
OLR Bill Analysis

HB 5371 (as amended by House "A")*

AN ACT CONCERNING INSURANCE REGULATION IN THE STATE.

SUMMARY

This bill generally codifies a provision of the National Council of Insurance Legislators' Motor Vehicle Glass Model Act (see BACKGROUND) by requiring motor vehicle glass repair shops, before providing repair or replacement services, to notify customers whether a motor vehicle has an advanced driver assistance system (ADAS) (for example, automated lane-keep assistance or emergency braking that uses cameras or sensors in a windshield). If so, the notice must include whether the (1) manufacturer recommends calibrating or recalibrating the ADAS after the windshield is replaced and (2) repair shop intends to do so according to manufacturer specifications.

If the repair shop is unable or does not intend to do the calibration or recalibration, it must advise the customer to seek service from the manufacturer's certified dealership or a qualified specialist.

After completing the calibration or recalibration, the bill requires the repair shop to give the customer an itemized invoice and written notice of whether the repair was successful and, if not, that the customer should seek the service from a certified dealership or qualified specialist.

The bill prohibits a repair shop from charging a fee for an unsuccessful calibration or recalibration.

Under the bill, repair and replacement services include (1) inspecting, repairing, restoring, or replacing damaged glass and (2) calibrating or recalibrating any ADAS.

EFFECTIVE DATE: October 1, 2026

*House Amendment "A" replaces the original bill, which required the Insurance Commissioner to study insurance regulations, with those on motor vehicle glass repair shop notification requirements.

BACKGROUND

Motor Vehicle Glass Model Act

The National Council of Insurance Legislators adopted the Motor Vehicle Glass Model Act in 2025, which provides a framework for states to regulate the motor vehicle glass repair process to prevent deceptive practices and increase accountability and transparency.

COMMITTEE ACTION

Insurance and Real Estate Committee

Joint Favorable

Yea 11 Nay 2 (03/12/2026)