal obligor in 2832 the sum of [twenty] <u>fifty</u> thousand dollars, with one or more responsible 2833 sureties whose liability in the aggregate as such sureties shall be [no] not 2834 less than such sum. The fund-raising counsel shall maintain the bond in 2835 effect as long as the registration is in effect. The bond shall run to the 2836 state and to any person who may have a cause of action against the 2837 principal obligor of the bond for any liabilities resulting from the 2838 obligor's conduct of any activities subject to sections 21a-190a to 21a-2839 190*l*, inclusive, as amended by this act, or arising out of a violation of 2840 said sections or any regulation adopted pursuant to said sections. Any 2841 such fund-raising counsel shall account to the charitable organization 2842 with which he has contracted for all income received and expenses paid 2843 no later than ninety days after a solicitation campaign has been 2844 completed, and in the case of a solicitation campaign lasting more than 2845 one year, on the anniversary of the commencement of such campaign. 2846 Such accounting shall be in writing, shall be retained by the charitable 2847 organization for three years and shall be available to the department 2848 upon request.

Sec. 51. Subsection (j) of section 21a-190f of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2025):

2852 (j) A paid solicitor shall file a financial report for the campaign with 2853 the department [no] <u>not</u> more than [ninety] <u>forty-five</u> days after a 2854 solicitation campaign has been completed, and on the anniversary of the 2855 commencement of any solicitation campaign [which] that lasts more 2856 than one year, in a form prescribed by the commissioner. The financial 2857 report shall include gross revenue and an itemization of all expenditures 2858 incurred. The report shall be completed on a form prescribed by the 2859 department. An authorized official of the paid solicitor and two 2860 authorized officials of the charitable organization shall certify that such 2861 report is true and complete to the best of their knowledge. The 2862 information contained in such report shall be available to the public.

2863 Sec. 52. Section 21a-190h of the general statutes is repealed and the 2864 following is substituted in lieu thereof (*Effective October 1, 2025*):

2865 It shall be a violation of sections 21a-190a to 21a-190l, inclusive, as 2866 amended by this act, for: (1) Any person to misrepresent the purpose or 2867 beneficiary of a solicitation; (2) any person to misrepresent the purpose 2868 or nature of a charitable organization; (3) any charitable organization or 2869 any person while engaged in the conduct of the affairs of a charitable 2870 organization to engage in any financial transaction [which] or 2871 nonfinancial conduct that (A) is not related to the accomplishment of 2872 [its] the charitable organization's charitable purpose, or [which] (B) 2873 jeopardizes or interferes with the ability of the charitable organization 2874 to accomplish such organization's charitable purpose; (4) any charitable 2875 organization to expend an unreasonable amount of money for 2876 [solicitation or] management; (5) any person to use or exploit the fact of 2877 registration so as to lead the public to believe that such registration 2878 constitutes an endorsement or approval by the state; (6) any person to 2879 misrepresent that any other person sponsors or endorses a solicitation; 2880 (7) any person to use the name of a charitable organization, or to display 2881 any emblem, device or printed matter belonging to or associated with a 2882 charitable organization without the express written permission of the charitable organization; (8) any charitable organization to use the name 2883 2884 which is the same as or confusingly similar to the name of another 2885 charitable organization unless the latter organization shall consent in 2886 writing to its use; (9) any charitable organization to represent itself as 2887 being associated with another charitable organization without the 2888 express written acknowledgment and endorsement of such other 2889 charitable organization; (10) any person to make any false or misleading 2890 statement on any document required by sections 21a-190a to 21a-190l, 2891 inclusive, as amended by this act; (11) any person to fail to comply with 2892 the requirements of sections 21a-190b to 21a-190g, inclusive, as 2893 amended by this act; (12) any charitable organization to use the services 2894 of an unregistered fund-raising counsel or paid solicitor; (13) any fundraising counsel or paid solicitor to perform any services on behalf of an 2895 2896 unregistered charitable organization; or (14) any person to appropriate 2897 any property of a charitable organization for a private use.

Sec. 53. Subsection (b) of section 21a-190i of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2025):

2901 (b) [The] <u>Notwithstanding any provision of this chapter, the</u> 2902 commissioner or [his] <u>the commissioner's</u> authorized representative 2903 may subpoena documentary material relating to any matter under 2904 investigation, issue subpoenas to any person involved in or who may 2905 have knowledge of any matter under investigation, administer an oath 2906 or affirmation to any person and conduct hearings on any matter under 2907 investigation.

2908 Sec. 54. Section 21a-71 of the general statutes is repealed and the 2909 following is substituted in lieu thereof (*Effective October 1, 2025*):

2910 No person shall sell any food, drug or cosmetic, as defined by section 21a-92, at an auction, unless such person has notified the Commissioner 2912 of Consumer Protection, in writing, of such sale; provided this section 2913 shall not apply to the sale of food by any church, parent teacher 2914 association, charitable organization, as defined [by subdivision (1) of] <u>in</u> 2915 section 21a-190a, <u>as amended by this act</u>, or any organization of any 2916 political party. Such notice shall be given at least seven days prior to

	sSB 1357 Amendment	
2917	such sale and said commissioner may inspect such food, drug or	
2918	cosmetic and prohibit the sale of the same if [it] such food, drug or	
2919	<u>cosmetic</u> is found to be unfit for human use. This section shall apply to	
2920	the sale of unclaimed freight.	
2921	Sec. 55. Subsection (a) of section 47-36ddd of the general statutes is	
2922	repealed and the following is substituted in lieu thereof (Effective from	
2923	passage):	
2924	(a) Not later than July 31, 2024, each real estate listing provider who	
2925	entered into a real estate listing agreement on or before June 30, 2024,	
2926	shall rerecord such agreement, and record notice of such agreement,	
2927	0	
2928	that is the subject of such agreement is located if such agreement (1)	
2929	purports to run with the land or bind future [holders] owners of	
2930		
2931		
2932	without first providing notice to, and obtaining consent from, the owner	
2933	of such residential real property, or (3) purports to create any lien or	
2934	encumbrance upon, or other security interest in, such residential real	
2935	property.	
2936	Sec. 56. Sections 19a-32n and 20-341s to 20-341bb, inclusive, of the	
2937	general statutes are repealed. (Effective October 1, 2025)"	
	This act shall take effect as follows and shall amend the following sections:	

sections:		
Section 1	from passage	20-289
Sec. 2	from passage	20-290
Sec. 3	from passage	20-292
Sec. 4	from passage	20-298
Sec. 5	from passage	20-324e
Sec. 6	from passage	20-333(b)
Sec. 7	October 1, 2025	20-341
Sec. 8	July 1, 2025	20-341gg(b)
Sec. 9	from passage	20-417a
Sec. 10	from passage	20-417i(d) to (n)

Sec. 11from passage20-450Sec. 12from passage20-452Sec. 13October 1, 202520-457Sec. 14from passage21-35bSec. 15from passage21-35cSec. 16from passage21-35dSec. 17from passage21-35eSec. 18from passage21-35fSec. 19July 1, 202521-82(a) to (h)Sec. 20July 1, 202521-83cSec. 21July 1, 202521-83cSec. 22from passage21a-9(c)Sec. 23from passage21a-38(a) and (b)Sec. 24from passage21a-54Sec. 25from passage21a-11(a)Sec. 26October 1, 202521a-217Sec. 27from passage21a-127Sec. 30October 1, 202521a-223(a) and (b)Sec. 31October 1, 202521a-226(g) and (h)Sec. 33from passage21a-434Sec. 34from passage21a-434Sec. 35from passage21a-434Sec. 36July 1, 202542-110dSec. 37July 1, 202542-134aSec. 38July 1, 202542-135aSec. 40July 1, 202542-179(g)Sec. 41October 1, 202542-158ff			
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Sec. 35from passage42-110jSec. 36July 1, 202542-134aSec. 37July 1, 202536a-671b(a)Sec. 38July 1, 202542-481(4)Sec. 39July 1, 202542-135aSec. 40July 1, 202542-179(g)Sec. 41October 1, 202542-158ff	Sec. 33	from passage	21a-434
Sec. 36 July 1, 2025 42-134a Sec. 37 July 1, 2025 36a-671b(a) Sec. 38 July 1, 2025 42-481(4) Sec. 39 July 1, 2025 42-135a Sec. 40 July 1, 2025 42-179(g) Sec. 41 October 1, 2025 42-158ff	Sec. 34	from passage	42-110d
Sec. 37July 1, 202536a-671b(a)Sec. 38July 1, 202542-481(4)Sec. 39July 1, 202542-135aSec. 40July 1, 202542-179(g)Sec. 41October 1, 202542-158ff	Sec. 35	from passage	42-110j
Sec. 38 July 1, 2025 42-481(4) Sec. 39 July 1, 2025 42-135a Sec. 40 July 1, 2025 42-179(g) Sec. 41 October 1, 2025 42-158ff	Sec. 36	July 1, 2025	42-134a
Sec. 39 July 1, 2025 42-135a Sec. 40 July 1, 2025 42-179(g) Sec. 41 October 1, 2025 42-158ff	Sec. 37	July 1, 2025	36a-671b(a)
Sec. 40 July 1, 2025 42-179(g) Sec. 41 October 1, 2025 42-158ff	Sec. 38	July 1, 2025	42-481(4)
Sec. 41 October 1, 2025 42-158ff	Sec. 39	July 1, 2025	42-135a
	Sec. 40	July 1, 2025	42-179(g)
	Sec. 41	October 1, 2025	42-158ff
Sec. 42 October 1, 2025 14-62a	Sec. 42	October 1, 2025	14-62a
Sec. 43 October 1, 2025 14-62(a) and (b)	Sec. 43	October 1, 2025	14-62(a) and (b)
Sec. 44 October 1, 2025 42a-2-313	Sec. 44	October 1, 2025	42a-2-313
Sec. 45 October 1, 2025 42a-2a-503	Sec. 45	October 1, 2025	42a-2a-503
Sec. 46 from passage 20-679(b)	Sec. 46	from passage	20-679(b)
Sec. 47 October 1, 2025 1-84(i)	Sec. 47	October 1, 2025	1-84(i)
Sec. 48 October 1, 2025 21a-190a	Sec. 48	October 1, 2025	21a-190a
Sec. 49 October 1, 2025 21a-190b	Sec. 49	October 1, 2025	21a-190b
Sec. 50 October 1, 2025 21a-190e	Sec. 50	October 1, 2025	21a-190e

sSB 1357

Amendment

Sec. 51	October 1, 2025	21a-190f(j)
Sec. 52	October 1, 2025	21a-190h
Sec. 53	October 1, 2025	21a-190i(b)
Sec. 54	October 1, 2025	21a-71
Sec. 55	from passage	47-36ddd(a)
Sec. 56	October 1, 2025	Repealer section