



General Assembly

Amendment

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LCO No. 9052



Offered by:

REP. BERGER-GIRVALO, 111th Dist.

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To: Subst. House Bill No. 7162

File No. 568

Cal. No. 354

**"AN ACT REFORMING THE MOTOR VEHICLE TOWING
STATUTES."**

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. Section 14-145 of the general statutes is repealed and the
4 following is substituted in lieu thereof (*Effective October 1, 2025*):

5 [(a) (1) An owner or lessee of private property, or his or her agent,
6 may remove or cause to be removed , or may use a wheel-locking device
7 to render immovable, any motor vehicle left without authorization on
8 such property in accordance with the provisions of this section and
9 sections 14-145a to 14-145c, inclusive, provided any owner or lessee of
10 private commercial property, or his or her agent, shall install
11 conspicuous signage stating that motor vehicles left without
12 authorization on such private commercial property may be removed or
13 rendered immovable and indicating where such motor vehicle will be

14 stored, how the vehicle may be redeemed and any costs or fees that may
15 be charged.

16 (2) Notwithstanding the provisions of subdivision (1) of this
17 subsection, an owner or lessee of private commercial property or such
18 owner or lessee's agent may tow any motor vehicle left without
19 authorization on such property and no signage warning of such towing
20 shall be required to be installed by such owner or lessee if such motor
21 vehicle]

22 (a) For the purposes of this section, "motor vehicle" does not include
23 an authorized emergency vehicle or a motor vehicle that is reasonably
24 identifiable as leased by a governmental agency.

25 (b) (1) An owner or lessee of private property, or such owner or
26 lessee's agent, may utilize a wrecker service to tow any motor vehicle
27 left without authorization on such private property in accordance with
28 the provisions of this section, sections 14-145a and 14-145c, as amended
29 by this act, and section 3 of this act, provided such owner or lessee, or
30 such owner or lessee's agent, signs or electronically signs a written
31 authorization form for each such tow. Such written authorization form
32 shall be prescribed by the Commissioner of Motor Vehicles and shall
33 include, but need not be limited to, (A) the make, model, vehicle
34 identification number and number plate of the motor vehicle to be
35 towed, (B) the reason for the tow, (C) the name, job title, residential or
36 business address and telephone number of the owner, lessee or agent
37 authorizing the tow, (D) the date and time that such authorization to
38 tow was given, (E) confirmation that conspicuous signage, if required
39 pursuant to the provisions of section 3 of this act, is installed, (F) in cases
40 where (i) a wrecker service, acting as an agent on behalf of the owner or
41 lessee of private property pursuant to a written contract, signs or
42 electronically signs the written authorization form to tow a motor
43 vehicle, and (ii) the reason for such tow is a violation of a parking rule
44 established by such owner or lessee and listed in such contract, a copy
45 of the portion of such contract that lists each parking rule established,
46 and (G) a certification, signed under penalty of false statement pursuant

47 to section 53a-157b, that the statements made are true and correct to the
48 best of such person's knowledge, information and belief.

49 (2) No owner or lessee of private property, or such owner or lessee's
50 agent, shall (A) issue a parking citation by written warning, posted
51 signage or other means to impose a monetary sanction on an owner of a
52 motor vehicle parked on such private property, or (B) render a motor
53 vehicle on such private property immovable through the use of a wheel-
54 locking device. The provisions of this subdivision shall not apply to an
55 independent institution of higher education, as defined in subsection (a)
56 of section 10a-173, or a private secondary school.

57 (c) (1) No wrecker service may act as an agent of the owner or lessee
58 of a private property with the authority to sign or electronically sign the
59 written authorization form to tow a motor vehicle from such private
60 property, unless such wrecker service and the owner or lessee have
61 executed a written contract concerning the provision of general towing
62 services on such private property. If any such contract is executed, a
63 wrecker service may sign or electrically sign the written authorization
64 form to tow a motor vehicle from such private property that is left (A)
65 in a space reserved, as required in section 14-253a, for exclusive use by
66 persons who are blind and persons with disabilities and such vehicle
67 does not bear a removable windshield placard or special license plate,
68 as defined in section 14-253a, (B) in an area reserved for authorized
69 emergency vehicles, (C) within ten feet of a fire hydrant, as provided in
70 section 14-251, (D) blocking building access, (E) blocking entry to or exit
71 from such property or a parking space on such property, [or] (F) [for
72 forty-eight or more hours] in or obstructing a vehicular traffic aisle, or
73 (G) leaking a fluid that presents a hazard or threat. Any such contract
74 may also permit the wrecker service to tow a motor vehicle from such
75 private property for violating specific parking rules established by the
76 owner or lessee, provided (i) such parking rules are listed in the
77 contract, and (ii) the purpose of any such parking rule is to promote the
78 convenience, safety or welfare of motor vehicle operators on the private
79 property, preserve the private property from abuse or make a fair

80 distribution of parking resources.

81 [(3) A lending institution may repossess any motor vehicle, in
82 accordance with the provisions of section 36a-785, by contracting with a
83 wrecker licensed under section 14-66 or an entity exempt from such
84 licensure, as provided in subsection (f) of section 14-66, to tow or
85 otherwise remove such motor vehicle in accordance with the provisions
86 of this section and sections 14-145a to 14-145c, inclusive. In the case of a
87 repossession, no signage as described in subdivision (1) of this
88 subsection shall be required.

89 (4) This section shall not apply to law enforcement, fire-fighting,
90 rescue, ambulance or emergency vehicles which are marked as such, or
91 to motor vehicles left without authorization on property leased by any
92 governmental agency.]

93 (2) No owner or lessee of a parking facility or residential parking
94 facility, as such terms are defined in section 3 of this act, or such owner
95 or lessee's agent, shall authorize the towing of a motor vehicle in such
96 parking facility or residential parking facility solely because the vehicle
97 has an expired registration in violation of section 14-12, unless such
98 owner, lessee or agent affixes a written notice to such motor vehicle at
99 least fourteen days prior to towing such vehicle. Any such notice shall
100 (A) state that the motor vehicle has an expired registration in violation
101 of section 14-12, (B) state that the motor vehicle will be towed from the
102 parking facility or residential parking facility without the consent of the
103 owner or operator of the motor vehicle if the motor vehicle remains at
104 or returns to the parking facility or residential parking facility not later
105 than fourteen days after the day the notice was affixed to the motor
106 vehicle and such motor vehicle still has an expired registration, (C)
107 indicate the time and date after which the motor vehicle may be towed
108 from such private property if the motor vehicle still has an expired
109 registration, (D) indicate the time and date when the notice is affixed to
110 the motor vehicle, and (E) be affixed to the motor vehicle at a
111 conspicuous location on the windshield nearest the operator's side.

112 (3) No owner or lessee of a residential parking facility, or such owner
113 or lessee's agent, shall authorize the towing of a motor vehicle on such
114 residential parking facility solely because the permit to park at such
115 residential parking facility issued by such owner, lessee or agent has
116 expired, unless such owner, lessee or agent affixes a written notice to
117 such motor vehicle at least seventy-two hours prior to towing such
118 vehicle. Any such notice shall (A) state that the permit to park at such
119 residential parking facility issued by the owner, lessee or agent has
120 expired, (B) state that the motor vehicle will be towed from the
121 residential parking facility without the consent of the owner or operator
122 of the motor vehicle if the motor vehicle remains at or returns to the
123 residential parking facility without a valid permit issued by the owner,
124 lessee or agent not later than seventy-two hours after the time the notice
125 was affixed to the motor vehicle, (C) indicate the time after which the
126 motor vehicle may be towed from such private property if the motor
127 vehicle does not have a valid permit, (D) indicate the time when the
128 notice is affixed to the motor vehicle, and (E) be affixed to the motor
129 vehicle at a conspicuous location on the windshield nearest the
130 operator's side. The provisions of this subdivision shall not apply to a
131 motor vehicle with a temporary or visitor permit to park at such
132 residential parking facility issued by such owner, lessee or agent,
133 provided any such temporary or visitor permit clearly states the
134 expiration of such permit.

135 (d) (1) Before a wrecker service connects a wrecker to a motor vehicle
136 without the consent of the motor vehicle's owner or operator, the
137 wrecker service shall take at least two photographs of the motor vehicle
138 that are of sufficient resolution to clearly show the reason for towing
139 such motor vehicle and the condition of such motor vehicle.

140 (2) (A) Upon request by the owner or operator of a towed motor
141 vehicle, or such owner or operator's agent, the lienholder of the towed
142 motor vehicle or the insurance company acting on behalf of the owner
143 of the towed motor vehicle, the wrecker service shall provide, at no cost,
144 (i) a copy of the written authorization form described in subsection (b)

145 of this section, and (ii) copies of the photographs taken pursuant to
146 subdivision (1) of this subsection.

147 (B) A rebuttable presumption that a wrecker service did not have
148 authorization to tow is created by evidence that the wrecker service
149 failed to provide a copy of such written authorization form. A rebuttable
150 presumption that a wrecker service damaged a motor vehicle is created
151 by evidence that the wrecker service failed to provide photographs of
152 the motor vehicle's condition upon request by such owner, operator,
153 agent, lienholder or insurance company and the motor vehicle has
154 suffered damage. A rebuttable presumption that the tow was performed
155 in violation of the provisions of this section is created by evidence that
156 a wrecker service failed to provide a photograph that shows the reason
157 for towing such motor vehicle.

158 (e) (1) If the owner or operator of a motor vehicle returns to the motor
159 vehicle that has not yet been connected to a wrecker, the wrecker service
160 shall stop preparations to tow the motor vehicle and inform the owner
161 or operator that if such owner or operator moves the motor vehicle or
162 rectifies the reason for the tow, the wrecker service will not tow such
163 motor vehicle and will not charge a fee to the owner or operator.

164 (2) If the owner or operator of a motor vehicle returns to the motor
165 vehicle that has been connected to a wrecker, but has not yet been
166 removed from the private property, the wrecker service shall stop
167 preparations to tow the motor vehicle and inform the owner or operator
168 that the wrecker service will release the motor vehicle upon payment of
169 a drop fee, as established by the Commissioner of Motor Vehicles in
170 accordance with section 7 of this act. The wrecker service shall accept
171 payment of such drop fee by cash or credit or debit card, provide a
172 receipt to such owner or operator and immediately release the motor
173 vehicle upon receipt of such payment. If such owner or operator does
174 not pay such drop fee, the wrecker service shall proceed with the tow
175 and provide a copy of the consumer bill of rights regarding towing
176 developed pursuant to section 5 of this act to such owner or operator.

177 [(b)] (f) (1) (A) [When] Not later than two hours after an unauthorized
178 motor vehicle is towed or otherwise removed by a wrecker [licensed
179 under section 14-66] service, or a repossessed motor vehicle is towed or
180 otherwise removed by a wrecker service or an exempt entity, as
181 described in subsection (g) of section 14-66, as amended by this act, the
182 [licensee or operator of the] wrecker service or the exempt entity shall
183 notify the local police department [of the tow or removal within two
184 hours] or resident state trooper serving the municipality where the tow
185 or removal was conducted and specify the time the motor vehicle was
186 towed or removed, the location from which the vehicle was removed
187 and the location at which the vehicle is stored. Such notification shall be
188 submitted, in writing, or transmitted by facsimile or electronic mail and
189 the record of such notification shall be retained by such [licensee,
190 operator] wrecker service or exempt entity in accordance with the
191 provisions of section 14-66b, as amended by this act. [(B)] No such
192 [licensee, operator] wrecker service or exempt entity may charge a
193 storage fee for an unauthorized or repossessed motor vehicle for the
194 time it is stored prior to notification of the local police department or
195 resident state trooper by the [licensee, operator] wrecker service or
196 exempt entity.

197 (B) If such motor vehicle [is not claimed within] remains unclaimed
198 forty-eight hours after the notification pursuant to subparagraph (A) of
199 this subdivision, the [licensee or operator of the] wrecker service or
200 owner of the garage where such motor vehicle is stored or the exempt
201 entity shall immediately complete a notice of such tow, on a form
202 prescribed by the Commissioner of Motor Vehicles, and mail a copy of
203 such form by certified mail, return receipt requested, to the owner and
204 all lienholders of record. If the motor vehicle is not claimed by its owner
205 within the time [period] periods specified in subsection [(e) of section
206 14-150, the licensee or operator of the wrecker or] (b) of section 14 of this
207 act, the wrecker service or owner of the garage where such motor vehicle
208 is stored or the exempt entity may dispose of such motor vehicle in
209 accordance with the provisions of [subsection (e) and subsections (g) to
210 (j), inclusive, of section 14-150] section 14 of this act.

211 [(2) (A) When an unauthorized motor vehicle is rendered immovable
212 through use of a wheel-locking device by an owner or lessee of private
213 property or his or her agent, such owner, lessee or agent shall notify the
214 local police department of such action within two hours. Such
215 notification shall be submitted in writing or transmitted by facsimile or
216 electronic mail. The record of such notification shall be retained by such
217 owner, lessee or agent at the private property upon which such action
218 took place, for a period of not less than six months and shall be available
219 for inspection during regular business hours by any sworn member of
220 the local police department or law enforcement officer or inspector
221 designated by the Commissioner of Motor Vehicles.

222 (B) No owner, lessee or agent may charge a fee to remove a wheel-
223 locking device prior to notification of the local police department. The
224 fee charged to remove a wheel-locking device may not be more than
225 fifty dollars. The person claiming the motor vehicle may choose to pay
226 such fee in cash, by check or by debit or credit card. Ten per cent of such
227 fee shall be remitted to the local police department by the owner, lessee
228 or agent. If such motor vehicle is not claimed within forty-eight hours
229 after being rendered immovable, the owner, lessee or agent shall
230 immediately complete a notice that such motor vehicle has been
231 rendered immovable, on a form prescribed by the commissioner, and
232 mail a copy of such form by certified mail, return receipt requested, to
233 the owner of such motor vehicle and all lienholders of record. If the
234 motor vehicle is not claimed by its owner within the time period
235 specified in subsection (e) of section 14-150, the owner, lessee or agent
236 may dispose of such motor vehicle in accordance with the provisions of
237 subsection (e) and subsections (g) to (j), inclusive, of section 14-150.]

238 [(3)] (2) The local police department or resident state trooper, not later
239 than forty-eight hours after receiving notification of a tow or removal of
240 an unauthorized motor vehicle pursuant to subdivision (1) of this
241 subsection, [or use of a wheel-locking device pursuant to subdivision (2)
242 of this subsection,] shall enter the vehicle identification number into the
243 National Crime Information Center database and the Connecticut On-

244 Line Law Enforcement Communications Teleprocessing System to
245 determine whether such motor vehicle has been reported as stolen. If
246 such motor vehicle has been reported as stolen, the local police
247 department or resident state trooper shall immediately notify the
248 department that reported the vehicle as stolen.

249 [(c)] (g) The commissioner may adopt regulations, in accordance with
250 the provisions of chapter 54, (1) specifying the circumstances under
251 which title to any motor vehicle towed or stored, or both, [or rendered
252 immovable] under this section may be transferred to any wrecker
253 service or person, firm or corporation [towing,] storing [or rendering
254 immovable] such vehicle, and (2) establishing the procedure whereby
255 such wrecker service or person, firm or corporation may obtain title to
256 such motor vehicle.

257 [(d)] No owner or lessee of private property, or his or her agent, shall
258 issue a parking citation by written warning, posted signage or other
259 means to impose a monetary sanction on an owner of a motor vehicle
260 parked on such property. The provisions of this subsection shall not
261 apply to an independent institution of higher education, as defined in
262 subsection (a) of section 10a-173, or a private secondary school.]

263 [(e)] (h) Any person who violates any provision of this section shall,
264 for a first offense, be deemed to have committed an infraction and be
265 fined fifty dollars, and, for each subsequent offense, shall be fined not
266 less than fifty dollars and not more than one hundred dollars or
267 imprisoned not more than thirty days or be both fined and imprisoned.

268 (i) Except as provided in subsection (f) of this section, the provisions
269 of this section shall not apply to (1) a motor vehicle towed with the
270 consent of the owner or operator, or (2) a motor vehicle subject to
271 repossession.

272 (j) Nothing in this section shall be construed to limit the right of a
273 municipality or the state to remove an abandoned motor vehicle in
274 accordance with the provisions of section 14-150, as amended by this

275 act.

276 Sec. 2. Section 14-145a of the general statutes is repealed and the
277 following is substituted in lieu thereof (*Effective October 1, 2025*):

278 [(a) No vehicle shall be towed or removed from private property
279 except (1) upon express instruction of the owner or lessee, or his or her
280 agent, of the property upon which the vehicle is trespassing, or (2) for
281 the purpose of repossession of the motor vehicle by a lending
282 institution. No vehicle shall be rendered immovable on private property
283 through the use of a wheel-locking device except upon express
284 instruction of the owner or lessee, or his or her agent. Nothing in this
285 subsection shall be construed to limit the right of a municipality or the
286 state to remove an abandoned motor vehicle in accordance with the
287 provisions of section 14-150.

288 (b) No person or firm that tows or removes] No wrecker service that
289 tows a motor vehicle from private property [or renders a motor vehicle
290 immovable on private property] shall rebate or pay any money or other
291 valuable consideration to the owner or lessee, or [his or her] such owner
292 or lessee's agent, of the property from which the motor vehicle is towed,
293 [or removed or on which the vehicle is rendered immovable,] or to a
294 lending institution, for the privilege of towing [, removing or rendering
295 immovable] such motor vehicle.

296 Sec. 3. (NEW) (*Effective October 1, 2025*) (a) For the purposes of this
297 section:

298 (1) "Parking facility" means one or more lots, garages, parking
299 terminals or other structures and accommodations located on private
300 property for the parking of motor vehicles off of any highway;

301 (2) "Residential parking facility" means a parking facility that is
302 located at a multifamily dwelling consisting of five or more units, a
303 condominium or a common interest community;

304 (3) "Condominium" has the same meaning as provided in section 47-

305 68a of the general statutes; and

306 (4) "Common interest community" has the same meaning as provided
307 in section 47-202 of the general statutes.

308 (b) (1) Except as provided in subsections (d) and (e) of this section, no
309 owner or lessee of a parking facility or residential parking facility, or
310 such owner or lessee's agent, may utilize a wrecker service to tow any
311 motor vehicle left without authorization at such parking facility
312 pursuant to the provisions of section 14-145 of the general statutes, as
313 amended by this act, unless such owner, lessee or agent installs
314 conspicuous signage as required pursuant to the provisions of this
315 section at such parking facility at least forty-eight hours before a motor
316 vehicle may be towed from such facility.

317 (2) Except as provided in subsections (d) and (e) of this section, no
318 wrecker service shall tow a motor vehicle from a parking facility or
319 residential parking facility pursuant to the provisions of section 14-145
320 of the general statutes, as amended by this act, unless such wrecker
321 service verifies conspicuous signage, as required pursuant to the
322 provisions of this section, is installed at such parking facility.

323 (c) (1) The owner, lessee or agent of a parking facility or residential
324 parking facility shall install conspicuous signage at all entryways to
325 such facility. Such conspicuous signage shall (A) bear the international
326 symbol for towing, (B) be at least twelve inches long and eighteen inches
327 wide with letters not less than one inch in height, (C) state that motor
328 vehicles left without authorization at such facility may be removed at
329 the expense of the owner of the motor vehicle, (D) state any costs or fees
330 that may be charged, and (E) provide the name, address and telephone
331 number for the wrecker service performing the tow or, alternatively, a
332 telephone number in order for the motor vehicle owner or operator to
333 locate where such motor vehicle has been stored and obtain information
334 regarding how to redeem such motor vehicle.

335 (2) If such owner, lessee or agent designates one or more spaces as

restricted parking spaces and the parking facility or residential parking facility is otherwise unrestricted, such owner, lessee or agent shall, instead of installing at all entryways to such facility, install such conspicuous signage that prohibits unauthorized vehicles from parking in such designated spaces at (A) the right or left side of each entrance to a designated area or group of parking spaces located on the restricted portion of the facility, or (B) the end of a restricted parking space so that the sign is in front of a vehicle that is parking in the space.

(3) If such owner, lessee or agent imposes further specific parking restrictions in an area to which conspicuous signs are installed for individual restricted parking spaces and any such sign is in front of a vehicle that is parked in the space, the conspicuous signage shall also indicate that the space is reserved for a particular unit number, person or type of person, such as a resident.

(4) The owner or lessee of a parking facility or residential parking facility, or such owner or lessee's agent, shall also install conspicuous signage that lists the parking rules of such facility which if violated would cause a motor vehicle to be towed from such facility. The purpose of any such parking rule shall be to promote the convenience, safety or welfare of motor vehicle operators on the facility, preserve the facility from abuse or make a fair distribution of parking resources at the facility.

(d) Conspicuous signage, as described in subsection (c) of this section, is not required to be installed at a parking facility or residential parking facility if a motor vehicle is left (1) in a space reserved, as required in section 14-253a of the general statutes, for exclusive use by persons who are blind and persons with disabilities, and such motor vehicle does not bear a removable windshield placard or special license plate, as defined in section 14-253a of the general statutes; (2) in an area reserved for authorized emergency vehicles; (3) within ten feet of a fire hydrant, as provided in section 14-251 of the general statutes; (4) blocking building access; (5) blocking entry to or exit from such property or a parking space on such facility; (6) in or obstructing a vehicular traffic aisle; (7) in

369 such facility and is leaking a fluid that presents a hazard or threat; or (8)
370 in an area not designated for the parking of motor vehicles.

371 (e) The owner or lessee of a parking facility, or such owner or lessee's
372 agent, may utilize the services of a wrecker service to tow a motor
373 vehicle left without authorization at such parking facility without
374 installing such conspicuous signage, provided such owner, lessee or
375 agent affixes a written notice to such motor vehicle at least forty-eight
376 hours prior to towing such vehicle. Any such notice shall (1) state that
377 the motor vehicle will be towed from the parking facility without the
378 consent of the owner or operator of the motor vehicle if the motor
379 vehicle remains parked at the parking facility, (2) indicate the time when
380 the motor vehicle will be removed, which shall not be earlier than forty-
381 eight hours after the time the notice was affixed to the motor vehicle, (3)
382 indicate the time when the notice is affixed to the motor vehicle, and (4)
383 be affixed to the motor vehicle at a conspicuous location on the
384 windshield nearest the operator's side. The provisions of this subsection
385 shall not apply to a residential parking facility.

386 (f) Any person who violates any provision of this section shall, for a
387 first offense, be deemed to have committed an infraction and be fined
388 fifty dollars, and, for each subsequent offense, shall be fined not less
389 than fifty dollars and not more than one hundred dollars or imprisoned
390 not more than thirty days or be both fined and imprisoned.

391 Sec. 4. (NEW) (*Effective from passage*) (a) For the purposes of this
392 section, (1) "wrecker service" has the same meaning as provided in
393 section 14-1 of the general statutes, as amended by this act, (2)
394 "nonconsensual towing or transporting" has the same meaning as
395 provided in section 14-66 of the general statutes, as amended by this act,
396 and (3) "parking facility" and "residential parking facility" have the same
397 meanings as provided in section 3 of this act.

398 (b) A municipality may, by ordinance of its legislative body, regulate
399 the provision of motor vehicle towing or transporting and storage of
400 motor vehicles by wrecker services within such municipality, except

401 motor vehicle towing or transporting performed with the prior consent
402 or authorization of the owner or operator of the motor vehicle or
403 performed due to the repossession of motor vehicles. Any such
404 ordinance may regulate, in a manner not inconsistent with the general
405 statutes, the provision of nonconsensual towing or transporting and the
406 management of parking facilities and residential parking facilities. In
407 the event a motor vehicle is towed from a municipality that adopted an
408 ordinance pursuant to the provisions of this section and subsequently
409 stored at a motor vehicle storage facility located in another municipality
410 that adopted an ordinance, the provisions of the ordinance adopted by
411 the municipality where the motor vehicle is towed from shall control.

412 Sec. 5. (NEW) (*Effective from passage*) (a) Not later than September 1,
413 2025, the Commissioner of Motor Vehicles, in consultation with the
414 Attorney General, shall develop, and thereafter revise as necessary, a
415 consumer bill of rights regarding towing that includes, but is not limited
416 to, (1) a summary of the rights and responsibilities of a motor vehicle
417 owner or operator if such motor vehicle is subject to nonconsensual
418 towing or transporting, as defined in section 14-66 of the general
419 statutes, as amended by this act; (2) when a wrecker service shall be
420 available for the purpose of vehicle redemption and removing any
421 personal property from within a stored motor vehicle; (3) the schedule
422 of rates and charges that a wrecker service may charge for private-
423 property trespass towing, as defined in section 7 of this act, police-
424 ordered towing, as defined in section 8 of this act, and storage; (4) a
425 description of the records and photographs that an owner or operator
426 may request from the wrecker service pursuant to the provisions of
427 section 14-145 of the general statutes, as amended by this act; (5) a
428 warning that a wrecker service may sell towed vehicles pursuant to
429 section 14 of this act; and (6) information on filing a customer complaint
430 with the commissioner pursuant to section 14-63 of the general statutes,
431 as amended by this act. The commissioner shall, at a minimum, revise
432 the consumer bill of rights each time the commissioner publishes a
433 schedule of rates and charges for the provision of private-property
434 trespass towing in accordance with section 7 of this act or police-ordered

435 towing in accordance with section 8 of this act. The commissioner shall
436 publish the consumer bill of rights in English and Spanish and make the
437 consumer bill of rights available for public dissemination.

438 (b) On and after October 1, 2025, the Commissioner of Motor Vehicles
439 shall post the consumer bill of rights regarding towing on the Internet
440 web site of the Department of Motor Vehicles and the Attorney General
441 shall post such bill of rights on the Internet web site of the Attorney
442 General.

443 (c) On and after October 1, 2025, a wrecker service shall post the
444 consumer bill of rights at the wrecker service's place of business and
445 make copies of such bill of rights available for distribution to customers
446 who visit such place of business. If a wrecker service maintains an
447 Internet web site for its business, the wrecker service shall prominently
448 post such bill of rights on such Internet web site.

449 Sec. 6. Section 14-66 of the general statutes is repealed and the
450 following is substituted in lieu thereof (*Effective October 1, 2025*):

451 (a) For the purposes of this section:

452 (1) "Nonconsensual towing or transporting" means the towing or
453 transporting and recovery of a motor vehicle without the prior consent
454 or authorization of the owner or operator of the motor vehicle
455 performed (A) in accordance with the provisions of section 14-145, as
456 amended by this act, or (B) pursuant to an order of a police officer or
457 traffic authority;

458 (2) "Police officer" has the same meaning as provided in section 7-
459 294a;

460 (3) "Traffic authority" has the same meaning as provided in section
461 14-297; and

462 (4) "Recovery" means winching, hoisting, uprighting or other similar
463 function performed by a wrecker service to return a motor vehicle to a

464 position where the towing or transporting may be initiated.

465 [(a) (1)] (b) No person, firm or corporation shall engage in the
466 business of operating a wrecker for the purpose of towing or
467 transporting motor vehicles, including motor vehicles which are
468 disabled, inoperative or wrecked or are being removed in accordance
469 with the provisions of section 14-145, as amended by this act, 14-150, as
470 amended by this act, or 14-307, unless such person, firm or corporation
471 is a motor vehicle dealer or repairer licensed [under] pursuant to the
472 provisions of [subpart (D) of this part. (2) The commissioner shall
473 establish and publish a schedule of uniform rates and charges for the
474 nonconsensual towing and transporting of motor vehicles and for the
475 storage of motor vehicles which shall be just and reasonable. Upon
476 petition of any person, firm or corporation licensed in accordance with
477 the provisions of this section, but not more frequently than once every
478 two years, the commissioner shall reconsider the established rates and
479 charges and shall amend such rates and charges if the commissioner,
480 after consideration of the factors stated in this subdivision, determines
481 that such rates and charges are no longer just and reasonable. In
482 establishing and amending such rates and charges, the commissioner
483 may consider factors, including, but not limited to, the Consumer Price
484 Index, rates set by other jurisdictions, charges for towing and
485 transporting services provided pursuant to a contract with an
486 automobile club or automobile association licensed under the
487 provisions of section 14-67 and rates published in standard service
488 manuals. The commissioner shall hold a public hearing for the purpose
489 of obtaining additional information concerning such rates and charges.
490 (3) With respect to the nonconsensual towing or transporting and the
491 storage of motor vehicles, no such person, firm or corporation shall
492 charge more than the rates and charges published by the commissioner]
493 section 14-52. Any person aggrieved by any action of the commissioner
494 under the provisions of this section may [take an] appeal therefrom in
495 accordance with section 4-183, except venue for such appeal shall be in
496 the judicial district of New Britain.

497 (c) Each wrecker used for towing or transporting motor vehicles shall
498 be registered as a wrecker by the commissioner for a fee of one hundred
499 twenty-five dollars. Each such registration shall be renewed biennially
500 according to renewal schedules established by the commissioner so as
501 to effect staggered renewal of all such registrations. If the adoption of a
502 staggered system results in the expiration of any registration more or
503 less than two years from its issuance, the commissioner may charge a
504 prorated amount for such registration fee.

505 (d) An owner of a wrecker may apply to the commissioner for a
506 general distinguishing number and number plate for the purpose of
507 displaying such number plate on a motor vehicle temporarily in the
508 custody of such owner and being towed or transported by such owner.
509 The commissioner shall issue such number and number plate to an
510 owner of a wrecker (1) who has complied with the requirements of this
511 section, and (2) whose wrecker is equipped in accordance with
512 subsection (e) of this section. The commissioner shall charge a fee to
513 cover the cost of issuance and renewal of such number plates.

514 [(b)] (e) (1) The commissioner, or an inspector authorized by the
515 commissioner, shall examine each wrecker, including its number,
516 equipment and identification, and shall determine the mechanical
517 condition of such wrecker and whether or not it is properly equipped to
518 do the work intended. A wrecker shall be deemed properly equipped if
519 there are flashing yellow lights installed and mounted on such wrecker
520 that [(1)] (A) show in all directions at all times, and [(2)] (B) are as close
521 to the back of the cab of such wrecker as practicable. Such lights shall be
522 in operation when such wrecker is towing a vehicle and when such
523 wrecker is at the scene of an accident or the location of a disabled motor
524 vehicle. In addition, each wrecker shall be equipped with a spot light
525 mounted so that its beam of light is directed toward the hoisting
526 equipment in the rear of such wrecker. The hoisting equipment of each
527 wrecker shall be of sufficient capacity to perform the service intended
528 and shall be securely mounted to the frame of such vehicle. A fire
529 extinguisher shall be carried at all times on each wrecker which shall be

530 in proper working condition, mounted in a permanent bracket on each
531 wrecker and have a minimum rating of eight bc. A set of three flares in
532 operating condition shall be carried at all times on each wrecker and
533 shall be used between the periods of one-half hour after sunset and one-
534 half hour before sunrise when the wrecker is parked on a highway while
535 making emergency repairs or preparing to pick up a disabled vehicle to
536 remove it from a highway or adjoining property.

537 (2) No [registrant or operator of any] wrecker service shall offer to
538 give any gratuities or inducements of any kind to any police officer or
539 other person in order to obtain towing business or recommendations for
540 towing or storage of, or estimating repairs to, disabled vehicles.

541 (3) No [licensee] wrecker service shall require the owner of a disabled
542 vehicle to sign a contract for the repair or storage of such owner's
543 [damaged] disabled vehicle as part of the [towing] consideration for
544 towing such vehicle or to sign an order for the repair of, or authorization
545 for estimating repairs to such vehicle, until the tow job has been
546 completed. Nothing in this subdivision shall be construed to prohibit
547 the wrecker service and owner of the disabled vehicle from entering into
548 an agreement for the repair or storage of such vehicle upon the
549 completion of the tow.

550 (4) No [licensee] wrecker service shall tow a vehicle in such a
551 negligent manner as to cause further damage to the vehicle being towed.

552 (5) No [licensee] wrecker service shall knowingly permit any person
553 to occupy a vehicle while the vehicle is being towed. [Nothing in this
554 subsection shall be construed to prohibit the licensee and owner of the
555 damaged vehicle from entering into an agreement for the repair or
556 storage of such vehicle upon the completion of the tow job.

557 (c) Each wrecker used for towing or transporting motor vehicles shall
558 be registered as a wrecker by the commissioner for a fee of one hundred
559 twenty-five dollars. Each such registration shall be renewed biennially
560 according to renewal schedules established by the commissioner so as

561 to effect staggered renewal of all such registrations. If the adoption of a
562 staggered system results in the expiration of any registration more or
563 less than two years from its issuance, the commissioner may charge a
564 prorated amount for such registration fee.

565 (d) An owner of a wrecker may apply to the commissioner for a
566 general distinguishing number and number plate for the purpose of
567 displaying such number plate on a motor vehicle temporarily in the
568 custody of such owner and being towed or transported by such owner.
569 The commissioner shall issue such number and number plate to an
570 owner of a wrecker (1) who has complied with the requirements of this
571 section, and (2) whose wrecker is equipped in accordance with
572 subsection (b) of this section. The commissioner shall charge a fee to
573 cover the cost of issuance and renewal of such number plates.]

574 [(e)] (f) With respect to the nonconsensual towing or transporting of
575 a motor vehicle, no [licensee] wrecker service may tow or transport a
576 vehicle to the premises of any person, firm or corporation engaged in
577 the storage of vehicles for compensation unless such person, firm or
578 corporation adheres to the storage charges published by the
579 commissioner in accordance with section 7 of this act.

580 [(f)] (g) The provisions of this section shall not apply to any person,
581 firm, corporation or association: (1) Towing or transporting a motor
582 vehicle, provided such person, firm, corporation or association is
583 licensed as a motor vehicle dealer pursuant to the provisions of [subpart
584 (D) of this part] section 14-52 and does not offer direct towing or
585 transporting to the public or engage in nonconsensual towing or
586 transporting; (2) operating as an automobile club or automobile
587 association licensed under section 14-67; (3) operating as a motor vehicle
588 recycler licensed under section 14-67l or any contractor of such recycler,
589 provided such recycler or its contractor does not offer towing or
590 transporting to the public or engage in nonconsensual towing or
591 transporting; (4) engaging in the business of repossession of motor
592 vehicles for lending institutions, provided it does not offer direct towing
593 or transporting unless licensed as a motor vehicle dealer [under the

594 provisions of subpart (D) of this part] pursuant to the provisions of
595 section 14-52; (5) towing motor vehicles owned or leased by such
596 person, firm, association or corporation; (6) towing or transporting
597 motor vehicles for hire, with the appropriate operating authority, as
598 defined in 49 CFR 390.5, as amended from time to time, provided such
599 person, firm, corporation or association does not offer towing or
600 transporting to the public or engage in nonconsensual towing or
601 transporting; or (7) towing motor vehicles to or from an auction
602 conducted by a motor vehicle dealer licensed pursuant to the provisions
603 of [subpart (D) of this part] section 14-52, provided such person, firm,
604 corporation or association does not offer direct towing or transporting
605 to the public or engage in nonconsensual towing or transporting.

606 [(g)] (h) Any [law enforcement] police officer or traffic authority [, as
607 defined in section 14-297,] may determine that a vehicle blocking a
608 travel lane on a limited access highway constitutes an emergency and a
609 threat to public safety. Upon such determination, such [law
610 enforcement] officer or traffic authority may direct the [operator of a]
611 wrecker service to remove such vehicle. Any such [operator of a]
612 wrecker service shall be held harmless from liability or causes of action
613 for property damages incurred to such vehicle or to its contents or the
614 surrounding area caused by such emergency removal, provided such
615 removal measures are taken under the direction of such officer or
616 authority and all reasonable care is taken by the [operator of the]
617 wrecker service to limit any further damage to such vehicle, such
618 vehicle's contents or the surrounding area.

619 [(h) For the purposes of this section, "nonconsensual towing or
620 transporting" means the towing or transporting of a motor vehicle in
621 accordance with the provisions of section 14-145 or for which
622 arrangements are made by order of a law enforcement officer or traffic
623 authority, as defined in section 14-297.]

624 (i) Any person, firm, corporation or association that violates the
625 provisions of this section shall, for a first offense, be deemed to have
626 committed an infraction and for a second or subsequent offense, shall

627 be guilty of a class D misdemeanor.

628 Sec. 7. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this
629 section:

630 (1) "Private-property trespass towing" means the towing or
631 transporting of a motor vehicle without the prior consent or
632 authorization of the owner or operator of the motor vehicle performed
633 in accordance with the provisions of section 14-145 of the general
634 statutes, as amended by this act;

635 (2) "Light-duty motor vehicle" means a motor vehicle with a gross
636 vehicle weight rating of less than ten thousand pounds;

637 (3) "Medium-duty motor vehicle" means a motor vehicle, including
638 any cargo, with a gross vehicle weight rating of ten thousand pounds or
639 more but not more than twenty-six thousand pounds;

640 (4) "Heavy-duty motor vehicle" means a motor vehicle, including any
641 cargo, with a gross vehicle weight rating of more than twenty-six
642 thousand pounds;

643 (5) "Drop fee" means the fee payable for the release of a motor vehicle
644 that has been connected to a wrecker but not yet removed from private
645 property from which such motor vehicle is to be towed;

646 (6) "After-hours redemption fee" means the fee payable for
647 redeeming a motor vehicle from a motor vehicle storage facility outside
648 the wrecker service's hours of operation; and

649 (7) "Nonconsensual towing or transporting" has the same meaning as
650 provided in section 14-66 of the general statutes, as amended by this act.

651 (b) The Commissioner of Motor Vehicles shall establish and publish
652 a schedule of rates and charges for the provision of private-property
653 trespass towing and the storage of motor vehicles. Such schedule shall
654 be effective on January 1, 2026, and shall include (1) flat rates for towing
655 services provided to light-duty, medium-duty and heavy-duty motor

656 vehicles, (2) a fee for additional labor, (3) a drop fee, (4) a mileage fee,
657 (5) storage rates, and (6) an after-hours redemption fee. Not later than
658 November 1, 2025, the commissioner shall hold one public hearing for
659 the purpose of obtaining information to establish the schedule.

660 (c) Such flat rates shall include the first two miles of transportation
661 performed by such wrecker service. No wrecker service may charge a
662 mileage fee for more than thirteen additional miles of transportation
663 provided to a motor vehicle subject to private-property trespass towing.

664 (d) Such storage rates and the after-hours redemption fee shall apply
665 to the storage of light-duty, medium-duty and heavy-duty motor
666 vehicles subject to nonconsensual towing or transporting.

667 (e) The schedule of rates and charges established pursuant to the
668 provisions of this section shall be just and reasonable and reflect the
669 reasonable operating costs of wrecker services that perform private-
670 property trespass towing and store motor vehicles. In establishing such
671 rates and charges, the commissioner shall consider factors, including,
672 but not limited to, the most recent transportation producer price index
673 published by the United States Department of Transportation, rates set
674 by other jurisdictions and the cost of fuel, wreckers, motor vehicle parts,
675 equipment, personnel, workers' compensation insurance,
676 unemployment compensation and insurance premiums.

677 (f) In the period of time between July 1, 2028, and October 1, 2028,
678 inclusive, and every three years thereafter, the commissioner shall hold
679 one public hearing for the purpose of reconsidering the schedule of rates
680 and charges established pursuant to the provisions of subsection (b) of
681 this section. The commissioner may amend such established schedule if,
682 after consideration of the factors set forth in subsection (e) of this section
683 and the testimony received at the public hearing, the commissioner
684 determines that such established schedule is no longer just and
685 reasonable and does not reflect the reasonable operating costs of
686 wrecker services that perform private-property trespass towing. If the
687 commissioner amends such schedule, such amended schedule shall be

688 effective the January first following each public hearing held pursuant
689 to the provisions of this subsection.

690 (g) Upon the publication of a schedule pursuant to the provisions of
691 this section, no wrecker service shall (1) charge more than the rates and
692 charges contained in such schedule, or (2) charge for services that are
693 not included in such schedule.

694 (h) The uniform rates and charges for the nonconsensual towing or
695 transporting and storage of motor vehicles with a gross vehicle weight
696 rating of less than ten thousand pounds established and published by
697 the Commissioner of Motor Vehicles pursuant to section 14-66 of the
698 general statutes, revision of 1958, revised to January 1, 2025, shall
699 continue to be effective on and after October 1, 2025, until December 31,
700 2025, inclusive, and no wrecker service shall charge more than such
701 published rates and charges during such period.

702 Sec. 8. (NEW) (*Effective October 1, 2025*) (a) For the purposes of this
703 section:

704 (1) "Police-ordered towing" means towing or transporting and
705 recovery of a motor vehicle without the prior consent of authorization
706 of the owner or operator of the motor vehicle performed pursuant to the
707 provisions of section 14-150 of the general statutes, as amended by this
708 act, section 14-307 of the general statutes or any other order of a police
709 officer or traffic authority;

710 (2) "Oversize or overweight motor vehicle" means a motor vehicle,
711 combination of motor vehicle and trailer or commercial vehicle
712 combination, including each such motor vehicle's load, whose
713 dimensions or weight does not conform to the provisions of sections 14-
714 262 of the general statutes, 14-262a of the general statutes, 14-264 of the
715 general statutes, 14-267a of the general statutes and 14-269 of the general
716 statutes or any other requirement specified in the general statutes;

717 (3) "Winching" means the process of moving a motor vehicle by the
718 use of chains, nylon slings or additional lengths of winch cable from a

719 position that is not accessible for direct hookup for towing a motor
720 vehicle;

721 (4) "Nonconsensual towing or transporting" and "recovery" have the
722 same meanings as provided in section 14-66 of the general statutes, as
723 amended by this act; and

724 (5) "Light-duty motor vehicle", "medium-duty motor vehicle" and
725 "heavy-duty motor vehicle" have the same meanings as provided in
726 section 7 of this act.

727 (b) The Commissioner of Motor Vehicles shall establish and publish
728 a schedule of rates and charges for the provision of police-ordered
729 towing that includes:

730 (1) A base hourly rate that may be charged for towing or transporting
731 services provided to (A) a light-duty motor vehicle, (B) a medium-duty
732 motor vehicle, (C) a heavy-duty motor vehicle, and (D) an oversize or
733 overweight motor vehicle. The commissioner shall identify the services
734 and equipment involved in the provision of such towing or transporting
735 services that are included in such base hourly rate;

736 (2) An hourly rate for winching services, provided such winching
737 service is performed on a vehicle that is located off a paved portion of a
738 highway;

739 (3) Hourly rates or charges for each type of specialized equipment
740 used in connection with the provision of police-ordered towing that are
741 not included in the base hourly rate established pursuant to subdivision
742 (1) of this subsection. Such rates or charges shall account for the cost of
743 each such type of specialized equipment and a reasonable profit margin;

744 (4) Hourly rates for labor that is not included in such base hourly rate;
745 and

746 (5) A charge for necessary administrative services.

747 (c) The schedule of rates and charges established pursuant to the

748 provisions of subsection (b) of this section shall be just and reasonable
749 and reflect the reasonable operating costs of wrecker services that
750 perform police-ordered towing. In establishing such rates and charges,
751 the commissioner shall consider factors, including, but not limited to,
752 the most recent transportation producer price index published by the
753 United States Department of Transportation, rates set by other
754 jurisdictions, rates for consensual towing of motor vehicles, the cost of
755 equipment required by regulations adopted pursuant to section 29-23a
756 of the general statutes, as amended by this act, and the cost of workers'
757 compensation insurance, unemployment compensation and insurance
758 premiums.

759 (d) Not later than ninety days after receipt of a proposed schedule of
760 rates and charges and any supporting documentation from the Police-
761 Ordered Towing Council pursuant to section 9 of this act, the
762 commissioner shall (1) hold a public hearing for the purpose of
763 obtaining additional information concerning such proposed schedule,
764 and (2) establish and publish a schedule of rates and charges for the
765 provision of police-ordered towing. If the commissioner amends the
766 proposed schedule, the commissioner shall provide a written
767 explanation to the council of the reason for such amendment.

768 (e) Upon the publication of a schedule pursuant to the provisions of
769 this section, no wrecker service shall (1) charge more than the rates and
770 charges contained in such schedule, or (2) charge for services that are
771 not included in such schedule.

772 Sec. 9. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this
773 section:

774 (1) "Police-ordered towing" and "oversize or overweight motor
775 vehicle" have the same meanings as provided in section 8 of this act; and

776 (2) "Light-duty motor vehicle", "medium-duty motor vehicle" and
777 "heavy-duty motor vehicle" have the same meanings as provided in
778 section 7 of this act.

779 (b) There is established a Police-Ordered Towing Council within the
780 Department of Motor Vehicles for administrative purposes only. Such
781 council shall (1) advise the Commissioner of Motor Vehicles concerning
782 policies affecting police-ordered towing, and (2) develop a proposed
783 schedule of rates and charges for the provision of police-ordered towing
784 of light-duty, medium-duty, heavy-duty and oversize or overweight
785 motor vehicles.

786 (c) The council shall consist of the following members: (1) Three
787 representatives of an organization in the state that represents towing
788 and recovery professionals, appointed by the Governor; (2) two
789 representatives of an organization in the state that represents the
790 commercial trucking industry, appointed by the Governor; (3) one
791 representative of an association of police chiefs in the state, appointed
792 by the Governor; (4) one representative of an association of fire chiefs in
793 the state, appointed by the Governor; (5) one representative of the
794 insurance industry, appointed by the Governor; and (6) the
795 Commissioners of Transportation, Emergency Services and Public
796 Protection and Energy and Environmental Protection and the Insurance
797 Commissioner, or their designees.

798 (d) Appointments to the council shall be made not later than August
799 1, 2025. Each member appointed shall serve for a term of three years and
800 may serve until such member's successor is appointed. Any vacancy
801 shall be filled by the Governor not later than thirty days after the date
802 of such vacancy. The chairperson of the council shall be appointed by
803 the Governor and shall convene the first meeting of the council not later
804 than September 15, 2025.

805 (e) The council shall (1) on or before January 1, 2026, consider the
806 factors set forth in subsection (c) of section 8 of this act and submit to the
807 Commissioner of Motor Vehicles a proposed schedule of rates and
808 charges for the provision of police-ordered towing of light-duty,
809 medium-duty, heavy-duty and oversize or overweight motor vehicles;
810 (2) in the period of time between June 1, 2028, and September 1, 2028,
811 inclusive, and every three years thereafter, review and consider

812 adjustments to the rates and charges published in accordance with
813 section 8 of this act and submit such recommended adjustments, if any,
814 to the commissioner; (3) recommend specific procedures for
815 determining whether a service performed by a wrecker service in the
816 provision of police-ordered towing was required; (4) request
817 information from other parties to assist with the work of the council and,
818 in the discretion of the council, hold public hearings for the purpose of
819 obtaining information; and (5) make any additional recommendations
820 to the Department of Motor Vehicles that the council deems
821 appropriate.

822 Sec. 10. (*Effective July 1, 2025*) (a) For the purposes of this section:

823 (1) "Wrecker service", "nonconsensual towing or transporting" and
824 "recovery" have the same meanings as provided in section 14-66 of the
825 general statutes, as amended by this act;

826 (2) "Private-property trespass towing", "medium-duty motor vehicle"
827 and "heavy-duty motor vehicle" have the same meanings as provided in
828 section 7 of this act;

829 (3) "Police-ordered towing" and "oversize or overweight motor
830 vehicle" have the same meanings as provided in section 8 of this act;

831 (4) "Rotator" means a wrecker that (A) consists of a rotating
832 superstructure, adjusting boom, operating machinery and one or more
833 operator's stations mounted on a frame attached to a truck chassis, and
834 (B) has the ability to lift, lower and swing loads; and

835 (5) "Exceptional services" means the use of special equipment, such
836 as cutting torches, air compressors and other equipment not generally
837 required for the performance of nonconsensual towing or transporting
838 at the scene of an accident.

839 (b) On and after July 1, 2025, the uniform rates and charges for the
840 nonconsensual towing or transporting and recovery of motor vehicles
841 with a gross vehicle weight rating of ten thousand pounds or more, but

842 not more than twenty-six thousand pounds, and motor vehicles with a
843 gross vehicle weight rating of more than twenty-six thousand pounds
844 established and published by the Commissioner of Motor Vehicles
845 pursuant to section 14-66 of the general statutes, revision of 1958,
846 revised to January 1, 2025, shall cease to be effective.

847 (c) On and after July 1, 2025, and until the date the commissioner
848 publishes a schedule of rates and charges for private-property trespass
849 towing in accordance with section 7 of this act or police-ordered towing
850 in accordance with section 8 of this act, as applicable, the maximum
851 hourly rate that may be charged for the nonconsensual towing or
852 transporting and recovery and calculated in accordance with
853 regulations adopted pursuant to section 14-63 of the general statutes, as
854 amended by this act, shall be as follows: (1) For medium-duty motor
855 vehicles, four hundred dollars; (2) for heavy-duty motor vehicles, seven
856 hundred dollars; (3) for oversize or overweight motor vehicles, one
857 thousand five hundred dollars; and (4) for the use of a rotator and one
858 laborer, one thousand two hundred seventy-five dollars.

859 (d) Services included in such maximum hourly rate include (1) the
860 services reasonably necessary to restore the site of the nonconsensual
861 towing or transporting to its original condition, or to restore such site as
862 directed by a police officer, traffic authority or local fire official if such
863 services are completed in less than fifteen minutes; (2) the time spent at
864 the site by a wrecker service waiting to perform any portion of the
865 nonconsensual towing or transporting procedures due to an order of a
866 police officer or traffic authority if such time is less than fifteen minutes;
867 (3) hand tools, wrenches and sockets used in the towing or recovery of
868 a motor vehicle; (4) timbers used in such towing or recovery; (5) air
869 fittings and hoses used in such towing or recovery under one hundred
870 feet; (6) pry bars; (7) reflectors; (8) disconnecting batteries; (9) wheel
871 chocks or scotch blocks; (10) not more than two snatch blocks; (11) cargo
872 retraining straps; (12) chain and binders used in conjunction with
873 wrecker cables; and (13) preparing a motor vehicle for towing.

874 (e) A wrecker service may charge additional fees for exceptional

875 services, which may include the hourly charge for labor and the use of
876 equipment to perform such exceptional services, provided such
877 exceptional services are itemized, reasonable and necessary for the
878 nonconsensual towing or transporting of a motor vehicle.

879 (f) The provisions of this section shall cease to be effective upon the
880 date the Commissioner of Motor Vehicles establishes and publishes a
881 schedule of rates and charges for the provision of police-ordered towing
882 in accordance with section 8 of this act.

883 Sec. 11. Section 14-63 of the general statutes is repealed and the
884 following is substituted in lieu thereof (*Effective October 1, 2025*):

885 (a) The [commissioner may make, alter or repeal] Commissioner of
886 Motor Vehicles may adopt regulations governing the administration of
887 all statutes relating to the license and business of dealers and repairers,
888 in accordance with the provisions of chapter 54.

889 (b) (1) For the purposes of this subsection, (A) "nonconsensual towing
890 or transporting" and "recovery" have the same meanings as provided in
891 section 14-66, as amended by this act, and (B) "police-ordered towing"
892 has the same meaning as provided in section 8 of this act.

893 [(b)] (2) The Commissioner of Motor Vehicles shall [adopt
894 regulations, in accordance with the provisions of chapter 54,
895 establishing (1) a procedure whereby] receive, process and investigate
896 complaints from customers of dealers and repairers [may file
897 complaints with the Department of Motor Vehicles] concerning the
898 operations of and services provided by any such [licensees, and (2) a
899 procedure specifying the circumstances under which a licensee may
900 stipulate to a complaint and waive such licensee's right to an
901 administrative hearing. Such regulations shall provide for the
902 commissioner to contact each licensee that is the subject of a complaint
903 in order to notify such licensee of the complaint and to relate to such
904 licensee the particular matters alleged by the complainant. If the
905 commissioner determines that the facts as alleged give rise to one or

906 more violations of law related to the licensee's business, the
907 commissioner may attempt to mediate a voluntary resolution of the
908 complaint acceptable to the complainant and the licensee. Such
909 regulations shall also provide that, if an acceptable resolution to the
910 complaint is not achieved, the commissioner shall complete the
911 commissioner's investigation of the facts and shall, if the commissioner
912 has reason to believe that the licensee has violated any provision of
913 section 14-64, proceed to take any action authorized under the
914 provisions of section 14-64. If, after such an investigation, the
915 commissioner elects not to take action against the licensee, the
916 commissioner shall notify both the complainant and the licensee in
917 writing.] dealer or repairer, including the provision of nonconsensual
918 towing or transporting, recovery or storage of motor vehicles. The
919 commissioner may permit a dealer or repairer to stipulate to a complaint
920 and waive such dealer or repairer's right to an administrative hearing
921 under the provisions of chapter 54.

922 (3) Any complaint filed with the commissioner pursuant to the
923 provisions of this subsection shall (A) be in writing, on a form provided
924 by or acceptable to the commissioner, (B) contain a statement of the facts
925 that form the basis of the claim against such dealer or repairer, (C)
926 include the dealer's or repairer's name, the customer's name and
927 address, the date on which the transaction with the dealer or repairer
928 occurred and, if applicable, the description of any vehicle that is the
929 subject of a complaint, (D) be accompanied by any supporting
930 documentation that pertains to the complaint, including, but not limited
931 to, the written authorization form described in subsection (b) of section
932 14-145, as amended by this act, photographs, invoices, repair orders and
933 evidence of payment, and (E) be mailed or otherwise transmitted to the
934 Department of Motor Vehicles.

935 (4) Not later than fourteen days from the date of receiving a customer
936 complaint, the commissioner shall notify the customer and the dealer or
937 repairer that is the subject of the complaint that the complaint (A) was
938 received and of the particular matters alleged by the customer, and (B)

939 will be subject to further investigation. Such investigation shall consist
940 of a determination of (i) whether the complaint is complete and all
941 relevant documents were received, and (ii) whether the complaint states
942 facts which, if true, would give rise to one or more violations of sections
943 14-51 to 14-66c, inclusive, as amended by this act, sections 14-145, as
944 amended by this act, 14-145a, as amended by this act, and 14-150, as
945 amended by this act, section 3 of this act or any regulation adopted
946 pursuant to said sections or section 16 of this act.

947 (5) In the event that the complaint is incomplete, the commissioner
948 shall notify the customer, in writing, of what deficiencies exist in the
949 complaint and provide the date by which the customer is required to
950 submit documentation to address such deficiencies. In the event that
951 such deficiencies are not addressed by the specified date, no action shall
952 be taken on the complaint and the commissioner shall notify the
953 customer and the dealer or repairer, in writing, that no further action
954 will be taken. The commissioner shall maintain a written record of all
955 conversations with the customer and include such record with the
956 complaint in the records of the department.

957 (6) In the event that the complaint does not state facts that give rise to
958 a violation of sections 14-51 to 14-66c, inclusive, as amended by this act,
959 sections 14-145, as amended by this act, 14-145a, as amended by this act,
960 and 14-150, as amended by this act, section 3 of this act or any regulation
961 adopted pursuant to said sections or section 16 of this act, the
962 commissioner shall notify the customer and the dealer or repairer, in
963 writing, that the commissioner will not proceed with the complaint.
964 Such notice shall include a brief statement of the reasons why the
965 commissioner has taken no action. [The commissioner shall also inform
966 the complainant and the licensee that an unresolved complaint exists
967 and that, unless the commissioner has determined that the allegations,
968 even if true, fail to state a violation of applicable statutory or regulatory
969 standards, the same shall be recorded in the records of the department
970 pertaining to such licensee until such time as the licensee submits to the
971 commissioner satisfactory evidence, signed by the complainant or the

972 complainant's attorney, that the claim has been resolved by agreement
973 with the complainant or submits to the department satisfactory
974 evidence of final adjudication in favor of such licensee.]

975 (7) If, after the investigation, the commissioner determines that a
976 complaint is complete and determines one or more violations of sections
977 14-51 to 14-66c, inclusive, as amended by this act, sections 14-145, as
978 amended by this act, 14-145a, as amended by this act, and 14-150, as
979 amended by this act, section 3 of this act or any regulation adopted
980 pursuant to said sections or section 16 of this act, the commissioner shall
981 notify the customer and the dealer or repairer of such determination.
982 The notification shall relate the particular matters involved in the
983 complaint and inform the dealer or repairer that such dealer or repairer
984 is required to respond to the matters alleged in the complaint not later
985 than ten days after the date of the notification. Upon receipt of the dealer
986 or repairer's response, the commissioner may (A) mediate a voluntary
987 resolution of the complaint that is acceptable to the customer and the
988 dealer or repairer, (B) proceed with an administrative hearing under
989 chapter 54, or (C) determine that no action is to be taken and notify the
990 customer and the dealer or repairer, in writing, of the reason for that
991 determination.

992 (8) If the complaint is resolved through voluntary mediation, the
993 dealer or repairer shall waive its right to an administrative hearing
994 under chapter 54. If the dealer or repairer enters into a stipulated
995 agreement, settlement agreement or consent order and fails to comply
996 with the terms of such agreement or order, the dealer or repairer's
997 license shall be suspended in accordance with the terms of such
998 agreement or order. An agreement between the [licensee and the
999 complainant] customer and the dealer or repairer shall not preclude the
1000 commissioner from proceeding to take action if the commissioner has
1001 reason to believe that the [licensee] dealer or repairer has violated any
1002 provision of section 14-64, as amended by this act.

1003 (9) If the commissioner determines that there is one or more probable
1004 violations of sections 14-51 to 14-66c, inclusive, as amended by this act,

1005 sections 14-145, as amended by this act, 14-145a, as amended by this act,
1006 and 14-150, as amended by this act, section 3 of this act or any regulation
1007 adopted pursuant to said sections or section 16 of this act and that the
1008 department will take action, the department shall notify the customer
1009 and dealer or repairer of such determination and proceed with a hearing
1010 in accordance with the provisions of chapter 54, regardless of whether
1011 the matter has or has not been settled between the customer and the
1012 dealer or repairer. The commissioner may proceed to take any action
1013 authorized under the provisions of section 14-64, as amended by this
1014 act, and, in the case of police-ordered towing, recommend to the
1015 Commissioner of Emergency Services and Public Protection that such
1016 dealer or repairer be removed from the rotational system maintained
1017 pursuant to section 29-23a, as amended by this act.

1018 (10) A decision by the commissioner not to take action against the
1019 [licensee] dealer or repairer pursuant to the provisions of this subsection
1020 shall be without prejudice to the claim of the customer; and neither the
1021 fact that the [department] commissioner has determined not to proceed
1022 nor the notice furnished to the parties, in accordance with this
1023 subsection, shall be admissible in any civil action.

1024 (11) The Commissioner of Motor Vehicles may adopt regulations, in
1025 accordance with the provisions of chapter 54, to implement the
1026 provisions of this subsection.

1027 Sec. 12. Section 14-66a of the general statutes is repealed and the
1028 following is substituted in lieu thereof (*Effective October 1, 2025*):

1029 (a) Each wrecker service that stores a motor vehicle that has been
1030 subject to nonconsensual towing or transporting, as defined in section
1031 14-66, as amended by this act, shall store such vehicle at the site of the
1032 wrecker service's business in a secured lot. The site shall be open during
1033 the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday. The wrecker
1034 service shall (1) maintain an advertised telephone number to take
1035 requests twenty-four hours a day from a motor vehicle owner or person
1036 authorized by such owner seeking to redeem a stored motor vehicle or

1037 remove any personal property within such stored motor vehicle, and (2)
1038 if such request is not made during the wrecker service's hours of
1039 operation, provide for such redemption or access to personal property
1040 not later than four hours after such request. A lending institution or
1041 person authorized by such lending institution may only redeem a stored
1042 motor vehicle during the wrecker service's hours of operation.

1043 (b) Any such wrecker service does not have a lien upon the personal
1044 property within a motor vehicle stored at such wrecker service's secured
1045 storage lot and shall permit the owner of the motor vehicle or a person
1046 authorized by such owner to access such motor vehicle and remove any
1047 personal property from within such motor vehicle during such wrecker
1048 service's hours of operation or, if not open, not later than four hours after
1049 receiving a request to remove such personal property.

1050 (c) No wrecker service shall charge for vehicle storage on a day when
1051 such wrecker service does not make the vehicle available for
1052 redemption. The wrecker service may charge an after-hours redemption
1053 fee established by the Commissioner of Motor Vehicles in accordance
1054 with section 7 of this act if the wrecker service releases a motor vehicle
1055 outside its hours of operation.

1056 (d) The wrecker service shall release a motor vehicle to its owner, a
1057 lending institution or a person authorized by the owner or lending
1058 institution to regain possession, upon demand, provided the owner,
1059 lending institution or authorized person (1) presents proof of
1060 registration, the certificate of title, the bill of sale, the lease for the motor
1061 vehicle or other reasonable proof of ownership, and (2) pays the costs of
1062 towing and storage. The wrecker service shall release the motor vehicle
1063 even if the address on the proof of registration, certificate of title, bill of
1064 sale, lease for the motor vehicle or other reasonable proof of ownership
1065 is different from the current address of the owner or authorized person
1066 redeeming the motor vehicle.

1067 (e) The wrecker service shall accept such payment by cash or credit
1068 or debit card and maintain sufficient cash at the office of such wrecker

1069 service to provide change to the owner or authorized person at the time
1070 of payment. If such payment is made by credit or debit card, the holder
1071 of such credit or debit card shall appear at the office of such wrecker
1072 service and sign the credit or debit card receipt.

1073 (f) Any vehicle owner, lending institution or authorized person shall
1074 have the right to inspect the vehicle before redeeming the vehicle. No
1075 general release of any kind that would release the wrecker service from
1076 liability for damages or from liability for any claim that the vehicle was
1077 towed without justification may be required from any vehicle owner,
1078 lending institution or authorized person, as a condition of release of the
1079 vehicle. A receipt showing the name of the wrecker service and an
1080 itemization of the charges shall be provided to the person paying the
1081 towing and storage costs at the time of payment.

1082 (g) The commissioner shall adopt regulations, in accordance with the
1083 provisions of chapter 54, requiring all wreckers to display either the
1084 name and address or name and telephone number of the licensed
1085 registrant of such wrecker.

1086 (h) Any person, firm, corporation or association that violates the
1087 provisions of this section shall, for a first offense, be deemed to have
1088 committed an infraction and for a second or subsequent offense, shall
1089 be guilty of a class D misdemeanor.

1090 Sec. 13. Section 14-150 of the general statutes is repealed and the
1091 following is substituted in lieu thereof (*Effective October 1, 2025*):

1092 (a) Any person who abandons any motor vehicle within the limits of
1093 any highway or upon property other than such person's own without
1094 the consent of the owner thereof for a period longer than twenty-four
1095 hours shall have committed an infraction and shall be fined not less than
1096 eighty-five dollars. The last owner of record of a motor vehicle found
1097 abandoned, as shown by the files of the Department of Motor Vehicles,
1098 shall be deemed prima facie to have been the owner of such motor
1099 vehicle at the time it was abandoned and the person who abandoned

1100 the same or caused or procured its abandonment.

1101 (b) Any inspector of the Department of Motor Vehicles, any officer
1102 attached to an organized police department, any enforcement officer of
1103 a parking authority authorized under an ordinance adopted pursuant
1104 to section 7-204a to enforce parking regulations in the municipality in
1105 which it is located or any state police officer upon discovery of any
1106 motor vehicle, whether situated within or without any highway of this
1107 state, which such inspector or officer determines is a menace to traffic or
1108 public health or safety, shall take such motor vehicle into such
1109 inspector's or officer's custody and cause the same to be taken to and
1110 stored in a suitable place.

1111 (c) Any inspector of the Department of Motor Vehicles, any officer
1112 attached to an organized police department, any enforcement officer of
1113 a parking authority authorized under an ordinance adopted pursuant
1114 to section 7-204a to enforce parking regulations in the municipality in
1115 which it is located or any state police officer, upon discovery of any
1116 motor vehicle which such inspector or officer determines to be
1117 apparently abandoned or a motor vehicle without proper registration,
1118 whether situated within or without any highway of this state, shall affix
1119 to such motor vehicle a notification sticker in a manner so as to be
1120 readily visible. This notification sticker shall contain the following
1121 information: (1) The date and time the notification sticker was affixed to
1122 the motor vehicle; (2) a statement that pursuant to this section, if the
1123 motor vehicle is not removed within twenty-four hours of the time the
1124 sticker was affixed, it shall be taken into custody and stored at the
1125 owner's expense; (3) the location and telephone number where
1126 additional information may be obtained; and (4) the identity of the
1127 affixing officer. If the motor vehicle is not removed within such twenty-
1128 four-hour period, the affixing department or parking authority shall
1129 take such motor vehicle into its custody and cause the same to be stored
1130 in a suitable place, except that such department or parking authority
1131 shall make a reasonable attempt to notify the owner of any such motor
1132 vehicle which is determined to be stolen prior to taking such vehicle into

1133 its custody and shall allow such owner to make arrangements for
1134 removal of such vehicle.

1135 (d) If the motor vehicle has no registration marker plates or invalid
1136 registration marker plates, and if such inspector or officer makes a
1137 determination in good faith that (1) the motor vehicle is apparently
1138 abandoned, (2) the market value of such motor vehicle in its current
1139 condition is five hundred dollars or less, and (3) the motor vehicle is so
1140 vandalized, damaged, or in disrepair as to be unusable as a motor
1141 vehicle, title to such motor vehicle shall, upon taking custody of such
1142 motor vehicle, immediately vest in the municipality in which the motor
1143 vehicle was discovered. Within forty-eight hours of the time that such
1144 motor vehicle is taken into custody, the affixing department or parking
1145 authority shall notify the Commissioner of Motor Vehicles, in writing,
1146 of the vehicle identification number and a description of the motor
1147 vehicle and thereafter shall immediately sell or transfer such motor
1148 vehicle to a recycler licensed in accordance with section 14-67l. Upon
1149 sale or other disposition of the motor vehicle, the affixing department or
1150 parking authority shall give written notice by certified mail, return
1151 receipt requested, to the person who was the owner of such motor
1152 vehicle at the time of abandonment, if known, which notice shall state
1153 that the motor vehicle has been sold or otherwise disposed of. The
1154 proceeds of the sale or disposition, or the fair market value of the motor
1155 vehicle in its current condition, whichever is greater, less the towing and
1156 sale or disposal expenses and the amount of any fines due, shall be paid
1157 to such person or such person's representatives, if claimed by such
1158 person or such person's representatives within one year from the date
1159 of sale. If such balance is not claimed within such period, it shall escheat
1160 to the municipality. If the expenses incurred by the municipality for
1161 towing and the sale or disposition of such motor vehicle and any such
1162 fines exceed the proceeds of such sale or disposition, such person shall
1163 be liable to such municipality for such excess amount.

1164 (e) Within forty-eight hours of the time that a motor vehicle is taken
1165 into custody and stored pursuant to subsection (b) or (c) of this section,

1166 the affixing department or parking authority shall give written notice
1167 by certified mail, return receipt requested, to the owner and any
1168 lienholders of such motor vehicle, if such motor vehicle appears on the
1169 records of the Department of Motor Vehicles. The wrecker service that
1170 took such motor vehicle into custody shall make a reasonable effort to
1171 identify the owner or lienholders of such motor vehicle and send written
1172 notice by certified mail, return receipt requested, to the owner and any
1173 lienholders of such motor vehicle. The notice provided by the affixing
1174 department, parking authority and wrecker service shall state: (1) That
1175 the motor vehicle has been taken into custody and stored, (2) the
1176 location of storage of the motor vehicle, (3) that, unless title has already
1177 vested in the municipality pursuant to subsection (d) of this section,
1178 such motor vehicle may be sold [after (A) fifteen days if the market value
1179 of such motor vehicle does not exceed one thousand five hundred
1180 dollars, or (B) forty-five days if the value of such motor vehicle exceeds
1181 one thousand five hundred dollars] in accordance with section 14 of this
1182 act, and (4) that the owner has a right to contest the validity of such
1183 taking by application, on a form prescribed by the Commissioner of
1184 Motor Vehicles, to the hearing officer named in such notice within ten
1185 days from the date of such notice. Such application forms shall be made
1186 readily available to the public at all offices and on the Internet web site
1187 of the Department of Motor Vehicles, parking authorities authorized
1188 under an ordinance adopted pursuant to section 7-204a to enforce
1189 parking regulations and state and local police departments.

1190 (f) (1) The chief executive officer of each town shall appoint a suitable
1191 person, who shall not be a member of any state or local police
1192 department, to be a hearing officer to hear applications to determine
1193 whether or not the towing within such municipality of such motor
1194 vehicle was authorized under the provisions of this section. Two or
1195 more towns may join in appointing such hearing officer; provided any
1196 such hearing shall be held at a location which is as near to the town
1197 within which such motor vehicle was towed as is reasonable and
1198 practicable. The commissioner shall [establish by regulation] adopt
1199 regulations, in accordance with the provisions of chapter 54, to establish

1200 the qualifications necessary for hearing officers and procedures for the
1201 holding of such hearings. If it is determined at such hearing that the
1202 vehicle was not a menace to traffic, abandoned or unregistered, as the
1203 case may be, the owner of such motor vehicle shall not be liable for any
1204 expenses incurred as a result of the taking and storage of such motor
1205 vehicle, the lien provisions of this section shall not apply to such owner,
1206 and the department which took and stored such motor vehicle shall be
1207 liable for such expenses. If the owner, prior to such determination, pays
1208 such expenses and the storage charges of such motor vehicle, and it is
1209 determined at such hearing that the motor vehicle was not a menace to
1210 traffic, abandoned or unregistered, as the case may be, the department
1211 or parking authority which took such motor vehicle shall be liable to
1212 such owner for the amount paid by such owner. Any person aggrieved
1213 by the decision of such hearing officer may, within fifteen days of the
1214 notice of such decision, appeal to the superior court for the judicial
1215 district wherein such hearing was held.

1216 (2) The chief executive officer of each municipality shall designate a
1217 suitable person who shall be responsible for the collection of data
1218 concerning abandoned motor vehicles within such municipality and the
1219 preparation and submission of periodic reports to the Commissioner of
1220 Motor Vehicles which shall contain such information as the
1221 commissioner may require.

1222 [(g) The owner or keeper of any garage or other place where such
1223 motor vehicle is stored shall have a lien upon such motor vehicle for
1224 such owner's or keeper's towing or storage charges, or both, that result
1225 from towing or storage under this section.

1226 (1) Except as provided in subsection (d) of this section, if the current
1227 market value of such motor vehicle as determined in good faith by such
1228 owner or keeper does not exceed one thousand five hundred dollars and
1229 such motor vehicle has been stored for a period of not less than fifteen
1230 days, such owner or keeper shall, unless an application filed by the
1231 owner pursuant to subsection (e) of this section is pending and the
1232 owner of such motor vehicle has notified such owner or keeper that such

1233 application for hearing has been filed, send a notice of intent to sell that
1234 complies with subsection (h) of this section to the commissioner, the
1235 owner of such motor vehicle and any known lienholder of record of
1236 such motor vehicle within such period. Upon approval by the
1237 commissioner of the notice of intent to sell, the commissioner shall issue
1238 such owner or keeper an affidavit of compliance. Such owner or keeper
1239 shall sell such motor vehicle not less than five business days after the
1240 mailing date of the notice of intent to sell, and apply the proceeds of the
1241 sale toward such owner's or keeper's towing and storage charges.

1242 (2) If the current market value of such motor vehicle as determined
1243 in good faith by such owner or keeper exceeds one thousand five
1244 hundred dollars and if such motor vehicle has been stored for a period
1245 of not less than forty-five days, such owner or keeper shall, unless an
1246 application filed by the owner pursuant to subsection (e) of this section
1247 is pending and the owner of such motor vehicle has notified such owner
1248 or keeper that such application for hearing has been filed, send a notice
1249 of intent to sell that complies with subsection (h) of this section to the
1250 commissioner, the owner of such motor vehicle and any known
1251 lienholder of record of such motor vehicle within such period. Upon
1252 approval by the commissioner of the notice of intent to sell, the
1253 commissioner shall issue such owner or keeper an affidavit of
1254 compliance. Such owner or keeper shall sell such motor vehicle at public
1255 auction for cash, at such owner's or keeper's place of business not less
1256 than five business days after the mailing date of the notice of intent to
1257 sell. Such owner or keeper shall apply the proceeds of such sale toward
1258 the payment of such owner's or keeper's towing and storage charges and
1259 the payment of any debt or obligation incurred by the officer who placed
1260 such motor vehicle in storage. At any public auction held pursuant to
1261 this subsection, such owner or keeper may set a minimum bid equal to
1262 the amount of such owner's or keeper's charges and obligations with
1263 respect to the tow and storage of the motor vehicle. If no such bid is
1264 made, such owner or keeper may sell or dispose of such vehicle.

1265 (h) The notice of intent to sell described in subsection (g) of this

1266 section shall include the make, model and vehicle identification number
1267 of such motor vehicle, the date such motor vehicle was left with the
1268 owner or keeper of the garage for storage and by whom and the
1269 registration number thereof if any number plates are on such motor
1270 vehicle, and shall be placed on file by the commissioner and subject to
1271 public inspection. The notice of intent to sell shall be accompanied by a
1272 statement to the owner and known lienholder of such motor vehicle
1273 indicating the date, time and place of the sale of such motor vehicle, and
1274 the manner of the sale, as specified in subdivision (1) or (2) of subsection
1275 (g) of this section. Such owner or keeper shall give such notice and
1276 accompanying statement to such motor vehicle owner and lienholder
1277 by certified mail, return receipt requested. Such statement shall indicate
1278 that any proceeds in excess of such owner's or keeper's charges and
1279 obligations may be claimed by the owner of such motor vehicle within
1280 one year from the date of such sale. The fee for filing such notice of intent
1281 and accompanying statement shall be ten dollars. Any sale under the
1282 provisions of this section shall be void, unless such owner or keeper
1283 provides the notice required by this section.

1284 (i) At the time of a sale conducted under subsection (g) of this section,
1285 such owner or keeper shall provide the purchaser of such motor vehicle
1286 with the affidavit of compliance issued by the commissioner. Except for
1287 a thirty-day period immediately following the date such motor vehicle
1288 was placed in storage under subdivision (1) of subsection (g) of this
1289 section, or a sixty-day period immediately following the date such
1290 motor vehicle was placed in storage under subdivision (2) of subsection
1291 (g) of this section, the commissioner may limit the number of days that
1292 such owner or keeper may charge for storage of the motor vehicle prior
1293 to the time such motor vehicle was sold unless such owner or keeper
1294 provides evidence to the commissioner that the storage charges accrued
1295 as a result of such owner or keeper's reliance upon statements or
1296 representations made by the owner or lienholder of the motor vehicle or
1297 as a result of such owner's or keeper's good faith effort to negotiate the
1298 return of such motor vehicle to such owner or lienholder.

1299 (j) The owner or keeper of such garage shall report the sales price,
1300 storing, towing and repair charges, if any; buyer's name and address;
1301 identification of the vehicle and such other information as may be
1302 required in regulations adopted pursuant to this section, to the
1303 commissioner within fifteen days after the sale of the motor vehicle. The
1304 proceeds of such sale, after deducting the amount due such owner or
1305 keeper and all expenses connected with such sale, including the
1306 expenses of the officer who placed such motor vehicle in storage, shall
1307 be paid to the owner of such motor vehicle or such owner's legal
1308 representatives, if claimed by such owner or such owner's legal
1309 representatives at any time within one year from the date of such sale.
1310 If such balance is not claimed within said period, it shall escheat to the
1311 state.

1312 (k) The Commissioner of Motor Vehicles shall adopt regulations, in
1313 accordance with the provisions of chapter 54, to carry out the purposes
1314 of this section. The regulations shall (1) specify the circumstances under
1315 which title to any motor vehicle abandoned within the limits of any
1316 highway may be transferred to any person, firm or corporation towing
1317 such vehicle, (2) establish the procedure whereby such person, firm or
1318 corporation may obtain title to such motor vehicle, and (3) specify the
1319 circumstances under which the owner of a campground may dispose of
1320 a motor home or recreational vehicle abandoned on such owner's
1321 property and establishing procedures governing such disposal.]

1322 Sec. 14. (NEW) (*Effective October 1, 2025*) (a) Whenever a motor vehicle
1323 is taken into custody and stored pursuant to subsection (b) or (c) of
1324 section 14-150 of the general statutes, as amended by this act, or is
1325 subject to nonconsensual towing or transporting, as defined in section
1326 14-66 of the general statutes, as amended by this act, the wrecker service
1327 or owner or keeper of any garage, storage facility or other place where
1328 such motor vehicle is stored shall have a lien upon such motor vehicle
1329 for towing or storage charges, or both, imposed by such wrecker service
1330 or owner or keeper that result from towing or storing a motor vehicle.

1331 (b) (1) Except as provided in subsection (d) of section 14-150 of the

1332 general statutes, as amended by this act, if such wrecker service or
1333 owner or keeper makes a determination in good faith that the current
1334 market value of the stored motor vehicle does not exceed one thousand
1335 five hundred dollars and such stored motor vehicle has been stored for
1336 a period of not less than fifteen days, such wrecker service or owner or
1337 keeper shall, unless an application filed by the owner of such motor
1338 vehicle pursuant to subsection (e) of section 14-150 of the general
1339 statutes, as amended by this act, is pending and the owner of such motor
1340 vehicle has notified such wrecker service or owner or keeper that such
1341 application for hearing has been filed, send a notice of intent to sell that
1342 complies with subsection (c) of this section to the Commissioner of
1343 Motor Vehicles, the owner of such motor vehicle and any known
1344 lienholder of record of such motor vehicle at the end of such fifteen-day
1345 period. Upon approval by the commissioner of the notice of intent to
1346 sell, the commissioner shall issue such wrecker service or owner or
1347 keeper an affidavit of compliance. Such wrecker service or owner or
1348 keeper shall sell such motor vehicle not less than five business days after
1349 the mailing date of the notice of intent and apply the proceeds of the sale
1350 toward the towing and storage charges imposed by such wrecker
1351 service or owner or keeper.

1352 (2) If such wrecker service or owner or keeper makes a determination
1353 in good faith that the current market value of the stored motor vehicle
1354 exceeds one thousand five hundred dollars and if such motor vehicle
1355 has been stored for a period of not less than forty-five days, such
1356 wrecker service or owner or keeper shall, unless an application filed by
1357 the owner pursuant to subsection (e) of section 14-150 of the general
1358 statutes, as amended by this act, is pending and the owner of such motor
1359 vehicle has notified such wrecker service or owner or keeper that such
1360 application for a hearing has been filed, send a notice of intent to sell
1361 that complies with subsection (c) of this section to the Commissioner of
1362 Motor Vehicles, the owner of such motor vehicle and any known
1363 lienholder of record of such motor vehicle at the end of such forty-five-
1364 day period. Upon approval by the commissioner of the notice of intent
1365 to sell, the commissioner shall issue such wrecker service or owner or

1366 keeper an affidavit of compliance. Such wrecker service or owner or
1367 keeper shall sell such motor vehicle at public auction for cash, at the
1368 place of business of such wrecker service or owner or keeper not less
1369 than five business days after the mailing date of the notice of intent to
1370 sell. Such owner or keeper shall apply the proceeds of such sale toward
1371 the towing and storage charges imposed by such wrecker service or
1372 owner or keeper, the expenses related to such sale and any debt or
1373 obligation incurred by the officer who placed such motor vehicle in
1374 storage in accordance with section 14-150 of the general statutes, as
1375 amended by this act.

1376 (3) In determining the current market value of the stored motor
1377 vehicle pursuant to the provisions of subdivision (1) or (2) of this
1378 subsection, the wrecker service may deduct for an observed defect or
1379 missing major component part, as defined in section 14-149a of the
1380 general statutes.

1381 (c) (1) The notice of intent to sell described in subsection (b) of this
1382 section shall include, but need not be limited to, (A) the make, model
1383 and vehicle identification number of the stored motor vehicle, (B) the
1384 date such motor vehicle was left with such wrecker service or owner or
1385 keeper and by whom, (C) the registration number if any number plates
1386 are on such motor vehicle, (D) the retail market value of such motor
1387 vehicle as determined by the wrecker service or owner or keeper, and
1388 (E) a statement to the owner and known lienholder that (i) the stored
1389 motor vehicle will be sold if not redeemed in a timely manner, (ii) such
1390 motor vehicle may be redeemed until the point-of-sale, (iii) any
1391 proceeds of such sale, after deducting the amount due to such wrecker
1392 service or owner or keeper and any expenses of the officer who placed
1393 such motor vehicle in storage, if applicable, will be held in an escrow
1394 account and paid to the owner of such motor vehicle or such owner's
1395 legal representatives, if claimed by such owner or legal representatives
1396 not later than one year from the date of such sale, and (iv) if such
1397 proceeds are not claimed within said period of time, such proceeds will
1398 escheat to the state. Such wrecker service or owner or keeper shall

1399 provide such notice and a copy of the consumer bill of rights regarding
1400 towing, developed pursuant to section 5 of this act, to the motor vehicle
1401 owner and lienholder by certified mail, return receipt requested.

1402 (2) Such wrecker service or owner or keeper shall also provide a copy
1403 of the notice of intent to sell to the Commissioner of Motor Vehicles, in
1404 a form and manner determined by the commissioner. Such notice of
1405 intent to sell shall be accompanied by a filing fee of ten dollars and any
1406 other information, such as photographs of the stored motor vehicle, that
1407 the commissioner may prescribe. Such notice of intent to sell shall be
1408 subject to disclosure under the Freedom of Information Act, as defined
1409 in section 1-200 of the general statutes. The commissioner may send a
1410 copy of such notice of intent to sell electronically to the owner or
1411 lienholder of such motor vehicle.

1412 (3) Any sale of a stored motor vehicle under the provisions of this
1413 section shall be void, unless such wrecker service or owner or keeper
1414 provides the notices required by this subsection.

1415 (d) Upon receipt of a notice of intent to sell, the commissioner shall
1416 review such notice and determine if the owner of the motor vehicle has
1417 filed a customer complaint concerning such wrecker service or owner or
1418 keeper pursuant to section 14-63 of the general statutes, as amended by
1419 this act. The commissioner shall not approve such proposed sale until
1420 any such customer complaint is resolved. If the commissioner approves
1421 such proposed sale, the commissioner shall issue such wrecker service
1422 or owner or keeper an affidavit of compliance.

1423 (e) (1) Upon receipt of an affidavit of compliance by the
1424 commissioner, such wrecker service or owner or keeper shall mail a
1425 notice of proposed sale to the motor vehicle owner and known
1426 lienholder by certified mail, return receipt requested, that indicates the
1427 date, time and place of the proposed sale of such motor vehicle. Not less
1428 than five business days after the mailing date of the notice of proposed
1429 sale, such wrecker service or owner or keeper may proceed to sell such
1430 motor vehicle pursuant to the provisions of subdivision (1) or (2) of

1431 subsection (b) of this section.

1432 (2) In addition to the thirty-day period immediately following the
1433 date such motor vehicle was placed in storage under subdivision (1) of
1434 subsection (b) of this section, or a sixty-day period immediately
1435 following the date such motor vehicle was placed in storage under
1436 subdivision (2) of subsection (b) of this section, the wrecker service may
1437 only charge up to ten additional days of storage for such motor vehicle
1438 after receipt of the affidavit of compliance issued by the commissioner.

1439 (f) At the time of a sale conducted in accordance with the provisions
1440 of this section, such wrecker service or owner or keeper shall provide
1441 the purchaser of such motor vehicle with the affidavit of compliance
1442 issued by the commissioner.

1443 (g) Not later than fifteen days after the sale of a motor vehicle in
1444 accordance with the provisions of this section, such wrecker service or
1445 owner or keeper of such garage shall (1) report the sale price, towing
1446 and storage charges, repair charges, if any, expenses related to the sale,
1447 any proceeds, the buyer's name and address, identification of the vehicle
1448 and such other information as may be required in regulations adopted
1449 pursuant to section 16 of this act, to the commissioner, (2) deposit the
1450 proceeds of such sale, after deducting the amount due to such wrecker
1451 service or owner or keeper and any expenses of the officer who placed
1452 such motor vehicle in storage, if applicable, into an escrow account, and
1453 (3) upon receipt of a claim by the prior owner of such motor vehicle or
1454 such owner's legal representatives not later than one year from the date
1455 of such sale, pay such sale proceeds to the prior owner or such owner's
1456 legal representatives. If such sale proceeds are not claimed within said
1457 period of time, such sale proceeds shall escheat to the state as unclaimed
1458 property and the wrecker service or owner or keeper shall be subject to
1459 the requirements of part III of chapter 32 of the general statutes,
1460 including all obligations of a holder of unclaimed property. Not later
1461 than ten days after filing any report and paying any funds to the
1462 Treasurer as required by part III of chapter 32 of the general statutes,
1463 such wrecker service or owner or keeper shall provide evidence to the

1464 commissioner, in a form and manner determined by the commissioner,
1465 that such report was submitted and funds have escheated.

1466 (h) In no event shall such wrecker service or owner or keeper sell a
1467 motor vehicle that has not been (1) stored for at least thirty days if the
1468 current market value of such motor vehicle does not exceed one
1469 thousand five hundred dollars, or (2) stored for at least sixty days if the
1470 current market value of such motor vehicle exceeds one thousand five
1471 hundred dollars.

1472 Sec. 15. (*Effective from passage*) (a) The Commissioner of Motor
1473 Vehicles, or the commissioner's designee, shall convene a working
1474 group to study and make recommendations regarding the process
1475 through which a wrecker service or owner or keeper of any garage or
1476 storage facility may sell or dispose of a motor vehicle that remains
1477 unclaimed after such vehicle was subject to nonconsensual towing or
1478 transporting, as defined in section 14-66 of the general statutes, as
1479 amended by this act. Such study shall, at a minimum, (1) consider
1480 alternative methods for selling or disposing such unclaimed motor
1481 vehicles that balance the interests of such wrecker service or owner or
1482 keeper to manage the storage site, garage or storage facility with the
1483 interests of motor vehicle owners and ensure unclaimed motor vehicles
1484 are sold as close to the fair market value as possible; (2) consider issues
1485 concerning a lienholder of a motor vehicle who does not redeem such
1486 vehicle after inspection at the wrecker service's site of business; (3)
1487 consider alternatives to the statutory time frames for disposing of
1488 unclaimed motor vehicles and estimating the fair market value of
1489 unclaimed motor vehicles; (4) evaluate ways to modernize and improve
1490 the process of selling motor vehicles at auction and recommend
1491 amendments to the general statutes or the regulations adopted pursuant
1492 to section 14-65 of the general statutes to effectuate such modernization
1493 and improvements; and (5) consider best practices in other states
1494 regarding the disposal of unclaimed motor vehicles and notice to motor
1495 vehicle owners.

1496 (b) The working group shall consist of the following members: (1) The

1497 Commissioner of Motor Vehicles or the commissioner's designee; (2)
1498 two employees of the Department of Motor Vehicles, appointed by the
1499 commissioner; (3) three representatives of an organization in the state
1500 that represents towing and recovery professionals, appointed by the
1501 commissioner; and (4) two consumer advocates, appointed by the
1502 commissioner. The commissioner or the commissioner's designee shall
1503 serve as chairperson of the working group and shall schedule the first
1504 meeting of the council not later than September 1, 2025. The Department
1505 of Motor Vehicles shall serve as administrative staff of the working
1506 group. The working group may consult with any other agencies,
1507 officials or interested parties that the working group deems appropriate
1508 to complete such study.

1509 (c) All initial appointments to the working group shall be made by
1510 August 1, 2025. Any vacancy shall be filled by the appointing authority.

1511 (d) On or before February 1, 2026, the working group shall submit a
1512 report on its findings and recommendations to the joint standing
1513 committee of the General Assembly having cognizance of matters
1514 relating to transportation, in accordance with the provisions of section
1515 11-4a of the general statutes. The working group shall terminate on the
1516 date that it submits such report or February 1, 2026, whichever is later.

1517 Sec. 16. (NEW) (*Effective October 1, 2025*) The Commissioner of Motor
1518 Vehicles shall adopt regulations, in accordance with the provisions of
1519 chapter 54 of the general statutes, to carry out the purposes of section
1520 14-150 of the general statutes, as amended by this act, and section 14 of
1521 this act. The regulations shall (1) specify the circumstances under which
1522 title to any motor vehicle abandoned within the limits of any highway
1523 may be transferred to the wrecker service, (2) establish the procedure
1524 whereby such wrecker service may obtain title to such motor vehicle,
1525 and (3) specify the circumstances under which the owner of a
1526 campground may dispose of a motor home or recreational vehicle
1527 abandoned on such owner's property and establishing procedures
1528 governing such disposal.

1529 Sec. 17. Section 29-23a of the general statutes is repealed and the
1530 following is substituted in lieu thereof (*Effective October 1, 2025*):

1531 (a) The Division of State Police within the Department of Emergency
1532 Services and Public Protection [may] shall establish, within its patrol
1533 jurisdiction, a rotational system for summoning [licensed wrecker
1534 operators] wrecker services, as defined in section 14-1, as amended by
1535 this act, for the purpose of towing or transporting motor vehicles which
1536 are disabled, inoperative or wrecked in the event the owners or
1537 operators of such vehicles are incapacitated, unavailable or leave the
1538 procurement of wrecker service to the officer at the scene of an accident
1539 or the location of a disabled vehicle. Any such [licensee] wrecker service
1540 may participate in such system, provided (1) [his operators fulfill] such
1541 wrecker service fulfills certain qualifications, including certification by
1542 the Towing and Recovery Association of America or a certification
1543 program approved by the Commissioner of Emergency Services and
1544 Public Protection, and [his] the wrecker service's equipment meets
1545 safety and mechanical standards established by the Commissioner of
1546 Emergency Services and Public Protection and the Commissioner of
1547 Motor Vehicles, and (2) [his] the wrecker service's business is located so
1548 as to provide prompt and efficient service.

1549 (b) The Commissioner of Emergency Services and Public Protection
1550 shall grant variations or exemptions from, or approve equivalent or
1551 alternate compliance with, the provisions of this section where strict
1552 compliance with such provisions would entail practical difficulty or
1553 unnecessary hardship or is otherwise adjudged unwarranted, provided
1554 any such variation, exemption, approved equivalent or alternate
1555 compliance shall, in the opinion of said commissioner, secure the public
1556 safety.

1557 (c) If the owner or operator of a disabled vehicle is present at the scene
1558 of an accident or the location of the disabled vehicle and is able to
1559 respond, the state police officer shall inquire whether such owner or
1560 operator wishes to choose a wrecker service for the purposes of towing
1561 or transporting the disabled vehicle. If such owner or operator wishes

1562 to do so and such chosen wrecker service is on the rotational system
1563 maintained pursuant to subsection (a) of this section, the police officer
1564 shall notify the chosen wrecker service. If such chosen wrecker service
1565 cannot be contacted or is unable or unwilling to respond within the time
1566 frames established pursuant to regulations adopted in accordance with
1567 subsection (d) of this section, the police officer shall summon the next
1568 available wrecker service on the rotational system.

1569 [(c)] (d) The Commissioner of Emergency Services and Public
1570 Protection shall adopt regulations, in accordance with the provisions of
1571 chapter 54, concerning the operation of such rotational system and the
1572 removal from the system of wrecker services which fail to comply with
1573 the requirements specified in such regulations or any provision of the
1574 general statutes or a regulation concerning the operation of a wrecker
1575 service or motor vehicle repair [, towing] or storage facility or the
1576 operation of a motor vehicle.

1577 Sec. 18. (NEW) (*Effective October 1, 2025*) If the owner or operator of a
1578 disabled vehicle is present at the scene of an accident or at the location
1579 of the disabled vehicle and is able to respond, the municipal police
1580 officer shall inquire whether such owner or operator wishes to choose a
1581 wrecker service, as defined in section 14-1 of the general statutes, as
1582 amended by this act, for the purposes of towing or transporting the
1583 disabled vehicle. If such owner or operator wishes to do so and such
1584 chosen wrecker service is on a rotational system maintained by the
1585 municipality, if any, the police officer shall notify the chosen wrecker
1586 service. If such chosen wrecker service cannot be contacted or is unable
1587 or unwilling to respond in a timely manner as determined by the
1588 municipal police officer, the municipal police officer shall (1) summon
1589 the next available wrecker service on the rotational system if maintained
1590 by the municipality, or (2) summon a wrecker service as chosen by such
1591 municipal police officer.

1592 Sec. 19. Subsection (b) of section 14-66c of the general statutes is
1593 repealed and the following is substituted in lieu thereof (*Effective October*
1594 *1, 2025*):

1595 (b) If any motorized personal property is towed or otherwise
1596 removed by a wrecker [licensed under section 14-66] service, at the
1597 direction of an officer attached to an organized police department or an
1598 owner of real property where such personal property has been
1599 abandoned, such property shall be taken to and stored in a suitable
1600 place. [Within] Not later than forty-eight hours [following] after the time
1601 that such property is taken into custody, the [licensee or operator of the]
1602 wrecker service shall give written notice by certified mail to the owner,
1603 if known, (1) that such property has been taken and stored, and (2) of
1604 the location of such property. Such [licensee or operator] wrecker
1605 service shall have a lien upon the same for towing or removal charges
1606 and storage charges. If such owner does not claim such property, or if
1607 the owner of such property is not known, the [licensee or operator of
1608 the] wrecker service may sell or dispose of such property after thirty
1609 days, subject to any provision of the general statutes, or any regulation
1610 adopted thereunder, concerning the sale or disposal of such property.

1611 Sec. 20. Section 14-145c of the general statutes is repealed and the
1612 following is substituted in lieu thereof (*Effective October 1, 2025*):

1613 Whenever an owner or lessee of private property or a lending
1614 institution, or such owner's, lessee's or institution's agent, improperly
1615 causes a motor vehicle to be towed or removed from such property, [or
1616 rendered immovable on such property,] the owner or lessee of the
1617 property or the lending institution shall be liable to the owner of the
1618 vehicle for the costs of towing or removal and of storage of the vehicle
1619 [or for fees charged for removing a wheel-locking device,] and for
1620 reasonable attorney's fees and court costs, if applicable.

1621 Sec. 21. Section 14-145d of the general statutes is repealed and the
1622 following is substituted in lieu thereof (*Effective October 1, 2025*):

1623 (a) Any person, firm or corporation that engages in rendering motor
1624 vehicles immovable through the use of wheel-locking or similar devices
1625 and is hired by an [owner or lessee of private property] independent
1626 institution of higher education, as defined in subsection (a) of section

1627 10a-173, or a private secondary school to render unauthorized motor
1628 vehicles immovable on such [owner or lessee's] institution or school's
1629 private property shall, five business days prior to taking such action
1630 within a municipality, notify the chief of police of the local police
1631 department of such municipality of such activities. Such notification
1632 shall be in the form and manner directed by the chief of police.

1633 (b) Any person who violates any provision of this section shall, for a
1634 first offense, be deemed to have committed an infraction and be fined
1635 fifty dollars and, for each subsequent offense, shall be fined not less than
1636 fifty dollars and not more than one hundred dollars or imprisoned for
1637 not more than thirty days or be both fined and imprisoned.

1638 Sec. 22. Section 14-66b of the general statutes is repealed and the
1639 following is substituted in lieu thereof (*Effective October 1, 2025*):

1640 (a) Each owner of a wrecker registered pursuant to subsection (c) of
1641 section 14-66, as amended by this act, shall keep and maintain a record
1642 stating the following information: (1) The registration number of each
1643 motor vehicle towed or transported and the registration number of each
1644 wrecker used to tow or transport such motor vehicle; (2) the date and
1645 time the tow commenced and was completed; (3) the location from
1646 which the disabled motor vehicle was towed and the destination of such
1647 tow; (4) the mileage of the wrecker at the commencement and
1648 completion of the tow; (5) the charge for tow service and any other
1649 charges incurred for services related to such tow; (6) the name and
1650 address of the person requesting tow service; (7) the written
1651 authorization form, as described in subsection (b) of section 14-145, as
1652 amended by this act, for each motor vehicle towed or transported; (8)
1653 photographs of the motor vehicle taken pursuant to subsection (d) of
1654 section 14-145, as amended by this act; and [(7)] (9) any other
1655 information the commissioner deems necessary [,] and specified in
1656 regulations adopted in accordance with the provisions of chapter 54.
1657 Such records shall be retained at the place of business of the wrecker
1658 service for a period of [two] three years and shall be available for
1659 inspection during regular business hours by any law enforcement

1660 officer or inspector designated by the Commissioner of Motor Vehicles.

1661 (b) Each owner of a wrecker shall also keep and maintain copies of
1662 any written contracts with owners or lessees of property authorizing the
1663 towing or removal of motor vehicles from the property of such owner
1664 or lessee, or with lending institutions repossessing any motor vehicles,
1665 as provided in section 14-145, as amended by this act, and such contracts
1666 shall be available for inspection by motor vehicle owners, agents of the
1667 owners, or lending institutions, upon request.

1668 (c) The Commissioner of Motor Vehicles may permit any licensed
1669 motor vehicle dealer or repairer who operates a wrecker service to
1670 maintain, in an electronic format prescribed by the commissioner, all
1671 records, photographs, documents and forms required by the
1672 Department of Motor Vehicles. Such records, photographs, documents
1673 and forms shall be produced in written format, upon request by the
1674 department, during the licensee's business hours on the same day of
1675 such request.

1676 (d) Any person who violates any provision of this section shall be
1677 deemed to have committed an infraction.

1678 Sec. 23. Section 14-51a of the general statutes is repealed and the
1679 following is substituted in lieu thereof (*Effective October 1, 2025*):

1680 The commissioner may, after notice and hearing, impose a civil
1681 penalty of not more than [one] five thousand dollars on any person, firm
1682 or corporation who violates any provision of sections 14-54 to 14-67a,
1683 inclusive, or of not more than two thousand dollars on any person, firm
1684 or corporation who violates section 14-52.

1685 Sec. 24. Section 14-64 of the general statutes is repealed and the
1686 following is substituted in lieu thereof (*Effective October 1, 2025*):

1687 The commissioner may suspend or revoke the license or licenses of
1688 any licensee or impose a civil penalty of not more than [one] five
1689 thousand dollars for each violation on any licensee or both, when, after

1690 notice and hearing, the commissioner finds that the licensee (1) has
1691 violated any provision of any statute or regulation of any state or any
1692 federal statute or regulation pertaining to its business as a licensee or
1693 has failed to comply with the terms of a final decision and order of any
1694 state department or federal agency concerning any such provision; [or]
1695 (2) has failed to maintain such records of transactions concerning the
1696 purchase, sale or repair of motor vehicles or major component parts, as
1697 required by such regulations as shall be adopted by the commissioner,
1698 for a period of two years after such purchase, sale or repairs, provided
1699 the records shall include the vehicle identification number and the name
1700 and address of the person from whom each vehicle or part was
1701 purchased and to whom each vehicle or part was sold, if a sale occurred;
1702 [or] (3) has failed to allow inspection of such records by the
1703 commissioner or the commissioner's representative during normal
1704 business hours, provided written notice stating the purpose of the
1705 inspection is furnished to the licensee, or has failed to allow inspection
1706 of such records by any representative of the Division of State Police
1707 within the Department of Emergency Services and Public Protection or
1708 any organized local police department, which inspection may include
1709 examination of the premises to determine the accuracy of such records;
1710 [or] (4) has made a false statement as to the condition, prior ownership
1711 or prior use of any motor vehicle sold, exchanged, transferred, offered
1712 for sale or repaired if the licensee knew or should have known that such
1713 statement was false; [or] (5) is not qualified to conduct the licensed
1714 business, applying the standards of section 14-51 and the applicable
1715 regulations; [or] (6) has violated any provision of sections 42-221 to 42-
1716 226, inclusive; [or] (7) has failed to fully execute or provide the buyer
1717 with (A) an order as described in section 14-62, (B) the properly assigned
1718 certificate of title, or (C) a temporary transfer or new issue of
1719 registration; [or] (8) has failed to deliver a motor vehicle free and clear
1720 of all liens, unless written notification is given to the buyer stating such
1721 motor vehicle shall be purchased subject to a lien; [or] (9) has violated
1722 any provision of sections 14-65f to 14-65j, inclusive, and section 14-65l;
1723 [or] (10) has used registration number plates issued by the
1724 commissioner, in violation of the provisions and standards set forth in

1725 sections 14-59 and 14-60 and the applicable regulations; [or] (11) has
1726 failed to secure or to account for or surrender to the commissioner on
1727 demand official registration plates or any other official materials in its
1728 custody; or (12) has been convicted, or if the licensee is a firm or
1729 corporation, an officer or major stockholder has been convicted, of a
1730 violation of any provision of laws pertaining to the business of a motor
1731 vehicle dealer or repairer including a motor vehicle recycler, or of any
1732 violation involving fraud, larceny or deprivation or misappropriation of
1733 property, in the courts of the United States or of any state, or has failed
1734 to make full disclosure of any such conviction. In addition to, or in lieu
1735 of, the imposition of any other penalties authorized by this section, the
1736 commissioner may order any such licensee to make restitution to any
1737 aggrieved customer.

1738 Sec. 25. Section 14-1 of the general statutes is amended by adding
1739 subdivision (111) as follows (*Effective October 1, 2025*):

1740 (NEW) (111) "Wrecker service" means any person, firm or
1741 corporation engaged in the business of operating a wrecker for the
1742 purpose of towing or transporting a motor vehicle.

1743 Sec. 26. (*Effective July 1, 2025*) The Police-Ordered Towing Council
1744 shall make recommendations regarding (1) limiting the period of time a
1745 person may file a complaint with the Department of Motor Vehicles
1746 concerning the provision of nonconsensual towing or transporting,
1747 recovery or storage of a motor vehicle pursuant to section 14-63 of the
1748 general statutes, as amended by this act, and (2) ensuring a wrecker
1749 service may charge for the use of equipment and labor specifically
1750 requested by a police officer, traffic authority or fire official and
1751 rendered during the provision of a police-ordered tow, as defined in
1752 section 8 of this act, including ways to document the towing services
1753 requested and rendered and to resolve disputes related to such charges.
1754 On February 1, 2026, the council shall submit such recommendations to
1755 the joint standing committee of the General Assembly having
1756 cognizance of matters relating to transportation.

1757 Sec. 27. Section 14-145b of the general statutes is repealed. (*Effective*
 1758 *October 1, 2025*)"

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2025</i>	14-145
Sec. 2	<i>October 1, 2025</i>	14-145a
Sec. 3	<i>October 1, 2025</i>	New section
Sec. 4	<i>from passage</i>	New section
Sec. 5	<i>from passage</i>	New section
Sec. 6	<i>October 1, 2025</i>	14-66
Sec. 7	<i>July 1, 2025</i>	New section
Sec. 8	<i>October 1, 2025</i>	New section
Sec. 9	<i>July 1, 2025</i>	New section
Sec. 10	<i>July 1, 2025</i>	New section
Sec. 11	<i>October 1, 2025</i>	14-63
Sec. 12	<i>October 1, 2025</i>	14-66a
Sec. 13	<i>October 1, 2025</i>	14-150
Sec. 14	<i>October 1, 2025</i>	New section
Sec. 15	<i>from passage</i>	New section
Sec. 16	<i>October 1, 2025</i>	New section
Sec. 17	<i>October 1, 2025</i>	29-23a
Sec. 18	<i>October 1, 2025</i>	New section
Sec. 19	<i>October 1, 2025</i>	14-66c(b)
Sec. 20	<i>October 1, 2025</i>	14-145c
Sec. 21	<i>October 1, 2025</i>	14-145d
Sec. 22	<i>October 1, 2025</i>	14-66b
Sec. 23	<i>October 1, 2025</i>	14-51a
Sec. 24	<i>October 1, 2025</i>	14-64
Sec. 25	<i>October 1, 2025</i>	14-1(111)
Sec. 26	<i>July 1, 2025</i>	New section
Sec. 27	<i>October 1, 2025</i>	Repealer section