



General Assembly

Amendment

January Session, 2025

LCO No. 8449



Offered by:

SEN. LOONEY, 11th Dist.

SEN. DUFF, 25th Dist.

SEN. MARONEY, 14th Dist.

To: Subst. Senate Bill No. 3

File No. 570

Cal. No. 313

"AN ACT CONCERNING CONSUMER PROTECTION AND SAFETY."

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this
4 section:

5 (1) "Business" has the same meaning as provided in section 42-158ff
6 of the general statutes, as amended by this act; and

7 (2) "Person" has the same meaning as provided in section 1-79 of the
8 general statutes.

9 (b) (1) Except as provided in subdivision (2) of this subsection, no
10 business that offers to sell, lease or otherwise provide any good or
11 service shall:

12 (A) Advertise, display or otherwise offer such good or service to any
13 person at a price that excludes any fee, charge or cost that such person
14 is required to pay in order to purchase, lease or otherwise receive such
15 good or service; or

16 (B) Require any person to pay any fee, charge or cost to purchase,
17 lease or otherwise receive such good or service if such fee, charge or cost
18 (i) is not advertised, displayed or otherwise offered in compliance with
19 the provisions of subparagraph (A) of this subdivision, or (ii) is
20 intentionally obscured, unclear or misrepresented by such business.

21 (2) The provisions of subdivision (1) of this subsection shall not be
22 construed to:

23 (A) Prohibit a business from omitting any applicable federal, state or
24 local tax, or any mandatory fee imposed by any government,
25 governmental subdivision, agency or instrumentality or quasi-
26 governmental instrumentality, from any advertised, displayed or
27 otherwise offered price for a good or service if such tax or fee is
28 disclosed to the person before such person purchases, leases or
29 otherwise receives the good or service;

30 (B) Prohibit a business from imposing any mandatory gratuity, or
31 omitting any mandatory gratuity from any advertised or displayed
32 price for a good or service, if the existence of such mandatory gratuity
33 and the manner in which such mandatory gratuity is calculated are
34 clearly and conspicuously disclosed to the person before the person
35 selects the good or service for purchase, leasing or receipt;

36 (C) Prohibit a business from imposing any fee, charge or cost for a
37 good or service, or omitting the amount of any fee, charge or cost from
38 any advertised or displayed price for a good or service, if (i) the amount
39 of such fee, charge or cost is (I) dependent on the person's selections or
40 cannot feasibly be calculated in full when the price for such good or
41 service is first advertised or displayed, including, but not limited to, any
42 fee, charge or cost imposed for shipping or delivery or that varies

43 according to such person's location or the quantity or number of goods
44 purchased, leased or otherwise received by such person, or (II) charged
45 to the person for the purpose of confirming such person's identity or
46 payment information, in an amount that does not exceed one dollar and
47 is promptly refunded to the person, (ii) the existence of such fee, charge
48 or cost is disclosed when the good or service is advertised or displayed
49 to the person, and (iii) the amount of such fee, charge or cost is disclosed
50 to the person before such person purchases, leases or otherwise receives
51 such good or service;

52 (D) Apply to any transaction that is subject to the provisions of
53 chapter 704 of the general statutes;

54 (E) Apply to any transaction, action or act that qualifies for an
55 exception set forth in section 42-110c of the general statutes;

56 (F) Apply to, or permit, any surcharge prohibited under section 42-
57 133ff of the general statutes; or

58 (G) Apply to any transaction unless such transaction involves (i) a
59 person residing in this state, or (ii) the offer, sale, rental, lease or
60 distribution of any good or service in this state.

61 (c) Any violation of subdivision (1) of subsection (b) of this section
62 shall be deemed an unfair or deceptive trade practice under subsection
63 (a) of section 42-110b of the general statutes.

64 Sec. 2. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this
65 section:

66 (1) "Connected device" means an Internet-connected home appliance,
67 television or toy that includes a camera or microphone;

68 (2) "Connected device manufacturer" means a person doing business
69 in this state who manufactures a connected device;

70 (3) "Initial consumer" means an individual who is (A) a resident of
71 this state, and (B) with respect to any connected device, the first

72 individual to lease, purchase or assume ownership of such connected
73 device;

74 (4) "Person" means an individual, association, corporation, limited
75 liability company, partnership, trust or other legal entity;

76 (5) "Personally identifying information" has the same meaning as
77 provided in section 42-284 of the general statutes;

78 (6) "Provider" means (A) a connected device manufacturer, and (B)
79 any person who (i) enters into a contract with a connected device
80 manufacturer, and (ii) receives access to (I) any camera or microphone
81 included in a connected device manufactured by the connected device
82 manufacturer, (II) any image or video collected, recorded, stored,
83 analyzed, interpreted or transmitted by way of any camera included in
84 any connected device manufactured by the connected device
85 manufacturer, or (III) any spoken word or other sound collected,
86 recorded, stored, analyzed, interpreted or transmitted by way of any
87 microphone included in any connected device manufactured by the
88 connected device manufacturer; and

89 (7) "Toy" means a product that a manufacturer designs, or intends to
90 be used, for amusement or play.

91 (b) No provider shall allow any person to activate any connected
92 device unless the provider:

93 (1) Prominently displays to the initial consumer or any person whom
94 the initial consumer designates to first install or set up the connected
95 device, at the time that such initial consumer or person first installs or
96 sets up such connected device:

97 (A) A disclaimer in the following form:

98 "This device transmits audio and/or video back to the manufacturer
99 and/or a third party and which may be recorded."; and

100 (B) A statement disclosing (i) that such connected device includes a

101 camera or microphone, (ii) that the camera or microphone included in
102 such connected device will be enabled or turned on, (iii) that such
103 connected device might record such initial consumer, (iv) that the
104 connected device manufacturer of such connected device or another
105 provider might retain recordings of such initial consumer, (v) which
106 command or action will activate or enable operation of the camera or
107 microphone included in such connected device, (vi) the categories of
108 images, videos or sounds that (I) the camera or microphone included in
109 such connected device will look for, listen for or record, or (II) might be
110 disclosed to any person other than such initial consumer, (vii) the
111 categories of persons described in subparagraph (B)(vi)(II) of this
112 subdivision, and (viii) that such initial consumer shall not be
113 discriminated against if such initial consumer or person declines to
114 activate a camera or microphone included in the connected device
115 unless (I) such connected device is provided to such initial consumer as
116 a condition of employment, or (II) declining to activate such camera or
117 microphone would render such connected device useless; and

118 (2) Provides to the initial consumer or any person whom the initial
119 consumer designates to first install or set up the connected device, at the
120 time that such initial consumer or person first installs or sets up such
121 connected device, the ability to decline to activate a camera or
122 microphone included in the connected device, unless declining to
123 activate the camera or microphone would render such connected device
124 useless.

125 (c) Each provider shall implement and maintain reasonable security
126 measures to protect any personally identifying information collected
127 through a camera or microphone included in a connected device from
128 any unauthorized access, acquisition, destruction, disclosure,
129 modification or use thereof.

130 (d) No provider shall use or sell any recording collected through
131 operation of a camera or microphone included in a connected device for
132 the purposes of targeted advertising, as defined in section 42-515 of the
133 general statutes, unless the initial consumer opts in to such use or sale

134 for such purposes.

135 (e) No person shall compel any provider to build specific features for
136 the purpose of allowing a law enforcement agency or officer to monitor
137 communications through a camera or microphone included in a
138 connected device.

139 (f) Nothing in this section shall be construed to:

140 (1) Impose any liability on a provider for any functionality provided
141 by an application that an initial consumer (A) downloads and installs,
142 or (B) chooses to use on a network of remote servers hosted on the
143 Internet to store, manage and process data;

144 (2) Authorize disclosure of any recording retained by a provider to
145 another person, including, but not limited to, a law enforcement agency
146 or officer, unless such disclosure is authorized by other applicable law
147 or pursuant to an order issued by a court of competent jurisdiction; or

148 (3) Modify, limit or supersede the operation of any other provision of
149 the general statutes concerning privacy or security.

150 (g) Any violation of subsections (b) to (d), inclusive, of this section
151 shall be deemed an unfair or deceptive trade practice under subsection
152 (a) of section 42-110b of the general statutes.

153 Sec. 3. (NEW) (*Effective July 1, 2026*) (a) For the purposes of this
154 section, unless the context otherwise requires:

155 (1) "Antenna" includes, but is not limited to, any resonant device that
156 is designed especially for the purpose of capturing electromagnetic
157 energy transmitted by direct satellite or commercial radio or television
158 broadcasting facilities;

159 (2) "Authorized repair provider" (A) means a person who (i) is
160 unaffiliated with a manufacturer, and (ii) has an arrangement with a
161 manufacturer (I) under which the manufacturer grants to the person a
162 license to use a trade name, service mark or other proprietary identifier

163 to offer diagnostic, maintenance or repair services for electronic or
164 appliance products under the manufacturer's name, or (II) to offer
165 diagnostic, maintenance or repair services for electronic or appliance
166 products on behalf of the manufacturer, and (B) includes a
167 manufacturer, with respect to any of such manufacturer's electronic or
168 appliance products, if the manufacturer (i) offers diagnostic,
169 maintenance or repair services for such product, and (ii) does not have
170 an arrangement with an unaffiliated person to diagnose, maintain or
171 repair such product;

172 (3) "Documentation" means any electronic or appliance product
173 diagram, manual, reporting output, schematic, service code description
174 or similar information that a manufacturer provides to an authorized
175 repair provider or, if the manufacturer does not have an authorized
176 repair provider, the manufacturer uses for the purpose of diagnosing,
177 maintaining or repairing an electronic or appliance product;

178 (4) "Electronic or appliance product" or "product" (A) means any
179 antenna, electronic set, major home appliance or rotator (i) that is
180 manufactured for the first time, and first sold or used in this state, on or
181 after July 1, 2026, and (ii) for which the manufacturer makes
182 documentation, parts and tools available to an authorized repair
183 provider, (B) includes any item set forth in subparagraph (A) of this
184 subdivision that is sold through any method other than a direct retail
185 sale, and (C) does not include any (i) alarm system, as defined in section
186 29-6c of the general statutes, (ii) motor vehicle, as defined in section 13b-
187 387 of the general statutes, or any component used to maintain,
188 manufacture or repair any motor vehicle, or (iii) video game console;

189 (5) "Electronic set" includes, but is not limited to, any audio or video
190 recorder or playback equipment, computer system, facsimile machine,
191 photocopier, radio, television, video camera or video monitor that is
192 normally used or sold for personal, family, household or home office
193 use;

194 (6) "Fair and reasonable terms" means terms that satisfy the

195 requirements established in subdivision (3) of subsection (b) of this
196 section;

197 (7) "Manufacturer" means the person who manufactures an electronic
198 or appliance product;

199 (8) "Major home appliance" includes, but is not limited to, any
200 dishwasher, dryer, freezer, microwave oven, range, refrigerator, room
201 air conditioner, trash compactor or washer that is normally used or sold
202 for personal, family, household or home office use;

203 (9) "Part" means any replacement component or assembly of
204 components, either new or used, that the manufacturer of an electronic
205 or appliance product makes available to an authorized repair provider
206 to facilitate the maintenance or repair of such product;

207 (10) "Person" means an individual, association, corporation, limited
208 liability company, partnership, trust or other legal entity;

209 (11) "Rotator" includes, but is not limited to, an electromechanical
210 device, used in connection with an antenna installation or repair, that is
211 operated from a remote location to rotate an antenna on a horizontal
212 plane;

213 (12) "Service dealer" means any person who (A) is not an authorized
214 repair provider or manufacturer, and (B) for compensation, engages in
215 the business of, or holds such person out to the public as engaging in
216 the business of, installing, maintaining, repairing or servicing any
217 electronic or appliance product;

218 (13) "Tool" (A) means any hardware implement, software program or
219 other apparatus that the manufacturer of an electronic or appliance
220 product makes available to an authorized repair provider for the
221 diagnosis, maintenance or repair of such product, and (B) includes, but
222 is not limited to, (i) any software or other mechanism that provisions,
223 programs, pairs a part, provides or calibrates functionality or performs
224 any other function necessary to repair an electronic or appliance

225 product, or a part thereof, and return such product or part to its fully
226 functional condition, and (ii) any update to any software or mechanism
227 described in subparagraph (B)(i) of this subdivision;

228 (14) "Trade secret" has the same meaning as provided in section 35-
229 51 of the general statutes; and

230 (15) "Video game console" (A) means any computing device,
231 including, but not limited to, any console machine, handheld console
232 device or similar device or system, that is primarily used by consumers
233 to play video games, (B) includes, but is not limited to, the components
234 and peripherals of any computing device described in subparagraph (A)
235 of this subdivision, and (C) does not include any (i) general or all-
236 purpose computing device, (ii) desktop, laptop or tablet computer, or
237 (iii) hand-held mobile telephone, as defined in section 14-296aa of the
238 general statutes.

239 (b) (1) The manufacturer of an electronic or appliance product shall
240 make available, on fair and reasonable terms, to the owners of such
241 product, service and repair facilities and service dealers documentation
242 and functional parts and tools, inclusive of any updates thereto, that are
243 sufficient to affect the diagnosis, maintenance or repair of such product:

244 (A) For at least three years after the last date on which such
245 manufacturer manufactured an electronic or appliance product of the
246 same model or type if such product has a wholesale price to a retailer,
247 or to any other person in any sale other than a direct retail sale, of at
248 least fifty dollars but less than one hundred dollars, which wholesale
249 price shall not exceed the manufacturer's suggested retail price for such
250 electronic or appliance product; or

251 (B) For at least five years after the last date on which such
252 manufacturer manufactured an electronic or appliance product of the
253 same model or type if such product has a wholesale price to a retailer,
254 or to any person in any sale other than a direct retail sale, of at least one
255 hundred dollars, which wholesale price shall not exceed the

256 manufacturer's suggested retail price for such electronic or appliance
257 product.

258 (2) The time periods set forth in subparagraphs (A) and (B) of
259 subdivision (1) of this subsection shall apply regardless of whether such
260 time periods exceed the term of any warranty period for the electronic
261 or appliance product.

262 (3) (A) For the purposes of subdivision (1) of this subsection and
263 except as provided in subparagraph (B) of this subdivision, the
264 manufacturer of an electronic or appliance product shall be deemed to
265 have made documentation, functional parts and tools available on fair
266 and reasonable terms if:

267 (i) Such manufacturer makes such documentation, parts and tools
268 available at costs and on terms that are equivalent to the most favorable
269 costs and terms under which such manufacturer offers such
270 documentation, parts and tools to authorized repair providers,
271 accounting for any discount, rebate, convenient and timely means of
272 delivery, means of enabling fully restored and updated functionality,
273 rights of use or other incentive or preference such manufacturer offers
274 to authorized repair providers;

275 (ii) For documentation, such manufacturer makes such
276 documentation, including any relevant updates thereto, available at no
277 charge, except such manufacturer may impose a charge for the
278 reasonable actual costs incurred by such manufacturer in preparing and
279 sending a physical printed version of such documentation to an owner,
280 service and repair facility or service dealer if the owner, service and
281 repair facility or service dealer requests a physical printed version of
282 such documentation; and

283 (iii) For tools, such manufacturer makes such tools available at no
284 charge and without imposing any impediment to access or use such
285 tools to diagnose, maintain or repair and enable full functionality of
286 such product, or in a manner that does not impair the efficient and cost-

287 effective performance of any such diagnosis, maintenance or repair,
288 except such manufacturer may impose a charge for the reasonable
289 actual costs incurred by such manufacturer in preparing and sending
290 such tools to an owner, service and repair facility or service dealer in
291 physical form if the owner, service and repair facility or service dealer
292 requests such tools in physical form.

293 (B) If a manufacturer does not use an authorized repair provider, the
294 manufacturer of an electronic or appliance product shall be deemed to
295 have made documentation, functional parts and tools available on fair
296 and reasonable terms if such manufacturer makes such documentation,
297 parts and tools available at a price that reflects the actual costs incurred
298 by such manufacturer in preparing and delivering such documentation,
299 parts and tools, excluding any research and development costs.

300 (c) If a service dealer or service and repair facility is not an authorized
301 repair provider for an electronic or appliance product, the service dealer
302 or service and repair facility shall, before repairing any such product,
303 provide to the customer who requests such repair a written notice
304 disclosing:

305 (1) That such service dealer or service and repair facility is not an
306 authorized repair provider for such product; and

307 (2) Whether such service dealer or service and repair facility uses any
308 (A) used replacement parts, or (B) replacement parts provided by a
309 supplier other than the manufacturer of such product.

310 (d) (1) Except as provided in subdivision (2) of this subsection, no
311 manufacturer or authorized repair provider shall be liable for any
312 damage or injury caused to any electronic or appliance product, person
313 or property that occurs as a result of any diagnosis, maintenance,
314 modification or repair performed by an owner or a service dealer,
315 including, but not limited to:

316 (A) Any indirect, incidental, special or consequential damages;

317 (B) Any loss of data, privacy or profits; or

318 (C) Any inability to use, or reduced functionality of, such product.

319 (2) The provisions of subdivision (1) of this subsection shall not apply
320 to any design defect or manufacturing flaw that existed prior to, or
321 independent of, any diagnosis, maintenance, modification or repair
322 described in said subdivision.

323 (e) No provision of this section shall be construed to:

324 (1) Require the manufacturer of an electronic or appliance product to
325 (A) disclose any trade secret, or license any intellectual property,
326 including, but not limited to, any copyright or patent, unless such
327 disclosure or license is necessary for such manufacturer to comply with
328 the provisions of this section, (B) make available any special
329 documentation, tools or parts that would disable or override antitheft
330 security measures set by the owner of any such product without such
331 owner's authorization, or (C) sell any part if such manufacturer no
332 longer (i) provides such part, or (ii) makes such part available to
333 authorized repair providers;

334 (2) Require any manufacturer of an electronic or appliance product
335 that is an authorized repair provider within the meaning of
336 subparagraph (B) of subdivision (2) of subsection (a) of this section to
337 make available any documentation or tools that (A) such manufacturer
338 exclusively uses to perform, at no cost to customers, remote diagnostic
339 services, including, but not limited to, remote diagnostic services
340 performed by way of the Internet, electronic mail or any chat function
341 or telephonic means, that do not require such manufacturer to
342 physically handle a customer's electronic or appliance product, unless
343 such manufacturer also makes such documentation or tools available to
344 any person who is unaffiliated with such manufacturer, or (B) are
345 exclusively used by machines that simultaneously repair several
346 electronic or appliance products, provided such manufacturer makes
347 available to the owners of such product, service and repair facilities and

348 service dealers sufficient alternative documentation and tools to
349 diagnose, maintain or repair such product;

350 (3) Require distribution of the source code for an electronic or
351 appliance product; or

352 (4) Apply to (A) the manufacturer of an electronic or appliance
353 product if such manufacturer provides to a customer, at no charge to the
354 customer, a replacement electronic or appliance product that is readily
355 available and equivalent to, or better than, the replaced electronic or
356 appliance product, (B) any dealer, distributor, importer or manufacturer
357 of any equipment designed and manufactured exclusively for off-road
358 or nonroad use, including, but not limited to, any (i) all-terrain sports
359 vehicle, (ii) construction or compact construction equipment, (iii)
360 electric vehicle charging infrastructure equipment, (iv) farm or utility
361 tractor, (v) farm implement, (vi) farm machinery, (vii) forestry
362 equipment, (viii) fuel cell, (ix) garden, turf or yard equipment, (x)
363 generator set, (xi) industrial equipment, (xii) integrated, stand-alone,
364 mobile or stationary internal combustion engine, (xiii) marine vehicle,
365 (xiv) mining equipment, (xv) outdoor power equipment, (xvi) portable
366 generator, (xvii) power tool, (xviii) racing vehicle, (xix) recreational
367 vehicle, as defined in section 14-1 of the general statutes, (xx) road
368 building equipment, or (xxi) utility equipment, or (C) any accessory,
369 attachment, component, repair part, technology or tool for any
370 equipment described in subparagraph (B) of this subdivision.

371 (f) A violation of subsections (b) to (e), inclusive, of this section shall
372 be deemed an unfair trade practice under subsection (a) of section 42-
373 110b of the general statutes and shall be enforced solely by the Attorney
374 General. The provisions of section 42-110g of the general statutes shall
375 not apply to any such violation.

376 Sec. 4. (NEW) (*Effective from passage*) Notwithstanding the provisions
377 of any municipal charter, special act or home rule ordinance, not later
378 than July 1, 2027, each municipality shall (1) register a ".gov" Internet
379 top-level domain for such municipality with the Cybersecurity and

380 Infrastructure Security Agency within the United States Department of
381 Homeland Security, and (2) redirect any existing Internet web site
382 addresses maintained by such municipality to such domain or
383 discontinue the use of such addresses. On and after July 1, 2027, each
384 municipality shall maintain an Internet web site with a ".gov" Internet
385 top-level domain. For the purposes of this section, "municipality" has
386 the same meaning as provided in section 7-479a of the general statutes.

387 Sec. 5. Section 42-230 of the general statutes is repealed and the
388 following is substituted in lieu thereof (*Effective July 1, 2025*):

389 (a) As used in this section:

390 (1) "Precipitating event" means (A) a civil preparedness emergency
391 declaration issued by the Governor pursuant to chapter 517, (B) a
392 transportation emergency declaration issued by the Governor pursuant
393 to section 3-6b, or (C) a major disaster or emergency declaration issued
394 by the President of the United States;

395 (2) "Unconscionably excessive price" means an increased price at
396 which a vendor leases, rents or sells an item during a precipitating event
397 if (A) the increased price is grossly disproportionate to the price at
398 which the vendor leased, rented or sold such item (i) immediately before
399 the precipitating event, or (ii) while the precipitating event was
400 reasonably anticipated, and (B) the increased price is not attributable to
401 additional costs incurred by the vendor in leasing, renting or selling the
402 item during the precipitating event; and

403 (3) "Vendor" means a person, corporation or firm, including, but not
404 limited to, a distributor, manufacturer, retailer, supplier or wholesaler.

405 (b) No [person, firm or corporation shall increase the price of any item
406 which such person, firm or corporation sells or offers for sale at retail]
407 vendor shall lease, rent or sell, or offer to lease, rent or sell, any item in
408 the chain of distribution at an unconscionably excessive price at any
409 location in an area which is the subject of any [disaster emergency
410 declaration issued by the Governor pursuant to chapter 517, any

411 transportation emergency declaration issued by the Governor pursuant
412 to section 3-6b or any major disaster or emergency declaration issued by
413 the President of the United States, until the period of emergency or
414 disaster is declared by the Governor or the President] precipitating
415 event until the Governor or the President, as applicable, declares such
416 precipitating event to be at an end. [Nothing in this section shall prohibit
417 the fluctuation in the price of items sold at retail which occurs during
418 the normal course of business. Any person, firm or corporation which
419 violates any provision of this section shall be fined not more than ninety-
420 nine dollars.]

421 (c) Any violation of the provisions of this section shall be deemed an
422 unfair or deceptive trade practice under subsection (a) of section 42-
423 110b. The Attorney General shall have (1) exclusive authority to enforce
424 the provisions of this section on behalf of the state, and (2) for the
425 purposes of this section, the authority to (A) order an investigation or
426 examination pursuant to section 42-110d, or (B) take such other
427 enforcement action under sections 42-110e to 42-110q, inclusive, as the
428 Attorney General deems necessary.

429 Sec. 6. Subsection (b) of section 51-164n of the general statutes is
430 repealed and the following is substituted in lieu thereof (*Effective July 1,*
431 *2025*):

432 (b) Notwithstanding any provision of the general statutes, any person
433 who is alleged to have committed (1) a violation under the provisions of
434 section 1-9, 1-10, 1-11, 2-71h, 4b-13, 7-13, 7-14, 7-35 or 7-41, subsection (c)
435 of section 7-66, section 7-83, 7-147h, 7-148, 7-283, 7-325, 7-393, 8-12, 8-25,
436 8-27, 9-63, 9-322, 9-350, 10-185, 10-193, 10-197, 10-198, 10-230, 10-251, 10-
437 254, 10a-35, 12-52, 12-54, 12-129b or 12-170aa, subdivision (3) of
438 subsection (e) of section 12-286, section 12-286a, 12-292, 12-314b or 12-
439 326g, subdivision (4) of section 12-408, subdivision (3), (5) or (6) of
440 section 12-411, section 12-435c, 12-476a, 12-476b, 12-476c, 12-487, 13a-
441 26b, 13a-71, 13a-107, 13a-113, 13a-114, 13a-115, 13a-117b, 13a-123, 13a-
442 124, 13a-139, 13a-140, 13a-143b, 13a-253, 13a-263 or 13b-39f, subsection
443 (f) of section 13b-42, section 13b-90 or 13b-100, subsection (a) of section

13b-108, section 13b-221 or 13b-292, subsection (a) or (b) of section 13b-324, section 13b-336, 13b-337, 13b-338, 13b-410a, 13b-410b or 13b-410c, subsection (a), (b) or (c) of section 13b-412, section 13b-414 or 14-4, subdivision (2) of subsection (a) of section 14-12, subsection (d) of section 14-12, subsection (f) of section 14-12a, subsection (a) of section 14-15a, section 14-16c, 14-20a or 14-27a, subsection (f) of section 14-34a, subsection (d) of section 14-35, section 14-43, 14-44j, 14-49, 14-50a, 14-58 or 14-62a, subsection (b) of section 14-66, section 14-66a or 14-67a, subsection (g) of section 14-80, subsection (f) or (i) of section 14-80h, section 14-97a or 14-98, subsection (a), (b) or (d) of section 14-100a, section 14-100b, 14-103a, 14-106a, 14-106c, 14-145a, 14-146, 14-152, 14-153, 14-161 or 14-163b, subsection (f) of section 14-164i, section 14-213b or 14-219, subdivision (1) of section 14-223a, subsection (d) of section 14-224, section 14-240, 14-250, 14-253a, 14-261a, 14-262, 14-264, 14-266, 14-267a, 14-269, 14-270, 14-272b, 14-274, 14-275 or 14-275a, subsection (c) of section 14-275c, section 14-276, subsection (a) or (b) of section 14-277, section 14-278, 14-279 or 14-280, subsection (b), (e) or (h) of section 14-283, section 14-283d, 14-283e, 14-283f, 14-283g, 14-291, 14-293b, 14-296aa, 14-298a, 14-300, 14-300d, 14-300f, 14-319, 14-320, 14-321, 14-325a, 14-326, 14-330 or 14-332a, subdivision (1), (2) or (3) of section 14-386a, section 15-15e, 15-25 or 15-33, subdivision (1) of section 15-97, subsection (a) of section 15-115, section 16-15, 16-16, 16-44, 16-256e, 16-278 or 16a-15, subsection (a) of section 16a-21, section 16a-22, subsection (a) or (b) of section 16a-22h, section 16a-106, 17a-24, 17a-145, 17a-149 or 17a-152, subsection (b) of section 17a-227, section 17a-465, subsection (c) of section 17a-488, section 17b-124, 17b-131, 17b-137, 19a-33, 19a-39 or 19a-87, subsection (b) of section 19a-87a, section 19a-91, 19a-102a, 19a-102b, 19a-105, 19a-107, 19a-113, 19a-215, 19a-216a, 19a-219, 19a-222, 19a-224, 19a-286, 19a-287, 19a-297, 19a-301, 19a-309, 19a-335, 19a-336, 19a-338, 19a-339, 19a-340, 19a-425, 19a-442, 19a-502, 19a-565, 20-7a, 20-14, 20-153a, 20-158, 20-231, 20-233, 20-249, 20-257, 20-265, 20-324e, 20-329c or 20-329g, subsection (b) of section 20-334, section 20-341l, 20-366, 20-482, 20-597, 20-608, 20-610, 20-623, 21-1, 21-38, 21-39, 21-43, 21-47, 21-48 or 21-63, subsection (d) of section 21-71, section 21-76a or 21-100, subsection (c) of section 21a-2, subdivision (1) of section 21a-19, section

479 21a-20 or 21a-21, subdivision (1) of subsection (b) of section 21a-25,
480 section 21a-26, subsection (a) of section 21a-37, section 21a-46, 21a-61,
481 21a-63, 21a-70b or 21a-77, subsection (b) or (c) of section 21a-79, section
482 21a-85 or 21a-154, subdivision (1) of subsection (a) of section 21a-159,
483 section 21a-278b, subsection (c), (d) or (e) of section 21a-279a, section
484 21a-415a, 21a-421eee, 21a-421fff or 21a-421hhh, subsection (a) of section
485 21a-430, section 22-12b, 22-13, 22-14, 22-15, 22-16, 22-26g, 22-30, 22-34,
486 22-35, 22-36, 22-38, 22-39, 22-39f, 22-49, 22-54, 22-61j or 22-61l,
487 subdivision (1) of subsection (n) of section 22-61l, subsection (f) of
488 section 22-61m, subdivision (1) of subsection (f) of section 22-61m,
489 section 22-84, 22-89, 22-90, 22-96, 22-98, 22-99, 22-100 or 22-111o,
490 subsection (d) of section 22-118l, section 22-167, subsection (c) of section
491 22-277, section 22-278, 22-279, 22-280a, 22-318a, 22-320h, 22-324a or 22-
492 326, subsection (b), subdivision (1) or (2) of subsection (e) or subsection
493 (g) of section 22-344, subsection (a) or (b) of section 22-344b, subsection
494 (d) of section 22-344d, section 22-344f, 22-350a, 22-354, 22-359, 22-366,
495 22-391, 22-413, 22-414, 22-415, 22-415c, 22a-66a or 22a-246, subsection (a)
496 of section 22a-250, section 22a-256g, subsection (e) of section 22a-256h,
497 section 22a-363 or 22a-381d, subsections (c) and (d) of section 22a-381e,
498 section 22a-449, 22a-450, 22a-461, 23-4b, 23-38, 23-45, 23-46 or 23-61b,
499 subsection (a) or subdivision (1) of subsection (c) of section 23-65, section
500 25-37 or 25-40, subsection (a) of section 25-43, section 25-43d, 25-135, 26-
501 18, 26-19, 26-21, 26-31, 26-40, 26-40a, 26-42, 26-43, 26-49, 26-54, 26-55, 26-
502 56, 26-58 or 26-59, subdivision (1) of subsection (d) of section 26-61,
503 section 26-64, subdivision (1) of section 26-76, section 26-79, 26-87, 26-89,
504 26-91, 26-94, 26-97, 26-98, 26-104, 26-105, 26-107, 26-114a, 26-117,
505 subsection (b) of section 26-127, 26-128, 26-128a, 26-131, 26-132, 26-138,
506 26-139 or 26-141, subdivision (1) of section 26-186, section 26-207, 26-215,
507 26-217 or 26-224a, subdivision (1) of section 26-226, section 26-227, 26-
508 230, 26-231, 26-232, 26-244, 26-257a, 26-260, 26-276, 26-280, 26-284, 26-
509 285, 26-286, 26-287, 26-288, 26-290, 26-291a, 26-292, 26-294, 27-107, 28-13,
510 29-6a, 29-16, 29-17, 29-25, 29-143o, 29-143z or 29-156a, subsection (b), (d),
511 (e), (g) or (h) of section 29-161q, section 29-161y or 29-161z, subdivision
512 (1) of section 29-198, section 29-210, 29-243 or 29-277, subsection (c) of
513 section 29-291c, section 29-316 or 29-318, subsection (b) of section 29-

514 335a, section 29-381, 30-19f, 30-48a or 30-86a, subsection (b) of section
515 30-89, subsection (c) or (d) of section 30-117, section 31-3, 31-10, 31-11,
516 31-12, 31-13, 31-14, 31-15, 31-16, 31-18, 31-23, 31-24, 31-25, 31-32, 31-36,
517 31-47 or 31-48, subsection (b) of section 31-48b, section 31-51, 31-51g, 31-
518 52, 31-52a, 31-53 or 31-54, subsection (a) or (c) of section 31-69, section
519 31-70, 31-74, 31-75, 31-76, 31-76a, 31-89b or 31-134, subsection (i) of
520 section 31-273, section 31-288, 31-348, 33-624, 33-1017, 34-13d or 34-412,
521 subdivision (1) of section 35-20, subsection (a) of section 36a-57,
522 subsection (b) of section 36a-665, section 36a-699, 36a-739, 36a-787, 38a-
523 2 or 38a-140, subsection (a) or (b) of section 38a-278, section 38a-479qq,
524 38a-479rr, 38a-506, 38a-548, 38a-626, 38a-680, 38a-713, 38a-733, 38a-764,
525 38a-786, 38a-828, 38a-829, 38a-885, 42-133hh, [42-230,] 42-470 or 42-480,
526 subsection (a) or (c) of section 43-16q, section 45a-283, 45a-450, 45a-634
527 or 45a-658, subdivision (13) or (14) of section 46a-54, section 46a-59, 46a-
528 81b, 46b-22, 46b-24, 46b-34, 46b-38d, 47-34a, 47-47 or 47-53, subsection
529 (i) of section 47a-21, subdivision (1) of subsection (k) of section 47a-21,
530 section 49-2a, 49-8a, 49-16, 52-143 or 52-289, subsection (j) of section 52-
531 362, section 53-133, 53-199, 53-212a, 53-249a, 53-252, 53-264, 53-280, 53-
532 290a, 53-302a, 53-303e, 53-311a, 53-314, 53-321, 53-322, 53-323 or 53-331,
533 subsection (b) of section 53-343a, section 53-344, subsection (b) or (c) of
534 section 53-344b, subsection (b) of section 53-345a, section 53-377, 53-422
535 or 53-450 or subsection (i) of section 54-36a, or (2) a violation under the
536 provisions of chapter 268, or (3) a violation of any regulation adopted in
537 accordance with the provisions of section 12-484, 12-487 or 13b-410, or
538 (4) a violation of any ordinance, regulation or bylaw of any town, city or
539 borough, except violations of building codes and the health code, for
540 which the penalty exceeds ninety dollars but does not exceed two
541 hundred fifty dollars, unless such town, city or borough has established
542 a payment and hearing procedure for such violation pursuant to section
543 7-152c, shall follow the procedures set forth in this section.

544 Sec. 7. (NEW) (*Effective July 1, 2025*) (a) As used in this section:

545 (1) "Affordable broadband Internet access service" means broadband
546 Internet access service that (A) costs not more than the amount

547 established in subsection (e) of this section, and (B) meets the minimum
548 speed requirements set forth in subsection (f) of this section;

549 (2) "Broadband Internet access service" has the same meaning as
550 provided in section 16-330a of the general statutes;

551 (3) "Broadband Internet access service provider" has the same
552 meaning as provided in section 16-330a of the general statutes;

553 (4) "Eligible individual" means an individual who is enrolled in a
554 qualified public assistance program;

555 (5) "Person" means an individual, corporation, business trust, estate
556 trust, partnership, association, joint venture or any other legal or
557 commercial entity;

558 (6) "Qualified broadband Internet access service provider" means a
559 broadband Internet access service provider that is doing business in this
560 state and with any state agency, including, but not limited to, through a
561 procurement contract;

562 (7) "Qualified public assistance program" means (A) the Connecticut
563 energy assistance program administered by the Department of Social
564 Services pursuant to the Low-Income Home Energy Assistance Act of
565 1981, as amended from time to time, (B) the supplemental nutrition
566 assistance program administered by the Department of Social Services
567 pursuant to the Food and Nutrition Act of 2008, as amended from time
568 to time, and (C) HUSKY Health, as defined in section 17b-290 of the
569 general statutes; and

570 (8) "State agency" has the same meaning as provided in section 1-79
571 of the general statutes, but does not include the Department of
572 Emergency Services and Public Protection.

573 (b) The Office of Consumer Counsel shall, for the purposes set forth
574 in this section, develop, establish and administer a program that shall
575 be known as the "Net Equality Program".

576 (c) As part of the program established pursuant to subsection (b) of
577 this section, each qualified broadband Internet access service provider
578 shall:

579 (1) Beginning on October 1, 2025, allow any individual who resides
580 within such qualified broadband Internet access service provider's
581 service territory in this state to submit to such qualified broadband
582 Internet access service provider:

583 (A) A request to convert to affordable broadband Internet access
584 service provided by such qualified broadband Internet access service
585 provider; and

586 (B) Evidence that such individual is an eligible individual;

587 (2) Not later than October 1, 2025, establish and maintain a telephone
588 number at which any individual who resides within such qualified
589 broadband Internet access service provider's service territory in this
590 state may contact trained personnel to submit:

591 (A) A request to enroll in affordable broadband Internet access
592 service provided by such qualified broadband Internet access service
593 provider; and

594 (B) Evidence that such individual is an eligible individual;

595 (3) Not later than twenty-four hours after receiving a request and
596 evidence submitted under subdivision (1) or (2) of this subsection:

597 (A) Determine whether the individual is an eligible individual who
598 resides within such qualified broadband Internet access service
599 provider's service territory in this state; and

600 (B) (i) If such qualified broadband Internet access service provider
601 determines that the individual is an eligible individual who resides
602 within such qualified broadband Internet access service provider's
603 service territory in this state, convert such eligible individual to, or
604 enroll such eligible individual in, affordable broadband Internet access

605 service provided by such qualified broadband Internet access service
606 provider; or

607 (ii) If such qualified broadband Internet access service provider
608 determines that such individual is not an eligible individual who resides
609 within such qualified broadband Internet access service provider's
610 service territory in this state, notify such individual and the Office of
611 Consumer Counsel, in a form and manner prescribed by said office, that
612 such qualified broadband Internet access service provider has
613 determined that such individual is not an eligible individual who
614 resides within such qualified broadband Internet access service
615 provider's service territory in this state;

616 (4) Not later than February 1, 2026, and annually thereafter, submit
617 to the Office of Consumer Counsel, in a form and manner prescribed by
618 said office, a report disclosing:

619 (A) The number of eligible individuals who signed up for affordable
620 broadband Internet access service provided by such qualified
621 broadband Internet access service provider during the year that is the
622 subject of the report; and

623 (B) The total number of eligible individuals who received affordable
624 broadband Internet access service provided by such qualified
625 broadband Internet access service provider during the year that is the
626 subject of such report; and

627 (5) (A) Beginning on October 1, 2025, advertise, in print and online,
628 or on television, in multiple languages and by placing advertisements
629 with public and nongovernmental organizations, the availability of (i)
630 the affordable broadband Internet access service provided by such
631 qualified broadband Internet access service provider in this state, and
632 (ii) any low-income broadband Internet access service program
633 established by the federal government or otherwise developed and
634 implemented by the Federal Communications Commission or the
635 National Telecommunications and Information Administration.

636 (B) Each advertisement required under subparagraph (A) of this
637 subdivision shall include the telephone number established and
638 maintained pursuant to subdivision (2) of this subsection.

639 (d) As part of the program established pursuant to subsection (b) of
640 this section, the Office of Consumer Counsel shall:

641 (1) Establish a process for any individual to dispute a determination
642 made by a qualified broadband Internet access service provider that the
643 individual is not an eligible individual who resides within the qualified
644 broadband Internet access service provider's service territory in this
645 state, as provided in subparagraph (B)(ii) of subdivision (3) of
646 subsection (c) of this section;

647 (2) Monitor consumer participation metrics to ensure that (A) at least
648 ninety per cent of eligible individuals receive affordable broadband
649 Internet access service not later than January 1, 2026, and (B) at least
650 ninety-five per cent of eligible individuals receive affordable broadband
651 Internet access service not later than January 1, 2029; and

652 (3) Explore options to establish and advance strategic and effective
653 public-private partnerships.

654 (e) (1) Except as provided in subdivision (2) of this subsection, the
655 monthly cost, including all taxes, charges and fees, charged by a
656 qualified broadband Internet access service provider to an eligible
657 individual for affordable broadband Internet access service provided
658 pursuant to this section, including all equipment associated with such
659 affordable broadband Internet access service, shall not exceed forty
660 dollars.

661 (2) Not later than June 1, 2026, and annually thereafter, the Office of
662 Consumer Counsel shall adjust the maximum monthly cost that a
663 qualified broadband Internet access service provider may charge to an
664 eligible individual for affordable broadband Internet access service
665 provided pursuant to this section during the twelve-month period
666 beginning on July first of the same calendar year in accordance with any

667 change in the consumer price index for the preceding calendar year, as
668 published by the United States Department of Labor, Bureau of Labor
669 Statistics.

670 (f) (1) Except as provided in subdivisions (2) and (3) of this
671 subsection, all affordable broadband Internet access service provided
672 pursuant to this section shall provide:

673 (A) Speeds that are at least as fast as (i) one hundred megabits per
674 second downstream, and (ii) twenty megabits per second upstream; and

675 (B) Speeds and latencies that are sufficient to support distance
676 learning and telehealth services.

677 (2) Beginning on July 1, 2028, and not more frequently than biennially
678 thereafter, the Office of Consumer Counsel may, in consultation with
679 the Department of Energy and Environmental Protection's Bureau of
680 Energy and Technology and the Commission for Educational
681 Technology, increase the minimum speeds set forth in subparagraph (A)
682 of subdivision (1) of this subsection for the two-year period beginning
683 on July first of the same calendar year. Said office, bureau and
684 commission shall post such increased speeds on said office's, bureau's
685 and commission's Internet web sites.

686 (3) The Office of Consumer Counsel may authorize a deviation from
687 the requirements established in this subsection for the purpose of
688 complying with applicable state or federal law, except said office shall
689 not authorize any deviation from such requirements to allow any
690 affordable broadband Internet access service provided pursuant to this
691 section to provide speeds that are slower than the speeds set forth in
692 subparagraph (A) of subdivision (1) of this subsection or established by
693 the Office of Consumer Counsel, in consultation with the Department
694 of Energy and Environmental Protection's Bureau of Energy and
695 Technology and the Commission for Educational Technology, pursuant
696 to subdivision (2) of this subsection, whichever speeds are faster.

697 (g) Beginning on January 31, 2026, any state agency proposing to

698 enter into a contract for the purchase of broadband Internet access
699 service shall, all other factors being equal, give preference to a qualified
700 broadband Internet access service provider that offers affordable
701 broadband Internet access service to eligible individuals pursuant to
702 this section.

703 (h) The provisions of subsections (a) to (g), inclusive, of this section
704 shall not be construed to:

705 (1) Impair any contract that is in existence on October 1, 2025; or

706 (2) Prohibit any broadband Internet access service provider from
707 adhering to such broadband Internet access service provider's policies
708 concerning suspension or termination of broadband Internet access
709 service for nonpayment, provided such broadband Internet access
710 service provider does not require payment of any amount that exceeds
711 the unpaid amount charged for such suspended or terminated
712 broadband Internet access service as a precondition to restoring such
713 broadband Internet access service.

714 Sec. 8. Section 42-158ff of the general statutes is repealed and the
715 following is substituted in lieu thereof (*Effective July 1, 2026*):

716 (a) For the purposes of this section:

717 (1) "Automatic renewal provision" means any provision that is
718 included in a consumer agreement under which a business that is a
719 party to such agreement may renew such agreement without any action
720 on the part of a consumer who is a party to such agreement;

721 (2) "Business" means any individual or sole proprietorship,
722 partnership, firm, corporation, trust, limited liability company, limited
723 liability partnership, joint stock company, joint venture, association or
724 other legal entity through which commerce for profit or not for profit is
725 conducted;

726 (3) "Consumer" means any individual who is a resident of this state

727 and a prospective recipient of consumer goods or consumer services;

728 (4) "Consumer agreement" means any verbal, telephonic, written or
729 electronic agreement, initially entered into or amended on or after
730 October 1, 2023, between a business and a consumer under which a
731 business agrees to provide consumer goods or consumer services to a
732 consumer. "Consumer agreement" does not include any such agreement
733 (A) concerning any service provided by a business or its affiliate where
734 either the business or its affiliate is doing business pursuant to (i) a
735 franchise issued by a political subdivision of the state, or (ii) a license,
736 franchise, certificate or other authorization issued by the Public Utilities
737 Regulatory Authority, (B) concerning any service provided by a
738 business or its affiliate where either the business or its affiliate is
739 regulated by the Public Utilities Regulatory Authority, the Federal
740 Communications Commission or the Federal Energy Regulatory
741 Commission, (C) with any entity regulated by the Insurance
742 Department or an affiliate of such entity, (D) with any bank, out-of-state
743 bank, bank holding company, Connecticut credit union, federal credit
744 union or out-of-state credit union, as said terms are defined in section
745 36a-2, or any subsidiary thereof, or (E) concerning any global or national
746 service largely or predominately consisting of audiovisual content;

747 (5) "Consumer good" means any article that is purchased, leased,
748 exchanged or received primarily for personal, family or household
749 purposes;

750 (6) "Consumer service" means any service that is purchased, leased,
751 exchanged or received primarily for personal, family or household
752 purposes; and

753 (7) "Continuous services provision" means any provision that is
754 included in a consumer agreement under which a business that is a
755 party to such agreement may continue to provide consumer services to
756 a consumer who is a party to such agreement until the consumer takes
757 action to prevent or terminate such business's provision of such
758 consumer services under such agreement.

759 (b) (1) No business shall enter into, or offer to enter into, a consumer
760 agreement with a consumer if such agreement includes an automatic
761 renewal provision or a continuous services provision, unless:

762 (A) Such business establishes and maintains [a toll-free telephone
763 number,] an electronic mail address, [or] postal address [,] or the
764 telephone number or online means required under subsection [(d)] (e)
765 of this section, which the consumer may use to prevent automatic
766 renewal or prevent or terminate continuous consumer services;

767 (B) Where such consumer agreement contains an automatic renewal
768 provision, such business discloses to the consumer, electronically,
769 verbally, telephonically or in writing in the manner specified in
770 subdivision (2) of this subsection and before such automatic renewal, (i)
771 that the business will automatically renew such agreement until such
772 consumer takes action to prevent such automatic renewal, (ii) a
773 description of the actions such consumer is required to take to prevent
774 any automatic renewal of such agreement and, if disclosed
775 electronically, a link or other electronic means such consumer may use
776 to take such actions as described in subsection [(d)] (e) of this section,
777 (iii) all recurring charges that will be charged to the consumer's credit
778 card, debit card or third-party payment account for any automatic
779 renewal of such agreement and, if the amount of such charges is subject
780 to change, the amount of such change if known by such business, (iv)
781 the length of any automatic renewal term for such agreement unless the
782 consumer selects the length of such term, (v) any additional provisions
783 concerning such renewal term, (vi) any minimum purchase obligation,
784 and (vii) contact information for such business;

785 (C) Where such consumer agreement contains a continuous services
786 provision, such business discloses to the consumer, electronically,
787 verbally, telephonically or in writing in the manner specified in
788 subdivision (2) of this subsection and before such consumer enters into
789 such agreement, (i) that the business will provide continuous consumer
790 services under such agreement until such consumer takes action to
791 prevent or terminate such continuous consumer services, (ii) a

792 description of the actions such consumer is required to take to prevent
793 or terminate such continuous consumer services, (iii) all recurring
794 charges that will be charged to the consumer's credit card, debit card or
795 third-party payment account for such continuous consumer services
796 and, if the amount of such charges is subject to change, the amount of
797 such change if known by such business, (iv) the duration of such
798 continuous consumer services, (v) any additional provisions concerning
799 such continuous consumer services, (vi) any minimum purchase
800 obligation, and (vii) contact information for such business;

801 (D) If such business intends to make any material change in the terms
802 of such automatic renewal provision or continuous services provision,
803 such business discloses to the consumer, electronically, verbally,
804 telephonically or in writing in the manner specified in subdivision (2) of
805 this subsection and before such business makes such material change,
806 the material change and a description of the actions such consumer is
807 required to take to cancel such automatic renewal or terminate such
808 continuous consumer services;

809 (E) If such consumer agreement includes a free gift or trial period,
810 such business discloses to the consumer, electronically, verbally,
811 telephonically or in writing in the manner specified in subdivision (2) of
812 this subsection before such consumer enters into such agreement, (i) the
813 price that such consumer will be charged following expiration of such
814 period, and (ii) any manner in which the pricing for such agreement will
815 change following expiration of such period; and

816 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision,
817 if such consumer agreement is offered electronically or telephonically
818 and includes a free gift or trial period, or a discounted or promotional
819 price period, such business discloses to the consumer, electronically or
820 telephonically in the manner specified in subdivision (2) of this
821 subsection and not later than the time specified in subparagraph (F)(ii)
822 of this subdivision, (I) that such business will automatically renew, or
823 provide continuous consumer services under, such agreement until
824 such consumer takes action to prevent such automatic renewal or

825 prevent or terminate such continuous consumer services, (II) the
826 duration of such automatic renewal term or continuous consumer
827 services, (III) any additional provisions concerning such renewal term
828 or continuous consumer services, (IV) a description of the actions such
829 consumer is required to take to prevent such automatic renewal or
830 prevent or terminate such continuous consumer services, and (V) if such
831 agreement is offered electronically, a prominently displayed direct link
832 or button, or an electronic mail message, required under subsection [(d)]
833 (e) of this section.

834 (ii) Except as provided in subparagraph (F)(iii) of this subdivision, if
835 such business is required to make a disclosure pursuant to
836 subparagraph (F)(i) of this subdivision, such business makes such
837 disclosure (I) where the free gift or trial period, or discounted or
838 promotional price period, is at least thirty-two days in duration, at least
839 twenty-one days after such period commences and not earlier than three
840 days before such period expires, or (II) where the free gift or trial period,
841 or discounted or promotional price period, is at least one year in
842 duration, at least fifteen days but not more than forty-five days before
843 such period expires.

844 (iii) Such business shall not be required to make the disclosure
845 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such
846 business has not collected, or does not maintain, the consumer's
847 electronic mail address or telephone number, as applicable, and is
848 unable to make such disclosure to such consumer by other electronic
849 means. For the purposes of subparagraphs (E) and (F) of this
850 subdivision, "free gift" does not include a free promotional item or gift
851 that a business gives to a consumer if such item or gift differs from the
852 consumer goods or consumer services that are the subject of the
853 consumer agreement between the business and the consumer.

854 (2) Each business that is required to make any disclosure under
855 subdivision (1) of this subsection shall:

856 (A) If the consumer agreement is offered, or entered into,

857 electronically or in writing, make such disclosure (i) in a manner that
858 may be retained by the consumer, and (ii) in text that is (I) larger than
859 the size of any surrounding text, or (II) the same size as the surrounding
860 text but in a typeface, font or color that contrasts with such surrounding
861 text or is set off from such surrounding text by symbols or other marks
862 that draw the consumer's attention to such disclosure; or

863 (B) If the consumer agreement is offered, or entered into, verbally or
864 telephonically, make such disclosure in a volume and cadence that is
865 readily audible to, and understandable by, the consumer.

866 (c) No business that enters into, or offers to enter into, a consumer
867 agreement that includes an automatic renewal provision or a
868 continuous services provision shall charge the consumer's credit card,
869 debit card or third-party payment account for any automatic renewal or
870 continuous consumer services, regardless of whether such renewal or
871 continuous consumer services are offered or provided at a promotional
872 or discounted price, unless such business has obtained such consumer's
873 affirmative consent to such renewal or continuous consumer services.

874 (d) (1) Beginning on July 1, 2026, each business that enters into a
875 consumer agreement that includes an automatic renewal provision or a
876 continuous services provision shall send to the consumer an annual
877 reminder concerning the automatic renewal provision or continuous
878 services provision. Such reminder shall include the information
879 required under subdivision (2) of this subsection, and such business
880 shall send such reminder to the consumer:

881 (A) In the same manner in which such automatic renewal provision
882 or continuous services provision was activated, if such automatic
883 renewal provision or continuous services provision was activated by
884 any means other than an in-person transaction between such business
885 and such consumer;

886 (B) By the means in which such consumer is accustomed to
887 interacting with such business, if such consumer is accustomed to

888 interacting with such business by electronic mail, mail or telephonic
889 means; or

890 (C) By electronic mail, mail or telephonic means, if (i) such automatic
891 renewal provision or continuous services provision was activated as
892 part of an in-person transaction between such business and such
893 consumer, or (ii) such consumer is not accustomed to interacting with
894 such business by electronic mail, mail or telephonic means.

895 (2) Each business that is required to send an annual reminder to a
896 consumer pursuant to subdivision (1) of this subsection shall include in
897 such annual reminder:

898 (A) A statement identifying (i) the consumer goods or consumer
899 services that are subject to the automatic renewal provision or
900 continuous services provision, and (ii) the means by which the
901 consumer may prevent automatic renewal or prevent or terminate
902 continuous consumer services, as set forth in subsection (e) of this
903 section; and

904 (B) The frequency and amount of charges associated with automatic
905 renewal of, or provision of continuous consumer services under, the
906 consumer agreement.

907 [(d)] (e) (1) Each business that enters into a consumer agreement
908 online shall, if such agreement includes an automatic renewal provision
909 or a continuous services provision, allow the consumer to take any
910 action necessary to prevent such automatic renewal or prevent or
911 terminate such continuous consumer services online and without
912 requiring such consumer to take any offline action to prevent such
913 automatic renewal or prevent or terminate such continuous consumer
914 services. [No business that is subject to the provisions of this subdivision
915 shall take any action to obstruct or delay a consumer's efforts to prevent
916 automatic renewal of, or prevent or terminate provision of continuous
917 consumer services under, a consumer agreement pursuant to this
918 subdivision.] Each business that is subject to the provisions of this

919 subdivision shall enable a consumer to prevent automatic renewal of, or
920 prevent or terminate provision of continuous consumer services under,
921 a consumer agreement [pursuant to this subdivision] by way of [:] at
922 least one of the methods set forth in subparagraphs (A) and (B) of
923 subdivision (2) of this subsection.

924 (2) Each business that enters into a consumer agreement that includes
925 an automatic renewal provision or a continuous services provision shall
926 enable a consumer to prevent automatic renewal of, or prevent or
927 terminate provision of continuous consumer services under, the
928 consumer agreement by way of:

929 (A) A prominently displayed direct link or button, which may be
930 located within the consumer's (i) account or profile, or (ii) device or user
931 settings; [or]

932 (B) An electronic mail message from the business to the consumer,
933 which is immediately accessible by the consumer and to which the
934 consumer may reply without obtaining any additional information; or

935 (C) Beginning on July 1, 2026, a telephone number that (i) the
936 consumer may retain, and (ii) is clearly and conspicuously displayed on
937 the Internet web site maintained by such business, if any.

938 (3) (A) Each business that establishes and maintains a telephone
939 number for the purposes of subparagraph (C) of subdivision (2) of this
940 subsection shall promptly answer all calls made to such telephone
941 number during normal business hours and shall not obstruct or delay
942 any consumer's ability to prevent automatic renewal of, or prevent or
943 terminate provision of continuous consumer services under, a consumer
944 agreement. If any consumer leaves a voice mail with such business
945 requesting to prevent automatic renewal of, or prevent or terminate
946 provision of continuous consumer services under, a consumer
947 agreement, such business shall, not later than one business day after
948 such consumer leaves such voice mail with such business, either process
949 the requested prevention or termination or return such consumer's

950 telephone call regarding such consumer's intentions. If such voice mail
951 includes sufficient information for such business to effectuate such
952 prevention or termination, such business may return such consumer's
953 telephone call but shall effectuate such prevention or termination not
954 later than one business day after such consumer left such voice mail if
955 such business is unable to reach such consumer.

956 (B) If a consumer requests to prevent automatic renewal of, or
957 prevent or terminate provision of continuous consumer services under,
958 a consumer agreement by way of a telephone call made to a telephone
959 number established and maintained for the purposes of subparagraph
960 (C) of subdivision (2) of this subsection, the business may present to the
961 consumer a discounted offer, retention benefit or information regarding
962 the effect of the requested prevention or termination, provided such
963 business clearly and conspicuously informs such consumer, prior to
964 presenting such offer, benefit or information, that such consumer may
965 complete such prevention or termination at any time by stating that such
966 consumer intends to "cancel" or by stating similar words to that effect.
967 If the consumer states such consumer's intention to "cancel" or states
968 similar words to that effect, such business shall promptly process the
969 requested prevention or termination and shall not otherwise obstruct or
970 delay the consumer's ability to prevent automatic renewal of, or prevent
971 or terminate provision of continuous consumer services under, the
972 consumer agreement.

973 (4) No business that is subject to the provisions of this subsection shall
974 take any action to obstruct or delay a consumer's efforts to prevent
975 automatic renewal of, or prevent or terminate provision of continuous
976 consumer services under, a consumer agreement pursuant to this
977 subsection.

978 [(2)] (5) Notwithstanding the provisions of subdivision (1) of this
979 subsection, a business may require a consumer who maintains an
980 account with the business to enter the consumer's account information,
981 or otherwise authenticate such consumer's identity, online before such
982 consumer may take any action to prevent automatic renewal of, or

983 prevent or terminate provision of continuous consumer services under,
984 a consumer agreement pursuant to subdivision (1) of this subsection.
985 No consumer who is unwilling or unable to enter the consumer's
986 account information, or otherwise authenticate such consumer's
987 identity, online under this subdivision shall be precluded from
988 authenticating such consumer's identity, or taking action to prevent
989 such automatic renewal or prevent or terminate provision of continuous
990 consumer services, offline by any other method set forth in
991 subparagraph (A) of subdivision (1) of subsection (b) of this section.

992 [(e) Nothing in this section shall be construed to create a private right
993 of action.]

994 (f) Any violation of the provisions of this section shall constitute an
995 unfair trade practice under subsection (a) of section 42-110b.

996 Sec. 9. Section 47a-1 of the general statutes is repealed and the
997 following is substituted in lieu thereof (*Effective October 1, 2025*):

998 As used in this chapter, sections 47a-21, 47a-23 to 47a-23c, inclusive,
999 47a-26a to 47a-26g, inclusive, 47a-35 to 47a-35b, inclusive, 47a-41a, 47a-
1000 43 [.] and 47a-46 and section 10 of this act:

1001 [(a)] (1) "Action" includes recoupment, counterclaim, set-off, cause of
1002 action and any other proceeding in which rights are determined,
1003 including an action for possession.

1004 [(b)] (2) "Building and housing codes" include any law, ordinance or
1005 governmental regulation concerning fitness for habitation or the
1006 construction, maintenance, operation, occupancy, use or appearance of
1007 any premises or dwelling unit.

1008 [(c)] (3) "Dwelling unit" means any house or building, or portion
1009 thereof, which is occupied, is designed to be occupied, or is rented,
1010 leased or hired out to be occupied, as a home or residence of one or more
1011 persons.

1012 [(d)] (4) "Landlord" means the owner, lessor or sublessor of the
1013 dwelling unit, the building of which it is a part or the premises.

1014 [(e)] (5) "Owner" means one or more persons, jointly or severally, in
1015 whom is vested [(1)] (A) all or part of the legal title to property, or [(2)]
1016 (B) all or part of the beneficial ownership and a right to present use and
1017 enjoyment of the premises and includes a mortgagee in possession.

1018 [(f)] (6) "Person" means an individual, corporation, limited liability
1019 company, the state or any political subdivision thereof, or agency,
1020 business trust, estate, trust, partnership or association, two or more
1021 persons having a joint or common interest, and any other legal or
1022 commercial entity.

1023 [(g)] (7) "Premises" means a dwelling unit and the structure of which
1024 it is a part and facilities and appurtenances therein and grounds, areas
1025 and facilities held out for the use of tenants generally or whose use is
1026 promised to the tenant.

1027 [(h)] (8) "Rent" means all periodic payments to be made to the
1028 landlord under the rental agreement.

1029 [(i)] (9) "Rental agreement" means all agreements, written or oral, and
1030 valid rules and regulations adopted under section 47a-9 or subsection
1031 (d) of section 21-70 embodying the terms and conditions concerning the
1032 use and occupancy of a dwelling unit or premises.

1033 [(j)] (10) "Roomer" means a person occupying a dwelling unit, which
1034 unit does not include a refrigerator, stove, kitchen sink, toilet and
1035 shower or bathtub and one or more of these facilities are used in
1036 common by other occupants in the structure.

1037 [(k)] (11) "Single-family residence" means a structure maintained and
1038 used as a single dwelling unit. Notwithstanding that a dwelling unit
1039 shares one or more walls with another dwelling unit or has a common
1040 parking facility, it is a single-family residence if it has direct access to a
1041 street or thoroughfare and does not share heating facilities, hot water

1042 equipment or any other essential facility or service with any other
1043 dwelling unit.

1044 [(l)] (12) "Tenant" means the lessee, sublessee or person entitled under
1045 a rental agreement to occupy a dwelling unit or premises to the
1046 exclusion of others or as is otherwise defined by law.

1047 [(m)] (13) "Tenement house" means any house or building, or portion
1048 thereof, which is rented, leased or hired out to be occupied, or is
1049 arranged or designed to be occupied, or is occupied, as the home or
1050 residence of three or more families, living independently of each other,
1051 and doing their cooking upon the premises, and having a common right
1052 in the halls, stairways or yards.

1053 Sec. 10. (NEW) (*Effective October 1, 2025*) (a) Except as provided in
1054 subsection (b) of this section, no landlord shall advertise, display or
1055 otherwise offer a dwelling unit for rent in an amount that excludes any
1056 fee, charge or cost that the tenant of the advertised, displayed or offered
1057 dwelling unit shall be required to pay on a periodic basis. Any fee,
1058 charge or cost that the tenant shall be required to pay on a periodic basis
1059 shall be prorated and included in the advertised, displayed or offered
1060 rent. For the purposes of this subsection, any fee, charge or cost that shall
1061 be charged to the tenant, by default, on a monthly basis shall be included
1062 in the advertised, displayed or offered rent, regardless of whether the
1063 tenant may opt out of such fee, charge or cost.

1064 (b) A landlord may advertise, display or otherwise offer a dwelling
1065 unit for rent without including the following fees and costs in the
1066 advertised, displayed or offered rent:

1067 (1) Any payment processing fee that reflects the actual cost of
1068 processing a payment, provided the landlord makes available to the
1069 tenant an alternative form of payment that does not require payment of
1070 any such payment processing fee;

1071 (2) Any fee or deposit imposed for keeping a pet in the dwelling unit;

1072 (3) The cost of any utilities that (A) are submetered pursuant to
1073 section 16-19ff of the general statutes, or (B) the tenant will pay directly
1074 to a utility company and that may vary from month to month;

1075 (4) A fee charged for damage to the dwelling unit that is not imposed
1076 for normal wear and tear; or

1077 (5) A separate fee charged for performing a service for the tenant,
1078 including, but not limited to, responding to a lockout or replacing a key.

1079 (c) Not later than January 1, 2026, the Department of Housing shall
1080 publish, on the department's Internet web site, a standardized rental
1081 terms summary form. Such form shall clearly summarize the key terms
1082 of a rental agreement, including, but not limited to, the term of the rental
1083 agreement, the name of the landlord, the point of contact for property
1084 management purposes, the name of each tenant and the total periodic
1085 rent determined in accordance with the provisions of subsection (a) of
1086 this section. Such summary form shall be published and provided in
1087 both English and Spanish.

1088 (d) On and after April 1, 2026, no landlord shall provide a written
1089 rental agreement to any tenant unless such rental agreement includes,
1090 as the first page of such rental agreement, a completed copy of the
1091 standardized rental terms summary form published pursuant to
1092 subsection (c) of this section.

1093 (e) All payments made by a tenant pursuant to a rental agreement
1094 shall be applied first toward the payment of rent, and then toward the
1095 payment of any other fees or charges.

1096 (f) Any landlord who violates the provisions of this section shall be
1097 liable to the tenant for a civil penalty in an amount equal to one month's
1098 rent, and the court may award reasonable attorney's fees and costs to
1099 the tenant.

1100 Sec. 11. Subsection (a) of section 53a-214 of the general statutes is
1101 repealed and the following is substituted in lieu thereof (*Effective October*

1102 1, 2025):

1103 (a) A landlord or lessor of a residential or nonresidential unit subject
 1104 to the provisions of chapter 830 or 832, or an owner of such a unit, or the
 1105 agent of such landlord, lessor or owner is guilty of criminal lockout
 1106 when, without benefit of a court order, he or she deprives a tenant, as
 1107 defined in [subsection (l) of] section 47a-1, as amended by this act, or a
 1108 lessee of a nonresidential unit, of access to his or her residential or
 1109 nonresidential unit or his or her possessions."

This act shall take effect as follows and shall amend the following sections:

Section 1	<i>July 1, 2026</i>	New section
Sec. 2	<i>July 1, 2026</i>	New section
Sec. 3	<i>July 1, 2026</i>	New section
Sec. 4	<i>from passage</i>	New section
Sec. 5	<i>July 1, 2025</i>	42-230
Sec. 6	<i>July 1, 2025</i>	51-164n(b)
Sec. 7	<i>July 1, 2025</i>	New section
Sec. 8	<i>July 1, 2026</i>	42-158ff
Sec. 9	<i>October 1, 2025</i>	47a-1
Sec. 10	<i>October 1, 2025</i>	New section
Sec. 11	<i>October 1, 2025</i>	53a-214(a)