



General Assembly

Amendment

February Session, 2026

LCO No. 3875



Offered by:

REP. LEMAR, 96th Dist.
SEN. MARONEY, 14th Dist.
REP. RUTIGLIANO, 123rd Dist.
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REP. TURCO, 27th Dist.

To: Subst. House Bill No. 5125

File No. 181

Cal. No. 147

"AN ACT CONCERNING ENTERTAINMENT EVENT TICKETS."

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (NEW) (*Effective October 1, 2026*) (a) As used in this section,
4 unless the context otherwise requires:

5 (1) "Artistic performance" (A) includes, but is not limited to, a concert,
6 operatic or theatrical performance, and (B) does not include a movie;

7 (2) "Entertainment event" (A) includes, but is not limited to, (i) an
8 artistic performance, athletic competition or sporting event, or (ii)
9 admission to a place of amusement, and (B) does not include a movie;

10 (3) "Entertainment venue" (A) includes, but is not limited to, an arena,
11 exhibition hall, performance hall, place of amusement, stadium or

12 theater, and (B) does not include a movie theater;

13 (4) "Entertainment venue operator" (A) means a person who owns,
14 operates or controls an entertainment venue, and (B) includes, but is not
15 limited to, any authorized agent or employee of such person while
16 acting in the course of such agent's or employee's authority or
17 employment;

18 (5) "Initial sale" means, with respect to a ticket, the transaction in
19 which a ticket seller first sells the ticket to a purchaser or ticket reseller;

20 (6) "Person" means an individual, association, corporation, limited
21 liability company, partnership, trust or other legal entity;

22 (7) "Purchaser" means an individual who purchases a ticket;

23 (8) "Resale" means, with respect to a ticket, any transaction
24 subsequent to the initial sale of the ticket in which a ticket reseller resells
25 the ticket to a purchaser;

26 (9) "Ticket" means evidence of a purchaser's right to enter an
27 entertainment event or entertainment venue;

28 (10) "Ticket reseller" (A) means, with respect to a ticket, the person
29 who makes the ticket available for resale, (B) includes, but is not limited
30 to, any authorized agent or employee of such person who, acting in the
31 course of such agent's or employee's authority or employment, makes
32 the ticket available for resale, and (C) does not include the entertainment
33 venue operator or ticket seller; and

34 (11) "Ticket seller" (A) means, with respect to a ticket, the person,
35 including, but not limited to, the entertainment venue operator, who
36 makes the ticket available for initial sale, and (B) includes, but is not
37 limited to, any authorized agent or employee of such person who, acting
38 in the course of such agent's or employee's authority or employment,
39 makes the ticket available for initial sale.

40 (b) (1) No ticket reseller doing business in the state shall offer or

41 engage in any resale of a ticket in the state, unless the ticket reseller:

42 (A) Is in actual or constructive possession of the ticket; or

43 (B) Has entered into a written contract with the entertainment venue
44 operator that explicitly authorizes the ticket reseller to obtain the ticket
45 from the entertainment venue operator.

46 (2) Notwithstanding the provisions of subdivision (1) of this
47 subsection:

48 (A) A person who is the initial purchaser of tickets to a season or
49 series of professional or intercollegiate athletic competitions or sporting
50 events may resell a ticket to an individual athletic competition or
51 sporting event comprising part of such season or series, provided such
52 person (i) is not regularly engaged in the business of selling or reselling
53 tickets to entertainment events, (ii) is in actual or constructive
54 possession of such ticket, and (iii) discloses to the purchaser, before the
55 purchaser purchases such ticket from such person, (I) the identity and
56 scheduled date of such individual athletic competition or sporting
57 event, and (II) the seating or standing location in the entertainment
58 venue the holder of such ticket is entitled to occupy during such
59 individual athletic competition or sporting event; and

60 (B) A person, including, but not limited to, an entertainment venue
61 operator, may offer and sell to a purchaser, on a subscription basis, (i)
62 tickets to a season or series of artistic performances that are not
63 individually priced at the time of initial sale, or (ii) the right to purchase
64 tickets to a specified number of artistic performances during a specified
65 season or series of artistic performances, provided no such ticket shall
66 be resold until such ticket has been issued to the initial purchaser or
67 assigned for a specific artistic performance, date and seating or standing
68 location.

69 (c) A violation of any provision of subsection (b) of this section shall
70 constitute an unfair or deceptive act or practice in the conduct of trade
71 or commerce pursuant to subsection (a) of section 42-110b of the general

72 statutes.

73 Sec. 2. (NEW) (*Effective October 1, 2026*) (a) As used in this section,
74 "entertainment event", "entertainment venue", "entertainment venue
75 operator", "initial sale", "resale" and "ticket" have the same meanings as
76 provided in section 1 of this act.

77 (b) No person doing business in the state shall advertise or facilitate
78 the initial sale or resale of any ticket by way of an Internet web site if the
79 Internet domain of such Internet web site, or any Internet subdomain of
80 such Internet web site, includes:

81 (1) The name of the entertainment venue for the entertainment event,
82 or any name that is substantially similar to the name of such
83 entertainment venue, unless such person (A) is the entertainment venue
84 operator, or (B) has obtained express written consent from the
85 entertainment venue operator to include such name in such Internet
86 domain or Internet subdomain;

87 (2) The name of the entertainment event, or any name that is
88 substantially similar to the name of such entertainment event, unless
89 such person (A) is the person responsible for organizing financing or
90 publicity for such entertainment event or is an authorized agent or
91 employee of such person acting in the course of such agent's or
92 employee's authority or employment, or (B) has obtained express
93 written consent from such person, agent or employee to include such
94 name in such Internet domain or Internet subdomain; or

95 (3) The name of an individual or group scheduled to perform or
96 appear at the entertainment event, or any name that is substantially
97 similar to the name of such individual or group, unless such person (A)
98 is such individual or group or is an authorized agent or employee of
99 such individual or group acting in the course of such agent's or
100 employee's authority or employment, or (B) has obtained express
101 written consent from such individual, group, agent or employee to
102 include such name in such Internet domain or Internet subdomain.

103 (c) A violation of any provision of subsection (b) of this section shall
104 constitute an unfair or deceptive act or practice in the conduct of trade
105 or commerce pursuant to subsection (a) of section 42-110b of the general
106 statutes.

107 Sec. 3. Section 53-289a of the general statutes is repealed and the
108 following is substituted in lieu thereof (*Effective October 1, 2026*):

109 (a) As used in this section: [, "service charge"]

110 (1) "Dynamic pricing model" means an algorithmic model that
111 adjusts prices in real time;

112 (2) "Entertainment event" has the same meaning as provided in
113 section 1 of this act;

114 (3) "Entertainment venue" has the same meaning as provided in
115 section 1 of this act;

116 (4) "Person" has the same meaning as provided in section 1 of this act;
117 and

118 (5) "Service charge" means any additional fee or charge that is
119 designated as an "administrative fee", "service fee" or "surcharge" or by
120 using another substantially similar term.

121 (b) No person shall advertise the prices of tickets to any
122 entertainment event for which a service charge is imposed, including,
123 but not limited to, any [place of amusement, arena, stadium, theater,
124 performance, sport, exhibition or athletic contest given] entertainment
125 venue in this state [for] at which a service charge is imposed for the sale
126 of a ticket at [the site of the event] such entertainment venue, without
127 conspicuously disclosing in such advertisement, whether displayed at
128 [the site of the event] such entertainment venue or elsewhere, the total
129 price [for] of each ticket and [what] which portion of each ticket price,
130 stated in a dollar amount, represents a service charge.

131 (c) If a price is charged for admission to [a place of] an entertainment

132 venue, the operator of the [place of] entertainment venue shall print,
133 endorse or otherwise disclose on the face of each ticket to an
134 entertainment event at such [place of] entertainment venue (1) the price
135 established for such ticket, or (2) if such operator, or such operator's
136 agent, sells or resells such ticket, including at auction, the final price of
137 such ticket.

138 (d) (1) Any person [that] who advertises or facilitates the sale or resale
139 of a ticket to an entertainment event shall (A) disclose the total price of
140 such ticket, [which total price shall include] including all service charges
141 required to purchase such ticket, and (B) disclose, in a clear and
142 conspicuous manner, to the purchaser of such ticket the portion of the
143 total [ticket] price of such ticket, expressed as a dollar amount, that is
144 attributable to service charges charged to such purchaser for such ticket.

145 (2) Any person who advertises or facilitates the resale of a ticket to an
146 entertainment event via an Internet web site or online technology
147 platform, the primary purpose of which is to facilitate resales of such
148 tickets, shall disclose, in a clear and conspicuous manner, that the ticket
149 is a resale ticket that may be offered at a price that differs from the price
150 of a ticket to an entertainment event that is offered or sold by the
151 presenter of the entertainment event.

152 [(2)] (3) (A) The disclosures required under [subdivision (1)]
153 subdivisions (1) and (2) of this subsection shall be displayed [in the
154 ticket listing before the ticket is selected for purchase. The total ticket
155 price] when the ticket is initially offered for sale or resale to a purchaser,
156 and the displayed price shall not increase during the transaction period
157 beginning when [a] the ticket is [selected for purchase] initially offered
158 for sale or resale to a purchaser and ending when [a] the ticket is
159 purchased, except a reasonable service charge may be charged for
160 delivery of a nonelectronic ticket if [(A)] (i) such service charge is based
161 on the delivery method selected by the ticket purchaser, and [(B)] (ii)
162 such service charge is disclosed to such purchaser before such purchaser
163 purchases such ticket.

164 (B) Nothing in subparagraph (A) of this subdivision shall be
165 construed to prohibit (i) any change in the price of a ticket after a
166 purchaser's transaction period has timed out if the purchaser has not yet
167 purchased the ticket, or (ii) the use of a dynamic pricing model,
168 provided the ticket price does not increase during the transaction period
169 beginning when the ticket is initially offered to the purchaser and
170 ending when the purchaser completes the ticket purchasing process or
171 the purchaser's transaction period has timed out, whichever occurs first.

172 ~~[(3)]~~ (4) No disclosure required under this subsection shall be (A)
173 false or misleading, (B) presented more prominently than the total
174 [ticket] price of such ticket, or (C) displayed in a font size that is as large
175 or larger than the font size in which the total [ticket] price of such ticket
176 is displayed.

177 [(e) A movie shall not be deemed to constitute an entertainment event
178 for the purposes of this section.]

179 (e) (1) Each person who sells or resells a ticket to a live entertainment
180 event shall (A) if the live entertainment event is cancelled, provide a
181 refund to the purchaser (i) in an amount equal to the total price of such
182 ticket, including all service charges the purchaser paid for such ticket,
183 minus any reasonable service charge the purchaser paid for delivery of
184 a nonelectronic ticket, and (ii) not later than thirty days following
185 cancellation of such live entertainment event, and (B) disclose, in a clear
186 and conspicuous manner, to each purchaser of a ticket to the live
187 entertainment event that such purchaser is entitled to a refund in the
188 amount and within the thirty-day period set forth in subparagraph (A)
189 of this subdivision if such live entertainment event is cancelled.

190 (2) The disclosure required under subparagraph (B) of subdivision (1)
191 of this subsection shall be displayed to each purchaser of a ticket to a
192 live entertainment event before such purchaser purchases such ticket.
193 Such disclosure shall be displayed in a form and manner prescribed by
194 the Commissioner of Consumer Protection.

195 (f) The Commissioner of Consumer Protection may adopt
196 regulations, in accordance with the provisions of chapter 54, to
197 implement the provisions of this section.

198 (g) A violation of any provision of subsections (b) to (e), inclusive, of
199 this section shall constitute an unfair or deceptive act or practice in the
200 conduct of trade or commerce pursuant to subsection (a) of section 42-
201 110b."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2026</i>	New section
Sec. 2	<i>October 1, 2026</i>	New section
Sec. 3	<i>October 1, 2026</i>	53-289a