

General Assembly

Amendment

January Session, 2025

LCO No. **10415**



Offered by:

SEN. CABRERA, 17th Dist.

REP. WOOD K., 29th Dist.

SEN. HWANG, 28th Dist.

REP. PAVALOCK-D'AMATO, 77th Dist. REP. BLUMENTHAL, 147th Dist.

SEN. LESSER, 9th Dist.

REP. GILCHREST, 18th Dist.

SEN. HOCHADEL, 13th Dist. REP. GARIBAY, 60th Dist.

REP. DATHAN, 142nd Dist.

SEN. ANWAR, 3rd Dist.

To: Subst. Senate Bill No. 1269

File No. 283

Cal. No. 184

"AN ACT CONCERNING LONG-TERM CARE INSURANCE."

- Strike everything after the enacting clause and substitute the 1 2 following in lieu thereof:
- 3 "Section 1. Section 38a-475 of the general statutes is repealed and the
- 4 following is substituted in lieu thereof (*Effective July 1, 2025*):
- 5 The Insurance Department shall only precertify long-term care
- insurance policies that (1) alert the purchaser to the availability of 6
- consumer information and public education provided by the
- 8 [Department of Aging and Disability Services] Office of Policy and
- 9 Management pursuant to section 17a-861; (2) offer the option of home
- 10 and community-based services in addition to nursing home care; (3) in
- 11 all home care plans, include case management services delivered by an

12 access agency approved by the Office of Policy and Management and 13 the Department of Social Services as meeting the requirements for such 14 agency as defined in regulations adopted pursuant to subsection (m) of 15 section 17b-342, which services shall include, but need not be limited to, 16 the development of a comprehensive individualized assessment and 17 care plan and, as needed, the coordination of appropriate services and 18 the monitoring of the delivery of such services; (4) provide inflation 19 protection; (5) provide for the keeping of records and an explanation of 20 benefit reports on insurance payments which count toward Medicaid 21 resource exclusion; and (6) provide the management information and 22 reports necessary to document the extent of Medicaid resource 23 protection offered and to evaluate the Connecticut Partnership for 24 Long-Term Care. No policy shall be precertified if it requires prior 25 hospitalization or a prior stay in a nursing home as a condition of 26 providing benefits. The commissioner may adopt regulations, in 27 accordance with chapter 54, to carry out the precertification provisions 28 of this section.

- Sec. 2. Subsection (b) of section 38a-501 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January* 1, 2026):
 - (b) (1) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver or issue for delivery any long-term care policy that has a loss ratio of less than sixty per cent for any individual long-term care policy. An issuer shall not use or change premium rates for a long-term care policy unless the rates have been filed with and approved by the commissioner. Any rate filings or rate revisions shall demonstrate that anticipated claims in relation to premiums when combined with actual experience to date can be expected to comply with the loss ratio requirement of this section. A rate filing shall include the factors and methodology used to estimate irrevocable trust values if the policy includes an option for the elimination period specified in subdivision (1) of subsection (a) of this section. Any rate increase request shall

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45 include in its loss ratio calculation methodology the following factors at 46 a minimum: (A) Anticipated claims in relation to premiums when 47 combined with actual experience to date; (B) the premium that would 48 have been in effect at the time of issue had the market factors at the time 49 of the rate increase filing been known; and (C) the cost share burden that 50 must be absorbed by the insurer in accordance with state regulations for individual long-term care policies developed in accordance with this 51 52 subdivision. Such regulations shall ensure the insurer's cost-sharing 53 responsibility increases in relation to the level of cumulative premium 54 rate increases already experienced on the policy forms included in the 55 rate filing.

- 56 (2) An issuer shall file an annual report, not later than May first, with 57 the Insurance Commissioner on incurred losses and actual paid losses 58 for each long-term care policy issued in the state. The Insurance 59 Commissioner, in consultation with the Secretary of the Office of Policy and Management, shall, not later than October 1, 2026, and annually 60 61 thereafter, file a report, in accordance with the provisions of section 11-62 4a, with the joint standing committees of the General Assembly having 63 cognizance of matters relating to aging, human services and insurance 64 on the incurred loss and actual paid loss for each long-term care policy 65 in the past three calendar years. Such report shall state which policies have been precertified pursuant to section 38a-475, as amended by this 66 67 act. The Insurance Department shall include a link to the report on the 68 Insurance Department's Internet web site, and the Secretary of the Office 69 of Policy and Management shall include a link to the report on the 70 Internet web site of the Office of Policy and Management.
- (3) Not later than July 1, 2026, the Insurance Commissioner, in consultation with the Secretary of the Office of Policy and Management, shall file a report, in accordance with the provisions of section 11-4a and within available appropriations, with the joint standing committees of the General Assembly having cognizance of matters relating to aging, human services and insurance on the feasibility and effect on (A) access to long-term care insurance of a requirement that issuers of long-term

78 care insurance policies provide policyholders an opportunity to cancel 79 such insurance and obtain full refunds of any premiums paid since the start of the policies whenever such issuer files for rate increases that 80 81 exceed the rate of inflation; and (B) access to long-term care insurance 82 and the level of rate increases that can be approved by the Insurance 83 Commissioner if any insurance company, fraternal benefit society, 84 hospital service corporation, medical service corporation or health care 85 center is required to include, as part of any long-term care policy rate 86 increase request, details of any and all reinsurance contracts associated 87 with the policy at issue, including, but not limited to, participation percentage of each reinsurer, by date of contract. 88

- [(2)] (4) (A) Any insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center that files a rate filing for an increase in premium rates for a longterm care policy that is for twenty per cent or more shall spread the increase over a period of not less than three years and not file a rate filing for an increase in premium rates for the long-term care policy during the period chosen. Such company, society, corporation or center shall use a periodic rate increase that is actuarially equivalent to a single rate increase and a current interest rate for the period chosen.
 - (B) Prior to implementing a premium rate increase, each such company, society, corporation or center shall:
 - (i) Notify its policyholders of such premium rate increase and make available to such policyholders the additional choice of reducing the policy benefits to reduce the premium rate or electing coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 38a-475a. Such notice shall include a description of such policy benefit reductions and minimum set of affordable benefit options. The premium rates for any benefit reductions shall be based on the new premium rate schedule;
- (ii) Provide policyholders not less than thirty calendar days to elect a 109 reduction in policy benefits or coverage that reflects the minimum set of

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affordable benefit options developed by the commissioner pursuant to section 38a-475a; and

- (iii) Include a statement in such notice that if a policyholder fails to elect a reduction in policy benefits or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 38a-475a by the end of the notice period and has not cancelled the policy, the policyholder will be deemed to have elected to retain the existing policy benefits.
- Sec. 3. Subsection (b) of section 38a-528 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January* 1, 2026):
 - (b) (1) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver or issue for delivery any long-term care policy or certificate that has a loss ratio of less than sixty-five per cent for any group longterm care policy. An issuer shall not use or change premium rates for a long-term care policy or certificate unless the rates have been filed with the commissioner. Deviations in rates to reflect policyholder experience shall be permitted, provided each policy form shall meet the loss ratio requirement of this section. Any rate filings or rate revisions shall demonstrate that anticipated claims in relation to premiums when combined with actual experience to date can be expected to comply with the loss ratio requirement of this section. On an annual basis, an insurer shall submit to the commissioner an actuarial certification of the insurer's continuing compliance with the loss ratio requirement of this section. Any rate or rate revision may be disapproved if the commissioner determines that the loss ratio requirement will not be met over the lifetime of the policy form using reasonable assumptions. Any rate increase request shall include in its loss ratio calculation methodology the following factors at a minimum: (A) Anticipated claims in relation to premiums when combined with actual experience to date; (B) the premium that would have been in effect at the time of issue had the market factors at the time of the rate increase filing been

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known; and (C) the cost share burden that must be absorbed by the insurer in accordance with state regulations for group long-term care policies developed in accordance with this subdivision. Such regulations shall ensure the insurer's cost-sharing responsibility increases in relation to the level of cumulative premium rate increases already experienced on the policy forms included in the rate filing.

- (2) An issuer shall file an annual report, not later than May first, with the Insurance Commissioner on incurred losses and actual paid losses for each long-term care policy issued in the state. The Insurance Commissioner, in consultation with the Secretary of the Office of Policy and Management, shall, not later than October 1, 2026, and annually thereafter, file a report, in accordance with the provisions of section 11-4a, with the joint standing committees of the General Assembly having cognizance of matters relating to aging, human services and insurance on the incurred loss and actual paid loss for each long-term care policy in the past three calendar years. Such report shall state which policies have been precertified pursuant to section 38a-475, as amended by this act. The Insurance Department shall include a link to the report on the Insurance Department's Internet web site, and the Secretary of the Office of Policy and Management shall include a link to the report on the Internet web site of the Office of Policy and Management.
- [(2)] (3) (A) Any insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center that files a rate filing for an increase in premium rates for a long-term care policy that is for twenty per cent or more shall spread the increase over a period of not less than three years and not file a rate filing for an increase in premium rates for the long-term care policy during the period chosen. Such company, society, corporation or center shall use a periodic rate increase that is actuarially equivalent to a single rate increase and a current interest rate for the period chosen.
- 173 (B) Prior to implementing a premium rate increase, each such company, society, corporation or center shall:

(i) Notify its certificate holders of such premium rate increase and make available to such certificate holders the additional choice of reducing the policy benefits to reduce the premium rate or electing coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 38a-475a. Such notice shall include a description of such policy benefit reductions and minimum set of affordable benefit options. The premium rates for any benefit reductions shall be based on the new premium rate schedule;

- (ii) Provide certificate holders not less than thirty calendar days to elect a reduction in policy benefits or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 38a-475a; and
- (iii) Include a statement in such notice that if a certificate holder fails to elect a reduction in policy benefits or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 38a-475a by the end of the notice period and has not cancelled the policy, the certificate holder will be deemed to have elected to retain the existing policy benefits.
 - Sec. 4. (*Effective from passage*) (a) Not later than July 1, 2025, the chairpersons of the joint standing committee of the General Assembly having cognizance of matters relating to insurance, or their designees, shall convene a working group to study and make recommendations for legislation related to implementing a tax credit for policyholders of long-term care insurance policies.
 - (b) The working group convened pursuant to subsection (a) of this section shall consist of the chairpersons and ranking members of the joint standing committees of the General Assembly having cognizance of matters relating to insurance, finance, revenue and bonding and aging, or their designees.
- (c) All initial appointments to the working group shall be made not later than thirty days after the effective date of this section. Any vacancy

206 shall be filled by the appointing authority.

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207 (d) Working group members shall be appointed by the chairpersons 208 of the joint standing committee of the General Assembly having 209 cognizance of matters relating to insurance. The administrative staff of 210 the joint standing committee of the General Assembly having cognizance of matters relating to insurance shall serve as administrative 212 staff of the working group.

(e) Not later than February 1, 2026, the working group shall submit a report on its findings and legislative recommendations to the joint standing committee of General Assembly having cognizance of matters relating to insurance, in accordance with the provisions of section 11-4a of the general statutes. The working group shall terminate on the date the working group submits such report or February 1, 2026, whichever is later."

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	July 1, 2025	38a-475
Sec. 2	January 1, 2026	38a-501(b)
Sec. 3	January 1, 2026	38a-528(b)
Sec. 4	from passage	New section