



Substitute Senate Bill No. 413

Public Act No. 26-24

AN ACT REVISING VARIOUS MOTOR VEHICLE STATUTES, IMPLEMENTING THE RECOMMENDATIONS OF THE DEPARTMENT OF MOTOR VEHICLES AND CONCERNING YOUTH INSTRUCTION PERMITS, AUTOMOBILE DEALERS AND MANUFACTURERS AND THE TOWING AND STORAGE OF MOTOR VEHICLES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Subsections (b) to (d), inclusive, of section 14-253a of the 2026 supplement to the general statutes are repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(b) (1) The Commissioner of Motor Vehicles shall accept applications and renewal applications for removable windshield placards from [(1)] (A) any person who is blind, as defined in section 1-1f; [(2)] (B) any person with disabilities; [(3)] (C) any parent or guardian of any person who is blind or any person with disabilities, if such person is under eighteen years of age at the time of application; [(4)] (D) any parent or guardian of any person who is blind or any person with disabilities, if such person is unable to request or complete an application; and [(5)] (E) any organization which meets criteria established by the commissioner and which certifies to the commissioner's satisfaction that the vehicle for which a placard is requested is primarily used to transport persons who are blind or persons with disabilities.

Substitute Senate Bill No. 413

(2) Except as provided in subsection (c) of this section, on and after October 1, 2011, the commissioner shall not accept applications for special license plates, but shall accept renewal applications for such plates that were issued prior to October 1, 2011.

(3) No person shall be issued a placard in accordance with this section unless such person is the holder of a valid motor vehicle operator's license, or identification card issued in accordance with the provisions of section 1-1h, as amended by this act. The commissioner may adopt regulations, in accordance with the provisions of chapter 54, for the issuance of placards to persons who, by reason of hardship, do not hold or cannot obtain an operator's license or identification card. The commissioner shall maintain a record of each placard issued to any such person.

(4) Such applications and renewal applications shall be on a form prescribed by the commissioner. The application and renewal application shall include:

(A) (i) Certification by a licensed physician, a licensed physician assistant, an advanced practice registered nurse licensed in accordance with the provisions of chapter 378, or a member of the driver training unit for persons with disabilities established pursuant to section 14-11b, that the applicant meets the definition of a person with a disability which limits or impairs the ability to walk, as defined in 23 CFR 1235.2, as amended from time to time; [or (B)] (ii) certification by a psychiatrist who is employed by, or under contract with, the United States Department of Veterans Affairs that the applicant [(i)] (I) is a veteran, as defined in subsection (a) of section 27-103, who has post-traumatic stress disorder certified as service-connected by the United States Department of Veterans Affairs, and [(ii)] (II) meets the definition of a person with a disability which limits or impairs the ability to walk, as defined in 23 CFR 1235.2, as amended from time to time; [In] or (iii) in the case of persons who are blind, [the application or renewal application shall

Substitute Senate Bill No. 413

include] certification of legal blindness [made] by the Department of Aging and Disability Services, an ophthalmologist or an optometrist;

(B) (i) A list of each criterion that qualifies an applicant as a person with a disability which limits or impairs the ability to walk, and (ii) instruction to the certifying health care professional to select the applicable criterion and initial each selected criterion to indicate that such selected criterion forms the basis for the certification; and

(C) A quick response code or comparable electronic identifier that will enable the certifying health care professional or any person using such code or identifier to access educational materials developed by the Accessible Parking Advisory Council, established under section 14-253c, as amended by this act, concerning the requirements to obtain a removable windshield placard.

(5) Any certification issued by a health care professional pursuant to this section shall be based upon such person's professional opinion after having completed a medically reasonable assessment of the applicant's medical history and current medical condition made in the course of a bona fide health care professional-patient relationship. Any person who makes a certification required by this subsection shall sign the application or renewal application under penalty of false statement pursuant to section 53a-157b. The commissioner, in said commissioner's discretion, may accept the discharge papers of a disabled veteran, as defined in section 14-254, in lieu of such certification. The Commissioner of Motor Vehicles may require additional certification at the time of the original application or at any time thereafter. If a person who has been requested to submit additional certification fails to do so within thirty days of the request, or if such additional certification is deemed by the Commissioner of Motor Vehicles to be unfavorable to the applicant, the commissioner may refuse to issue or, if already issued, suspend or revoke such special license plate or placard.

Substitute Senate Bill No. 413

(6) The commissioner shall not issue more than one placard per applicant, except the commissioner shall issue one placard to each applicant who is a parent or guardian of any person who is blind or any person with disabilities, provided no more than two such placards shall be issued on behalf of such person.

(7) The fee for the issuance of a temporary removable windshield placard shall be five dollars.

(8) Any person whose application has been denied or whose special license plate or placard has been suspended or revoked shall be afforded an opportunity for a hearing in accordance with the provisions of chapter 54.

(c) Any person who meets the requirements to obtain a removable windshield placard pursuant to subsection (b) of this section and who has a motorcycle registered in such person's name shall be issued, upon approval of the application, number plates in accordance with the provisions of subsection (a) of section 14-21b, which shall bear letters or numerals or any combination thereof followed by the symbol of access. The registration of any motorcycle for which a special license plate is issued shall expire and be renewed as provided in section 14-22 and be subject to the fee provisions of section 14-49. No person shall be issued such number plates for the registration of more than two motorcycles. Any person eligible to obtain a special license plate pursuant to this section who transfers the expired registration of a motorcycle owned by such person and replaces such number plate with a special license plate shall be exempt from payment of any fee for such transfer or replacement. A person who obtains a special plate or plates under this subsection may also obtain a removable windshield placard in accordance with subsection (b) of this section.

(d) (1) Any placard issued pursuant to this section shall be displayed by hanging it from the front windshield rearview mirror of the vehicle

Substitute Senate Bill No. 413

when utilizing a parking space reserved for persons who are blind and persons with disabilities. If there is no rearview mirror in such vehicle, the placard shall be displayed in clear view on the dashboard of such vehicle.

(2) On and after October 1, 2023, any placard issued pursuant to this section shall not bear the words "parking permit for persons with disabilities". Any placard issued prior to October 1, 2023, that is otherwise valid, shall remain valid, according to its terms, until the expiration of such placard.

(3) The Commissioner of Motor Vehicles, in consultation with the Accessible Parking Advisory Council, shall redesign the removable windshield placard such that the date of expiration is printed in conspicuous boldface font and prominent when such placard is viewed from outside the motor vehicle. On and after January 1, 2027, any placard issued pursuant to this section shall be the redesigned placard. Any placard issued prior to January 1, 2027, that is otherwise valid, shall remain valid, according to its terms, until the expiration of such placard.

Sec. 2. Subsection (a) of section 14-253c of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) There is established an Accessible Parking Advisory Council, which shall be within the Department of Motor Vehicles for administrative purposes only. The advisory board shall: (1) Develop a strategy to detect, deter and prevent fraud and misuse from occurring with regard to the issuance and use of removable windshield placards for persons who are blind and persons with disabilities from occurring without adversely impacting persons who are blind and persons with disabilities, (2) review the laws in other states concerning the issuance and use of such removable windshield placards, (3) recommend best practices for policies and regulations regarding the application for, and

Substitute Senate Bill No. 413

issuance and use of, removable windshield placards and the enforcement of subsection (l) of section 14-253a, (4) identify and make recommendations regarding streetscape issues that interfere with the ability of a person who is blind or person with disabilities to access and use public and private areas reserved for exclusive use by persons who are blind or persons with disabilities, (5) make educational materials, including, but not limited to, videos or online trainings, available to [medical] health care professionals, as defined in section 14-253a, as amended by this act, law enforcement officers and the general public regarding the proper issuance and use of such removable windshield placards, and (6) review the status of such removable windshield placards issued to persons who are blind and persons with disabilities prior to January 1, 2010, for the lifetime of such persons.

Sec. 3. Subsection (d) of section 14-36a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2027*):

(d) (1) A license of any class that contains the designation "Q" indicates eligibility to operate fire apparatus. A "Q" endorsement shall signify that the holder [either] has been trained to operate fire apparatus in accordance with standards established by the Commission on Fire Prevention and Control, [or] has qualifying military training and experience as described in subdivision (2) of this subsection or has recognition for a credential, endorsement or classification issued by another state as described in subdivision (3) of this subsection. Except as provided in subdivision (2) or (3) of this subsection, no such endorsement shall be issued to any person until such person demonstrates personally to the commissioner, or the commissioner's designee, including the Connecticut Fire Academy, any regional fire school or the chief local fire official of any municipality, as defined in section 7-323j, by means of testing in a representative vehicle that such person possesses the skills necessary for operation of fire apparatus.

Substitute Senate Bill No. 413

(2) If the holder of a license of any class is (A) a veteran who applies to the commissioner for a "Q" endorsement not later than two years after the date of discharge from the military and who, not more than two years prior to such discharge, met the conditions and limitations set forth in 49 CFR 383.77(a)(2) or 49 CFR 383.77(b)(2), as amended from time to time, or (B) a member of the armed forces or the National Guard who applies to the commissioner for a "Q" endorsement and who meets the conditions and limitations set forth in 49 CFR 383.77(a)(2) or 49 CFR 383.77(b)(2), as amended from time to time, the commissioner shall waive the requirement under subdivision (1) of this subsection to demonstrate that such veteran or member possesses the skills necessary for operation of fire apparatus. The commissioner shall prescribe the form and manner by which such veteran or member shall apply for such waiver. As used in this subparagraph, "veteran" and "armed forces" have the same meanings as provided in section 27-103.

(3) If the holder of an out-of-state motor vehicle operator's license with a credential, endorsement or classification that permits such person to operate fire apparatus in such other state applies to the commissioner for a "Q" endorsement, the commissioner shall waive the requirement under subdivision (1) of this subsection if the Commission on Fire Prevention and Control finds such license with a credential, endorsement or classification was issued by such other state with standards substantially equivalent to or exceeding the standards of this state.

Sec. 4. Subdivision (32) of section 14-1 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(32) "Electric scooter" means a device (A) that weighs not more than one hundred ten pounds, (B) that has two or three wheels and handlebars, (C) that is designed to be ridden on in an upright or seated position, (D) that is powered by an electric motor and human power,

Substitute Senate Bill No. 413

and (E) whose maximum speed, with or without human propulsion on a paved level surface, is not more than twenty miles per hour. "Electric scooter" does not include an electric bicycle or one-wheeled vehicle;

Sec. 5. Section 14-153b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(a) For the purposes of this section, "passenger motor vehicle" does not include (1) a passenger motor vehicle classified as full-size elite, premium, premium elite, luxury, luxury elite, oversize, [or] special, open air all-terrain, sport or convertible by ACRISS, formerly known as the Association of Car Rental Industry System Standards, or a successor to its functions, or (2) a sport utility vehicle designed to transport six or more passengers.

(b) Except as provided in subsection (c) of this section, no person, firm or corporation engaged in the business of renting or leasing passenger motor vehicles without drivers, for periods of thirty days or less, shall require any customer to show proof that such customer holds a credit card as a condition to the rental of a passenger motor vehicle; provided such person, firm or corporation may require that a customer, seeking to rent for cash, apply for approval to rent up to three business days before the expected rental and that such customer provide both suitable identification and a reasonable deposit.

(c) No person, firm or corporation engaged in the business of renting or leasing passenger motor vehicles without drivers, for periods of thirty days or less, shall require an additional driver of any customer to show proof that the additional driver holds a credit card or debit card as a condition to the rental of a passenger motor vehicle to the customer, provided such additional driver shows proof of a valid motor vehicle operator's license and the customer shows proof that the customer holds a credit card or debit card.

Substitute Senate Bill No. 413

Sec. 6. Subdivision (2) of section 13a-175p of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(2) "Eligible bridge" means a vehicular bridge or vehicular structure owned by and located within one or more municipalities in the state, the physical condition of which requires it be removed, replaced, reconstructed, rehabilitated or improved as determined by the commissioner.

Sec. 7. Subdivision (2) of subsection (a) of section 14-10 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(2) "Motor vehicle record" means any record that pertains to an operator's license, instruction or learner's permit, identity card, registration, certificate of title or any other document issued by the Department of Motor Vehicles; [. "Motor vehicle record" does not include any record relating to vessels and certificates of title for vessels, as provided in section 15-210;]

Sec. 8. Subsection (f) of section 14-10 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(f) The commissioner may disclose personal information from a motor vehicle record to:

(1) Any federal, state or local government agency in carrying out its functions or to any individual or entity acting on behalf of any such agency, [or]

(2) Any individual, organization or entity that signs and files with the commissioner, under penalty of false statement as provided in section 53a-157b, a statement on a form approved by the commissioner,

Substitute Senate Bill No. 413

together with such supporting documentation or information as the commissioner may require, that such information will be used for any of the following purposes:

(A) In connection with matters of motor vehicle or driver safety and theft, motor vehicle emissions, motor vehicle product alterations, recalls or advisories, performance monitoring of motor vehicles and dealers by motor vehicle manufacturers, motor vehicle market research activities including survey research, motor vehicle product and service communications and removal of nonowner records from the original owner records of motor vehicle manufacturers to implement the provisions of the federal Automobile Information Disclosure Act, 15 USC 1231 et seq., the Clean Air Act, 42 USC 7401 et seq., and 49 USC Chapters 301, 305 and 321 to 331, inclusive, as amended from time to time, and any provision of the general statutes enacted to attain compliance with said federal provisions;

(B) In the normal course of business by the requesting party, but only to confirm the accuracy of personal information submitted by the individual to the requesting party;

(C) In connection with any civil, criminal, administrative or arbitral proceeding in any court or government agency or before any self-regulatory body, including the service of process, an investigation in anticipation of litigation by an attorney-at-law or any individual acting on behalf of an attorney-at-law and the execution or enforcement of judgments and orders, or pursuant to an order of any court provided the requesting party is a party in interest to such proceeding;

(D) In connection with matters of motor vehicle or driver safety and theft, motor vehicle emissions, motor vehicle product alterations, recalls or advisories, performance monitoring of motor vehicles and motor vehicle parts and dealers, producing statistical reports and removal of nonowner records from the original owner records of motor vehicle

Substitute Senate Bill No. 413

manufacturers, provided the personal information is not published, disclosed or used to contact individuals except as permitted under subparagraph (A) of this subdivision;

(E) By any insurer or insurance support organization or by a self-insured entity or its agents, employees or contractors, in connection with the investigation of claims arising under insurance policies, antifraud activities, rating or underwriting;

(F) In providing any notice required by law to owners or lienholders named in the certificate of title of towed, abandoned or impounded motor vehicles;

(G) By an employer or its agent or insurer to obtain or verify information relating to a holder of a passenger endorsement or commercial driver's license required under 49 USC Chapter 313, and sections 14-44 to 14-44m, inclusive;

(H) In connection with any lawful purpose of a labor organization, as defined in section 31-77, provided (i) such organization has entered into a contract with the commissioner, on such terms and conditions as the commissioner may require, and (ii) the information will be used only for the purposes specified in the contract other than campaign or political purposes;

(I) For bulk distribution for surveys, marketing or solicitations provided the commissioner has obtained the express consent of the individual to whom such personal information pertains;

(J) For the purpose of preventing fraud by verifying the accuracy of personal information contained in a motor vehicle record, including an individual's photograph or computerized image, as submitted by an individual to a legitimate business or an agent, employee or contractor of a legitimate business, provided the individual has provided express consent in accordance with subdivision (5) of subsection (a) of this

Substitute Senate Bill No. 413

section;

(K) Inclusion of personal information about persons who have indicated consent to become organ and tissue donors in a donor registry established by a procurement organization, as defined in section 19a-289a;

(L) By any private detective or private detective licensed in accordance with the provisions of chapter 534, in connection with an investigation involving matters concerning motor vehicles;

(M) By a state marshal, for use in the performance of duties under the provisions of section 6-38a. Such information including, but not limited to, (i) operator photos, and (ii) records produced by providing an operator's license number, number plate or vehicle identification number, may be requested and provided to a state marshal electronically, or by such other means, within a reasonable time. Such records may be transmitted to a state marshal by means of an existing electronic system used by the Department of Motor Vehicles for the transmission of records. The Commissioner of Motor Vehicles may charge a state marshal a reasonable annual fee for access to such records and the use of such electronic system, or

(3) Any individual who provides proof of current ownership of a vessel for the purpose of obtaining the name and address of the last person who registered such vessel.

Sec. 9. Subsection (h) of section 14-10 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(h) Notwithstanding any provision of this section, the disclosure of personal information from a motor vehicle record pursuant to subdivision (1) or (2) of subsection (f) of this section shall be subject to the provisions of section 14-50a concerning (1) the fees that shall be

Substitute Senate Bill No. 413

charged for copies of or information pertaining to motor vehicle records, and (2) the authority of the commissioner to establish fees for information furnished on a volume basis in accordance with such terms and conditions regarding the use and distribution of such information as the commissioner may prescribe.

Sec. 10. Subsection (a) of section 15-144 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(a) (1) Any owner desiring to obtain a vessel registration number or registration decal shall apply to the Commissioner of Motor Vehicles and shall file such proof of ownership of the vessel as the commissioner may require. Upon receipt of an application in proper form and the numbering fee, the Commissioner of Motor Vehicles shall assign a registration number or registration decal and provide the owner with a temporary certificate of number or temporary certificate of decal. The Commissioner of Motor Vehicles shall issue two registration decals and a permanent certificate.

(2) A registration decal shall be displayed on each side of the vessel at the bow in a manner prescribed by the Commissioner of Energy and Environmental Protection. The certificate shall state the name of the owner, [his] the owner's address, a description of the vessel, its hull identification number, the expiration date of the certificate and such other information as the Commissioner of Energy and Environmental Protection may prescribe by regulations. Such certificate shall be carried aboard and shall be available for inspection upon the vessel for which it is issued whenever the owner or any person authorized by [him] the owner is aboard such vessel, except that the certificate of number for a vessel which is less than twenty-six feet and which is rented for noncommercial purposes for less than twenty-four hours may be retained on shore by the owner of such vessel or [his] the owner's agent at the place where such vessel departs or returns. If such certificate is

Substitute Senate Bill No. 413

retained on shore, a rental agreement signed by the owner or [his] the owner's agent and by the person renting the vessel shall be carried aboard such vessel and shall be available for inspection. Such rental agreement shall contain the vessel number which appears on the certificate of number and the length of time for which such vessel is rented.

(3) Notwithstanding the provisions of sections 1-217 and 14-10, as amended by this act, the Commissioner of Energy and Environmental Protection may disclose, at no cost, the name and address of the last person who registered a vessel to any individual who provides proof of current ownership of such vessel.

Sec. 11. Subsection (h) of section 15-144 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(h) (1) Any person who operates or any owner who permits the operation of a vessel on the waters of this state which has not been numbered or registered in accordance with the provisions of this chapter and any other applicable section of the general statutes shall have committed a violation and shall be fined not less than twenty-five dollars or more than two hundred dollars for the first offense and for each subsequent offense shall be fined not less than two hundred dollars or more than five hundred dollars. (2) No person shall use any vessel registration or registration decals that have been issued to another person pursuant to this section and sections 15-142 [to 15-144, inclusive] and 15-143. No person shall use a vessel registration or registration decals on any vessel other than the vessel for which such registration number or registration decals have been issued. Any person who violates any provision of this subdivision shall be fined not more than two hundred fifty dollars. (3) Any officer empowered to enforce the provisions of this chapter and any other applicable section of the general statutes who finds a vessel which is not numbered or registered in

Substitute Senate Bill No. 413

accordance with the provisions of this chapter and such discovery is subsequent to a violation of this chapter may make application to the court for a warrant to seize such vessel and take it into custody pending proof of payment of proper numbering or registration fees. No officer shall be liable for any act performed under the provisions of this subsection.

Sec. 12. Subsection (a) of section 14-15e of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) (1) For the purposes of this section, "Commissioner of Motor Vehicles" or "commissioner" means the Commissioner of Motor Vehicles or any employee of the Department of Motor Vehicles who is acting for, or on behalf of, the Commissioner of Motor Vehicles.

~~[(a) (1)]~~ (2) Except as provided in subdivision ~~[(2)]~~ (3) of this subsection, no person, firm or corporation shall engage in the business of electronically filing applications for the issuance of a certificate of registration or a certificate of title for motor vehicles with the Department of Motor Vehicles, unless such person, firm or corporation holds an electronic issuance license issued by the Commissioner of Motor Vehicles.

~~[(2)]~~ (3) A motor vehicle dealer licensed in accordance with section 14-52 and acting pursuant to subsection (c) of section 14-12, subsection (b) of section 14-61 or section 14-61a, a person, firm or corporation engaging in the business of leasing or renting motor vehicles without drivers in this state and acting pursuant to section 14-15 or a contractor authorized pursuant to subsection (b) of section 14-41, may use the department's electronic system for filing applications for the issuance of a certificate of registration or certificate of title, as the case may be, without obtaining an electronic issuance license. The commissioner shall not issue an electronic issuance license to any such motor vehicle

Substitute Senate Bill No. 413

dealer, person, firm or corporation or contractor.

[(3)] (4) The Commissioner of Motor Vehicles may require any person, firm or corporation that files, on average, five or more applications for the issuance of a certificate of registration or a certificate of title for motor vehicles each month with the Department of Motor Vehicles to file such applications electronically and obtain an electronic issuance license. Any such person, firm or corporation that fails or refuses to file an application for such issuance electronically upon the request of the commissioner shall pay a fee of twenty-five dollars to the commissioner for each such application submitted.

Sec. 13. Section 14-52a of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) For the purposes of this section, "Commissioner of Motor Vehicles" or "commissioner" means the Commissioner of Motor Vehicles or any employee of the Department of Motor Vehicles who is acting for, or on behalf of, the Commissioner of Motor Vehicles.

[(a)] (b) The Commissioner of Motor Vehicles may, after notice and hearing, refuse to grant or renew a license to a person, firm or corporation to engage in the business of selling or repairing motor vehicles pursuant to the provisions of section 14-52 if any individual named in an application for the issuance of such license has been found liable in a civil action for odometer fraud or operating a dealer, repairer or motor vehicle recycler business without a license, convicted of a violation of any provision of laws pertaining to the business of a motor vehicle dealer or repairer, including a motor vehicle recycler, or convicted of any violation of any provision of laws involving fraud, larceny or deprivation or misappropriation of property, in the courts of the United States or any state. Upon renewal of such license, a licensee shall make full disclosure of any such civil judgment or conviction

Substitute Senate Bill No. 413

under penalty of false statement. Each individual named in an application, on a form as prescribed by the commissioner, for the issuance of such a license shall submit to fingerprint-based state and national criminal history records checks conducted in accordance with section 29-17a. The commissioner may require a person, firm or corporation to submit its application electronically.

[(b)] (c) The commissioner shall not, after notice and hearing, grant or renew a license to an applicant for or the holder of a used car dealer's license that is delinquent in the payment of sales tax in connection with a business from which it is or was obligated to remit sales tax, as reported to the commissioner by the Department of Revenue Services.

Sec. 14. Subsection (a) of section 14-73 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) (1) For the purposes of this section, "Commissioner of Motor Vehicles" or "commissioner" means the Commissioner of Motor Vehicles or any employee of the Department of Motor Vehicles who is acting for, or on behalf of, the Commissioner of Motor Vehicles.

[(a) (1)] (2) No person shall be employed by a drivers' school to give instruction in driving a motor vehicle unless such person is licensed to act as an instructor or master instructor by the Commissioner of Motor Vehicles.

[(2)] (3) The drivers' school employing an instructor's licensee or a master instructor's licensee shall be responsible for ensuring any such licensee is in compliance with the requirements of this part and any regulations adopted under section 14-78.

Sec. 15. Section 14-178 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

Substitute Senate Bill No. 413

(a) If a certificate of title of a vehicle is lost, stolen, mutilated or destroyed or becomes illegible, the first lienholder or, if none, the owner or legal representative of the owner named in the certificate, as shown by the records of the commissioner, shall promptly make application for and may obtain a replacement upon furnishing information, including personal identification acceptable and satisfactory to the commissioner. Upon receiving an application for a replacement, the commissioner shall check the identification number of the vehicle shown in the application against the record of vehicles required to be maintained by section 14-173 and against the record of stolen and converted vehicles required to be maintained by section 14-197.

(b) The replacement certificate of title shall contain the legend "This is a replacement title and may be subject to the rights of a person under the original certificate." Except as provided in subsection (b) of section 14-175, the commissioner shall present or mail the replacement certificate to the first lienholder named in the replacement certificate or, if none, to the owner.

[(b)] (c) A person recovering an original certificate of title for which a replacement has been issued shall promptly surrender the original certificate to the commissioner.

Sec. 16. Subsection (a) of section 10-29a of the 2026 supplement to the general statutes is amended by adding subdivision (139) as follows (*Effective from passage*):

(NEW) (139) The Governor shall proclaim the second Monday in July of each year as Accessible Parking Awareness Day, to promote the value of accessible parking, encourage responsible use of accessible parking spaces and strengthen public education and collaboration. Suitable exercises may be held in the State Capitol and elsewhere as the Governor designates for the observance of the day.

Substitute Senate Bill No. 413

Sec. 17. Subsection (c) of section 14-36 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(c) (1) A person who is sixteen or seventeen years of age and who has not had a motor vehicle operator's license or right to operate a motor vehicle in this state suspended or revoked may apply to the commissioner for a youth instruction permit. The commissioner may issue a youth instruction permit to an applicant after the applicant has (A) passed a test as to knowledge of the laws concerning motor vehicles and the rules of the road, (B) paid the fee required by subsection (v) of section 14-49, (C) passed a vision screening conducted by the Department of Motor Vehicles or submitted to the commissioner the results of a vision examination conducted by a licensed medical professional, as defined in section 14-46b, that certifies that the applicant meets the vision standards established in regulations adopted pursuant to section 14-45a₂, and (D) filed a certificate, in such form as the commissioner prescribes, requesting or consenting to the issuance of the youth instruction permit and the motor vehicle operator's license, signed by (i) one or both parents or foster parents of the applicant, as the commissioner requires, (ii) the legal guardian of the applicant, (iii) the applicant's spouse, if the spouse is eighteen years of age or older, or (iv) if the applicant has no qualified spouse and such applicant's parent or foster parent or legal guardian is deceased, incapable, domiciled outside of this state or otherwise unavailable or unable to sign or file the certificate, the applicant's stepparent, grandparent, or uncle or aunt by blood or marriage, provided such person is eighteen years of age or older. The commissioner may, for the more efficient administration of the commissioner's duties, appoint any drivers' school licensed in accordance with the provisions of section 14-69 or any secondary school providing instruction in motor vehicle operation and highway safety in accordance with section 14-36e to issue a youth instruction permit, subject to such standards and requirements as the commissioner may

Substitute Senate Bill No. 413

prescribe in regulations adopted in accordance with the provisions of chapter 54. Each youth instruction permit shall expire two years from the date of issuance or on the date the holder of the permit is issued a motor vehicle operator's license, whichever is earlier. Any holder of a youth instruction permit who attains eighteen years of age may retain such permit until the expiration of such permit. (2) The youth instruction permit shall entitle the holder, while such holder has the permit in his or her immediate possession, to operate a motor vehicle on the public highways, provided such holder is under the instruction of, and accompanied by, a person who holds an instructor's license issued under the provisions of section 14-73, as amended by this act, or a person twenty years of age or older who has been licensed to operate, for at least four years preceding the instruction, a motor vehicle of the same class as the motor vehicle being operated and who has not had his or her motor vehicle operator's license suspended by the commissioner during the four-year period preceding the instruction. (3) Unless the holder of the permit is under the instruction of and accompanied by a person who holds an instructor's license issued under the provisions of section 14-73, as amended by this act, no passenger in addition to the person providing instruction shall be transported unless such passenger is either (A) a parent or legal guardian of the holder of the permit, or (B) a sibling of such holder of the permit and such sibling also holds a youth instruction permit issued under the provisions of this section. (4) The holder of a youth instruction permit who (A) is an active member of a certified ambulance service, as defined in section 19a-175, (B) has commenced an emergency vehicle operator's course that conforms to the national standard curriculum developed by the United States Department of Transportation, and (C) has had state and national criminal history records checks conducted by the certified ambulance service or by the municipality in which such ambulance service is provided, shall be exempt from the provisions of subdivisions (2) and (3) of this subsection only when such holder is driving to or from the location of the ambulance for purposes of responding to an emergency

Substitute Senate Bill No. 413

call. (5) The commissioner may revoke any youth instruction permit used in violation of the limitations imposed by subdivision (2) or (3) of this subsection.

Sec. 18. Section 14-62a of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(a) No dealer licensed under the provisions of section 14-52 shall advertise the price of any motor vehicle unless the stated price in such advertisement includes the federal tax, the cost of delivery, dealer preparation, any fee, charge or cost imposed for any add-on consumer good or consumer service, any dealer conveyance fee or processing fee and any other charges of any nature and such advertisement (1) states in at least eight-point bold type that any state or local tax [,] or registration fees [or dealer conveyance fee or processing fee, as defined in subsection (a) of section 14-62,] are excluded from such advertised price, (2) separately states, in at least eight-point bold type, immediately next to the phrase "Dealer Conveyance Fee", the amount of such dealer conveyance fee or processing fee, and (3) separately states, in at least eight-point bold type, immediately next to the phrase "Additional Fees, Charges and Costs", the amount of any fee, charge or cost imposed for any add-on consumer good or consumer service. For the purposes of this subsection, (A) "dealer conveyance fee" and "processing fee" have the same meanings as provided in subsection (a) of section 14-62, (B) "consumer good" has the same meaning as provided in section 42-110r, and (C) "consumer service" has the same meaning as provided in subsection (a) of section 42-158ff.

(b) Any new or used car dealer violating the provisions of this section shall be fined not more than one thousand dollars. The Commissioner of Motor Vehicles may suspend or revoke, in accordance with section 14-64, the license of any such dealer violating the provisions of this section.

Substitute Senate Bill No. 413

Sec. 19. Subsection (b) of section 14-62 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(b) (1) The selling price quoted by any dealer to a prospective buyer shall (A) include [,] any dealer conveyance fee or processing fee, and (B) separately [stated,] state the amount of [the] any such dealer conveyance fee or processing fee and that such fee is negotiable. [No dealer conveyance fee shall be added to the selling price at the time the order is signed by the buyer.]

(2) The selling price quoted by any dealer to a prospective buyer shall both (A) include any fee, charge or cost imposed for any optional add-on consumer good or consumer service, and (B) separately state the amount of each such fee, charge or cost and that such fee, charge or cost is optional.

(3) No dealer shall include in the selling price a dealer preparation charge for any item or service for which the dealer is reimbursed by the manufacturer or any item or service not specifically ordered by the buyer and itemized on the invoice.

(4) The form used by a dealer for the order and invoice shall not be printed in advance of discussions with a prospective buyer to include the amount of any dealer conveyance fee or processing fee or any fee, charge or cost imposed for any other optional add-on consumer good or consumer service.

Sec. 20. Section 42-133r of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

As used in sections 42-133r to 42-133ee, inclusive, as amended by this act, and sections 22 and 24 of this act, unless the context indicates a different meaning:

Substitute Senate Bill No. 413

(1) "Manufacturer" means any person who manufactures or assembles new motor vehicles, or imports motor vehicles for distribution to dealers or through distributors, or factory branches.

(2) "Distributor" means any person who offers for sale, sells or distributes any new motor vehicle to dealers or who maintains factory representatives or who controls any person, firm, association, joint venture corporation or trust, who offers for sale, sells or distributes any new motor vehicle to dealers.

(3) "Factory branch" means a branch office maintained by a manufacturer for the purpose of selling, or offering for sale, motor vehicles to a distributor or dealer, or for directing or supervising factory or distributor representatives.

(4) "Owner" means any person holding an ownership interest in a business entity operating as a dealer or under a franchise as defined in this section either as a corporation, partnership or sole proprietorship. To the extent that the rights of any owner under sections 42-133r to 42-133ee, inclusive, as amended by this act, conflict with the rights of any other owner, such rights shall accrue in priority order based on the percentage of ownership interest held by each owner with the owner having the greatest ownership interest having first priority and succeeding priority accruing to other owners in the descending order of their percentage of ownership interest.

(5) "Dealership facilities" means real estate, buildings, fixtures and improvements which are used in the course of business under a franchise by a new motor vehicle dealer.

(6) "Dealer" means any person engaged in the business of selling, offering to sell, soliciting or advertising the sale of new motor vehicles and who holds a valid sales and service agreement, franchise or contract, granted by a manufacturer or distributor for the retail sale of

Substitute Senate Bill No. 413

the manufacturer's or distributor's new motor vehicles.

(7) "Motor vehicle" means a self-propelled vehicle intended primarily for use and operation on the public highways, other than a farm tractor or other machinery or tools used in the production, harvesting and care of farm products.

(8) "New motor vehicle" means a motor vehicle which has been sold to a new motor vehicle dealer and which has not been used for other than demonstration purposes and on which the original title has not been issued from the new motor vehicle dealer.

(9) "Established place of business" means a permanent, commercial building easily accessible and open to the public at reasonable times and at which the business of a new motor vehicle dealer, including the display and repair of vehicles, may be lawfully carried on.

(10) "Franchise" means a written agreement or contract between a manufacturer or distributor and a dealer which purports to fix the legal rights and liabilities of the parties to such agreement or contract, and pursuant to which the dealer purchases and resells the franchise product or leases or rents the dealership premises.

(11) "Good faith" means honesty in fact and the observance of reasonable commercial standards of fair dealing in the trade.

(12) "Designated family member" means the spouse, child, grandchild, parent, brother or sister of an owner who, in the case of the owner's death, is entitled to inherit the ownership interest in the dealer under the terms of the owner's will, or who has been nominated in any other written instrument, or who, in the case of an incapacitated owner of a dealer, has been appointed by a court as the legal representative of the dealer's property.

(13) "Person" means a natural person, partnership, corporation,

Substitute Senate Bill No. 413

limited liability company, association, trust, estate or any other legal entity.

(14) "Relevant market area" means the area within a radius of fourteen miles around an existing dealer or the area of responsibility defined in a franchise, whichever is greater.

(15) "Commissioner" means the Commissioner of Motor Vehicles.

(16) "Substantial alteration" means an alteration that has a major impact on the architectural features, characteristics, appearance or integrity of a structure located on a dealership facility or a lot upon which a dealership facility is located. "Substantial alteration" does not include routine maintenance, such as painting and repairs reasonably necessary to maintain a dealership facility in attractive condition or any changes to items protected by federal intellectual property rights.

(17) "Consumer data" means "nonpublic personal information" as such term is defined in 15 USC 6809(4), as amended from time to time, that is collected by a dealer and provided by the dealer directly to a manufacturer, distributor, factory branch or third party acting on behalf of a manufacturer, distributor or factory branch. "Consumer data" does not include the same or similar data obtained by a manufacturer from any source other than the dealer or the dealer's data management system.

(18) "Data management system" means a computer hardware or software system that: (A) Is owned, leased or licensed by a dealer, including, but not limited to, a system of web-based applications, computer software or computer hardware; (B) is located at the dealership or hosted remotely; and (C) stores and provides access to consumer data collected or stored by a dealer.

Sec. 21. Section 42-133cc of the general statutes is amended by adding subdivisions (23) and (24) as follows (*Effective October 1, 2026*):

Substitute Senate Bill No. 413

(NEW) (23) (A) Require a dealer to construct, renovate or make substantial alterations to the dealer's facilities unless the manufacturer or distributor can demonstrate that such construction, renovation or alteration requirements are reasonable and justifiable based on reasonable business consideration, including current and reasonably foreseeable projections of economic conditions existing in the automotive industry at the time such action would be required of the dealer, and agrees to make a good faith effort to make available, at the dealer's option, a reasonable quantity and mix of new motor vehicles, which, after a reasonable analysis of market conditions, are projected to meet the sales level necessary to support the increased overhead incurred by the dealer as a result of the required construction, renovation or alteration, provided a dealer may be required by a manufacturer or distributor to make reasonable facility improvements and technological upgrades necessary to support the technology of the manufacturer's or distributor's vehicles. If the dealer chooses not to make such facility improvements or technological upgrades, the manufacturer or distributor shall not be obligated to provide the dealer with the vehicles that require the improvements or upgrades. A manufacturer or distributor may not require a dealer to construct, renovate or make substantial alterations to the dealer's facility if the dealer has completed a construction, renovation or substantial alteration to the same component of the facility that was required and approved by the manufacturer or distributor within the previous ten years. If a dealer has completed facility construction, renovation or substantial alteration under and in compliance with an incentive program, the manufacturer or distributor may not deny a dealer payment or benefits according to the terms of the program in place when the dealer began to perform under the program. If the incentive program under which the dealer completed a facility construction, renovation or substantial alteration on or after October 1, 2026, does not contain a specific time period during which the manufacturer or distributor shall provide payments or benefits to a dealer, the manufacturer or distributor may

Substitute Senate Bill No. 413

not deny the dealer payment or benefits under the terms of that incentive program, as it existed when the dealer began to perform under the program for the balance of ten years after the manufacturer or distributor made the program available to the dealer, regardless of whether the manufacturer's or distributor's facility program has been changed or cancelled. Nothing in this subdivision shall be construed to require a manufacturer or distributor to provide payment or benefits if changes have been made to the facility since the manufacturer's or distributor's approval that would render the facility not in compliance with the manufacturer's or distributor's standards or plans, regardless of whether the manufacturer's or distributor's image program has changed. Facility changes that are necessitated due to damage sustained from a natural disaster or as a result of necessary safety upgrades shall not be considered a change to the facility that renders the facility not in compliance with the manufacturer's or distributor's standards or plans, provided such facility changes substantially restore the facility to the previous or current compliant state. Eligibility for facility-related incentives under this subdivision shall not apply to: (i) Lump sum payments for the cost of the facility upgrade; and (ii) any facility-related incentive program in effect with one or more dealers in the state on October 1, 2026;

(B) Nothing in this subdivision shall be construed to allow a dealer to: (i) Impair or eliminate a manufacturer's or distributor's intellectual property or trademark rights or impair other intellectual property interests owned or controlled by the manufacturer or distributor, including the design and use of signs; or (ii) refuse to change the design or branding of any signage or other branded items required by a manufacturer or distributor at any time, provided the manufacturer or distributor requires such changes of all of its franchised dealers nationally;

(NEW) (24) Require a dealer who is constructing, renovating or

Substitute Senate Bill No. 413

substantially altering its dealership facility to purchase goods, building materials or services for the dealership facility, including, but not limited to, office furniture, design features, flooring and wall coverings, from a vendor chosen by the manufacturer or distributor if goods, building materials or services of a substantially similar appearance, function, design and quality are available from other sources and the dealer has received the manufacturer's or distributor's approval, provided such approval shall not be unreasonably withheld or delayed. In the event that a manufacturer or distributor does not approve the dealer's use of substantially similar goods, building materials or services, the manufacturer or distributor shall provide the dealer, in writing at the time of disapproval, a detailed list of reasons why the proposed substantially similar items are not acceptable. Nothing in this subdivision shall be construed to allow a dealer to impair or eliminate a manufacturer's or distributor's intellectual property or trademark rights and brand image standards, or impair other intellectual property interests owned or controlled by the manufacturer or distributor, including the design and use of signs.

Sec. 22. (NEW) (*Effective October 1, 2026*) (a) As used in this subsection, (1) "stop-sale order" means a notification issued by a manufacturer to its dealers or by a federal agency stating that a used vehicle in inventory shall not be sold or leased because of a federal safety recall for a defect or noncompliance or because of a federal emissions recall, (2) "do-not-drive order" means a notification issued by a manufacturer to its dealers or to the registered owner of a used vehicle, or by the National Highway Traffic Safety Administration to the registered owner of a used vehicle, stating that the vehicle is subject to a federal safety recall for a defect or noncompliance and including an unconditional instruction to the recipient of the notification to not drive the vehicle until the remedy for the recall is complete, and (3) "value of the used motor vehicle" means the average trade-in value of the year, make and model of the used motor vehicle determined using nationally recognized industry data or

Substitute Senate Bill No. 413

pricing guides that reflect current national and regional used motor vehicle market conditions.

(b) If a manufacturer or federal agency issues a recall and either a stop-sale order or a do-not-drive order on a used vehicle and the parts or a remedy are not available to perform a recall service or repair on the used vehicle not later than thirty days after issuing the recall, a new vehicle dealer that is franchised to sell and service new vehicles of the manufacturer is entitled to compensation from the manufacturer and may file a claim with the manufacturer for each used vehicle subject to the recall which the dealer (1) has in its used vehicle inventory on the date on which the stop-sale order or do-not-drive order is issued, or (2) takes into its used car inventory as a consumer trade-in related to the sale of a new vehicle after the date on which the stop-sale order or do-not-drive order is issued or as a return of a leased motor vehicle.

(c) Any such claim for compensation shall be in a form as prescribed by the manufacturer. The manufacturer may prescribe the manner in which a dealer shall demonstrate eligibility for such compensation, including, but not limited to, the documentation required to show the inventory status of a used vehicle, provided such demonstration of eligibility or documentation is not unduly burdensome.

(d) Except as provided in subsections (e) and (f) of this section, compensation for a used motor vehicle pursuant to this section shall be calculated at a rate of not less than one per cent of the value of the used motor vehicle per month, beginning thirty days after the date on which the stop-sale order or do-not-drive order is issued to the dealer and continuing until the earlier of the date: (1) The parts or a remedy for the recall service or repair are made available to the dealer; or (2) the dealer sells, trades or otherwise disposes of the used vehicle.

(e) Compensation due to a new vehicle dealer is limited to the amount equal to the value of the used motor vehicle for which the compensation

Substitute Senate Bill No. 413

is paid.

(f) A manufacturer may, in lieu of compensating a new vehicle dealer pursuant to the provisions of subsection (d) of this section: (1) Compensate the dealer pursuant to a national recall compensation program, if the amount of compensation owed to the dealer under the program is not less than the amount of compensation owed to the dealer pursuant to the provisions of subsection (d) of this section; or (2) enter into an agreement with the dealer for an alternative form or amount of compensation.

(g) A manufacturer may not take any action to offset or reduce the amount of compensation owed to a new vehicle dealer pursuant to this section, including, without limitation, through a charge-back program, any reduction in an amount owed to the new vehicle dealer under an incentive program or the removal of the new vehicle dealer from an incentive program, if such action is taken, in whole or in part, because the new vehicle dealer filed a claim for compensation pursuant to this section. The provisions of this subsection do not apply to any action taken by a manufacturer that is applied uniformly to all new vehicle dealers of the same line and make of vehicles in this state.

(h) Except as provided in subsection (f) of this section, any compensation provided to a new vehicle dealer pursuant to this section is exclusive and may not be combined with any other state or federal recall compensation remedy.

Sec. 23. Subsection (j) of section 42-133s of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(j) All claims by dealers under this section for such labor and parts, [and] all claims for compensation relative to any sales incentive, marketing and advertising programs and all claims for compensation

Substitute Senate Bill No. 413

pursuant to the provisions of section 22 of this act shall be paid not later than thirty days after approval by the manufacturer or distributor, provided manufacturers or distributors retain the right to audit such claims and to charge-back the dealer for false or unsubstantiated claims for a period of one year following payment. A manufacturer or distributor shall not deny a claim submitted under this subsection or charge-back such a claim or payment following a timely audit based solely on the dealer's failure to comply with a claim processing procedure, a clerical error or other administrative technicality, provided such failure does not call into question the legitimacy of the claim. The manufacturer or distributor shall allow the dealer to resubmit such claim according to reasonable manufacturer or distributor guidelines not later than thirty days after the initial claim denial or charge-back. If there is evidence of fraud, the provisions of this subsection shall not limit the right of a manufacturer or distributor to audit a dealer for longer periods of time and charge-back the dealer for any fraudulent claim. Dealers shall be required to maintain defective parts for a period of not longer than ninety days following submission of claims. All such claims shall be either approved or disapproved not later than thirty days after their receipt on forms, and in the manner specified by, the manufacturer or distributor. Any claim not disapproved in writing or by means of electronic transmission not later than thirty days after receipt shall be deemed approved and payment shall be made within thirty days.

Sec. 24. (NEW) (*Effective October 1, 2026*) (a) With respect to consumer data, a manufacturer, distributor or a third party acting on behalf of a manufacturer or distributor:

(1) Shall comply with, and shall not cause a dealer to violate, any applicable restrictions on reuse or disclosure of the consumer data established by federal or state law;

(2) Shall, upon the request of the dealer, provide a written statement

Substitute Senate Bill No. 413

to the dealer describing the established procedures adopted by such manufacturer, distributor or third party acting on behalf of the manufacturer or distributor that meet or exceed any federal or state requirements to safeguard the consumer data, including, but not limited to, the requirements in the Gramm-Leach-Bliley Act, 15 USC 6801 et seq., as amended from time to time;

(3) Shall, upon the written request of the dealer, provide a written list of the consumer data obtained from the dealer and all persons to whom any consumer data has been provided by the manufacturer, distributor or a third party acting on behalf of the manufacturer or distributor during the preceding six months. The dealer may make such a request not more than once every six months. The list shall indicate the specific fields of consumer data that were provided to each person, except such list shall not be required to include: (A) A person to whom consumer data was provided, or the specific consumer data provided to such person, if the person was, at the time such consumer data was provided, a service provider, subcontractor or consultant acting in the course of performance of services on behalf of or for the benefit of the manufacturer, distributor, third party or dealer, provided the manufacturer, distributor, third party or dealer has entered into an agreement with such person requiring that such person comply with the safeguard requirements of applicable state and federal law, including, but not limited to, the requirements in the Gramm-Leach-Bliley Act, 15 USC 6801 et seq., as amended from time to time; and (B) a person to whom consumer data was provided, or the specific consumer data provided to such person, if the dealer has previously consented in writing to such person receiving such consumer data and the dealer has not withdrawn such consent in writing;

(4) May not require that a dealer grant the manufacturer, distributor or third party acting on behalf of the manufacturer or distributor direct or indirect access to such dealer's data management system to obtain

Substitute Senate Bill No. 413

consumer data. A manufacturer, distributor or a third party acting on behalf of the manufacturer or distributor shall permit a dealer to furnish consumer data in a widely accepted file format, such as comma delimited, and through a third-party vendor selected by the dealer. A manufacturer, distributor or a third party acting on behalf of the manufacturer or distributor may access or obtain consumer data directly from a dealer's data management system with the express consent of the dealer. The consent shall be in the form of a written document that (A) is separate from the franchise agreement, (B) is executed by the dealer, and (C) may be withdrawn by the dealer upon thirty days' written notice to the manufacturer or distributor. For incentive programs beginning on or after October 1, 2026, such consent shall not be required as a condition to a motor vehicle dealer's participation in an incentive program unless such consent is necessary to obtain consumer data to implement the program; and

(5) Shall indemnify the dealer for any third-party claims asserted against or damages incurred by the dealer to the extent caused by access to, use of or disclosure of consumer data in violation of the provisions of this section by the manufacturer, distributor or a third party to whom the manufacturer or distributor has provided consumer data.

(b) Nothing in this section shall be construed to limit the ability of the manufacturer or distributor to require that the dealer provide, or use in accordance with the law, such customer information related solely to such manufacturer's or distributor's own vehicle makes to the extent necessary to do any of the following:

(1) Satisfy any safety or recall notice obligations or other legal notice obligations on the part of the manufacturer;

(2) Complete the sale and delivery of a new motor vehicle to a customer;

Substitute Senate Bill No. 413

(3) Validate and pay customer or dealer incentives;

(4) Submit to the manufacturer or distributor claims for any services supplied by the dealer for any claim for warranty parts or repairs;

(5) Market analysis;

(6) Evaluate sales and service customer satisfaction with the dealer, including surveys; or

(7) Reasonable marketing purposes that benefit the dealer.

Sec. 25. Section 42-133bb of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

Notwithstanding the terms, provisions or conditions of any franchise agreement or other agreement between a manufacturer or distributor and a dealer, no manufacturer or distributor shall require that a dealer:

(1) Order or accept delivery of any new motor vehicle, part or accessory, equipment or any other commodity not required by law in connection with warranty service or a recall campaign or voluntarily ordered by the dealer, except that the provisions of this subdivision shall not affect terms or provisions of a franchise requiring dealers to market a representative line of motor vehicles which the manufacturer or distributor is publicly advertising;

(2) Order or accept delivery of any new motor vehicle with special features, accessories or equipment not included in the list price of such motor vehicles as publicly advertised by the manufacturer or distributor;

(3) Pay all or part of the cost of an advertising campaign or contest, or purchase any promotional materials, training material, showroom or other display decorations or materials at the expense of the new motor vehicle dealer without the consent of the new motor vehicle dealer;

Substitute Senate Bill No. 413

(4) Enter into any agreement with the manufacturer or distributor or do any other act prejudicial to the dealer under threat of termination or cancellation of a franchise or agreement between the dealer and the manufacturer or distributor, except that this subdivision shall not preclude the manufacturer or distributor from insisting on compliance with the reasonable terms or provisions of the franchise or agreement, and notice in good faith to any dealer of the dealer's violation of such terms or provisions shall not constitute a violation of sections 42-133r to 42-133ee, inclusive, as amended by this act;

(5) Change the capital structure of the dealer or the means by which the dealer finances the operation of the dealership provided the dealer meets reasonable capital standards established by the manufacturer or distributor in accordance with uniformly applied criteria, and provided further that no change in the capital structure shall cause a change in the principal management or have the effect of a sale of the franchise without the consent of the manufacturer or distributor and such consent shall not be unreasonably withheld;

(6) Refrain from participation in the management of, investment in, or acquisition of any other line of new motor vehicles or related products, provided this subdivision shall not apply unless the dealer maintains a reasonable line of credit for each line make of new motor vehicle, the dealer remains in compliance with any reasonable facilities requirements of the manufacturer or distributor, and no change is made in the principal management of the dealer;

(7) Prospectively assent to a release, assignment, novation, waiver or estoppel which would relieve any person from liability to be imposed by sections 42-133r to 42-133ee, inclusive, as amended by this act, or require any controversy between a dealer and a manufacturer or distributor, to be referred to any forum other than the Superior Court or the United States District Court. [;

Substitute Senate Bill No. 413

(8) Construct, renovate or make substantial alterations to the dealer's facilities unless the manufacturer or distributor can demonstrate that such construction, renovation or alteration requirements are reasonable and justifiable in light of current and reasonably foreseeable projections of economic conditions, financial expectations, availability of additional vehicle allocation and such dealer's market for the sale of vehicles.]

Sec. 26. Subdivision (31) of section 14-1 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(31) "Electric bicycle" means a bicycle equipped with operable foot pedals and an electric motor of [fewer] not more than seven hundred fifty watts of power that is either a class 1, class 2 or class 3 bicycle. "Electric bicycle" does not include a dirt bike or an all-terrain vehicle;

Sec. 27. Subdivision (59) of section 14-1 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(59) "Motor-driven cycle" means (A) a one-wheeled vehicle with a floorboard that can be stood upon while riding or with foot rests for the operator; and (B) any of the following vehicles that have a seat height of not less than twenty-six inches and a gasoline, electric or hybrid motor that has a capacity of less than fifty cubic centimeters piston displacement or a wattage not exceeding three thousand seven hundred watts; [or that produces five brake horsepower or less:] (i) A motorcycle, except an auticycle; (ii) a motor scooter, except an electric scooter; or (iii) a bicycle with attached motor, except an electric bicycle;

Sec. 28. Subsection (b) of section 1-1h of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2026*):

(b) (1) An identity card shall indicate its date of expiration, contain a

Substitute Senate Bill No. 413

picture of the applicant and specify the applicant's height, sex and eye color.

(2) An original identity card shall expire within a period not exceeding seven years following the date of the applicant's next birthday. Any person who holds an identity card may be notified by the commissioner before its expiration and may renew such card in such manner as the commissioner shall prescribe. Upon renewal of an identity card, the commissioner may issue an identity card for a period to be determined by the commissioner, provided such period does not exceed eight years. The fee for the renewal of an identity card that expires eight years from the date of issuance shall be thirty-two dollars. The commissioner shall charge a prorated amount of such fee for an identity card that expires less than eight years from the date of issuance. The commissioner shall not provide notification by mail to the holder of an identity card if the United States Postal Service has determined that mail is undeliverable to such person at the address for such person that is in the records of the department.

(3) Notwithstanding the provisions of section 14-36d, the commissioner may, in the commissioner's discretion, waive any requirement that an applicant appear in person for a new photograph or digital image in connection with (A) the renewal of an identity card, or (B) the issuance of an identity card to a person who holds or has held a motor vehicle operator's license issued pursuant to section 14-36, as amended by this act. The commissioner may grant such waiver if the applicant is sixty-five years of age or older or has a disability or medical condition that substantially impairs mobility or the ability to appear in person at the department, as determined by the commissioner and the applicant meets all other requirements for such renewal or issuance of an identity card. In lieu of requiring a new photograph or digital image for such renewal or issuance of an identity card, the commissioner may use the most recent photograph or digital image of the applicant on file

Substitute Senate Bill No. 413

with the department. The commissioner may require documentation as deemed necessary to establish eligibility for such waiver. The commissioner may deny such waiver if the commissioner determines such renewal or issuance of an identity card without a new photograph or digital image would compromise the integrity of an identity card issued under this section or facilitate fraud or misuse. If the commissioner provides for such renewal or issuance of an identity card, the commissioner shall establish procedures to renew or issue such identity card by mail or electronic communication with the department. Nothing in this subdivision shall be construed to require the commissioner to grant a waiver to an applicant. If a waiver is granted, nothing in this subdivision shall be construed to require the renewed or issued identity card be compliant with 6 CFR 37, as amended from time to time.

Sec. 29. (NEW) (*Effective July 1, 2026*) (a) On and after January 1, 2027, the Commissioner of Motor Vehicles shall establish and maintain a publicly accessible and searchable electronic portal on the Internet web site of the Department of Motor Vehicles for the purpose of providing information concerning (1) motor vehicles subjected to nonconsensual towing or transporting, as defined in section 14-66 of the general statutes, as amended by this act, and (2) motor vehicles taken into custody and stored pursuant to subsection (b) or (c) of section 14-150 of the general statutes. The goal of the portal shall be to enable the members of the public to determine whether a motor vehicle has been towed or taken into custody and if applicable, the location where such motor vehicle is stored. The portal shall (A) be available twenty-four hours per day, (B) not require the creation of a personal account for access to search such information, and (C) permit any wrecker service, owner or keeper of any garage, storage facility or other place where a towed or transported motor vehicle is stored, organized police department or parking authority to submit information electronically to such portal.

Substitute Senate Bill No. 413

(b) When initially designing such portal and when implementing any material modifications, redesigns or significant maintenance updates to such portal, the commissioner shall consult with the Towing Advisory Council, established under section 39 of this act, to ensure the portal is easily operated and accessible when submitting, and searching for, information on towed and stored motor vehicles. The commissioner shall consider whether the portal may be used to permit a wrecker service to electronically file forms prescribed by the commissioner, including a notice of tow, and whether such electronic filing may be used in lieu of mailing such forms.

(c) On and after January 1, 2027, each wrecker service or the owner or keeper of any garage, storage facility or other place where a towed or transported motor vehicle is stored shall, not later than forty-eight hours from the time such motor vehicle was towed or transported, submit electronically to the portal information sufficient to identify such motor vehicle, the location where such motor vehicle is stored, the identity and contact information for such wrecker service or owner or keeper and any other information as the commissioner, in consultation with the Towing Advisory Council, may prescribe.

(d) Each such wrecker service or owner or keeper shall update the portal with information as prescribed by the commissioner to reflect changes in the status of any such stored motor vehicle.

(e) Notwithstanding the provisions of sections 14-51a and 14-64 of the general statutes, the commissioner may not impose a civil penalty for a wrecker service or owner or keeper who is unable to electronically submit information to the portal in accordance with the provisions of this section due to a technological issue with the portal, an electrical outage or a temporary loss of Internet connectivity at the wrecker service's or owner's or keeper's place of business, provided such wrecker service or owner or keeper documents such issue, outage or loss and electronically submits information to the portal as soon as possible

Substitute Senate Bill No. 413

after such issue is resolved or electrical service or Internet connectivity is restored.

(f) The provisions of this section shall not apply to a wrecker service or owner or keeper who stores a motor vehicle (1) that was towed with the consent of the owner or operator, or (2) subject to repossession.

Sec. 30. Section 14-66e of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) For the purposes of this section:

(1) "Police-ordered towing" means towing or transporting and recovery of a motor vehicle without the prior consent or authorization of the owner or operator of the motor vehicle performed pursuant to the provisions of section 14-150, as amended by this act, section 14-307 or any other order of a police officer or traffic authority;

(2) "Oversize or overweight motor vehicle" means a motor vehicle, combination of motor vehicle and trailer or commercial vehicle combination, including each such motor vehicle's load, whose dimensions or weight does not conform to the provisions of sections 14-262, 14-262a, 14-264, 14-267a and 14-269 or any other requirement specified in the general statutes;

(3) "Winching" means the process of moving a motor vehicle by the use of chains, nylon slings or additional lengths of winch cable from a position that is not accessible for direct hookup for towing a motor vehicle;

(4) "Nonconsensual towing or transporting" and "recovery" have the same meanings as provided in section 14-66, as amended by this act; and

(5) "Light-duty motor vehicle", "medium-duty motor vehicle" and

Substitute Senate Bill No. 413

"heavy-duty motor vehicle" have the same meanings as provided in section 14-66d, as amended by this act.

(b) The Commissioner of Motor Vehicles shall establish and publish a schedule of rates and charges for the provision of police-ordered towing that includes:

(1) A base hourly rate that may be charged for towing or transporting services provided to (A) a light-duty motor vehicle, (B) a medium-duty motor vehicle, (C) a heavy-duty motor vehicle, and (D) an oversize or overweight motor vehicle. The commissioner shall identify the services and equipment involved in the provision of such towing or transporting services that are included in such base hourly rate;

(2) An hourly rate for winching services, provided such winching service is performed on a vehicle that is located off a paved portion of a highway;

(3) Hourly rates or charges for each type of specialized equipment used in connection with the provision of police-ordered towing that are not included in the base hourly rate established pursuant to subdivision (1) of this subsection. Such rates or charges shall account for the cost of each such type of specialized equipment and a reasonable profit margin;

(4) Hourly rates for labor that is not included in such base hourly rate; and

(5) A charge for necessary administrative services.

(c) The schedule of rates and charges established pursuant to the provisions of subsection (b) of this section shall be just and reasonable and reflect the reasonable operating costs of wrecker services that perform police-ordered towing. In establishing such rates and charges, the commissioner shall consider factors, including, but not limited to, the most recent transportation producer price index published by the

Substitute Senate Bill No. 413

United States Department of [Transportation] Labor, Bureau of Labor Statistics, rates set by other jurisdictions, rates for consensual towing of motor vehicles, the cost of equipment required by regulations adopted pursuant to section 29-23a, as amended by this act, and the cost of workers' compensation insurance, unemployment compensation and insurance premiums.

(d) Not later than [ninety] sixty days after receipt of a proposed schedule of rates and charges and any supporting documentation from the Police-Ordered Towing Council pursuant to section 14-66f, as amended by this act, the commissioner shall (1) hold a public hearing for the purpose of obtaining additional information concerning such proposed schedule, and (2) establish and publish a schedule of rates and charges for the provision of police-ordered towing in accordance with subsection (e) of this section. The commissioner shall post notice of any such public hearing on the Internet web site of the Department of Motor Vehicles and give notice to each member of the Police-Ordered Towing Council not less than fourteen days prior to any such public hearing. If the commissioner amends the proposed schedule and does not issue a preliminary schedule of rates and charges pursuant to subsection (e) of this section, the commissioner shall provide a written explanation to the council of the reason for such amendment.

(e) If the commissioner establishes a schedule of rates and charges that (1) adjusts the amount of any rate or charge such that the amount is more than ten per cent greater than or less than the rates and charges in the proposed schedule by the Police-Ordered Towing Council pursuant to subsection (e) of section 14-66f, as amended by this act, or (2) eliminates or adds any charge for specialized equipment in the proposed schedule by said council pursuant to subdivision (3) of subsection (b) of this section, the commissioner shall issue a preliminary schedule of rates and charges. The commissioner shall post such preliminary schedule on the Internet web site of the Department of

Substitute Senate Bill No. 413

Motor Vehicles and provide notice of such preliminary schedule to each member of the council. The commissioner shall provide for a period of not less than fifteen days of public comment on such preliminary schedule. Following the close of such public comment period, the commissioner shall review any comments received, consider whether or not to modify the preliminary schedule, prepare a written response to such comments and post such response on the department's Internet web site and provide a copy of such response to each member of the council. Thereafter, the commissioner shall establish and publish a final schedule of rates and charges.

(f) Any schedule of rates and charges established pursuant to subsection (b) of this section shall be effective for a period of three years. On January first of the second year and January first of the third year of such three-year period, the rates and charges in effect during the immediately preceding year shall be increased by a percentage equal to the average of (1) the annual increase in the consumer price index for all urban consumers for the preceding calendar year as published by the United States Department of Labor, Bureau of Labor Statistics, and (2) the increase in the transportation producer price index in the preceding calendar year as published by the United States Department of Labor, Bureau of Labor Statistics. The commissioner shall calculate such increase and publish the adjusted rates and charges on the Internet web site of the Department of Motor Vehicles not later than December first preceding the effective date of such adjusted rates and charges.

[(e)] (g) Upon the publication of a schedule pursuant to the provisions of this section, no wrecker service shall (1) charge more than the rates and charges contained in such schedule, or (2) charge for services that are not included in such schedule.

(h) Any person aggrieved by any action of the commissioner under the provisions of this section may appeal therefrom in accordance with section 4-183, except venue for such appeal shall be in the judicial

Substitute Senate Bill No. 413

district of New Britain.

Sec. 31. Section 14-66f of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(a) For the purposes of this section:

(1) "Police-ordered towing" and "oversize or overweight motor vehicle" have the same meanings as provided in section 14-66e, as amended by this act; and

(2) "Light-duty motor vehicle", "medium-duty motor vehicle" and "heavy-duty motor vehicle" have the same meanings as provided in section 14-66d, as amended by this act.

(b) There is established a Police-Ordered Towing Council within the Department of Motor Vehicles for administrative purposes only. Such council shall (1) advise the Commissioner of Motor Vehicles concerning policies affecting police-ordered towing, and (2) develop a proposed schedule of rates and charges for the provision of police-ordered towing of light-duty, medium-duty, heavy-duty and oversize or overweight motor vehicles.

(c) [The] On and after October 1, 2026, the council shall consist of the following members: (1) Three representatives of an organization in the state that represents towing and recovery professionals, appointed by the Governor; (2) two representatives of an organization in the state that represents the commercial trucking industry, appointed by the Governor; (3) one representative of an association of police chiefs in the state, appointed by the Governor; (4) one representative of an association of fire chiefs in the state, appointed by the Governor; (5) one representative of the insurance industry, appointed by the Governor; [and (6) the Commissioners of Transportation, Emergency Services and Public Protection and Energy and Environmental Protection and the

Substitute Senate Bill No. 413

Insurance Commissioner, or their designees] (6) one consumer advocate, appointed by the Governor; (7) one employee of the Department of Transportation with experience that is related to the work of the council, designated by the Commissioner of Transportation; (8) one employee of the Department of Emergency Services and Public Protection with experience that is related to the work of the council, designated by the Commissioner of Emergency Services and Public Protection; (9) one employee of the Department of Energy and Environmental Protection with experience that is related to the work of the council, designated by the Commissioner of Energy and Environmental Protection; and (10) one employee of the Insurance Department with experience that is related to the work of the council, designated by the Insurance Commissioner.

(d) [Appointments] All initial appointments to the council shall be made not later than August 1, 2025, and the initial appointments made pursuant to subdivisions (6) to (10), inclusive, of subsection (c) of this section shall be made not later than October 15, 2026. Each member appointed shall serve for a term of three years and may serve until such member's successor is appointed. Any vacancy shall be filled by the [Governor] appointing authority not later than thirty days after the date of such vacancy. The chairperson of the council shall be appointed by the Governor and shall convene the first meeting of the council not later than September 15, 2025.

(e) The council shall (1) on or before January 1, 2026, consider the factors set forth in subsection (c) of section 14-66e, as amended by this act, and submit to the Commissioner of Motor Vehicles a proposed schedule of rates and charges for the provision of police-ordered towing of light-duty, medium-duty, heavy-duty and oversize or overweight motor vehicles; (2) in the period of time between June 1, 2028, and September 1, 2028, inclusive, and every three years thereafter, review and consider adjustments to the rates and charges published in

Substitute Senate Bill No. 413

accordance with section 14-66e, as amended by this act, and submit such recommended adjustments, if any, to the commissioner; (3) recommend specific procedures for determining whether a service performed by a wrecker service in the provision of police-ordered towing was required; (4) request information from other parties to assist with the work of the council and, in the discretion of the council, hold public hearings for the purpose of obtaining information; and (5) make any additional recommendations to the Department of Motor Vehicles that the council deems appropriate.

Sec. 32. Section 14-66d of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) For the purposes of this section:

(1) "Private-property trespass towing" means the towing or transporting of a motor vehicle without the prior consent or authorization of the owner or operator of the motor vehicle performed in accordance with the provisions of section 14-145, as amended by this act;

(2) "Light-duty motor vehicle" means a motor vehicle with a gross vehicle weight rating of less than ten thousand pounds;

(3) "Medium-duty motor vehicle" means a motor vehicle, including any cargo, with a gross vehicle weight rating of ten thousand pounds or more but not more than twenty-six thousand pounds;

(4) "Heavy-duty motor vehicle" means a motor vehicle, including any cargo, with a gross vehicle weight rating of more than twenty-six thousand pounds;

(5) "Drop fee" means the fee payable for the release of a motor vehicle that has been connected to a wrecker but not yet removed from private

Substitute Senate Bill No. 413

property from which such motor vehicle is to be towed;

(6) "After-hours redemption fee" means the fee payable for redeeming a motor vehicle from a motor vehicle storage facility outside the wrecker service's hours of operation; and

(7) "Nonconsensual towing or transporting" has the same meaning as provided in section 14-66, as amended by this act.

(b) The Commissioner of Motor Vehicles shall establish and publish a schedule of rates and charges for the provision of private-property trespass towing and the storage of motor vehicles. Such schedule shall be effective on January 1, 2026, and shall include (1) flat rates for towing services provided to light-duty, medium-duty and heavy-duty motor vehicles, (2) a fee for additional labor, (3) a drop fee, (4) a mileage fee, (5) storage rates, and (6) an after-hours redemption fee. Not later than November 1, 2025, the commissioner shall hold one public hearing for the purpose of obtaining information to establish the schedule.

(c) Such flat rates shall include the first two miles of transportation performed by such wrecker service. No wrecker service may charge a mileage fee for more than thirteen additional miles of transportation provided to a motor vehicle subject to private-property trespass towing.

(d) Such storage rates and the after-hours redemption fee shall apply to the storage of light-duty, medium-duty and heavy-duty motor vehicles subject to nonconsensual towing or transporting.

(e) The schedule of rates and charges established pursuant to the provisions of this section shall be just and reasonable and reflect the reasonable operating costs of wrecker services that perform private-property trespass towing and store motor vehicles. In establishing such rates and charges, the commissioner shall consider factors, including, but not limited to, the most recent transportation producer price index published by the United States Department of [Transportation] Labor,

Substitute Senate Bill No. 413

Bureau of Labor Statistics, rates set by other jurisdictions and the cost of fuel, wreckers, motor vehicle parts, equipment, personnel, workers' compensation insurance, unemployment compensation and insurance premiums.

(f) Any schedule of rates and charges established pursuant to subsection (b) of this section shall be effective for a period of three years. For any three-year schedule of rates and charges established on or after January 1, 2029, on January first of the second year and January first of the third year of such three-year period, the rates and charges in effect during the immediately preceding year shall be increased by a percentage equal to the average of (1) the annual increase in the consumer price index for all urban consumers for the preceding calendar year as published by the United States Department of Labor, Bureau of Labor Statistics, and (2) the increase in the transportation producer price index in the preceding calendar year as published by the United States Department of Labor, Bureau of Labor Statistics. The commissioner shall calculate such increase and publish the adjusted rates and charges on the Internet web site of the Department of Motor Vehicles not later than December first preceding the effective date of such adjusted rates and charges.

~~[(f)]~~ (g) In the period of time between July 1, 2028, and October 1, 2028, inclusive, and every three years thereafter, the commissioner shall hold one public hearing for the purpose of reconsidering the schedule of rates and charges established pursuant to the provisions of subsection (b) of this section. The commissioner shall post notice of any such public hearing on the Internet web site of the Department of Motor Vehicles and give written or electronic notice to each member of the Towing Advisory Council, established pursuant to section 39 of this act, not less than fourteen days prior to any such public hearing. The commissioner may amend such established schedule if, after consideration of the factors set forth in subsection (e) of this section and the testimony

Substitute Senate Bill No. 413

received at the public hearing, the commissioner determines that such established schedule is no longer just and reasonable and does not reflect the reasonable operating costs of wrecker services that perform private-property trespass towing. If the commissioner amends such schedule, such amended schedule shall be effective the January first following each public hearing held pursuant to the provisions of this subsection.

[(g)] (h) Upon the publication of a schedule pursuant to the provisions of this section, no wrecker service shall (1) charge more than the rates and charges contained in such schedule, or (2) charge for services that are not included in such schedule.

[(h) The uniform rates and charges for the nonconsensual towing or transporting and storage of motor vehicles with a gross vehicle weight rating of less than ten thousand pounds established and published by the Commissioner of Motor Vehicles pursuant to section 14-66 of the general statutes, revision of 1958, revised to January 1, 2025, shall continue to be effective on and after October 1, 2025, until December 31, 2025, inclusive, and no wrecker service shall charge more than such published rates and charges during such period.]

(i) Any person aggrieved by any action of the commissioner under the provisions of this section may appeal therefrom in accordance with section 4-183, except venue for such appeal shall be in the judicial district of New Britain.

Sec. 33. Subdivision (2) of subsection (b) of section 14-63 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(2) The Commissioner of Motor Vehicles shall receive, process and investigate complaints from customers of dealers and repairers concerning the operations of and services provided by any such dealer

Substitute Senate Bill No. 413

or repairer, including the provision of nonconsensual towing or transporting, recovery or storage of motor vehicles. The commissioner may permit a dealer or repairer to stipulate to a complaint and waive such dealer or repairer's right to an administrative hearing under the provisions of chapter 54. No complaint regarding the provision of police-ordered towing shall be brought but within two years from the date of such police-ordered tow.

Sec. 34. Subsection (c) of section 14-66 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(c) (1) Each wrecker used for towing or transporting motor vehicles shall be registered as a wrecker by the commissioner for a fee of one hundred twenty-five dollars. Each such registration shall be renewed biennially according to renewal schedules established by the commissioner so as to effect staggered renewal of all such registrations. If the adoption of a staggered system results in the expiration of any registration more or less than two years from its issuance, the commissioner may charge a prorated amount for such registration fee.

(2) Prior to the adoption of any (A) new internal policies or procedures or modifications to existing internal policies or procedures concerning or affecting wrecker services, or (B) new forms or modifications to existing forms prescribed by the commissioner for use in the business of operating a wrecker, the commissioner shall consult with the Towing Advisory Council, established pursuant to section 39 of this act. The commissioner shall provide not less than sixty days of written or electronic notice to each wrecker service who registered a wrecker pursuant to subdivision (1) of this subsection prior to the implementation of any such policy, procedure or form.

Sec. 35. Subsection (a) of section 29-23a of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu

Substitute Senate Bill No. 413

thereof (*Effective October 1, 2026*):

(a) The Division of State Police within the Department of Emergency Services and Public Protection shall establish, within its patrol jurisdiction, a rotational system for summoning wrecker services, as defined in section 14-1, as amended by this act, for the purpose of towing or transporting motor vehicles which are disabled, inoperative or wrecked in the event the owners or operators of such vehicles are incapacitated, unavailable or leave the procurement of wrecker service to the officer at the scene of an accident or the location of a disabled vehicle. Any such wrecker service may participate in such system, provided (1) such wrecker service fulfills certain qualifications, including certification by the Towing and Recovery Association of America or a certification program approved by the Commissioner of Emergency Services and Public Protection, and the wrecker service's equipment meets safety and mechanical standards established by the Commissioner of Emergency Services and Public Protection and the Commissioner of Motor Vehicles, [and] (2) the wrecker service's business is located so as to provide prompt and efficient service, and (3) (A) any individual owner of a wrecker service who engages in towing or transporting motor vehicles under the rotational system completes training provided by the Department of Transportation concerning traffic incident management not later than July 1, 2027, or prior to beginning participation in the rotational system, whichever is later, and (B) any employee of a wrecker service who engages in towing or transporting motor vehicles for a wrecker service participating in the rotational system completes such training not later than July 1, 2027, or within one year after the date such employee is hired or engages in towing or transporting motor vehicles for such wrecker service, whichever is later.

Sec. 36. Section 7-282g of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective*

Substitute Senate Bill No. 413

October 1, 2026):

(a) If the owner or operator of a disabled vehicle is present at the scene of an accident or at the location of the disabled vehicle and is able to respond, the municipal police officer shall inquire whether such owner or operator wishes to choose a wrecker service, as defined in section 14-1, as amended by this act, for the purposes of towing or transporting the disabled vehicle. If such owner or operator wishes to do so and such chosen wrecker service is on a rotational system maintained by the municipality, if any, the police officer shall notify the chosen wrecker service. If such chosen wrecker service cannot be contacted or is unable or unwilling to respond in a timely manner as determined by the municipal police officer, the municipal police officer shall (1) summon the next available wrecker service on the rotational system if maintained by the municipality, or (2) summon a wrecker service as chosen by such municipal police officer.

(b) (1) Any individual owner of a wrecker service who engages in towing or transporting motor vehicles under a rotational system maintained by a municipality shall complete training provided by the Department of Transportation concerning traffic incident management not later than July 1, 2027, or prior to beginning participation in such rotational system, whichever is later.

(2) Any employee of a wrecker service who engages in towing or transporting motor vehicles for a wrecker service participating in a rotational system maintained by a municipality shall complete such training not later than July 1, 2027, or not later than one year after the date such employee is hired or engages in towing or transporting motor vehicles for such wrecker service, whichever is later.

Sec. 37. Section 14-150c of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

Substitute Senate Bill No. 413

(a) Whenever a motor vehicle is taken into custody and stored pursuant to subsection (b) or (c) of section 14-150, or is subject to nonconsensual towing or transporting, as defined in section 14-66, as amended by this act, the wrecker service or owner or keeper of any garage, storage facility or other place where such motor vehicle is stored shall have a lien upon such motor vehicle for towing or storage charges, or both, imposed by such wrecker service or owner or keeper that result from towing or storing a motor vehicle.

(b) (1) Except as provided in subsection (d) of section 14-150, if such wrecker service or owner or keeper [makes a determination in good faith that the current market value of the stored motor vehicle does not exceed one thousand five hundred dollars and] determines such stored motor vehicle is fifteen or more model years old and has been stored for a period of not less than [fifteen] thirty days, such wrecker service or owner or keeper shall, unless an application filed by the owner of such motor vehicle pursuant to subsection (e) of section 14-150, as amended by this act, is pending and the owner of such motor vehicle has notified such wrecker service or owner or keeper that such application for hearing has been filed, send a notice of intent to sell [that complies] in accordance with subsection (c) of this section to the Commissioner of Motor Vehicles, the owner of such motor vehicle and any known lienholder of record of such motor vehicle at the end of such [fifteen-day] thirty-day period. Upon approval by the commissioner of the notice of intent to sell, the commissioner shall issue such wrecker service or owner or keeper an affidavit of compliance. Such wrecker service or owner or keeper shall sell such motor vehicle not less than five business days after the mailing date of the notice of [intent] proposed sale and apply the proceeds of the sale toward the towing and storage charges imposed by such wrecker service or owner or keeper.

(2) If such wrecker service or owner or keeper [makes a determination in good faith that the current market value of the stored motor vehicle

Substitute Senate Bill No. 413

exceeds one thousand five hundred dollars and if] determines such motor vehicle is less than fifteen model years old and has been stored for a period of not less than [forty-five] thirty days, such wrecker service or owner or keeper shall, unless an application filed by the owner pursuant to subsection (e) of section 14-150, as amended by this act, is pending and the owner of such motor vehicle has notified such wrecker service or owner or keeper that such application for a hearing has been filed, send a notice of intent to sell [that complies] in accordance with subsection (c) of this section to the Commissioner of Motor Vehicles, the owner of such motor vehicle and any known lienholder of record of such motor vehicle at the end of such [forty-five-day] thirty-day period. Upon approval by the commissioner of the notice of intent to sell, the commissioner shall issue such wrecker service or owner or keeper an affidavit of compliance. Such wrecker service or owner or keeper shall sell such motor vehicle at public auction for cash, at the place of business of such wrecker service or owner or keeper not less than five business days after the mailing date of the notice of [intent to sell] proposed sale. Such wrecker service or owner or keeper shall provide notice of any such public auction (A) by submitting electronic information regarding such notice to the portal established pursuant to section 29 of this act, and (B) by publishing such notice in a newspaper of general circulation or by prominently posting such notice on such wrecker service's or owner's or keeper's Internet web site for its business. Such owner or keeper shall apply the proceeds of such sale toward the towing and storage charges imposed by such wrecker service or owner or keeper, the expenses related to such sale and any debt or obligation incurred by the officer who placed such motor vehicle in storage in accordance with section 14-150, as amended by this act. At any public auction held pursuant to this section, such wrecker service or owner or keeper may set a minimum bid equal to the amount of such wrecker service's or owner's or keeper's charges with respect to the tow and storage of the motor vehicle. If no such bid is made, such wrecker service or owner or keeper may sell or dispose of such vehicle.

Substitute Senate Bill No. 413

[(3) In determining the current market value of the stored motor vehicle pursuant to the provisions of subdivision (1) or (2) of this subsection, the wrecker service may deduct for an observed defect or missing major component part, as defined in section 14-149a.]

(c) (1) The notice of intent to sell described in subsection (b) of this section shall include, but need not be limited to, (A) the make, model and vehicle identification number of the stored motor vehicle, (B) the date such motor vehicle was left with such wrecker service or owner or keeper and by whom, (C) the registration number if any number plates are on such motor vehicle, [(D) the retail market value of such motor vehicle as determined by the wrecker service or owner or keeper, and (E)] and (D) a statement to the owner and known lienholder that (i) the stored motor vehicle will be sold if not redeemed in a timely manner, (ii) such motor vehicle may be redeemed until the point-of-sale, (iii) any proceeds of such sale, after deducting the amount due to such wrecker service or owner or keeper and any expenses of the officer who placed such motor vehicle in storage, if applicable, will be held in an escrow account and paid to the owner of such motor vehicle or such owner's legal representatives, if claimed by such owner or legal representatives not later than one year from the date of such sale, and (iv) if such proceeds are not claimed within said period of time, such proceeds will escheat to the state. Such wrecker service or owner or keeper shall provide such notice and a copy of the consumer bill of rights regarding towing, developed pursuant to section 14-66g, as amended by this act, to the motor vehicle owner and lienholder by [certified mail, return receipt requested] regular mail, postage prepaid.

(2) Such wrecker service or owner or keeper shall also provide a copy of the notice of intent to sell to the Commissioner of Motor Vehicles, in a form and manner determined by the commissioner. Such notice of intent to sell shall be accompanied by a filing fee of ten dollars and any other information, such as photographs of the stored motor vehicle, that

Substitute Senate Bill No. 413

the commissioner may prescribe. Such notice of intent to sell shall be subject to disclosure under the Freedom of Information Act, as defined in section 1-200. The commissioner may send a copy of such notice of intent to sell electronically to the owner or lienholder of such motor vehicle.

(3) Any sale of a stored motor vehicle under the provisions of this section shall be void, unless such wrecker service or owner or keeper [provides the notices required by this subsection] sends the notice of intent to sell and a copy of such notice in accordance with the provisions of subsection (b) of this section and this subsection, except as provided in subdivision (4) of this subsection.

(4) A wrecker service or owner or keeper need not send such notice of intent to sell or a notice of proposed sale, as described in subsection (e) of this section, to the owner of the motor vehicle if (A) the owner of such motor vehicle has notified such wrecker service or owner or keeper in writing that such individual does not currently own such motor vehicle or does not wish to receive subsequent notifications regarding the sale and disposition of such motor vehicle, or (B) the notice of tow to the motor vehicle owner was returned as undeliverable. In any case where such wrecker service or owner or keeper need not send such notice of intent to sell or notice of a proposed sale, such wrecker service or owner or keeper shall (i) retain the written notification described in subparagraph (A) of this subdivision or the undelivered notice of tow for a period of three years, and (ii) update the portal established pursuant to section 29 of this act as prescribed by the commissioner.

(d) Upon receipt of a notice of intent to sell, the commissioner shall review such notice and determine if the owner of the motor vehicle has filed a customer complaint concerning such wrecker service or owner or keeper pursuant to section 14-63, as amended by this act. The commissioner shall not approve such proposed sale until any such customer complaint is resolved. If the commissioner approves such

Substitute Senate Bill No. 413

proposed sale, the commissioner shall issue such wrecker service or owner or keeper an affidavit of compliance.

(e) (1) Upon receipt of an affidavit of compliance by the commissioner, such wrecker service or owner or keeper shall mail a notice of proposed sale to the motor vehicle owner and known lienholder by [certified mail, return receipt requested] regular mail, postage prepaid, that indicates the date, time and place of the proposed sale of such motor vehicle, except as provided in subdivision (4) of subsection (c) of this section. Not less than five business days after the mailing date of the notice of proposed sale, such wrecker service or owner or keeper may proceed to sell such motor vehicle pursuant to the provisions of subdivision (1) or (2) of subsection (b) of this section.

(2) In addition to the thirty-day period immediately following the date such motor vehicle was placed in storage under [subdivision (1) of] subsection (b) of this section, [or a sixty-day period immediately following the date such motor vehicle was placed in storage under subdivision (2) of subsection (b) of this section,] the wrecker service may only charge up to ten additional days of storage for such motor vehicle after receipt of the affidavit of compliance issued by the commissioner.

(f) At the time of a sale conducted in accordance with the provisions of this section, such wrecker service or owner or keeper shall provide the purchaser of such motor vehicle with the affidavit of compliance issued by the commissioner.

(g) Not later than fifteen days after the sale of a motor vehicle in accordance with the provisions of this section, such wrecker service or owner or keeper of such garage shall (1) report the sale price, towing and storage charges, repair charges, if any, expenses related to the sale, any proceeds, the buyer's name and address, identification of the vehicle and such other information as may be required in regulations adopted pursuant to section 14-150d, to the commissioner, (2) deposit the

Substitute Senate Bill No. 413

proceeds of such sale, after deducting the amount due to such wrecker service or owner or keeper and any expenses of the officer who placed such motor vehicle in storage, if applicable, into an escrow account, and (3) upon receipt of a claim by the prior owner of such motor vehicle or such owner's legal representatives not later than one year from the date of such sale, pay such sale proceeds to the prior owner or such owner's legal representatives. If such sale proceeds are not claimed within said period of time, such sale proceeds shall escheat to the state as unclaimed property and the wrecker service or owner or keeper shall be subject to the requirements of part III of chapter 32, including all obligations of a holder of unclaimed property. Not later than ten days after filing any report and paying any funds to the Treasurer as required by part III of chapter 32, such wrecker service or owner or keeper shall provide evidence to the commissioner, in a form and manner determined by the commissioner, that such report was submitted and funds have escheated.

[(h) In no event shall such wrecker service or owner or keeper sell a motor vehicle that has not been (1) stored for at least thirty days if the current market value of such motor vehicle does not exceed one thousand five hundred dollars, or (2) stored for at least sixty days if the current market value of such motor vehicle exceeds one thousand five hundred dollars.]

Sec. 38. Subsection (f) of section 14-145 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(f) (1) (A) Not later than two hours after an unauthorized motor vehicle is towed or otherwise removed by a wrecker service, or a repossessed motor vehicle is towed or otherwise removed by a wrecker service or an exempt entity, as described in subsection (g) of section 14-66, the wrecker service or the exempt entity shall notify the local police department or resident state trooper serving the municipality where the

Substitute Senate Bill No. 413

tow or removal was conducted and specify the time the motor vehicle was towed or removed, the location from which the vehicle was removed and the location at which the vehicle is stored. Such notification shall be submitted, in writing, or transmitted by facsimile or electronic mail and the record of such notification shall be retained by such wrecker service or exempt entity in accordance with the provisions of section 14-66b. No such wrecker service or exempt entity may charge a storage fee for an unauthorized or repossessed motor vehicle for the time it is stored prior to notification of the local police department or resident state trooper by the wrecker service or exempt entity.

(B) If such motor vehicle remains unclaimed forty-eight hours after the notification pursuant to subparagraph (A) of this subdivision, the wrecker service or owner of the garage where such motor vehicle is stored or the exempt entity shall immediately complete a notice of [such] tow, on a form prescribed by the Commissioner of Motor Vehicles, and mail a copy of such form by regular mail, postage prepaid, and by certified mail, return receipt requested, to the owner and all lienholders of record. If the motor vehicle is not claimed by its owner within [the time periods specified in subsection (b) of section 14-150c] thirty days, the wrecker service or owner of the garage where such motor vehicle is stored or the exempt entity may dispose of such motor vehicle in accordance with the provisions of section 14-150c, as amended by this act.

(2) The local police department or resident state trooper, not later than forty-eight hours after receiving notification of a tow or removal of an unauthorized motor vehicle pursuant to subdivision (1) of this subsection, shall enter the vehicle identification number into the National Crime Information Center database and the Connecticut On-Line Law Enforcement Communications Teleprocessing System to determine whether such motor vehicle has been reported as stolen. If such motor vehicle has been reported as stolen, the local police

Substitute Senate Bill No. 413

department or resident state trooper shall immediately notify the department that reported the vehicle as stolen.

Sec. 39. (NEW) (*Effective July 1, 2026*) (a) There is established a Towing Advisory Council to advise the Commissioner of Motor Vehicles concerning laws, regulations and best practices relating to the provisions of nonconsensual towing or transporting and the storage, redemption and sale of towed motor vehicles.

(b) The council shall consist of the following members, appointed by the commissioner: (1) Two employees of the Department of Motor Vehicles with experience that is related to the work of the council; (2) three towing and recovery professionals in the state, with the advice and consent of an organization that represents the majority of the towing and recovery professionals in the state; (3) two members of a law enforcement unit, as defined in section 7-294a of the general statutes; (4) two consumer advocates; and (5) two representatives of the insurance industry. The commissioner shall schedule the first meeting of the council not later than September 1, 2026. At such first meeting, the council shall select the chairperson from among the members of the council. The council may consult with any other agencies, officials or interested parties that the council deems appropriate to complete the work of the council.

(c) Appointments to the council shall be made not later than August 1, 2026. Each member appointed shall serve for a term of three years and may serve until such member's successor is appointed. Any vacancy shall be filled by the commissioner not later than thirty days after the date of such vacancy.

Sec. 40. (*Effective October 1, 2026*) The Towing Advisory Council, established pursuant to section 39 of this act, shall study ways to (1) ensure motor vehicle owners receive notices when their motor vehicles are subjected to nonconsensual tow, (2) enhance the ability of such

Substitute Senate Bill No. 413

owners to redeem their towed motor vehicles, and (3) modernize and improve the process of selling motor vehicles at public auction, including the feasibility of conducting such auctions online or by third parties, and recommend amendments to the general statutes or the regulations adopted pursuant to section 14-65 of the general statutes to effectuate such modernization and improvements. The council, in accordance with the provisions of section 11-4a of the general statutes, shall submit the following to the joint standing committee of the General Assembly having cognizance of matters relating to transportation: (A) An interim report on its findings and recommendations not later than January 1, 2027, and (B) a final report on its findings and recommendations not later than January 1, 2028.

Sec. 41. Section 14-66g of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(a) [Not later than September 1, 2025, the] The Commissioner of Motor Vehicles, in consultation with the Attorney General, shall develop, and thereafter revise as necessary, a consumer bill of rights regarding towing that includes, but is not limited to, (1) a summary of the rights and responsibilities of a motor vehicle owner or operator if such motor vehicle is subject to nonconsensual towing or transporting, as defined in section 14-66, as amended by this act; (2) when a wrecker service shall be available for the purpose of vehicle redemption and removing any personal property from within a stored motor vehicle; (3) the schedule of rates and charges that a wrecker service may charge for private-property trespass towing, as defined in section 14-66d, as amended by this act, police-ordered towing, as defined in section 14-66e, as amended by this act, and storage; (4) a description of the records and photographs that an owner or operator may request from the wrecker service pursuant to the provisions of section 14-145, as amended by this act; (5) a warning that a wrecker service may sell towed

Substitute Senate Bill No. 413

vehicles pursuant to section 14-150c, as amended by this act; [and] (6) information on filing a customer complaint with the commissioner pursuant to section 14-63, as amended by this act; and (7) on and after January 1, 2027, the Internet web site address of the portal established pursuant to section 29 of this act and a brief description of the information that may be obtained at such web site. The commissioner shall, at a minimum, revise the consumer bill of rights each time the commissioner publishes a schedule of rates and charges for the provision of private-property trespass towing in accordance with section 14-66d, as amended by this act, or police-ordered towing in accordance with section 14-66e, as amended by this act. The commissioner shall publish the consumer bill of rights in English and Spanish and make the consumer bill of rights available for public dissemination.

(b) On and after October 1, 2025, the Commissioner of Motor Vehicles shall post the consumer bill of rights regarding towing on the Internet web site of the Department of Motor Vehicles and the Attorney General shall post such bill of rights on the Internet web site of the Attorney General.

(c) On and after October 1, [2025] 2026, a wrecker service shall (1) post the consumer bill of rights at the wrecker service's place of business, [and] (2) make copies of such bill of rights available for distribution to customers who visit such place of business, and (3) include with each notice of tow mailed to the motor vehicle owner and lienholders of record (A) such bill of rights, and (B) an itemized towing bill that (i) states the charges owed for towing and transporting and the daily storage rate, and (ii) includes a statement that charges for storage will continue to accrue at such daily storage rate until the motor vehicle is redeemed and charges for necessary administrative services will be accessed at the time of redemption. If a wrecker service maintains an Internet web site for its business, the wrecker service shall prominently

Substitute Senate Bill No. 413

post such bill of rights on such Internet web site.

Sec. 42. Subsection (e) of section 14-150 of the 2026 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2026*):

(e) Within forty-eight hours of the time that a motor vehicle is taken into custody and stored pursuant to subsection (b) or (c) of this section, the affixing department or parking authority shall [give written notice] provide a notice of tow and a copy of the consumer bill of rights, developed pursuant to section 14-66g, as amended by this act, both by regular mail, postage prepaid, and by certified mail, return receipt requested, to the owner and any lienholders of such motor vehicle, if such motor vehicle appears on the records of the Department of Motor Vehicles [. The wrecker service that took such motor vehicle into custody shall make a reasonable effort to identify the owner or lienholders of such motor vehicle and send written notice by certified mail, return receipt requested, to the owner and any lienholders of such motor vehicle] and submit electronic information concerning such motor vehicle to the portal established pursuant to section 29 of this act. The notice of tow provided by the affixing department [] and parking authority [and wrecker service] shall state: (1) That the motor vehicle has been taken into custody and stored, (2) the location of storage of the motor vehicle, (3) that, unless title has already vested in the municipality pursuant to subsection (d) of this section, such motor vehicle may be sold in accordance with section 14-150c, as amended by this act, and (4) that the owner has a right to contest the validity of such taking by submitting an application, on a form prescribed by the Commissioner of Motor Vehicles, to the hearing officer named in such notice within ten days from the date of such notice. Such application forms shall be made readily available to the public at all offices and on the Internet web site of the Department of Motor Vehicles, parking authorities authorized under an ordinance adopted pursuant to section 7-204a to enforce

Substitute Senate Bill No. 413

parking regulations and state and local police departments.

Sec. 43. (*Effective from passage*) The Police-Ordered Towing Council shall study and make recommendations concerning the operational considerations of towing and storing electric vehicles, as defined in section 16-19ee of the general statutes. Such study shall include, but need not be limited to, (1) a comparison of the operating costs of towing and storing electric vehicles with the costs of towing and storing motor vehicles operated by an internal combustion engine, and (2) whether the hourly rate established pursuant to section 14-66e of the general statutes, as amended by this act, reflects the operating costs of towing and storing electric vehicles. Not later than January 1, 2027, the council shall submit the results of the study and any recommendations to the joint standing committee of the General Assembly having cognizance of matters relating to transportation.