

# Connecticut LIHEAP Enrollment by Municipality

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## Issue

Describe the number of households receiving Low Income Home Energy Assistance Program (LIHEAP) benefits across Connecticut's municipalities.

## Summary

LIHEAP authorizes annual federal grants to states to operate energy assistance programs. In Connecticut, the Department of Social Services (DSS), in partnership with the state's nine designated [community action agencies](#) (CAAs), use LIHEAP funding to administer the [Connecticut Energy Assistance Program \(CEAP\)](#) to help low income customers pay for energy (e.g., heat or electricity). DSS collects data on the number of households approved to receive CEAP benefits in each municipality and CAA region. (See OLR Report [2019-R-0161](#) for an overview of CAAs.)

According to data provided by DSS, in fiscal year (FY) 2024 (the latest FY for which full-year data is available) Waterbury had the highest number of CEAP-approved households (9,810); followed by Bridgeport (7,084); New Haven (5,877); and Hartford (5,728). In the same year, the New Opportunities, Inc. CAA region, which includes Waterbury, Meriden, Torrington, and surrounding towns, was the region with the highest number of CEAP-approved households (22,328).

## Connecticut Energy Assistance Program (CEAP)

In partnership with CAAs, DSS administers CEAP with funding from the federal LIHEAP block grant ([CGS § 16a-41a](#)). Among other things, the program provides a (1) basic benefit, (2) rental assistance benefit for households that do not make direct-to-vendor payments for their primary

source of heat, and (3) crisis assistance benefit for households that use a deliverable fuel for heat and have exhausted their basic benefit.

Households with lower incomes generally receive higher amounts, based on three levels determined using the federal poverty limit and state median income. Vulnerable households (i.e. households with at least one member who is at least age 60, living with a disability, or younger than age six) receive a higher basic benefit.

For the 2025-2026 benefit period (which generally runs from September to May), the (1) basic benefit amount ranges from \$295 to \$595, depending on income, or \$345 to \$645 if there is a vulnerable person in the household, and (2) rental assistance benefit ranges from \$75 to \$125. The crisis benefit amount equals \$425, and a household may receive this benefit up to three times during the program year.

For more information on energy programs in Connecticut for residential utility customers, see OLR Report [2024-R-0006](#).

## Statewide CEAP Enrollment Data

By law, DSS, in conjunction with the CAAs, must collect and report various CEAP-related data, including the number of households approved to receive benefits in each region ([CGS § 16a-41a](#)). The tables below summarize the number of households, by municipality, approved to receive CEAP benefits in each CAA region based on DSS data for FY 2024 and partial FY 2025 (through April 5, 2025).

### Access CAA

[This CAA's](#) region generally includes towns in Tolland and Windham counties in Connecticut's northeastern corner. A map of the region can be found [here](#). Table 1 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 1: Number of CEAP-Approved Households in Access CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Andover	54	54
Ashford	107	97
Bolton	61	67
Brooklyn	255	234
Canterbury	138	124

**Table 1 (continued)**

Municipality	FY 2024	FY 2025, through April 5, 2025
Chaplin	65	62
Columbia	103	97
Coventry	292	277
Eastford	36	38
Ellington	270	262
Hampton	47	42
Hebron	120	101
Killingly	771	713
Mansfield	342	303
Plainfield	687	619
Pomfret	64	65
Putnam	363	303
Scotland	25	23
Somers	271	253
Stafford	442	398
Sterling	87	90
Thompson	328	299
Tolland	246	240
Vernon	997	759
Willington	80	92
Windham	1,306	1,060
Woodstock	139	117
Unknown	19	1
<b>Total</b>	<b>7,715</b>	<b>6,790</b>

Source: DSS

### **Alliance CAA**

This CAA's region generally includes towns in the greater Bridgeport area. A map of the region can be found [here](#). Table 2 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 2: Number of CEAP-Approved Households in Alliance CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Bridgeport	7,084	4,655
Easton	34	31
Fairfield	469	343
Monroe	206	181

Table 2 (continued)

Municipality	FY 2024	FY 2025, through April 5, 2025
Norwalk	1,929	1,353
Stratford	1,357	971
Trumbull	397	322
Westport	211	200
Unknown	13	0
<b>Total</b>	<b>11,700</b>	<b>8,056</b>

Source: DSS

### ***CAA of New Haven***

[This CAA's](#) region includes New Haven and surrounding towns. A map of the region can be found [here](#). Table 3 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

Table 3: Number of CEAP-Approved Households in CAA of New Haven

Municipality	FY 2024	FY 2025, through April 5, 2025
East Haven	915	648
Hamden	1,542	1,077
New Haven	5,877	3,341
North Haven	447	383
West Haven	1,692	1,161
Unknown	20	0
<b>Total</b>	<b>10,493</b>	<b>6,610</b>

Source: DSS

### ***CAA of Western Connecticut***

[This CAA's](#) region generally includes towns in northwestern and southwestern Connecticut. A map of the region can be found [here](#). Table 4 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

Table 4: Number of CEAP-Approved Households in CAA of Western Connecticut

Municipality	FY 2024	FY 2025, through April 5, 2025
Bethel	367	325
Bridgewater	10	15
Brookfield	249	253
Canaan	72	62
Cornwall	27	27

Table 4 (continued)

Municipality	FY 2024	FY 2025, through April 5, 2025
Danbury	2,108	1,881
Darien	108	88
Greenwich	402	332
Kent	64	54
New Canaan	113	95
New Fairfield	134	129
New Milford	720	659
Newtown	309	285
North Canaan	44	54
Redding	44	42
Ridgefield	162	149
Roxbury	17	22
Salisbury	51	53
Sharon	59	51
Sherman	49	48
Stamford	2,384	1,618
Warren	15	16
Washington	42	37
Weston	53	48
Wilton	88	88
<b>Total</b>	<b>7,691</b>	<b>6,431</b>

Source: DSS

### ***Community Renewal Team CAA***

This [CAA's](#) region generally includes towns in Hartford and Middlesex Counties. A map of the region can be found [here](#). Table 5 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

Table 5: Number of CEAP-Approved Households in Community Renewal Team CAA

Municipality	FY 2024	FY 2025, through April 5, 2025
Avon	171	130
Berlin	435	349
Bloomfield	684	460
Branford	497	347
Broad Brook	411	346
Canton	167	151
Chester	51	40

Table 5 (continued)

Municipality	FY 2024	FY 2025, through April 5, 2025
Clinton	274	236
Colbalt	212	185
Cromwell	263	222
Deep River	62	39
Durham	60	56
East Granby	68	58
East Haddam	137	113
East Hartford	1,984	1,297
Enfield	1,102	739
Essex	71	52
Granby	138	113
Guilford	350	314
Haddam	92	70
Hartford	5,728	3,495
Killingworth	64	70
Madison	230	194
Manchester	1,843	1,296
Marlborough	42	38
Middlefield	70	54
Middletown	1,150	798
Newington	621	495
North Branford	219	184
Old Saybrook	106	81
Portland	175	144
Rocky Hill	191	131
Simsbury	218	179
South Windsor	456	370
Suffield	247	220
Westbrook	211	177
West Hartford	756	475
Wethersfield	583	509
Windsor	756	587
Windsor Locks	393	294
Unknown	60	2
<b>Total</b>	<b>21,348</b>	<b>15,110</b>

Source: DSS

## ***Human Resource Agency of New Britain, Inc. CAA***

[This CAA's](#) region includes towns in the greater New Britain area. A map of the region can be found [here](#). Table 6 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 6: Number of CEAP-Approved Households in Human Resource Agency of New Britain, Inc. CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Bristol	2,056	1,690
Burlington	67	48
Farmington	257	209
New Britain	3,457	2,762
Plainville	510	452
Plymouth	321	298
Unknown	10	7
<b>Total</b>	<b>6,678</b>	<b>5,466</b>

Source: DSS

## ***New Opportunities, Inc. CAA***

[This CAA's](#) region includes Waterbury, Meriden, Torrington, and surrounding towns. A map of the region can be found [here](#). Table 7 below shows data regarding the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 7: Number of CEAP-Approved Households in New Opportunities, Inc. CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Barkhamsted	56	50
Berlin	356	292
Bethlehem	55	53
Cheshire	271	248
Colebrook	28	27
Goshen	36	31
Hartland	21	18
Harwinton	104	108
Litchfield	182	166
Meriden	3,029	2,259
Middlebury	143	146
Morris	47	45
Naugatuck	1,427	1,121
New Hartford	75	65

**Table 7 (continued)**

Municipality	FY 2024	FY 2025, through April 5, 2025
Norfolk	27	28
Prospect	193	178
Southbury	399	372
Southington	913	830
Thomaston	253	239
Torrington	2,263	1,942
Wallingford	769	665
Waterbury	9,810	7,287
Watertown	628	542
Winstead	573	492
Wolcott	452	412
Woodbury	216	197
Unknown	2	0
<b>Total</b>	<b>22,328</b>	<b>17,813</b>

Source: DSS

**TEAM, Inc. CAA**

This CAA's region generally includes towns in the area between Bridgeport and New Haven. A map of the region can be found [here](#). Table 8 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 8: Number of CEAP-Approved Households in TEAM, Inc. CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Ansonia	1,309	923
Beacon Falls	175	163
Bethany	59	54
Derby	900	643
Milford	1,088	843
Orange	110	115
Oxford	197	182
Seymour	725	615
Shelton	993	814
Woodbridge	82	77
<b>Total</b>	<b>5,638</b>	<b>4,429</b>

Source: DSS

## ***Thames Valley Council for Community Action, Inc. CAA***

This [CAA's](#) region includes towns in New London County. A map of the region can be found [here](#).

Table 9 below shows the number of households approved for CEAP benefits by municipality in this region for FY 2024 and partial FY 2025.

**Table 9: Number of CEAP-Approved Households  
in Thames Valley Council for Community Action, Inc. CAA**

Municipality	FY 2024	FY 2025, through April 5, 2025
Bozrah	49	55
Colchester	401	367
East Lyme	412	366
Franklin	59	54
Griswold	532	489
Groton	819	670
Lebanon	126	127
Ledyard	273	259
Lisbon	139	137
Lyme	26	26
Montville	563	491
New London	1,408	1,131
North Stonington	101	105
Norwich	2,460	2,206
Old Lyme	130	114
Preston	162	158
Salem	64	55
Sprague	115	110
Stonington	559	483
Voluntown	74	72
Waterford	536	527
<b>Total</b>	<b>9,008</b>	<b>8,002</b>

Source: DSS

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